

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 21 May 2019 10:03 AM
To: SuraidahB.Saidi@inchcape.com.sg
Subject: RE: Our Ref: 18/19/19VP05/021688 Direct Settlement (WT) - Accident Involving SFZ8778D & SLF9224M DOA 16.04.2019 [External General]

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]
Sent: Thursday, 18 April 2019 3:52 PM
To: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>; assignments@lkkauto.com; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Our Ref: 18/19/19VP05/021688 Direct Settlement (WT) - Accident Involving SFZ8778D & SLF9224M DOA 16.04.2019 [External General]

Lonpac External - General
Without Prejudice

Dear Sir/Mdm

Please check & confirm date of accident.

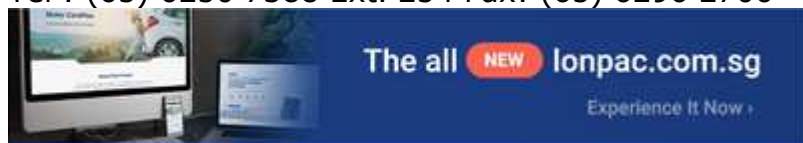
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: ONG LI LI

Sent: Thursday, 18 April, 2019 3:33 PM

To: 'Suraidah B Saidi PTCBC'; assignments@lkkauto.com; 'Admin-D (LKKAuto)'

Cc: MT_Claim_SG

Subject: RE: Our Ref: 18/19/19VP05/021688 Direct Settlement (WT) - Accident Involving SFZ8778D & SLF9224M DOA 16.04.2019 [External General]

Lonpac External - General

Without Prejudice

Dear Suraidah

Please liaise with LKK Auto Consultants Pte Ltd for assessment of liability as well.

All correspondences should be forward to them for handling.

Dear Nivitha

Fya

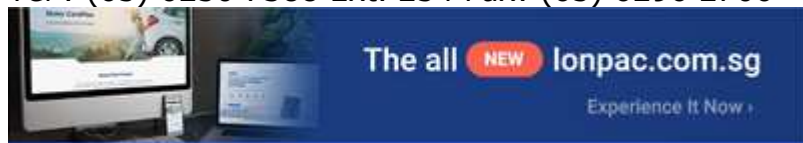
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Suraidah B Saidi PTCBC [<mailto:SuraidahB.Saidi@inchcape.com.sg>]

Sent: Thursday, 18 April, 2019 3:29 PM

To: ONG LI LI

Subject: RE: Our Ref: 18/19/19VP05/021688 Direct Settlement (WT) - Accident Involving SFZ8778D & SLF9224M DOA 16.04.2019 [External General]

Dear Li Li,

Please be inform that our client vehicle has been survey by LKK today.
Hence, appreciate if you could revert on the liability the soonest.

Thank you.

Warmest Regards,

SURAIDAH

TPR TEAM, CLAIMS DEPT

D: 6631 1887 | **F:** 6872 7260 | **E:** suraidahb.saidi@inchcape.com.sg

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg

From: ONG LI LI <llong@lonpac.com>

Sent: Thursday, 18 April 2019 12:56 PM

To: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>; assignments@lkkauto.com; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Our Ref: 18/19/19VP05/021688 Direct Settlement (WT) - Accident Involving SFZ8778D & SLF9224M DOA 16.04.2019 [External General]

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Lonpac External - General

Without Prejudice

Dear Suraidah

Please liaise with LKK Auto Consultants Pte Ltd for survey.

Dear Nivitha

FYA

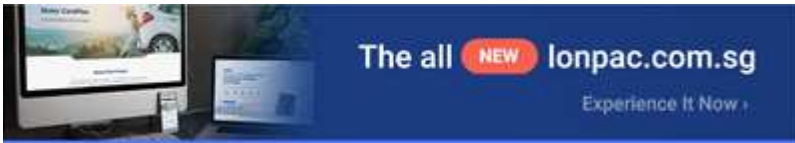
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Suraidah B Saidi PTCBC [<mailto:SuraidahB.Saidi@inchcape.com.sg>]
Sent: Thursday, 18 April, 2019 11:23 AM
To: MT_Claim_SG
Cc: GERALD POH WEE BIN; ONG LI LI
Subject: Direct Settlement (WT) - Accident Involving SFZ8778D & SLF9224M DOA 16.04.2019

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **SLF9224M** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$150/day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor contact our Motor Claim Accessor, **Wally Tan @ 9847 6178 / 6631 1506** located at **2 Pandan Crescent, Level 4** for an appointment to inspect our client's vehicle (currently vehicle is **NOT** in the workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you.

Warmest Regards,
SURAIDAH
TPR TEAM, CLAIMS DEPT
D: 6631 1887 | F: 6872 7260 | E: suraidahb.saidi@inchcape.com.sg
Inchcape Centre
Level 4, Bodycare Centre
2 Pandan Crescent
Singapore 128462
www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingsapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg

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