

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Wednesday, 15 May, 2019 2:08 PM  
**To:** kianchuan.chan@axa.com.sg  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** Your Ref: S9M01KWZ / 111817 - RE: Your Ref: T0419/SHA4277S/WT(st)\_ACCIDENT INVOLVING VEHICLES SDD 5678T AND SHA 4277S ON 18/04/2019 LKK REF CC4/ASM19007027/K1hb3

Your Ref: S9M01KWZ / 111817

Dear KC,

Please refer to the below email.

Kindly be informed that TP had rejected our offer of 5 days.

For your further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAUTO)  
**Sent:** Wednesday, 15 May, 2019 2:04 PM  
**To:** William Tan Thoo Seng; kianchuan.chan@axa.com.sg; KKLau  
**Cc:** Admin A; chris.chionhhs@axa.com.sg; Vic (LKKAUTO)  
**Subject:** RE: Your Ref: T0419/SHA4277S/WT(st)\_ACCIDENT INVOLVING VEHICLES SDD 5678T AND SHA 4277S ON 18/04/2019 LKK REF CC4/ASM19007027/K1hb3

Without Prejudice

Dear William,

We refer to your below email.

As discussed earlier over the telephone, we proposed for LOR/I at 7 days but the mandate instructed was to offer at LOR/I for 5 days. We had received the assignment on the 22/04 and had surveyed the taxi on the same day. We believe there was no delay on the matter.

We will check and follow up on your appeal with regards to the days of LOR/I.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** William Tan Thoo Seng [<mailto:williamtan@cdge.com.sg>]

**Sent:** Wednesday, 15 May, 2019 1:49 PM

**To:** Vic (LKKAuto); [kianchuan.chan@axa.com.sg](mailto:kianchuan.chan@axa.com.sg); KKLau

**Cc:** Admin A; [chris.chionhhs@axa.com.sg](mailto:chris.chionhhs@axa.com.sg)

**Subject:** Re: Your Ref: T0419/SHA4277S/WT(st)\_ACCIDENT INVOLVING VEHICLES SDD 5678T AND SHA 4277S ON 18/04/2019 LKK REF CC4/ASM19007027/K1hb3

**Claim amount : \$6,513.02**

**LOR/I @ 7 days**

**Without Prejudice.**

Dear Vic

Morning, we spoke.

In your below email, ambiguously and without any breakdown, you simply offer a global sum of **\$5,950.00.**

**A great dispute of \$563.02.** Yet you did not ask your Principal how he derived at this amount.

When asked, then you told us that you seek Kian Chuan for mandate to settle at seven days LOR/I. at **\$6,303.02.**

Initially, you should have rejected his offer and ask how he derived at his offer amount.

Orally, we have explained to you on the breakdown days to settle.

Prudently, kindly ask your Principal to settle accordingly to your mandate amount.

Thank you.

Best Regards  
William Tan  
Claims Department | ComfortDelgro Engineering Pte Ltd  
Off : 62148737 | Fax : 62141843

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**From:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Sent:** Friday, 10 May 2019 9:09 AM  
**To:** William Tan Thoo Seng  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** Your Ref: T0419/SHA4277S/WT(st)\_ACCIDENT INVOLVING VEHICLES SDD 5678T AND SHA 4277S ON 18/04/2019 LKK REF CC4/ASM19007027/K1hb3

Without Prejudice

Dear William,

We refer to the subject matter and to your LOD.

On a without prejudice basis and purely for an amicable settlement and without admission of any liability to our Insured's part, we propose a global sum of **\$5,950.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DS FORM and forward back a copy to us for payment processing.

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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