

NATIONAL Assessment Centre Services

Date In: 20/04/19	Job description	Date & Time Completed	Done by
Ref No. NA/1619006992/13	SAS e-filing		
Veh No. SMH2517S	E-mail (within 8hrs, AIC 2hrs)		
D.O.A: 17/04/19 0950	i-Motor Claim Form		
OD: TP (Reporting Only)	i-Motor W/O (Within: OD 2hrs, TP 4hrs)		
	i-Photo Uploaded		
TP Insurer:	Assessment/Survey Report		
	Ass't Report by Fax / Hand to Owner/Wksp		

Preferred Wksp / INC Assign Wksp / QW: (TORQUE 5)	Tel:	Fax:
TP Particulars:	Veh No: SLW4621T	INC () / Non-INC ()
Owner / Driver: ()	Tel:	()
Policy No: ()	Period: ()	Cover Type: ()
Confirmed by: ()	Date:	Time:
Insured/Driver Liability: () %	[Note-Est. Status (WO): N: 0-20%; P: 21-79%. F: 80-100%]	
Year of Registration: ()	Warranty: YES () / NO ()	
Excess: (\$)	Loading: \$1,000 () / \$2,000 ()	

General Remarks:
() Walk-In Customer: Customer's information strictly Confidential & Strictly NO refer of repairer.
() Total Loss Case: to e-mail Insurer URGENTLY.
Drive-In () / Towed-In (); Invoice: YES () / NO (); Towing Co. ()

Remarks: (INC hotline: 6788 6616)	Date & Time Completed	Done by
1) Apply for Transport Allowance () / Courtesy Car ()		
2) QC Check / Post Repair Inspection ()		
3) Upload Resurvey Photo [Repair Cost > \$3000] ()		

Injury:

Date/Time	Actions

NA1902862	Invoice Preparation Checklist	Am't (\$)	Am't (\$)
Claimant's Particulars:	1) AR: Accident Reporting (\$30);	Int. Bill	Add Bill
Driver/Owner:	2) DA: Damage Assessment (\$100); INC (\$30)		
Contact No:	3) TF: Towing Fee \$40/\$45		
Damaged Portion:	4) FT: Follow-Through Survey \$120		
	5) FT: Follow-Through Survey (Resurvey) \$30		
	For claiming against INC Only (wef 10 Jan 2005)		
	6) TR: Re-inspection \$75		
	7) N1: Idao DA + SMRT Survey \$160		
	8) NTUC Additional Services:-		
QC Checked by (Engr-In-Charge):	ON*		
	*N3: Courtesy Car / Trip Allowance \$5		
	*N6: Repair Co-ordination \$10		
	*N7: Post Repair Inspection \$25		
	*N8: DV / Collect Excess Coordination \$5		
Auditors' Comments:	TP (N11): TP (Non INC) against INC \$20		
Dat. 1:	9) N12: Idao Mobile \$0		
Dat. 2/3:	Invoice dated	Fee Charged	
	Invoice dated	Fee Charged	

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	22/04/2019 10:32
Date Of Accident	17/04/2019 09:30
Exact Location Of Accident	ESPLANADE DRIVE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMH2517S
Insured/Policyholder	
Name Of Registered Owner	MARIC MARKETING PTE LTD
Co Reg No	201620700D
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-999999999

Vehicle Particulars

Manufacturer	HONDA
Model	CIVIC
Exact Purpose for which vehicle was being used at time of accident	WORK
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	REPORTING ONLY
Vehicle Category	PRIVATE HIRE

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	999994412
Cover Note Number	

Driver

Name of Driver	NOR NADIA NATASHAH BTE MOHAMED NOOR
NRIC No	S8850434H
Date Of Birth	19/12/1988
Occupation	OUTDOOR
Date Of Driving Pass	04/04/2008
Driving Experience	11 YEARS AND 0 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-87806094
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	BLK 104 TAMPINES STREET 11 #03-97
Postcode	520104
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : UNKNOWN GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLS REFER TO THE ATTACHED STATEMENT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLW4621T
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
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3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Maric Marketing Pte Ltd

Co Reg No 201620700D

9 Tagore Lane #03-04

Singapore 787472

Policyholder's Signature

Date & Time:



Driver's Signature

(If driver is not the policyholder)

Date & Time:

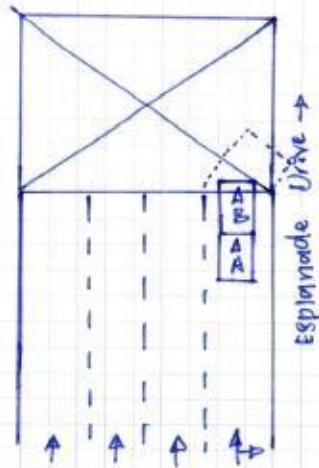


Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

SKETCH PLAN



Vehicle A: SMH 2517S

Vehicle B: SLW 4621T

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On the stated date & time, I (Vehicle A: SMH 2517S) was traveling straight in my lane at the above mentioned venue. I was moving slowly & realised that vehicle B (SLW 4621T) did not move so I proceed to do a jam-brake. After my vehicle managed to brake, I found out that I have slightly collided into vehicle B's rear portion.

Grab Passenger 1 : Male.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Maric Marketing Pte Ltd

Co Reg No 201620700D

9 Tagore Lane #03-04

Singapore 767472

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

ACCIDENT STATEMENT

ACCIDENT DATE: (17 / 04 / 2019) (DD/MM/YYYY), TIME: (09 : 30) (HH:MM)

LOCATION: Esplanade Drive

1. DETAILS OF VEHICLE

- a) VEHICLE NUMBER: SMH 2517S
b) INSURANCE COMPANY: AIG
c) POLICY NUMBER: 999994412
d) POLICY TYPE: (COMPREHENSIVE / THIRD PARTY / THIRD PARTY FIRE & THEFT)
e) MAKE & MODEL: Honda Civic
f) TYPE: (SALOON / COUPE / MPV / VAN / LORRY / MOTORCYCLE / OTHERS)
g) VEHICLE CATEGORY: (PRIVATE / COMMERCIAL / MOTORCYCLE)
h) PURPOSE OF USING AT ACCIDENT TIME: Work
i) ARE YOU CLAIMING UNDER YOUR OWN INSURANCE (YES/NO)?
IF NO, PLEASE STATE (THIRD PARTY CLAIM / REPORTING ONLY)

2. INSURED / POLICY HOLDER

- A) NAME: MARIC MARKETING PTE LTD (MALE / FEMALE)
B) NRIC/FIN/PASSPORT: 201620700D CONTACT: _____
C) ADDRESS: _____

* CONTINUE TO 3.d IF DRIVER ALSO POLICY HOLDER

DRIVER

- a) NAME: Nor Nadra Natasha Bte Mohamed Nor (MALE / FEMALE)
b) NRIC/FIN/PASSPORT: S8850454H CONTACT: 8780 6094
c) ADDRESS: Blk 104 Tampines Street 11 # 03-97 Singapore 520104

*d) DATE OF BIRTH: (19 / 12 / 1988) (DD/MM/YYYY)

e) OCCUPATION: (INDOOR / OUTDOOR)

f) YEARS OF DRIVING EXPERIENCE: 11

4. WAS DRIVER AN EMPLOYEE OF THE INSURED'S COMPANY? (YES / NO)
IF NO, RELATIONSHIP OF THE DRIVER WITH INSURED: Hirer

5. a) WEATHER CONDITION: (CLEAR / RAINING / OTHERS)

b) ROAD SURFACE: (DRY / WET / OTHERS)

6. WAS ANYBODY INJURED (YES / NO)

7. a) REPORTED TO POLICE (YES / NO)

IF YES, PLEASE STATE WHICH POLICE STATION: _____

8. THIRD PARTY VEHICLE

a) VEHICLE NUMBER: SLW 9421T MODEL: _____

b) DRIVER'S NAME: _____

c) NRIC/FIN/PASSPORT: _____ CONTACT: _____

9. THIRD PARTY VEHICLE

d) VEHICLE NUMBER: _____ MODEL: _____

e) DRIVER'S NAME: _____

f) NRIC/FIN/PASSPORT: _____ CONTACT: _____

Email = **REPORTING@TOPQUE5.com**
Fax = **6452 4584**

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8850434H



Name

NOR NADIA NATASHAH BTE
MOHAMED NOOR

Race

MALAY

Date of birth

19-12-1988

Sex

F

S8850434H

Country/Place of birth

SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE

S8850434H



NOR NADIA NATASHAH BTE
MOHAMED NOOR

Birth Date: 19 Dec 1988

Issue Date: 04 Apr 2008



001588709K

5379539



NRIC No. S8850434H



Date of issue

08-11-2014

APT BLK 104 TAMPINES STREET 11 #03-07
SINGAPORE 520104

NRIC No: S8850434H

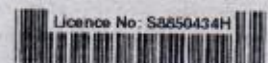
Date: 10/12/2015

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3A Motor cars without clutch pedals (Auto) \leq 3000kg
with \leq 7 passengers, exclusive of the driver; and
other motor vehicles without clutch pedals \leq 2500kg

04 Apr 2008



Licence No: S8850434H

NP 428A

AUTO TRANSMISSION
VEHICLE
Land Transport Authority

PDVL/TDVL
23 0000 0000
260698

VOCATIONAL LICENCE

Licence No : **S8850434H**
Name : **NOR NADIA NATASHAH BTE
MOHAMED NOOR**

Please visit www.lta.gov.sg to check
the status of this vocational licence

This card is not transferable and is the property of the Land Transport Authority (LTA). It must be surrendered to LTA on request. If found, please return to LTA, 10 Sin Ming Drive, Singapore 575701.

Type	Description	Issue Date
13	PRIVATE HIRE CAR VL	07/07/2018



**CERTIFICATE OF INSURANCE**

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960

ROAD TRANSPORT ACT, 1987 (MALAYSIA)

MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

M.Z.400

THIRD PARTY FIRE & THEFT COMMERCIAL MOTOR**CERTIFICATE NO. SMH2517S****POLICY NO. 999994412**

(The below excess is subject to GST)

POLICY EXCESS S\$1000.00 (Sect II)**WINDSCREEN EXCESS NA****SUM INSURED NA****INSURING WITH COE/PARF NA**

SMH2517S

MARIC MARKETING PTE LTD

1) VEHICLE REGISTRATION NO.**2) NAME OF INSURED****3) EFFECTIVE DATE OF THE COMMENCEMENT OF INSURANCE
FOR THE PURPOSES OF THE ACT**

22 January 2019

4) DATE OF EXPIRY OF INSURANCE

24 April 2019

5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE*

Any person who is driving on the Insured's order or with their permission.

S\$1,000.00 Section II Excess is applicable for driver who is above 22 years old with minimum 2 years driving experience.

S\$2,000.00 Section II Excess is applicable for drivers who is 21 years old with minimum 1 year driving experience.

The policy does not cover drivers who are below 21 years old or less than 1 year driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6) LIMITATION AS TO USE*

- 1) Use for social, domestic, pleasure purposes and business purposes of Insured
- 2) Use for social, domestic, pleasure purposes and business purposes of any person whom the vehicle is hired.
- 3) Use for the carriage of passengers for hire or reward by any person to whom the vehicle is hired.

The Policy does not cover: 1) Use for tuition, driving test, racing, pace-making, reliability trial or speed-testing. 2) Use whilst drawing a trailer except the towing (other than for reward) of any one disabled mechanically propelled vehicle. 3) Use for any purpose in connection with the Motor Trade.

LOSS OF USE

Not Included

HIRE PURCHASE COMPANY

Tai Thong lee Trading Pte Ltd

*Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued in Singapore 22 Jan 2019

AIG Asia Pacific Insurance Pte. Ltd.

500656-000

Cowell Insurance (Agency) Pte. Ltd.

8 Burn Road

#09-09 Trivex

Singapore 369977

AUTHORISED REPRESENTATIVE

ORIGINAL

SSPOEC



Agreement Date: 25.1.2019

Referrer Name: Carouse11

NRIC: _____

Car plate no.: _____

Company **Maric Marketing Pte Ltd**

Having its registered office at:

9 Tagore Lane #03-04, Singapore 787472

(hereinafter known as "The Owner")

Rental Begins on: 25.1.2019

Time Out & Sign: 11.00am *[Signature]*

Office No: **6452 4300**

Office hour : **10 am – 7 pm**

Date & Time In: _____

Signed by Staff: _____

Hirer's Name: Nor Nadia Natasha Bte Mohamedic: S8850 434 H *Noor*

Address: APT B1K 104 Tampines Street 11 # 03-97 S (520104)

(hereinafter known as "the Hirer")

hereby agrees that the Owner shall let and the Hirer shall take the vehicle described below or a replacement vehicle provided by the Owner (hereinafter known as "the Vehicle") upon the terms and conditions hereinafter appearing.

1. DESCRIPTION OF VEHICLE

- a. Make & Model : Honda Civic
- b. Registration No : SMH 2517S
- c. Mileage : _____
- d. Contact No : 8780 6094
- e. Bank Account : _____
- f. Email : _____

2. RENTAL PERIOD: 3 month

3. DEPOSIT AMOUNT: \$ 500

4. FIRST WEEK RENTAL STARTS ON 31.1.2019 AMOUNT \$ 350

5. RENTAL FEE : \$ 350 per week

a. Rental Fee includes the following items:

- i. Unlimited mileage;
- ii. Service and maintenance;
- iii. Road Tax and Radio License;
- iv. Motor Insurance Coverage (Excess applicable);
- v. 24-hours breakdown and emergency service (in Singapore only); and

<i>[Signature]</i> Hirer's Initial	<i>[Signature]</i> Owner's Initial
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- b. Rental Fee is at a nett price.
- c. Agreement is base on weekly payment. All payment must be receive on every Thursday before 6pm (Singapore time). Failure to do so, without prejudice to the Owner's other rights, the Hirer shall be liable to an administrative fee of S\$50.00 plus 2% late interest payment (computed on a monthly basis) if the Rental Fee or other payment remain unpaid after becoming due. In the event that the Rental Fee remains unpaid for more than THREE (03) calendar days, the Owner may lodge a police report of loss of the Vehicle and activate the vehicle repossession team to retrieve the Vehicle. The cost of repossession will be charged to the Hirer.
- d. All payments due hereunder shall be made to the Owner at its address stated herein or at such other address as the Owner may from time to time communicate to the Hirer. Any payment sent by post shall be at the risk of the Hirer. Payment mode can be in CASH, CHEQUE or via TELEGRAPHIC TRANSFER to the following bank account:

Payee Name : **Maric Marketing Pte Ltd**
 Name of Bank : **UOB Bank (current)**
 Current Account no : **344-307-825-6**



*** KINDLY TAKE A SNAPSHOT OF PAYMENT TRANSFER TO OUR ACCOUNT DEPARTMENT @ 94526618.**

3. DEPOSIT

- a. The Hirer shall upon signing this Agreement pay to the Owner a deposit (hereinafter known as "the Deposit") of ~~S\$1,000.00~~ ^{S\$500} as security. The Deposit shall be maintained at the same amount during the Rental Period.
- b. Without prejudice to the Owner's other rights, the Owner shall be entitled to forfeit and/or retain any part of the Deposit in the event that the Hirer breaches this Agreement, or fails or neglects to pay any sums or charges due to or owing to the Owner.
- c. **The Deposit will be fully refunded, interest-free only when the Hirer has fully discharged its obligations stated in this Agreement and after 30 days of the expiry of the Rental Period. Owner shall reserve the rights to forfeit the deposit at all time which include rental fee unpaid and access charges unpaid etc.**
- d. The Deposit cannot be set off as part of the monthly Rental Fee.
- e. In the event that the Hirer fails to turn up for the collection of the assigned vehicle within 03 days from the date of this Agreement, the Deposit will be forfeited and the Owner reserves the right to claim for any contractual losses or damages from the Hirer accordingly.
- f. Refund of the Deposit shall be suspended pending the conclusion of any investigation and processing of any accident case involving the Vehicle.

4. MAINTENANCE, BREAKDOWN & EMERGENCY SERVICE

- a. The Owner shall at its own costs provide service and maintenance to the Vehicle at regular intervals of every 10,000KM ; Any servicing done below 10,000KM shall be at the Hirer's cost.
- b. The Hirer shall at its own costs arrange to deliver the Vehicle at the Owner's appointed date/time to the appointed workshop when the Vehicle requires service and maintenance. Delivery service can be arranged at a nominal fee.

	
Hirer's Initial	Owner's Initial

- c. Failure to turn up for the scheduled service and maintenance work may result in damage to the Vehicle. The Owner reserves the right to demand for the appropriate compensation from the Hirer for any repair costs resulting from the Hirer's failure to deliver the Vehicle to the appointed workshop for service and maintenance works.
- d. The Hirer must ensure that the vehicle has reasonable fuel, engine oil, auto-transmission oil, and radiator water at all times. Failure to ensure the same may result in damage to the Vehicle and the Owner reserves its rights to demand resulting damages from the Hirer.
- e. Upon return of vehicle, the Hirer must ensure that the vehicle is clean in both exterior and interior. A \$50 charge will be imposed if fail to do so.
- f. The 24-Hour breakdown and emergency service is applicable within **SINGAPORE** only. All costs associated with any 24-Hour breakdown and emergency service arising from the use of the Vehicle outside Singapore will be borne by the Hirer.
- g. The Hirer agrees that incidents of key locked inside the Vehicle, steering wheel locked, changing of punctured tyres and stalling caused by empty petrol tank do not constitute a breakdown. Charges shall be bear by the Hirer if the 24-Hour breakdown and emergency service is deployed for such instances.
- h. The Owner reserves its right to exchange the Vehicle with another vehicle of similar make/model at any time.
- i. The Hirer send vehicle to workshop for service maintenance or repair within 2 hours, there will not be any pro-rate of rental fee. Pro-rate of rental fee applies when vehicle send in to workshop for more than 2 hours.
- j. The Vehicle is **only allowed** to be sent to the Owner's appointed workshop for **ALL** repairs.



***Hirers have to contact 6265 3962 to arrange for car service and repair before going down to appointed workshop.**

5. REPLACEMENT VEHICLE

- a. A replacement vehicle, not necessary of the same make-and-model, may be provided by the Owner in the event that vehicle breakdown.
- b. The Hirer shall be responsible for the petrol used in the replacement vehicle.
- c. Applicable Excess applies to the replacement vehicle
- d. In the event, the replacement vehicle is not available during the vehicle breakdown, the Owner may pro-rate the monthly Rental Fee accordingly.
- e. The Owner shall not be responsible for any incident costs, e.g. reimbursement of taxi fares etc, due to vehicle breakdown / accident

6. USE OF VEHICLE

- a. The Hirer may use the vehicle for business, social, domestic and pleasure purposes. The vehicle is not to be used, and the Hirer agrees not to permit it to be used, for any purpose for which is not expressly designed and not to use it for driving tuition, sub-leasing, towing, racing, pace-making, or for competing in any form of motor sport or for any illegal purpose whatsoever.
- b. The Hirer shall be responsible for the petrol, Electronic Road Pricing and parking charges and Traffic fines arising from the use of the Vehicle or any replacement vehicle provided by the Owner during the course of the Rental Period.

 Hirer's Initial	 Owner's Initial
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- c. The Hirer will bear the cost of engaging professional services for removing the cigarette fume stains in the Vehicle interior.
- d. The Hirer accepts that the use of the Vehicle in Malaysia is subject to the laws and regulations of Malaysia.
- e. The Hirer accepts all costs and liabilities incurred arising from the use of the Vehicle outside Singapore.
- f. The Owner shall not be held responsible for any damages, not covered by insurance, to the Hirer and any third party in connection with the operation of the rented Vehicle as well as any loss or damage to articles stored or left in the Vehicle during the rental period. The Hirer agrees that the the Owner shall not be liable for any loss or damage or inconvenience caused by the belated delivery of the Vehicle to the Hirer, from possible motor troubles or any other causes.
- g. The person(s) signing this Agreement assumes full personal responsibility, jointly and severally with the firm, person or organization, and the driver including any substitute drivers in whose name he/they signs this Agreement.
- h. The Owner may provide the GPS Navigation system in conjunction with its vehicle rental services. However, the quality and coverage of the service is dependent on various factors and may be impaired by geographic, atmospheric and other conditions or circumstances beyond the Owner's control. As such, the Owner shall not be liable and/or responsible to compensate Hirer arising from the non-performance of the GPS Navigation system.
- i. The Vehicle may be equipped with Global Positioning System –Tracking Hardware to locate the whereabouts of the Vehicle. The Hirer shall not demand removal of nor remove the GPS device from the Vehicle and shall indemnify the Owner and keep the Owner free from all claims including but not limited to any claims for breach of privacy and allow the Owner to monitor the whereabouts of the Vehicle at all times.

7. HIRER'S COVENANTS

- a. The Hirer and authorised drivers whose names are provided to the Owner (hereinafter known as the "Named Drivers") must be above the age of 22 and possess a valid Singapore or international driving licence with at least 2 years driving experience for the excess shown below;

Country	3 rd PARTIES	COMPREHENSIVE
Singapore	S\$1,500	S\$2,500
Malaysia(Johor Bahru)	S\$3,000	S\$5,000

- b. The Hirer shall not:-
 - i. make or permit to be made any repairs or modifications to the Vehicle and shall promptly notify the Owner of any damage to the Vehicle;
 - ii. remove or deface any identification marks or plates affixed to the Vehicle;
 - iii. fit any accessories to or to modify the Vehicle in any way including fitting any roof rack of other accessories for use on the Vehicle without the written consent of the Owner; and
 - iv. use or permit the vehicle to be used or operated in a manner contrary to the laws and regulations of Singapore.

 Hirer's Initial	 Owner's Initial
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- c. The Hirer assumes full responsibility for the Vehicle during the rental period and if there is any breach of the terms of this Agreement or any warranties hereunder or if the Vehicle is lost, damaged, seized, confiscated or forfeited, the Hirer shall indemnify the Owner for all losses and expenses incurred or suffered by the Owner including costs of repairs/replacement value of the Vehicle and loss of rental income. The Hirer shall also pay all fines, cost of repairs, damages and penalties which may be incurred. The Hirer shall also answer to all Police and Traffic Court Summonses, Notices and Inquiries. Owner reserves the right to pay such penalties/charges to the authorities on behalf of the Hirer subject to right of full reimbursement from the Hirer together with an administrative fee to be charged at such rate to be determined solely by the Owner.

8. INSURANCE

- a. The Owner shall insure the Vehicle against:

- i. All third party risk and liabilities;
- ii. Loss or theft to the Vehicle; and
- iii. Damage to the Vehicle, subject to the below stated Non-Waiverable Excess.

- b. Non-Waiverable Excess:

The Hirers will be responsible for the full amount of the excess, upon per report of the incident;

- i. The excess amount should be paid to the Owner, without demand, within 48 hours from the accident date/time. Failure to comply may lead to termination of this contract, forfeit of the refundable deposit and/or any amount withhold by the Owner. The Owner will reserve its rights to pursue and appropriate actions to recover excess amount if the refundable deposit and/or the monies withheld by the Owner is insufficient to cover the excess.
- ii. Excess will only be refunded to the Hirers upon confirmation from the insurer on the percentage of liability on the Hirers
- iii. Windscreen excess of **S\$100.00 exclude 7% GST.**

- c. In the event of an accident, the Hirer shall:

- i. Obtain vehicle registration numbers, names and addresses of the parties involved and of witnesses;
- ii. Not admit fault or liability;
- iii. Not abandon the Vehicle without adequate provision for safeguarding and securing the same;
- iv. Notify the Owner immediately; and
- v. Make a police report if any party suffers injury.

- d. A replacement vehicle may be arranged if a claim for damage to the Vehicle during the accident is made against a third party. Otherwise, there will be NOT be any replacement vehicle for claims for own damage and the Hirer must continue to fulfil their obligation to pay the monthly Rental Fee.
- e. Any accident may result in an increase in the insurance premium for subsequent years. The Owner reserves the rights to adjust the monthly Rental Fee accordingly with the insurer's documentary proof.
- f. The Hirer will be fully liable for all damages for any unreported accident.
- g. The Hirer may sign up for the Collision Damage Waiver (CDW) at his own cost to reduce the insurance excess in the event of an accident.

i. Insurance will only cover for drivers that are registered under a hirer which is a company.

ii. Insurance coverage in Malaysia is up to the whole of Johor Bahru only.

	
Hirer's Initial	Owner's Initial

9. PREVIOUS INSURANCE POLICIES.

- a. The Hirer warrants to the Owner that no insurance company in connection with motor insurance for either the Hirer or the Named driver has at any time:
- iii. declined any proposals;
 - i. required increased premium or special conditions; or
 - iv. refused to renew any policy;
 - ii. cancelled any policy.

10. EXCLUSION OF LIABILITY.

- a. The Owner shall not be liable to Hirer/Named Driver in respect of or to indemnify Hirer/Named Driver against any loss, injury or damage sustained by Hirer/Named Driver, any passenger or any third party as a result of the use of the Vehicle or as a result of any defect or breakdown and in taking delivery of the Vehicle, the Hirer shall be deemed to have satisfied himself that it is in all respects roadworthy and in a proper and safe condition. The Owner shall not be liable to any person for any loss of or damage to any property left, stored or transported by any person, in or upon Vehicle before or after the Rental Period when the Vehicle is returned to the Owner and the Hirer releases the Owner from any such liability and agrees to hold the Owner harmless from and to defend and indemnify Owner against all claims and cost (on a solicitor and client as well as a part and party basis) based upon or arising out of such loss or damage. **NO WARRANTY OR REPRESENTATION OF ANY KIND, EXPRESS OR IMPLIED IS GIVEN BY OWNER IN RESPECT OF VEHICLE INCLUDING ITS QUALITY OR FITNESS FOR ANY PURPOSE WHATSOEVER.**

11. TERMINATION

- a. The Owner reserves the right to terminate this Agreement if the Hirer:
- i. Hirer fail to pay the Rental Payment or other payment for more than 2 days after becoming due, a late payment charge of \$50 will be imposed;
 - ii. Commit a breach of any part of this Agreement; or
 - iii. Do or allow to be done any act or thing which in the opinion of the Owner may jeopardise the Owner's rights in the Vehicle.
- b. Upon the termination of this Agreement, not limiting to reference to sub-clause a. above, the Hirer shall return the Vehicle together with all tyres, tools, accessories and equipment to Owner in as good order and condition as when the Vehicle was collected by Hirer from the Owner (fair wear and tear resulting from the proper use thereof excepted):
- c. The Owner reserve the rights to re-possess the Vehicle without the Hirer's consent when there is outstanding payments due to the Owner without prejudice to any other rights of the Owner. In such event:-
- i. The Hirer **SHALL NOT HOLD THE OWNER RESPONSIBLE FOR ANY BELONGINGS OR VALUABLE ITEMS IN THE CAR.**
 - ii. Hirer shall clear the outstanding balance on the **NEXT WORKING DAY BEFORE 2PM. In THE EVENT OF FAILURE TO DO SO, THE OWNER RESERVES THE RIGHT TO LEASE OUT THE VEHICLE TO OTHER PARTIES**
 - iii. **REPOSSESSION CHARGES (including tow fees) IS CHARGEABLE AT (\$300-\$500)).**
 - iv. Upon termination of the Agreement, not limiting to referral to sub-clause a above the Hirer shall inform the owner 2 weeks in advance before returning the vehicle.

	
Hirer's Initial	Owner's Initial

12. FORCE MAJEURE

Although the Owner will use all reasonable endeavours to discharge its obligations under this Agreement in a prompt and efficient manner, it does not accept responsibility for any failure or delay caused by circumstances beyond its control.

13. FORBEARANCE

No forbearance indulgence or relaxation on the part of the Owner shown or granted to the Hirer in respect of any of the provisions of this Agreement shall in any way affect diminish restrict or prejudice the rights or powers of the Owner under this agreement or operation as or be deemed to be waiver of any breach by the Hirer of the terms and conditions of this Agreement

14. WAIVER OR SET OFF

The Hirer hereby waives all and any future claims and rights of set off against any instalment of Rental Fee or any payment due hereunder and agrees to pay the Rental Fee and other amounts hereunder regardless of any equity, set off or cross-claim on the part of the Hirer against the Owner.

15. GOVERNING LAW

This Agreement shall be governed by and construed in accordance with the laws of the Republic of Singapore and all Parties irrevocably submit to the exclusive jurisdiction of the courts of the Republic of Singapore.

16. LEGAL COSTS.

The Hirer shall be liable for any cost or expenses (including legal costs on a full indemnity basis) incurred by the Owner in enforcing this Agreement including any solicitor's letter of demand, ascertaining the whereabouts of Vehicle, parts or accessories, or for repossession.

SIGNED BY HIRER: _____



Name:

Date:

ACCEPTED BY OWNER: _____



A circular company stamp for 'Matic Marketing Pte Ltd' with 'Co. Reg. No. 201620700D' in the center. A handwritten signature is written over the stamp.

Authorized signatory & company stamp

Name:

Date:

CONTACT US

Sales Department

Contact: Mark Wong @ 9380 3299

Fanny Goh @ 9880 2007

Accounts Department(Payment)

Contact: 9452 6618

Payee Name: Maric Marketing Pte Ltd

Name of Bank: UOB Bank (current)

Current Acc no.: 344-307-825-6

Service & Maintenance Department

Contact: 6265 3962 / 8666 1789 (10am – 10pm)

After 10pm , call 24 hours tow car service @8455 5669

Contact 6265 3962 / 8666 1789 for car service or repair before
going to workshop

Workshop located @ :

- **NGS Trading**

Blk 10 Ang Mo Kio Ind. Pk 2A #02-01 AMK AutoPoint S (568047)

Contact : 6481 5727 / Evelyn 9695 5547

- **TORQUE 5**

No.8 Kaki Bukit Ave 4 Premier @Kaki Bukit #01-49/50/51/52/53/54 S
(415875)

Contact: 6452 4457 / Wynn 9859 8705