

INSURE

INS. CASE OWNER:

CC4 / PWD 1900 6847

1213 S39

LKK:

IDAC:

Surveyor: khm

DOI: ASSIGNMENT 18/04/19

Date / Time: 18/4/19

Registered in Merimen: 16/4/19 by wjgp

Pre-assign / CCU / FTE



Insured Vehicle No: SLJ 2415D

Claim No: 1201901004449

Name of Insured: Md CHE TOMM

Policy No: PWPV228-001513

Insured Tel No: _____ HP: _____

Make / Model: VOLKSWAGEN

Excess Sec II :SS _____ D.O.A: 13/04/2019

Place of Accident: PIE TMS LHM41

Is driver the owner? (YES / NO) Nature of Accident: _____

If NO, Driver Name / Age: _____

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No: _____ (V/L: YES / NO)

Insured Liability: % Final? Yes / No

SJE 6683 U



INSRS: _____
WSP: Sygnitee
Tel: _____
Liability: _____
RMKS: _____



INSRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INSRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INSRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____

Date/Time	STAGE	DATE / PIC
	Non-Reporting Itr (1st)	
	Non-Reporting Itr (2nd)	
	Non-Reporting Itr (Final)	
	Notification Itr (if non-pickup)	
	Call OI:	
	After call Itr to OI:	
	Documentation Check List:	Handler Typist
	Notification Itr (if non-pickup)	<input checked="" type="checkbox"/>
	After call Itr to OI:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	<input checked="" type="checkbox"/>
	LTA / GIA :	<input checked="" type="checkbox"/>
	Medical Bill:	<input checked="" type="checkbox"/>
	PIR:	<input checked="" type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input checked="" type="checkbox"/>
	Post-Repair Photos:	<input checked="" type="checkbox"/>
	Others:	<input checked="" type="checkbox"/>

29-04-19 - 8mm wsp liability clear
 29/11 - RE WOR to TP (Pending WD)
 24/3 - WD in File page RT type report.
 5/3 - Pending mandate approval
 18/3 - offer file \$4400 (Pending acceptance)
 22/3 - settle in file \$4400, DV send (Pending DV)
 24/3 - DV in, file part admin to close

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: khm

Repair Cost: 45 \$S 3200.00 (7 days) Reduction: 23656.59 %: 50

FINAL SETTLEMENT Date/Time: 20/3/2020 Confirm with: JANICE Email: Call:

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 28 If NO or B 28, Ass. Lia: 0%

Repair Cost: (WAST) \$S 2959.00 B VEN CC 01 2ND

Loss of Rental (LOR): \$S _____ (_____ days)

Loss of Use (LOU): \$S 450.00 (15/70) x 9 days

Loss of Income (LOI): \$S _____ (\$ _____ x _____ days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search \$S 2.00

Medical \$S _____

Disbursement \$S _____ (e.g. Tow/Independent)

Legal Cost \$S _____

Total: \$S 4411.00 Global Sum \$S: 4400.00

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email: Call:

Payee 1: \$S 4400.00 Name 1: Sygnitee Motor & Panel Service Pte Ltd

Payee 2: (Strike if N.A.) \$S _____ Name 2: _____

Payee 3: (Strike if N.A.) \$S _____ Name 3: _____

COPY SENT 20/3/2020

- 1) Claim status: Normal/Reject/Private Settle
- 2) Report Format: IP
- 3) Survey fee: \$500

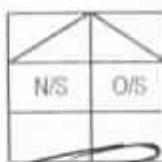
03302
03302
COE XPIR. 2022/MOV

REF:

ASSIGNMENT

From: _____ Date: _____
Estimated Cost: _____
QD / TP WS / TP RES / OD RES / EVA / INV / MV
To inspect Vehicle No: **SJE 66834**
at Workshop no/s: **SNG AH TEE**
of _____
Insured: **FWD**
Policy No: _____
Claims No: _____
Sum Insured: _____ Excess: _____
(Client's Record)
Make of Veh: _____

Veh No: **SJE66834** Yr Regn: **2008 / MAY**
Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or _____
Make: **NISSAN LATIO 1.5 AL** c.c: **1498**
Colour: **GOLD** A/C: Insured / Std / NI / NA
Sp. Reading: **215697** T/Radio: Insured / Std / NI / NA
Eng/No: _____
C/No: **JN1BAAC1120009685**
Gen. Cond: Good / Fair / Poor / Burnt
Steering: Inorder / Jammed / Leaked / Burnt or
Brake: Inorder / Jammed / Leaked / Burnt or
Mod: Nil / S/Rim / STD A/Rim or
Tyre Size: F: **185/65R15**
R: _____



(Policy Condition)
Remark: **The veh had commenced its repair at the time of inspection.**
Bal. or Market Value: **22K**
IDAC Accident Rpt: _____ Consistent? : Yes or No
GIA / PR Seen: _____ Consistent? : Yes or No
Est. Repairs: **7** days Res.: Yes or No
Lum Sum: **20** % 3 Val: Yes or No
CA / REV / REP. / 24 HRS
Date: _____ Person Contacted: _____ Vehicle: **IN / OUT**

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or _____
Front Rear
R/Bal: **S** mm R/Bal: **S** mm
L/Bal: **S** mm L/Bal: **S** mm
D.O.A: **13/04/19** D.O.I: **17/04/19**
Survey held at: **SNG AH TEE**
Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	repair limit 6K
	45 \$3700 (Red = \$3656.59 / 90%)
	* 7 repair days + 1 Sunday + 1 PRS = 9 days

Date/Time, File Pass to? : Prel. Report
Date/Time, File Return to? : Final Report
Days Of Repair:
Resurvey No. of Trip:
Add Fee: Site Insp (\$)
 Interview (\$)
 Tech. Invs (\$)
 Weekend (\$)
Report Format:
Lump Sum / I.B.I: (\$)
Survey Fee:
Transportation
Photos
Office
TOTAL

Cecilia

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 17 Apr 2019)
 Parts: 144 NISSAN LATIO 1.5 (A) (Catalogue:Merimen Singapore 1.0)
 Labour: Repairer's (Price-denominated Standard List)
 Print Code: (Unsubmitted, no print-code for SJE6683U)
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk *

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*REAR NUMBER PLATE X SU			
2	1		*REAR BUMPER DE	30.00	0.00	*35.00 FL X
3	2		*REAR BUMPER SIDE RETAINER N	10.00	0.00	*532.40 FN
4	10		*REAR BUMPER CLIP N	10.00	0.00	*73.20 FN
5	1		*REAR BUMPER REVERSE SENSOR N	10.00	0.00	*44.00 FN
6	2		*REAR BUMPER DAMPER X SU	0	0.00	200 / *280.00 FS X
7	2		*REAR BUMPER SPONGE DE	10.00	0.00	*99.60 FN X
8	2		*REAR FENDER repair	10.00	0.00	\$37.00 *74.00 FN
9	2		*REAR FENDER INNER SHIELD X SU	10.00	0.00	*2,009.40 FN R
10	16		*REAR FENDER INNER SHIELD CLIP X N	10.00	0.00	*38.80 FN X
11	2		*REAR TAILLAMP CR	10.00	0.00	*70.40 FN X
12	1		*REAR BOOT BT	10.00	0.00	*558.00 FN
13	2		*REAR BOOT HINGE X SU	10.00	0.00	*787.50 FN
14	1		*REAR BOOT LATIO STICKER N	10.00	0.00	*116.80 FN X
15	1		*REAR BOOT EMBLEM N	10.00	0.00	*80.90 FN
16	1		*REAR BOOT LOCK BT	10.00	0.00	*59.70 FN
17	1		*REAR END PANEL BT	10.00	0.00	*123.20 FN
18	1		*REAR END PANEL TOP GARNISH CR	10.00	0.00	*434.40 FN
19	10		*REAR END PANEL TOP GARNISH CLIP N	10.00	0.00	*92.00 FN
						*44.00 FN

F=Franchise part, S=SpchNet, L=ListItemDisc, N=NetItemDisc

Sub Total (S\$)	\$2866.30	5,553.30
- List Item Discount on L Items (S\$)	less (0%) = \$0	10.50
- Nett Item Discount on N Items (S\$)		523.83
Total Parts (S\$)		5,018.97

Report was unsubmitted during this print-out.
 Generated using Merimen e-Claims IEAS

*X SU 20 = \$14.90 X 2
 *X SU 20 = \$312.00

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	TO CKEC WIRING	New	30.00
2	TO REMOVE & REFIX TRIM	New	60 100.00
3	TO KNOCK,WELD,REMOVE & FIX ON ABOVE PARTS	New	800 800.00
4	TO PUTTY & SPRAY PAINTING ON AFFECTED AREAS	New	900 1,000.00
Gross Labour Cost (\$5)			(1790) 2,030.00

Ami just not

Report was unsubmitted during this print-out.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

total \$4677.29
 (4677.29) = \$3746.83
 x \$3700 L/S
 of? P/S Repair.
 Shann 4/16/2019

RASUL
 Hp 90010068

7 days

L/S

17/04/19 @ 1145

Resurvey after repair

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer
 Signature:
 Date:

REPAIR DETAILS**Reference***Supplementary*

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 04 Oct 2019)
 Parts: 144 NISSAN LATIO 1.5 (A) (Catalogue:Merimen Singapore 1.0)
 Labour: Repairer's (Price-denominated Standard List)
 Print Code: Sng Ah Tee Motor & Panel Service Pte Ltd/SJE6683U/04/10/2019 17:49
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	2		*REAR TAILLAMP CLIP <i>new</i>	10.00	0.00	*29.80 FN
2	1		*REAR SPARE TYRE BOARD <i>CA</i>	10.00	0.00	*312.00 FN
Sub Total (S\$)						341.80
- Nett Item Discount on N Items (S\$)						34.18
Total Parts (S\$)						307.62

F=Franchise part, N=NettItemDisc.

Sng Ah Tee Motor & Panel Service Pte Ltd/SJE6683U/04/10/2019 17:49. Not valid without Reference section.
 Generated using Merimen e-Claims IEAS

\$7356.57

Sng Ah Tee Motor & Panel Service Pte Ltd (Co.Reg.No 200810440N)

Blk 3 Pioneer Road North, #01-18
Singapore 628457

Tel: 6268 6183 Fax: 6268 1429 Email: sngahtee@singnet.com.sg; darren@sngahtee.com; janice@sngahtee.com

TP INSURER: FWD Singapore Pte. Ltd. (HQ)
N/A

Singapore

Claimant Insurer: Auto & General Insurance (Singapore) Pte. Limited.

PARTICULARS OF CLAIM

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:		Date of Loss:	13/04/2019
Vehicle Reg. No.:	SJE6683U	Driveable?	
Party At Fault:	UNKNOWN		
Driver (TP):	CHOW OEI KHENG		
Make/Model:	NISSAN LATIO, 1.5 (A)	Vehicle Reg. Date:	02/05/2008
Vehicle Colour:	GOLD		
Engine No:	HR15259903A	Chassis No:	JN1BAAC11Z0009685
Odometer:	5 KM		
Paint Type:			
List Item Discount:	30.00 %	Nett Item Discount:	10.00 %
Total Loss?	NO		
Est. Duration of Repair (day)	6		
Description of Accident/Loss	REFER TO SKETCH PLAN		
Present Location:	SNG AH TEE MOTOR & PANEL SERVICE PTE LTD (PIONEER)		

COST OF CLAIMS

	Amount
Parts	5,018.97
Miscellaneous Items	0.00
Labour	2,030.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	7,048.97
+ GST 7.00% (S\$)	493.43
Nett Amount (S\$)	7,542.40

This claim is handled by: SAMANTHA TAN YONG SING

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 17 Apr 2019)
Parts: 144 NISSAN LATIO 1.5 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's (Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SJE6683U)
Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
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No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*REAR NUMBER PLATE X	30.00	0.00	*35.00 FL
2	1		*REAR BUMPER DE ✓	10.00	0.00	✓ *532.40 FN
3	2		*REAR BUMPER SIDE RETAINER N ✓	10.00	0.00	✓ *73.20 FN
4	10		*REAR BUMPER CLIP N ✓	10.00	0.00	✓ *44.00 FN
5	1		*REAR BUMPER REVERSE SENSOR N ✓	0	0.00	200 ✓ *280.00 FS
6	2		*REAR BUMPER DAMPER X	10.00	0.00	*99.60 FN
7	2		*REAR BUMPER SPONGE DE ✓	10.00	0.00	✓ *74.00 FN
8	2		*REAR FENDER repair	10.00	0.00	✓ *2,009.40 FN
9	2		*REAR FENDER INNER SHIELD X	10.00	0.00	*38.80 FN
10	16		*REAR FENDER INNER SHIELD CLIP X	10.00	0.00	*70.40 FN
11	2		*REAR TAILLAMP CR ✓	10.00	0.00	✓ *558.00 FN
12	1		*REAR BOOT BT ✓	10.00	0.00	✓ *787.50 FN
13	2		*REAR BOOT HINGE X	10.00	0.00	*116.80 FN
14	1		*REAR BOOT LATIO STICKER N ✓	10.00	0.00	*80.90 FN
15	1		*REAR BOOT EMBLEM N ✓	10.00	0.00	*59.70 FN
16	1		*REAR BOOT LOCK BT ✓	10.00	0.00	*123.20 FN
17	1		*REAR END PANEL BT ✓	10.00	0.00	*434.40 FN
18	1		*REAR END PANEL TOP GARNISH CR ✓	10.00	0.00	*92.00 FN
19	10		*REAR END PANEL TOP GARNISH CLIP N ✓	10.00	0.00	✓ *44.00 FN

F=Franchise part. S=SpcNetl. L=ListItemDisc. N=NetItemDisc.

Sub Total (S\$)	5,553.30
- List Item Discount on L Items (S\$)	10.50
- Nett Item Discount on N Items (S\$)	523.83
Total Parts (S\$)	5,018.97

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Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	TO CKEC WIRING	New	30.00
2	TO REMOVE & REFIX TRIM	New	100.00 60
3	TO KNOCK,WELD,REMOVE & FIX ON ABOVE PARTS	New	900.00 800
4	TO PUTTY & SPRAY PAINTING ON AFFECTED AREAS	New	1,000.00 900
Gross Labour Cost (\$\$)			2,030.00

Report was unsubmitted during this print-out.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

Rasul
Hp 90010068

7 days

48

17/04/19 @ 1145

Resurvey after repair

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a 'Without Prejudice' basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 0330C

Vehicle Details

Vehicle No.: SJE6683U
Vehicle to be Exported: No
Intended Deregistration Date: 16 Apr 2019
Vehicle Make: NISSAN
Vehicle Model: LATIO 1.5L T
Primary Colour: Gold
Manufacturing Year: 2007
Engine No.: HR15259903A
Chassis No.: JN1BAAC11Z0009685
Maximum Power Output: 80.0 kW (107 bhp)
Open Market Value: \$15,850.00
Original Registration Date: 02 May 2008
First Registration Date: 02 May 2008
Transfer Count: 0
Actual ARF Paid: \$15,850.00

Intended PARF Rebate Details

PARF Eligibility: Forfeited
PARF Eligibility Expiry Date: -
PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 30 Nov 2022
COE Category: A - Car (1600cc & below)
COE Period(Years): 5
PQP Paid: \$20,997.00
COE Rebate Amount: \$15,211.00
Total Rebate Amount: \$15,211.00

Message

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 15 Apr 2019

OK

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0330C
Vehicle Details	
Vehicle No.:	SJE6683U
Vehicle to be Exported:	No
Intended Deregistration Date:	18 Apr 2019
Vehicle Make:	NISSAN
Vehicle Model:	LATIO 1.5L T
Primary Colour:	Gold
Manufacturing Year:	2007
Engine No.:	HR15259903A
Chassis No.:	JN1BAAC11Z0009685
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$15,850.00
Original Registration Date:	02 May 2008
First Registration Date:	02 May 2008
Transfer Count:	0
Actual ARF Paid:	\$15,850.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	30 Nov 2022
COE Category:	A - Car (1600cc & below)
COE Period(Years):	5
PQP Paid:	\$20,997.00
COE Rebate Amount:	\$15,187.00
Total Rebate Amount:	\$15,187.00
Message	
Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 18 Apr 2019

OK

22,100
15,187

6,813

Handwritten signature

Nivitha (LKK Auto)

From: lionel.tan@fwd.com
Sent: Tuesday, 16 April 2019 5:35 PM
To: assignments@lkkauto.com; sur@lkkauto.com
Cc: AsherSng@lkkauto.com
Subject: FW: ===Email Spoofing Detected=== ACCIDENT INVOLVING OUR CLEINT'S VEHICLE SJE6683U & YOUR'S INSURED SLJ2415D ON 13/04/2019
Attachments: SJE6683U.PDF

*10-41am @ 17/4/19
person @ sementu-
vehicle in*

Our claim ref: 1201900009749

Hi,

Please arrange TP survey with repairer.

Regards,
Lionel

From: SAMANTHA TAN [mailto:sam@sngahtee.com]
Sent: Tuesday, 16 April, 2019 3:43 PM
To: Motor Claims SG - SG Common
Cc: Clara Li Zirong - SGUser; Belliana - SGUser
Subject: ===Email Spoofing Detected=== ACCIDENT INVOLVING OUR CLEINT'S VEHICLE SJE6683U & YOUR'S INSURED SLJ2415D ON 13/04/2019

Hi All,

We refer to above and wish to check liability for this case.

Kindly arrange to survey the above vehicle on 17/04/2019.

Vehicle is at workshop.

Hope to hear from you soon.

Thank you.

Best Regards

Samantha Tan | sam@sngahtee.com

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457
TEL: 62686183 (4LINES) | FAX: 62681429 | Find us at <http://www.sngahtee.com>



ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the

use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Friday, 26 April 2019 10:57 AM
To: SAM@SNGAHTEE.COM
Subject: RE: ===Email Spoofing Detected=== RE: ACCIDENT INVOLVING OUR CLEINT'S VEHICLE SJE6683U & YOUR'S INSURED SLJ2415D ON 13/04/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: SAMANTHA TAN [<mailto:sam@sngahtee.com>]

Sent: Wednesday, 17 April, 2019 11:42 AM

To: Motor Claims SG - SG Common

Cc: Clara Li Zirong - SGUser; Belliana - SGUser

Subject: ===Email Spoofing Detected=== RE: ACCIDENT INVOLVING OUR CLEINT'S VEHICLE SJE6683U & YOUR'S INSURED SLJ2415D ON 13/04/2019

Hi All,

We refer to above and wish to check liability for this case.

Thank you.

Best Regards

Samantha Tan | sam@sngahtee.com

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457
TEL: 62686183 (4LINES) | FAX: 62681429 | Find us at <http://www.sngahtee.com>



From: SAMANTHA TAN <sam@sngahtee.com>
Sent: Tuesday, 16 April 2019 3:43 PM
To: motorclaims.sg@fwd.com (motorclaims.sg@fwd.com) <motorclaims.sg@fwd.com>
Cc: Clara.li@fwd.com; belliana@fwd.com
Subject: ACCIDENT INVOLVING OUR CLEINT'S VEHICLE SJE6683U & YOUR'S INSURED SLJ2415D ON 13/04/2019

Hi All,

We refer to above and wish to check liability for this case.

Kindly arrange to survey the above vehicle on 17/04/2019.

Vehicle is at workshop.

Hope to hear from you soon.

Thank you.

Best Regards

Samantha Tan | sam@sngahtee.com

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457
TEL: 62686183 (4LINES) | FAX: 62681429 | Find us at <http://www.sngahtee.com>



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...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	16 Apr 2019 Sendback Est	17 Apr 2019 11:32 \$57,048.97	17 Apr 2019 14:53 Edit Adj Rpt	\$53,700.00 Edit Estimates	\$53,700.00 View Rpt		Pending for Survey Report Cancel Case
Supp #1	04 Oct 2019 17:48	04 Oct 2019 17:49 \$5307.62	04 Oct 2019 17:49			(Combined)	Combined with Main Uncombine Suppl.

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
Insured:	NG CHEE TONG , ID: S2568330G								
Main Claimant:	CHOW OOI YOKE , ID: S1810330C								
Vehicle Reg. No.:	SJE6683U	Date of Loss:	13/04/2019 11:00 - :59 [131 Months and 11 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1201900009749	Policy/Cover Note No.:	PNPV2018-00015213 Coverage: 30/11/2018 - 29/11/2019						
Vehicle Reg. No. (Insured):	SLJ2415D	Policy No. (Claimant):	P10061343R00						
		Excess:							
Repairer:	Sng Ah Tee Motor & Panel Service Pte Ltd (Pioneer) Blk 3 Pioneer Road North, #01-18, 628457 Pioneer - Tel: 6268 6183								
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Lionel Tan]								
Claimant's Insurer:	Auto & General Insurance (Singapore) Pte. Limited. (HQ) - Tel: 6540 2180								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 29/04/2019]								
Adj Asg. Remarks:	Assigned to LKK on 16 Apr via email.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• FWD_SG (06/03/2020): Alert - Adj Mandate Approved (\$4501.00) - SJE6683U - Claim Handler: Lionel Tan									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

SJE6683U (1201900009749)
 [SLJ2415D]
 TP
 CHOW OOI YOKE
 Apr 13 2019 11:00AM
 [NG CHEE TONG]
 Sng Ah Tee Motor & Panel Service Pte Ltd

Upload Documents | Upload Photos | Compose New Letter | **View** View in Browser

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Sng Ah Tee Motor & Panel Service Pte Ltd (Pioneer)	Thumbnail	Print
1	15/04/19 17:54	Video - Accident <small>[Linked Accident Report Documents]</small>	Load AVI	
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Sng Ah Tee Motor & Panel Service Pte Ltd (Pioneer)	Thumbnail	Print
1	17/04/19 11:32	Repairer Estimates	Load HTM	
2	04/10/19 17:49	Repairer Estimates Suppl. #1	Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	22/04/19 16:28	Adjuster Immediate Advice	Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	24/02/20 12:50	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
2	24/02/20 12:50	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
3	24/02/20 12:50	General View	Load JPG	<input checked="" type="checkbox"/>
4	24/02/20 12:50	General View	Load JPG	<input checked="" type="checkbox"/>
5	24/02/20 12:50	General View	Load JPG	<input checked="" type="checkbox"/>
6	24/02/20 12:50	General View	Load JPG	<input checked="" type="checkbox"/>
7	24/02/20 12:50	General View	Load JPG	<input checked="" type="checkbox"/>
8	24/02/20 12:50	General View	Load JPG	<input checked="" type="checkbox"/>
9	24/02/20 12:50	General View	Load JPG	<input checked="" type="checkbox"/>
10	24/02/20 12:50	General View	Load JPG	<input checked="" type="checkbox"/>
11	24/02/20 12:50	General View	Load JPG	<input checked="" type="checkbox"/>
12	24/02/20 12:50	General View	Load JPG	<input checked="" type="checkbox"/>
13	24/02/20 12:50	General View	Load JPG	<input checked="" type="checkbox"/>
14	24/02/20 12:50	General View	Load JPG	<input checked="" type="checkbox"/>
15	24/02/20 12:50	General View	Load JPG	<input checked="" type="checkbox"/>
16	24/02/20 12:50	General View	Load JPG	<input checked="" type="checkbox"/>
17	24/02/20 12:50	General View	Load JPG	<input checked="" type="checkbox"/>
18	24/02/20 12:50	General View	Load JPG	<input checked="" type="checkbox"/>
19	24/02/20 12:50	General View	Load JPG	<input checked="" type="checkbox"/>
20	24/02/20 12:50	General View	Load JPG	<input checked="" type="checkbox"/>
21	24/02/20 12:50	General View	Load JPG	<input checked="" type="checkbox"/>
22	24/02/20 12:50	General View	Load JPG	<input checked="" type="checkbox"/>
23	24/02/20 12:50	General View	Load JPG	<input checked="" type="checkbox"/>
24	24/02/20 12:50	General View	Load JPG	<input checked="" type="checkbox"/>
25	24/02/20 12:50	General View	Load JPG	<input checked="" type="checkbox"/>
26	24/02/20 12:50	General View	Load JPG	<input checked="" type="checkbox"/>
27	24/02/20 12:50	General View	Load JPG	<input checked="" type="checkbox"/>
28	24/02/20 12:50	General View	Load JPG	<input checked="" type="checkbox"/>
29	24/02/20 12:50	General View	Load JPG	<input checked="" type="checkbox"/>
30	24/02/20 12:50	General View	Load JPG	<input checked="" type="checkbox"/>
31	24/02/20 12:50	General View	Load JPG	<input checked="" type="checkbox"/>
32	24/02/20 12:50	General View	Load JPG	<input checked="" type="checkbox"/>
33	24/02/20 12:50	General View	Load JPG	<input checked="" type="checkbox"/>

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Sng Ah Tee Motor & Panel Service Pte Ltd (Pioneer)		Thumbnail Print
34	24/02/20 12:50	General View		Load JPG <input checked="" type="checkbox"/>
35	24/02/20 12:50	General View		Load JPG <input checked="" type="checkbox"/>
36	24/02/20 12:50	General View		Load JPG <input checked="" type="checkbox"/>
37	24/02/20 12:50	General View		Load JPG <input checked="" type="checkbox"/>
38	24/02/20 12:50	General View		Load JPG <input checked="" type="checkbox"/>
39	24/02/20 12:50	General View		Load JPG <input checked="" type="checkbox"/>
40	24/02/20 12:50	General View		Load JPG <input checked="" type="checkbox"/>
41	24/02/20 12:50	General View		Load JPG <input checked="" type="checkbox"/>
42	24/02/20 12:50	General View		Load JPG <input checked="" type="checkbox"/>
43	24/02/20 12:50	General View		Load JPG <input checked="" type="checkbox"/>
44	24/02/20 12:50	General View		Load JPG <input checked="" type="checkbox"/>
45	24/02/20 12:50	General View		Load JPG <input checked="" type="checkbox"/>
46	24/02/20 12:50	General View		Load JPG <input checked="" type="checkbox"/>
47	24/02/20 12:50	General View		Load JPG <input checked="" type="checkbox"/>
48	24/02/20 12:50	General View		Load JPG <input checked="" type="checkbox"/>
49	24/02/20 12:50	General View		Load JPG <input checked="" type="checkbox"/>
50	24/02/20 12:50	General View		Load JPG <input checked="" type="checkbox"/>
51	24/02/20 12:50	General View		Load JPG <input checked="" type="checkbox"/>
52	24/02/20 12:50	General View		Load JPG <input checked="" type="checkbox"/>
53	24/02/20 12:50	General View		Load JPG <input checked="" type="checkbox"/>
54	24/02/20 12:50	General View		Load JPG <input checked="" type="checkbox"/>
55	24/02/20 12:50	General View		Load JPG <input checked="" type="checkbox"/>
56	24/02/20 12:50	General View		Load JPG <input checked="" type="checkbox"/>
57	24/02/20 12:50	General View		Load JPG <input checked="" type="checkbox"/>
58	24/02/20 12:50	General View		Load JPG <input checked="" type="checkbox"/>
59	24/02/20 12:50	General View		Load JPG <input checked="" type="checkbox"/>
60	24/02/20 12:50	General View		Load JPG <input checked="" type="checkbox"/>
61	24/02/20 12:50	General View		Load JPG <input checked="" type="checkbox"/>
62	24/02/20 12:50	General View		Load JPG <input checked="" type="checkbox"/>
63	24/02/20 12:50	General View		Load JPG <input checked="" type="checkbox"/>
64	24/02/20 12:50	General View		Load JPG <input checked="" type="checkbox"/>
65	24/02/20 12:50	General View		Load JPG <input checked="" type="checkbox"/>
66	24/02/20 12:50	General View		Load JPG <input checked="" type="checkbox"/>
67	24/02/20 12:50	General View		Load JPG <input checked="" type="checkbox"/>
68	24/02/20 12:50	General View		Load JPG <input checked="" type="checkbox"/>
69	24/02/20 12:50	General View		Load JPG <input checked="" type="checkbox"/>
70	24/02/20 12:50	General View		Load JPG <input checked="" type="checkbox"/>
71	24/02/20 12:50	General View		Load JPG <input checked="" type="checkbox"/>
72	24/02/20 12:50	General View		Load JPG <input checked="" type="checkbox"/>
73	24/02/20 12:50	General View		Load JPG <input checked="" type="checkbox"/>
74	24/02/20 12:50	General View		Load JPG <input checked="" type="checkbox"/>
75	24/02/20 12:50	General View		Load JPG <input checked="" type="checkbox"/>
76	24/02/20 12:50	General View		Load JPG <input checked="" type="checkbox"/>
77	24/02/20 12:50	General View		Load JPG <input checked="" type="checkbox"/>
78	24/02/20 12:50	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
79	24/02/20 12:50	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
80	24/02/20 12:50	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
81	24/02/20 12:50	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
82	24/02/20 12:50	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
83	24/02/20 12:50	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)		Thumbnail Print
1	23/04/19 11:10	E-filed GIA report		Load PDF
2	20/02/20 18:30	Letter of Demand from Third Party		Load PDF
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	22/04/19 18:36	TP ESTIMATE- MARKED		Load PDF

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Sng Ah Tee Motor & Panel Service Pte Ltd (Pioneer)	Thumbnail	Print
2	28/02/20 10:48	WORKSHOP INVOICE		Load PDF
3	28/02/20 10:48	GIA SEARCH		Load PDF
4	28/02/20 10:48	LOD		Load PDF
5	27/03/20 09:27	Release Voucher		Load PDF
6	27/03/20 09:27	AUTHORISATION TO ACT FORM		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid gray; height: 30px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Repairer <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SLJ2415D (Insd veh)	Model:	NISSAN LATIO 1.5 (A)
	SJE6683U (TP veh)		
Date of Accident:	13/04/2019		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	7,871.55
Final Repair Cost	:	\$	4,400.00
Loss of Use	:	\$	9.00 days at \$50.00 per day
Rental (if any)	:	\$	days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	4,400.00

Is Third Party Workshop GIA Registered? YES NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability _____(%)

B) For **GIA Registered Workshop**: BOLA Applicable: Yes/ No- BOLA Scenario No: 28

BOLA Liability: 100 (%) Assessed Liability (*): 0 (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown		
1)	Sng Ah Tee Motor & Panel Service Pte Ltd	: \$ 4,400.00
2)		: \$
3)		: \$

 JOANNE LEE KHANG MIN
 LKK Auto Consultants Pte Ltd

 27 Mar
 2020
 Date

Please attach all the supporting documents to the form.
 (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
 Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD19006847/R1GS3Q2
Date: 27/03/2020

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2018-00015213
Claimant
Vehicle No : SJE6683U **Insured Vehicle No :** SLJ2415D
Date of Loss: 13/04/2019 **Nature of Claim:** TP **Claim No:** 1201900009749

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SJE6683U**
 Make & Model: NISSAN LATIO, 1.5 (A) Engine No: HR15259903A
 Reg. Date: 02/05/2008 (Man. Year: 2008) Chassis No: JN1BAAC11Z0009685
 Colour: Gold Odometer: 215697 km
 Engine Capacity: 1498 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 185/65 R15 Rear Tyre Size: 185/65 R15
 Front Left Side: Bridgestone 5 mm Rear Left Side: Bridgestone 5 mm
 Front Right Side: Bridgestone 5 mm Rear Right Side: Bridgestone 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,326.59	2,887.29	2,439.30	45.79
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,030.00	1,790.00	240.00	11.82
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,356.59	4,677.29	2,679.30	36.42
Approved Total (Overridden) (S\$)		3,700.00		
(S\$)	7,356.59	3,700.00	3,656.59	49.70
+ GST 7.00/7.00% (S\$)	514.96	259.00	255.96	49.70
Nett Amount (S\$)	7,871.55	3,959.00	3,912.55	49.70
+ Loss of Use (9.0 x S\$50.00/day) (S\$)		450.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		4,411.00		
Global Sum Settlement (S\$)		4,400.00		

INSPECTION

Date of Assignment: 17/04/2019 **Present Location:** Sng Ah Tee Motor & Panel Service Pte Ltd (Pioneer)
Date Inspected: 17/04/2019 **Inspected At:** Sng Ah Tee Motor & Panel Service Pte Ltd (Pioneer)
 Blk 3 Pioneer Road North, #01-18
 Singapore 628457

Estimated Period of Repair: 7.0 days

Adjuster: MOHD RASUL

Manager: Chong Pui Lin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference	
Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 28 Feb 2020)
Parts: 144	NISSAN LATIO 1.5 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SJE6683U)	
Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR NUMBER PLATE	Serviceable	35.00 FL	*- FL
2	1		*REAR BUMPER	Deformed	532.40 FN	*532.40 FN
3	2		*REAR BUMPER SIDE RETAINER	Necessary	73.20 FN	*73.20 FN
4	10		*REAR BUMPER CLIP	Necessary	44.00 FN	*44.00 FN
5	1		*REAR BUMPER REVERSE SENSOR	Not Necessary	280.00 FS	*- FS
6	2		*REAR BUMPER DAMPER	Serviceable	99.60 FN	*- FN
7	2		*REAR BUMPER SPONGE	Deformed (1 PCS ONLY)	74.00 FN	*37.00 FN
8	2		*REAR FENDER	Repair	2,009.40 FN	*- FN
9	2		*REAR FENDER INNER SHIELD	Serviceable	38.80 FN	*- FN
10	16		*REAR FENDER INNER SHIELD CLIP	Not Necessary	70.40 FN	*- FN
11	2		*REAR TAILLAMP	Cracked	558.00 FN	*558.00 FN
12	1		*REAR BOOT	Bent	787.50 FN	*787.50 FN
13	2		*REAR BOOT HINGE	Serviceable	116.80 FN	*- FN
14	1		*REAR BOOT LATIO STICKER	Necessary	80.90 FN	*80.90 FN
15	1		*REAR BOOT EMBLEM	Necessary	59.70 FN	*59.70 FN
16	1		*REAR BOOT LOCK	Bent	123.20 FN	*123.20 FN
17	1		*REAR END PANEL	Bent	434.40 FN	*434.40 FN
18	1		*REAR END PANEL TOP GARNISH	Cracked	92.00 FN	*92.00 FN
19	10		*REAR END PANEL TOP GARNISH CLIP	Necessary	44.00 FN	*44.00 FN
Supplementary #1						
20	2		*REAR TAILLAMP CLIP		29.80 FN	*29.80 FN
21	1		*REAR SPARE TYRE BOARD		312.00 FN	*312.00 FN

F=Franchise part. S=SpcNett. L=ListItemDisc. N=NettItemDisc.

Sub Total (S\$)	5,895.10	3,208.10
- List Item Discount on L Items 30.00/30.00% (S\$)	10.50	0.00
- Nett Item Discount on N Items 10.00/10.00% (S\$)	558.01	320.81
Total Parts (S\$)	5,326.59	2,887.29

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO CKEC WIRING	New	30.00	30.00
2	TO REMOVE & REFIX TRIM	New	100.00	60.00
3	TO KNOCK,WELD,REMOVE & FIX ON ABOVE PARTS	New	900.00	800.00
4	TO PUTTY & SPRAY PAINTING ON AFFECTED AREAS	New	1,000.00	900.00
Gross Labour Cost (S\$)			2,030.00	1,790.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >