

ASS. REC. BY:

REF: CS/MSG19007024/ E9d302

Special Instruction:

Surveyor: Steve**ASSIGNMENT (Office)**

Mentimen

From (Person): Jowyn Tayof MS19Date/Time: 18.4.19 16.44p.m

Estimated Cost: _____

Bill to: _____

OD ~~(TP)~~ / WS / TP RES / OD RES / EVA / INV / MV / CSTo Inspect Vehicle No: SMC 9816JInsured: SKK 1100Aat Workshop m/s Performance MotorTel: 63190174of 303 Alexandra Road,Policy No: B27282343 SMPClaim No: 589208

Sum Insured: _____

Excess: _____

Make of Veh: _____

(Client's Record)

D.O.A. 29.3.2019

CA / REV / REP. / REV 24 HRS

"wp"

H.O.D. Endorsement: _____

Date/Time: 22/4/19Person Contacted: CarlinVehicle IN OUT

Date/Time

Action/Instruction (☒) Estimate

SMC 9816J -X

SKK 1100A -X

23/4/19 @ 3.36pm revised to Jowyn Tay via Mentimen.

Steve

REF: MS19

ASSIGNMENT

From: Date: 22.4.2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: smc 9816J

at Workshop m/s Performana moto
of 303 Alexandra Road

Insured:

Policy No.

Claims No.

Sum Insured:

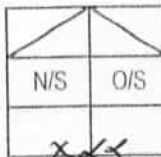
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

"wp"

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SMC 9816J

Yr Regn: 20/8/15

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: BMW 116D

C.C. 1496

Colour: Silver

A/C: Insured / Std / NI / NA

Sp. Reading: 51209

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WBA1V720105C06829

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/55R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental

Front

Rear

R/Bal. 7 mm

R/Bal. 7 mm

L/Bal. 7 mm

L/Bal. 7 mm

D.O.A. 29/3/19

D.O.I. 22/4/19

Survey held at

Performana

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

MV-75K

15/5/15 Finalize \$19,869.95, 6 days (led \$8249.80, 43%)

RECEIVED 16 MAY 2019

16/5/2019

Date/Time, File Pass to?

☐ : Preli. Report

Days Of Repair: 6

1) 16/5/2019

☐ : Final Report

Resurvey No. of Trip: 1

Date/Time, File Return to?

2)

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech. Invs (\$

☐ : Weekend (\$

Survey Fee:

Transportation:

) \$ + RS, SI

) Photos

) Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$) 10869.95

200

10

210

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	02 Apr 2019		18 Apr 2019 16:44 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

Show All

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	KAREN MAY LING NG, ID: S6970304F		
Main Claimant:	CHA EE LING, ID: S8852992H		
Vehicle Reg. No.:	SMC9816J	Date of Loss:	29/03/2019 22:00 - :59 [43 Months and 9 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 589208	Policy/Cover Note No.:	B27282343SMP (Comprehensive) Coverage: 28/02/2019 - 27/02/2020
Vehicle Reg. No. (Insured):	SKK1100A	Policy No. (Claimant):	
		Excess:	
Repairer:	Performance Motors Limited (Alexandra) 303 Alexandra Road, Sime Darby Performance Centre, 159941 Alexandra - Tel: 63190172/63190174		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jowyn Tay Mei Ling - 6643 1307]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 19/04/2019]		
Driver/Custodian (Insured):	KWER CHIN HAN (GUO QINHAN) (), NRIC: S8014502J, Tel: +6591160489 Email:		
Adj Asg. Remarks:	LIABILITY:IN DISPUTE CONTACT: CAROLINE 6319 0174, Car in 22/04/19, 10am.		

ASSOCIATED MAIL RECEIVED

View All

Compose Case Mail

There are no mail for this case.



ALL ASSOCIATED TASKS

View All

Search Tasks

Create New Task

Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Note: This document has not been finalised.**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Jowyn Tay Mei Ling

Date: 23 Apr 2019

Preliminary Advice

Insured Vehicle No	: SKK1100A	Accident Date	: 29/03/2019
TP Vehicle No	: SMC9816J	Assignment Date	: 18/04/2019
Make	: BMW 116D	Est. Duration of Repair	: 6.00
Date of Inspection	: 22/04/2019		
Inspection At	: PERFORMANCE MOTORS LIMITED (ALEXANDRA) 303 ALEXANDRA ROAD, SIME DARBY PERFORMANCE CENTRE SINGAPORE 159941		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	19,119.75
Revised Amount	:S\$	10,795.65
Check Items (Estimated)	:S\$	2,577.15
Total	:S\$	13,372.80

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

Remarks

- () The vehicle is economical/not economical for repair.
- (X) The above survey was conducted on a 'without prejudice' basis.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2992H
Vehicle Details	
Vehicle No.:	SMC9816J
Vehicle to be Exported:	No
Intended Deregistration Date:	22 Apr 2019
Vehicle Make:	B.M.W.
Vehicle Model:	116D 5DR HATCHBACK DSC LED
Primary Colour:	Silver
Manufacturing Year:	2015
Engine No.:	33069294B37D15A
Chassis No.:	WBA1V720105C06829
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$24,003.00
Original Registration Date:	20 Aug 2015
First Registration Date:	20 Aug 2015
Transfer Count:	1
Actual ARF Paid:	\$10,605.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	19 Aug 2025
PARF Rebate Amount:	\$7,953.00
Intended COE Rebate Details	
COE Expiry Date:	19 Aug 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$56,209.00
COE Rebate Amount:	\$35,553.00
Total Rebate Amount:	\$43,506.00

The information contained herein is correct as at 22 Apr 2019

OK

- Retirement Age Going to be 67, Can u still work?
- Unusual or rare cars
- Mother of ALL JAMs in at Checkpoint

Post an Advertisement
Sell it yourself! Advertise it at just
\$58 until it's SOLD!

Post an Ad Advertiser Login Ways of Selling

BMW 7 Series 740Li Sunroof.



Good For Renewal! Direct Owner
Selling. Too Good To Be Scrap.
Direct Owner: StarAd

Lake View Credit Pte Ltd [view our cars](#)

- > Low prices guaranteed
- > Specialist in Japanese cars
- > Easy loan approval
- > All terms are negotiable

Browse by Category ▼

Sort by Date Posted ▼

20 results/page

6 vehicles

BMW 1

Advanced Search

Make Model Price Depreciation Reg Date Eng Cap Mileage Veh Type Status

Search Selection BMW 1 Any Any 2015 Any Any Any Availabl



BMW 1 Series 116i \$71,899 \$10,830 /yr 13-Apr-2015 1,598 cc 85,000 km Hatchback Availabl

PML Maintain From Day 1, Superb Beautiful Condition, 100% Accident-Free. Well Maintained By 1 Owner. Own This Stylish And Reliable Hatchback For Your Family Needs. Equipped With A Twin Power Turbo Pus...

Posted: 18-Apr-2019 Tags: 2015 BMW 116i, 2015 bmw 116i, BMW 116i, bmw 116i, BMW, 116i, Used BMW



BMW 1 Series 116d \$79,800 \$11,840 /yr 06-Aug-2015 1,496 cc 83,000 km Hatchback Availabl

Graded B by **STAR**

Fuel Type: Diesel (Euro 5 Engine and Above)

12 Months Warranty And Free Titan X! Brilliant White Paintwork With Black Leather Interior! Flexible In House Financing Package And Trade In Available. Price Negotiable. Come And View The Car At Our L...

Supreme Cars Pte Ltd

Posted: 21-Apr-2019 Tags: 2015 BMW 116d, 2015 bmw 116d, BMW 116d, bmw 116d, BMW, 116d, Used BMW



BMW 1 Series 116d \$76,800 \$11,280 /yr 17-Aug-2015 1,496 cc 47,000 km Hatchback Availabl

Graded B by **STAR**

Fuel Type: Diesel (Euro 5 Engine and Above)

12 Months Warranty And Free Titan X! Beautiful Glacier Silver Exterior With Black Leather Interior! Flexible In House Financing Package And Trade In Available. Come And View The Car At Our Leng Kee Sho...

Supreme Cars Pte Ltd

Posted: 20-Apr-2019 Tags: 2015 BMW 116d, 2015 bmw 116d, BMW 116d, bmw 116d, BMW, 116d, Used BMW



BMW 1 Series 116d \$75,800 \$11,080 /yr 14-Sep-2015 1,496 cc 54,000 km Hatchback Availabl

Fuel Type: Diesel (Euro 5 Engine and Above)

Lady Owner. PML Maintained And Accident Free. Mileage 54,000 And Recent Change Runflat Tyres. Paint Protection By CSII Ceramic Coatings And Car Wash Maintain By CSII Only. Beautiful White Exterior With ...

Posted: 17-Apr-2019 Tags: 2015 BMW 116d, 2015 bmw 116d, BMW 116d, bmw 116d, BMW, 116d, Used BMW



Bentley launches new Continental GT V8

Bentley is introducing two new versions of its third generation Continental GT and GT Convertible with new V8 powerplants.

Find out more!



BMW 1 Series 116d \$80,800 \$11,480 /yr 28-Oct-2015 1,496 cc 81,000 km Hatchback Availabl

Fuel Type: Diesel (Euro 5 Engine and Above)

5 Yrs/200,000Km Warranty And 5 Yrs/200,000Km Free Servicing From Agent PML! Gorgeous Mineral Grey Paintwork With Black Leather Interior! Flexible In House Financing Package And Trade In Available. Com...

Compare

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	01/04/2019 08:49
Date Of Accident	29/03/2019 22:00
Exact Location Of Accident	BUKIT TIMAH ROAD RIGHT BEFORE THE LEGACY
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMC9816J
Insured/Policyholder	
Name Of Registered Owner	CHA EE LING
NRIC No	S8852992H
Email Address	ALEXIS.CHAEL@GMAIL.COM
Mobile Phone No	(LOCAL) +65-81128836
Alternative Phone No	OTHERS-90996665

Vehicle Particulars

Manufacturer	BMW
Model	116D
Exact Purpose for which vehicle was being used at time of accident	NORMAL USAGE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	SOMPO INSURANCE SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	D18MTPV01014127
Cover Note Number	

Driver

Name of Driver	CHA EE LING
NRIC No	S8852992H
Date Of Birth	08/12/1988
Occupation	INDOOR
Date Of Driving Pass	19/03/2012
Driving Experience	7 YEARS AND 0 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-81128836
Fax Number	
Contact Number	OTHERS-90996665
EEmail Address	ALEXIS.CHAEL@GMAIL.COM

Address	16 FIR AVENUE
Postcode	279706
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACH.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKK1100A
Vehicle Make/Model/Colour	BMW 7 SERIES BLACK
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	KWER CHIN HAN
NRIC/Passport Number	S8014502J
Contact Number	91160489
Address	
Postcode	
Insurance Company Name	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Nature Of Damage	
No. Of Passenger (Including Driver)	1

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


 Policyholder's Signature
 Date & Time: 30 March 2019
 11:00 am

 Driver's Signature
 (If driver is not the policyholder)
 Date & Time:


 Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:

BMW Dealer

Performance Motors Limited

A member of the Sime Darby Group

Co. Reg. No. 197401559W GST Reg. No M2-0020081-X

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770280, Kampong Arang Road
East Coast Centre
Singapore 438180Tel. 63190888 (AfterSales)
Fax. 63449773315, Alexandra Road
Sime Darby Business
Singapore 159944Tel. 63190528
63190533/530
Fax. 64796601
64796624**LKK Auto Consultants** hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Any replacement item(s) must be resurveyed and accepted to final approval from Insurance Company



Acknowledged by Repairer

Signature: **X**
Date:

01 APR 2019

GST REG. NO : M2 - 0020081-X

E S T I M A T E

Estimate No. : **b1 50672**
 Date Estimated : **01/04/2019**
 Prepared By : **Han Kwan Yong**

Page No. : 1 of 5

- ESTIMATE REPAIR FOR -

Cha Ee Ling
16 Fir Avenue

Singapore 279706

- ACCOUNT - 40000

Cash Sales - Service
Singapore

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMC9816J	5C06829	20/08/2015	116d	0

DESCRIPTION**VALUE**

- | | | | |
|---|--------------------------|------|----------|
| ① To replace rear bumper & attachments, boot lid, tail panel including to pull & straighten right rear chassis, to knock out right trunk floor panel and dented area caused by the accident | R-2975
change - \$100 | 2975 | 5,950.00 |
| ② To respray rear bumper, boot lid, tail panel, rear left fender, rear right fender and boot compartment | R-2666
change - \$470 | 2666 | 4,967.00 |
| ③ To carry out body cavity preservation. (Per panel). | | 100 | 118.00 |
| To carry out body cavity preservation. (For cut panel). | 451 | X | 531.00 |
| ④ To remove and install boot compartment carpet and garnish to facilitate repairs. | | 281 | 271.00 |
| ⑤ To transfer lock mechanism from old to new bootlid including conduct checks on new bootlid central locking system for proper function. | | 451 | 531.00 |
| ⑥ To remove and install rear windscreen glass to transfer from old to new boot lid | | | 574.00 |
| ⑦ To conduct water leak tests. | | | 75.00 |
| ⑧ To check electrical wiring systems and lightings at the rear section for proper function. | | 150 | 177.00 |
| ⑨ To supply front or rear emboss number plate. (Special type). | TGA plate | 2 | 165.00 |
| ⑩ Sundries. | | | 150.00 |

Total Labour 1: **13,509.00**

Performance Motors Limited

A member of the Sime Darby Group

Co. Reg. No. 197401559W GST Reg. No M2-0020081-X



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No. : b1 50672
Date Estimated : 01/04/2019
Prepared By : Han Kwan Yong

Page No. : 2 of 5

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMC9816J	5C06829	20/08/2015	116d	0

DESCRIPTION

QTY

PRIC

VALUE

BLIND RIVET NUT COUNTERSUNK HEAD M6 / AEC

4

3.40

13.60

① BOOTLID / PD ? X NAI

1

1,136.15

1,136.15

TAIL END PANEL

1

497.45

497.45

② REAR BUMPER CARRIER / PD ? / BR

1

416.45

416.45

REAR BUMPER CENTRE GUIDE (M)

1

67.05

67.05

③ REAR BUMPER TOWING EYE COVER PRIMED X NAI

1

38.95

38.95

REAR BUMPER RH MOUNT

1

142.55

142.55

④ # REAR BUMPER PANEL PRIMED / BR

1

961.25

961.25

⑤ REAR PDC HOLDER SET / AEC

1

24.60

24.60

EMBLEM GROMMET / AEC

2

0.80

1.60

⑥ BUMP STOP / AEC

10

3.50

35.00

EXTENSION FLOORPAN COVER SID ? X NAI

1

62.35

62.35

⑦ PLAQUE 82MM / AEC

1

71.25

71.25

⑧ RH REFLECTOR / CUT

1

36.80

36.80

⑨ REAR RH LIGHT IN THE TRUNK LID / CUT

1

297.00

297.00

⑩ THIRD STOPLAMP ? / AEC

1

174.15

174.15

NUMBER PLATE LIGHT LED ? X NAI

2

25.00

50.00

PDC sensor ? X NAI

2

368.80

737.60

⑪ DECOUPLING RING PDC TORQUE CONVERTE / AEC

2

5.05

10.10

BLIND RIVET AVIBVLB / AEC X NAI

30

0.55

16.50

SCREW (SF PLUS M5X15) / AEC X NAI

15

0.55

8.25

(DG/SL) BODY ADHESIVE K5B (195ML) / AEC NAI X

1

326.80

326.80

PUNCH RIVET N5 / AEC X NAI

10

0.55

5.50

⑫ (DG) CLEANER R1 (100ML) / AEC

1

26.15

26.15

⑬ (DG/SL) W/SCREEN SEALANT (COLD 1 HOUR) / AEC

2

131.55

263.10

⑭ (DG/SL) ADHESIVE SET K6 / AEC

1

53.05

53.05

PUNCH RIVET N4 / AEC X NAI

15

0.55

8.25

⑮ (DG/SL) GLASS PRIMER 30ML (VP206) / AEC

1

27.85

27.85

(S/L) SEAM SEAL 300ML / AEC X NAI

3

33.80

101.40

Total Parts : 5,610.75

Claims OD / 3rd Party / Uninsured losses / Direct Settlement

Regn No. Claim No.

Date&Time 22/4/19 4:00pm Excess S\$

Surveyor's Name Steve CLKK Sign

Surveyor's Tel 8322 8813 Authorised Yes / No

Authorised Date Time

RESURVEY PARTS PHOTO BY SURVEYOR Yes / No PML Yes / No

Surveyor's E-mail Steve CLKK@TPK.com.sg

No. of Working Days Recommend

Labour 1 : 13,509.00

Parts : 5,610.75

Labour 2 : 0.00

Excess : 0.00

Total GST @ 7% : 1,338.38

Grand Total : 20,458.13

WHL Prerequisite
PIP, Recy before spray 6 days

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY**

** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **

101/119.75

Performance Motors Limited

A member of the Sime Darby Group

Co. Reg. No. 197401559W GST Reg. No M2-0020081-X



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X**E S T I M A T E**

Estimate No. : **b1 50672**
Date Estimated : **01/04/2019**
Prepared By : **Han Kwan Yong**

Page No. : **3 of 5**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMC9816J	5C06829	20/08/2015	116d	0

Terms & Conditions of Service

- All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs.
- The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements ("Additional Works") if, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed S\$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works.
- Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs from the Customer's own estimation of repairs needed, PML's estimate shall prevail.
- The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises. PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever.
- The Vehicle may be driven on the road if and when PML, in its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance, PML's liability will be limited to the rectification of damage, free of charge.
- PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML.
- Except as provided in clause 6 above, PML makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
- Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML. PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason whatsoever.
- The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer, (whether orally or otherwise), that the Vehicle is ready for collection. In the event that the Customer fails to collect the Vehicle within 48 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer fails to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal, PML's costs in connection with the disposal as well as all other monies owing to PML.
- If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory.
- If the Vehicle is sent to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, damages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
- PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold PML liable for any accident, loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver.
- These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer.
- If any term or provision of these Terms & Conditions of Service shall be held to be invalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.

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GST REG. NO : M2 - 0020081 - X**E S T I M A T E**

Estimate No. : **b1 50672**
Date Estimated : **01/04/2019**
Prepared By : **Han Kwan Yong**

Page No. : **4 of 5**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMC9816J	5C06829	20/08/2015	116d	0

15. A person not party to these Terms & Conditions of Service shall have no right under any legislation for the enforcement of contractual terms by a third party (whether in force now or to be enacted in the future and as the same may be modified, adapted or supplemented from time to time) to enforce any term in these Terms & Conditions of Service.

16. The laws of the Republic of Singapore shall govern the validity and interpretation of these Terms & Conditions of Service and the Parties submit to the exclusive jurisdiction of the Courts of the Republic of Singapore.

17. The Sime Darby Motors Group companies in Singapore are committed to ensuring that your personal data is protected. The purpose of this document is to explain how we collect information about you, the procedures that we have in place to safeguard your privacy and how you can instruct us if you prefer to limit the use of that information.

17.1 The Vendor shall collect and use the Customer's personal data for any of the following purposes, including but not limited to:

- (a) the registration of the Vehicle with the relevant transportation authorities, including but not limited to Land Transport Authority;
- (b) sharing of the Customer's personal data with the Vendor's principal, its related corporations and contractors, whether within Singapore or overseas, and/or insurance companies, so as to provide the necessary warranties and/or extended warranties for the Vehicle to the Customer;
- (c) sharing of the Customer's personal data with financial institutions and motor vehicle insurers, on the Customer's behalf, in order for the Customer to obtain financing for the purchase of the Vehicle and the motor insurance on the Vehicle and when necessary, to obtain the loan amounts outstanding from financial institutions, on the Customer's behalf so as to assist the Customer in effecting the Vehicle loan redemptions;
- (d) servicing of Vehicle and to update the Vendor's after-sales service records. The relevant personal data shall be used by the Vendor, its appointed after-sales service dealers, agents and sub-contractors and/or the Vendor's principal and/or its related corporations whether within or outside Singapore to provide the relevant after-sales service and/or to repair the Vehicle and to communicate with the Customer on any matter relating to the provision of the services in general including to notify the Customer by any means, including by short message services ("SMS") of the next/ subsequent date/mileage for routine service for the Vehicle;
- (e) administrative, research and analysis purposes to enable it to monitor and improve the services it provides; and
- (f) organizing events for the Customer, to inform the Customer of such events by any means (including through SMS, multi-media services ("MMS"), phone call, fax, magazines, or brochures) any new products, promotions or services provided by the Vendor in Singapore.

17.2 The Vendor shall also disclose the Customer's personal data:

- (a) to its service providers, for example, providers of web hosting or maintenance services, for the purpose of supplying itself with the inter connected servers and/or web site links with the relevant authorities;
- (b) to its customer service agencies whether within or outside Singapore for administrative, research and analysis purposes to enable it to monitor and improve the services it provides;
- (c) to the Vendor's service providers and/or the Vendor's principal, its related corporations and contractors whether within or outside Singapore for the purpose of organizing events for the Customer, to inform the Customer of and send to the Customer by any means (including through SMS, MMS, phone call, fax, magazine or brochures) any new products or promotions or services that are provided by the Vendor and/or the Vendor's principal whether within or outside Singapore;
- (d) to the Vendor's business partners for the purpose of carrying out product promotions;
- (e) to the Vendor's stakeholders and the Vendor's principal and its/their related corporations and contractors for the purpose of carrying out audits;
- (f) to the Vendor's principal and/or the Vendor's stakeholders and their respective related corporations and contractors whether within or outside Singapore for the purposes of carrying out audits; and
- (g) to the Vendor's principal and its related corporations whether located within or outside Singapore for the purpose of responding to any of the Customer's enquiries.

17.3 The Vendor shall retain the Customer's personal data either for the period of the business relationship or, for the requisite retention periods as stipulated in any contractual arrangements or under any applicable law, whichever is later.

17.4 If the Vendor amends any provision in this clause 17, it will notify the Customer via e-mail and may place notices on the Vendor's web site. The Vendor's email to the Customer shall require the Customer's consent to its change of use of the Customer's personal data. Continued use of the Vendor's services shall signify the Customer's agreement to any such changes.

17.5 The personal data the Customer provides may be transferred to the Vendor's principal within or outside Singapore for surveys and research purposes conducted with the objective of enhancing the Customer's satisfaction.

17.6 The Customer shall have a right to request a copy of the personal data the Vendor holds about the Customer and information about the ways in which the Customer's personal data has been or may have been used or disclosed within a year before the date the Customer's request. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:

- (a) put his request in writing and indicate whether he would like to have a copy of his personal data or he wishes to have information about the ways in which his personal data is used or disclosed during the past year or both;
- (b) include proof of his identity and address (e.g. a copy of the Customer's driving licence and a recent credit card bill); and
- (c) specify the personal data he wants access to, including any account or reference numbers where applicable.

The Vendor shall reply to the Customer as soon as reasonably possible upon its receipt of the Customer's request.

Performance Motors Limited

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Fax. 63449773

315, Alexandra Road
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Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : **b1 50672**
Date Estimated : **01/04/2019**
Prepared By : **Han Kwan Yong**

Page No. : **5 of 5**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMC9816J	5C06829	20/08/2015	116d	0

- 17.7 The Customer shall pay an amount to access his personal data in the manner stated in Clause 17.6(a) above.
- 17.8 The Customer shall have the right to correct any inaccuracies in his personal data free of charge. If the Customer wishes to exercise this right, the Customer shall:
- (a) put his request in writing;
 - (b) provide the Vendor with enough information to identify himself (e.g. the Customer's account number, username, registration details); and
 - (c) specify the information that is incorrect and what it should be replaced with.
- The Vendor shall reply to the Customer as soon as practicable upon its receipt of the Customer's request.
- 17.9 The Customer's access or correction request will not be granted as of right; the Vendor's ability to accede to the Customer's access or correction request is subjected to the prohibitions and exceptions set out or which may be set out in the Singapore Personal Data Protection Act ("PDPA") and its accompanying regulations.
- 17.10 The Customer shall have the right to ask the Vendor to stop collecting, using or disclosing his personal data for any of the abovementioned purposes set out in Clauses 17.1 and 17.2. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing by way of an email sent to the Vendor;
 - (b) provide the Vendor with his name, NRIC number, mobile number, email and Vehicle registration number to identify the Customer; and
 - (c) if the Customer's objection is not to direct marketing in general, but to direct marketing by a particular channel (e.g. voice call, SMS, MMS, fax, mailers or email), the Customer has to specify the channel he is withdrawing his consent to.
- 17.11 In the event that the Customer withdraws consent to the collection, use or disclosure of his personal data such that it materially affects this Agreement and it renders the Vendor unable to, or such that it becomes difficult for the Vendor to perform or properly perform or discharge its obligations under this Agreement, at law, under the warranty undertakings, or its role as a responsible dealer of BMW vehicles, the Vendor may at its discretion, be entitled to terminate this Agreement with the Customer.
- 17.12 The obtaining the Customer's consent for the collection, use or disclosure of his personal data under this clause 17 is subject to the exceptions set out or which may be set out in the PDPA.
- 17.13 The Customer shall address all communications pertaining to this Clause 17 to:

The Data Protection Officer
Performance Motors Limited

Address:
Sime Darby Performance Centre
303 Alexandra Road
Singapore 159941

Email address:
dataprotection@pml.com.sg

Alexandra Road
Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

280, Kampong Arang Road
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Singapore 438180
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GST REG. NO : M2 - 0020081 - X

ESTIMATE

1355459

Estimate No. : b1 50672
Date Estimated : 01/04/2019
Prepared By : Han Kwan Yong

Page No. : 2 of 5

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMC9816J	5C06829	20/08/2015	116d	0

DESCRIPTION	QTY	PRIC	VALUE
BLIND RIVET NUT COUNTERSUNK HEAD M6 / NEC	4	3.40	13.60
BOOTLID / DO	1	1,136.15	1,136.15
# TAIL END PANEL ?	1	497.45	497.45
REAR BUMPER CARRIER / DO ? / BR	1	416.45	416.45
REAR BUMPER CENTRE GUIDE (M) ?	1	67.05	67.05
REAR BUMPER TOWING EYE COVER PRIMED X	1	38.95	38.95
REAR BUMPER RH MOUNT	1	142.55	142.55
# REAR BUMPER PANEL PRIMED / BR	1	961.25	961.25
REAR PDC HOLDER SET / NEC	1	24.60	24.60
EMBLEM GROMMET / NEC	2	0.80	1.60
BUMP STOP / NEC	10	3.50	35.00
# EXTENSION FLOORPAN COVER SID ?	1	62.35	62.35
PLAQUE 82MM / NEC	1	71.25	71.25
RH REFLECTOR / CAT	1	36.80	36.80
REAR RH LIGHT IN THE TRUNK LID / CUT	1	297.00	297.00
THIRD STOP LAMP ? / NEC	1	174.15	174.15
NUMBER PLATE LIGHT LED ? / NEC	2	25.00	50.00
# PDC sensor ?	2	368.80	737.60
DECOUPLING RING PDC TORQUE CONVERTE / NEC	2	5.05	10.10
BLIND RIVET AVIBVLB / NEC	30	0.55	16.50
SCREW (SF PLUS M5X15) / NEC	15	0.55	8.25
(DG/SL) BODY ADHESIVE K5B (195ML) / NEC	1	326.80	326.80
PUNCH RIVET N5 / NEC	10	0.55	5.50
(DG) CLEANER R1 (100ML) / NEC	1	26.15	26.15
(DG/SL) W/SCREEN SEALANT (COLD 1 HOUR) / NEC	2	131.55	263.10
(DG/SL) ADHESIVE SET K6 / NEC	1	53.05	53.05
PUNCH RIVET N4 / NEC	15	0.55	8.25
(DG/SL) GLASS PRIMER 30ML (VP206) / NEC	1	27.85	27.85
(S/L) SEAM SEAL 300ML / NEC	3	33.80	101.40

Steve 23/4/19

Def spy & ? Hm

Performance Motors Limited

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Co. Reg. No. 197401559W, GST Reg. No. M2-0020081-X



FINAL REPORT

Estimate No. : b1 50672
Date Estimated : 01/04/2019
Prepared By : Han Kwan Yong

Page No. :

REPAIR FOR -
Cha Ee Ling
16 Fir Avenue

- ACCOUNT - 66
MSIG Insurance (S) Pte Ltd
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

Singapore 279706

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMC9816J	5C06829	20/08/2015	116d	0
DESCRIPTION	ORIGINAL PRICE	DISC. %	NETT	
To replace rear bumper and attachments, boot lid, rear RH light in trunk lid, third stoplamp include pulling and straightening rear RH chassis, to make good the tail end panel and knocking out dented areas caused by the accident	2975.00		2,975.00	
To respray rear bumper, boot lid and tail end panel	2399.00		2,399.00	
To carry out body cavity preservation (Per panel)	100.00		100.00	
To remove and install boot compartment carpet and garnish to facilitate repairs	231.00		231.00	
To transfer lock mechanism from old to new boot lid include conducting checks on new boot lid central locking system for proper function	451.00		451.00	
To remove and install rear windscreen glass to facilitate repairs	574.00		574.00	
To conduct water leak tests	75.00		75.00	
To check electrical wiring systems and lightings at the rear section for proper function	150.00		150.00	
To supply rear emboss number plate (Special type)	165.00		165.00	
Sundries	150.00		150.00	

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
① BOOTLID	1,136.15	1.00		1,136.15
② REAR BUMPER CARRIER	416.45	1.00		416.45
③ REAR BUMPER CENTRE GUIDE (M)	67.05	1.00		67.05
④ REAR BUMPER PANEL PRIMED	961.25	1.00		961.25

Performance Motors Limited

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FINAL REPORT

5	REAR PDC HOLDER SET	24.60	1.00	24.60
6	BUMP STOP	3.50	10.00	35.00
7	PLAQUE 82MM	71.25	1.00	71.25
8	RH REFLECTOR	36.80	1.00	36.80
9	REAR RH LIGHT IN THE TRUNK LID	297.00	1.00	297.00
10	THIRD STOPLAMP	174.15	1.00	174.15
11	DECOUPLING RING PDC TORQUE CONVERTE	5.05	2.00	10.10
12	(DG) CLEANER R1 (100ML)	26.15	1.00	26.15
13	(DG/SL) W/SCREEN SEALANT (COLD 1 HOUR)	131.55	2.00	263.10
14	(DG/SL) ADHESIVE SET K6	53.05	1.00	53.05
15	(DG/SL) GLASS PRIMER 30ML (VP206)	27.85	1.00	27.85

SUPPLEMENTARY ITEMS

Total Labour :	7,270.00	/
Total Parts :	3,599.95	/
Total Labour & Parts :	10,869.95	/
Deduction for Excess :	0.00	
Total Repair Costs less Excess:	10,869.95	
GST @7%:	760.90	
Grand Total :	11,630.85	



































...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	02 Apr 2019		18 Apr 2019 16:44 Edit Adj Rpt	S\$10,869.95 Edit Estimates	S\$10,869.95 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	KAREN MAY LING NG , ID: S6970304F								
Main Claimant:	CHA EE LING , ID: S8852992H								
Vehicle Reg. No.:	SMC9816J	Date of Loss:	29/03/2019 22:00 - :59 [43 Months and 9 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 589208	Policy/Cover Note No.:	B27282343SMP (Comprehensive) Coverage: 28/02/2019 - 27/02/2020						
Vehicle Reg. No. (Insured):	SKK1100A	Policy No. (Claimant):							
		Excess:							
Repairer:	Performance Motors Limited (Alexandra) 303 Alexandra Road, Sime Darby Performance Centre, 159941 Alexandra - Tel: 63190172/63190174								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jowyn Tay Mei Ling - 6643 1307]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 18/05/2019]								
Driver/Custodian (Insured):	KWER CHIN HAN (GUO QINHAN) (), NRIC: S8014502J, Tel: +6591160489 Email:								
Adj Asg. Remarks:	LIABILITY:IN DISPUTE CONTACT: CAROLINE 6319 0174, Car in 22/04/19, 10am.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SMC9816J (589208)**
[SKK1100A]
TP
CHA EE LING
Mar 29 2019 10:00PM
[KAREN MAY LING NG]
Performance Motors Limited

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
1	02/04/19 11:46	MSIG Insurance (Singapore) Pte. Ltd. (HQ) Accident Statement <small>From: SC - Reg. No: SKK1100A, Claimant: KAREN MAY LING NG</small>	 Load HTM	
No	Finalized On		Thumbnail	Print
1	23/04/19 15:36	LKK Auto Consultants Pte Ltd (HQ) Adjuster Immediate Advice	 Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder		Thumbnail	Print
1	23/04/19 08:16	General View	 Load JPG	<input checked="" type="checkbox"/>
2	23/04/19 08:16	General View	 Load JPG	<input checked="" type="checkbox"/>
3	23/04/19 08:16	General View	 Load JPG	<input checked="" type="checkbox"/>
4	23/04/19 08:16	General View	 Load JPG	<input checked="" type="checkbox"/>
5	23/04/19 08:16	General View	 Load JPG	<input checked="" type="checkbox"/>
6	23/04/19 08:16	General View	 Load JPG	<input checked="" type="checkbox"/>
7	23/04/19 08:16	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
8	23/04/19 08:16	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
9	23/04/19 08:16	General View	 Load JPG	<input checked="" type="checkbox"/>
10	23/04/19 08:16	General View	 Load JPG	<input checked="" type="checkbox"/>
11	23/04/19 08:16	General View	 Load JPG	<input checked="" type="checkbox"/>
12	23/04/19 08:16	General View	 Load JPG	<input checked="" type="checkbox"/>
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15	23/04/19 08:16	General View	 Load JPG	<input checked="" type="checkbox"/>
16	23/04/19 08:17	General View	 Load JPG	<input checked="" type="checkbox"/>
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18	23/04/19 08:17	General View	 Load JPG	<input checked="" type="checkbox"/>
19	23/04/19 08:17	General View	 Load JPG	<input checked="" type="checkbox"/>
20	23/04/19 08:17	General View	 Load JPG	<input checked="" type="checkbox"/>
21	23/04/19 08:17	General View	 Load JPG	<input checked="" type="checkbox"/>
22	23/04/19 08:17	General View	 Load JPG	<input checked="" type="checkbox"/>
23	23/04/19 08:17	General View	 Load JPG	<input checked="" type="checkbox"/>
24	23/04/19 08:17	General View	 Load JPG	<input checked="" type="checkbox"/>
25	23/04/19 08:17	General View	 Load JPG	<input checked="" type="checkbox"/>
26	23/04/19 19:27	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
27	23/04/19 19:27	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
28	23/04/19 19:27	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
29	23/04/19 19:27	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
30	23/04/19 19:27	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
31	23/04/19 19:27	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
32	23/04/19 19:27	Photographs of Damaged Parts	 Load JPG	

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
33	23/04/19 19:27	Photographs of Damaged Parts	Load JPG	<input checked="" type="checkbox"/>
34	23/04/19 19:27	Photographs of Damaged Parts	Load JPG	<input checked="" type="checkbox"/>
35	23/04/19 19:27	Photographs of Damaged Parts	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	02/04/19 11:46	SMC9816J GIA REPORT From: SC - Reg. No: SKK1100A, Claimant: KAREN MAY LING NG	Load PDF	
2	02/04/19 11:47	TP PRI REQUEST EMAIL	Load PDF	
3	02/04/19 11:47	Estimate	Load PDF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	Thumbnail	Print
1	15/04/19 17:25	Email - Survey 22/04/19	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19007024/EQD3E2

Date: 17/05/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: B27282343SMP

Claimant Vehicle No : SMC9816J

Insured Vehicle No : SKK1100A

Date of Loss: 29/03/2019

Nature of Claim: TP

Claim No: 589208

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMC9816J

Make & Model: BMW 116D, 1.5 D 5DR HATCH LED (A)

Engine No: 33069294B37D15A

Reg. Date: 20/08/2015 (Man. Year: 2015)

Chassis No: WBA1V720105C06829

Colour: Silver

Odometer: 51209 km

Engine Capacity: 1496 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16

Rear Tyre Size: 205/55 R16

Front Left Side: Continental 7 mm

Rear Left Side: Continental 7 mm

Front Right Side: Continental 7 mm

Rear Right Side: Continental 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,760.75	3,749.95	2,010.80	34.91
Miscellaneous Items	0.00	0.00	0.00	
Labour	13,359.00	7,120.00	6,239.00	46.70
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	19,119.75	10,869.95	8,249.80	43.15
+ GST 7.00/7.00% (S\$)	1,338.38	760.90	577.48	43.15
Nett Amount (S\$)	20,458.13	11,630.85	8,827.28	43.15

INSPECTION

Date of Assignment: 18/04/2019

Date Inspected: 22/04/2019 Inspected At:

Performance Motors Limited (Alexandra)
303 Alexandra Road, Sime Darby
Performance Centre
Singapore 159941

Estimated Period of Repair: 6.0 days

Adjuster: CHEN TSUE YEE

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 17 May 2019)
Parts:	144	BMW 116D 1.5 D 5DR HATCH LED (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SMC9816J)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	150.00 FS	*150.00 FS
2	4		*BLIND RIVET NUT COUNTERSUNK HEAD M6	Not Necessary	13.60 FS	*- FS
3	1		*BOOTLID	Dented	1,136.15 FS	*1,136.15 FS
4	1		*#TAIL END PANEL	Not Necessary	497.45 FS	*- FS
5	1		*REAR BUMPER CARRIER	Dented	416.45 FS	*416.45 FS
6	1		*REAR BUMPER CENTRE GUIDE (M)	Broken	67.05 FS	*67.05 FS
7	1		*REAR BUMPER TOWING EYE COVER PRIMED	Not Necessary	38.95 FS	*- FS
8	1		*REAR BUMPER RH MOUNT	Not Necessary	142.55 FS	*- FS
9	1		*#REAR BUMPER PANEL PRIMED	Broken	961.25 FS	*961.25 FS
10	1		*SET REAR PDC HOLDER	Necessary	24.60 FS	*24.60 FS
11	2		*EMBLEM GROMMET	Not Necessary	1.60 FS	*- FS
12	10		*BUMP STOP	Necessary	35.00 FS	*35.00 FS
13	1		*#EXTENSION FLOORPAD COVER SID	Not Necessary	62.35 FS	*- FS
14	1		*PLAQUE 82MM	Necessary	71.25 FS	*71.25 FS
15	1		*RH REFLECTOR	Cut	36.80 FS	*36.80 FS
16	1		*REAR RH LIGHT IN THE TRUNK LID	Cut	297.00 FS	*297.00 FS
17	1		*THIRD STOPLAMP	Necessary	174.15 FS	*174.15 FS
18	2		*NUMBER PLATE LIGHT LED	Not Necessary	50.00 FS	*- FS
19	2		*#PDC SENSOR	Not Necessary	737.60 FS	*- FS
20	2		*DECOUPLING RING PDC TORQUE CONVERTE	Necessary	10.10 FS	*10.10 FS
21	1		*BLIND RIVET AVIBVLB (30PCS)	Not Necessary	16.50 FS	*- FS
22	15		*SCREW (SF PLUS M5X15)	Not Necessary	8.25 FS	*- FS
23	1		*(DG/SL) BODY ADHESIVE K5B (195ML)	Not Necessary	326.80 FS	*- FS
24	10		*PUNCH RIVET N5	Not Necessary	5.50 FS	*- FS
25	1		*(DG) CLEANER R1 (100ML)	Necessary	26.15 FS	*26.15 FS
26	2		*(DG/SL) W/SCREEN SEALANT (COLD 1 HOUR)	Necessary	263.10 FS	*263.10 FS
27	1		*(DG/SL) ADHESIVE SET K6	Necessary	53.05 FS	*53.05 FS
28	15		*PUNCH RIVET N4	Not Necessary	8.25 FS	*- FS
29	1		*(DG/SL) GLASS PRIMER 30ML (VP206)	Necessary	27.85 FS	*27.85 FS
30	3		*(S/L) SEAM SEAL 300ML	Not Necessary	101.40 FS	*- FS
Total Parts (\$\$)					5,760.75	3,749.95

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REPLACE REAR BUMPER & ATTACHMENTS, BOOT LID, TAIL PANEL INCLUDING TO PULL & STRAIGHTEN RIGHT REAR CHASSIS, TO KNOCK OUT RIGHT TRUNK FLOOR PANEL AND DENTED AREA CAUSED BY THE ACCIDENT	New	5,950.00	2,975.00
2	TO RESPRAY REAR BUMPER, BOOT LID, TAIL PANEL, REAR LEFT FENDER, REAR RIGHT FENDER AND BOOT COMPARTMENT	New	4,967.00	2,399.00
3	TO CARRY OUT BODY CAVITY PRESERVATION. (PER PANEL)	New	118.00	100.00
4	TO CARRY OUT BODY CAVITY PRESERVATION. (FOR CUT PANEL)	New	531.00	0.00
5	TO REMOVE AND INSTALL BOOT COMPARTMENT CARPET AND GARNISH TO FACILITATE REPAIRS	New	271.00	231.00
6	TO TRANSFER LOCK MECHANISM FROM OLD TO NEW BOOTLID INCLUDING CONDUCT CHECKS ON NEW BOOTLID CENTRAL LOCKING SYSTEM FOR PROPER FUNCTION	New	531.00	451.00
7	TO REMOVE AND INSTALL REAR WINDSCREEN GLASS TO TRANSFER FROM OLD TO NEW BOOT LID	New	574.00	574.00
8	TO CONDUCT WATER LEAK TESTS	New	75.00	75.00
9	TO CHECK ELECTRICAL WIRING SYSTEMS AND LIGHTINGS AT THE REAR SECTION FOR PROPER FUNCTION	New	177.00	150.00
10	TO SUPPLY FRONT OR REAR EMBOSS NUMBER PLATE	New	165.00	165.00
Gross Labour Cost (S\$)			13,359.00	7,120.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >