

ASS. REC. BY:

REF: CS/MSG 19007054/1829 d3 n2

Special Instruction:

Surveyor:

ASSIGNMENT (Office)

From (Person): Ong Zi Hui

of

MSIG

Date/Time:

22/4/19 @ 4:36pm

Estimated Cost:

Bill to:

OL/TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No:

81Z 6464B

Insured:

SLQ 2499A

at Workshop n/a

S.M Automotive

Tel:

67479241

of

1 Kaki Bukit Ave 6 #01-43

Policy No:

29086966mcy

Claim No:

591161

Sum Insured:

Excess:

Make of Vch:

(Client's Record)

D.O.A.

19/4/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

4:59pm @ 22/4/19

Person Contacted:

Sukyi

Vehicle IN

OUT

Date/Time

Action/Instruction (✓) Estimate

SLZ 6464 B-X

SLQ 2499A - CCB-III 17022173 / 026392

DCA - 17/11/2017

25/4/19 @ 10am Inform Zi Hui, we are pending estimate from repairer.

14/5/19 @ 5:49pm reversed to travel via Merimen.

US \$ 4300, 6 days CRD @ 2831610, 87%67

ASS. REC. BY:

REF:

Adrian

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 6 days Res: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SLZ6464B Yr Regn: 2018 May

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Sienta Hybrid c.c. 1496Colour: Blue A/C: Insured / Std / NI / NASp. Reading: 13495 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: NHP1707118764Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 185/60R15R: 185/60R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. \_\_\_\_\_ D.O.I. 23/04/19Survey held at SMDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

TP MSLG

RECEIVED 22 MAY 2019

mv:

PV:

Nett:

Date/Time, File Pass to?

Date/Time, File Return to?

1) 21/5/19

3)

5)

Prel. Report:

Final Report:

Part Prices Check:

IN

OUT

Survey Fee:

Date:

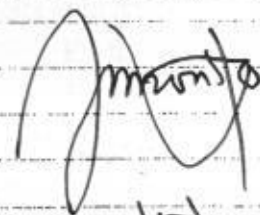
Basic &amp; Add.

S + RS, SI

Photos

Others

TOTAL

2501026021/5/2019

Note: This document has not been finalised.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Fievel Foo Wen Yao

Date: 14 May 2019

**Preliminary Advice**

Insured Vehicle No	: SLQ2499A	Accident Date	: 19/04/2019
TP Vehicle No	: SKZ6464B	Assignment Date	: 23/04/2019
Make	: TOYOTA SIENTA	Est. Duration of Repair	: 6
Date of Inspection	: 23/04/2019		
Inspection At	: SM AUTOMOTIVE - KAKI BUKIT (HQ) BLOCK C - 1, KAKI BUKIT AVE 6, #01-43 SINGAPORE 417883		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	32,616.10
Revised Amount	:S\$	5,419.73
Check Items (Estimated)	:S\$	0.00
Total	:S\$	5,419.73
 Lump Sum Repair	 :S\$	 4,300.00

**Total Loss Consideration**

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

**Remarks**

- ( ) The vehicle is economical/not economical for repair.
- ( X ) The above survey was conducted on a 'without prejudice' basis.

## Nivitha (LKK Auto)

---

**From:** Ong Zi Hui <zihui\_ong@sg.msig-asia.com>  
**Sent:** Monday, 22 April 2019 4:36 PM  
**To:** assignments@lkkauto.com; admin-d@lkkauto.com  
**Cc:** Crystal Lee  
**Subject:** Survey Request - Manual Assigned

**PRI FOR SLZ6464B OUR REF: SLQ2499A DOA:19.04.19**

### Manual Assigned

Dear LKK

Please survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment.

Thank you.

Ong Zi Hui  
Admin Officer, Claims Services  
D: +65 6643 1320 | F: +65 6225 7402 | [zihui\\_ong@sg.msig-asia.com](mailto:zihui_ong@sg.msig-asia.com)



**MSIG**

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

---

**From:** Venessa Chan  
**Sent:** Monday, 22 April, 2019 3:24 PM  
**To:** sm automotive <[sm\\_automotive@hotmail.com](mailto:sm_automotive@hotmail.com)>  
**Cc:** Nabilah Rasol <[nabilah\\_rasol@sg.msig-asia.com](mailto:nabilah_rasol@sg.msig-asia.com)>  
**Subject:** PRI FOR SLZ6464B OUR REF: SLQ2499A DOA:19.04.19

Dear Sukyi,

Thank you for your selection of **LKK Auto Consultants**.

We will proceed to appoint **LKK Auto Consultants** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol

Thank you.

Have A Great Week Ahead!

*Venessa Chan*

Admin Officer, Claims Services (Motor)

Direct line +65 6594 2470 | Direct fax +65 6225 7402 | [venessa\\_chan@sg.msig-asia.com](mailto:venessa_chan@sg.msig-asia.com)



**MSIG**



Insurer Claims  
Team of the Year  
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

**From:** sm automotive [[mailto:sm\\_automotive@hotmail.com](mailto:sm_automotive@hotmail.com)]

**Sent:** Monday, 22 April, 2019 1:37 PM

**To:** Venessa Chan <[venessa\\_chan@sg.msig-asia.com](mailto:venessa_chan@sg.msig-asia.com)>

**Cc:** Nabilah Rasol <[nabilah\\_rasol@sg.msig-asia.com](mailto:nabilah_rasol@sg.msig-asia.com)>

**Subject:** Re: SLZ6464B CLAIMING AGAINST SLQ2499A DOA:19.04.19

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Without Prejudice

Hi Venessa

Please arrange for :-

- 1) LKK Auto Consultants Pte Ltd

Regards,

**Sukyi Chong**

**SM AUTOMOTIVE**

1 Kaki Bukit Ave 6

Blk C #01-43

Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

**From:** Venessa Chan <[venessa\\_chan@sg.msig-asia.com](mailto:venessa_chan@sg.msig-asia.com)>

**Sent:** Monday, April 22, 2019 1:13 PM

**To:** [sm\\_automotive@hotmail.com](mailto:sm_automotive@hotmail.com)

**Cc:** Nabilah Rasol

**Subject:** RE: SLZ6464B CLAIMING AGAINST SLQ2499A DOA:19.04.19

Dear Sukyi,

We refer to your email on 22.04.19.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd

- 3) Automobile Inspection Services Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) **MSIG In-House Surveyors**

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

- 1 Calvin Ang
- 2 Kenneth Kong
- 3 Marcus Chua
- 4 Henry Ng
- 5 Lau Kwok Kwong
- 6 Frankie Pang
- 7 Ng You Han
- 8 Gary Soon
- 9 Chow Bo Xiong
- 10 Axel Lee

NB:

- (a) \*Fast-Lane Settlement is not applicable for cases that liability is in dispute\*
- (b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: [motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)

Thank you.

Have A Great Week Ahead!

*Venessa Chan*

Admin Officer, Claims Services (Motor)

Direct line +65 6594 2470 | Direct fax +65 6225 7402 | [venessa\\_chan@sg.msig-asia.com](mailto:venessa_chan@sg.msig-asia.com)



**MSIG**



Insurer Claims  
Team of the Year  
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

**From:** sm automotive [[mailto:sm\\_automotive@hotmail.com](mailto:sm_automotive@hotmail.com)]

**Sent:** Monday, 22 April, 2019 11:59 AM

**To:** Claims <[claims@sg.msig-asia.com](mailto:claims@sg.msig-asia.com)>

**Cc:** Nabilah Rasol <[nabilah\\_rasol@sg.msig-asia.com](mailto:nabilah_rasol@sg.msig-asia.com)>; Eileen Ang <[eileen\\_ang@sg.msig-asia.com](mailto:eileen_ang@sg.msig-asia.com)>; Iryani Amin <[iryani\\_amin@sg.msig-asia.com](mailto:iryani_amin@sg.msig-asia.com)>

**Subject:** SLZ6464B CLAIMING AGAINST SLQ2499A DOA:19.04.19

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Without Prejudice

Hi Motor Claim Dept

Please send us your surveyor list, thanks.

Regards,

**Sukyi Chong**  
**SM AUTOMOTIVE**

1 Kaki Bukit Ave 6  
Blk C #01-43  
Singapore 417883  
Tel: 6747 9241 Fax: 6741 7276

**Shiau Chan (LKKAuto)**

---

**From:** Do-Not-Reply <do-not-reply@merimen.com>  
**Sent:** Thursday, 25 April 2019 10:00 AM  
**To:** do-not-reply@merimen.com  
**Cc:** SUR  
**Subject:** TP VEHICLE SLZ 6464B (YOUR REF: 591161)

This mail is associated with :

**\*SKZ6464B (591161)**

**[SLQ2499A]**

TP

POH CHUAN ELECGRICAL PTE LTD

Apr 19 2019 12:00AM

[WHITE KNIGHTS SECURITY SERVICES PTE LTD]

Sm Automotive - Kaki Bukit

Dear Zi Hui,

Please be informed that we have inspected the vehicle SLZ 6464B on 23/04/2019.

We are pending for estimate from repairer.

Thanks & Regards,

Shiau Chan (Ms)  
LKK Auto Consultants Pte Ltd  
Tel: 6256 3561

This is an auto-generated email. Do not reply to this email.

Sent by : SHIAU CHAN (LKK Auto Consultants Pte Ltd)



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)



[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Company  
Owner ID: 5246H

**Vehicle Details**

Vehicle No.: SLZ6464B  
Vehicle to be Exported: No  
Intended Deregistration Date: 22 Apr 2019  
Vehicle Make: TOYOTA  
Vehicle Model: SIENTA HYBRID 1.5X CVT  
Primary Colour: Blue  
Manufacturing Year: 2018  
Engine No.: 1NZ8484183  
Chassis No.: NHP1707118764  
Maximum Power Output: 73.0 kW (97 bhp)  
Open Market Value: \$23,180.00  
Original Registration Date: 14 May 2018  
First Registration Date: 14 May 2018  
Transfer Count: 0  
Actual ARF Paid: \$14,452.00

**Intended PARF Rebate Details**

PARF Eligibility: Yes  
PARF Eligibility Expiry Date: 13 May 2028  
PARF Rebate Amount: \$10,839.00

**Intended COE Rebate Details**

COE Expiry Date: 13 May 2028  
COE Category: A - Car up to 1600cc & 97kW  
(130bhp)  
COE Period(Years): 10  
QP Paid: \$38,941.00  
COE Rebate Amount: \$35,269.00  
**Total Rebate Amount: \$46,108.00**

The information contained herein is correct as at 22 Apr 2019

OK

MSME19051983 / SME Motor Pte Ltd - Kale Bukit  
ENTRY DATE & TIME 22/04/2019 16:26  
SUBMITTED BY: Chis Pei Ying

## SINGAPORE ACCIDENT STATEMENT

## IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

## ACCIDENT STATEMENT

Date Of Report 22/04/2019 16:26  
Date Of Accident 19/04/2019 06:50  
Exact Location Of Accident TUAS CHECKPOINT VIADUCT  
Country/State of Loss SINGAPORE

## DETAILS OF OWN VEHICLE

Vehicle Registration Number SLZ6464B  
**Insured/Policyholder**  
Name Of Registered Owner POH CHUAN ELECTRICAL PTE LTD  
Co Reg No 199505246H  
Email Address NOEMAIL  
Mobile Phone No  
Alternative Phone No OFFICE-62544111

## Vehicle Particulars

Manufacturer TOYOTA  
Model SIENTA  
Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken

Vehicle Category PRIVATE CAR

## Insurance Company

Name of Insurance Company LONPAC INSURANCE BHD  
Type Of Coverage COMPREHENSIVE  
Fleet Policy NO  
Policy Number Z18VP00101801  
Cover Note Number

## Driver

Name of Driver WONG ZHONG HAO  
NRIC No S8943258H  
Date Of Birth 01/12/1989  
Occupation INDOOR  
Date Of Driving Pass 20/11/2008  
Driving Experience 10 YEARS AND 4 MONTHS  
Gender MALE  
Mobile Number (LOCAL) +65-97828536  
Fax Number  
Contact Number  
Email Address NOEMAIL

Address BLK 108 TECK WHYE LANE #04-534  
 Postcode 680108  
 Was driver an employee of the Insured's Company NO  
 If No, Relationship of the Driver with the Insured OTHER --  
 Vehicle Registration Number of Driver's Own Vehicle -  
 Vehicle -  
 Insurance Company of Driver's Own Vehicle -

### General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR  
 Weather Conditions CLEAR  
 Road Surface DRY

### Other Information

Was any foreign vehicle involved in this accident? NO  
 Number of vehicles (including own vehicle) involved in the accident 2  
 Was any body injured in the Accident? NO  
 Was any injured conveyed to hospital by ambulance? NO  
 Was any other material or property damaged? YES  
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO  
 Number of Passengers (Including Driver) 4  
 Passenger 1 NAME: : RACHEL GOH  
 GENDER: : FEMALE  
 Passenger 2 NAME: : IAN CHONG  
 GENDER: : MALE  
 Passenger 3 NAME: : YINING CHEN  
 GENDER: : FEMALE

### Details of Police Action

Was the accident reported to the police? NO  
 If Yes, Please state which Police Station  
 Was notice of intended Prosecution given? NO  
 If Yes, against whom?

### Circumstances of Accident

MY VEHICLE WAS STATIONARY ALONG TUAS CHECKPOINT ON THE EXTREME LEFT LANE AS TRAFFIC WAS HEAVY AND ARE WAITING TO MOVE ON. SUDDENLY, I FELT AN IMPACT. VEHICLE B HIT ONTO THE REAR PORTION OF MY VEHICLE AND CAUSED DAMAGES.

### Attachment(s)

Are accident photos available for attachment? YES  
 Was there any video captured by Car Camera? NO  
 Was there any audio recorded? NO

### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SLQ2499A  
 Vehicle Make/Model/Colour  
 Details Of Properties VEHICLE B  
 Vehicle Category PRIVATE CAR  
 Name of Driver

NRIC/Passport Number

Contact Number 96331908

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

## Sketch Plan Pg. 1

**SKETCH PLAN****IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

CLASST User, 15/07/2018 v.1

GIN AUTO

## Sketch Plan #2 Pg. 1

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

my vehicle was stationary along this checkpoint on the extreme left lane as traffic was heavy and are waiting to move on.

Suddenly, I felt an impact. vehicle B hit on the rear portion of my vehicle and caused damages.

## DECLARATION

I/We declare the foregoing particulars are true in every respect

X

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

22/4/19 12 pm  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

# SM AUTOMOTIVE

Block C, 1 Kaki Bukit Avenue 6 #01-43 Singapore 417883

Email: SM\_AUTOMOTIVE@HOTMAIL.COM

Tel: (65) 6747 9241

Fax: (65) 6741 7276

RCB No.: 53231488C

**POH CHUAN ELECTRICAL PTE LTD**

**24/04/2018**

**Blk 1 Kaki Bukit Ave 6**

**# 01-43**

**Singapore 417883**

TP MSLG

Xiao Chun

**Accident date: 19/04/2018**

**Estimated repair cost for vehicle no: SLZ6464B TOYOTA SIENTA HYBRID 1.5 A '18**

**CHASSIS: NHP1707118764**

S/n	Qty	Items	U/price	Amount
1	1	Rear Boot Lid <i>Dented</i>		<del>\$1,712.45</del> 1186
2	2	Rear Boot Lid Hinge <i>new</i>	\$150.10	\$300.20 +
3	2	Rear Boot Lid Shock Absorber <i>new</i>	\$374.45	\$748.90 +
4	1	Rear Boot Lid Emblem Logo <i>free</i>		\$122.00 = 45
6	1	Rear Boot Lid Hybrid Logo <i>free</i>		<del>\$141.45</del> 75
7	1	Rear Boot Lid Camera (Special Nett) <i>new</i>		\$680.00 +
8	1	Rear Boot Lid Number Plate <i>free</i>		\$50.00 +
9	2	Rear Boot Lid Number Plate Lamp	\$171.45	\$342.90 +
10	1	Rear Boot Lid Centre Moulding <i>new</i>		\$374.40 +
11	2	Rear Boot Lid Side Reflector <i>new</i>	\$380.00	\$760.00 +
12	1	Rear Boot Lid Wiper		\$121.25 +
13	1	Rear Boot Lid Wiper Arm		\$132.20 +
14	1	Rear Boot Lid Wiper Arm Cover <i>new</i>		\$121.10 +
15	1	Rear Boot Lid Wiper Motor		\$561.10 +
16	1	Rear Boot Lid Inner Lock <i>Dented</i>		\$374.45 -
17	1	Rear Boot Lid Inner Rubber <i>new</i>		\$381.90 -
18	1	Rear Boot Lid Inner Trim Board <i>new</i>		\$781.90 +
19	1	Rear Boot Lid Inner Handle Cover <i>new</i>		\$171.45 +
20	1	Rear Boot Lid Windscreen <i>new</i>		\$972.40 +
21	1	Rear Boot Lid Windscreen Seal <i>free</i>		\$50.00 -
22	2	Rear Boot Lid Windscreen Side Moulding	\$50.00	\$100.00 -
23	2	Rear Tail Lamp <i>new</i>	\$561.25	\$1,122.50 +
24	4	Rear Tail Lamp Clip	\$6.50	\$26.00 +
25	2	Rear Tail Lamp Panel	\$374.25	\$748.50 +
26	2	Rear Tail Lamp Inner Panel	\$381.90	\$763.80 +
27	2	Rear Tail Lamp Lower Panel	\$174.45	\$348.90 +
28	2	Rear Tail Lamp Lower Bracket	\$122.25	\$244.50 +
29	1	Rear Bumper <i>Dented</i>		\$481.80 +

30	2	Rear Bumper Side	ltt crated new	\$281.10	\$562.20	281.10
31	8	Rear Bumper Clip	new	\$6.50	\$52.00	30
32	1	Rear Bumper Top Cover	delid		\$121.10	✓
33	1	Rear Bumper Towing Cover	new		\$43.75	
34	2	Rear Bumper Side Cover	ltt crated	\$85.00	\$170.00	85
35	2	Rear Bumper Side Retainer	new	\$141.45	\$282.90	122
36	2	Rear Bumper Side Reflector	new	\$182.10	\$364.20	+
37	1	Rear Bumper Reinforcement	new		\$561.60	+
38	1	Rear Bumper Reinforcement Bracket	new		\$172.25	+
39	2	Rear Bumper Mud Shield	gnt	\$182.10	\$364.20	+
40	8	Rear Bumper Mud Shield Clip	new	\$6.50	\$52.00	+
41	1	Rear Bumper Reverse Sensor (Special Nett)	Painted		\$380.00	200/50
42	1	Rear End Panel Outer	Dented		\$561.60	✓
43	1	Rear End Panel Inner	Repis		\$581.90	+
44	1	Rear End Panel Top Garnish	delid		\$372.45	✓
45	2	Rear Fender		\$972.85	\$1,945.70	+
46	2	Rear Fender Glass		\$951.10	\$1,902.20	+
47	2	Rear Fender Inner Trim Board	new	\$781.10	\$1,562.20	+
48	1	Rear Spare Tyre Panel			\$561.60	+
49	1	Rear Spare Tyre Panel Top Cover			\$374.45	+
51	1	Rear Spare Tyre Panel & End Panel Top Sealant	new		\$50.00	+
52	1	Rear Exhaust			\$972.10	+
53	2	Rear Exhaust Mounting	gnt	\$61.10	\$122.20	+
54	1	Rear Centre Exhaust			\$1,217.45	+

Subtotal :- \$26,086.10

393005 S.N.20  
294753



### Labour charges

To remove & refit cushion	\$380.00 50
To remove & refit reverse sensor	\$100.00 60
To remove & refit windscreen & boot lid camera	\$380.00 50
To remove & refit rear windscreen	\$120.00 ✓
Gum	\$50.00 ✓
To remove & refit rear L/H & R/H fender glass	\$200.00 +
Gum	\$100.00 +
To check wiring	\$100.00 30
Towing fee	\$150.00 +
Tuff kote	\$150.00 60
Panel beating	\$2,800.00 800
Spray painting	\$2,000.00 800

Subtotal :- \$6,530.00

Total :- \$32,616.10

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

total: 5577.53

L/S: 431C

Adrian King

L/S 23/04/19.

06 days.

A31C

## LKK Auto Consultants Pte Ltd (Co Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19007054/AGQD3N2

Date: 22/05/2019

## REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	29086966MCY
Claimant Vehicle No :	SLZ6464B	Insured Vehicle No :	SLQ2499A
Date of Loss:	19/04/2019	Nature of Claim:	TP
		Claim No:	591161

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:	SLZ6464B	Engine No:	1NZ8484183
Make & Model:	TOYOTA SIENTA, 1.5 HYBRID (A)	Chassis No:	NHP1707118764
Reg. Date:	14/05/2018 (Man. Year: 2018)	Odometer:	13495 km
Colour:	Blue		
Engine Capacity:	1496 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size:	185/60 R15	Rear Tyre Size:	185/60 R15
Front Left Side:	Yokohama 6 mm	Rear Left Side:	Yokohama 6 mm
Front Right Side:	Yokohama 6 mm	Rear Right Side:	Yokohama 6 mm

The above values represent the remaining tyre treads depth

## COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	26,236.10	3,239.72	22,996.38	87.65
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,380.00	2,180.00	4,200.00	65.83
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>32,616.10</b>	<b>5,419.72</b>	<b>27,196.38</b>	<b>83.38</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>4,300.00</b>		
<b>Nett Amount (S\$)</b>	<b>32,616.10</b>	<b>4,300.00</b>	<b>28,316.10</b>	<b>86.82</b>

## INSPECTION

Date of Assignment:	23/04/2019	
Date Inspected:	23/04/2019 Inspected At:	Sm Automotive - Kaki Bukit (HQ) BLOCK C - 1, KAKI BUKIT AVE 6, #01-43 Singapore 417883

Estimated Period of Repair: 6.0 days

Adjuster: XING GUO QIANG

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

## Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 22 May 2019)
<b>Parts:</b>	M1-MPV	TOYOTA SIENTA 1.5 HYBRID (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SLZ6464B)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BOOT LID	Dented	1,712.45 F	*1,186.00 FL
2	2		*REAR BOOT LID HINGE	Not Necessary	300.20 F	*- FL
3	1		*REAR BOOT LID EMBLEM LOGO	Necessary	122.00 F	*45.00 FL
4	1		*REAR BOOT LID HYBRID LOGO	Necessary	141.45 F	*75.00 FL
5	1		*REAR BOOT LID NUMBER PLATE	Not Necessary	50.00 F	*- FL
6	2		*REAR BOOT LID NUMBER PLATE LAMP	Not Necessary	342.90 F	*- FL
7	1		*REAR BOOT LID CENTRE MOULDING	Not Necessary	374.40 F	*- FL
8	2		*REAR BOOT LID SIDE REFLECTOR	Not Necessary	760.00 F	*- FL
9	1		*REAR BOOT LID WIPER	Not Necessary	121.25 F	*- FL
10	1		*REAR BOOT LID WIPER ARM	Not Necessary	132.20 F	*- FL
11	1		*REAR BOOT LID WIPER ARM COVER	Not Necessary	121.10 F	*- FL
12	1		*REAR BOOT LID WIPER MOTOR	Not Necessary	561.10 F	*- FL
13	1		*REAR BOOT LID INNER LOCK	Damaged	374.45 F	*374.45 FL
14	1		*REAR BOOT LID INNER RUBBER	Cut	381.90 F	*381.90 FL
15	1		*REAR BOOT LID INNER TRIM BOARD	Not Necessary	781.90 F	*- FL
16	1		*REAR BOOT LID INNER HANDLE COVER	Not Necessary	171.45 F	*- FL
17	1		*REAR BOOT LID WINDSCREEN	Not Necessary	972.40 F	*- FL
18	1		*REAR BOOT LID WINDSCREEN SEAL	Necessary	50.00 F	*50.00 FL
19	2		*REAR BOOT LID WINDSCREEN SIDE MOULDING	Necessary	100.00 F	*100.00 FL
20	2		*REAR TAIL LAMP	Not Necessary	1,122.50 F	*- FL
21	4		*REAR TAIL LAMP CLIP	Not Necessary	26.00 F	*- FL
22	2		*REAR TAIL LAMP PANEL	Not Necessary	748.50 F	*- FL
23	2		*REAR TAIL LAMP INNER PANEL	Not Necessary	763.80 F	*- FL
24	2		*REAR TAIL LAMP LOWER PANEL	Not Necessary	348.90 F	*- FL
25	2		*REAR TAIL LAMP LOWER BRACKET	Not Necessary	244.50 F	*- FL
26	1		*REAR BUMPER	Deformed	481.80 F	*481.80 FL
27	2		*REAR BUMPER SIDE	Not Necessary	562.20 F	*- FL

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
28	8		*REAR BUMPER CLIP	Necessary	52.00 F	*30.00 FL
29	1		*REAR BUMPER TOP COVER	Deformed	121.10 F	*121.10 FL
30	1		*REAR BUMPER TOWING COVER	Not Necessary	43.75 F	*- FL
31	1		*REAR BUMPER SIDE COVER	N/s Cracked	170.00 F	*85.00 FL
32	2		*REAR BUMPER SIDE RETAINER	Necessary	282.90 F	*122.00 FL
33	2		*REAR BUMPER SIDE REFLECTOR	Not Necessary	364.20 F	*- FL
34	1		*REAR BUMPER REINFORCEMENT	Not Necessary	561.60 F	*- FL
35	1		*REAR BUMPER REINFORCEMENT BRACKET	Not Necessary	172.25 F	*- FL
36	2		*REAR BUMPER MUD SHIELD	Not Necessary	364.20 F	*- FL
37	8		*REAR BUMPER MUD SHIELD CLIP	Not Necessary	52.00 F	*- FL
38	1		*REAR END PANEL OUTER	Dented	561.60 F	*561.60 FL
39	1		*REAR END PANEL INNER	Repair	581.90 F	*- FL
40	1		*REAR END PANEL TOP GARNISH	Deformed	372.45 F	*372.45 FL
41	2		*REAR FENDER	Not Necessary	1,945.70 F	*- FL
42	2		*REAR FENDER GLASS	Not Necessary	1,902.20 F	*- FL
43	2		*REAR FENDER INNER TRIM BOARD	Not Necessary	1,562.20 F	*- FL
44	1		*REAR SPARE TYRE PANEL	Not Necessary	561.60 F	*- FL
45	1		*REAR SPARE TYRE PANEL TOP COVER	Not Necessary	374.45 F	*- FL
46	1		*REAR SPARE TYRE PANEL & END PANEL TOP SEALANT	Not Necessary	50.00 F	*- FL
47	1		*REAR EXHAUST	Not Necessary	972.10 F	*- FL
48	2		*REAR EXHAUST MOUNTING	Not Necessary	122.20 F	*- FL
49	1		*REAR CENTRE EXHAUST	Not Necessary	1,217.45 F	*- FL
50	1		*REAR BOOT LID CAMERA	Not Necessary	680.00 FS	*- FS
51	1		*REAR BUMPER REVERSE SENSOR	Damaged	380.00 FS	*200.00 FS
52	1		*GUM	Necessary	150.00 FS	*50.00 FS
53	2		*REAR BOOT LID SHOCK ABSORBER	Not Necessary	748.90 F	*- FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>26,236.10</b>	<b>4,236.30</b>
<b>- List Item Discount on L Items 0.00/25.00% (\$\$)</b>	<b>0.00</b>	<b>996.58</b>
<b>Total Parts (\$\$)</b>	<b>26,236.10</b>	<b>3,239.72</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE & REFIT CUSHION	New	380.00	50.00
2	TO REMOVE & REFIT REVERSE SENSOR	New	100.00	60.00
3	TO REMOVE & REFIT WINDSCREEN & BOOT LID CAMERA	New	380.00	60.00
4	TO REMOVE & REFIT REAR WINDSCREEN	New	120.00	120.00
5	TO REMOVE & REFIT REAR L/H & R/H FENDER GLASS	New	200.00	0.00
6	TO CHECK WIRING	New	100.00	30.00
7	TOWING FEE	New	150.00	0.00
8	TUFF KOTE	New	150.00	60.00
9	PANEL BEATING	New	2,800.00	900.00
10	SPRAY PAINTING	New	2,000.00	900.00
<b>Gross Labour Cost (\$\$)</b>			<b>6,380.00</b>	<b>2,180.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >