Vic (LKKAuto)

From: Julia <ar@qson.com.sg>
Sent: Monday, 6 May, 2019 3:44 PM

To: Khanchna (LKK Auto)
Cc: 'peter koh'; 'Grace Beh'

Subject: RE: [Spam] ACCIDENT INVOLVING YN5433G & SMA7116U ALONG/AT 8

BIOMEDICAL GROVE ON 18/04/2019 (YOUR DRIVER: KOON SOON HONG)

Dear Khanchna,

The passenger sitting at the side can be the witness during the accident. His name is SIAH ZHEN GUANG and contact no. is 9653 1383.

You can also contact our insurance agent Mr Peter @ 9616 0850 for anything unsure. Thanks.

Best Regards, Julia Zhao

Finance Department

Blk 115A Commonwealth Drive #01-27/28 (Spore 149596)

T-64727337 F-64726497 www.qson.com.sg



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From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]

Sent: Monday, 29 April 2019 11:48 AM

To: hr.exe@qson.com.sg

Subject: [Spam] ACCIDENT INVOLVING YN5433G & SMA7116U ALONG/AT 8 BIOMEDICAL GROVE ON 18/04/2019

(YOUR DRIVER: KOON SOON HONG)

Our Ref: CC3/AIG19006994/HA3

Your Ref: YN5433G

29 APRIL 2019

Q SON KITCHEN EQUIPMENT PTE LTD

Attn: Ms. Grace

Dear Sir/Madam,

ACCIDENT INVOLVING YN5433G & SMA7116U ALONG/AT 8 BIOMEDICAL GROVE ON 18/04/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SMA7116U against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next **10 days** i.e. by **10/05/2019**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards, Khanchna | Case Handler LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)