

22/03/2012

ASS. REC. BY:

REF: CS/INC/19006845/kttd302 Special Instruction:

Surveyor: Kenneth

ASSIGNMENT (Office)

From (Person):

Annie Koh

of

INC

Date/Time:

17.4.19 9.30a.m

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SCP 5010T

Insured:

SHC 6914 M

at Workshop m/s

Kuan Services And Repair

Tel:

91004390

of

160 Sin Ming Drive #04-13

Policy No:

Claim No:

MT/1040311-002

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

14.4.2019

CA / REV / REP. / REV 24 HRS

Date/Time:

17.4.19 9.40a.m

Person Contacted:

Susan

H.O.D. Endorsement:

Vehicle IN / OUT

Date/Time

Action/Instruction () Estimate

SCP 5010T - CC4/Asm 19006511/PA3

D.O.A - 07/04/2019

SHC 6914 M - NS/INC 17007477/K1943e2

D.O.A - 13/04/2017

3/15 1/1 Lp @ 425d email (Red: 8487, 66%)

Nivitha (LKK Auto)

From: Annie Koh <annie.koh@income.com.sg>
Sent: Wednesday, 17 April 2019 10:44 AM
To: 'assignments@lkkauto.com'
Subject: RE: TP CASES FARMED OUT TO LKK ON 17/04/2019

Re-send

Warmest Regards

Annie Koh
Senior Admin,
Motor Insurance
T +65 64307899
www.income.com.sg



From: Annie Koh
Sent: Wednesday, 17 April 2019 9:30 AM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>
Cc: Thio Tse Kiat <tsekiat.thio@income.com.sg>; Teng Ken Leong <kenleong.teng@income.com.sg>
Subject: RE: TP CASES FARMED OUT TO LKK ON 17/04/2019

Dear LKK,

Please assist to survey the following vehicles as per Mr Teng's instruction :-

SN	OIC	Claim No.	Vehicle	Workshop Name	Workshop Address	Workshop Contact	OI VEH	DOA
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1	Cyndie Yong	MT/1040136-002	SIN9186X	H C AUTO PTE LTD	160 SIN MING DRIVE, #05-09 SIN MING AUTO CITY	Mr. Joe Chee / 94570678	SKJ2406S	14/4/19
2	Jared Liu	MT/1040311-002	SCPS010T	KUAN SERVICES AND REPAIR	BLK 160 SIN MING DRIVE #04-13 SIN MING AUTOCITY	Susan / 91004390	SHC6914M	14/4/19

Please contact workshops.

Please revert to officer-in-charge after survey.

Thank you.

Annie Koh
 Senior Admin Assistant, Motor Insurance
 T +65 6430 7899
www.income.com.sg



Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

Denise Tay (LKKAuto)

From: Susan Fion <kuanservicesnrepair@gmail.com>
Sent: Friday, 31 May 2019 1:59 PM
To: Kenneth Kong (LKKAuto)
Subject: Re: Request for finalization: Vehicle SCP5010T

Dear Kenneth

Good day,

We accept the lump sum COR : \$4250 @ 7 days.

Thank You
Best Regards
Susan

KUAN REPAIR AND SERVICES

On Fri, May 31, 2019 at 8:50 AM Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com> wrote:

Attach finalised for SCP 5010T. Kenneth

From: Susan Fion [mailto:kuanservicesnrepair@gmail.com]
Sent: Thursday, 30 May, 2019 3:15 PM
To: Kenneth Kong (LKKAuto)
Subject: Request for finalization: Vehicle SCP5010T

Dear Kenneth

Good day,

Attachment is the after repair photo for your perusal.

Kindly assist in finalizing the case with us at your earliest convenience.

Thank You
Best Regards
Susan

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	15/04/2019 16:07
Date Of Accident	14/04/2019 11:00
Exact Location Of Accident	SLIP ROAD OFF PIE TOWARDS SIMS AVENUE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SCP5010T
Insured/Policyholder	
Name Of Registered Owner	REBECCA NG MUI QUEE
NRIC No	S1600230E
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-98196364
Alternative Phone No	OFFICE-98196364

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	E200-2.0 (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	GA437869
Cover Note Number	

Driver

Name of Driver	JACOB BENJAMIN CHARLES
NRIC No	S1483944E
Date Of Birth	01/04/1953
Occupation	INDOOR
Date Of Driving Pass	03/03/1977
Driving Experience	42 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-98196364
Fax Number	
Contact Number	
EMail Address	JBENCHARLES@GMAIL.COM

Address	BLK 293 BISHAN STREET 22 #10-89
Postcode	570293
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle Involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SHC6914M
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	TAXI
Name of Driver	SEOW CHOON SAN
NRIC/Passport Number	
Contact Number	98453436
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow Insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by Insurance companies is not an admission of policy liability on the part of the Insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by Interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all Insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:



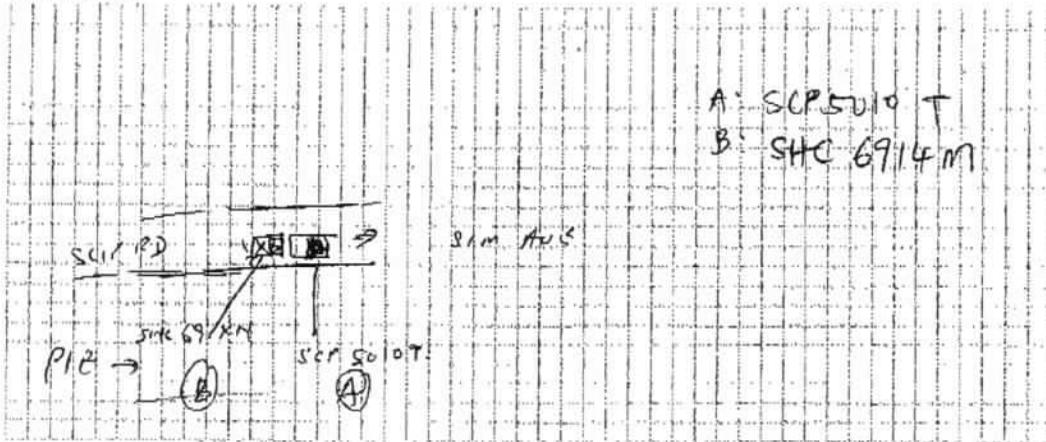
Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On Sunday 17/4/2019 at about 11:00am while driving along road off PIE towards the Sin Ave, I was hit from behind by vehicle SHC 6914M / KIA (SILVER).
That's all

[Signature]

* Repair other workshop *

DECLARATION

I/We declare the foregoing particulars are true in every respect.

[Signature]

Policyholder's Signature

Date & Time:

Company Chop (if applicable)

COMPANY CHOP (IF APPLICABLE)

[Signature]

Driver's Signature

(If driver is not the policyholder)

Date & Time:

[Signature]

Reporting Centre Person's Signature

Name:

NRIC/Fin No.:

[Stamp: K. KIM HIN AUTO]

KUAN SERVICES AND REPAIR

Block 160 Sin Ming Drive #04-13 Sin Ming Autocity
 Singapore 575722 HP 91004390/91254449 Fax 6484 1482
 Email: kuanservicesnrepair@gmail.com

M/s NTUC Income Insurance Co-operative Ltd	DATE	16.04.2019
73 Bras Basah Road #05-01	CAR NO	SCP 5010 T
NTUC Trade Union House S189556	MAKE	Mercedes E200

ESTIMATE COST OF REPAIR FOR THE ABOVE MENTIONED VEHICLE.
 YOUR INSURED : SHC 6914 M

Qty	Pcs	WDB1240212B614215	UNIT PRICE	AMOUNT	
Recommended Parts					
1	pcs	Rear bumper	<i>CM</i>	\$1,769.00	<i>✓</i>
1	pcs	Rear bumper protector <i>chrome</i>	<i>RM</i>	\$224.00	<i>✓</i>
10	pcs	Rear bumper clips	<i>RM</i> \$10.00	\$100.00	<i>✓</i>
1	pcs	Rear bumper center pad <i>chrome moulding</i>	<i>DII</i>	\$419.00	<i>✓</i>
2	pcs	Rear bumper LH&RH side pad <i>chrome moulding</i>	<i>RM</i> \$172.00	\$344.00	<i>✓</i>
1	pcs	Rear bumper reinforcement <i>370</i>	<i>RM</i>	\$425.00	<i>✓</i>
1	pcs	Rear end panel	<i>RM</i>	\$587.00	<i>✓</i>
10	pcs	Rear end panel garnish clips	<i>RM</i> \$10.00	\$100.00	<i>X</i>
1	pcs	Rear end panel garnish	<i>RM</i>	\$94.00	<i>X</i>
1	pcs	Rear bootlid	<i>RM</i>	\$2,133.00	<i>X</i>
1	pcs	Rear boot weatherstrip	<i>RM</i>	\$320.00	<i>X</i>
1	pcs	Rear bootlid "Mercedes Star" emblem	<i>RM</i>	\$42.00	<i>✓</i>
1	pcs	Rear bootlid "200E" emblem	<i>RM</i>	\$52.00	<i>✓</i>
4	pcs	Reverse sensor	<i>Shot</i> \$156.00	\$624.00	<i>2000</i>
1	pcs	Rear LH fender	<i>RM</i>	\$1,632.00	<i>X</i>
1	pcs	Rear LH fender inner shield	<i>RM</i>	\$447.00	<i>X</i>
1	pcs	Rear bootlid lock	<i>RM</i>	\$145.00	<i>✓</i>
Recommended Labour					
		To straighten, knocking, realign on rear spare tyre panel, rear right fender, cutting rear left side fender, cutting rear end panel, dismantle & replace the above mentioned parts.		\$1,600.00	<i>9000</i>
		Labour for respray rear boot lid, rear left side fender, rear right side fender, rear end panel, rear bumper & rear spare tyre panel.		\$1,500.00	<i>10000</i>
		To spray anti-rust coating on new & affected panels.		\$180.00	<i>500</i>
				Total	\$12,737.00



Pg 1 of 1 **Total** \$12,737.00

KUAN SERVICES AND REPAIR

• To resurvey before/after spray painting
 • To display damaged part(s) during resurvey
 • Parts prices are subject to confirmation
 • Third party survey is on a "Without Prejudice" basis
 • No illegal modifications is allowed
 • Supplementary Part(s) must be resurveyed and is subject to their approval from insurance

Signature: *Henneth*
 96910663

Not Asstain
61 Day @ \$2500
Resurvey After Paint
7 days



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

DAMAGE ASSESSMENT REPORT

NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: CS/INC19006845/Ktd3e2

73 BRAS BASAH ROAD
#05-01 NTUC TRADE UNION HOUSESINGAPORE
189556

Date: 06-06-2019



ATTN : JARED LIU

Code: INC

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHC 6914M	Veh. Inspected	SCP 5010T
Policy No.		Coverage (\$)	0.00
Claim No.	MT/1040311-002	Excess (\$)	0.00
Assign From	ANNIE KOH	Assign Date	17/04/2019

2. Vehicle Particulars & Condition

Make & Model	MERCEDES BENZ E200 (A)	c.c	1996
Engine No.	HIDDEN	Year of Reg.	1992
Chassis No.	WDB1240212B614215	Colour	METALLIC SILVER
Odometer	385878 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/65 R15	MICHELIN	9 mm
L/H Front Tyre	205/65 R15	MICHELIN	9 mm
R/H Rear Tyre	205/65 R15	MICHELIN	9 mm
L/H Rear Tyre	205/65 R15	MICHELIN	9 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	14/04/2019	Inspect Date / Time	17/04/2019 (10:33 AM)
Survey held at	KUAN SERVICES AND REPAIR-160 SIN MING DRIVE #04-13		
Repairer	-		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **7 Working Days**



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SCP 5010T

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	REAR BUMPER	CRACKED	1,769.00	1,769.00
1	REAR BUMPER PROTECTOR CHROME	DENTED	224.00	224.00
10	REAR BUMPER CLIPS @\$10.00	NECESSARY	100.00	100.00
1	REAR BUMPER CENTER PAD	DISTORTED	419.00	419.00
2	REAR BUMPER LH & RH SIDE PAD CHROME MOULDING @\$172.00	SERVICEABLE	344.00	-
1	REAR BUMPER REINFORCEMENT	BENT	425.00	370.00
1	REAR END PANEL	BENT	587.00	587.00
10	REAR END PANEL GARNISH CLIPS @\$10.00	NOT NECESSARY	100.00	-
1	REAR END PANEL GARNISH	SERVICEABLE	94.00	-
1	REAR BOOTLID	TO REPAIR SEE LABOUR	2,133.00	-
1	REAR BOOT WEATHERSTRIP	SERVICEABLE	320.00	-
1	REAR BOOTLID "MERCEDES STAR" EMBLEM	NECESSARY	42.00	42.00
1	REAR BOOTLID "200E" EMBLEM	NECESSARY	52.00	52.00
1	REAR LH FENDER	TO REPAIR SEE LABOUR	1,632.00	-
1	REAR LH FENDER INNER SHIELD	SERVICEABLE	447.00	-
1	REAR BOOTLID LOCK	TO REPAIR SEE LABOUR	145.00	-
	LESS 10% DISCOUNT		-	-356.30
			8,833.00	3,206.70
<u>SPECIAL NETT ITEMS</u>				
4	REVERSE SENSOR @\$156.00 (SN)	SHORTED	624.00	200.00
			624.00	200.00
<u>LABOUR</u>				
	TO STRAIGHTEN, KNOCKING, REALIGN ON REAR SPARE TYRE PANEL, REAR RIGHT FENDER, CUTTING REAR LEFT SIDE FENDER, CUTTING REAR END PANEL, DISMANTLE & REPLACE THE ABOVE MENTIONED PARTS. INCLUSIVE OF THE REPAIR OF REAR BOOTLID, REAR LH FENDER AND REAR BOOTLID LOCK.		1,600.00	900.00

Report Ref No. CS/INC19006845/Ktd3e2



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51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR FOR RESPRAY REAR BOOT LID, REAR LEFT SIDE FENDER, REAR RIGHT SIDE FENDER, REAR END PANEL, REAR BUMPER & REAR SPARE TYRE PANEL. TO SPRAY ANTI-RUST COATING ON NEW & AFFECTED PANELS.		1,500.00	1,000.00
			180.00	50.00
			3,280.00	1,950.00
GRAND TOTAL			12,737.00	5,356.70
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)				4,250.00

Report Ref No. CS/INC19006845/Ktd3e2

KONG SENG CHEONG

Licensed Appraiser

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE,
MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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