

Surveyor:

Adrain

DOI:

ASSIGNMENT

23/4/19

Date / Time:

18/4/19

Registered in Meriton:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJZ 2169D

Claim No.:

59M016EN

Name of Insured:

Terrace Lan - E-Jin

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A: 14/4/2019

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SLR 7672H



INSRS: WSP: Tel: Liability: RMKS:

Premium



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

Date/ Time

2/1/19
Joy

SLR 7672H - X
SJZ 2169D - 47/15/19 (607448) / 0 (1/1/19) ...

STAGE DATE / PIC

* TP video uploaded in SWAPT.

18/4/19 - Email LOI. Pending WOT?

20/8/19 - Pending mandate approval.

21/8/19 - settle @ #4791.72 as per TP LOD. DV send (pending DV in).

22/8/19 - DV in (file pass Admin to close).

* GIA search date is diff w vov.

Non-Reporting Itr (1st):		
Non-Reporting Itr (2nd):		
Non-Reporting Itr (Final):		
Notification Itr (if non-pickup):		
Call OI:		
After call Itr to OI:		
Documentation Check List:	Handler	Typist
Notification Itr (if non-pickup)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
After call Itr to OI:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Authorization To Act:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Release Voucher:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Final Repair Bill:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Car Rental Invoice:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Towing Invoice:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
LTA / GIA:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Medical Bill:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
PIR:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Mandate/Reject Instruction:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
LOD:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Payment Breakdown Form:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Post-Repair Photos:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Others:	<input checked="" type="checkbox"/>	<input type="checkbox"/>

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Adrain

Repair Cost: DIP

\$5 4196.00 (3 days) Reduction: 607448 % 714

Email Call

FINAL SETTLEMENT

Date/Time:

21/8/19/12-30pm

Confirm with:

Cavine

Email Call

Final Liability:

% 100 (Agreed / Assessed) BOLA S/N No.: NIL

If NO or B 28, Ass. Lia:

Repair Cost: (w/1957)

\$5 4489.72

OI coming out from parking lot with TP stationary veh @ main rd.

Loss of Rental (LOR):

\$5 300.00 (3 days) X \$100

Loss of Use (LOU):

\$5 - (\$ x days)

Loss of Income (LOI):

\$5 - (\$ x days)

LOR only LOU only

LOR + LOU LOR + LOI (Tick only one)

GIA/LTA Search

\$5 2.00

Medical:

\$5 -

1) Claim status: Normal/Reject/Private Settle

Disbursement:

\$5 - (e.g. Tow/Independent)

2) Report Format:

TP

Legal Cost

\$5 -

3) Survey fee:

\$350.00

Total:

\$5 4791.72

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email Call

Payee 1:

\$5 4791.72

Name 1:

Premium Automobiles Pte Ltd

Payee 2: (Strike if N.A.)

\$5 -

Name 2:

Payee 3: (Strike if N.A.)

\$5 -

Name 3:

21/8/19

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/0490/2019/DY/
Date : 16-Apr-19

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured vehicle : SJZ 2169 E

AXA Insurance Singapore Pte Ltd

8 Shenton Way
#27-01 AXA Tower
Singapore 068811

Attn: Motor Claims Dept

Tel: 6880 4602 - Fax 6880 4838

Owner's Name : Dr Lum Hon Kit Raymond
Address : 138 Hillview Avenue
#10-08
Singapore 669599
Telephone : HP +65 97706906
Type of Claim : Third Party Claim
Policy No. : 1700030916-01
Vehicle No : **SLQ 7672 H** ✓
Model Code : Audi A4 SEDAN 1.4 TFSI
Model / Year : Jul-17
Engine No : CVN 040519
Chassis No : WAUZZZF4XHA177248
Mileage : -
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 14-Apr-19
Place of Accident : Decathlon Carpark at Kallang

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SLQ 7672 H.

<u>S/N</u>	<u>Nature of Jobs</u>	<u>Estimated Charges</u>	<u>Surveyor's Recommendation</u>
1	To remove and transfer rear parking aid and rear lid kick sensor. Check function and renew according to damage.	S/N \$ 360.00	✓
2	To dismantle and renew rear bumper. Re-organise rear crash management components. Reinstall all parts removed.	\$ 800.00	600
3	To respray rear bumper and lhs rear fender.	\$ 1,500.00	1200.
4	To renew lhs rear rim and carry out wheel alignment.	S/N \$ 280.00	✗
5	To carry out diagnostic check.	S/N \$ 192.00	✓
TOTAL LABOUR CHARGES		: \$ 3,132.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
 Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLQ 7672 H.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER <i>reband</i>	\$ 1,844.00	✓
2	REAR BUMPER FIXING PARTS	\$ 61.00	X
3	REAR PARKING SENSOR SECURING STRIP	\$ 203.00	X
4	REAR BUMPER SPOILER	\$ 203.00	X
5	REAR BUMPER LIGHT REFLECTOR - LH	\$ 33.00	X
6	REAR BUMPER GUIDE - LH LOWER	\$ 36.00	X
7	REAR BUMPER GUIDE - LH UPPER	\$ 18.00	X
8	REAR BUMPER GUIDE LOCK PIN	\$ 6.00	X
9	REAR PARKING SENSOR O-RING	\$ 14.00	X
10	ALUMINIUM RIM - LH REAR <i>not new</i>	\$ 465.00	X
11	TYRE VALVE <i>the new</i>	\$ 11.00	X
12	SUNDRIES <i>Not NCC</i>	\$ 500.00	? X
TOTAL SPARE PARTS		\$ 3,394.00	
TOTAL LABOUR		\$ 3,132.00	
GRAND TOTAL		\$ 6,526.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
 Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : *Adrian King*
Surveyed Date : *23/04/19.*
Authorised Date :
Excess Cost :
Liability :
Remarks : *not authorised, 03 pays*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

vivo **32MP** Elevating Front Camera
Raise Your Expectations [LEARN MORE](#)

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[StarAd](#)

ABWIN **ONE-STOP**
[View More](#)

Browse by Category Save Search Print Sort by Date Posted | 20 results/page

4 vehicles | Search [Advanced Search](#) [Search](#) [View All](#)

Search Selection	audi a4	Any	Any	2017	Any	Any	Any	Available
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Audi A4 1.4A TFSI S-tronic **\$124,800** **\$14,020 /yr** **30-Mar-2017** | **1,395 cc** | **55,000 km** | **Luxury** | **Available**
 Consignment Unit. 1 Owner, Trade-in Welcome, Appointment Base.

Car Search
 ☆ Public: 11-Feb-2019 | Tags: 2017 Audi A4, 2017 audi a4, Audi A4, audi a4, Audi A4, a4, Used Audi



Audi A4 1.4A TFSI S-tronic **\$112,800** **\$12,500 /yr** **31-Mar-2017** | **1,395 cc** | **12,500 km** | **Luxury** | **Available**
 Very Beautiful Manhattan Grey Exterior And Black Interior. Fully Serviced And Maintained By Premium Automobiles. Warranty Till March 2022, Free Service By Audi Service Center Till March 2022, Original...

360 VR Cars
 ☆ Public: 04-Mar-2019 | Tags: 2017 Audi A4, 2017 audi a4, Audi A4, audi a4, Audi A4, a4, Used Audi



Audi A4 1.4A TFSI S-tronic **\$111,800** **\$11,910 /yr** **25-Jul-2017** | **1,395 cc** | **30,000 km** | **Luxury** | **Available**
 The All Time Favourite German Car! With The Best Drive Yet With Sleek Designs That Make Heads Turn! Power Meets Fuel Efficiency! What Can U Ask For In A German Made Car! Reluctant Sale By 1st Owner! D...

☆ Public: 05-Apr-2019 | Tags: 2017 Audi A4, 2017 audi a4, Audi A4, audi a4, Audi A4, a4, Used Audi



Audi A4 1.4A TFSI S-tronic **\$118,000** **\$12,360 /yr** **06-Oct-2017** | **1,395 cc** | **17,000 km** | **Luxury** | **Available**
 1 Owner Agent Unit With 5 Years Warranty And 5 Years Free Servicing. 10 Years Engine Warranty Package. S4 BodyKit. Low Mileage Done And In Very Good And Well Maintained Condition, Under Utilized, Alwa...

360 VR Cars
 ☆ Public: 29-Feb-2019 | Tags: 2017 Audi A4, 2017 audi a4, Audi A4, audi a4, Audi A4, a4, Used Audi

Save this search criteria, to get email alerts whenever a match is found. [Save Search](#)

For old advertisements, view Expired ads 20 results/page

SHORTLISTED HISTORY
[Compare](#)

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0509H
Vehicle Particulars	
Vehicle No.:	SLQ7672H
Vehicle to be Exported:	Yes
Intended Deregistration Date:	23 Apr 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 1.4 TFSI S TRONIC
Primary Colour:	Brown
Manufacturing Year:	2017
Engine No.:	CVN040519
Chassis No.:	WAUZZZF4XHA177248
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$32,098.00
Original Registration Date:	21 Jul 2017
First Registration Date:	21 Jul 2017
Transfer Count:	0
Actual ARF Paid:	\$26,938.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	20 Jul 2027
PARF Rebate Amount:	\$20,203.00
Intended COE Rebate Details	
COE Expiry Date:	20 Jul 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$50,001.00
COE Rebate Amount:	\$40,000.00
Total Rebate Amount:	\$60,203.00

The information contained herein is correct as at 23 Apr 2019

OK

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SLQ 7672 H.

<u>S/N</u>	<u>Nature of Jobs</u>		<u>Estimated Charges</u>	<u>Surveyor's Recommendation</u>
1	To remove and transfer rear parking aid and rear lid kick sensor. Check function and renew according to damage.	S/N	\$ 360.00	\$ 360.00
2	To dismantle and renew rear bumper. Re-organise rear crash management components. Reinstall all parts removed.		\$ 800.00	\$ 600.00
3	To respray rear bumper and lhs rear fender.		\$ 1,500.00	\$ 1,200.00
4	To renew lhs rear rim and carry out wheel alignment.	S/N	\$ 280.00	
5	To carry out diagnostic check.	S/N	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES			\$ 3,132.00	\$ 2,352.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLQ 7672 H.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER	\$ 1,844.00	\$ 1,844.00
2	REAR BUMPER FIXING PARTS	\$ 61.00	
3	REAR PARKING SENSOR SECURING STRIP	\$ 203.00	
4	REAR BUMPER SPOILER	\$ 203.00	
5	REAR BUMPER LIGHT REFLECTOR - LH	\$ 33.00	
6	REAR BUMPER GUIDE - LH LOWER	\$ 36.00	
7	REAR BUMPER GUIDE - LH UPPER	\$ 18.00	
8	REAR BUMPER GUIDE LOCK PIN	\$ 6.00	
9	REAR PARKING SENSOR O-RING	\$ 14.00	
10	ALUMINIUM RIM - LH REAR	\$ 465.00	
11	TYRE VALVE	\$ 11.00	
12	SUNDRIES	\$ 500.00	
	TOTAL SPARE PARTS	\$ 3,394.00	\$ 1,844.00
	TOTAL LABOUR	\$ 3,132.00	\$ 2,352.00
	GRAND TOTAL	\$ 6,526.00	\$ 4,196.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/0490/2019/DY/
Date : 16-Apr-19

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured vehicle : SJZ 2169 E

AXA Insurance Singapore Pte Ltd

8 Shenton Way
#27-01 AXA Tower
Singapore 068811

Hi Adrain
3 days - ok -30 May 19

Attn: Motor Claims Dept
Tel: 6880 4602 - Fax 6880 4838

Owner's Name : Dr Lum Hon Kit Raymond
Address : 138 Hillview Avenue
#10-08
Singapore 669599
Telephone : HP +65 97706906
Type of Claim : Third Party Claim
Policy No. : 1700030916-01
Vehicle No : **SLQ 7672 H**
Model Code : Audi A4 SEDAN 1.4 TFSI
Model / Year : Jul-17
Engine No : CVN 040519
Chassis No : WAUZZZF4XHA177248
Mileage : -
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 14-Apr-19
Place of Accident : Decathlon Carpark at Kallang



Immediate Advice

To : AXA Insurance Pte Ltd

Date: 20/8/2019

Survey Details:

Date of loss	14-Apr-19
Date of appointment	18-Apr-19
Date of survey	23-Apr-19
Location of survey	PREMIUM AUTOMOBILES PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SLQ7672H
Make and Model	AUDI A4 1.4 TFSI S TRONIC
Date of registration	21-Jul-17
Parf Rebate	
Market Value	\$ 112,000.00
Parf Rebate	\$ 60,203.00
Nett Loss	\$ 51,797.00

Repair details:

Initial Estimate	\$ 6,526.00
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 2,352.00
Check items (estimate)	\$ -
Labour	\$ 1,844.00
Total	\$ 4,196.00
Lump Sum(if applicable)	\$ -

Number of days for repair	3
---------------------------	---



Remarks:

--

Mandate:

Liability(TP)		100%	
Proposed repair cost	\$	4,489.72	W/GST
Loss of use	\$	-	
Loss of rental	\$	300.00	3days x \$100
Loss of income	\$	-	
LTA search fees	\$	2.00	
Others	\$	-	
Proposed Total	\$	4,791.72	

 <MANDATE IA> -S9M01KEN {ACCIDENT INVOLVING SJZ 2169D (OI) & SLQ 7672H (TP) ON 14/04/2019 }

Type

 Question

Message

LIABILITY: 100% OI COMING OUT FROM PARKING LOT HIT ONTO STATIONARY TPV: INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$4791.72 (CLAIMING LOR). MANDATE IA HAS BEEN UPLOADED INTO SMARTCLAIM. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS - CECILIA

[Reply](#)

Premium Automobiles

AXA Insurance Pte Ltd
No 8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Attn: Motor Claims Dept
Yr Ref: SJZ 2169 E

Norah Khai
6768 9827
6841 1183
claims@premiumauto.com.sg
Body & Paint Dept
PA/TP/0490/2019/KS

22 Aug 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE SETTLEMENT FOR SLQ 7672 H, Audi A4 SEDAN 1.4 TFSI

The above matter refers.

Enclose, kindly find a copy of the Final Discharge Voucher duly signed by our client for the settlement of his claim.

We look forward to receiving your cheque soonest possible.

Regards

This is a computer generated document. No signature is required.

Claims Dept

Encls

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 684 11183



redefining / insurance



Handwritten mark resembling the Greek letter alpha (α)

CLAIM REF :
INSURED :

DISCHARGE VOUCHER

We/I [LIM HON KHAY RAYMOND], NRIC NO. S7330509H] hereby agree to accept the sum of dollars [_____] (S\$ 4,771.72) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. [SJZ2169E] as a result of an accident along [DECATHLON CARPARK AT KALLANG] on [14/04/2019] of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. [SLQ7672H].

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. [SJZ2169E] in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. [SJZ2169E].

Dated this 10 day of May 2019

Claimant's Signature : [Handwritten Signature]

NRIC no./ Company Stamp : S7330509H

Occupation/ Business : _____
Address : 138 HILLVIEW AVENUE #10-08 SINGAPORE 669 599

Telephone No. : +65-96969070

Witness's Name : Kevin Khoo

Witness's Signature : [Handwritten Signature]

Witness's NRIC No. : G87689024

◀ Pls proceed DS with quantum as proposed

Type

🔔 Question

Message

LOR is subject to rental receipt.

Reply

Premium Automobiles

LKK

Cecilia

AXA Insurance Pte Ltd
No 8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Attn: Motor Claims Dept
Yr Ref: SJZ 2169 E

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0490/2019/GW

08 Aug 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

1

total pages

RE: INSURANCE CLAIM FOR SLQ 7672 H, Audi A4 SEDAN 1.4 TFSI

With reference to the above-mentioned vehicle, no. **SLQ 7672 H**, claimant, **Mr Lum Hon Kit Raymond**, please find the related document as per attached.

1. A copy of the Original invoice no. 85014087 – S\$4,489.72
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. Rental Bill – S\$300.00 (S\$100.00 x 3 working days)
5. A copy of GIA Search fee – S\$2.00

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls
AXA – SFY 877 J

Premium Automobiles

Telefax

to AXA Insurance Singapore Pte Ltd
8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Attn: Motor Claims Dept
Your Ref: SLQ 7672 H

Norah Khai
6768 9828
6841 1183

Body Repair

PA/TP/0490/2019/GW
10th May 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

1

total pages

Make & Model : Audi A4 1.4 TFSI S Tronic
Vehicle Chassis No. : WAUZZZF4XHA177248
Vehicle Regn No. : **SLQ 7672 H**
Vehicle Mileage : 34371 KM
Vehicle Owner : Mr. Lum Hon Kit Raymond
Liability Clearance : **Direct Settlement by Joy Irene from LKK Auto Pte Ltd via email dated 24/04/2019 with LOU/LOR.**
Accident Date : 14/04/2019
Place : Decathlon Carpark At Kallang
Repair Cost : \$ 4,489.72
WIP No. : 41539
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :



Time :

1600 HR

Date :

10 MAY 2019

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Tuesday, 13 August 2019 11:28 AM
To: terrence.t@gmail.com
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC4/ASM19007006/Aga3 ***
ACCIDENT INVOLVING SJZ 2169D & SLQ 7672H ON 14/04/2019 ***

13 AUGUST 2019

TERRENCE TAN E-JIN

Dear Sir/ Mdm

OUR REF : CC3/ASM19007006/Aga3

YOUR REF : SJZ 2169D

ACCIDENT INVOLVING SJZ 2169D AND SLQ 7672H ALONG/AT DECATHLON SINGAPORE LAB CAR PARK ON 14/04/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **PREMIUM AUTOMOBILES** acting on behalf of the owner of SLQ 7672H against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to ceciliachong@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Driver's Work Permit
- Employment Letter/ Authorisation letter from your company
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at ceciliachong@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Your Ref: SLQ 7672 H

PA/TP/0490/2019/GW

10TH MAY 2019

MR. LUM HON KIT RAYMOND
138 Hillview Avenue
#10-08
S (669599)

AXA Insurance Singapore Pte Ltd
8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Motor Claim Dept

Dear Sir/Madam,

RE: LETTER OF AUTHORIZATION

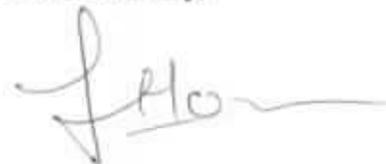
**ACCIDENT INVOLVING VEHICLE SLQ 7672 H / SJZ 2169 E AT DECATHLON
CARPARK AT KALLANG ON 14TH APRIL 2019.**

I am the registered owner of SLQ 7672 H, LUM HON KIT RAYMOND.

I confirm that I will be claiming for Rental Charges / Loss of Use / Repair cost and hereby authorize your esteemed company to settle the Rental Charges / Loss of Use and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



MR. LUM HON KIT RAYMOND

Copy to Norah Khai, Premium Automobiles Pte Ltd



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SJZ 21880	(Insd veh)	Model: AUDI A4
	BLQ 7872H	(TP veh)	
Date of Accident/ Time:	14/04/2019 / 14.20		

Repair Estimate	: S	6,982.81	
Final Repair Cost	: S	4,489.72	(WGST)
Loss of Use	: S		days at \$ per day
Rental (if any)	: S	300.00	3 days at \$100.00 per day
LTA / GIA Search Fee	: S	2.00	
Others:	: S		
	: S		
Final Settlement Sum	: S	4,791.72	

Payee Name : PREMIUM AUTOMOBILES PTE LTD
 Is Third Party Workshop GIA Registered? YES NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes / No BOLA Scenario No: <u>NIL</u>
	BOLA Liability: <u>100</u> (%)	Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks:

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are *not received within 7 days* of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

  Signature of workshop representative / Workshop stamp Name of Representative: Date: <u>27/8/19</u>	  Signature of Witness / Workshop stamp (if applicable) Name of Witness: Date: <u>27/8/19</u>
  Signature of AXA's surveyor/representative: Name of AXA's surveyor /Representative: Date: <u>27/8/19</u>	

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9628 1233
Email customer_care@premiumauto.com.sg

INS TAX INVOICE

Page 1 17:19

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AXA INSURANCE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811 068811	Invoice: 85014087 Date : 06/08/2019 Order : SLQ7672H Term : 30	Account: A0008 (T 0) AXA INSURANCE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811	
Regn No: SLQ7672H (V 34474)	Regn Date: 21/07/2017	Mileage: 38063	WIP No.: 50101
Model: A4 SEDAN 1.4 TFSI S tronic	Chassis: WAUZZZF4XHA177248	Engine: CVN 040519	Dept: U
You have been assisted by :- UB-Kelvin Khoo (138)			

	Details	Qty	Unit Price	Amount
S	BODYWORK M: TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR.CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	360.00	1.00	360.00
S	BODYWORK M: TO DISMANTLE AND RENEW REAR BUMPER. REORGANISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	600.00	1.00	600.00
S	BODYWORK M: TO RESPRAY REAR BUMPER AND LHS REAR FENDER.	1200.00	1.00	1,200.00
S	BODYWORK M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	ABW5807067A GRU COVER	1.00	1844.00	1,844.00

Parts 1,844.00
Labour 0.00
Sublet 2,352.00
Menus 0.00
Lubricant 0.00



Sub-Total	4,196.00
7% GST	293.72
Grand Total	4,489.72

Received by

For & on behalf of
Premium Automobiles Pte Ltd

RENTAL AGREEMENT

201905-0042

Hirer's Name Lum Hon Kit Raymond		Date of Birth	Passport/ Nric No.	Nationality
Address 138 Hillview Ave #10-08		Occupation	Driving Licence No	Date of Expiry
Postal Code 669599		Contact No	Mobile Phone No. 9770 6906	
Joint Hirer's / Guarantor's Name Ho I-Ling Elizabeth		Date of Birth 17 Oct 1974	Passport/ Nric No. S7433460A	Nationality
Address As above		Occupation	Driving Licence No S7433460A	Date of Expiry
Postal Code		Contact No	Mobile Phone No. 96969070 - Elizabeth	

CHECK OUT

Date 7.5.19	Time 10am	Mileage KM	E  1/2 3/4 F
Date 10.5.19	Time 10am	Mileage KM	Remarks

CHECK IN

- IMPORTANT NOTES:-**
- ☒ Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
 - ☒ No refund will be given for vehicle that returns early.
 - ☒ Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
 - ☒ Third Party Liability - First \$2000 for any Third Party Accident Claim.
 - ☒ Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
 - ☒ Hirer is responsible for all parking fines & traffic summons.
 - ☒ Extension:- One day's advance notice is required otherwise no extension will be allowed.
 - ☒ Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
 - ☒ Vehicle returned after office hour will be charged to the next working day.
 - ☒ Hourly extension is charged at 1/5 of the daily rate.
 - ☒ As preventive maintenance, please check water & engine oil daily.
 - ☒ Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
 - ☒ For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
 - ☒ Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT	RATE (\$)	TOTAL (\$)
RATE	3	@ 100	300
DISCOUNT			
GST @ 7%			
TOTAL			300
EXTENSION			V101685
Audi George			201905-0041
SLA 7672H			
DEPOSIT (refundable) S\$ Nil			
CHANGED OVER FROM VEH.			DATE

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
 I/We declare that all information given on this form is true and accurate.



Hirer's Signature

Joint Hirer's/ Guarantor's Signature



for CHAN'S & SONS ENTERPRISE

VEHICLE NO. SLA 8503R	MODEL
FROM 7.5.19	RETURN

*Estimate Date. For actual return see CHECK IN

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE

HO I-LING ELIZABETH

NO. 138 #10-08
HILLVIEW AVENUE
SINGAPORE 669599

ATTN : HO I-LING ELIZABETH

INVOICE : AR1905-0147
DATE : 09/05/2019
TERMS : C.O.D
STAFF ID : AMIRA
AGREEMENT NO. : HA201905-0042

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Vehicle Reg No : SLA8503R
Make / Model :
Rental Dates : Rental Billing From 07/05/2019 To 10/05/2019
Period : 3 days
Rental Rate : S\$ 100.00 Per Day (Including GST)
Reference No : SLQ7672H

280.37

AMOUNT : S\$
THREE HUNDRED DOLLARS ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 280.37
GST 7% : 19.63
TOTAL S\$: 300.00

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park,
Singapore 758379
Tel: 67532536 Fax:67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

Hirer:

HO I-LING ELIZABETH

OFFICIAL RECEIPT

DESCRIPTION	AMOUNT (SGD)
Official Receipt No : 201905-0071	
Account of : HO I-LING ELIZABETH	
Date Issued : 09/05/2019	
Vehicle Reg No. : SLA8503R	
Rental Dates : 07/05/2019	
Amount Received : S\$ 300.00	
Payment Type: : VISA V101685	S\$ 300.00
Payment for Invoice : AR1905-0147	
Comments :	
TOTAL AMOUNT RECEIVED	S\$ 300.00

* This is a computer generated document. No signature is required.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

 6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

Third Party Insurer Enquiry

 Our Ref No: GR-19-058500
 Date of Request: 15/04/2019

Your Ref No: Online Purchase

 Premium Automobiles Pte Ltd
 55 Ubi Road 1
 Singapore 408699

Dear Sir/Madam,

 Enquiry Date: 15/04/2019
 Enquiry By: Jeffrey Tan Eng Su
 TP Vehicle No.: SJZ2169D
 Accident Date: 14/04/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJZ2169D	AXA Insurance Pte Ltd	29/03/2018-02/05/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

 6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

TAX INVOICE

 Our Ref No: GR-19-058500
 Date of Request: 15/04/2019

Your Ref No: Online Purchase

 Premium Automobiles Pte Ltd
 55 Ubi Road 1
 Singapore 408699

Dear Sir/Madam,

 Enquiry Date 15/04/2019
 Enquiry By Jeffrey Tan Eng Su
 TP Vehicle No. SJZ2169D
 Accident Date 14/04/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.8
GST Amount	0.1
Total Amount Due (GST Inclusive)	2.0

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

 GIRO Cash Cheque



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19007006/Aga3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:PETER

Date : 12-09-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJZ 2169D	Veh. Inspected	SLQ 7672H
Policy No.	GA339213	Coverage (\$)	0.00
Claim No.	S9M01KEN	Excess (\$)	0.00
Assign From		Assign Date	18/04/2019

2. Vehicle Particulars & Condition

Make & Model	AUDI A4 SEDAN	c.c	1395
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	WAUZZZF4XHA177248	Colour	BRONZE
Odometer	33681	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/60 R16	CONTINENTAL	6 mm
L/H Front Tyre	205/60 R16	CONTINENTAL	6 mm
R/H Rear Tyre	205/60 R16	CONTINENTAL	6 mm
L/H Rear Tyre	205/60 R16	CONTINENTAL	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	14/04/2019	Inspection Date	23/04/2019
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 . SINGAPORE 408699		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **3 Working Days**



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLQ 7672H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER (SN) (CONSISTENT)	DEFORMED	1,844.00	1,844.00
1	REAR BUMPER FIXING PARTS (SN) (CONSISTENT)	NOT NECESSARY	61.00	-
1	REAR PARKING SENSOR SECURING STRIP (SN) (CONSISTENT)	NOT NECESSARY	203.00	-
1	REAR BUMPER SPOILER (SN) (CONSISTENT)	NOT NECESSARY	203.00	-
1	REAR BUMPER LIGHT REFLECTOR -LH (SN) (CONSISTENT)	NOT NECESSARY	33.00	-
1	REAR BUMPER GUIDE -LH LOWER (SN) (CONSISTENT)	NOT NECESSARY	36.00	-
1	REAR BUMPER GUIDE -LH UPPER (SN) (CONSISTENT)	NOT NECESSARY	18.00	-
1	REAR BUMPER GUIDE LOCK PIN (SN) (CONSISTENT)	NOT NECESSARY	6.00	-
1	REAR PARKING SENSOR O-RING (SN) (CONSISTENT)	NOT NECESSARY	14.00	-
1	ALUMINIUM RIM -LH REAR (SN) (CONSISTENT)	NOT NECESSARY	465.00	-
1	TYRE VALVE (SN) (CONSISTENT)	NOT NECESSARY	11.00	-
1	SUNDRIES (SN) (CONSISTENT)	NOT NECESSARY	500.00	-
			3,394.00	1,844.00
LABOUR				
	TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR .CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE.		360.00	360.00
	TO DISMANTLE AND RENEW REAR BUMPER .RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED.		800.00	600.00
	TO RESPRAY REAR BUMPER AND LHS REAR FENDER.		1,500.00	1,200.00
	TO RENEW LHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT.	NOT NECESSARY	280.00	-
	TO CARRY OUT DIAGNOSTIC CHECK .		192.00	192.00
			-	-
			-	-
			-	-
			3,132.00	2,352.00
GRAND TOTAL			6,526.00	4,196.00
RECOMMENDED COST OF REPAIRS				4,196.00

Report Ref No. CC4/ASM19007006/Aga3q2



Report Ref No. CC4/ASM19007006/Aga3q2

A handwritten signature in black ink, appearing to read 'A. Ling'.

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	59M01KEN
Reference	CC4/ASH19007006/Nga3q2
Loss Date	14 April 2019
Report Date	15 Apr 2019 2:34:00 PM
Request Date	18 April 2019
Due Date	
Vendor Name	LKX AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step: Wait for Agamet Invoice

[Add Invoice](#)

Vehicle Information	
Incident Vehicle Registration #	SLO7673H
Make	TPWD AUDI
Model	A4 1.4 TFSI S TRONIC
Service Address	

...

Primary Contact/Insured	
TERRENCE TAN E-JIN (CHEN YIBEN)	
160 SPRINGSIDE AVENUE, #86370, Singapore	
97838191	
TERRENCE.T@GMAIL.COM	

Claim Handler	
WANG Peter	
peter.wang@axa.com.sg	

Additional Instructions

1 [Messages](#) [Invoices](#) [History](#) [Documents](#) [Assessment](#) [Metrics](#) [Notes](#)

Document Type	Document SubType
+ Upload Documents	

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKXInvoice1 (7).pdf	Invoice	Surveyor/ Assessor expense	LKX AUTO CONSULTANTS PTE LTD (TP)	20 September 2019

RENTAL RECEIPT.pdf	Forms / Claim Documents	OBJECT SUB-TYPE	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019 (RELEASED)
LKK Inspection CD.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
LKKAdjustment3a (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
LETTER TO CI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
LOO AND OTHER DOCUMENTS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 August 2019
MANDATE IA DD 20082019.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 August 2019
TP EST LIST MARKED.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 August 2019
PARF COE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 August 2019
LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 August 2019
TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	2 May 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
■ Immediate Advice.pdf	Forms / Claim Documents	Assessment	L&K AUTO CONSULTANTS, PTE LTD (TP)	24 April 2019
■ S/JZ2169D INSD GIA.PDF	Reports & Statement	GIA Report	RATAN BHOSALE Pragati	18 April 2019
■ SLQ7672H TP GIA.PDF	Reports & Statement	GIA Report	RATAN BHOSALE Pragati	18 April 2019
■ PRI EMAIL RECEIVED FROM WORKSHOP.png	Letters and Correspondence	Workshop	RATAN BHOSALE Pragati	18 April 2019
■ TP Video.MP4	Evidence	Videos	WANG Peter	18 April 2019
■ SERVICE .img	Letters and Correspondence	Workshop	RATAN BHOSALE Pragati	18 April 2019