

Premium Automobiles

AXA Insurance Pte Ltd
No 8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Attn: Motor Claims Dept
Yr Ref: SJZ 2169 E

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0490/2019/GW

08 Aug 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

1 total pages

RE: INSURANCE CLAIM FOR SLQ 7672 H, Audi A4 SEDAN 1.4 TFSI

With reference to the above-mentioned vehicle, no. **SLQ 7672 H**, claimant, **Mr Lum Hon Kit Raymond**, please find the related document as per attached.

1. A copy of the Original invoice no. 85014087 – S\$4,489.72
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. Rental Bill – S\$300.00 (S\$100.00 x 3 working days)
5. A copy of GIA Search fee – S\$2.00

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls
AXA – SFY 877 J

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

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Company Reg. No. 199902271W
GST Reg. No. 199902271W

AXA INSURANCE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811 068811	Invoice: 85014087 Date : 06/08/2019 Order : SLQ7672H Term : 30	Account: A0008 (T 0) AXA INSURANCE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811
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Regn No: SLQ7672H (V 34474) Regn Date: 21/07/2017 Mileage: 38063 WIP No.: 50101
Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF4XHHA177248 Engine: CVN 040519 Dept: U
You have been assisted by :- UB-Kelvin Khoo (138)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR.CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER. REORGANISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	600.00	1.00	600.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER AND LHS REAR FENDER	1200.00	1.00	1,200.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8W5807067A GRU	COVER	1.00	1844.00	1,844.00

Parts 1,844.00
Labour 0.00
Sublet 2,352.00
Menus 0.00
Lubricant 0.00

Sub-Total 4,196.00

7% GST 293.72

Grand Total 4,489.72



Received by

For & on behalf of
Premium Automobiles Pte Ltd



redefining / insurance

CLAIM REF :

INSURED :

DISCHARGE VOUCHER

We/I [Lum HON KIT RAYMOND], NRIC NO. S7330509H] hereby agree to accept the sum of dollars [_____] (S\$ 4,791.72) paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. [SJZ2169E] as a result of an accident along [DECATHLON CARPARK AT KALLANG] on [14/04/2019] of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. [SLQ7672H].

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. [SJZ2169E] in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. [SJZ2169E].

Dated this 10 day of MAY 2019

Claimant's Signature : [Signature]

NRIC no./ Company Stamp : S7330509H

Occupation/ Business : _____

Address : 138 HILLVIEW AVENUE #10-08 SINGAPORE 669 599

Telephone No. : +65-96969070

Witness's Name : Kelvin Khoo

Witness's Signature : [Signature]

Witness's NRIC No. : G87689024

Premium Automobiles

Telefax

to AXA Insurance Singapore Pte Ltd
8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Attn: Motor Claims Dept
Your Ref: SLQ 7672 H

Norah Khai
6768 9828
6841 1183

Body Repair

PA/TP/0490/2019/GW
10th May 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

RE : CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

1

total pages

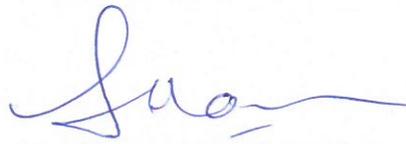
Make & Model : Audi A4 1.4 TFSI S Tronic
Vehicle Chassis No. : WAUZZZF4XHA177248
Vehicle Regn No. : **SLQ 7672 H**
Vehicle Mileage : 34371 KM
Vehicle Owner : Mr. Lum Hon Kit Raymond
Liability Clearance : **Direct Settlement by Joy Irene from LKK Auto Pte Ltd via email dated 24/04/2019 with LOU/LOR.**
Accident Date : 14/04/2019
Place : Decathlon Carpark At Kallang
Repair Cost : \$ 4,489.72
WIP No. : 41539
Repairer’s Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer’s charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :



Time :

1600 HR

Date :

10 MAY 2019

Your Ref: SLQ 7672 H

PA/TP/0490/2019/GW

10TH MAY 2019

MR. LUM HON KIT RAYMOND
138 Hillview Avenue
#10-08
S (669599)

AXA Insurance Singapore Pte Ltd
8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Motor Claim Dept

Dear Sir/Madam,

RE: LETTER OF AUTHORIZATION

**ACCIDENT INVOLVING VEHICLE SLQ 7672 H / SJZ 2169 E AT DECATHLON
CARPARK AT KALLANG ON 14TH APRIL 2019.**

I am the registered owner of SLQ 7672 H, LUM HON KIT RAYMOND.

I confirm that I will be claiming for Rental Charges / Loss of Use / Repair cost and hereby authorize your esteemed company to settle the Rental Charges / Loss of Use and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



MR. LUM HON KIT RAYMOND

Copy to Norah Khai, Premium Automobiles Pte Ltd



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : LUM HON KIT RAYMOND
Period of Insurance : 21 Jul 2018 To 20 Jul 2019
Engine No. : CVN040519
Chassis No. : WAUZZZF4XHA177248

Vehicle No. : SLQ7672H
Policy No. : 1700030916-01
Endorsement No. :
Issued Date : 20 Jun 2018

ABOUT THE COVER

Make/Model : AUDI A4 1.4 TFSI S tronic
Engine Capacity/Tonnage : 1,395.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2017
Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

- a) The Policyholder
 - b) Any other person who is driving on the Policyholder's order or with his/her permission.
- This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

LUM HON KIT RAYMOND - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125219

PREMIUM LEASING - KATL
 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Manik

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

1001238217AC

RENTAL AGREEMENT

201905-0042

Hirer's Name Lun Hon Kit Raymond		Date of Birth	Passport/ Nric No.	Nationality
Address 138 Hillview Ave #10-08		Occupation	Driving Licence No	Date of Expiry
Postal Code 669599		Contact No	Mobile Phone No. 97706906	
Joint Hirer's / Guarantor's Name Ho I-Lyn Elizabeth		Date of Birth 17 Oct 1974	Passport/ Nric No. S7433460A	Nationality
Address As above		Occupation	Driving Licence No S7433460A	Date of Expiry
Postal Code		Contact No	Mobile Phone No. 96969070 - Elizabeth	

CHECK OUT

Date 7.5.19	Time 10am	Mileage KM	E 1/4 1/2 3/4 F
Date 10.5.19	Time 10 AM	Mileage KM	Remarks

CHECK IN

IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- ~~Third Party Liability~~ - First \$2000 for any Third Party Accident Claim.
- ~~Additional~~ Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT	RATE (\$)	TOTAL (\$)
RATE	3 @	100	300
DISCOUNT			
GST @ 7%			
TOTAL			300
EXTENSION			V101685
Audi George			201905-0041
SLA 7672H			
DEPOSIT (refundable) S\$Nil			
CHANGED OVER FROM VEH.			DATE

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
 I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO. SLA 8503R	MODEL
FROM 7.5.19	RETURN

*Estimate Date. For actual return see CHECK IN

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE

HO I-LING ELIZABETH

NO. 138 #10-08
HILLVIEW AVENUE
SINGAPORE 669599

ATTN : HO I-LING ELIZABETH

INVOICE : AR1905-0147
DATE : 09/05/2019
TERMS : C.O.D
STAFF ID : AMIRA
AGREEMENT NO. : HA201905-0042

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Vehicle Reg No : SLA8503R 280.37
Make / Model :
Rental Dates : Rental Billing From 07/05/2019 To 10/05/2019
Period : 3 days
Rental Rate : S\$ 100.00 Per Day (Including GST)
Reference No : SLQ7672H

AMOUNT : S\$

THREE HUNDRED DOLLARS ONLY

NON-TAXABLE VALUE : 0.00

TAXABLE VALUE : 280.37

GST 7% : 19.63

TOTAL S\$: 300.00

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park,
Singapore 758379
Tel: 67532536 Fax:67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

Hirer:

HO I-LING ELIZABETH

OFFICIAL RECEIPT

DESCRIPTION		AMOUNT (SGD)	
Official Receipt No	: 201905-0071		
Account of	: HO I-LING ELIZABETH		
Date Issued	: 09/05/2019		
Vehicle Reg No.	: SLA8503R		
Rental Dates	: 07/05/2019		
Amount Received	: S\$ 300.00		
Payment Type:	: VISA	V101685	S\$ 300.00
Payment for Invoice	: AR1905-0147		
Comments	:		
TOTAL AMOUNT RECEIVED		S\$	300.00

* This is a computer generated document. No signature is required.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-058207
Date of Request: 13/04/2019

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 13/04/2019
Enquiry By Lim Kee Siang
TP Vehicle No. SJC855R
Accident Date 13/04/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJC855R	AIG Asia Pacific Insurance Pte. Ltd.	30/11/2017-29/11/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-058207
Date of Request: 13/04/2019

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 13/04/2019
Enquiry By Lim Kee Siang
TP Vehicle No. SJC855R
Accident Date 13/04/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO Cash Cheque