

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 14 May, 2019 5:19 PM
To: Claims
Cc: Admin A; Vic (LKKAUTO); Khanchna (LKK Auto)
Subject: RE: ACCIDENT BETWEEN SMA 7116 U AND YN 5433 G ON 18/4/2019 *** LKK REF: CC3/AIG19006994/ha3
Attachments: My Movie0.mp4

Without Prejudice

Dear Sheila,

We refer to your below email.

In view that both vehicles were moving at the time of accident, and your client was also overtaking our Insured's vehicle, we are prepared to settle your client's claim on a 50/50 basis.

Kindly confirm.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Monday, 13 May, 2019 1:17 PM
To: 'Claims'; Vic (LKKAUTO); Admin-D (LKKAUTO); Mei Kwan (LKKAUTO)
Cc: Admin A; CS A Team
Subject: RE: ACCIDENT BETWEEN SMA 7116 U AND YN 5433 G ON 18/4/2019 *** LKK REF: CC3/AIG19006994/ha3

Dear all ,

-Urgent-

We have yet to receive any updates for liability clearance and direct settlement status.
Please assist to update soonest.

Thank You.

Best Regards,
Sheila M Ismail
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sq/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Friday, 10 May 2019 10:39 AM
To: 'Claims'; 'Vic (LKKAUTO)'; 'Admin-D (LKKAUTO)'; 'Mei Kwan (LKKAUTO)'
Cc: 'Admin A'; 'CS A Team'
Subject: RE: ACCIDENT BETWEEN SMA 7116 U AND YN 5433 G ON 18/4/2019 *** LKK REF: CC3/AIG19006994/ha3

Dear All ,

-Urgent-

We have yet to receive any updates for liability clearance and direct settlement status.
Please assist to update soonest.

Thank You.

Best Regards,
Sheila M Ismail
Claims Advisor

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http://www.audi.com.sg/sea/brand/sq/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 3 May 2019 11:37 AM

To: 'Claims'; 'Vic (LKKAUTO)'; 'Admin-D (LKKAUTO)'; 'Mei Kwan (LKKAUTO)'

Cc: 'Admin A'; 'CS A Team'

Subject: RE: ACCIDENT BETWEEN SMA 7116 U AND YN 5433 G ON 18/4/2019 *** LKK REF: CC3/AIG19006994/ha3

Dear Vic,

-Urgent-

Any updates for liability clearance and direct settlement status ?

Thank You.

Best Regards,
Sheila M Ismail
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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http://www.audi.com.sg/sea/brand/sq/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 29 April 2019 8:30 AM

To: 'Vic (LKKAUTO)'; 'Admin-D (LKKAUTO)'; 'Mei Kwan (LKKAUTO)'

Cc: 'Admin A'; 'CS A Team'

Subject: RE: ACCIDENT BETWEEN SMA 7116 U AND YN 5433 G ON 18/4/2019 *** LKK REF: CC3/AIG19006994/ha3

Dear Vic ,

Kindly update and assist check for liability clearance urgently

Thank You.

Best Regards,
Sheila M Ismail
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Sunday, 28 April 2019 4:23 PM

To: Claims; Admin-D (LKKAUTO); Mei Kwan (LKKAUTO)

Cc: Admin A; CS A Team

Subject: Re: ACCIDENT BETWEEN SMA 7116 U AND YN 5433 G ON 18/4/2019 *** LKK REF: CC3/AIG19006994/ha3

Without Prejudice

Dear Tony,

We refer to your below email and the contents were noted.

We will check and will get back to you.

Thank you.

Vic
LKK Auto Consultants Pte Ltd

Tel: 68412096

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From: Claims <claims@premiumauto.com.sg>

Sent: Saturday, April 27, 2019 8:38 AM

To: Admin-D (LKKAUTO); Mei Kwan (LKKAUTO)

Cc: Admin A; Vic (LKKAUTO); CS A Team

Subject: RE: ACCIDENT BETWEEN SMA 7116 U AND YN 5433 G ON 18/4/2019 *** LKK REF: CC3/AIG19006994/ha3

Dear Vic,

Kindly assist check for liability clearance urgently.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323, option 1

e. apphia.ng@premiumauto.com.sg w. www.audi.com.sg

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From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, April 23, 2019 3:18 PM

To: 'Admin-D (LKKAUTO)' <admin-d@lkkauto.com>; 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; 'Vic (LKKAUTO)' <vicalpeh@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>;

Claims <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT BETWEEN SMA 7116 U AND YN 5433 G ON 18/4/2019 *** LKK REF: CC3/AIG19006994/ha3

Dear All,

Attached are the repair estimate for your kind reference.

Kindly advise who is the OIC for follow up liability clearance.

Best Regards,

Diyana

Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Admin-D (LKKAUTO) [<mailto:admin-d@lkkauto.com>]

Sent: Monday, 22 April, 2019 5:05 PM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; 'Claims' <claims@premiumauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: ACCIDENT BETWEEN SMA 7116 U AND YN 5433 G ON 18/4/2019 *** LKK REF: CC3/AIG19006994/ha3

Dear Tony,

Appointment confirmed.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

Sent: Monday, 22 April 2019 1:03 PM

To: Claims <claims@premiumauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: ACCIDENT BETWEEN SMA 7116 U AND YN 5433 G ON 18/4/2019 *** LKK REF: CC3/AIG19006994/ha3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the below email.

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 18 April, 2019 5:47 PM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: ACCIDENT BETWEEN SMA 7116 U AND YN 5433 G ON 18/4/2019

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for your reference. We are claiming AIG.
we will forward you the estimate once is available.

Aside to LKK Survey team,

Please arrange survey on 25/4/2019@2pm, owner waiting @ 281 Alexandra Road Singapore 159938

Kindly confirm

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323, option 1

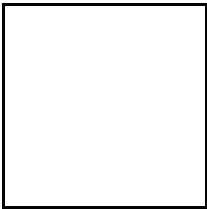
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