

RE: [EXTERNAL] Re: SCN 8019K - 3rd party claim by Supreme Leasing via Legal Options (Letter from LO dated 16 March 2020)

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Wed 20/5/2020 10:25 AM

To: sn.chiok@gmail.com <sn.chiok@gmail.com>

Cc: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Dear Mdm Chiok,

We refer to the above matter.

We have further reviewed the matter and based on all the available information on hand, we are of the view that we do not have a good defense towards the claim submitted by third party as it is a head-to-rear collision. Therefore, we will proceed to settle the matter at best with third party.

We are convincing third party repairer to withdraw the claim from lawyer and resolve the matter directly to avoid further litigation, which would escalate to even more cost.

Please call us if you have further queries. Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: sn.chiok@gmail.com <sn.chiok@gmail.com>

Sent: Thursday, 19 March 2020 3:01 PM

To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Subject: [EXTERNAL] Re: SCN 8019K - 3rd party claim by Supreme Leasing via Legal Options (Letter from LO dated 16 March 2020)

This message is from an external sender; be cautious with links and attachments.

> On 19 Mar 2020, at 14:51, "sn.chiok@gmail.com" <sn.chiok@gmail.com> wrote:

>

>

> Dear Bennie:

> (Direct Tel : 64191718)

> cc Sam Lee (94886789)

>

> We just completed our telephone conversation and have duly noted your advice as follows:-

>

> (1) I do not need to reply Legal Options (on driver's details) as the full details were submitted since last year since 14/4/2019)

>

> (2) you have also advised that I DO NOT need to drop over to see you today to hand over the above said letter from Legal Options. AIG obviously has received the same letter & enclosure

>

> (3) you will follow-up with your appointed adjuster LKK (Olivia Lau) to whom I have submitted all reports etc since last year

>

> (4) appreciate you can update me on the above asap (mobile : 96791819

(5) AIG is aware that SCN8019 already sold to Audi in December 2019 (and my new Audi car's insurance is still handled by AIG)

>

> THANK YOU

>

> Mdm Chiok Siew Neo Hedy

> Mobile 96791819

>

> <image0.jpeg>

> <image2.jpeg>

> <image3.jpeg>

>





