#### LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

AIG Asia Pacific Insurance Pte. Ltd. To:

AIG Building 78 Shenton Way #08-16 Singapore 079120

LKK Auto Consultants Pte Ltd From:

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Attn:

Date: 22 Apr 2019

#### Preliminary Advice

Vehicle No

: EK6525X

Accident Date

: 14/04/2019

Make

: AUDI A4

Policy No.

: 2100506823

Assignment Date

: 18/04/2019

Excess

: \$\$0.00

Date of Inspection

: 18/04/2019

Est. Duration of Repair

: 5 days

Inspection At

: Premium Automobiles Pte Ltd (UBI)

55 Ubi Road 1

Singapore 408699

#### Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

| Repairer's Estimate (Gross) | :S\$ | 18,111.00 |
|-----------------------------|------|-----------|
| Revised Amount              | :S\$ | 12,899.00 |
| Check Items (Estimated)     | :S\$ | 1,082.00  |
| Total                       | :S\$ | 13,981.00 |

Lump Sum Repair

:S\$

#### **Total Loss Consideration**

| New for Old Value  | :S\$ |            |
|--------------------|------|------------|
| Pre-Accident Value | :S\$ | 110,000.00 |
| COE / PARF Rebate  | :S\$ | 62,213.00  |
| Salvage Value      | :S\$ |            |
| Margin for Repair  | :S\$ | 47,787.00  |

#### Remarks

| (X) | The vehicle is repairable at our adjusted amount | . We have also confirmed excess and policy coverage |
|-----|--|---|
|     | Kindly let us have your authorisation.           |   |

| ) Ti | ne vehicle is | s uneconomical | to be | repaired, | you are | advised | to | invite | tender | for | the | wrec | k |
|------|---------------|----------------|-------|-----------|---------|---------|----|--------|--------|-----|-----|------|---|
|------|---------------|----------------|-------|-----------|---------|---------|----|--------|--------|-----|-----|------|---|

Other comments:

#### View Received Message

This mail is associated with:

#### \*EK6525X (04292751565G)

OD Apr 14 2019 2:00PM [TU SUH PING] Premium Automobiles Pte Ltd

Reply All Mark as Unread Print Message Delete Message Forward

AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 06/05/2019 15:32 PM. From

Alert - Adj Mandate Approved (S\$12899.00) - EK6525X - Claim Handler: Gan, Hunchung Subject

Approved:12899.00:Re-inspection to be done for damage check and supplementary items / labour,

#### **DOCUMENTS SUMMARY**

There are no documents.

#### Shirley Hiew (LKK Auto)

From:

Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Sent:

Thursday, 18 July 2019 5:59 PM

To:

'Boo seng yak'

Cc:

Adrian Ling (LKKAuto); SUR; 'Carrine Leong'; 'Chang Chee Sing';

jiayee.yap@premiumauto.com.sg

Subject:

RE: FINAL REVISION - EK6525X - OD AIG - SURVEYED 18 APR 19

Dear Mr Boo.

Confirmed final fig \$ 11,059.44 @ 5 days of repairs before excess \$ 600/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]

Sent: Thursday, 4 July 2019 3:35 PM

To: Adrian Ling <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong

<carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>;

jiayee.yap@premiumauto.com.sg

Subject: FINAL REVISION - EK6525X - OD AIG - SURVEYED 18 APR 19

Hi Adrian and all,

Revised estimate and photographs attached.

Please confirm repair cost of \$11059.44 @ 5 days of repairs.

Your early closure is well appreciated.

Best regards jb

#### Shirley Hiew (LKK Auto)

From:

Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Sent:

Monday, 6 May 2019 4:47 PM

To:

'Claims'

Cc:

SUR; Admin A; Admin-D (LKKAuto)

Subject:

RE: OD CLAIMS FOR EK 6525 X

Attachments:

ESTIMATE.pdf

Dear Sheila.

As instructed by our client, please proceed to repair the insured vehicle EK 6525X (Excess \$ 600/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [mailto:claims@premiumauto.com.sg]

Sent: Thursday, 2 May 2019 1:07 PM

To: 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>

Cc: 'SUR' <sur@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>

Subject: RE: OD CLAIMS FOR EK 6525 X

Dear Shirley,

Owner just passed us the documents.

Kindly refer to the attachment for undertaking letter and interview documents.

We are making addendum to the report and sketch plan as we speak, will submit you a copy once done.

Best Regards, Sheila M Ismail

Claims Advisor

Premium Automobiles Pte Ltd (tog %) 100002277W/

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

#### > Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

| Vehicle Owner Particulars                          | ASSESSED TO SECURITION OF THE PROPERTY OF THE |  |
|--|---|--|
| Owner ID Type:                                     | Singapore NRIC  |  |
| Owner ID:<br>Vehicle Details                       | 9458Z   |  |
| Vehicle No.:                                       | EK6525X   |  |
| Vehicle to be Exported:                            | Yes   |  |
| Intended Deregistration Date:                      | 31 May 2019   |  |
| Vehicle Make:                                      | AUDI  |  |
| Vehicle Model:                                     | A4 1.4 TFSI S TRONIC (NAV)  |  |
| Primary Colour:                                    | White   |  |
| Manufacturing Year:                                | 2017  |  |
| Engine No.:  | CVN032659   |  |
| Chassis No.:                                       | WAUZZZF46HA122327   |  |
| Maximum Power Output:                              | 110.0 kW (147 bhp)  |  |
| Open Market Value:                                 | \$34,089.00   |  |
| Original Registration Date:                        | 20 Apr 2017   |  |
| First Registration Date:                           | 20 Apr 2017   |  |
| Transfer Count:                                    | 0   |  |
| Actual ARF Paid:<br>Intended PARF Rebate Details   | \$29,725.00   |  |
| PARF Eligibility:                                  | Yes   |  |
| PARF Eligibility Expiry Date:                      | 19 Apr 2027   |  |
| PARF Rebate Amount:<br>Intended COE Rebate Details | \$22,293.00   |  |
| COE Expiry Date:                                   | 19 Apr 2027   |  |
| COE Category;                                      | E - Open Category   |  |
| COE Period(Years):                                 | 10  |  |
| QP Paid:   | \$51,000.00   |  |
| COE Rebate Amount:                                 | \$39,920.00   |  |
| Total Rebate Amount:                               | \$62,213.00   |  |

The information contained herein is correct as at 22 Apr 2019

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation.

- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- ing of this report at the centre a

| <ol><li>By the lodgement of this report to the insurers, you<br/>aforesaid.</li></ol> | ou heretry consent to the archiving of this report at the centre and to copies of the report desing made available |
|---|--|
| Second Francis  | ACCIDENT STATEMENT   |
| Date Of Report  | 15/04/2019 20:52   |
| Date Of Accident  | 14/04/2019 14:30   |
| Exact Location Of Accident  | 100 CLEMENCEAU AVE NORTH   |
| Country/State of Loss   | SINGAPORE  |
| Later poor part - si  | DETAILS OF OWN VEHICLE   |
| Vehicle Registration Number   | EK6525X  |
| Insured/Policyholder  |  |
| Name Of Registered Owner  | TU SUH PING  |
| NRIC No   | S7349329C  |
| Email Address   | NOEMAIL  |
| Mobile Phone No   | (LOCAL) +65-96856965   |
| Alternative Phone No  | HOME-62299298  |
| Vehicle Particulars   |  |
|   |  |

Manufacturer AUDI

Model A4 SEDAN 1.4 TFSI S

Exact Purpose for which vehicle was being used at PRIVATE USE

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

If No. Please state action to be taken

Vehicle Category

PRIVATE CAR

Insurance Company

Name of Insurance Company

AIG ASIA PACIFIC INSURANCE PTE. LTD.

Type Of Coverage

COMPREHENSIVE

Fleet Policy

NO

Policy Number

2100506823-02

Cover Note Number

Driver

Name of Driver LOH KOK WENG

NRIC No S7349329C Date Of Birth 10/08/1973 Occupation INDOOR Date Of Driving Pass 21/11/1997

Driving Experience 21 YEARS AND 4 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-96856965

Fax Number

Contact Number

EMail Address KOKWENG@UNI\_CABLING.COM

100 CLEMENCEAU AVENUE NORTH #12-103 Address

Postcode 229491

Was driver an employee of the Insured's Company NO

If No. Relationship of the Driver with the Insured SPOUSE

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

#### General Information of the Accident

Type Of Accident HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED

1

NO

NO

YES

NO

NO

NO

Weather Conditions CLEAR Road Surface DRY

#### Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle)

involved in the accident

Was any body injured in the Accident?

Was any injured conveyed to hospital by

ambulance?

Was any other material or property damaged?

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

Number of Passengers (Including Driver)

#### **Details of Police Action**

Was the accident reported to the police?

If Yes Please state which Police Station

Was notice of intended Prosecution given?

If Yes, against whom?

#### Circumstances of Accident

THE CAR WAS PARKED AT MY HOUSE, 100 CLEMENCEAU AVE NORTH ON SAT 13 APRIL 2019 AROUND 10 PM. THE CAR WAS IN GOOD CONDITION TILL THEN. NEXT DAY SUN 14 APRIL 2019 AT AROUND 2.30 PM, I NOTICE THAT THE CAR WAS DAMAGE ON DRIVER'S FRONT LEFT, FENDER AND BUMPER. THE IN CAR VIDEO CAMERA WAS OFF AT THE TIME. HENCE NO FOOTAGE WAS RECOVER. I HAVE PROCEED TO ASK MY CONDO MANAGEMENT FOR ANY VIDEO EVIDENCE THAT WILL ASSIST MY CASE.

#### Attachment(s)

Are accident photos available for attachment? YES Was there any video captured by Car Camera? NO

Was there any audio recorded?

NO

#### Sketch Plan

#### SKETCH PLAN

#### IMPORTANT NOTICE

- Fixed report correctly the distant of the available to spend up the claims process
- 3 This Form must be appreciated by the Policyholder and/or the Authorised Driver
- Information provided must be as toothful and accurate as possible. Any will incompresentation as withholding of material facts may allow incompress to proposite policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy Eating on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurence.
  Association of Yingapore (GIA) for archiving and that copies of this report will for a fee be reade available upon application by interested parties.
- 7 By the ladgment of this report to the incirers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- E. Consent under the Personal Data Protection Act (PDPA)

Lunderstand, acknowledge, agree and consent that

- (a) My insurer, my workshop and the General insurance Association of Singapore ("GIA") may/are permitted to solited, use, disclose analytic process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) insolved in this accident (all insurers) who have insured vehicle(s) insolved in this accident shall be collectively referred to as the "Issueers"), the Issueers (awyers/law firms, the Monetary Authority of Singapory and any relevant government agency/authority (such as the policy), for the purpose(s) of
  - processing, handling analytic dealing with my slaims including the aetherient of the claims and any necessary investigations relating to the claims;
  - (ii) myestigating the accident and/or my etams;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me,
  - (iv) administering my claims, (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages), and/or
  - (v) xemplying with applicable low in administrang, processing, handling antifor dealing with my claims (collectively the "Purposes")
- (2) all incurrent) who have incurred vehicle(in) revolved in this accident and the incurrent lawyers/law forms, may, are premitted to emilest, use, disclose and/or processing Personal Information for one or more of the above Purposes; and
- [c] my Personal information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents/including their lawyers/law firms), which may be sited outside of Singapone. For one or more of the above Purposes.
- (if) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (ii) the information to collected under (ii) above may be shared / disclosed:
  - (i) to all maurers antifur any other third parties than associate seeksating, investigating, controlling or managing traut, regulators, law enforcement and government agencies as responsibly required for the purposes stated, or
  - (ii) file complying with requirements under any regulations, laws or sourt orders.

Palicylonian's Signature Date & Time: Driver's Signature

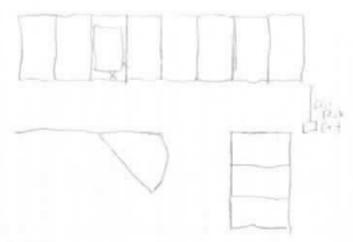
[If driver is not the policyholder]

David & Time

SH MASH SEQUELUZ

#### Sketch Plan #2

SKETCH PLAN



#### DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

| The second of the second of   |
|---|
| The cor was park of my home Cloo Chemenoon Aw North   |
| condition till then.  |
| Char  |
| Next day day, 14 Apr 2019 at around 230pm, 1<br>notice that the Car was damage on privers Front Let |
| The in car violen comers was off at the time. Hong no   |
| feelings was reaser.  |
| I have proceed to ask my management for any video evidence  |
|   |
|   |
|   |
|   |

DECLARATION

UWe declare the foregoing particulars are true in every

Palicybolder's Signature Date & Tone

Eliver's Signature 19 discriss not the poncyholder) Date & Time MANUAL STATES

MPA119049265-02 / Premium Automobiles Pte Ltd - UBI ENTRY DATE & TIME: 15/04/2019 20:52 SUBMITTED BY: Nurdiyana Biote Ahmad

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

**Driving Experience** 

Mobile Number Fax Number Contact Number

EMail Address

Gender

- Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

Any false reporting may be referred to the Police for investigation.

- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

|  | ACCIDENT STATEMENT                   |
|--|--------------------------------------|
| Date Of Report   | 15/04/2019 20:52                     |
| Date Of Accident   | 13/04/2019 17:00                     |
| Exact Location Of Accident   | 100 CLEMENCEAU AVE NORTH             |
| Country/State of Loss  | SINGAPORE                            |
| D  | ETAILS OF OWN VEHICLE                |
| Vehicle Registration Number  | EK6525X                              |
| Insured/Policyholder   |                                      |
| Name Of Registered Owner   | TU SUH PING                          |
| NRIC No  | S7349329C                            |
| Email Address  | NOEMAIL                              |
| Mobile Phone No  | (LOCAL) +65-96856965                 |
| Alternative Phone No   | HOME-62299298                        |
| Vehicle Particulars  |                                      |
| Manufacturer   | AUDI                                 |
| Model  | A4 SEDAN 1.4 TFSI S                  |
| Exact Purpose for which vehicle was being used at<br>time of accident        | PRIVATE USE                          |
| Are you claiming under your own insurance policy for repair to your vehicle? | YES                                  |
| If No, Please state action to be taken                                       |                                      |
| Vehicle Category   | PRIVATE CAR                          |
| Insurance Company  |                                      |
| Name of Insurance Company  | AIG ASIA PACIFIC INSURANCE PTE. LTD. |
| Type Of Coverage   | COMPREHENSIVE                        |
| Fleet Policy   | NO                                   |
| Policy Number  | 2100506823-02                        |
| Cover Note Number  |                                      |
| Driver   |                                      |
| Name of Driver   | LOH KOK WENG                         |
| NRIC No  | S7349329C                            |
| Date Of Birth  | 10/08/1973                           |
| Occupation   | INDOOR                               |
| Date Of Driving Pass   | 21/11/1997                           |

21 YEARS AND 4 MONTHS

KOKWENG@UNI\_CABLING.COM

(LOCAL) +65-96856965

MALE

Address

100 CLEMENCEAU AVENUE NORTH #12-103

Postcode

229491

. Was driver an employee of the Insured's Company NO

If No. Relationship of the Driver with the Insured

SPOUSE

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

#### General Information of the Accident

Type Of Accident

COLLIDED INTO PARKED VEHICLE

Weather Conditions

CLEAR

Road Surface

DRY

#### Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle)

1

involved in the accident Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

0

#### **Details of Police Action**

Was the accident reported to the police?

NO

If Yes Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

#### Circumstances of Accident

THE CAR-PARK AT HYFA WAS THOSE ROCKY ROAD, WHEN I TRY, TO REVERSE, I FOUND THAT MY CAR WAS STRUCK. THINKING THAT IT WAS DUE TO UNEVEN AND ROCKY ROAD I CONTINUE TO REVERSE MY CAR OUT OF THE LOT. IT WAS ONLY 10 DAYS LATER WHEN I TRY TO CONTACT HYFA @ MATTAR ROAD FOR ANY VIDEO THAT I REALISE THAT I MAYBE THE ONE THAT SCRAP THE CAR. SKT3233T.

#### Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SKT3233T

Vehicle Make/Model/Colour

**Details Of Properties** 

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

#### Sketch Plan

#### SKETCH PLAN

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the assident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

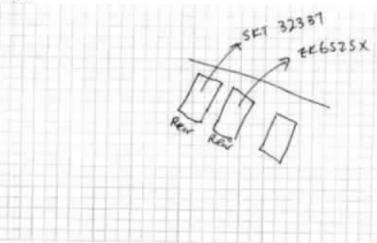
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims:
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me:
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes"
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud. regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time:

Driver's Signature (If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Sig Name: Sith May 1119 NRIC/FIN No.: SSA/MGUL



#### DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

| The Accident  |                       |
|---|-----------------------|
| The corport of Hyter was those of rocky road. When to reserve, I found that my corruss struct. Thinking it was due to the unever and rocky road I continue my car out it the lot. | that                  |
| By It was only to days later when I try to a Hyfa @ matter Road for any video that I realise to an the one that but scrap by the cor.   | entset<br>Hart I magh |
|   |                       |
|   |                       |
|   |                       |
|   |                       |

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Polityholder's Signature Date & Time:

Driver's Signature (If driver is not the policyholder) Date & Time: Reporting Centre Personnel's Signature Name 51 h May 19 NRIC/FIN No. 5 8910-602



Arti. Asia Partific insurgeon Pre. Ltd AGS Building 78 Sheriton Way #07-16

#### MOTOR ACCIDENT INTERVIEW FORM

| NAME   | Tu Suh Ping  |
|--|--|
| VEHICLE NUMBER   | EK 6525 X  |
| DATE/ TIME OF ACCIDENT                                   | 13 Apr 2019  |
| PLACE OF ACCIDENT  | Matter Road Hyfa   |
| THIRD PARTY VEHICLE (IF ANY)                             | SKT 3233T  |
|  | Cor part: To Chang: CSC  |
|  | S BEFORE YOU DRIVE ON THE DAY OF THE ACCIDENT? IF YES, DID THE TRAFFIC<br>SER TEST ON YOU? IF YES, WHAT WAS THE RESULTS? |
| WHAT IS THE TYPE OF COLLISION AND THE                    | HE EXTENSIVENESS OF THE DAMAGES TO ALL VEHICLES INVOLVED?  |
| WERE YOU OR YOUR PASSENGER/S INJUI<br>FOR INVESTIGATION? | RED? IF INJURED, WHICH HOSPITAL? WERE YOU TAKEN TO THE TRAFFIC POLICE  |
| Tu Suh Pirg  |  |

LAFFIRMED THE ABOVE INFORMATION IS GIVEN TO MY BEST KNOWLEDGE

### UNDERTAKING

| I. lu Sun               | (NRIC No. 5 / 3/ 1 T30 2), hereby                                   |
|-------------------------|---|
| confirm that the Singa  | pore Accident Statement lodged by me on                             |
| at hour                 | s pertaining to the accident involving motor car Reg. No            |
| EK6525 X in             | which I was the driver are true and accurate to the best of my      |
| knowledge, information  | n and belief.   |
| I acknowledge that my   | insurers are not liable under the contract of insurance if there is |
| a breach of policy term | is and conditions.  |
| In the event that an ur | nrelated/unreported third party property or injury claim arises or  |
| there is evidence eme   | erges that there is a breach of policy terms and conditions, I      |
| irrevocably undertake   | to absolve my insurer from all liability under the contract of      |
| insurance and I under   | rtake to re-pay any sums paid by my insurers pursuant to the        |
| contract of insurance u | ipon receipt of written demand by my insurers.                      |
|                         |   |
|                         | (/ages)   |
| Signature               | : Salar   |
| Name of Insured / Dri   | ver : Tu suh Phy<br>513194582                                       |
| Nric No.                | (12,54087   |
| Date                    | :   |
|                         | 2 15  |
| Signature               | · C-Pin   |
| Name of Policyholder    | 7u Sub Ping<br>= 73194582   |
| Nric No.                | : 673194582   |
| Date                    |   |
|                         |   |
|                         |   |



### GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #19-00 Singapore 048580 Tel (65) 6224 0010 Fax (65) 6224 0030 Operating Hours : Monday to Friday, 09:00 – 17:00 URN: 548550030G / 637 Reg. No. MADDR17785

IMPORTANT NOTE: Please submit the completed Addendum form to the <u>same</u> Authorised Reporting Centre with whom you submitted the Original Report.

|    |  | ADDE   | NDUM  |
|----|--|--|---|
| 4) | PARTICULARS OF PER   | RSON MAKING THE AMENDA   |   |
|    | Original Report No :   | MPA 119049265  | Vehicle Registration No: EK 6525 X                        |
|    |  | LOH KOK WENG   | NRIC/FIN/Passport No : _S7349329C                         |
|    | ALCOHOLOGICA CONTRACTOR CONTRACTO | hicle Owner) (*) Please delete   |   |
|    | Address  |  | Avenus North #12-103 singapore(229491)                    |
|    | Contact (Tel)  |  | Mobile No.:87 <i>00</i> 2133                              |
|    | Email Address  | KOKWENG QUN  | I_CABLING .com  |
|    | Date of Accident   | 14/4/2019  | Time of Accident :  |
|    | Place of Accident  | 100 clemenees  | ous Ave North.  |
|    | Insurance Company  | AIG  |   |
|    |  | OF THE PARTY OF A STREET OF THE PARTY OF THE |   |
| B) |  | MATION / AMENDMENTS:   | ident and would like to include additional information or |
|    | make the following a   |  | bent and would like to include additional information of  |
| ,  | To sign ac   | knowledge sk   | etch plein.   |
|    | To input i   | neurenee poli  | etch plein.   |
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|    | -  | energy .   |   |
|    | 1  | a de la companya de l | fr.   |
|    | Policyholder / Driver  | s Signature  | Reporting Centre Personnel's Signature                    |
|    | Date:  |  | NRIC/FINNO: 58-1102102                                    |
|    |  |  | Date: 8 36 am 1814  |



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE 6 Roffles Guzy #18-00 Singapore 048580
Tef (85) 6224 0010 Fax (85) 6224 0030
Operating Hours : Monday to Friday, 09:00 – 17:00
URN: \$465500200 / GST Reg. No.: \$4400037735

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

|       |   | ADD  | ENDUM  |
|-------|---|--|--|
| (A)   | PARTICULARS OF PE                         | RSON MAKING THE AMEND  | MENTS:   |
| (     | Original Report No :                      | MPA 119049265  | Vehicle Registration No: EK6525X   |
|       | lame(as shown in NRsC):                   | Tu sub Ping  | NRIC/FIN/Passport No : 573194582   |
|       |   | hicle Owner) (*) Please delete   | e as appropriate   |
| A     | ddress :                                  | 100 Clementeau   | Ave North #12-103 singapore 22949  |
| C     | ontact (Tel)                              | 96856965   | Mobile No.:  |
| E     | mail Address :                            | Kleutertony @ gn   | neil . Com   |
| D     |   | 13 Apr 2019  | Time of Accident: 17 00 4/S  |
| PI    | ace of Accident :                         | Matter Road  | Hyfa   |
| In    | surance Company:_                         | ALG.   |  |
| ih mi | Amendment Amendment Amendment Amendment H | t to Change : Let my car was int and run so I canel the place 24 Apr 2019, Hey told me | statement and sketch plan.  I damage on 14 Apr 2019. Thinking  I start to bok for video evidence  I went to on 13 Apr 2019.  Upor Checking with Hy Fa at  my kid coach was topelore  ing with the coach, we realised |
| the   | at we are .                               |  |  |
|       |   | 4/100 3  | linkrijan formi DOA to amend.  |
| _     | yholder / Driver's Sig                    |  | Reporting Centre Personnel's Signature Name: SI. MVSIA M. ISMA \ NRIC/FINNO.: S. SAGIO, C. E. Z. Date:   |

#### **Accident Photo**





### CERTIFICATE OF INSURANCE

#### AUTOPLUS PRIVATE VEHICLE

Name of Policyholder Period of Insurance

: TU SUH PING(DU SUPING) : 20 Apr 2019 To 19 Apr 2020

Engine No.

: CVN032659

Chassis No.

: WAUZZZF46HA122327

Vehicle No.

EK6525X

Policy No.

: 2100506823-02

Endorsement No.

Issued Date

: 04 Apr 2019

#### ABOUT THE COVER

Make/Model

: AUDI A4 1.4 TFSI S tronic

Engine Capacity/Tonnage : 1,395.00 CC

Sum Insured Market Value

First Year of Registration : 2017

Driver Restriction

NA

Off Peak Car No

Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive\*:

b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if heishe meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" (TDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition

: 40 years old and above

Limitation as to use\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for fire or reward, driving fast, racing, pace-making, reliability trial or speed-lesting, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1600cc Optional

\* Limitations randered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 3987 (Malaysia), are not to be included under these headings.

#### **EXCESS**

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

TU SUH PING(DU SUPING) - \$600 (Own Damage)

#### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

pproved Reporting Centres/ AIG Authorised Repairers (For claims related repairs)

Any accident repairs to the Vehicle must be carried out by one of our Authorised Repairers. Within the first 3 years of the first registration of the Vehicle in Singapore. You have the option of having the accident repairs carried out, at the Sole Agent's workshop.
For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency notline at +65-6338-6200, Attenuatively, You may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from (Tunes or Google Play.

#### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: Standard Chartered Bank (Singapore) Limited

WWe hereby certify that the policy to which this Certificate of insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act. 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0692533000

KHOO KOK CHUAN JEFFERY

3 TAMPINES GRANDE ROAD #04-01 AIA TAMPINES

SINGAPORE 528799 SP-SOWEC-TANGIMCHEONG

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

prile

AIG Asia Pacific Insurance Pte. Ltd. AUTHORISED REPRESENTATIVE

#### 24-HOUR AIG AUTO HOTLINE: +65 6338 6200

#### IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

#### What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice an Motor Claims procedures
- Medical Referral Assistance

#### What should I do in the event of an accident?

- Keep calm and move your car to a safe place
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summona/Correspondences from third party(les) to AIG immediately.

#### If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

#### If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s). If applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

#### LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

#### Steps to activate Loss of Use Car Replacement Benefit and Important Information

- To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
- 2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
- At the time of collection of the Rental Car, the original insurance policy and schedule issued by AlG, a copy of the Accident Report from the Authorised Workshop must be produced.
- The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
- 5. Rental cars are strictly for use in Singapore only.
- Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
- 7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.
- The rental car will be delivered (within Singapore), and MUST BE RETURNED BACK TO the Authorised Workshop upon collection of your accident car.

Rental Car Company: BKW Rent A Car Pte. Ltd.

Activation Hotline: 67387777

120 Lower Delta Road #02-15 Cendex Centre Singapore 169208

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 1pm

"The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car. Collision Damage Weiver, etc.)

#### IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.



IDENTITY CARD NO. \$7349329C



LOH KOK WENG (LUO GUORONG)

CHINESE 10-08-1973

BINGAPORE

#### YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Motor cars with unladen weight =< 3000kg with =< 7 21 Nov 1997 passengers, exclusive of driver; and other motor vehicles with unladen weight =< 2500kg

Licence No:57349329C

NF 428A

4112887

we 1 57349329C

10-10-2007

100 CLEMENCEAU AVENUE NORTH #12-103 SINGAPORE 229491 NRIC No: \$7349329C Dete: 06/03/2

Date: 06/03/2017

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

#### Telefax

Estimate : Accident Repairs

 Workshop
 : Ubi Road 1

 Contact No
 : 6366 2323

 Fax No
 : 6841 1183

Reference : PA/OD/0493/2019/DY

Date : 16-Apr-19

#### Vehicle NOT IN workshop

#### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mdm. Tu Suh Ping

Address : 100 Clemenceau Avenue North

#12-103

Singapore 229491

Telephone : HP +65 96856965

Type of Claim : Own Damage Claims

Policy No. : 2100506823-02

Vehicle No : EK 6525 X / Model Code : Audi A4 Sedan 1.4 TF

Model Code : Audi A4 Sedan 1.4 TFSI S Model / Year : Apr-17

Engine No : CVN 032659

Chassis No : WAUZZZF46HA122327

Mileage : Date In : Liability : Excess Cost : -

Estimated By : Johnny Boo / Allan Wu

Accident Date : 14-Apr-19

Place of Accident : 100 Clemenceau Avenue North

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

#### Telefax

### Estimated Labour Charges for Accident Vehicle EK 6525 X

| S/N | Nature of Jobs   |     | Estimated<br>Charges |
|-----|--|-----|----------------------|
| 1   | To remove and transfer front wire harness for<br>headlights, horns, outside temperature sensor and<br>headlight washer assy.                         | s/n | \$<br>360.00         |
| 2   | To dismantle and renew front bumper, lhs front fender and lhs headlight. Re-organise front crash management components. Reinstall all parts removed. |     | \$<br>2,100.00 / 250 |
| 3   | To respray front bumper and lhs front fender.  |     | \$<br>1,600.00 //00  |
| 4   | To renew lhs front rim and carry out wheel alignment.  | s/n | \$<br>280.00 🗶       |
| 5   | To carry out diagnostic check.   | s/n | \$<br>192.00         |
|     | TOTAL LABOUR CHARGES   | :   | \$<br>4,532.00       |

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

#### Telefax

### Material List for Accident Vehicle Regn No. EK 6525 X

| S/N | Parts Description  | Damage Parts & Prices S/NETT REMARKS |
|-----|--|--------------------------------------|
| 1   | FRONT BUMPER Delu-   | \$<br>1,946.00 / 1556.30             |
|     | Had then   |                                      |
| 2   | FRONT BUMPER FIXING PART   | \$<br>258.00                         |
| 3   | FRONT BUMPER SECURING STRIP NOL  | \$<br>64.00 x 150 72                 |
| 4   | FRONT BUMPER CLOSING ELEMENT - LOWER CENTER  | \$<br>191.00 ⊱                       |
| 5   | FRONT BUMPER AIR GUIDE - LH 2  | \$<br>56.00 X                        |
| 6   | FRONT BUMPER AIR GUIDE GRILLE - LH   | \$<br>123.00 🗡                       |
| 7   | FOAM FILLER PIECE ZNE N  | \$<br>113.00 *                       |
| 8   | FRONT BUMPER CARRIER   | \$<br>733.00 🖟                       |
| 9   | FRONT BUMPER GUIDE SECTION - LH  | \$<br>33.00 + 12/43                  |
| 10  | FRONT BUMPER CARRIER BRACKET   | \$<br>125.00                         |
| 11  | FRONT BUMPER CARRIER SUPPORT 2   | \$<br>52.00 ×                        |
| 12  | FRONT FENDER-LH Rented   | \$<br>700.00 - 539, 60               |
| 13  | FRONT FENDER ATTACHMENT PARTS  | \$<br>183.00 7 X                     |
| 14  | FRONT FENDER SUPPORT - LH 7NG  | \$<br>45.00 - 36                     |
| 15  | FRONT FENDER BRACKET - LH  | \$<br>32.00                          |
| 16  | FRONT FENDER BRACKET DEFORMATION ELEMENT   | \$<br>45.00 - 35.60                  |
| 17  | FRONT FENDER POP RIVET   | \$<br>18.00 - 14 40                  |
| 18  | FRONT FENDER BRACKET - LH FRONT BEN  | \$<br>29.00 - 22.64                  |
| 19  | FRONT FENDER BRACE - LH  | \$<br>107.00 ? / 35.60               |
| 20  | FRONT WHEEL HOUSING LINER - LH HE ME   | \$<br>223.00 🖈                       |
|     | SUB- TOTAL SPARE PARTS   | \$<br>5,076.00                       |
|     | All charges are not inclusive of GST.  Legend: Remarks (OK) = Approved, Remarks (X) = Not approved |                                      |

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

#### Telefax

### Material List for Accident Vehicle Regn No. EK 6525 X

| S/N | Parts Description                          |   |     | Damage P<br>S/NETT | arts & Prices<br>REMARKS |
|-----|--|---|-----|--------------------|--------------------------|
|     | M  | w |     |                    |                          |
| 21  | FRONT WHEEL HOUSING LINER ATTACHMENT PARTS |   | \$  | 82.00              | 4                        |
| 22  | FRONT WHEEL SPOILER                        |   | \$  | 66.00              | K                        |
| 23  | FRONT WHEEL SPOILER TRIM                   |   | \$  | 32.00              | £                        |
| 24  | FRONT FENDER STONE CHIP GUARD - LH         |   | \$  | 46.00              | 13664                    |
| 25  | FRONT FENDER TOP COVER - LH REAR FALL      |   | \$  | 28.00              | V 22.24                  |
| 26  | FRONT FENDER TOP COVER - LH FRONT          |   | \$  | 21.00              | 16-16                    |
| 27  | LEB HEADLIGHT - LH                         |   | \$  | 7,087.00           | 5669.6                   |
| 28  | LED HEADLIGHT VENTILATION HOSE 244         |   | \$  | 32.00              | +                        |
| 29  | HEADLIGHT LIFT CYLINDER - LH               |   | \$  | 192.00             | ?×                       |
| 30  | HEADLIGHT LIFT CYLINDER HOSE - LH          |   | \$  | 83.00              | 2                        |
| 31  | WATER RESERVOIR TANK XLL                   |   | \$  | 135.00             | 4                        |
| 32  | HORN - HIGH TONE 7                         |   | \$  | 37.00              | *                        |
| 33  | HORN BRACKET                               |   | s   | 26.00              | 8                        |
| 34  | RADIATOR AIR GUIDE - LH ZME M              | 2 | s   | 36.00              | ×                        |
| 35  | FRONT TYRE RIM - LH                        |   | твс |                    | <                        |
| 36  | SUNDRIES Not 100                           |   | s   | 600.00             | 1X                       |
|     | TOTAL SPARE PARTS                          |   | \$  | 13,579.00          | 55                       |
|     | TOTAL LABOUR CHARGES                       |   | \$  | 4,532.00           |                          |
|     | GRAND TOTAL                                |   | \$  | 18,111.00          |                          |

All charges are not inclusive of GST.

Legend:

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

#### Telefax

Name

Surveyed Date

**Authorised Date** 

**Excess Cost** 

Liability

Remarks

LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey before/after spray painting
- . To display damaged part(s) during resurvey.
- . Parts prices are subject to confirmation
- Third party survey is on a "Withou: Prejudice" basis
- . No lilegal modification(s) is allowed
- · Supplementary item(s) must be incurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer.

Signature

Please Note

: This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.

For inspection of vehicle, please refer to Ms Norah Khai at

Tel:6768 9828 for appointment.

: Nore Andlanded, 05 Pays.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo

Body Repair Manager

Allan Wu

Claims Consultant

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

#### Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1

Contact No : 6366 2323 Fax No : 6841 1183

Reference : PA/OD/0493/2019/DY

Date : 16-Apr-19

#### Vehicle NOT IN workshop

#### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mdm. Tu Suh Ping

Address : 100 Clemenceau Avenue North

#12-103

Singapore 229491

Hi Adrian

5 days - ok - lb - 4 Jul 19

 Telephone
 : HP +65 96856965

 Type of Claim
 : Own Damage Claims

 Policy No.
 : 2100506823-02

Policy No. : 2100506823-02
Vehicle No : EK 6525 X

Model Code : Audi A4 Sedan 1.4 TFSI S

Model / Year : Apr-17
Engine No : CVN 032659

Chassis No : WAUZZZF46HA122327

Mileage : Date In : Liability : Excess Cost : -

Estimated By : Johnny Boo / Allan Wu

Accident Date : 14-Apr-19

Place of Accident : 100 Clemenceau Avenue North

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

#### Telefax

### Estimated Labour Charges for Accident Vehicle EK 6525 X

| S/N | Nature of Jobs   | Estimated<br>Charges |    |          |    |          |
|-----|--|----------------------|----|----------|----|----------|
| 1   | To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.                               | s/n                  | \$ | 360.00   | \$ | 360.00   |
| 2   | To dismantle and renew front bumper, lhs front fender and lhs headlight. Re-organise front crash management components. Reinstall all parts removed. |                      | \$ | 2,100.00 | s  | 1,250.00 |
| 3   | To respray front bumper and lhs front fender.  |                      | \$ | 1,600.00 | \$ | 1,100.00 |
| 4   | To renew lhs front rim and carry out wheel alignment.  | s/n                  | \$ | 280.00   |    |          |
| 5   | To carry out diagnostic check.   | s/n                  | \$ | 192.00   | \$ | 192.00   |
|     | TOTAL LABOUR CHARGES   | :                    | \$ | 4,532.00 | \$ | 2,902.00 |

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

#### Telefax

### Material List for Accident Vehicle Regn No. EK 6525 X

|     |  |      | Damage Pa | rts | & Prices |
|-----|--|------|-----------|-----|----------|
| S/N | Parts Description  | _    | S/NETT    |     | REMARKS  |
|     | EDON'T PUMPER  | \$   | 1,946.00  | S   | 1,556.80 |
| 1   | FRONT BUMPER   | \$   | 258.00    | · T | //       |
| 2   | FRONT BUMPER FIXING PART   |      |           | . 2 | F0 000   |
| 3   | FRONT BUMPER SECURING STRIP  | \$   | 64.00     | S   | 50.88    |
| 4   | FRONT BUMPER CLOSING ELEMENT - LOWER CENTER  | \$   | 191.00    |     |          |
| 5   | FRONT BUMPER AIR GUIDE - LH  | \$   | 56.00     |     |          |
| 6   | FRONT BUMPER AIR GUIDE GRILLE - LH   | S    | 123.00    |     |          |
| 7   | FOAM FILLER PIECE  | \$   | 113.00    |     |          |
| 8   | FRONT BUMPER CARRIER   | \$   | 733.00    |     |          |
| 9   | FRONT BUMPER GUIDE SECTION - LH  | \$   | 33.00     | \$  | 26.08    |
| 10  | FRONT BUMPER CARRIER BRACKET   | 5    | 125.00    |     |          |
| 11  | FRONT BUMPER CARRIER SUPPORT   | 2 \$ | 52.00     |     |          |
| 12  | FRONT FENDER - LH  | \$   | 700.00    | s   | 559.60   |
| 13  | FRONT FENDER ATTACHMENT PARTS  | \$   | 183.00    |     |          |
| 14  | FRONT FENDER SUPPORT - LH  | \$   | 45.00     | \$  | 36.00    |
| 15  | FRONT FENDER BRACKET - LH  | \$   | 32.00     | \$  | 25.20    |
| 16  | FRONT FENDER BRACKET DEFORMATION ELEMENT   | \$   | 45.00     | \$  | 35.60    |
| 17  | FRONT FENDER POP RIVET   | \$   | 18.00     | \$  | 14.40    |
| 18  | FRONT FENDER BRACKET - LH FRONT  | \$   | 29.00     | \$  | 22.64    |
| 19  | FRONT FENDER BRACE - LH  | \$   | 107.00    | \$  | 85.60    |
| 20  | FRONT WHEEL HOUSING LINER - LH   | \$   | 223.00    |     |          |
|     | SUB- TOTAL SPARE PARTS   | \$   | 5,076.00  | \$  | 2,412.80 |
|     | AND A STATE OF THE |      |           |     |          |

All charges are not inclusive of GST.

Legend:

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

#### Telefax

### Material List for Accident Vehicle Regn No. EK 6525 X

|     |  |      | Damage Pa | arts | & Prices  |
|-----|--|------|-----------|------|-----------|
| S/N | Parts Description                          |      | S/NETT    |      | REMARKS   |
|     | c/f  |      |           | \$   | 2,412.80  |
| 21  | FRONT WHEEL HOUSING LINER ATTACHMENT PARTS | \$   | 82.00     |      |           |
| 22  | FRONT WHEEL SPOILER                        | \$   | 66.00     |      |           |
| 23  | FRONT WHEEL SPOILER TRIM                   | \$   | 32.00     |      |           |
| 24  | FRONT FENDER STONE CHIP GUARD - LH         | \$   | 46.00     | \$   | 36.64     |
| 25  | FRONT FENDER TOP COVER - LH REAR           | \$   | 28.00     | \$   | 22.24     |
| 26  | FRONT FENDER TOP COVER - LH FRONT          | s    | 21.00     | \$   | 16.16     |
| 27  | LEF HEADLIGHT - LH                         | \$   | 7,087.00  | \$   | 5,669.60  |
| 28  | LED HEADLIGHT VENTILATION HOSE             | \$   | 32.00     |      |           |
| 29  | HEADLIGHT LIFT CYLINDER - LH               | \$   | 192.00    |      |           |
| 30  | HEADLIGHT LIFT CYLINDER HOSE - LH          | \$   | 83.00     |      |           |
| 31  | WATER RESERVOIR TANK                       | \$   | 135.00    |      |           |
| 32  | HORN - HIGH TONE                           | \$   | 37.00     |      |           |
| 33  | HORN BRACKET                               | s    | 26.00     |      |           |
| 34  | RADIATOR AIR GUIDE - LH                    | 2 \$ | 36.00     |      |           |
| 35  | FRONT TYRE RIM - LH                        | Т    | ВС        |      |           |
| 36  | SUNDRIES                                   | S    | 600.00    | Ě    |           |
|     | TOTAL SPARE PARTS                          | \$   | 13,579.00 | \$   | 8,157.44  |
|     | TOTAL LABOUR CHARGES                       | 5    | 4,532.00  | \$   | 2,902.00  |
|     | GRAND TOTAL                                | 5    | 18,111.00 | \$   | 11,059.44 |

All charges are not inclusive of GST.

Legend:

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

#### Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note

: This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.

For inspection of vehicle, please refer to Ms Norah Khai at

Tel:6768 9828 for appointment.

Yours faithfully, Premium Automobiles Pte Ltd

Johnny Boo Body Repair Manager Allan Wu Claims Consultant

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Motor Claims De

Attn: Motor Claims Dept Yr Ref: EK 6525 X Norah Khai 6768 9911 6841 1183 Nora.khai@premiumauto.com.sg

Body & Paint Dept PA/OD/0493/2019/KS

8 Aug 2019

from

Telephone +65-Telefax +65-

EMail

Our department

Our Ref Your Ref

Date

Dear Sir,

EK 6525X

RE: INSURANCE CLAIM FOR EK 6252 X, Audi A4 SEDAN 1.4 TFSI

EK 6525X

With reference to the above-mentioned vehicle, no. EK-6252 X, claimant, Ms. Tu Suh Ping, please find the related document per attached.

- A copy of the Original invoice no. 85014093 S\$ 11,191.60
- 2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai Claims Dept

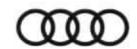
Encl AIG – EK 6252 X total pages

Premium Automobiles Pte Ltr Showroom 9 Leng Kee Road Singapore 159090 Telephone (65) 6566 1111

Telefax (65) 6471 3733 Service & Parts Centres 55 Ubi Rd 1 Singapore 408699

Telephone (65) 6336 2323 Telefax (65) 684 11183

### Premium Automobiles Pte Ltd



Audi Centre Singapore 281 Alexandra Road Singapore 159938 Main Telephone 6836 2223 Main Telefax 6471 3733

Alexandra Service Centre 281 Alexandra Road Singapore 159938 Main Telephone 6388 2223 Main Telefax 6475 1023

Ubi Service Centre 55 Ubi Road 1 Singapore 408899 Main Telephone 6388 2323 Main Telefax - 6841 1183

**Customer Service** 6366 2323 Service Appointment 24-hour Bresidown Service 9828 1233 customer care@premiumauto.com.sg Email

#### INS TAX INVOICE

Page

1

17:49

Company Reg. No. 199902271W GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIM DEPT AIG BUILDING

78 SHENTON WAY

#07-16

SINGAPORE 079120 079120

Invoice: 85014093

Order: EK6525X

Term : 30

Account: A0006

CT

01 AIG ASIA PACIFIC INSURANCE PTE LTD

Date : 07/08/2019

MOTOR CLAIM DEPT

AIG BUILDING 78 SHENTON WAY

#07-16

SINGAPORE 079120

Regn No: EK6525X

(V 33255)

Regn Date: 20/04/2017

Mileage: 22004 WIP No.: 50157

Chassis: WAUSESF46HA122327

Engine: CVN 032659

Dept: 17

Model: A4 SEDAN 1.4 TFSI S tronic

You have been assisted by :- UB-Siti Marsilla

(:137)

|   |   | Details   | Qty  | Unit Price  | Amount   |
|---|---|---|--|---|--|
| 0                                       | EXC   | M: 8888   | -600.00  | 1.00  | -600.00  |
| 8                                       | BODYWORE  | Insurance Excess/Liability M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY | 360.00   | 1.00  | 360.00   |
| S                                       | BODYWORK  | TO DISMANTLE AND RENEW FRONT BUMPER, LHS FRONT FENDER AND LHS HEADLIGHT. REORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED  | 1250.00  | 1.00  | 1,250.00   |
| S                                       | BODYWORK  | TO RESPRAY FRONT BUMPER AND LHS   | 1100.00  | 1.00  | 1,100.00   |
| S                                       | BODYWORK  | TO CARRY OUT DIAGNOSTIC CHECK   | 192.00   | 1.00  | 192.00   |
| *************************************** | A8W0941773A<br>A8W0821105A<br>A8W0807065C GRU<br>A8W0821467<br>A8W0821469<br>A8W0821471<br>A8W0807283<br>A6W0823745<br>A8W0821091<br>A8W0807277<br>A8W0807277<br>A8W0820581C<br>A8W0853823B 989<br>AN 0161857 | HEADLIGHT Less 020%<br>FENDER Less 020%   | 1.00<br>1.00<br>1.00<br>1.00<br>1.00<br>1.00<br>1.00<br>1.00 | 7087.00<br>699.50<br>1946.00<br>107.00<br>31.50<br>44.50<br>28.30<br>32.60<br>20.20<br>45.00<br>31.80<br>27.80<br>45.80 | 5,669.60<br>559.60<br>1,556.80<br>85.60<br>25.20<br>35.60<br>22.64<br>26.08<br>16.16<br>36.00<br>50.88<br>22.24<br>36.64 |

8,157.44 Parts 0.00 2,902.00 0.00 0.00 Labour Sublet Menus Lubricant

Sub-Total 10,459.44 732.16 7% GST 11,191,60 Grand Total

Received by

For & on behalf of Premium Automobiles Pte Ltd

### Telefax

to AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120 Motor Claims Dept Yr Ref: EK 6525 X

Norah Khai 6768 9828 from Telephone +65-

6841 1183

Telefax +65-

Body Repair

Mobile +65-Our department

1

Our Ref

PA/OD/0493/2019/SM 21 June 2019

Date

RE: CLAIM - OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model

Audi A4 Sedan 1.4 TFSI S

Vehicle Chassis No.

WAUZZZF46HA122327

Vehicle Regn No.

EK 6525 X

Vehicle Mileage

22004 KM

Vehicle Owner

Ms Tu Suh Ping

Certificate No

2100506823-02

Own Damage Excess :

\$642.00 (Incl. 7% GST)

Accident Date

13th April 2019

Place

Repair Cost

5 11,191.60

WIP No.

50157

Repairer's Name

Premium Automobiles Pte Ltd

100 Clemenceau Ave North

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature

Time

Date

DISCHARGE VOUCHER- AIG - EK6525X

Your Claim Ref

total pages

Premium Automobiles Pte Ltc

Showroom

9 Leng Kee Road

Singapore 159090

Telephone (65) 6566 1111 Telefax (65) 6471 3733

Service & Parts Centres

55 Ubi Road 1 Singapore 408699

Telephone (65) 6366 2323

Telefax (65) 6841 1183

#### ...CLAIM SUBFOLDER...(Pending for Survey Report)

| Case       | Notified     | Est Submitted                      | Adj Assigned   | Adj Rpt                      | Adj                    | Submitted             | Ins Auth ed     | Status   |              |  |  |
|------------|--------------|------------------------------------|--|------------------------------|------------------------|-----------------------|-----------------|--|--------------|--|--|
| Main       | 21 Apr 2019  |                                    | 18 Apr 2019<br>16:23<br>Edit Adj Rpt   | S\$11,059.4<br>Edit Estimate | 4                      | 11,059.44<br>View Rpt |                 | Pending in<br>Report<br>Cancel C                                     | for Survey   |  |  |
|            | Main         | Ref                                | erence   | Clair                        | n Details              | Y                     | Document        | s ]  | Show All     |  |  |
| CLAIM S    | UBFOLDER DET | TAILS                              |  |                              |                        |                       | [Creat          | ed by Insur  | er]          |  |  |
| Insured:   |              | TU SUF                             | PING, 10: 573  | 49329C, Tel:                 | +6599999               | 999                   |                 |  |              |  |  |
| Vehicle Re | eg. No.:     | EK652                              | 25X  | Dat                          | Date of Loss: [23 Mont |                       |                 | 2019 14:00 - :59<br>oths and <b>24</b> Days From LT/<br>te (Man Yr)] |              |  |  |
| Claim Typ  | e:           | OD / 6                             | 775922214SG  | Poli                         | Policy/Cover Note No.: |                       |                 | 100506823 (Comprehensive)  |              |  |  |
|            |              |                                    |  | Excess: S                    |                        |                       | S\$600.         | \$600.00   |              |  |  |
| Repairer:  |              |                                    | Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911  AIG Asia Pacific Insurance Pte, Ltd. (SG) - Tel: 65-6419-3000 [Handled by Md Ishak, Mohd Imran] |                              |                        |                       |                 |  |              |  |  |
| Handling   | Insurer:     |                                    | ia Pacific Insura<br>shak@aig.com  | nce Pte, Ltd. (              | SG) - Tel:             | 65-6419-300           | 10 [Handled by  | Md Ishak,  | Mohd Imran]  |  |  |
| Adjuster:  |              |                                    | to Consultants F<br>/04/2019]  | Pte Ltd (HQ) -               | Tel: 6256-             | 3561 [Han             | dled by ADRIAN  | LING] [8   | Final Rpt    |  |  |
| Driver/Cu  | stodian:     |                                    | K WENG (45 / Mai<br>NG@UNI_CABLING   |                              | 349329C,               | Tel: +6596            | 856965 Email:   |  |              |  |  |
| ASSOCIA    | TED MAIL REC | EIVED                              |  |                              |                        |                       | View All        | Compos   | se Case Mail |  |  |
|            |              | Alert - Adj Mand<br>EK6525X / OD / |  |                              |                        |                       | dler: Gan, Hunc | hu   |              |  |  |
| E ALL ASS  | OCIATED TASK | cs                                 |  |                              | View All               | Search To             | asks Creat      | e New Task   | Complete     |  |  |
| Due Da     | te Priority  | Type Task G                        | roup Subject   | Handler                      | Assign                 | ed By C               | completed On    | Created  | On Done?     |  |  |

Merimen e-Claims Page 1 of 2

#### **Claim Documents**

# \*EK6525X (6775922214SG) OD Apr 13 2019 2:00PM [TU SUH PING] Premium Automobiles Pte Ltd

| Ass | essment Reports                         |  | 1.0 | er s | page *    | W     |
|-----|---|--|-----|------|-----------|-------|
|     | Finalized On                            | LKK Auto Consultants Pte Ltd (HQ)        |     | -    | Thumbnail | -     |
| 1   | 22/04/19 14:07                          | Adjuster Immediate Advice                | -   | B    | Load HTM  |       |
| Pho | otos/Images                             |  | 3:  | er i | page *    | 12    |
| No  |   | LKK Auto Consultants Pte Ltd (HQ)        | 1   |      | Thumbnail | -     |
| 1   | 22/04/19 10:48                          | General View                             |     | D    | Load JPG  | V     |
| 2   | 22/04/19 10:48                          | General View                             |     | D    | Load JPG  | V     |
| 3   | 22/04/19 10:48                          | General View                             |     | D    | Load JPG  | 12    |
| 4   | 22/04/19 10:48                          | General View                             |     | 0    | Load JPG  | 12    |
| 5   | 22/04/19 10:48                          | General View                             |     | D    | Load JPG  | V     |
| 6   | 22/04/19 10:48                          | General View                             |     | D    | Load JPG  | 17    |
| 7   | 22/04/19 10:48                          | General View                             |     | B    | Load JPG  | V     |
| В   | 22/04/19 10:48                          | General View                             |     | D    | Load JPG  | V     |
| 9   | 22/04/19 10:48                          | General View                             |     | 0    | Load JPG  | 7     |
| 10  | 22/04/19 10:48                          | General View                             |     | 0    | Load JPG  | 12    |
| 11  | 22/04/19 10:48                          | General View                             |     | 0    | Load JPG  | V     |
| 12  | 15/07/19 12:11                          | Reinspection Photo                       |     | D    | Load JPG  | 12    |
| 13  | 15/07/19 12:11                          | Reinspection Photo                       |     | D    | Load JPG  | 12    |
| 14  | 15/07/19 12:11                          | Reinspection Photo                       |     | D    | Load JPG  | N/    |
| 15  | 15/07/19 12:11                          | Reinspection Photo                       |     | 0    | Load JPG  | V     |
| 16  | 15/07/19 12:11                          | Reinspection Photo                       |     | 0    | Load JPG  | V     |
| 17  | 15/07/19 12:11                          | Reinspection Photo                       |     | D    | Load JPG  | N.    |
| 18  | 15/07/19 12:11                          | Reinspection Photo                       |     | 0    | Load JPG  | 12    |
| 19  | 15/07/19 12:11                          | Reinspection Photo                       |     | 3    | Load 3PG  | 12    |
| 20  | 15/07/19 12:11                          | Reinspection Photo                       |     | 0    | Load JPG  | 100   |
| 21  | 15/07/19 12:11                          | Reinspection Photo                       |     | 0    | Load JPG  | 12    |
| 22  | 15/07/19 12:11                          | Reinspection Photo                       |     | 9    | Load 3PG  | 12    |
| 23  | 15/07/19 12:11                          | Reinspection Photo                       |     | 0    | Load JPG  | E.    |
| 24  | 15/07/19 12:11                          | Reinspection Photo                       |     | 0    | Load 3PG  | IV.   |
|     | 100000000000000000000000000000000000000 | 1174119331111111111111111111111111111111 |     | _    | 1000      | 180   |
| Doc | umentation                              |  | 1 p | er ş | page *    | [9]   |
| No  | Relabel/Reorder                         | LKK Auto Consultants Pte Ltd (HQ)        |     |      | Thumbnail | Print |
| 1   | 22/04/19 10:46                          | CI & DRIVING.pdf                         |     | D    | Load PDF  |       |
| 2   | 22/04/19 10:46                          | EK 6525X.pdf                             |     | 9    | Load PDF  | _     |
| 3   | 22/04/19 10:52                          | EST1MATE.pdf                             |     | 0    | Load PDF  |       |
| 4   | 02/05/19 13:11                          | INTERVIEW FORM AND UNDERTAKING           |     | 0    | Load PDF  |       |
| 5   | 18/07/19 17:56                          | ESTIMATE MARKED.pdf                      |     | Ď.   | Load PDF  | _     |
| 6   | 26/08/19 10:33                          | WORKSHOP INVOICE                         |     | 9    | Load PDF  |       |

#### **Linked Accident Report Documents**

|                               |                |                                   | View Use Viewer |       |
|-------------------------------|----------------|-----------------------------------|-----------------|-------|
| Assessment Reports 1 per page |                | (2)                               |                 |       |
| No:                           | Finalized On   | Premium Automobiles Pte Ltd (UBI) | Thumbnal        | Print |
| 1                             | 15/04/19 21:07 | Accident Statement                | ■ Load HTM      |       |
| 2                             | 18/04/19 09:03 | Addendum Sheet                    | Load JPG        | V     |
| 3                             | 18/04/19 09:09 | Accident Statement Addm. #1       | ■ Load HTM      |       |

Merimen e-Claims Page 2 of 2

| 4   | 02/05/19 13:10 | Addendum Sheet                    | 0       | Load JPG  | V           |
|-----|----------------|-----------------------------------|---------|-----------|-------------|
| 5   | 02/05/19 13:25 | Accident Statement Addm. #2       | 0       | Load HTM  |             |
| Pho | itos/Images    |                                   | 3 per g | age •     | 12          |
| No  | Finalized On   | Premium Automobiles Pte Ltd (UBI) |         | Thumbnail |             |
| 1   | 15/04/19 21:05 | Accident Photo                    | 0       | Load JPG  | V           |
| 2   | 15/04/19 21:05 | Accident Photo                    | 0       | Load JPG  | 17          |
| 3   | 15/04/19 21:05 | Accident Photo                    | 0       | Load 3PG  | 100         |
| 4   | 15/04/19 21:05 | Accident Photo                    | 0       | Load JPG  | [7]         |
| 5   | 15/04/19 21:05 | Accident Photo                    | 0       | Load JPG  | 12          |
| 6   | 15/04/19 21:05 | Accident Photo                    | 0       | Load JPG  | 100         |
| 7   | 15/04/19 21:05 | Accident Photo                    | 0       | Load JPG  | (V)         |
| 8   | 15/04/19 21:05 | Accident Photo                    | 0       | Load JPG  | V           |
| 9   | 15/04/19 21:05 | Accident Photo                    | 0       | Load JPG  | (V)         |
| 10  | 15/04/19 21:05 | Accident Photo                    | 0       | Load JPG  | V           |
| 11  | 15/04/19 21:05 | Accident Photo                    | 0       | Load JPG  | [2]         |
| 12  | 15/04/19 21:05 | Accident Photo                    | 0       | Load JPG  | <u>w</u>    |
| 13  | 15/04/19 21:05 | Accident Photo                    | 0       | Load JPG  | V           |
| 14  | 15/04/19 21:05 | Accident Photo                    | 0       | Load JPG  | V           |
| 15  | 15/04/19 21:05 | Accident Photo                    | 0       | Load JPG  | (V)         |
| 16  | 15/04/19 21:05 | Accident Photo                    | 0       | Load JPG  | [7]         |
| 17  | 15/04/19 21:05 | Accident Photo                    | 0       | Load JPG  | [7]         |
| 18  | 15/04/19 21:05 | Accident Photo                    | 0       | Load JPG  | V           |
| 19  | 15/04/19 21:05 | Accident Photo                    | 0       | Load 3PG  | [V]         |
| Doc | cumentation    |                                   | 1 per s | nage 🔻    |             |
| No  | Finalized On   | Premium Automobiles Pte Ltd (UBI) |         | Thumbnail | -           |
| 1   | 02/05/19 13:12 | Sketch Plan                       | 0       | Load JPG  | V           |
| 2   | 02/05/19 13:13 | Sketch Plan #2                    | 0       | Load JPG  | <b>[7</b> ] |
| 3   | 02/05/19 13:13 | MOTOR ACCIDENT INTERVIEW FORM     | 0       | Load JPG  | V           |
| 4   | 02/05/19 13:13 | UNDERTAKING LETTER                | 0       | Load JPG  | 1           |

### **Documents Checklist**

| DOCUMENTS CHECKLIST   | Reset Save Print |
|---|------------------|
| There are no document checklists configured.  |                  |
| Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)   |                  |
|   |                  |
|   | -                |
| Show Remarks To: Handling Insurer  Note: Remarks are private unless you show it to ather parties. |                  |

#### LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

#### VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd. AIG Building, 78 Shenton Way #08-16

Our File No:

CC3/AIG19006948/ASD3N2

Singapore 079120

Date:

26/08/2019

REFERENCE

Insured/Claimant:

TU SUH PING Policy No: 2100506823

Claim No:

Date of Loss:

13/04/2019

Nature of Claim:

OD

6775922214SG

**DESCRIPTION & IDENTIFICATION OF VEHICLE** 

Reg No:

EK6525X

Make & Model:

AUDI A4, 1.4 TFSI S TRONIC (A) 20/04/2017 (Man. Year: 2017)

Engine No: Chassis No: CVN032659

Reg. Date: Colour:

White

Odometer:

WAUZZZF46HA122327 20669 km

**Engine Capacity:** 

1395 cc

Market Value/New Car Price:

S\$110,000.00

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable): CONDITION OF TYRES

Yes Engine Modification:

No Pre-accident Condition:

Front Tyre Size: Front Left Side:

245/35R19

Rear Tyre Size:

245/35R19

Front Right Side:

Goodyear 6 mm Goodyear 6 mm Rear Left Side: Rear Right Side: Goodyear 6 mm Goodyear 6 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS Parts Miscellaneous Items | Repairer's<br>13,579.00<br>0.00 | Adjuster's<br>8,157.44<br>0.00 | 5,421.56<br>0.00 | Diff %<br>39.93 |
|--|---------------------------------|--------------------------------|------------------|-----------------|
| Labour<br>Paintwork Labour               | 4,532.00<br>0.00                | 2,902.00                       | 1,630.00         | 35.97           |
| Towing                                   | 0.00                            | 0.00                           | 0.00             |                 |
| Calculated Gross Total (S\$)             | 18,111.00                       | 11,059.44                      | 7,051.56         | 38.94           |
| - Excess (S\$)                           | 600.00                          | 600.00                         | 0.00             | 0.00            |
| (S\$)                                    | 17,511.00                       | 10,459.44                      | 7,051.56         | 40.27           |
| + GST 7.00/7.00% (S\$)                   | 1,225.77                        | 732.16                         | 493.61           | 40.27           |
| Nett Amount (S\$)                        | 18,736.77                       | 11,191.60                      | 7,545.17         | 40.27           |

INSPECTION

Date of Assignment:

18/04/2019

Date Inspected:

18/04/2019 Inspected At:

Premium Automobiles Pte Ltd (UBI)

55 Ubi Road 1

Singapore 408699

Estimated Period of Repair:

5.0 days

Adjuster: ADRIAN LING

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

### REPAIR DETAILS

### Recommended Parts

| No.      | Qty | Part<br>No. | Particulars  | Condition         | Repairer's           | Amount                 |
|----------|-----|-------------|--|-------------------|----------------------|------------------------|
| 1        | 1   |             | *FRONT BUMPER  | Deformed          | 1,946.00 FS          | 1,556.80 FS            |
| 2        | 1   |             | *FRONT BUMPER FIXING PART                              | Not<br>Necessary  | 258.00 FS            | *-FS                   |
| 3        | 1   |             | *FRONT BUMPER SECURING STRIP                           | Necessary         | 64.00 FS             | *50.88 FS              |
| 4        | 1   |             | *FRONT BUMPER CLOSING ELEMENT-LOWER CENTER             | Not<br>Necessary  | 191.00 FS            | *-FS                   |
| 5        | 1   |             | *FRONT BUMPER AIR GUIDE-LH                             | Not<br>Necessary  | 56.00 FS             | *-FS                   |
| 6        | 1   |             | *FRONT BUMPER AIR GUIDE GRILLE-LH                      | Not<br>Necessary  | 123.00 FS            | *-FS                   |
| 7        | 1   |             | *FOAN FILLER PIECE                                     | Not<br>Necessary  | 113.00 FS            | *-FS                   |
| 8        | 1   |             | *FRONT BUMPER CARRIER                                  | Not<br>Necessary  | 733.00 FS            | *-FS                   |
| 9        | 1   |             | *FRONT BUMPER GUIDE SECTION-LH                         | Damaged           | 33.00 FS             | *26.08 FS              |
| 10       | 1   |             | *FRONT BUMPER CARRIER BRACKET                          | Not<br>Necessary  | 125.00 FS            | *-FS                   |
| 11       | 2   |             | *FRONT BUMPER CARRIER SUPPORT                          | Not<br>Necessary  | 52.00 FS             | *-FS                   |
| 12       | 1   |             | *FRONT FENDER-LH                                       | Dented            | 700.00 FS            | *559.60 FS             |
| 13       | 1   |             | *FRONT FENDER ATTACHMENT PARTS                         | Not<br>Necessary  | 183.00 FS            | *-FS                   |
| 14       | 1   |             | *FRONT FENDER SUPPORT-LH                               | Necessary         | 45.00 FS             | *36.00 FS              |
| 15       | 1   |             | *FRONT FENDER BRACKET-LH                               | Necessary         | 32.00 FS             | *25.20 FS              |
| 16       | 1   |             | *FRONT FENDER BRACKET DEFORMATION ELEMENT              | Necessary         | 45.00 FS             | *35.60 FS              |
| 17<br>18 | 1   |             | *FRONT FENDER POP RIVET *FRONT FENDER BRACKET-LH FRONT | Necessary<br>Bent | 18.00 FS<br>29.00 FS | *14.40 FS<br>*22.64 FS |
| 19       | 1   |             | *FRONT FENDER BRACE-LH                                 | Bent              | 107.00 FS            | *85.60 FS              |
| 20       | 1   |             | *FRONT WHEEL HOUSING LINER-LH                          | Not<br>Necessary  | 223.00 FS            | *-FS                   |
| 21       | 1   |             | *FRONT WHEEL HOUSING LINER ATTACHMENT PARTS            | Not<br>Necessary  | 82.00 FS             | *-FS                   |
| 22       | 1   |             | *FRONT WHEEL SPOILER                                   | Not<br>Necessary  | 66.00 FS             | *-FS                   |
| 23       | 1   |             | *FRONT WHEEL SPOILER TRIM                              | Not<br>Necessary  | 32.00 FS             | *-FS                   |
| 24       | 1   |             | *FRONT FENDER STONE CHIP GUARD-LH                      | Necessary         | 46.00 FS             | *36.64 FS              |
| 25       | 1   |             | *FRONT FENDER TOP COVER-LH REAR                        | Necessary         | 28.00 FS             | *22.24 FS              |
| 26       | 1   |             | *FRONT FENDER TOP COVER-LH FRONT                       | Necessary         | 21.00 FS             | *16.16FS               |
| 27       | 1   |             | *LED HEADLIGHT-LH                                      | Cut               | 7,087.00 FS          | 5,669.60 FS            |
| 28       | 1   |             | *LED HEADLIGHT VENTILATION HOSE                        | Not<br>Necessary  | 32.00 FS             | *-FS                   |
| 29       | 1   |             | *HEADLIGHT LIFT CYLINDER-LH                            | Not<br>Necessary  | 192.00 FS            | *-FS                   |
| 30       | 1   |             | *HEADLIGHT LIFT CYLINDER HOSE-LH                       | Not<br>Necessary  | 83.00 FS             | *-FS                   |
| 31       | 1   |             | *WATER RESERVOIR TANK                                  | Not<br>Necessary  | 135.00 FS            | *-FS                   |
| 32       | 1   |             | *HORN-HIGH TONE  | Not<br>Necessary  | 37.00 FS             | *-FS                   |
| 33       | 1   |             | *HORN BRACKET  | Not<br>Necessary  | 26.00 FS             | *-FS                   |
| 34       | 2   |             | *RADIATOR AIR GUIDE-LH                                 | Not<br>Necessary  | 36.00 FS             | *-FS                   |
| 35       | 1   |             | *FRONT TYRE RIM-LH (NPA)                               | Not               | 0.00 FS              | *-FS                   |
|          | 7.1 |             | Report was unsubmitted during this p                   |                   | AND THE WAY          | ******                 |

| No.   | Qty    | Part<br>No. | Particulars     | Condition                       | Repairer's | Amount   |
|-------|--------|-------------|-----------------|---------------------------------|------------|----------|
| 36    | 1      |             | *SUNDRIES       | Necessary<br>Not<br>Necessary   | 600.00 FS  | •-FS     |
| F=Fra | nchise | part. S=S   | ocNett.         | Total Parts (S\$)               | 13,579.00  | 8,157.44 |
|       |        |             | Report was unsu | ubmitted during this print-out. |            |          |

### Recommended Miscellaneous Items

There are no new miscellaneous items selected.

#### Recommended Labour

| No   | Particulars  | Lab.Type           | Repairer's | Amount   |
|------|--|--------------------|------------|----------|
| Labo | our Items  |                    |            |          |
| 1    | TO REMOVE AND TRANSFER FRONT WIRE HARNESS<br>FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE<br>SENSOR AND HEADLIGHT WASHER ASSY                                | New                | 360.00     | 360.00   |
| 2    | TO DISMANTLE AND RENEW FRONT BUMPER, LHS<br>FRONT FENDER AND LHS HEADLIGHT.RE-ORGANISE<br>FRONT CRASH MANAGEMENT<br>COMPONENTS.REINSTALL ALL PARTS REMOVED | New                | 2,100.00   | 1,250.00 |
| 3    | TO RESPRAY FRONT BUMPER AND LHS FRONT FENDER   | New                | 1,600.00   | 1,100.00 |
| 4    | TO RENEW LHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT   | New                | 280.00     | 0.00     |
| 5    | TO CARRY OUT DIAGNOSTIC CHECK  | New                | 192.00     | 192.00   |
|      | Gross Labor  | ur Cost (S\$)      | 4,532.00   | 2,902.00 |
|      | Report was unsubmitted duri  | ng this print-out. |            |          |

< END OF ESTIMATES >