

22/03/2019

ASS. REC. BY:

REF: CS3 / msh 18017019 / 41037

Special Instruction:

Surveyor

msh

ASSIGNMENT (Office)

From (Person):

Fievel Foo

of

msh

Date/Time:

17/04/2019

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SJV 5707C

Insured:

SLQ 2829G

at Workshop m/s

2 One Automotive

Tel:

of

Blk 1 Kaki Bukit Ave 6 #01-87

Policy No:

A80450773QMX

Claim No:

569177

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

01.09.2018

CA / REV / REP. / REV 24 HRS WP

19.09.2018

H.O.D. Endorsement:

Date/Time:

18/09/2018 11:40pm

Person Contacted:

Xunne

Vehicle IN/OUT

Date/Time

Action/Instruction (X) Estimate

SJV 5707C - X

SLQ 2829G - X

Dismantle: 19/9/2018

After repair: 21/9/2018.

Do Not Finalise

21/9/19

Sumat L/S \$3800.56. CRed. 1000; 20%

22/4. Prepares to typist

22/4/2019

RECEIVED 22 APR 2019

PRS

REF: MSLH

Summit mercus

Molmen

ASSIGNMENT

From: Date: 19092018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SJV 5707C

at Workshop m/s 2-one Automotive
of Blk 1 Kaki Bukit Ave 6

Insured: #01-87

Policy No.

Claims No.

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 22

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: 2 Consistent? : Yes or No

Est. Repairs: 5 days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

LTA 14423

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SJV 5707C Yr Regn: 1 / 10

Type: M.Carr / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or CA1

Make: Honda civic 1MA cc 1339

Colour: Purple A/C: Insured / Std / NI / NA

Sp. Reading: 159329 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: JHMF0362095202237

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: NH / S/Rim / STD A/Rim or

Tyre Size: F: 195/65R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Federal

Front

R/Bal. 6 mm

Rear

R/Bal. 6 mm

L/Bal. 6 mm

L/Bal. 6 mm

D.O.A. 1/9/18

D.O.I. 19/9/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

no settlement. PRS
3800-5/4

Date/Time, File Pass to?

☐ : Preli. Report

Days Of Repair: 5

1)

☐ : Final Report

Resurvey No. of Trip: 2

Survey Fee:

Date/Time, File Return to?

Transportation

2)

Add Fee: ☐ : Site Insp (\$)

) S + RS \$

☐ : Interview (\$)

) Photos

☐ : Tech. Invs (\$)

) Others

☐ : Weekend (\$)

Report Format: PRS

Lump Sum / I.B.I. (\$ -)

TOTAL

120

10

130

PAL'S

APPRAISER PTE LTD

No. 1 Kaki Bukit Ave 6 #01-53 AutoBay @ Kaki Bukit Singapore 417883

Tel: 81818802 Fax: 67471017 Registration No: 201000268D

Invoice No 09-18015/AY

Billing Name & Address

Altitude Car Leasing Pte Ltd

No.1 Kaki Bukit Ave 6, Blk D

#01-87 AutoBay@Kaki Bukit

Singapore 417883

Date 23 Oct 2018

Vehicle No : SJV 5707 C

Model : Honda Civic

Item	Descriptions	Amount S\$
1	Date of inspection : <u>14 Sep 2018</u> A copy of the inspection / survey report Correspondence, postages and etc.	
2	Photography Services - Purchase of films, develop negatives - Storage of negatives - Submission of photographs <u>126</u> copies	
3	Transportation Charges	
4	2nd Inspection	
	Total	<u>\$ 606.00</u>
	SDLS : SIX HUNDRED AND SIX ONLY	

Notes :

1. All cheque payment should be "Crossed" and made payable to "Pal's Appraiser Pte. Ltd."
2. All cheque should have our "Invoice No." written on the reverse side of the cheque
3. For further enquiries on this invoice, please feel free to contact us



Official Stamp

E & O. E

PAL'S

APPRAISER PTE LTD

No. 1 Kaki Bukit Ave 6 #01-53 AutoBay @ Kaki Bukit Singapore 417883
Tel: 81818802 Fax: 67471017 Registration No: 201000268D

Report Reference : TP / 09-18015/AY / 2018
Date of Report : 23 Oct 2018

Altitude Car Leasing Pte Ltd
No.1 Kaki Bukit Ave 6, Blk D
#01-87 AutoBay@Kaki Bukit
Singapore 417883

THIRD PARTY SURVEY

ACCIDENT HAPPENED ON 1 Sep 2018

As per your instruction dated 14 Sep 2018 with regard to the above matter. We have carried out a physical inspection on the said vehicle SJV 5707 C . We enclosed herewith our report and findings as follows:

1. VEHICLE PARTICULARS

Registration No : SJV 5707 C
Model : Honda Civic
Year / Capacity : 2010/1339
Chassis No : JHMFD36209S202237
Engine No : LDA24010285
Mileage : 159328
Colour : Blue

2. TYRES CONDITION

			<u>Size</u>	<u>Made</u>	<u>Balance</u>		<u>Rim</u>
FRONT	O/S	:	195/65 R15	Michelin	5.00	mm	Sport
REAR	O/S	:	195/65 R15	Gremax	5.00	mm	Sport
FRONT	N/S	:	195/65 R15	Michelin	5.00	mm	Sport
REAR	N/S	:	195/65 R15	Gremax	5.00	mm	Sport

PAL'S

APPRAISER PTE LTD

No. 1 Kaki Bukit Ave 6 #01-53 AutoBay @ Kaki Bukit Singapore 417883
Tel: 81818802 Fax: 67471017 Registration No: 201000268D

3. DESCRIPTION OF DAMAGES

At the time of inspection, we noted that the vehicle has sustained an impact damages on the rear portion(s). For more detail of the damages, please see photograph attached.

4. Workshop Address : Z-One Automotive Pte Ltd
No.1 Kaki Bukit Ave 6, Blk D
#01-87 AutoBay@Kaki Bukit
Singapore 417883

5. Estimated normal period of repair : 7 working days to complete.

6. Enclosed number of photograph : 126 copies.

7. In accordance to your instruction, we have **Not Authorised** repair to the vehicle and the survey was done on a **"Without Prejudice"** basis. We hope that this report will be of assistance to you in dealing with the matter.

8. Should you discover any discrepancy in the report, please kindly notify us **within 2 weeks**, or the report will be treated as correct.

Disclaimer

The rates and assessment of damages as stated in this report is to be used solely for legal proceedings in relation to the surveyed vehicle and the accident in which the surveyed vehicle was involved in. The rates and assessment of damages must not be used in any circumstances for comparison with other vehicles and/or other accidents in other legal proceedings.

Vehicle No: **SJV 5707 C**
 Report No: **TP/ 09-18015/AY / 2018**

SPARE PARTS

Qty	Parts Description	Condition	Workshop's Estimation	Our Revised Estimation
<u>List Items</u>				
1	Boot lid	Damage	\$ 671.77	\$ <i>7/20</i> 671.77 ✓
2	Boot lid lamps	Damage	\$ 402.60	\$ <i>NN</i> 402.60 X
1	Boot lid lock	Damage	\$ 205.70	\$ <i>2/21</i> 205.70 ✓
1	Boot lid logo	Necessary	\$ 28.27	\$ <i>2/21</i> 28.27 ✓
1	Boot lid rubber	Necessary	\$ 100.20	\$ <i>2/21</i> 100.20 ✓
1	Boot lid 'HYBRID' emblem	Necessary	\$ 53.30	\$ <i>2/21</i> 53.30 ✓
1	Boot lid 'CIVIC' emblem	Necessary	\$ 31.60	\$ <i>2/21</i> 31.60 ✓
2	Rear taillamps	Damage	\$ 544.20	\$ <i>2/21</i> 544.20 ✓
2	Rear taillamp lower brackets	Necessary	\$ 36.00	\$ <i>2/21</i> 36.00 ✓
1	Rear end panel	Damage	\$ 308.40	\$ <i>2/21</i> 308.40 ✓
1	Rear end panel inner garnish	Damage	\$ 64.24	\$ <i>2/21</i> 64.24 ✓
1	Rear bumper	Damage	\$ 701.00	\$ <i>2/21</i> 701.00 ✓
2	Rear bumper side retainers	Damage	\$ 31.00	\$ <i>2/21</i> 31.00 ✓
1	Rear exhaust silencer	Damage	\$ 565.60	\$ <i>2/21</i> 565.60 X
2	Rear exhaust silencer mountings	Damage	\$ 62.60	\$ <i>2/21</i> 62.60 X
2	Rear fender inner trims	Damage	\$ 308.40	\$ <i>2/21</i> 308.40 ✓
1	Boot lid inner trim	Intact	\$ 153.00	\$ <i>2/21</i> X
1	Rear spare tyre panel	Repair	\$ 1002.54	\$ <i>2/21</i> X
1	Rear spare tyre board	Damage	\$ 359.90	\$ <i>2/21</i> 359.90 ✓
			\$ 5630.32	\$ 4474.78
	Discount	20.0%	\$ 1126.06	\$ 894.96
			\$ 4504.26	\$ 3579.82
<u>Special Nett Items</u>				
1	Rear bumper clip (1 set)	Necessary	\$ 45.00	\$ <i>2/21</i> 45.00 ✓
1	Rear reverse sensor (1 set)	Damage	\$ 280.00	\$ <i>2/21</i> 280.00 200
			\$ 325.00	\$ 325.00

7-3443.98
2755.18

Spare Parts Total \$ 4829.26 \$ 3904.82

Vehicle No: **SJV 5707 C**
Report No: **TP/ 09-18015/AY / 2018**

LABOUR COST

S/No	Job Descriptions	Workshop's Estimation	Our Revised Estimation
	Spare Parts Total c/f	\$ 4829.26	\$ 3904.82
1	To remove and refit rear electrical wiring, replaced damaged lamps and test for proper functioning.	\$ 50.00	\$ 30 40.00
2	To remove and refit inner trims, inner garnishes, to facilitate the repairs.	\$ 150.00	\$ 80.00
3	To remove and refit rear bumper sensor.	\$ 120.00	\$ 50 80.00
4	To remove and refit, straighten and re-adjust exhaust pipe and replace rear exhaust silencer and mountings.	\$ 150.00	\$ 80.00
5	To remove and replace the above damaged parts, straighten, knock out, realign and repair including cut and weld body panels. To re-adjust to the original position using power tools.	\$ 1200.00	\$ 600 880.00
6	To spray paint on the replaced and repaired parts, prepare spray such as masking tape the unaffected areas with paper, cleaning and sanding of surfaces, final polishing and waxing are also available.	\$ 1200.00	\$ 880.00
7	To apply undercoating on the repaired and replaced panels for rust protection.	\$ 150.00	\$ 60 90.00
Total		\$ 7849.26	\$ 6034.82

The repairer has agreed to undertake the repair under a Lump Sum Basis. We have further adjusted the amount to a Lump Sum Repair Contract of:

\$ 4800.00

SDLS: FOUR THOUSAND EIGHT HUNDRED ONLY


Qualified Appraiser

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	03/09/2018 13:46
Date Of Accident	01/09/2018 14:05
Exact Location Of Accident	JURONG EAST AVE 1 TURNING TO JURONG TOWN HALL ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJV5707C
Insured/Policyholder	
Name Of Registered Owner	ALTITUDE CAR LEASING PTE LTD
Co Reg No	201703858E
Email Address	CARRDOTSGFRANCIS@GMAIL.COM
Mobile Phone No	(LOCAL) +65-90461322
Alternative Phone No	OFFICE-90461322

Vehicle Particulars

Manufacturer	HONDA
Model	CIVIC-1.3 HYBRID MX (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	SJV5707C
Cover Note Number	

Driver

Name of Driver	TAN KIAT HAO FRANCIS
NRIC No	S8527365E
Date Of Birth	19/08/1985
Occupation	OUTDOOR
Date Of Driving Pass	27/05/2005
Driving Experience	13 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90461322
Fax Number	
Contact Number	
Email Address	CARRDOTSGFRANCIS@GMAIL.COM

Address	BLK 140 RIVERVALE STREET #12-780
Postcode	540140
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : LEE YING LIN ROSELIN
	GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	CLEMENTI POLICE DIVISIONAL HQ (D DIVISION)
Police Station Address	ROAD: 20 CLEMENTI AVENUE 5 , POSTCODE: 129858 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-7740000 - FAX NO: 67741705
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

Please refer to the sketch Plan

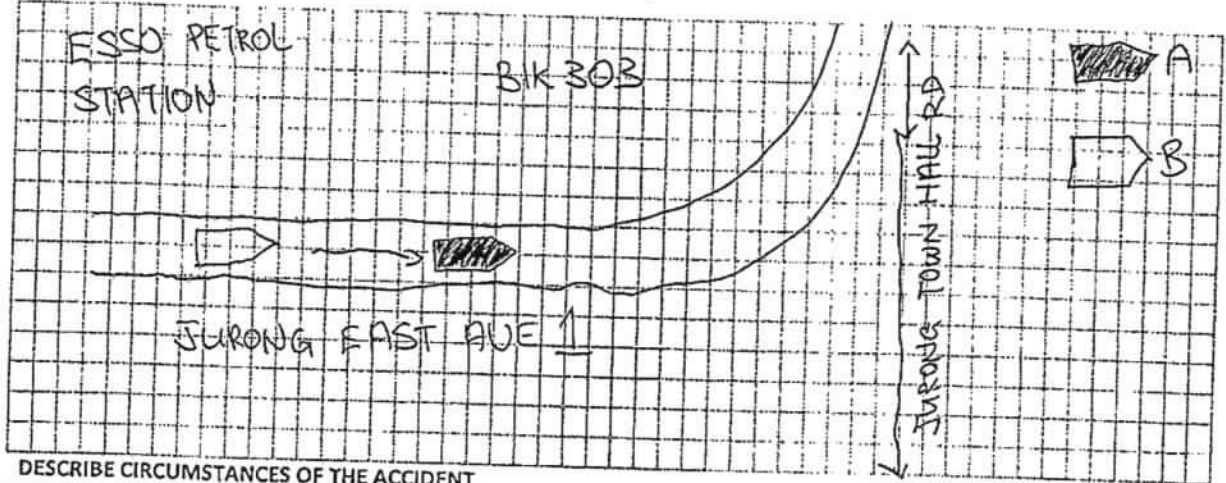
Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLQ2829C
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was travelling on JURONG EAST AVE 1 on 1st SEP 2018 AT 1400 PM
 DUE to the congested traffic, I had to stop for my turn to filter
 left to Jurong Town HALL RD. There were at least 6-7 cars stopped in front
 of my car. Approx 5-8 seconds later, another vehicles hit my car with
 a huge impact...

Important:

You have been advised by the workshop that in the event that you wish to claim against your own policy (OD CLAIM), There is a FOURTEEN (14) DAYS CLAUSE WHEREBY MUST BE MADE within the stipulated time frame from the day of the occurrence.

- Reporting Only
- Claim OD
- Claim TP
- ☒ - Claim OD/ TP at other workshop

DECLARATION

I/WE declare the foregoing particulars are true in every respect.



Policyholder's signature
 Date & Time

Driver's Signature
 (if driver not the policyholder)
 Date & Time

Reporting Centre Personnel's Signature
 Name:
 Nric/Fin No.

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed.
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No:

5515077



NRIC No. S8527365E



Date of issue

20-08-2015

Address

APT BLK 140 RIVERVALE STREET
#12-780
SINGAPORE 540140

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class	Description	Pass Date
Class 2B	Motorcycles <= 200 CC	09 Nov 2004
Class 3	Motor cars <= 3000 kg with <= 7 passengers, exclusive of the driver; and motor tractors/vehicles <= 2500 kg	27 May 2005

S8527365E

S/No. 9000020317

NP 428A

Licence No: S8527365E

This card is not transferable and is the property of the Land Transport Authority (LTA). It must be surrendered to LTA on request. If found, please return to LTA, 10 Sin Ming Drive, Singapore 575701.

Type	Description	Issue Date
13	PRIVATE HIRE CAR VL	08/03/2018



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8527365E



Name

TAN KIAT HAO, FRANCIS
(CHEN JIEHAO)

陈杰豪

Race

CHINESE

Date of birth

19-08-1985

Sex

M

S8527365E

Country/Place of birth

SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE



Identity Card No. S8527365E

TAN KIAT HAO, FRANCIS
(CHEN JIEHAO)

Valid Date: 19 Aug 1985

Issue Date: 09 Nov 2004



001300021J

Land Transport Authority



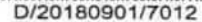
VOCATIONAL LICENCE

Licence No. S8527365E

Name TAN KIAT HAO, FRANCIS

Valid Issue Date: 08/03/2018

Please visit www.lta.gov.sg to check
the status of this vocational licence



Report No. D/20180901/7012

Police Station Of Origin
Clementi Police Divisional HQ
20 Clementi Avenue 5 SINGAPORE 129858
Tel No:1800-7740000

Date/Time Report Made 01/09/2018 22:12	Vide Report No.	Station Diary No.		
Name Of Informant TAN KIAT HAO, FRANCIS	Address APT BLK 140 RIVERVALE STREET #12-780 SINGAPORE 540140			
ID Type / ID No. NRIC NO / S8527365E	Contact No. Home/Office:	Mobile: 90461322		
Nationality SINGAPORE CITIZEN	Email Address carrdotsgfrancis@gmail.com			
Occupation Driver / Operation Executive	Sex Male	Age 33	Date of Birth 19/08/1985	Race Chinese
Institution/School Name	Language English			
Date/Time Of Incident 01/09/2018 14:05 - 01/09/2018 14:40	Location Of Incident JURONG EAST AVENUE 1			

There was a line of Queue(at least 6-7 Cars) stopping to turn onto Jurong Town hall.
The vehicle I was driving(SJV5707C) was already stationary and not moving for at least 8-10 seconds due to the congested traffic.
Moments later, vehicle (SLQ 2829G) collided into the back of my vehicle when all the cars were stationary.
There was a passenger onboard my vehicle at the point of accident. Roselin Lee Ying Lin S8713105Z

Signature Of Officer Recording The Report: Not applicable		Signature Of Informant: The identity of the person making this report has been authenticated by SingPass. No signature is required.
Signature Of Interpreter: Not applicable		Date/Time: 01/09/2018 22:12
Officer In-Charge Of Case:		Classification Of Case:

Authentication Stamp



POLICE REPORT (NP299)

CONTINUATION OF REPORT

Report No. D/20180901/7012

Afterwhich, we exited the vehicle along with the female Driver (Yeo Mei Mei, S7700968Z). After taking photos of both our vehicles and exchanging contact numbers, we proceeded and left.
Few hours later both me and my passenger went ahead to seek a doctor as we were both feeling pain on our back and neck.

Medical leaves and medication were prescribed by the doctor.

Subjects Involved			
Suspect			
Person Name	Yeo Mei Mei		
ID Type	NRIC NO	ID No	S7700968Z
Gender	Female	Age	40-41
Race	Chinese	Language	English
Address	141 Bukit Batok street 11 #14-27 SINGAPORE 650141	Mobile No	91013700
Complexion	Fair	Build	Slim
Height About	160cm	Attire Last Worn	casual
Hair Colour	Brown	Hair Style	Long-Straight
Victim			
Person Name	TAN KIAT HAO, FRANCIS		
ID Type	NRIC NO	ID No	S8527365E
Signature Of Officer Recording The Report:		Signature Of Informant:	
Not applicable		The identity of the person making this report has been authenticated by SingPass. No signature is required.	
Signature Of Interpreter:		Date/Time:	
Not applicable		01/09/2018 22:12	
Officer In-Charge Of Case:		Classification Of Case:	

Authentication Stamp



**SINGAPORE
POLICE FORCE**



D/20180901/7012

3 of 3

POLICE REPORT (NP299)

CONTINUATION OF REPORT

Report No. D/20180901/7012

Gender	Male	Age	33
Race	Chinese	Language	English
Occupation	Driver / Operation Executive	Address Type	
Address	APT BLK 140 RIVERVALE STREET #12-780 SINGAPORE 540140	Mobile No	90461322
Is Informant A Victim?	Yes		
Person Name	Lee ying Lin Roselin		
ID Type	NRIC NO	ID No	S8713105Z
Gender	Female	Age	31
Race	Chinese	Language	English
Occupation	Clerical supervisor	Address	317 Jurong East Street 31 #02- 32 SINGAPORE 600317
Mobile No	93632266	Relation To Informant	Girlfriend
Person Name	TAN KIAT HAO, FRANCIS (Informant)		

Signature Of Officer Recording The Report:

Not applicable

Signature Of Interpreter:

Not applicable

Officer In-Charge Of Case:

Authentication Stamp

Signature Of Informant:

The identity of the person making this
report has been authenticated by
SingPass. No signature is required.

Date/Time:

01/09/2018 22:12

Classification Of Case:






































...CLAIM SUBFOLDER...(Pending for Survey Report)



















































CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	03 Sep 2018		18 Sep 2018 16:12 Edit Adj Rpt	S\$3,800.00 Edit Estimates	S\$3,800.00 View Rpt		Pending for Survey Report Cancel Case




































Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	PHANG CZE HUNG, ID: S7205286B								
Main Claimant:	ALTITUDE CAR LEASING PTE LTD, Co. Reg. No.: 201703858E								
Vehicle Reg. No.:	SJV5707C	Date of Loss:	01/09/2018 14:00 - :59 [103 Months and 3 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 569177	Policy/Cover Note No.:	A80450773QMX (Comprehensive) Coverage: 08/12/2017 - 07/12/2018						
Vehicle Reg. No. (Insured):	SLQ2829G	Policy No. (Claimant):							
		Excess:							
Repairer:	Z-one Automotive Pte Ltd - Kb (HQ) 1 Kaki Bukit Avenue 6, #01-87/85 Autobay @ Kaki Bukit, 417883 Kaki Bukit - Tel:								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Fievel Foo Wenyao - 6643 1316]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 26/04/2019]								
Driver/Custodian (Insured):	YEO MEI MEI (), NRIC: S7700968Z, Tel: +6591013700 Email:								
Adj Asg. Remarks:	Liability 100%. Contact Person: Yvonne / 9755 2115 / 6250 2115. TP disagree with our SJE list. Proceed to appoint LKK.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> MSIG_SG (24/04/2019): Report Send Back Alerts - SJV5707C (TP) 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJV5707C (569177)
[SLQ2829G]
TP
ALTITUDE CAR LEASING PTE LTD
Sep 1 2018 2:00PM
[PHANG CZE HUNG]
Z-one Automotive Pte Ltd - Kb

Upload Documents			Upload Photos		Compose New Letter		View		View In Browser	
Photos / Images							3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print	
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2	19/09/18 13:18	Odometer Reading						Load JPG	<input checked="" type="checkbox"/>	
3	19/09/18 13:18	General View						Load JPG	<input checked="" type="checkbox"/>	
4	19/09/18 13:18	General View						Load JPG	<input checked="" type="checkbox"/>	
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Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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115	22/09/18 10:56	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	18/09/18 11:11	Email - PRI	 Load PDF	
2	18/09/18 11:12	SJV5707C E-file & Police report	 Load PDF	
3	03/12/18 17:21	SURVEY PHOTOS	 Load PDF	
4	03/12/18 17:22	SURVEY PHOTOS	 Load PDF	
5	09/04/19 16:55	surveyor report	 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	23/04/19 09:43	Colour Photo	 Load PDF	
2	24/04/19 11:48	PRS Invoice	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG18017019/UTD3E2-1

Date: 24/04/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: A80450773QMX

Claimant Vehicle No: SJV5707C

Insured Vehicle No: SLQ2829G

Date of Loss: 01/09/2018

Nature of Claim: TP

Claim No: 569177

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJV5707C

Make & Model: HONDA CIVIC, 1.3 IMA CVT (A)

Engine No: LDA24010285

Reg. Date: 29/01/2010 (Man. Year: 2008)

Chassis No: JHMF36209S202237

Colour: Purple

Odometer: 159329 km

Engine Capacity: 1339 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size: 195/65 R15

Front Left Side: Federal 6 mm

Rear Left Side: Federal 6 mm

Front Right Side: Federal 6 mm

Rear Right Side: Federal 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,829.26	3,000.18	1,829.08	37.87
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,020.00	1,780.00	1,240.00	41.06
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,849.26	4,780.18	3,069.08	39.10
Approved Total (Overridden) (S\$)		3,800.00		
(S\$)	7,849.26	3,800.00	4,049.26	51.59
+ GST 7.00/7.00% (S\$)	549.45	266.00	283.45	51.59
Nett Amount (S\$)	8,398.71	4,066.00	4,332.71	51.59

INSPECTION

Date of Assignment: 18/09/2018

Date Inspected: 19/09/2018 Inspected At:

Z-one Automotive Pte Ltd - Kb (HQ)
1 Kaki Bukit Avenue 6, #01-87/85 Autobay
@ Kaki Bukit
Singapore 417883

Estimated Period of Repair: 5.0 days

Adjuster: MARCUS CHUA**Manager:** DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 24 Apr 2019)
Parts: 143	HONDA CIVIC 1.3 IMA CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SJV5707C)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BOOT LID	Dented / Buckled	671.77 FL	*671.77 FL
2	2		*BOOT LID LAMPS	Not Necessary	402.60 FL	*- FL
3	1		*BOOT LID LOCK	Bent	205.70 FL	*205.70 FL
4	1		*BOOT LID LOGO	Necessary	28.27 FL	*28.27 FL
5	1		*BOOT LID RUBBER	Twisted	100.20 FL	*100.20 FL
6	1		*BOOT LID HYBRID EMBLEM	Necessary	53.30 FL	*53.30 FL
7	1		*BOOT LID CIVIC EMBLEM	Necessary	31.60 FL	*31.60 FL
8	2		*REAR TAILLAMPS	Cracked	544.20 FL	*544.20 FL
9	2		*REAR TAILLAMP LOWER BRACKETS	Bent	36.00 FL	*36.00 FL
10	1		*REAR END PANEL	Dented	308.40 FL	*308.40 FL
11	1		*REAR END PANEL INNER GARNISH	Twisted	64.24 FL	*64.24 FL
12	1		*REAR BUMPER	Dented / Deformed	701.00 FL	*701.00 FL
13	2		*REAR BUMPER SIDE RETAINERS	Bent	31.00 FL	*31.00 FL
14	1		*REAR EXHAUST SILENCER	Repair	565.60 FL	*- FL
15	2		*REAR EXHAUST SILENCER MOUNTINGS	Not Necessary	62.60 FL	*- FL
16	2		*REAR FENDER INNER TRIMS	Deformed	308.40 FL	*308.40 FL
17	1		*BOOT LID INNER TRIM	Not Necessary	153.00 FL	*- FL
18	1		*REAR SPARE TYRE PANEL	Repair	1,002.54 FL	*- FL
19	1		*REAR SPARE TYRE BOARD	Torn	359.90 FL	*359.90 FL
20	1		*SET REAR BUMPER CLIP	Necessary	45.00 FS	*45.00 FS
21	1		*SET REAR REVERSE SENSOR	Shorted	280.00 FS	*200.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	5,955.32	3,688.98
- List Item Discount on L Items 20.00/20.00% (\$\$)	1,126.06	688.80
Total Parts (\$\$)	4,829.26	3,000.18

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND REFIT REAR ELECTRICAL WIRING, REPLACED DAMAGED LAMPS AND TEST FOR PROPER FUNCTIONING	New	50.00	30.00
2	TO REMOVE AND REFIT INNER TRIMS, INNER GARNISHES, TO FACILITATE THE REPAIRS	New	150.00	80.00
3	TO REMOVE AND REFIT REAR BUMPER SENSOR	New	120.00	50.00
4	TO REMOVE AND REFIT, STRAIGHTEN AND RE-ADJUST EXHAUST PIPE AND REPLACE REAR EXHAUST SILENCER AND MOUNTINGS	New	150.00	80.00
5	TO REMOVE AND REPLACE THE ABOVE DAMAGED PARTS, STRAIGHTEN, KNOCK OUT, REALIGN AND REPAIR INCLUDING CUT AND WELD BODY PANELS. TO RE-ADJUST TO THE ORIGINAL POSITION USING POWER TOOLS	New	1,200.00	600.00
6	TO SPRAY PAINT ON THE REPLACED AND REPAIRED PARTS, PREPARE SPRAY SUCH AS MASKING TAPE THE UNAFFECTED AREAS WITH PAPER, CLEANING AND SANDING OF SURFACES, FINAL POLISHING AND WAXING ARE ALSO AVAILABLE	New	1,200.00	880.00
7	TO APPLY UNDERCOATING ON THE REPAIRED AND REPLACED PANELS FOR RUST PROTECTION	New	150.00	60.00
Gross Labour Cost (\$\$)			3,020.00	1,780.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >