

## Vic (LKKAUTO)

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**From:** Janice Goh Siew Geok <janice.goh@qbe.com>  
**Sent:** Tuesday, 10 September, 2019 12:02 PM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A; claims-singapore  
**Subject:** [VC012500] RE: Direct Settlement - Accident Involving SFS7777A (OI : QBE - TBA) AND SHD39Z (TP : LKK REF - CC3/QBE19006930/Khb3) on 14.04.2019

Hi Vic

Please proceed to reject TP claim.  
Thank you.

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### Janice Goh

Executive, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243

Website LinkedIn Twitter



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**From:** Vic (LKKAUTO) <vicalpeh@lkkauto.com>  
**Sent:** Tuesday, 10 September 2019 11:52 AM  
**To:** Janice Goh Siew Geok <janice.goh@qbe.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>  
**Subject:** RE: Direct Settlement - Accident Involving SFS7777A (OI : QBE - TBA) AND SHD39Z (TP : LKK REF - CC3/QBE19006930/Khb3) on 14.04.2019

Dear Janice,

We refer further to the below email.

Based on the Insured's video footage, we are of the view that our Insured vehicle was travelling straight across the junction with green light on his favour when TP vehicle on the other side was making a right turn and did not slowed down or stop to give way to our Insured's vehicle. TP repairer confirmed that they do not have any evidence available.

As such, we are of the view that our Insured is not liable of this accident and we intend to deny the TP claim.

For your approval please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Janice Goh Siew Geok (<mailto:janice.goh@qbe.com>)

**Sent:** Tuesday, 10 September, 2019 9:21 AM

**To:** Shu Pei (LKKAuto); Poh Kin (LKKAuto); Admin A

**Subject:** RE: Direct Settlement - Accident Involving SFS7777A (OI : QBE - TBA) AND SHD39Z (TP : LKK REF - CC3/QBE19006930/Kfb3) on 14.04.2019

Hi

Attached herewith the video footage from insured for your kind attention.

Thank you.

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**Janice Goh**

Executive, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243

Website LinkedIn Twitter



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**From:** Janice Goh Siew Geok

**Sent:** Tuesday, 10 September 2019 9:19 AM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>; Poh Kin (LKKAuto) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>; Admin A ([admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)) <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SFS7777A (OI : QBE - TBA) AND SHD39Z (TP : LKK REF - CC3/QBE19006930/Kfb3) on 14.04.2019

Hi

Please let us have an update asap.

Thank you.

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**Janice Goh**

Executive, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583  
+65 6477 1243  
Website LinkedIn Twitter



**From:** Joyce Foo

**Sent:** Monday, 13 May 2019 11:26 AM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>; Poh Kin (LKKAuto) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>; Admin A (<[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>)

**Subject:** FW: Direct Settlement - Accident Involving SFS7777A (OI : QBE - TBA) AND SHD39Z (TP : LKK REF - CC3/QBE19006930/Kfb3) on 14.04.2019

Our Ref. VC012500

Dear Poh Kin

We refer to the above.

As per Insured's report, he was travelling straight when third party beat the traffic light and collided into his car.

In view of conflict versions, please request for video/evidence.

Thanks & Best Regards

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**Joyce Foo**

Senior Assistant

Claims Dept/Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

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**From:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Sent:** Monday, 22 April 2019 6:53 PM

**To:** Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>

**Cc:** Poh Kin (LKKAuto) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>; Admin A (<[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>)

**Subject:** Direct Settlement - Accident Involving SFS7777A (OI : QBE - TBA) AND SHD39Z (TP : LKK REF - CC3/QBE19006930/Kfb3) on 14.04.2019

**WITHOUT PREJUDICE**

Dear Joyce,

We refer to the above matter.

We have inspected TP vehicle SHD 39Z at M/s Trans-cab Auto Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Poh Kin and he can be contacted at DID: 6841-2132.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

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## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Tuesday, 10 September, 2019 1:57 PM  
**To:** Ng Wai Yin  
**Cc:** claims@transcab.com.sg; Admin A; Vic (LKKAUTO)  
**Subject:** TCS REF: AAD1904-168--Accident involving SFS7777A (QBE) & SHD39Z on 14.04.19  
LKK REF CC3/QBE19006930/Khb3  
**Attachments:** Video.mov

Without Prejudice

Dear Wai Yin,

We refer to the subject matter.

Please be informed that our principal had further reviewed the matter and based on the available information and evidence at hand, our principal is in the view that our Insured is not liable of this accident.

Our Insured Driver had reported that he was driving across the junction with green light on his favour when your client on the other side, did not stop and continued to make a right turn and collided to our Insured's vehicle. Please refer to the attached video footage for your reference.

As such, we have our principal's instruction and that we are unable to look into your client's claim.

We will now close the matter in our end.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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