

Shu Pei (LKKAUTO)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Thursday, 27 June 2019 11:12 AM
To: Shu Pei (LKKAUTO)
Subject: RE: SLL3655K Accident - 3rd party claim against EQ Insurance insured SLT3339G (EQ) on 01.04.2019 (DM19HO01094-JG)
Attachments: DM19HO01094 - NON REPORTING.PDF

Dear Shu Pei

Attached repudiation letter to our insured for your attention.
Kindly do not forward this letter to third party.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Joel Goh
Sent: Wednesday, June 26, 2019 11:27 AM
To: 'Shu Pei (LKKAUTO)'
Subject: RE: SLL3655K Accident - 3rd party claim against EQ Insurance insured SLT3339G (EQ) on 01.04.2019

Dear Shu Pei

Our insured has not reported the accident and we are in the midst of seeking approval to repudiate claim

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]

Sent: Wednesday, June 26, 2019 11:24 AM

To: Joel Goh

Subject: RE: SLL3655K Accident - 3rd party claim against EQ Insurance insured SLT3339G (EQ) on 01.04.2019

WITHOUT PREJUDICE

Dear Sir/ Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank You

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Tuesday, 30 April 2019 4:11 PM

To: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>

Cc: Poh Kin (LKKAUTO) <pohkin@lkkauto.com>

Subject: RE: SLL3655K Accident - 3rd party claim against EQ Insurance insured SLT3339G (EQ) on 01.04.2019

Dear Shu Pei

Our insured has not reported this accident.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Tuesday, April 30, 2019 9:36 AM

To: Joel Goh

Cc: Poh Kin (LKKAuto)

Subject: RE: SLL3655K Accident - 3rd party claim against EQ Insurance insured SLT3339G (EQ) on 01.04.2019

WITHOUT PREJUDICE

Dear Sir/ Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank You

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 23 April 2019 7:06 PM

To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Subject: RE: SLL3655K Accident - 3rd party claim against EQ Insurance insured SLT3339G (EQ) on 01.04.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLL 3655K at M/s Allswell Motor Traders on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Poh Kin and he can be contacted at DID: 6841-2132.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 17 April 2019 11:49 AM

To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SLL3655K Accident - 3rd party claim against EQ Insurance insured SLT3339G (EQ) on 01.04.2019

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

Sent: Wednesday, 17 April 2019 11:22 AM

To: account5 leasing <account5@allswellmotor.com.sg>

Cc: ben OOI <ben@allswellmotor.com.sg>; assignments <assignments@lkkauto.com>

Subject: RE: SLL3655K Accident - 3rd party claim against EQ Insurance insured SLT3339G (EQ) on 01.04.2019

Without Prejudice

Dear Chai Yee

My apologies for the late response.

I will arrange accordingly.

Dear LKK

Please assist on this PRS.
Our insured has not reported the accident.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: account5 leasing [<mailto:account5@allswellmotor.com.sg>]

Sent: Monday, April 15, 2019 5:42 PM

To: Joel Goh

Cc: ben OOI

Subject: Re: SLL3655K Accident - 3rd party claim against EQ Insurance insured SLT3339G (EQ) on 01.04.2019

Hi Joel Goh,

Please assign **LKK Auto Consultants Pte Ltd** to do the PRI.

Thank You.

Best Regards,

Chai Yee

Allswell Motor Traders
25, Defu Lane 9 Singapore 539266
Office: +65 66791146
Email: account5@allswellmotor.com.sg

On Mon, Apr 15, 2019 at 12:52 PM Joel Goh <joel.goh@eqinsurance.com.sg> wrote:

Without Prejudice

Save As To Costs

Dear Chai Yee

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Infiniti Appraisal Service Tel: 96684818 / 90099001 Fax: 64587432	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	10) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



A handwritten signature in dark blue ink, appearing to be 'Joel Goh', with a long horizontal line extending to the right.

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: account5 leasing [mailto:account5@allswellmotor.com.sg]

Sent: Monday, April 15, 2019 12:12 PM

To: EQI PRS

Cc: ben OOI

Subject: SLL3655K Accident - 3rd party claim against EQ Insurance insured SLT3339G on 01.04.2019

Dear EQ Insurance (Motor claims department)

(Without Prejudice)

We are the owner of the vehicle **SLL3655K** and your insured vehicle **SLT3339G** came in contact with our vehicle at the material time.

Before we proceed to repair our damaged vehicle, please let us know within 02 working days till **17.04.2019** whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you, we will proceed repair without any more reference to you.

Thank You.

Best Regards,

Chai Yee

Allswell Motor Traders

25, Defu Lane 9 Singapore 539266

Office: +65 66791146

Email: account5@allswellmotor.com.sg

--

Thank You.

Best Regards,

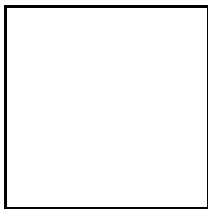
Chai Yee

Allswell Motor Traders

25, Defu Lane 9 Singapore 539266

Office: +65 66791146

Email: account5@allswellmotor.com.sg



This email has been checked for viruses by AVG antivirus software.
www.avg.com