

## Mei Kwan (LKKAuto)

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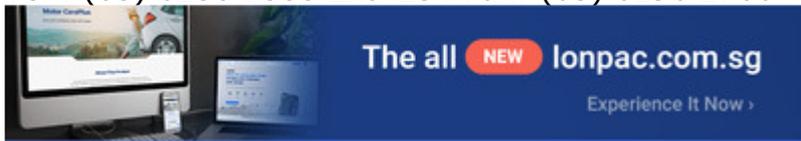
**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Monday, 22 April, 2019 5:01 PM  
**To:** Mei Kwan (LKKAuto)  
**Cc:** Admin A; MT\_Claim\_SG; CS A Team; Poh Kin (LKKAuto)  
**Subject:** RE: REQUEST FOR PRS - GBG4389S Our Ref: TBA \*\*\* LKK REF: CS/LPC18019943/Jfa3-1 [External General]  
**Attachments:** GW8330R 311018.PDF

### Lonpac External - General

Dear Mei Kwan

Please see attached.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

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**From:** Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]  
**Sent:** Monday, 22 April, 2019 3:34 PM  
**To:** ONG LI LI  
**Cc:** Admin A; MT\_Claim\_SG; CS A Team; Poh Kin (LKKAuto)  
**Subject:** RE: REQUEST FOR PRS - GBG4389S Our Ref: TBA \*\*\* LKK REF: CS/LPC18019943/Jfa3-1

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

**LPC ref: 18/18/18/VC00/021092**  
**LKK REF: CS/LPC18019943/Jfa3-1**

Dear Sir / Madam,

We refer to the above matter.

**Kindly let us have a copy of insured's accident report for our necessary action.**

Our case handler in-charge is Poh Kin and he can be contacted at DID: 6841 2132.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

**From:** Admin-D (LKKAuto)  
**Sent:** Thursday, 6 December 2018 4:30 PM  
**To:** 'ONG LI LI' <[llong@lonpac.com](mailto:llong@lonpac.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: REQUEST FOR PRS - GBG4389S Our Ref: TBA

Dear Li Li,

Thank you for your email.

**Dear Veron,**

**FYNA. Our Ref: CS/LPC18019943/Jvb**

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]  
**Sent:** Thursday, 6 December, 2018 4:27 PM  
**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Mei Kwan (LKKAuto) ([Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: REQUEST FOR PRS - GBG4389S Our Ref: TBA

Hi

Re-send with attachment.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** Thiam Heng Huat [<mailto:thh176@yahoo.com>]  
**Sent:** Thursday, 6 December, 2018 4:21 PM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG  
**Subject:** Re: REQUEST FOR PRS - GBG4389S Our Ref: TBA

Dear Miss Ong,

We refer to the above mentioned.

Attached is the repair invoice, LTA receipt and below are the items our client wish to claim from Lonpac Insurance.

1. Repair costs	\$2,000.00
2. Loss of use for 5 days	750.00

3. Insurance search fee 7.45  
**\$2,757.45**

We hope to hear from you soon.

Warmest regards,  
Steven  
Thiam Heng Huat Pte Ltd  
82636295

On Friday, 2 November 2018, 1:39:32 PM GMT+8, ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)> wrote:

Without Prejudice

Dear Steven

Thank you for your reply.

Dear Catherine/Nivitha

Please arrange Kenneth Kong to conduct TP survey on w/p basis.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** Thiam Heng Huat [<mailto:thh176@yahoo.com>]  
**Sent:** Friday, 2 November, 2018 1:35 PM  
**To:** ONG LI LI  
**Subject:** Re: REQUEST FOR PRS - GBG4389S Our Ref: TBA

Dear Miss Ong,

Please arrange for 8. Kenneth Kong for the survey.

Warmest regards,

Steven

Thiam Heng Huat Pte Ltd

82636295

On Friday, 2 November 2018, 1:27:33 PM GMT+8, ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)> wrote:

Without Prejudice

Save as to Costs

Dear Steven

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

No.	Name	Please tick <input type="checkbox"/>
1	Kalvin Ang	<input type="checkbox"/>
2	Xing Guo Qiang	<input type="checkbox"/>
3	Mohamad Taufikh	<input type="checkbox"/>
4	Bryan Ang	<input type="checkbox"/>
5	Adrian Ling	<input type="checkbox"/>
6	Mohammed Rasul	<input type="checkbox"/>
7	Marcus Chua	<input type="checkbox"/>
8	Kenneth Kong	<input type="checkbox"/>
9	Muhammad Nazril Bin Abdullah	<input type="checkbox"/>
10	Sathya Sai Kathirrasen	<input type="checkbox"/>

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** Thiam Heng Huat [<mailto:thh176@yahoo.com>]

**Sent:** Friday, 2 November, 2018 1:20 PM

**To:** MT\_Claim\_SG

**Subject:** REQUEST FOR PRS - GBG4389S

Dear Motor Claims Team,

We refer to the attachments.

Kindly assist to register our client's TP claim and let us have your list of nominated surveyors within the next 2 working days from date of this email.

Please respond soonest possible.

Warmest regards,

Steven

Thiam Heng Huat Pte Ltd

82636295