

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Wednesday, 10 July 2019 9:05 AM
To: Claims Autocare
Cc: Admin A
Subject: RE: ACCIDENT BETWEEN SMF 5525J AND YOUR INSURED SME 5899K ON 18/04/2019
***LKK REF:CC3/AIG19007061/eb3


Tracking:	Recipient	Delivery
	Claims Autocare	
	Admin A	
	Meikwan@lkkauto.com	Delivered: 10/7/2019 9:05 AM
	shupei@lkkauto.com	Delivered: 10/7/2019 9:05 AM
	olivialau@lkkauto.com	Delivered: 10/7/2019 9:05 AM

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir/Madam,

We refer to the above matter.

Based on the video footage, we are of the opinion that BOLA 20 will be applicable (refer below).

20.		<u>Side swipe – including at bend</u> Vehicle X – Moving within lane Vehicle Y – Moving within lane Reason: Both vehicles should exercise consideration	50%	50%
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Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation and not jeopardizing our insured claim against the liable party, we are prepared to offer 50% to your client's claim.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Autocare <claims@premiumautocare.com.sg>
Sent: Wednesday, 10 July 2019 8:47 AM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; claims@premiumautocare.com.sg
Subject: RE: ACCIDENT BETWEEN SMF 5525 J AND YOUR INSURED SMF 5525 J ON 18/04/2019
***LKK REF:CC3/AIG19007061/eb3

Dear Khanchna,

As we spoken over the phone, you're not aware as you have prepared to offer 50% for our client's claim.

Kindly refer to the above email was given by you on 19 of June 2019 and a copy of video footage for your kind reference.

Please revert to us with your final offer by today.

Thank you.

Best Regards,
George Wong
Claims Advisor

Premium Autocare Centre
281 Alexandra Road, Singapore 159938
p. +65 6690 0293 f. +65 6471 3733
e. claims@premiumautocare.com.sg w. www.premiumautocare.com.sg



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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Wednesday, June 19, 2019 5:15 PM
To: claims@premiumautocare.com.sg; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Shu Pei

(LKKAuto) <shupeil@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT BETWEEN SMF 5525 J AND YOUR INSURED SMF 5525 J ON 18/04/2019

***LKK REF:CC3/AIG19007061/eb3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir/Madam,

We refer to the above matter.

We are of the opinion that this is a case of conflicting versions. There is no conclusive evidence to substantiate either's parties version.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation and not jeopardizing our insured claim against the liable party, we are prepared to offer 50% to your client's claim.

Meanwhile, kindly forward to us with any evidence (if any) to support your claim.

Thank You.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna| Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360| email: Khanchna@lkkauto.com|Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@premiumautocare.com.sg <claims@premiumautocare.com.sg>

Sent: Wednesday, 19 June 2019 5:08 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>;

Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'Claims Autocare' <claims@premiumautocare.com.sg>

Subject: RE: ACCIDENT BETWEEN SMF 5525 J AND YOUR INSURED SMF 5525 J ON 18/04/2019

***LKK REF:CC3/AIG19007061/eb3

Dear all,

Is Khanchna still with LKK? Why no reply?
Please let is know the next OIC to handle this case.

Best Regards,
Tony Foong
Claims Advisor

From: claims@premiumautocare.com.sg [<mailto:claims@premiumautocare.com.sg>]
Sent: Tuesday, 18 June, 2019 5:35 PM
To: 'Asher Sng (LKKAuto)' <AsherSng@lkkauto.com>; 'Shu Pei (LKKAuto)' <shupeil@lkkauto.com>; 'Khanchna (LKK Auto)' <khanchna@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>; 'Claims Autocare' <claims@premiumautocare.com.sg>
Subject: RE: ACCIDENT BETWEEN SMF 5525 J AND YOUR INSURED SMF 5525 J ON 18/04/2019
***LKK REF:CC3/AIG19007061/eb3

Dear Khanchna,

Kindly revert.

Best Regards,
Tony Foong
Claims Advisor

From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]
Sent: Friday, 14 June, 2019 2:32 PM
To: Claims Autocare <claims@premiumautocare.com.sg>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT BETWEEN SMF 5525 J AND YOUR INSURED SMF 5525 J ON 18/04/2019
***LKK REF:CC3/AIG19007061/eb3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir,

We refer to the email below.

The case is under Khanchna.

Hi Khanchna,

FYNA.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Autocare <claims@premiumautocare.com.sg>

Sent: Friday, 14 June 2019 8:36 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; claims@premiumautocare.com.sg

Subject: RE: ACCIDENT BETWEEN SMF 5525 J AND YOUR INSURED SMF 5525 J ON 18/04/2019

***LKK REF:CC3/AIG19007061/eb3

Dear Asher,

Refer to this case, we understand liability is unclear.

However what is your offer of this case?

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Autocare Centre

281 Alexandra Road, Singapore 159938

p. +65 6690 0293 f. +65 6471 3733

e. claims@premiumautocare.com.sg w. www.premiumautocare.com.sg



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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Thursday, May 2, 2019 3:10 PM

To: Shu Pei (LKKAuto) <shupe@lkkauto.com>; claims@premiumautocare.com.sg
Cc: 'Claims' <claims@premiumauto.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT BETWEEN SMF 5525 J AND YOUR INSURED SMF 5525 J ON 18/04/2019
***LKK REF:CC3/AIG19007061/eb3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs,

We refer to the above matter.

Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of **video footage/witness statement/scene photos**(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)
Sent: Monday, 22 April 2019 6:01 PM
To: claims@premiumautocare.com.sg
Cc: 'Claims' <claims@premiumauto.com.sg>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: ACCIDENT BETWEEN SMF 5525 J AND YOUR INSURED SMF 5525 J ON 18/04/2019
***LKK REF:CC3/AIG19007061/eb3

Dear Tony,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Autocare <claims@premiumautocare.com.sg>

Sent: Saturday, 20 April 2019 3:41 PM

To: Admin A <admin-a@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: ACCIDENT BETWEEN SMF 5525 J AND YOUR INSURED SMF 5525 J ON 18/04/2019

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for your reference and we are claiming AIG
we will forward you the estimate once is available.

Best Regards,

Tony Foong

Premium Autocare Centre

281 Alexandra Road, Singapore 159938

p. +65 6690 0293 **f.** +65 6471 3733

e. claims@premiumautocare.com.sg **w.** www.premiumautocare.com.sg



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