

3

INS. REC. BY

REF: CS/CT119006864/Jv d307

Special Instruction:

Surveyor

ASSIGNMENT (Office)

From (Person):

Chong Soon Sen

of

CTI

Date/Time:

17/4/19 @ 1:11pm

Estimated Cost:

Bill to:

OD ~~PT~~ WS/TT RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No:

GBF 2589A

Insured:

GY 4634 E

at Workshop m/s

SMRT

Tel:

6555 5556

of

60 woodlands Ind. Park E4

Policy No:

Claim No:

SNM19D201586

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

8/4/19

23 Apr. 2018 2.30 p.m.

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

3:19pm 17/4/19

Person Contacted:

G8/mer

Vehicle IN (OUT)

Date/Time

Action/Instruction (✓) Estimate

GBF 2589A - X

REF: CT1

ASSIGNMENT

From:

Date: 23.4.2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: GBF 2589A

at Workshop m/s SMRT Automotive

of 60 woodlands Industrial Park E4

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

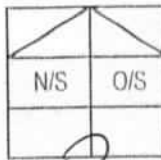
(Client's Record)

Make of Veh:

2.30 p.m

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

mp

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

GBF2589A

Yr Regn: 18 Aug 2016

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Isuzu D-max

C.C 2499

Colour:

white

A/C: Insured / Std / NI / NA

Sp. Reading:

166747

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

MPATFR86JGT003669

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 215/70 R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

7

mm

R/Bal.

7

mm

L/Bal.

7

mm

L/Bal.

7

mm

D.O.A.

8/4/19

D.O.I.

23/4/19

Survey held at

Sunt

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

22/5/19

Confirmed L/s \$2100/- 5days. of repair. (Ref 3669.10, 6419)

RECEIVED 23 MAY 2019

Date/Time, File Pass to?



Preli. Report

1)



Final Report

Date/Time, File Return to?

2)

22/5 - typist

Days Of Repair:

5

Resurvey No. of Trip:

1

Add Fee:



Site Insp (\$)



Interview (\$)



Tech. Invs (\$)



Weekend (\$)

Survey Fee:

220

Transportation:

) \$ + RS, \$

) Photos

) Others

TOTAL

220

Report Format:

merimen

Lump Sum / I.B.I. (\$) 2100/-

Veron Chen (LKKAUTO)

From: Admin-D (LKKAUTO)
Sent: Tuesday, 7 May 2019 5:44 PM
To: 'Chong Boon Sen'; SUR
Cc: assignments
Subject: RE: survey on gbf2589a / tp claim china taiping insurance: doa: 8.4.19 / our ref: snm19d201586

Dear Boon Sen,

Thank you for the email.

Dear Veron,

FYNA Our Ref : CS/CTI19006864/Jvd3

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Boon Sen [mailto:boonsen.chong@sg.cntaiping.com]
Sent: Tuesday, 7 May 2019 4:06 PM
To: Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/One Stop Srv/One Stop Srv) <TeyChorKeng@smrt.com.sg>
Cc: 'assignments' <assignments@lkkauto.com>
Subject: RE: survey on gbf2589a / tp claim china taiping insurance: doa: 8.4.19 / our ref: snm19d201586

Without Prejudice

Our Ref: snm19d201586/6

Dear Sirs

We refer to the above matter.

Liability is in favor of your client and we agree to go for Direct Settlement, subject to consistency of damages, based on our appointed surveyor's findings, with supporting documents. LOR \$60-100/day, LOU \$60-100/day (pickup) as per benchmark scheme.

Aside to M/s LKK, please upload your report and bill for services rendered in Merimen at your earliest convenience.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson Road
#16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/One Stop Srv/One Stop Srv) [<mailto:TeyChorKeng@smrt.com.sg>]

Sent: Tuesday, 7 May, 2019 3:56 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: RE: survey on gbf2589a / tp claim china taiping insurance: doa: 8.4.19 / our ref: snm19d201586

Dear Boon Sen,

Attached estimates for your reference and please kindly advise, thanks.

Regards,
Esther

From: Chong Boon Sen [<mailto:boonsen.chong@sg.cntaiping.com>]

Sent: 07 May 2019 15:25

To: Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/One Stop Srv/One Stop Srv)

Subject: RE: survey on gbf2589a / tp claim china taiping insurance: doa: 8.4.19 / our ref: snm19d201586

Without Prejudice

Dear esther,

We are prepared to direct settle subject to estimate.

Chong Boon Sen

Claims Executive
Department

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From: Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/One Stop Srv/One Stop Srv) [<mailto:TeyChorKeng@smrt.com.sg>]

Sent: Tuesday, 7 May, 2019 3:11 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: RE: survey on gbf2589a / tp claim china taiping insurance: doa: 8.4.19 / our ref: snm19d201586

Dear Boon Sen,

Kindly advice, thanks.

Regards,
Esther

From: Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/One Stop Srv/One Stop Srv)

Sent: 17 April 2019 17:50

To: 'Chong Boon Sen'

Subject: RE: survey on gbf2589a / tp claim china taiping insurance: doa: 8.4.19 / our ref: snm19d201586

Dear Boon Sen,

Can I have the liability check for gbf2589a?

We will appreciate if you could confirm your agreement on direct settlement with workshop for COR and claim for LOU @ \$120.00 per day or rental @ \$150.00 per day. Number of days will be in accordance with your surveyor's recommendation.

Your Ref : GY4634E

Our Ref : GBF2589A WL/APR2019/009

DOA : 08/04/2019

Thank you.

Regards,
Esther

From: Chong Boon Sen [<mailto:boonsen.chong@sg.cntaiping.com>]

Sent: 17 April 2019 13:11

To: Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/One Stop Srv/One Stop Srv)

Cc: assignments

Subject: RE: survey on gbf2589a / tp claim china taiping insurance: doa: 8.4.19 / our ref: snm19d201586

WITHOUT PREJUDICE

Dear Sir,

We will be assigning M/s LKK Auto Consultants Pte Ltd to survey your client's vehicle.

Aside to LKK,

Please proceed to survey the third party vehicle on WP basis.

Thank you.

Chong Boon Sen

Claims Executive
Department

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From: Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/One Stop Srv/One Stop Srv) [<mailto:TeyChorKeng@smrt.com.sg>]
Sent: Wednesday, 17 April, 2019 12:03 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: RE: survey on gbf2589a / tp claim china taiping insurance: doa: 8.4.19 / our ref: snm19d201586

Dear Boon Sen,

We prefer LKK to conduct the pre-repair survey, thanks.

Regards,
Esther

From: Chong Boon Sen [<mailto:boonsen.chong@sg.cntaiping.com>]
Sent: 17 April 2019 11:14
To: Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/One Stop Srv/One Stop Srv)
Subject: survey on gbf2589a / tp claim china taiping insurance: doa: 8.4.19 / our ref: snm19d201586

Dear Sir,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA
HENRY NG

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Chong Boon Sen
Claims Executive
Department

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3 Anson Road #16-00 Springleaf Tower Singapore 079909

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This email has been checked for viruses by AVG antivirus software.
www.avg.com

Catherine Chong (LKK Auto)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Wednesday, 17 April, 2019 1:11 PM
To: Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/One Stop Srv/One Stop Srv)
Cc: assignments
Subject: RE: survey on gbf2589a / tp claim china taiping insurance: doa: 8.4.19 / our ref: snm19d201586

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Claims Executive
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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	09/04/2019 13:20
Date Of Accident	08/04/2019 17:15
Exact Location Of Accident	YISHUN AVE 2
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	GBF2589A
Insured/Policyholder	
Name Of Registered Owner	SMRT BUSES LTD
Co Reg No	198202292D
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

Vehicle Particulars

Manufacturer	ISUZU
Model	TFR86JDR
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-19093162MFCV/3
Cover Note Number	

Driver

Name of Driver	LEE BAK HWA
NRIC No	S1187934I
Date Of Birth	29/05/1956
Occupation	OUTDOOR
Date Of Driving Pass	14/02/1979
Driving Experience	40 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-98339244
Fax Number	
Contact Number	
EEmail Address	NOEMAIL

Address	BLK 97 ALJUNIED CRESCENT #09-433
Postcode	380097
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS TRAVELLING STRAIGHT ALONG YISHUN AVE 2 AT THE LEFT MOST LANE AND WAS SLOWING DOWN DUE TO THE VEHICLE IN FRONT OF ME SLOWED DOWN WITH HAZARD LIGHT "ON". AFTER WHICH, I HEARD A SCREECHING SOUND FROM BEHIND FOLLOW BY A BANG FROM BEHIND. I THEN REALISED THAT THE LORRY GY4634E FROM BEHIND FAILED TO BRAKE AND COLLIDED ONTO THE REAR OF MY VEHICLE.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

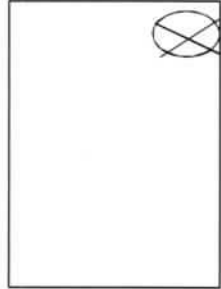
DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GY4634E
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	WONG KEONG WENG
NRIC/Passport Number	S0038344I
Contact Number	88280321
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SMRT Vehicle Repair Estimate

Group :	Buses / Taxis / Private Car		Ref. No. :		
Reg. No. :	GBF 2589 A		Reg. Date :		
Make / Model :	ISUZU TFR86JDR		Mileage :		
Chassis No. :			Rental/Replacement Vehicle :	Yes / No	
Name of Driver :	LEE BAK HWA				
Date/Time of Accident :	08/04/2019 17:15				
Surveyor is Required ?	YES / NO				
If Yes, VICOM / LKK / AIS / Others	MSIG :				
Vehicle is Towed Back ? YES / NO	Date / Time :				
Accident reporting date :	09/04/2019 13:20				
Type of Accident :	Skid / Head-Rear / <u>Head-On</u> / Side Swipe / Others				
Special Instruction to ARC, if any :					
CHINA TAIPENG INSURANCE LUMP SAM TP					
Signed :			Date :		

The damages on the vehicle are as indicated in the following diagram



Accident Repair Job Card No :			Date Prepared :		
Summary of Repair Estimates			Repair Completed :		
Quotation from ARC			Adjusted by Surveyor, if applicable		
Total Labour Charges :	\$	800.00	\$	-	
Total Spray Painting Charges :	\$	700.00	\$	-	
Total Material Charges :	\$	3,380.94	\$	-	
Other Charges :	\$	390.00	\$	-	
TOTAL :	\$	5,270.94		\$	-
			5769.10		
Lump Sum Repair, if any :					
No. of Repair Days :	[]	days	[
Signature :	Prepared by:		Adjusted by:		

QN No. _____	Invoice No. _____
Signed :	Date :

Part 1 - Labour Works

Job Scope	Quotation from ARC	
To renew damaged parts, replace and realign hydraulic, and aligned all parts	\$ 800.00 500	
Total Labour Cost	\$ 800.00	\$ -

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	
To respray affected areas	\$ 700.00 400	
Spray Painting	\$ 700.00	

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Page ()

Job Scope	Quotation from ARC	
To tuffcoat affect areas	\$ 150.00 30	
To remover /refit wiring check	\$ 60.00 20	
To remove/replace reverse sensors	\$ 80.00 20	
To remove and replace tail gate mechanism	\$ 100.00 X	
Total Other Costs	\$ 390.00	

Part 4 - Spare Parts / Material Usage

To be completed by Service Advisor, ARC							
Part Number	Parts Description	Qty	Cost Price (\$)	COST DISCOUNT 15%	Final Price (\$)	Repair (R) Replace (/)	Not given (X) Repair (R) Replace (/)
1	TAIL GATE	1	\$ 1,211.80	15%	\$ 1,030.03	Repair	X
2	TAIL GATE EMBLEM ISUZU	1	\$ 38.50	15%	\$ 32.73	rec	/
3	TAIL GATE EMBLEM D-MAX	1	\$ 45.60	15%	\$ 38.76	rec	/
4	REAR NUMBER PLATE GARNISH	1	\$ 225.10	15%	\$ 191.34	CUT	/
5	REAR BUMPER WITH BRACKET	1	\$ 980.20	15%	\$ 833.17	DEF	/
6	REAR BUMPER TOP GARNISH	1	\$ 193.20	15%	\$ 164.22	CUT	/
7	REAR END PANEL	1	\$ 445.10	15%	\$ 378.34	Repair	X
8	REAR TAIL LAMP RH	1	\$ 181.60	15%	\$ 154.36	CRA	/

Special Nett Items	Parts Description	Qty	Cost Price (\$)	Discount	Final Price (\$)	Repair (R) Replace (/)	Not given (X) Repair (R) Replace (/)
1	TAIL GATE SMRT LOGO STICKER	1	\$ 80.00	-	\$ 80.00	rec	/
2	TAIL GATE SMRT STICKER	1	\$ 80.00	-	\$ 80.00	rec	/
3	TAIL GATE 70KM/H STICKER	1	\$ 15.00	-	\$ 15.00	rec	/
4	TAIL GATE 4 PAX STICKER	1	\$ 15.00	-	\$ 15.00	rec	/
5	REAR NUMBER PLATE	1	\$ 40.00	-	\$ 40.00	nn	X
6	REAR BUMPER CLIPS	8	\$ 48.00	-	\$ 48.00	rec	/
7	REAR REVERSE SENSOR	1	\$ 280.00	-	\$ 280.00	nn	X
TOTAL MATERIALS			\$ 3,879.10	-	\$ 3,380.94		

Surveyor Remark:

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications is allowed
- Supplementary items must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

[Signature]
24/4/19

Huse Jia - LKB

23/4/19

4/5 5 days.

[Signature]

Total - \$2100/-

Veron Chen (LKKAuto)

From: Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/One Stop Srv/One Stop Srv)
<TeyChorKeng@smrt.com.sg>
Sent: Wednesday, 22 May 2019 2:03 PM
To: Hwee Jie (LKK Auto)
Cc: Veron Chen (LKKAuto); Koo Yew Chung (Auto Svcs/ARC/AR & SC); Peh Eng Hock (Auto Svcs/ARC/AR & SC/Taxis)
Subject: RE: GBF2589A AFTER REPAIR PHOTO

Follow Up Flag: Follow up
Flag Status: Flagged

Hi Hwee Jie,

We have confirmed the Finalized L/S \$2,100/- 5days of repair.

Regards,
Esther

-----Original Message-----

From: Hwee Jie (LKK Auto) [mailto:hweejie@lkkauto.com]
Sent: 22 May 2019 13:58
To: Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/One Stop Srv/One Stop Srv)
Cc: Veron Chen (LKKAuto)
Subject: RE: GBF2589A AFTER REPAIR PHOTO

Hi,

Finalized L/S \$2,100/- 5days of repair.

Best Regards,
Hwee Jie | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 9180 3151 | Email: Hweejie@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/One Stop Srv/One Stop Srv) [mailto:TeyChorKeng@smrt.com.sg]
Sent: Thursday, 16 May, 2019 5:58 PM
To: Hwee Jie (LKK Auto)
Subject: GBF2589A AFTER REPAIR PHOTO

Hi Hwee Jie,

Attached is the question mark item & after repair photo.
The rear end panel no damage .

Thanks

Regards

Alex

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	26 Apr 2019		26 Apr 2019 16:10 Edit Adj Rpt	S\$2,100.00 Edit Estimates	S\$2,100.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS
[\[Created by insurer\]](#)

Insured:	-, Co. Reg. No.: -		
Main Claimant:	SMRT BUSES LTD, Co. Reg. No.: 198202292D		
Vehicle Reg. No.:	GBF2589A	Date of Loss:	08/04/2019 17:00 - :59 [31 Months and 21 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / SNM19D201586C02	Policy/Cover Note No.:	DMCVSN30280218000
Vehicle Reg. No. (Insured):	GY4634E	Policy No. (Claimant):	D-19093162MFCV/3
		Excess:	S\$0.00
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Chong Boon Sen]		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ONG HWEE JIE] ... [Final Rpt due 08/05/2019]		

ASSOCIATED MAIL RECEIVED
[View All](#)
[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS
[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*GBF2589A (SNM19D201586C02)
[GY4634E]
TP
SMRT BUSES LTD
Apr 8 2019 5:00PM
[-]
SMRT Automotive Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View View in Browser		
Assessment Reports									1 per page		<input checked="" type="checkbox"/>
No	Finalized On	SMRT Automotive Services Pte Ltd (Woodlands)		Thumbnail	Print						
1	09/04/19 17:10	Accident Statement		Load HTML							
Photos/Images									3 per page		<input checked="" type="checkbox"/>
No	Finalized On	SMRT Automotive Services Pte Ltd (Woodlands)		Thumbnail	Print						
1	09/04/19 17:09	Accident Photo [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>						
2	09/04/19 17:09	Accident Photo [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>						
3	09/04/19 17:09	Accident Photo [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>						
4	09/04/19 17:09	Accident Photo [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>						
5	09/04/19 17:09	Accident Photo [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>						
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print						
1	22/05/19 12:10	General View		Load JPG	<input checked="" type="checkbox"/>						
2	22/05/19 12:10	General View		Load JPG	<input checked="" type="checkbox"/>						
3	22/05/19 12:10	General View		Load JPG	<input checked="" type="checkbox"/>						
4	22/05/19 12:10	General View		Load JPG	<input checked="" type="checkbox"/>						
5	22/05/19 12:11	General View		Load JPG	<input checked="" type="checkbox"/>						
6	22/05/19 12:11	General View		Load JPG	<input checked="" type="checkbox"/>						
7	22/05/19 12:11	General View		Load JPG	<input checked="" type="checkbox"/>						
8	22/05/19 12:11	General View		Load JPG	<input checked="" type="checkbox"/>						
9	22/05/19 12:11	General View		Load JPG	<input checked="" type="checkbox"/>						
10	22/05/19 12:11	General View		Load JPG	<input checked="" type="checkbox"/>						
11	22/05/19 12:11	General View		Load JPG	<input checked="" type="checkbox"/>						
12	22/05/19 12:11	General View		Load JPG	<input checked="" type="checkbox"/>						
13	22/05/19 12:11	Photo After Spray		Load JPG	<input checked="" type="checkbox"/>						
14	22/05/19 12:11	Photo After Spray		Load JPG	<input checked="" type="checkbox"/>						
15	22/05/19 12:11	Photo After Spray		Load JPG	<input checked="" type="checkbox"/>						
16	22/05/19 12:11	Photo After Spray		Load JPG	<input checked="" type="checkbox"/>						
17	22/05/19 12:11	Photo After Spray		Load JPG	<input checked="" type="checkbox"/>						
18	22/05/19 12:11	Photo After Spray		Load JPG	<input checked="" type="checkbox"/>						
Documentation									1 per page		<input checked="" type="checkbox"/>
No	Finalized On	China Taiping Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print						
1	26/04/19 16:10	pri contact		Load PDF							
No	Finalized On	SMRT Automotive Services Pte Ltd (Woodlands)		Thumbnail	Print						
1	09/04/19 13:29	Sketch Plan [Linked Accident Report Documents]		Load TIF							

Linked Accident Report Documents

View

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	SMRT Automotive Services Pte Ltd (Woodlands)	Thumbnail	Print
1	09/04/19 17:10	Accident Statement	 Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	SMRT Automotive Services Pte Ltd (Woodlands)	Thumbnail	Print
1	09/04/19 17:09	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
2	09/04/19 17:09	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
3	09/04/19 17:09	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
4	09/04/19 17:09	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
5	09/04/19 17:09	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	SMRT Automotive Services Pte Ltd (Woodlands)	Thumbnail	Print
1	09/04/19 13:29	Sketch Plan	 Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CT119006864/JVD3E2

Date: 21/06/2019

REFERENCE

Handling Insurer: China Taiping Insurance
(Singapore) Pte. Ltd.

Policy No: DMCVSN30280218000

Claimant Vehicle
No : GBF2589AInsured Vehicle
No : GY4634E

Date of Loss: 08/04/2019

Nature of Claim: TP

Claim
No: SNM19D201586C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **GBF2589A**

Make & Model: ISUZU TFR86JDR, 2.5 D (M)

Engine No: PH1513

Reg. Date: 18/08/2016 (Man. Year: 2016)

Chassis No: MPATFR86JGT003669

Colour: White

Odometer: 166747 km

Engine Capacity: 2499 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/70 R15

Rear Tyre Size: 215/70 R15

Front Left Side: Bridgestone 7 mm

Rear Left Side: Bridgestone 7 mm

Front Right Side: Bridgestone 7 mm

Rear Right Side: Bridgestone 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,879.10	1,652.57	2,226.53	57.40
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,890.00	970.00	920.00	48.68
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	5,769.10	2,622.57	3,146.53	54.54
Approved Total (Overridden) (S\$)		2,100.00		
Nett Amount (S\$)	5,769.10	2,100.00	3,669.10	63.60

INSPECTION

Date of Assignment: 26/04/2019

Date Inspected: 23/04/2019 Inspected At:

SMRT Automotive Services Pte Ltd
(Woodlands)
60 Woodlands Industrial Park E4
Singapore 757705

Estimated Period of Repair: 5.0 days

Adjuster: ONG HWEE JIE

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	(Last Synchronised: 21 Jun 2019)	
Parts:	N/A	ISUZU TFR86JDR 2.5 D (M) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for GBF2589A)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*TAILGATE	Repair	1,211.80 F	*- FL
2	1		*TAIL GATE EMBLEM ISUZU	Necessary	38.50 F	*38.50 FL
3	1		*TAIL GATE EMBLEM D-MAX	Necessary	45.60 F	*45.60 FL
4	1		*REAR NUMBER PLATE GARNISH	Cut	225.10 F	*225.10 FL
5	1		*REAR BUMPER WITH BRACKET	Deformed	980.20 F	*980.20 FL
6	1		*REAR BUMPER TOP GARNISH	Cut	193.20 F	*193.20 FL
7	1		*REAR END PANEL	Repair	445.10 F	*- FL
8	1		*REAR TAIL LAMP RH	Cracked	181.60 F	*181.60 FL
9	1		*TAIL GATE SMRT LOGO STICKER	Necessary	80.00 FS	*80.00 FS
10	1		*TAIL GATE SMRT STICKER	Necessary	80.00 FS	*80.00 FS
11	1		*TAIL GATE 70KM/H STICKER	Necessary	15.00 FS	*15.00 FS
12	1		*TAIL GATE 4 PAX STICKER	Necessary	15.00 FS	*15.00 FS
13	1		*REAR NUMBER PLATE	Not Necessary	40.00 FS	*- FS
14	8		*REAR BUMPER CLIPS	Necessary	48.00 FS	*48.00 FS
15	1		*REAR REVERSE SENSOR	Not Necessary	280.00 FS	*- FS
					Sub Total (S\$)	3,879.10 1,902.20
					- List Item Discount on L Items 0.00/15.00% (S\$)	0.00 249.63
					Total Parts (S\$)	3,879.10 1,652.57

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO RENEW DAMAGED PARTS, REPLACE AND REALIGN HYDRAULIC, AND ALIGNED ALL PARTS	New	800.00	500.00
2	TO RESPRAY AFFECTED AREAS	New	700.00	400.00
3	TO TUFFCOAT AFFECT AREAS	New	150.00	30.00
4	TO REMOVER / REFIT WIRING CHECK	New	60.00	20.00
5	TO REMOVE / REPLACE REVERSE SENSORS	New	80.00	20.00
6	TO REMOVE AND REPLACE TAIL GATE MECHANISM	New	100.00	0.00
Gross Labour Cost (\$\$)			1,890.00	970.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >