

## Vic (LKKAUTO)

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**From:** Joy Irene (LKKAUTO)  
**Sent:** Friday, 3 May, 2019 9:26 AM  
**To:** PBSP; Mei Kwan (LKKAUTO); Khanchna (LKK AUTO)  
**Cc:** Admin A; CS A Team  
**Subject:** RE: REQ FOR DIRECT SETTLEMENT - SLU1411M & SJZ7717P 16.04.19 \*\*\*LKK  
REF:CC3/AIG19006955/jb3

WITHOUT PREJUDICE

Dear Caroline,

We refer to the subject.

Please be informed that solely basing on the accident statements submitted by parties involved, the liability is clear.

Kindly note on the following:

- 1) The final repair cost is subject to the consistency of the damages according to the nature of the accident and approval of our principal insurer;
- 2) The days for losses(use/income/rental) will be based on the number of days of repair recommended by our surveyor and our principal's approval;
- 3) Our insured reserved their rights to dispute on damage consistency and liability;
- 4) Contents herein should not be construed as an admission of any liability, confirmation of damages whatsoever to the insured/insurer's part;
- 5) This e-mail is on without prejudice basis and does not amount to an authorisation of repair to your client's vehicle; and
- 6) This e-mail should not be regarded as a waiver by AIG of their rights to repudiate the claim should there be future discovery of any breach of policy terms and conditions committed by their driver or insured.

Thank you.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** PBSP [mailto:pml-pbsp@simedarby.com.sg]  
**Sent:** Thursday, 2 May 2019 4:50 PM  
**To:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Khanchna (LKK AUTO) <khanchna@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>  
**Subject:** Re: REQ FOR DIRECT SETTLEMENT - SLU1411M & SJZ7717P 16.04.19 \*\*\*LKK REF:CC3/AIG19006955/jb3

Dear Sirs,

Kindly reply on liability.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Friday, 26 April 2019 3:02:23 PM

**To:** PBSP; Khanchna (LKK Auto)

**Cc:** 甯珺 @; CS A Team; Joy Irene (LKKAUTO)

**Subject:** RE: REQ FOR DIRECT SETTLEMENT - SLU1411M & SJZ7717P 16.04.19 \*\*\*LKK REF:CC3/AIG19006955/jb3

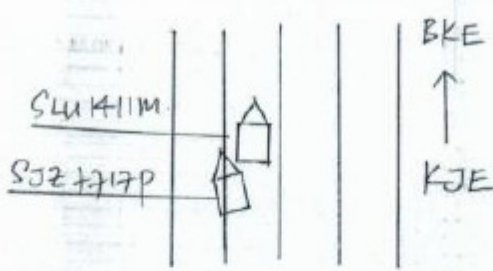
**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

ON 16/4/19 @ ABOUT 0845 HR, I WAS DRIVING ALONG
KJE TOWARDS BKE, IN MY VEHICLE SJZ 7717P. I
WAS INTENDING TO SWITCH TO LEFT LANE. I ENSURED
CLEARANCE & SAFE DISTANCE & SHIFTED OUT BUT
SUPDENLY VEHICLE SLU 1411M APPLIED HIS BRAKE &
I SCRATCHED LIGHTLY ON HIS VEHICLE'S REAR LH CORNER.
NO VISIBLE DAMAGES TO MY VEHICLE. NO INJURIES.

**By copy to Khanchna,**

**Kindly assist in absence of Joy.**

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>

**Sent:** Friday, 26 April, 2019 2:52 PM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>; Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** Re: REQ FOR DIRECT SETTLEMENT - SLU1411M & SJZ7717P 16.04.19 \*\*\*LKK REF:CC3/AIG19006955/jb3

URGENT REMINDER

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**From:** PBSP

**Sent:** Thursday, 25 April 2019 10:18:16 AM

**To:** Shu Pei (LKKAuto)

**Cc:** 甯琚 @; CS A Team

**Subject:** Re: REQ FOR DIRECT SETTLEMENT - SLU1411M & SJZ7717P 16.04.19 \*\*\*LKK REF:CC3/AIG19006955/jb3

Dear Sirs,

Kindly reply on liability.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

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**From:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Sent:** Monday, 22 April 2019 10:50:52 AM

**To:** PBSP

**Cc:** 甯琚 @; CS A Team

**Subject:** RE: REQ FOR DIRECT SETTLEMENT - SLU1411M & SJZ7717P 16.04.19 \*\*\*LKK REF:CC3/AIG19006955/jb3

Dear Caroline,

Thank you for your email.

Please be informed that we are currently **pending for our insured's GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Joy at 6841 2409.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

*To check availability of the case handler, you may contact the undersigned.*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeilkkauto.com](mailto:shupeilkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>

**Sent:** Wednesday, 17 April 2019 11:46 PM

**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** REQ FOR DIRECT SETTLEMENT - SLU1411M & SJZ7717P 16.04.19

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

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