

NATIONAL Assessment Centre Services.

Date In:	Job description	Date & Time Completed	Done by
18/04/2019 16:22	SAS e-filing		
Ref No: N/A / INCT9006168/Y	E-mail (Legal 3hrs, AIC 2hrs)		
Veh No: V49226S	I-Motor Claim Form	MT/1040859-001	18/04/2019
D.O.A: 17/04/2019 12:30	I-Motor W/O (Within: OD 2hrs, TP 4hrs)		18/04/2019
OID / TP: <u>Reporting Only</u>	I-Photo Uploaded		
TP Insurer:	Assessment/Survey Report		
	Ass't Report by <u>Fax / Hand to Owner/WRan</u>		

Preferred Wksp / INC Assign Wksp / QW: ( )		Tel: ( )	Fax: ( )
TP Particulars: ( )	Ych No: <u>XE21825</u>	INC ( ) / Non-INC ( )	
Owner / Driver: ( )	Tel: ( )		
Policy No: ( )	Period: ( )	Cover Type: ( )	
Confirmed by: ( )	Date: ( )	Time: ( )	
Insured/Driver Liability: ( )	%(Note-Est Status (WO): N: 0-20%; P: 21-79%; F: 80-100%)		
Year of Registration: ( )	Warranty: YES ( ) / NO ( )		
Excess: (\$ )	Loading: \$1,000 ( ) / \$2,000 ( )		
General Remarks: ( )			
( ) Walk-In Customer : Customer's Information strictly Confidential & Strictly NO refer of repairer.			
( ) Total Loss Case : to e-mail Insurer URGENTLY.			
Drive-In ( ) / Towed-In ( ) ; Invoice: YES ( ) / NO ( ) ; Towing Co: ( )			

[illegible]

Driver/Owner:	1) Aft: Accident Reporting (for 20)	INC (330)
Contact No:	2) DA: Damage Assessment (\$1000)	\$40/245
Damaged Portion:	3) TP: Towing Fee	\$120
	4) PT: Follow-Through Survey	\$30
	5) PT: Follow-Through Survey (Resurvey)	\$75
	6) TR: Re-inspection	\$160
	7) NI: Idio DA + SMRT Survey	
	8) NTUC Additional Services:-	
QC Checked by (Engr-in-Charge):	9) NI: Courtesy Car / TPR Allowance	\$1
	10) NI: Repair Co-ordination	\$10
	11) NI: Post Repair Inspection	\$25
	12) NI: DV / Collect Excess Coordination	\$5
	13) NI: TP (N-1) INC	\$30
	14) NI: Idio Mobile	
	Invoice dated	Fee Charged
	Invoice dated	Fee Charged



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	18/04/2019 16:22
Date Of Accident	17/04/2019 12:30
Exact Location Of Accident	ALONG ANG MO KIO TOWARDS HOUGANG
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	YN9276S
<b>Insured/Policyholder</b>	
Name Of Registered Owner	POI HONG TRADING PTE LTD
Co Reg No	201012058E
Email Address	ZBAOFENG2001@GMAIL.COM
Mobile Phone No	(LOCAL) +65-98474108
Alternative Phone No	OFFICE-67740019

### Vehicle Particulars

Manufacturer	MITSUBISHI
Model	CANTER FEB71ER4SDEC
Exact Purpose for which vehicle was being used at time of accident	WORKING PURPOSES
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	REPORTING ONLY
Vehicle Category	COMMERCIAL VEHICLE

### Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5073521119-03
Cover Note Number	

### Driver

Name of Driver	TOK KOK GUAN (ZHUO GUOYUAN)
NRIC No	S7111855Z
Date Of Birth	13/04/1971
Occupation	OUTDOOR
Date Of Driving Pass	06/08/1991
Driving Experience	27 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98474108
Fax Number	
Contact Number	OFFICE-67740019
Email Address	ZBAOFENG2001@GMAIL.COM

Address	BLK 129A CANBERRA STREET #06-638
Postcode	751129
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	NO COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: COLLEAGUE GENDER: MALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

PLEASE REFER TO SKETCH PLAN

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	XE2182J
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)

## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
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3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

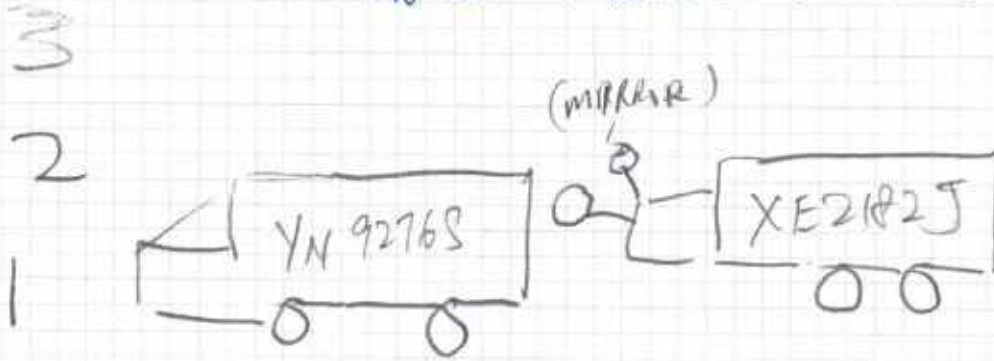
Name:

NRIC/FIN No.:



SKETCH PLAN

Along Highway No 10 towards Hougang.



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Driver XE2182J claim my lorry YN9276S  
 Hit left side mirror but suspect he is the  
 one who hit me. He claim he got video  
 attach, please verify it.

DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature  
 Date & Time:

Driver's Signature  
 (If driver is not the policyholder)  
 Date & Time:

Reporting Centre Personnel's Signature  
 Name:  
 NRIC/FIN No.:

Guo

18/06/2019  
 18/06/2019

## Claim Handling

Accident HT/1040859

Policy No.	8073521119-03	Vehicle No.	VN92765	GET Registration No.	2010120588
Certificate No.					
Policyholder Name	POI HONG TRADING PTE LTD			Policyholder NRIC	2010120588
Product Code	COMMERCIAL VEHICLE INSURAN	Cover Type	Comprehensive	loading	0
Contact No.(Mobile)	94874108	Contact No.(Office)		Contact No.(Home)	
Email Address		Special Remark		eCode	No *
FKR	+ No Yes	TCA	+ No Yes	eCode Reason	
NCD Protection	No	NCD Entitlement(%)	0	Private Hire	No

## Accident Details

Report Date	18/04/2019 17:58	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Head to Rear
Date of Accident	17/04/2019	Time of Accident between	12:00	Country of Accident	Singapore
Reporting Centre		Orange Force		LOH No.	
Accident Location	ANG MO KIO TOWARDS HOUSANG				

## Excess

Own damage Excess	500.00	Additional Excess		Windscreen Excess	100.00
Unnamed Driver Excess		Outside Singapore OD Excess			
Third Party Excess	0.00	Outside Singapore TP Excess			

## Benefits

## GST Registered Information

GST Registered	Yes	GST Registration Date	01/10/2010
GST Registration No.	2010120588	GST Status Verified	Yes
Modification History			

## Policyholder Mailing Address

Address 1	BLK 14 #01-34	Address 2	WHOLESALE CENTRE	Address 3	SINGAPORE 110014
Address 4		Address Type	Singapore address	Post Code	110014
Unit No.	01-34	Related Policy Number	8073521119-03		

## OT Driver Info

Driver Name	Unnamed Driver	Driver Type	Unnamed Driver		
Unnamed driver Name	TDK BDK GUAN (ZHONG GUOYUAN)	Driver NUC	571118532	Driver DOB	13/04/1971
Register Date of Driver License	06/08/1991	Driver Age	48	Driving Experience	27
Contact No.(Mobile)	94874108	Contact No.(Office)		Contact No.(Home)	
Address 1	BLK 129A #06-638	Address 2	CANBERIA STREET	Address 3	EASTCROWN @ CANBERRA
Address 4	SINGAPORE 751129	Address Type	Foreign address	Post Code	751129
Unit No.	06-638				
Does he own a Singapore Registered car?	Yes - No	Driver Vehicle No.	VN92765	Driver Insurer Company	NTUC

## Declaration

Breathalyzer or Blood Test Reading?	0 mg	Any injury?	Yes - No
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## Modification History

Claim 001 [Raw](#)

Claim Type *	GD-MX	Insured Name	POI HONG TRADING PTE LTD	Insured NRIC	2010120588
Contact No.(Mobile)		Contact No. (Home)		Contact No. (Office)	87740019
Email Address		OT Vehicle Number	VN92765	TP Vehicle Number	8821821
Claim Description	VN92765 / 8821821 ON 17 Apr 2019			Name of Preferred Workshop	
Preferred Workshop		Insured Liability	Not at Fault		
Damage No. Evaluation	Yes	Repair Option	Preferred Workshop Name unknown	GIA report	Received
Date Registered		Claim Close Date	18/04/2019 18:05	Date Received	18/04/2019 00:00
Report Taken By	ROSLI WANAB				

Print Ak letter

[Save](#) [Submit](#)

## Attachment

Accident No.	HT/1040859	Claim No.	901
Last Doc. Received	Yes No	Upload Date	18/04/2019 18:05
Path *			
Choose File	No file chosen	Clear	Category *
Choose File	No file chosen	Clear	Please Select
Choose File	No file chosen	Clear	Please Select
Choose File	No file chosen	Clear	Please Select
Choose File	No file chosen	Clear	Please Select
Choose File	No file chosen	Clear	Please Select
Choose File	No file chosen	Clear	Please Select
Choose File	No file chosen	Clear	Please Select
Choose File	No file chosen	Clear	Please Select
Message Read		Clear	Please Select

## Attachment List

Attachment	Uploaded By/Date	Category	Urgency	Description	Msg Sent? (CO)
	NAC_BUKIT_MERAH_800676 NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH) on 18 Apr 2019 18:05	Photos	Normal	Photos 2019-4-18	
	NAC_BUKIT_MERAH_800676 NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH) on 18 Apr 2019 18:05	Photos	Normal	Photos 2019-4-18	
	NAC_BUKIT_MERAH_800676 NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH) on 18 Apr 2019 18:05	Photos	Normal	Photos 2019-4-18	

	NAC_BUKIT_MERAH_800678( NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH)) on 18 Apr 2019 18:05	Photos	Normal	Photos 2019-4-18
	NAC_BUKIT_MERAH_800678( NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH)) on 18 Apr 2019 18:05	Photos	Normal	Photos 2019-4-18
	NAC_BUKIT_MERAH_800678( NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH)) on 18 Apr 2019 18:05	Photos	Normal	Photos 2019-4-18
	NAC_BUKIT_MERAH_800678( NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH)) on 18 Apr 2019 18:05	Photos	Normal	Photos 2019-4-18
	NAC_BUKIT_MERAH_800678( NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH)) on 18 Apr 2019 18:05	NRIC/ Driving License	Normal	NRIC/ Driving License 2019-4-18
	NAC_BUKIT_MERAH_800678( NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH)) on 18 Apr 2019 18:05	SAS	Normal	SAS 2019-4-18

Video List

uploaded By/Date	Folder Date	File Name	Source	Action
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[Display in New Window](#)
[Scan and uploading](#)



# ACCIDENT STATEMENT

ACCIDENT DATE: 17/04/2019 (DD/MM/YYYY), TIME: 12:30 (HH:MM)

LOCATION: ANG MO KIO TOWARD HOUGANG

## 1. DETAILS OF VEHICLE

- a) VEHICLE NUMBER: YN92768  
 b) INSURANCE COMPANY: NTAC INCOME  
 c) POLICY NUMBER: 5673521119-03  
 d) POLICY TYPE: (COMPREHENSIVE / THIRD PARTY / THIRD PARTY FIRE & THEFT)  
 e) MAKE & MODEL: MINISUBARU  
 f) TYPE: (SALOON / COUPE / MPV / VAN / LORRY / MOTORCYCLE / OTHERS)  
 g) VEHICLE CATEGORY: (PRIVATE / COMMERCIAL / MOTORCYCLE)  
 h) PURPOSE OF USING AT ACCIDENT TIME: WORKING  
 i) ARE YOU CLAIMING UNDER YOUR OWN INSURANCE (YES/NO)  
 IF NO, PLEASE STATE (THIRD PARTY CLAIM / REPORTING ONLY)

## 2. INSURED / POLICY HOLDER

- a) NAME: POI HONG TRADING STE LTD (MALE / FEMALE)  
 b) NRIC/FIN/PASSPORT: 20102058E CONTACT: 6774 0019  
 c) ADDRESS: \_\_\_\_\_

\* CONTINUE TO 3.d IF DRIVER ALSO POLICY HOLDER

### DRIVER

- a) NAME: TOK KOK GUAN (MALE / FEMALE)  
 b) NRIC/FIN/PASSPORT: S7118552 CONTACT: 9487 4108  
 c) ADDRESS: 81K 129A Canberra St #06-638  
75129

\* d) DATE OF BIRTH: 13/04/1971 (DD/MM/YYYY)

e) OCCUPATION: (INDOOR / OUTDOOR)

f) DATE OF DRIVING PASS: 6/2/1991

4. WAS DRIVER AN EMPLOYEE OF THE INSURED'S COMPANY? (YES/NO)

IF NO, RELATIONSHIP OF THE DRIVER WITH INSURED: \_\_\_\_\_

5. a) WEATHER CONDITION: (CLEAR / RAINING / OTHERS)

b) ROAD SURFACE: (DRY / WET / OTHERS)

6. WAS ANYBODY INJURED (YES/NO)

7. a) REPORTED TO POLICE (YES/NO)

IF YES, PLEASE STATE WHICH POLICE STATION: \_\_\_\_\_

## 8. THIRD PARTY VEHICLE

- a) VEHICLE NUMBER: XA2182J MODEL: \_\_\_\_\_  
 b) DRIVER'S NAME: \_\_\_\_\_  
 c) NRIC/FIN/PASSPORT: \_\_\_\_\_ CONTACT: \_\_\_\_\_

## 9. THIRD PARTY VEHICLE

- a) VEHICLE NUMBER: ALA MODEL: \_\_\_\_\_  
 b) DRIVER'S NAME: \_\_\_\_\_  
 c) NRIC/FIN/PASSPORT: \_\_\_\_\_ CONTACT: \_\_\_\_\_

\* No of passenger  
(including driver)  
(2)

\* No of passenger  
(including driver)  
( )

\* No of passenger  
(including driver)  
( )

Email = zbaofang2001@gmail.com

VIDEO

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S7111855Z



Name  
TOK KOK GUAN  
(ZHUO GUOYUAN)

Race  
CHINESE

Date of birth  
13-04-1971

Country of birth  
SINGAPORE

Sex  
M




REPUBLIC OF SINGAPORE DRIVING LICENCE

License No. S7111855Z

Name  
TOK KOK GUAN  
(ZHUO GUOYUAN)

Birth Date: 13 Apr 1971

Issue Date: 27 Sep 2010




4837188



NRIC No. S7111855Z



Date of issue  
20-09-2010

APT BLK 120A CANBERRA STREET #08-638  
SINGAPORE 751129

NRIC No: S7111855Z Date: 02/11/2017

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 2B	Motorcycles <= 200 cc	27 Jun 1968
Class 3	Motor Cars <= 3000kg with <= 7 passengers, exclusive of the driver; and other motor vehicles <= 2500kg	06 Aug 1991
Class 4	Motor vehicles which are constructed to carry load or passengers and the unladen weight > 2500kg	08 Nov 1995
	Motor vehicles which are not constructed to carry load and the unladen weight < 7250kg	

NP 428A

Licence No: S7111855Z



## Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960

ROAD TRANSPORT ACT, 1987 (MALAYSIA)

MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

**Certificate Number :** 5073521119-03

**Cover :** Comprehensive

1. Index mark and Registration Number of Vehicle

: YN9276S

Chassis Number

: FEB71EA10156

2. Name of Policyholder

: POI HONG TRADING PTE LTD

3. Effective Date of Insurance

: 07 Sep 2018

4. Expiry Date of Insurance

: 06 Sep 2019

5. Persons or Classes of Persons entitled to drive#

(a) The Policyholder,

(b) Any other person who is driving on the Policyholder's order or with his/her permission.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to Use#

(a) Use for social domestic and pleasure purposes and in connection with the Policyholder's business or profession.

(b) Use for the carriage of passengers or goods in connection with the Policyholder's business.

This Policy does not cover

(a) Use for hire or reward.

(b) Use for racing, pace-making, reliability trial or speed-testing.

(c) Use whilst drawing a trailer except the towing of any one disabled mechanically propelled vehicle.

# Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS (SECTION 1) : S\$600

EXCESS (SECTION 2) : N/A

WINDSCREEN EXCESS : S\$100

INSURE WITH COE : YES

HIRE PURCHASE COMPANY : GOLDBELL ENGINEERING PTE LTD

SUM INSURED : MARKET VALUE OF INSURED VEHICLE AT TIME OF LOSS

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Agency : WAN KWAI FAH CYNTHIA (00000519164)

Date of Issue : 21 Aug 2018 16:38 hrs

Reprint : 21 Aug 2018 16:39 hrs

For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED



Countersigned By:

Authorised Officer



Chief Executive