

Surveyor **Steve**

REF: **CS/AIG 19006994**

**ASSIGNMENT**

From: \_\_\_\_\_ Date: **25/4/19**

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: **SMA 7116 4**

at Workshop m/s

**Premium**

of

**281 Alexandra Road**

Insured:

Policy No:

**1800068882**

Claims No:

**023194464158**

Sum Insured:

Excess:

**800 03/6/19**

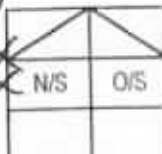
(Client's Record)

Make of Veh:

**2pm (waiting)**

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res:

Yes or No

Lum Sum:

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

**SMA 7116 4**

Yr Regn:

**18/7/18**

Type:

**M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /**

Truck / Trailer or

Make:

**Audi A5**

C.C

**1984**

Colour:

**Blue**

A/C:

**Insured / Std / NI / NA**

Sp. Reading

**12137**

T/Radio:

**Insured / Std / NI / NA**

Eng/No:

C/No:

**WA4222F56JA 093846**

Gen. Cond: Good / Fair / Poor / Burnt

Steering: ~~In~~order / Jammed / Leaked / Burnt or

Brake: ~~In~~order / Jammed / Leaked / Burnt or

Modi: Nil / Si/Rim / STD A/Rim or

Tyre Size:

F:

**245/40ZR18**

R:

BS / DUN / EXNOVA / GY / FS / LIZA / **MIC** / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

**7**

mm

R/Bal.

**7**

mm

L/Bal.

**7**

mm

L/Bal.

**7**

mm

D.O.A.

**18/4/19**

D.O.I.

**25/4/19**

Survey held at

**Premium**

Des. of Damages: Frt / Rear / O/S / **N/S** / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

**MV-16SK**

**30/5/19 @ 2.07pm** revert to Victor via Meimien.

**31/5/19 @ 5.04pm** Victor informed via Meimien.

**03/6/19 @ 10.20am** informed Sheila C/A 8EX. \$800 by email.

**08/7/19 @ 12.11pm** continued with Mr 800 final fig to 6244.44, 4 days by email.

**Red 8 2972.56, 32%.**

RECEIVED 15 JUL 2019

Date/Time, File Pass to?

☐

Prell. Report

1) **12/7/19** twist

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

**4**

Resurvey No. of Trip:

**1**

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Survey Fee:

Transportation:

3 + RS \$

Photos

Others

TOTAL

**200**

**11**

**211**

Report Format :

**MR-D**

Lump Sum / I.B.I. (\$

**6244.44**

## Shiau Chan (LKKAuto)

---

**From:** Shiau Chan (LKKAuto)  
**Sent:** Monday, 8 July 2019 12:11 PM  
**To:** Boo seng yak; SUR; Carrine Leong; Chang Chee Sing;  
jiayee.yap@premiumauto.com.sg  
**Subject:** RE: FINAL REVISION - SMA7116U - OD AIG - SURVEYED 25 APR 19

Dear Mr Boo,

WITHOUT PREJUDICE

Confirm final fig \$6,244.44 before excess \$800.00 & GST and 4 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Boo seng yak <boojohnny@gmail.com>  
**Sent:** Thursday, 4 July 2019 5:32 PM  
**To:** Adrian Ling (LKKAuto) <[adrianling@lkkauto.com](mailto:adrianling@lkkauto.com)>; Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Carrine Leong <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>; Chang Chee Sing <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; jiayee.yap@premiumauto.com.sg  
**Subject:** FINAL REVISION - SMA7116U - OD AIG - SURVEYED 25 APR 19

Hi Adrian, Steve and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$6244.44 @ 4 days of repairs.

Your early closure is well appreciated.

Best regards - jb

## Shiau Chan (LKKAUTO)

---

**From:** Shiau Chan (LKKAUTO)  
**Sent:** Monday, 3 June 2019 10:20 AM  
**To:** Claims; SUR  
**Subject:** RE: OD CLAIMS FOR VEHICLE SMA 7116 U

Dear Sheila,

As instructed by our client , please proceed to repair the insured vehicle SMA 7116U (Excess \$800/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Monday, 27 May 2019 4:07 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** OD CLAIMS FOR VEHICLE SMA 7116 U

Dear all,

Kindly register OD claims for this vehicle. Attached is GIA report for your reference.

Owner has decided to revert from claiming TP to OD instead.

Attached are the necessary documentations to assists for approvals.

Thank You.

Best Regards,

**Sheila M Ismail**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	18 Apr 2019 17:42	Clim Veh Model Changed		[ ] Merimen Administrator
2	18 Apr 2019 17:42	Clim Created	Reg No: SMA7116U, Policy No: 1800068882, Acct Date: 2019/04/18, Claim Type: SC, Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Ins.Status => Notification, created from SAS:MPA119050851	[I] Merimen Administrator
3	23 May 2019 10:56	Clim Registration Modified	Init.Est.: -> 5,000 - 6,000,	[I] Chan, Yoke Shi
4	30 May 2019 12:31	Clim Registration Modified	Setl.Type:3->0. Claim Type:SC->OD,	[ ] Nivitha Govindasamy
5	30 May 2019 12:31	Adj Clim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[ ] Nivitha Govindasamy
6	30 May 2019 12:31	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Nivitha Govindasamy
7	30 May 2019 12:31	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/06/11	[A] Nivitha Govindasamy
8	30 May 2019 12:31	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides,	[A] Nivitha Govindasamy
9	30 May 2019 12:31	Clim Registration Modified	Rep:1137->200611.	[A] Nivitha Govindasamy
10	30 May 2019 12:31	Clim Veh Model Changed	(204159) AUDI A5 2.0 (A).	[A] Nivitha Govindasamy
11	30 May 2019 12:31	Adj Adjuster Assigned	[None] -> CHEN TSUE YEE	[A] Nivitha Govindasamy
12	30 May 2019 14:02	Adj Rpt Initiated		[A] SHIAU CHAN
13	30 May 2019 14:02	Clim Dtl Modified	JPJ Reg. Date: -> 2018/06/18.	[A] SHIAU CHAN
14	30 May 2019 14:02	Clim Details Notified		[A] SHIAU CHAN
15	30 May 2019 14:06	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/06/11	[A] SHIAU CHAN
16	30 May 2019 14:06	Adj Mandate Request	Cur.Req:9751.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE N OT AUTHORISE REPAIR.	[A] SHIAU CHAN
17	30 May 2019 17:33	Clim Registration Modified	Excess: -> 800.00. Excess Waived: -> 800.00. 2F Remarks: -> Not Applicable. GS T: -> 7.00.	[I] Nadaraja, Deeban
18	30 May 2019 17:33	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
19	31 May 2019 17:04	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/06/11. Mandate Remarks: Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK
20	31 May 2019 17:04	Adj Mandate Set	Approved:7312.00:Re-inspection to be done for damage check and supplementary items / labour, Reinsp:Yes.	[I] Koh, Victor-CK

Date From



Date To



Audit Type None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2161648	30/05/2019 14:02	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMA7116U		10.70

**Note: This document has not been finalised.****LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #08-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Gan, Hunchung

Date: 30 May 2019

**Preliminary Advice**

Vehicle No	: SMA7116U	Accident Date	: 18/04/2019
Make	: AUDI A5	Policy No.	: 1800068882
Assignment Date	: 30/05/2019	Excess	: S\$0.00
Date of Inspection	: 25/04/2019	Est. Duration of Repair	: 4.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	18,174.00
Revised Amount	:S\$	7,312.00
Check Items (Estimated)	:S\$	2,439.00
Total	:S\$	9,751.00

Lump Sum Repair	:S\$	
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**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	165,000.00
COE / PARF Rebate	:S\$	69,073.00
Salvage Value	:S\$	
Margin for Repair	:S\$	95,927.00

**Remarks**

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( X ) Other comments : THE OWNER CONVERT TO OD CLAIM FROM TP CLAIM.

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	1550G
<b>Vehicle Details</b>	
Vehicle No.:	SMA7116U
Vehicle to be Exported:	No
Intended Deregistration Date:	25 Apr 2019
Vehicle Make:	AUDI
Vehicle Model:	A5 SB 2.0 TFSI S TRONIC (DESIGN)
Primary Colour:	Blue
Manufacturing Year:	2018
Engine No.:	CVK060265
Chassis No.:	WAUZZZF56JA093846
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$37,960.00
Original Registration Date:	18 Jun 2018
First Registration Date:	18 Jun 2018
Transfer Count:	0
Actual ARF Paid:	\$45,144.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	17 Jun 2028
PARF Rebate Amount:	\$33,858.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	17 Jun 2028
COE Category:	E - Open - all except motorcycle
COE Period(Years):	10
QP Paid:	\$38,600.00
COE Rebate Amount:	\$35,215.00
<b>Total Rebate Amount:</b>	<b>\$69,073.00</b>

The information contained herein is correct as at 25 Apr 2019

OK

## THE DBS MULTIPLIER ACCOUNT

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Sell it yourself! Advertise it at just  
**\$58 until it's SOLD!**

Post an Ad Advertiser Login Ways of Selling

New 10 Years Coe Renewal Toyota Wish 1.8A



2.99hp-a 10 Admin Fee/Car  
Finance 2 Years Warranty \$3900  
Down Monthly From \$768  
GV Credit Pte Ltd. Search

**PRIME MOTOR & LEASING**  
(CHENG YONG CREDIT ENTERPRISES PTE LTD GROUP OF COMPANIES)  
With over 200 units of vehicles to choose from, ranging from all European to Japanese Makes.

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Sort by Date Posted 20 results/page

4 vehicles

Audi A5

Advanced Search

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
<b>Search Selection</b>	<b>Audi A5</b>	<b>Any</b>	<b>Any</b>	<b>2018</b>	<b>Any</b>	<b>Any</b>	<b>Any</b>	<b>Available</b>
	<b>Audi A5 Sportback 2.0A TFSI S-tronic Design</b>	<b>\$169,800</b>	<b>\$15,590 /yr</b>	<b>22-Oct-2018</b>	<b>1,984 cc</b>	<b>9,000 km</b>	<b>Luxury</b>	<b>Available</b>
5 Years Agent Warranty. 3 Years Free Servicing By Agent. Upgraded 20" Sports Rims With New Tires. Added Optional Package Includes Black Headliner, Flat Bottom Steering, Napa Leather Interior In Cedar ...								
Posted: 23-May-2019 Tags: 2018 Audi A5, 2018 audi a5, Audi A5, audi a5, Audi, A5, a5, Used Audi								
	<b>Audi A5 Sportback 2.0A TFSI S-tronic Design</b>	<b>\$168,000</b>	<b>\$16,080 /yr</b>	<b>14-Jun-2018</b>	<b>1,984 cc</b>	<b>16,000 km</b>	<b>Luxury</b>	<b>Available</b>
5 Years Warranty By Agent. 5 Years Free Servicing By Agent. Accident-Free. Flexible Loan Available If Needed. Fully Serviced At Agent. New Condition. Features Include Virtual Cockpit, Electric/Memory ...								
Posted: 20-May-2019 Tags: 2018 Audi A5, 2018 audi a5, Audi A5, audi a5, Audi, A5, a5, Used Audi								
	<b>Audi A5 Coupe 2.0A TFSI Quattro S-tronic</b>	<b>\$209,999</b>	<b>\$20,040 /yr</b>	<b>28-Mar-2018</b>	<b>1,984 cc</b>	<b>4,000 km</b>	<b>Sports</b>	<b>Available</b>
Audi Agent Warranty Till March 2023! Full Agent Serviced! Please Contact Our Friendly Sales Consultant Now!								
Premium Automobiles								
Posted: 26-Apr-2019 Tags: 2018 Audi A5, 2018 audi a5, Audi A5, audi a5, Audi, A5, a5, Used Audi								
	<b>Audi A5 Coupe 2.0A TFSI S-tronic Design</b>	<b>\$168,999</b>	<b>\$16,370 /yr</b>	<b>27-Mar-2018</b>	<b>1,984 cc</b>	<b>2,218 km</b>	<b>Sports</b>	<b>Available</b>
Car Used For Audi Events! Extremely Low Mileage! 5 Years Audi Agent Warranty Till March 2023! Fully Audi Agent Servicing Since Day One! Lowest Bank Interest Rate 2.48%! Showroom Condition! Superb Tip ...								
Premium Automobiles								
Posted: 26-Apr-2019 Tags: 2018 Audi A5, 2018 audi a5, Audi A5, audi a5, Audi, A5, a5, Used Audi								

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## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	18/04/2019 16:53
Date Of Accident	18/04/2019 09:05
Exact Location Of Accident	BIOMEDICAL GROVE
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMA7116U
<b>Insured/Policyholder</b>	
Name Of Registered Owner	CHIAM KENG HWEE
NRIC No	S7241550G
Email Address	CHIAMKH@GMAIL.COM
Mobile Phone No	(LOCAL) +65-91277365
Alternative Phone No	OTHERS-91277365

### Vehicle Particulars

Manufacturer	AUDI
Model	A5 2.0 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800068882
Cover Note Number	-

### Driver

Name of Driver	CHIAM KENG HWEE
NRIC No	S7241550G
Date Of Birth	13/11/1972
Occupation	INDOOR
Date Of Driving Pass	04/08/1993
Driving Experience	25 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91277365
Fax Number	
Contact Number	OTHERS-91277365
Email Address	CHIAMKH@GMAIL.COM



Address	181 TANJONG RHU ROAD #10-10
Postcode	436922
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

VAN WAS PARKED ILLEGALLY ON DOUBLE YELLOW LINE. HE MOVED OFF WHILE BLINKING LIGHT WERE STILL ON AND WITHOUT CHECKING OFF TRAFFIC AND HIT THE SIDE OF MY VEHICLE.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	YN5433G
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	KOON SOON HONG
NRIC/Passport Number	G779725L
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to regulate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

18/4/2019

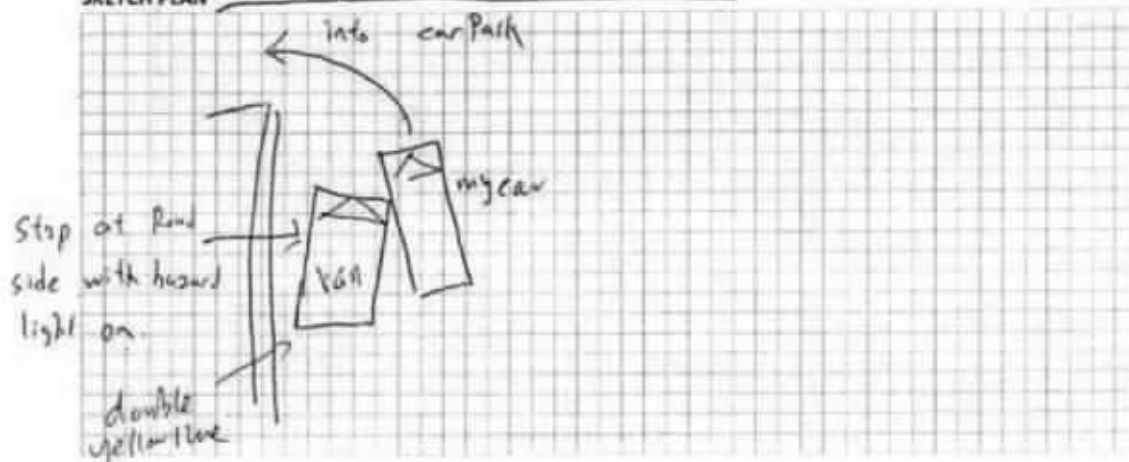
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name: Tony Fong  
NRIC/FIN No.: 620411674



### Sketch Plan #2

### SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Van was parked illegally on double yellow line. He moved off while blinking lights were still on and without checking for on traffic and hit the side of my vehicle.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature \_\_\_\_\_

Date & Time:

18/4/2019

\_\_\_\_\_  
Driver's Signature

(If driver is not the policyholder)

**Date & Times:**



Reporting Centre Personnel's Signature

Name: Tracy Fooks

NARC/FIN No.: 62 3042107X



Name of Policyholder : CHIAM KENG HWEE (ZHAN QINGHUI)  
Period of Insurance : 18 Jun 2018 To 17 Jun 2019  
Engine No. : CVK 060265  
Chassis No. : WAUZZZF56JA093846

Vehicle No. : SMA7116U  
Policy No. : 1800068882  
Endorsement No. :  
Issued Date : 18 Jun 2018

Engine Capacity/Tonnage : 1.984.00 CC

Sum Insured : Market Value

First Year of Registration : 2018

Driver Restriction : NA

Off Peak Car : No

Insuring with COE/PARF	Yes
------------------------	-----

## Person or Classes of Persons Entitled to Drive\*

### a) The Polyphosphates

f) Any other person who is driving on the Policyholder's order or with his/her permission

The Policy will indemnify the Policyholder or any authorized driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorized Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use\*

Use only for special domestic and pleasure purposes and for the Polystyroler's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Link of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 9 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 56 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

## EXCESS

## Section 1

Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

## Section 2

Property Damage - \$0

Windscreen - \$100

Named Driver and Excess (where applicable)

CHIAM KENG HWEE (ZHAN DINGHUI) : \$1600 (Own Damage)

**APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)**

1 Audi Customer Service Center, Add: 55 Ulu Road 1 Singapore 408056 63682121

For other Approved Reporting Centres/AIG Authorised Repairs, please contact our 24-hour accident emergency hotline at +65 6338 6290. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

(We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125216

PREMIUM LEASING - CW

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

**AIG Asia Pacific Insurance Pte. Ltd.**  
AUTHORISED REPRESENTATIVE

1846



## Policy No. 1800068882

Period of Insurance : 18 Jun 2018 to 17 Jun 2019

Issued Date : 18 Jun 2018

Name of Policyholder : CHIAM KENG HWEI (ZHAN QINGHUI)  
Address : 181 TANJONG RHU ROAD  
10-10 SANCTUARY GREEN  
SINGAPORE 436922  
Occupation/Nature of Business : Teacher/Professor/ Lecturer/Principal

Registration No. : SMA7116U	Engine Capacity/Tonnage : 1,984.00 CC
Chassis No. : WAUZZZF56JA093846	Engine No. : CVK 060255
Seating Capacity : 5	Body Type : Sedan
First Year of Registration : 2018	
Make/Model : AUDI A5 Sportback 2.0TFSI S Tronic (Design)	
Hire Purchase Company/Employer's Loan : DBS BANK LTD	

Sum Insured	: Market Value	Off Peak Car	: No
Driver Restriction	: NA	Insuring with COE/PARF	: Yes

Person or Classes of Persons Entitled to Drive :

a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission  
This Policy will indemnify the Policyholder or any authorized driver only if he/she meets the specified use condition

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use

Use only for social, domestic and pleasure purposes and for the Policyholder's business

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

#### Other Key Policy Benefits

Act of God, Strike, Rats and Civil Commotions, PA to Authorized Owner / Unnamed Passengers- \$10000, Dealer + NIG Authorized Workshops, PA Insured- \$100000, Future and Accessories (Cosmetic)-\$5000, Solar Film- \$1150, New For Old (36 months), Loss of Use 1M000 - 200000 Optional, In-Car Camera Excess Waiver, Glass Roof Moon Roof Sun Roof Panoramic Glass Roof

EXCESS	PREMIUM
<b>Section 1</b> Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0  <b>Section 2</b> Property Damage - \$0  Windscreen - \$100  <b>Named Driver</b> CHIAM KENG HWEE (ZHAN QINGHUI) - \$1600 (Own Damage)	Premium : \$ 1,500.13 GST (7%) : \$ 105.01 <hr/> Total : \$ 1,605.14 Your Premium includes the following discount(s): Safe Driver Discount - 5.00%, No Claim Discount - 50%

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number: S7241550G

CHIAM KENG HWEE  
(ZHAN QINGHUI)

Birth Date: 13 Nov 1972  
Issue Date: 25 Jul 2003

006642374E

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S7241550G

CHIAM KENG HWEE  
(ZHAN QINGHUI)  
詹庆辉

CHINESE  
Date of Birth: 13-11-1972  
Sex: M  
Country of Birth: SINGAPORE

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

Valid DATE: 04 Aug 1993

NP 428A

License No: S7241550G

NRIC No: S7241550G

181 TANJONG RHU ROAD #10-10  
SINGAPORE 436R22

NRIC No: S7241550G Date: 13/03/2013 No: 7328015

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	18/04/2019 16:53
Date Of Accident	18/04/2019 09:05
Exact Location Of Accident	BIOMEDICAL GROVE
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SMA7116U
Insured/Policyholder	
Name Of Registered Owner	CHIAM KENG HWEE
NRIC No	S7241550G
Email Address	CHIAMKH@GMAIL.COM
Mobile Phone No	(LOCAL) +65-91277365
Alternative Phone No	OTHERS-91277365
Vehicle Particulars	
Manufacturer	AUDI
Model	A5 2.0 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800068882
Cover Note Number	-
Driver	
Name of Driver	CHIAM KENG HWEE
NRIC No	S7241550G
Date Of Birth	13/11/1972
Occupation	INDOOR
Date Of Driving Pass	04/08/1993
Driving Experience	25 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91277365
Fax Number	
Contact Number	OTHERS-91277365
Email Address	CHIAMKH@GMAIL.COM

Address 181 TANJONG RHU ROAD  
#10-10  
Postcode 436922  
Was driver an employee of the Insured's Company NO  
If No, Relationship of the Driver with the Insured OWNER  
Vehicle Registration Number of Driver's Own Vehicle -  
-  
-  
Insurance Company of Driver's Own Vehicle -  
-  
-

#### General Information of the Accident

Type Of Accident SIDE SWIPE  
Weather Conditions CLEAR  
Road Surface DRY

#### Other Information

Was any foreign vehicle involved in this accident? NO  
Number of vehicles (including own vehicle) involved in the accident 2  
Was any body injured in the Accident? NO  
Was any injured conveyed to hospital by ambulance? NO  
Was any other material or property damaged? YES  
I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO  
Number of Passengers (Including Driver) 1

#### Details of Police Action

Was the accident reported to the police? NO  
If Yes, Please state which Police Station  
Was notice of intended Prosecution given? NO  
If Yes, against whom?

#### Circumstances of Accident

VAN WAS PARKED ILLEGALLY ON DOUBLE YELLOW LINE. HE MOVED OFF WHILE BLINKING LIGHT WERE STILL ON AND WITHOUT CHECKING OFF TRAFFIC AND HIT THE SIDE OF MY VEHICLE.

#### Attachment(s)

Are accident photos available for attachment? YES  
Was there any video captured by Car Camera? YES  
Was there any audio recorded? NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number YN5433G  
Vehicle Make/Model/Colour  
Details Of Properties  
Vehicle Category COMMERCIAL VEHICLE  
Name of Driver KOON SOON HONG  
NRIC/Passport Number G779725L  
Contact Number  
Address  
Postcode  
Insurance Company Name  
Nature Of Damage  
No. Of Passenger (Including Driver)



## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### E. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

18/4/2019

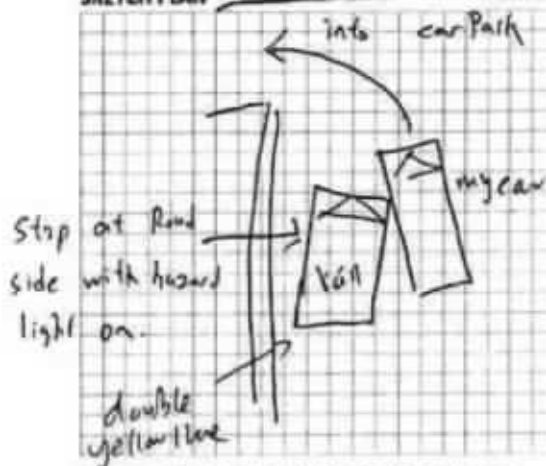
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name: Tony Fong  
NRIC/FIN No.: G2041678



### Sketch Plan #2

### SKETCH PLAN



**DESCRIBE CIRCUMSTANCES OF THE ACCIDENT**

Van was parked illegally on double yellow line. He moved off while blinking lights were still on and without checking for ~~an~~ traffic and hit the side of my vehicle.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

\_\_\_\_\_  
Policyholder's Signature

Date & Time:

18/4/2019

Driver's Signature

(If driver is not the policyholder)

Date &amp; Time:



Reporting Center Personnel's Signature

Name: Tray Fears

NRIC/IDN No.: 6720421073

Surveyor:

ADRIAN

DOI:

ASSIGNMENT

23/04/19

Date / Time:

21/4/19

Registered in Merinan:

21/4/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

VN 54336

Claim No.:

Name of Insured:

B SON KITCHEN EQUIPMENT P/L

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A: 18/4/2019

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

SMA766U



INSRS:

WSP: Premium

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

DATE / PIC

24/4  
14/04/19

SMA766U - X; VN54336 - X

X TO request TP video

→ spoken to OI (10:20 AM, 24/04/19) - He confirmed the above. Informed OI on TP claim & ensure NCD will be affected if applicable. Sent e-mail to OI.

→ Also spoke to old OI confirmed the above and he had parked the vehicle with hazard lights/double signals. Informed OI on TP claim & ensure NCD will be affected if applicable. OI had no video and said OI company might also make a TP claim against TP.

→ TP video recorded in V DUBS/VID/04/766U  
→ uploaded in the system  
→ email to TP for video

STAGE

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI: 7-20/04/19 only

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No. : 22

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
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### ACCIDENT STATEMENT

Date Of Report	23/01/2019 16:13
Date Of Accident	23/01/2019 11:10
Exact Location Of Accident	YIO CHU KANG MRT
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMD3030T
<b>Insured/Policyholder</b>	
Name Of Registered Owner	LIM POH LEE
NRIC No	S6834842J
Email Address	DORIS2828@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96271748
Alternative Phone No	HOME-64005700

### Vehicle Particulars

Manufacturer	KIA
Model	CERATO K3 1.6 SX
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800096131
Cover Note Number	

### Driver

Name of Driver	LIM POH LEE
NRIC No	S6834842J
Date Of Birth	13/09/1968
Occupation	INDOOR
Date Of Driving Pass	27/07/2009
Driving Experience	9 YEARS AND 5 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96271748
Fax Number	
Contact Number	HOME-64005700
Email Address	DORIS2828@GMAIL.COM

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
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6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	22/04/2019 16:16
Date Of Accident	18/04/2019 09:15 ✓
Exact Location Of Accident	8 BIOMEDICAL GROVE
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	YN5433G ✓
<b>Insured/Policyholder</b>	
Name Of Registered Owner	Q SON KITCHEN EQUIPMENT PTE LTD
Co Reg No	0
Email Address	SALES@QSON.COM.SG (hr.exe@qson.com.sg)
Mobile Phone No	
Alternative Phone No	Office-64727337 (PIC: Ms Grace)

### Vehicle Particulars

Manufacturer	ISUZU
Model	NPR85
Exact Purpose for which vehicle was being used at time of accident	WORK PURPOSE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	999994261/100873690
Cover Note Number	

### Driver

Name of Driver	KOON SOON HONG
Passport No/FIN	G7797527L
Date Of Birth	06/04/1987
Occupation	OUTDOOR
Date Of Driving Pass	08/04/2014
Driving Experience	5 YEARS AND 0 MONTHS

Gender	MALE
Mobile Number	(LOCAL) +65-96403382
Fax Number	
Contact Number	
EMail Address	NOEMAIL
Address	C/O
Postcode	
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

PLEASE REFER TO SKETCH PLAN AND 6 MALES COLLEAGUE.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SMA7116U ✓
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow Insurance companies to repudiate policy liability.
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5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

22 APR 2019

GIA-RMC SketchPlanForm\_V3

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

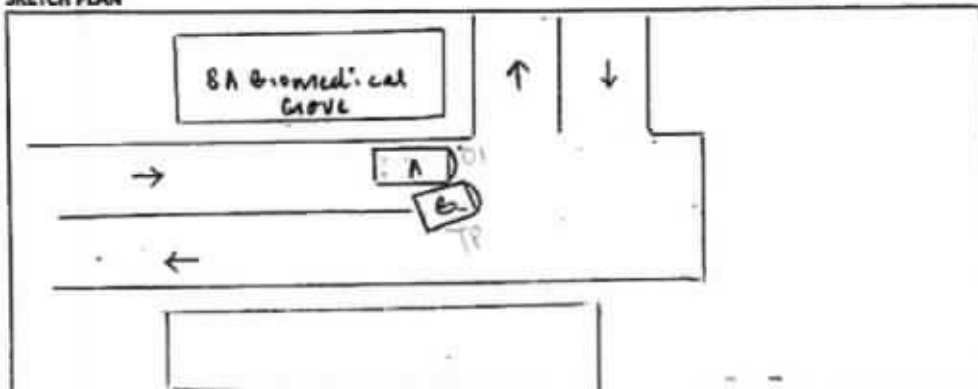
22 APR 2019

16-12-2019

Reporting Centre Personnel's Signature  
Name: Poh Kwee Choo  
NRIC/FIN No: S8840583A



Date of accident: 18/04/19 Time: 09:15 Location: 8 Biomedical Grove  
 Veh A: YN5433G Veh B: SMA 7116 U No of pax: 1 Weather: Clear/dry Rain/Wet  
 SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I had just stop and parked my vehicle by the road side.  
 when vehicle B, intending to make a left turn into the  
 carpark, while overtake my stationary vehicle, veh B left  
 side hit into my vehicle front right side.  
 Nobody was injured except both vehicles sustain damages.

☐ Claim OD/TP at Falcon-Air ☒ Claim OD/TP at other workshop ☐ Reporting Only

Remarks: Please forward a copy of my efile accident report to:

My workshop :  
 Email address :  
 & myself :  
 Email address : 96403382

Note: Please take note that your insurer have 14 days timeframe for you to submit own damage claim under  
 you own policy. Kindly check with your own insurer for more information.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

22 APR 2019

CHARTER SIGNATURE

Driver's Signature

(If driver is not the policyholder)

Date & Time:

22 APR 2019

Reporting

Name:

NNC/FIN NO:

Personnel's Signature

Poh Kwee Choo

S6840583A

CERTIFICATE OF INSURANCE



Y001L001016L 15/1/2019 09:00:00

## CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 194)  
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1967  
ROAD TRANSPORT ACT, 1967 (MALAYSIA)  
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1969 (MALAYSIA)

WZ300

COMPREHENSIVE COMMERCIAL MOTOR	OWN DAMAGE EXCESS S\$900.00 (1)
CERTIFICATE NO. 999994291/100673590	WINDSCREEN EXCESS S\$100.00
	(For vehicle with effect from 1st November 2002)
	SUM INSURED S\$1.00
1) VEHICLE REGISTRATION NO.	INSURING WITH COE/PAF Yes
2) NAME OF INSURED	YHS433G
	Q Son Kitchen Equipment Pte Ltd
3) EFFECTIVE DATE OF THE COMMENCEMENT OF INSURANCE FOR THE PURPOSES OF THE ACT	15 Dec 2018
4) DATE OF EXPIRY OF INSURANCE	14 Dec 2019
5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE *	
Any person who is driving on the insured's order or with their permission. An additional Young and Inexperienced Driver (YID) Excess of S\$3,000 (unless otherwise stated) applies to any self-insured and unnamed who is below age 23 or has less than 2 years driving experience.	
Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or that they are permitted and is not disqualified by order of a Court of Law or by reason of any suspension or regulation in that behalf from driving the Motor Vehicle.	
6) LIMITATION AS TO USE *	
1) Use in connection with the insured's business.	
2) Use for the carriage of passengers (other than for hire or reward) in connection with the insured's business.	
3) Use for social, domestic or pleasure purposes.	
This Policy does not cover	
a) Use for hire or reward or for racing, pace-making, reliability trial or speed-testing.	
b) Use whilst towing a trailer except the towing of any one disabled mechanically propelled vehicle.	
LOSS OF USE NOT INCLUDED	
* NAMED DRIVER: NW	
INSURE PURCHASE COMPANY: NA	
* Limitations rendered imperative by Section 9 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 194) and Section 65 of the Road Transport Act, 1967 (Malaysia), are not to be included under these headings.	

I / We hereby certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 194) and Part IV of the Road Transport Act, 1967 (Malaysia).

Issued in Singapore 31 Feb 2019

AIG ASIA PACIFIC INSURANCE PTE. LTD.

180005-000

YKH TONG POH

AIG BUILDING 78 SHENTON WAY #02-14 SINGAPORE 079102 SP-LL

Authorized Representative

ORIGINAL

600006

**REPUBLIC OF SINGAPORE DRIVING LICENCE**

Ministry of Transport  
 Name: **G 7797527 L**  
**KOON SOON HONG**  
 Date of Birth: **06 Apr 1987**  
 Issue Date: **03 Jun 2012**  
 Valid Till: **11/06/2022**

00268915A

**WORK PERMIT**  
 Employment of Foreign Manpower Act (Chapter 81A)  
 Republic of Singapore

Employer: **G'SON KITCHEN EQUIPMENT PTE LTD**

Name: **KOON SOON HONG**  
 Work Permit No.: **4 02054034**  
 Sector: **MANUFACTURING**

K0136068

**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES:**

		EFFECTIVE DATE
Class 2B	Motorcycles <= 300 cc	12 Jun 2012
Class 3	Motor cars with unladen weight <= 3000kg with <= 2 passengers, exclusive of driver; and other motor vehicles with unladen weight <= 2500kg	12 Jun 2012
Class 4A	Omnibuses	06 Jul 2012
Class 4	Motor vehicles which are constructed to carry load or passengers and the unladen weight > 2500kg Motor vehicles which are not constructed to carry load or passengers and the unladen weight <= 7250kg	06 Apr 2014

NP 428A



**VISIT PASS**  
 Immigration Regulations

10-00-000

Name: **KOON SOON HONG**

File: **G7797527L**

Date of Birth: **06-04-1987**

Sex: **M**

Nationality: **MALAYSIAN**

Download SGWorkPass App to check status



YOU ARE TO SURRENDER THIS CARD WHEN IT IS CANCELLED OR HAS EXPIRED, OR WHEN A NEW CARD IS ISSUED TO YOU

Accident Photo



Accident Photo



Accident Photo



Accident Photo



CHASSIS NUMBER



HOE HENG PTE LTD

No.7 Pioneer Place

Singapore 627824

Tel: 6898 5566 Fax: 6898 6556

Chassis Number

JAANP88HE7100710

Unladen Weight

2300

Kg

Max Laden Weight

5000

Kg

Passenger Capacity

1 Driver

Others





# Status of Driving Licence

## Qualified Driving Licence

**Qualified Driving Licence Number**

G7797527L

**Status of Qualified Driving Licence**

Valid

**Class(es) of Qualified Driving Licence**

2B,3,4,4A

**Expiry Date**

11/06/2022

## Provisional Driving Licence

**Provisional Driving Licence Number**

G7797527L

**Status of Provisional Driving Licence**

No Licence

**Class(es) of Provisional Driving Licence**

[HOME \(https://www.police.gov.sg/\)](https://www.police.gov.sg/)

[ABOUT US \(https://www.police.gov.sg/about-us\)](https://www.police.gov.sg/about-us)

[SGSECURE \(https://www.police.gov.sg/sgsecure\)](https://www.police.gov.sg/sgsecure)

[I-WITNESS \(https://www.police.gov.sg/iwitness\)](https://www.police.gov.sg/iwitness)

[COMMUNITY PROGRAMMES \(https://www.police.gov.sg/community-programme\)](https://www.police.gov.sg/community-programme)

[RESOURCES \(https://www.police.gov.sg/resources\)](https://www.police.gov.sg/resources)

[NEWS & PUBLICATIONS \(https://www.police.gov.sg/news-and-publications\)](https://www.police.gov.sg/news-and-publications)

[JOIN US \(https://www.police.gov.sg/join-us\)](https://www.police.gov.sg/join-us)

[FAQS \(https://va.ecitizen.gov.sg/cfp/CustomerPages/SPF/explorefaq.aspx\)](https://va.ecitizen.gov.sg/cfp/CustomerPages/SPF/explorefaq.aspx)

[CONTACT US \(https://www.police.gov.sg/content/contact-us\)](https://www.police.gov.sg/content/contact-us)

[E-FEEDBACK \(/content/policehubfeedback/efeedback.html\)](/content/policehubfeedback/efeedback.html)

[SITEMAP \(https://www.police.gov.sg/sitemap\)](https://www.police.gov.sg/sitemap)

[Privacy Statement \(https://www.police.gov.sg/content/privacy-statement\)](https://www.police.gov.sg/content/privacy-statement) | [Terms of Use](#)

[\(https://www.police.gov.sg/content/terms-of-use\)](https://www.police.gov.sg/content/terms-of-use) | [Rate this Service](#)

[\(https://form.gov.sg/forms/spf/5b90934f64567e000fb2d9a6\)](https://form.gov.sg/forms/spf/5b90934f64567e000fb2d9a6) . © 2019 Singapore Police Force. A Member of The Home Team  [\(https://www.mha.gov.sg\)](https://www.mha.gov.sg).

## **Khanchna (LKK Auto)**

---

**From:** Khanchna (LKK Auto)  
**Sent:** Monday, 29 April 2019 11:48 AM  
**To:** hr.exe@qson.com.sg  
**Subject:** ACCIDENT INVOLVING YN5433G & SMA7116U ALONG/AT 8 BIOMEDICAL GROVE ON 18/04/2019 (YOUR DRIVER: KOON SOON HONG)

Our Ref: CC3/AIG19006994/HA3

Your Ref: YN5433G

29 APRIL 2019

**Q SON KITCHEN EQUIPMENT PTE LTD**

**Attn: Ms. Grace**

Dear Sir/Madam,

### **ACCIDENT INVOLVING YN5433G & SMA7116U ALONG/AT 8 BIOMEDICAL GROVE ON 18/04/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SMA7116U against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next **10 days** i.e. by **10/05/2019**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

**Khanchna | Case Handler**

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: [Nora.khai@premiumauto.com.sg](mailto:Nora.khai@premiumauto.com.sg) / [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

## Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/TP/0518/2019/DY/TF
Date	:	22-Apr-19

Vehicle NOT IN workshop. Kindly arrange for survey.

Your Insured Vehicle : **YN 5433 G**

**AIG Asia Pacific Insurance Pte Ltd**

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Chiam Keng Hwee
Address	:	Blk 181 Tanjong Rhu Road #10-10 Singapore 436922
Telephone	:	HP +65 90844993
Type of Claim	:	<del>Third Party</del> Third Party Claim
Policy No.	:	1800068882
Vehicle No	:	<b>SMA 7116 U</b>
Model Code	:	Audi A5 SportBack 2.0 TFS
Model / Year	:	Jun-18
Engine No	:	CVK 060265
Chassis No	:	WAUZZZF56JA093846
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	18-Apr-19
Place of Accident	:	Biomedical Grove

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SMA 7116 U

S/N	Nature of Jobs		Estimated Charges
1	To remove, check and transfer front wire harness for headlight, horns, outside temperature sensor, headlight washer assy and front parking aid.	s/n \$	480.00 <i>pt ? x</i>
2	To remove and transfer lhs front door's multi-lock systems and power window devices. Inspect for damages and renew if necessary.	s/n \$	280.00 <i>✓</i>
3	To dismantle front bumper, lhs front fender, lhs front door and lhs sill panel trim. To renew lhs front fender, lhs wing mirror assy and lhs front door. Re-organise crash management components. Reinstall all parts removed. <i>500</i>	\$	3,850.00 <i>750 ✓</i>
4	To respray lhs front fender, lhs front door, lhs wing mirror cover and lhs sill panel trim. <i>550 x 2 300</i>	\$	3,100.00 <i>1300 ✓</i>
5	To carry out diagnostic check.	s/n \$	192.00 <i>✓</i>
<b>TOTAL LABOUR CHARGES</b>		:	<u><u>\$ 7,902.00</u></u>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SMA 7116 U

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT FENDER - LH X R	\$ 968.00	
2	FRONT FENDER ATTACHMENT PARTS X NM	\$ 48.00	
3	FRONT FENDER STONE CHIP GUARD - LH / AEC	\$ 46.00	30.64
4	FRONT FENDER CHROME TRIM - LH X NM	\$ 145.00	
5	FRONT DOOR - LH / DP	\$ 2,829.00	7263.20
6	FRONT DOOR OUTER SEAL - LH / AEC	\$ 201.00	160.80
7	BONDING AGENT / MLC	\$ 45.00	35.92
8	CLEANING SOLUTION / AEC	\$ 65.00	51.68
9	APPLICATOR / AEC NM	\$ 7.00	X
10	FRONT DOOR CATCH - LH ? X NM	\$ 109.00	X
11	FRONT DOOR WINDOW REGULATOR MOTOR - LH X NM	\$ 278.00	
12	FRONT DOOR WINDOW REGULATOR - LH X NM	\$ 320.00	
13	FRONT DOOR CONTROL UNIT - LH X NM	\$ 685.00	
14	FRONT WING MIRROR - LH / AEC / CUT	\$ 999.00	798.20
15	FRONT WIND MIRROR COVER - LH / AEC MIS	\$ 220.00	175.68
16	FRONT WIND MIRROR GLASS - LH ? X NM	\$ 1,132.00	X
17	ROOF CHROME MOLDING - LH X NM	\$ 574.00	
18	ROOF CHROME MOLDING EDGE PROTECTION - LH X NM	\$ 141.00	
19	FRONT DOOR CORNER TRIM - LH / AEC	\$ 41.00	32.80
20	FRONT DOOR WINDOW CHROME TRIM - LH X NM	\$ 364.00	
SUB TOTAL SPARE PARTS		\$ 9,217.00	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SMA 7116 U

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	FRONT DOOR CHROME TRIM - LH <i>✓ NCC</i>	\$ 145.00	<i>115.60</i>
22	FRONT DOOR ATTACHMENT PARTS <i>? X NN</i>	\$ 118.00	<i>X</i>
23	FRONT DOOR ADHESIVE TAPES <i>X - NCC NN</i>	\$ 192.00	<i>X</i>
24	SUNDRIES <i>? ✓ NCC</i>	\$ 600.00	<i>51 ✓</i>
TOTAL SPARE PARTS		\$ 10,272.00	
TOTAL LABOUR CHARGES		\$ 7,902.00	
GRAND TOTAL		\$ 18,174.00	

All charges are not inclusive of GST.

Legend Remarks (OK) = Approved. Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name

Surveyed Date

Authorised Date

Excess Cost

Liability

Remarks

: Steve (LKX) 8332 8813  
: 25/4/19 2.00pm  
: P/P, Reg def spy  
: with signature  
: 4 days

LKX Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## Please Note

- : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel: 6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/TP/0518/2019/DY/TF  
Date : 22-Apr-19

Vehicle NOT IN workshop. Kindly arrange for survey.

Your Insured Vehicle : **YN 5433 G**

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian, Steve

4 days - ok - jb - 4 Jul 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Chiam Keng Hwee  
Address : Blk 181 Tanjong Rhu Road  
#10-10  
Singapore 436922  
Telephone : HP +65 90844993  
Type of Claim : *DP* Third Party Claim  
Policy No. : 1800068882  
Vehicle No : **SMA 7116 U**  
Model Code : Audi A5 SportBack 2.0 TFS  
Model / Year : Jun-18  
Engine No : CVK 060265  
Chassis No : WAUZZZF56JA093846  
Mileage : -  
Date In : -  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 18-Apr-19  
Place of Accident : Biomedical Grove

*Done*



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SMA 7116 U

S/N	Nature of Jobs	Estimated Charges			
1	To remove, check and transfer front wire harness for headlight, horns, outside temperature sensor, headlight washer assy and front parking aid.	s/n	\$ 480.00	NIL	
2	To remove and transfer lhs front door's multi-lock systems and power window devices. Inspect for damages and renew if necessary.	s/n	\$ 280.00	\$ 280.00	/
3	To dismantle front bumper, lhs front fender, lhs front door and lhs sill panel trim. To renew lhs front fender, lhs wing mirror assy and lhs front door. Re-organise crash management components. Reinstall all parts removed.		\$ 3,850.00	\$ 750.00	/
4	To respray lhs front fender, lhs front door, lhs wing mirror cover and lhs sill panel trim.		\$ 3,100.00	\$ 1,300.00	/
5	To carry out diagnostic check.	s/n	\$ 192.00	\$ 192.00	
TOTAL LABOUR CHARGES		:	\$ 7,902.00	\$ 2,522.00	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SMA 7116 U

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT FENDER - LH	\$ 968.00	
2	FRONT FENDER ATTACHMENT PARTS	\$ 48.00	
3	FRONT FENDER STONE CHIP GUARD - LH	\$ 46.00	\$ 36.64
4	FRONT FENDER CHROME TRIM - LH	\$ 145.00	
5	FRONT DOOR - LH	\$ 2,829.00	\$ 2,263.20
6	FRONT DOOR OUTER SEAL - LH	\$ 201.00	\$ 160.80
7	BONDING AGENT	\$ 45.00	\$ 35.92
8	CLEANING SOLUTION	\$ 65.00	\$ 51.68
9	APPLICATOR	\$ 7.00	
10	FRONT DOOR CATCH - LH	\$ 109.00	
11	FRONT DOOR WINDOW REGULATOR MOTOR - LH	\$ 278.00	
12	FRONT DOOR WINDOW REGULATOR - LH	\$ 320.00	
13	FRONT DOOR CONTROL UNIT - LH	\$ 685.00	
14	FRONT WING MIRROR - LH	\$ 999.00	\$ 799.20
15	FRONT WIND MIRROR COVER - LH	\$ 220.00	\$ 175.60
16	FRONT WIND MIRROR GLASS - LH	\$ 1,132.00	
17	ROOF CHROME MOLDING - LH	\$ 574.00	
18	ROOF CHROME MOLDING EDGE PROTECTION - LH	\$ 141.00	
19	FRONT DOOR CORNER TRIM - LH	\$ 41.00	\$ 32.80
20	FRONT DOOR WINDOW CHROME TRIM - LH	\$ 364.00	
SUB TOTAL SPARE PARTS		\$ 9,217.00	\$ 3,555.84

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SMA 7116 U

S/N	Parts Description	c/f	Damage Parts & Prices	
			S/NETT	REMARKS
			\$	3,555.84
21	FRONT DOOR CHROME TRIM - LH		\$ 145.00	\$ 115.60
22	FRONT DOOR ATTACHMENT PARTS		\$ 118.00	
23	FRONT DOOR ADHESIVE TAPES		\$ 192.00	
24	SUNDRIES		\$ 600.00	\$ 51.00
TOTAL SPARE PARTS		:	\$ 10,272.00	\$ 3,722.44
TOTAL LABOUR CHARGES		:	\$ 7,902.00	\$ 2,522.00
GRAND TOTAL		:	\$ 18,174.00	\$ 6,244.44

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the  
progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
Attn: Motor Claims Dept  
Yr Ref: SMA 7116 U

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/0518/2019/NK

09 July 2019

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SMA 7116 U , Audi A5 SB 2.0 TFSI.**

With reference to the above-mentioned vehicle, no. **SMA 7116 U** claimant, **Mr. Chiam Keng Hwee**, please find the related document per attached.

1. A copy of the Original invoice no. 85014007 – S\$5,825.55
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
AIG – SMA 7116 U

total pages

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6386 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 1 16:36

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85014007 Date : 08/07/2019 Order : SMA7116U Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SMA7116U (V 37811) Regn Date: 18/06/2018 Mileage: 14249 WIP No.: 50694

Model: AS SPORTBACK 2.0 TFSI S tronic Chassis: WAUZZZF56JA093846 Engine: CVK 060265 Dept: U

You have been assisted by :- UB-Siti Marsilla (137)

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-800.00	1.00	-800.00
S	BODYWORK	M: TO REMOVE AND TRANSFER LHS FRONT DOOR MULTI LOCK SYSTEM AND POWER WINDOW DEVICES. INSPECT FOR DAMAGES AND RENEW IF NECESSARY	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE FRONT BUMPER, LHS FRONT FENDER, LHS FRONT DOOR AND LHS SILL PANEL TRIM. TO RENEW LHS WING MIRROR ASSY AND LHS FRONT DOOR. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	750.00	1.00	750.00
S	BODYWORK	M: TO RESPRAY LHS FRONT FENDER, LHS FRONT DOOR AND LHS WING MIRROR COVER	1300.00	1.00	1,300.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8W8857409Q 989	(A) (SK) MOUNTING 6/6/	Less 020%	1.00	999.00
X	A8W8837637	(A) (SK) TRIM 6/6/19	Less 020%	1.00	41.00
X	A8W8831051F	DOOR	Less 020%	1.00	2829.00
X	A8W6853603A PUE	(SK) TRIM (LAST)	Less 020%	1.00	63.75
X	A8W6853823B 9B9	STONEGUARD	Less 020%	1.00	45.80
X	A8W6853601A PUE	TRIM (LAST)	Less 020%	1.00	144.50
X	A8W8837911	SEAL	Less 020%	1.00	201.00
X	A8W0857527 GRU	CAP (LAST)	Less 020%	1.00	219.50
X	AD 355205A2	BONAGENT	Less 020%	1.00	44.90
X	AD 00940104	(A) (SK) CLEANER 6/6/1	Less 020%	1.00	64.60

Parts 3,722.44  
Labour 0.00  
Sublet 2,522.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 5,444.44

7% GST 381.11

Grand Total 5,825.55



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

# Premium Automobiles

## Telefax

to **AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Motor Claims Dept**  
**Yr Ref: SMA7116U**

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/0518/2019/TF  
20 June 2019

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

1 total pages

### RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

**Make & Model** : Audi A5 SPORTBACK 2.0 TFSI S tronic  
**Vehicle Chassis No.** : WAUZZZF56JA093846  
**Vehicle Regn No.** : SMA7116U  
**Vehicle Mileage** : 14249 KM  
**Vehicle Owner** : Mr. Chiam Keng Hwee  
**Certificate No** : 1800068882  
**Own Damage Excess** : \$856.00 (Inclusive GST)  
**Accident Date** : 18/4/2019  
**Place** : Biomedical Grove  
**Repair Cost** : \$ 5,025.55  
**WIP No.** : 50694  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :   
**Time** :  
**Date** : 20/6/19

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	24 Apr 2019		30 May 2019 12:31 <a href="#">Edit Adj Rpt</a>	<b>S\$6,244.44</b> <a href="#">Edit Estimates</a>	<b>S\$6,244.44</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured: <b>CHIAM KENG HWEE</b> , ID: S7241550G, Tel: +6591277365, Email: CHIAMKH@GMAIL.COM									
Vehicle Reg. No.: <b>SMA7116U</b>		Date of Loss: 18/04/2019 09:00 - :59 [10 Months From LTA Reg Date (Man Yr)]							
Claim Type: <b>OD / 0231944641SG</b>		Policy/Cover Note No.: 1800068882 (Comprehensive)							
		Excess: S\$800.00							
Repairer: <b>Premium Automobiles Pte Ltd (UBI)</b> 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911									
Handling Insurer: <b>AIG Asia Pacific Insurance Pte. Ltd. (SG)</b> - Tel: 65-6419-3000 ... [Handled by <b>Nadaraja, Deeban</b> ] Deeban.nadaraja@aig.com									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>CHEN TSUE YEE</b> ] ... [Final Rpt due 11/06/2019]									
Driver/Custodian: <b>CHIAM KENG HWEE</b> (46 / Male), NRIC: S7241550G, Tel: +6591277365 Email: CHIAMKH@GMAIL.COM									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (31/05/2019): Alert - Adj Mandate Approved (S\$7312.00) - SMA7116U - Claim Handler: Nadaraja, D...</li> <li>AIG_SG (30/05/2019): SMA7116U / OD / 18/04/2019 / Coverage &amp; Excess update</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

**\*SMA7116U (0231944641SG)  
OD**

**Apr 18 2019 9:05AM  
[CHIAM KENG HWEE]  
Premium Automobiles Pte Ltd**

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Video															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Finalized On	Premium Automobiles Pte Ltd (UBI)												Thumbnail		Print				
1	18/04/19 17:40	Video - Accident <small>[Linked Accident Report Documents]</small>													Load MP4					
Assessment Reports															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	30/05/19 14:06	Adjuster Immediate Advice													Load HTM					
Photos/Images															3 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	30/05/19 13:56	General View													Load JPG	<input checked="" type="checkbox"/>				
2	30/05/19 13:56	General View													Load JPG	<input checked="" type="checkbox"/>				
3	30/05/19 13:56	General View													Load JPG	<input checked="" type="checkbox"/>				
4	30/05/19 13:56	General View													Load JPG	<input checked="" type="checkbox"/>				
5	30/05/19 13:56	Odometer Reading													Load JPG	<input checked="" type="checkbox"/>				
6	30/05/19 13:56	Chassis Number													Load JPG	<input checked="" type="checkbox"/>				
7	30/05/19 13:56	General View													Load JPG	<input checked="" type="checkbox"/>				
8	30/05/19 13:56	General View													Load JPG	<input checked="" type="checkbox"/>				
9	30/05/19 13:56	General View													Load JPG	<input checked="" type="checkbox"/>				
10	30/05/19 13:56	General View													Load JPG	<input checked="" type="checkbox"/>				
11	30/05/19 13:56	General View													Load JPG	<input checked="" type="checkbox"/>				
12	30/05/19 13:56	General View													Load JPG	<input checked="" type="checkbox"/>				
13	30/05/19 13:56	General View													Load JPG	<input checked="" type="checkbox"/>				
14	30/05/19 13:56	General View													Load JPG	<input checked="" type="checkbox"/>				
15	30/05/19 13:56	General View													Load JPG	<input checked="" type="checkbox"/>				
16	30/05/19 13:56	General View													Load JPG	<input checked="" type="checkbox"/>				
17	30/05/19 13:56	General View													Load JPG	<input checked="" type="checkbox"/>				
18	30/05/19 13:56	General View													Load JPG	<input checked="" type="checkbox"/>				
19	08/07/19 12:00	Reinspection Photo													Load JPG	<input checked="" type="checkbox"/>				
20	08/07/19 12:00	Reinspection Photo													Load JPG	<input checked="" type="checkbox"/>				
21	08/07/19 12:00	Reinspection Photo													Load JPG	<input checked="" type="checkbox"/>				
Documentation															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	30/05/19 13:55	Singapore Accident Statement													Load PDF					
2	30/05/19 13:55	Certificate of Insurance													Load PDF					
3	30/05/19 13:55	Driver's Driving License													Load PDF					
4	30/05/19 13:55	ESTIMATE													Load PDF					
5	16/07/19 14:22	Workshop Invoice													Load PDF					
6	16/07/19 14:22	Discharge Voucher													Load PDF					

## Linked Accident Report Documents

				View	View in Browser
<b>Video</b>				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	18/04/19 17:40	Video - Accident	1	Load MP4	
<b>Assessment Reports</b>				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	18/04/19 17:42	Accident Statement	1	Load HTM	
2	22/05/19 17:53	Addendum Sheet	1	Load JPG	<input checked="" type="checkbox"/>
3	22/05/19 17:54	Accident Statement Addm. #1	1	Load HTM	
<b>Photos/Images</b>				3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	18/04/19 17:16	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
2	18/04/19 17:16	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
3	18/04/19 17:16	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
4	18/04/19 17:16	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
5	18/04/19 17:16	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
6	18/04/19 17:16	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
7	18/04/19 17:16	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
8	18/04/19 17:16	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
9	18/04/19 17:16	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
10	18/04/19 17:16	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
11	18/04/19 17:16	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
12	18/04/19 17:16	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	18/04/19 17:18	Sketch Plan	1	Load JPG	<input checked="" type="checkbox"/>
2	18/04/19 17:18	Sketch Plan #2	1	Load JPG	<input checked="" type="checkbox"/>

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

# LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #08-16  
Singapore 079120

Our File No: CC3/AIG19006994/EQD3E2

Date: 16/07/2019

### REFERENCE

Insured/Claimant: CHIAM KENG HWEE Policy No: 1800068882  
Date of Loss: 18/04/2019 Nature of Claim: OD Claim No: 0231944641SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMA7116U  
Make & Model: AUDI A5, 2.0 (A) Engine No: CVK060265  
Reg. Date: 18/06/2018 (Man. Year: 2018) Chassis No: WAUZZZF56JA093846  
Colour: Blue Odometer: 12137 km  
Engine Capacity: 1984 cc  
Market Value/New Car Price: S\$165,000.00  
Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 245/40 ZR18 Rear Tyre Size: 245/40 ZR18  
Front Left Side: Michelin 7 mm Rear Left Side: Michelin 7 mm  
Front Right Side: Michelin 7 mm Rear Right Side: Michelin 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	10,272.00	3,722.44	6,549.56	63.76
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,902.00	2,522.00	5,380.00	68.08
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>18,174.00</b>	<b>6,244.44</b>	<b>11,929.56</b>	<b>65.64</b>
<b>- Excess (S\$)</b>	<b>800.00</b>	<b>800.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(S\$)</b>	<b>17,374.00</b>	<b>5,444.44</b>	<b>11,929.56</b>	<b>68.66</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,216.18</b>	<b>381.11</b>	<b>835.07</b>	<b>68.66</b>
<b>Nett Amount (S\$)</b>	<b>18,590.18</b>	<b>5,825.55</b>	<b>12,764.63</b>	<b>68.66</b>

### INSPECTION

Date of Assignment: 30/05/2019  
Date Inspected: 25/04/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)  
55 Ubi Road 1  
Singapore 408699  
Estimated Period of Repair: 4.0 days

Adjuster: CHEN TSUE YEE

Manager: SHIAU CHAN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT FENDER - LH	Repair	968.00 FS	*- FS
2	1		*FRONT FENDER ATTACHMENT PARTS	Not Necessary	48.00 FS	*- FS
3	1		*FRONT FENDER STONE CHIP GUARD - LH	Necessary	46.00 FS	*36.64 FS
4	1		*FRONT FENDER CHROME TRIM - LH	Not Necessary	145.00 FS	*- FS
5	1		*FRONT DOOR - LH	Dented	2,829.00 FS	*2,263.20 FS
6	1		*FRONT DOOR OUTER SEAL - LH	Necessary	201.00 FS	*160.80 FS
7	1		*BONDING AGENT	Necessary	45.00 FS	*35.92 FS
8	1		*CLEANING SOLUTION	Necessary	65.00 FS	*51.68 FS
9	1		*APPLICATOR	Not Necessary	7.00 FS	*- FS
10	1		*FRONT DOOR CATCH - LH	Not Necessary	109.00 FS	*- FS
11	1		*FRONT DOOR WINDOW REGULATOR MOTOR - LH	Not Necessary	278.00 FS	*- FS
12	1		*FRONT DOOR WINDOW REGULATOR - LH	Not Necessary	320.00 FS	*- FS
13	1		*FRONT DOOR CONTROL UNIT - LH	Not Necessary	685.00 FS	*- FS
14	1		*FRONT WING MIRROR - LH	Cut	999.00 FS	*799.20 FS
15	1		*FRONT WIND MIRROR COVER - LH	Missing	220.00 FS	*175.60 FS
16	1		*FRONT WIND MIRROR GLASS - LH	Not Necessary	1,132.00 FS	*- FS
17	1		*ROOF CHROME MOLDING - LH	Not Necessary	574.00 FS	*- FS
18	1		*ROOF CHROME MOLDING EDGE PROTECTION - LH	Not Necessary	141.00 FS	*- FS
19	1		*FRONT DOOR CORNER TRIM - LH	Necessary	41.00 FS	*32.80 FS
20	1		*FRONT DOOR WINDOW CHROME TRIM - LH	Not Necessary	364.00 FS	*- FS
21	1		*FRONT DOOR CHROME TRIM - LH	Necessary	145.00 FS	*115.60 FS
22	1		*FRONT DOOR ATTACHMENT PARTS	Not Necessary	118.00 FS	*- FS
23	1		*FRONT DOOR ADHESIVE TAPES	Not Necessary	192.00 FS	*- FS
24	1		*SUNDRIES	Necessary	600.00 FS	*51.00 FS

F=Franchise part. S=SpcNett.

Total Parts (S\$) 10,272.00 3,722.44

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE, CHECK AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHT, HORNS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID	New	480.00	0.00
2	TO REMOVE AND TRANSFER LHS FRONT DOORS MULTI-LOCK SYSTEMS AND POWER WINDOW DEVICES. INSPECT FOR DAMAGES AND RENEW IF NECESSARY	New	280.00	280.00
3	TO DISMANTLE FRONT BUMPER, LHS FRONT FENDER, LHS FRONT DOOR AND LHS SILL PANEL TRIMS. TO RENEW LHS FRONT FENDER, LHS WING MIRROR ASSY AND LHS FRONT DOOR. RE-ORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	3,850.00	750.00
4	TO RESPRAY LHS FRONT FENDER, LHS FRONT DOOR, LHS WING MIRROR COVER AND LHS SILL PANEL TRIM	New	3,100.00	1,300.00
5	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
<b>Gross Labour Cost (S\$)</b>			<b>7,902.00</b>	<b>2,522.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >