

INS. CASE OWNER:

Joel

CC 4/ EQ1900 6843

172 Ab3s2

LKK:

IDAC:

Surveyor:

MTH

DOI:

ASSIGNMENT

MTH

Date / Time

24/4/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. : SLT 3339 G

Claim No. : DM194001094-74

Name of Insured :

Policy No. :

Insured Tel No. : HP:

Make / Model :

Excess Sec II : SS D.O.A : 01/04/2019

Place of Accident :

Is driver the owner? (YES / NO)

Nature of Accident :

If NO, Driver Name / Age :

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. :

(V/L: YES / NO)

Insured Liability : % Final ? Yes / No

SLT 3655 K

INSRS:
WSP: Mitsub Motor
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:

Date / Time

SLT 3655K - CS / MSG 18014825 / Gsbm 2 - DOR 06/08/18
SLT 3339 G - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: S\$ (days) Reduction: % Email Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email Call

Final Liability: % (Agreed / Assessed) BOLA S/N No. :

If NO or B 28, Ass. Lia :

Repair Cost: S\$

Loss of Rental (LOR): S\$ (days)

Loss of Use (LOU): S\$ (\$ x days)

Loss of Income (LOI): S\$ (\$ x days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search S\$

Medical: S\$

Disbursement: S\$ (e.g. Tow/ Independent)

Legal Cost S\$

Total: S\$ Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email Call

Payee 1: S\$ Name 1:

Payee 2: (Strike if N.A.) S\$ Name 2:

Payee 3: (Strike if N.A.) S\$ Name 3:

COPY SENT

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

WIP \$160.00

5/11/19
Surrey

Tamlin

REF: EQI

ASSIGNMENT

From: Date: 22/4/19

Estimated Cost:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLL 3655K

at Workshop m/s:

Allswell

of

25 Deft June 9

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

After 12pm

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

3

days

Res.: Yes or No

Lum Sum:

2-B-V%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

up

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No: SLL 3655K yr Regn: 2017 / Feb

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Harrier

G.C.

1986

Colour:

Black

A/C:

Insured / Std / NI / NA

Sp. Reading

174871

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

2546000 905 84

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering: ☒ In order / Jammed / Leaked / Burnt or

Brake: ☒ In order / Jammed / Leaked / Burnt or

Modi: ☒ Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

235/55R18

R:

4

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Kapsen

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

22/4/19

Survey held at

Allswell

Des. of Damages: Frt / Rear / O/S / ☒ N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

23/9/19 Submit 2-B-V \$900.00 with 3 working days

(red = \$300.00 75%)

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Survey Fee:

Transportation:

S + RS, St

Photo:

Others:

TOTAL

Report Format:

Lump Sum / I.B.I. (\$

email:ben@ailswellmotor.com.sg

Signal



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVENUE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/EQ119006843/T1fb3

Date: 23.04.2019

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SLL3655K

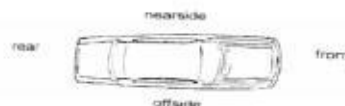
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 22.04.2019 at the premises of M/s Allswell Motor Traders and have the following to report:-

Workshop Estimate Amount	: S\$	1,200.00
Revised Estimate Amount	: S\$	900.00
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the N/S portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3 days

Yours faithfully,

MOHD. TAUFIKH
Licensed Appraiser

register new case

Nivitha (LKK Auto)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Wednesday, 17 April 2019 11:22 AM
To: account5 leasing
Cc: ben OOI; assignments
Subject: RE: SLL3655K Accident - 3rd party claim against EQ Insurance insured SLT3339G (EQ) on 01.04.2019
Attachments: SLL3655K SAS REPORT.PDF

11.47am 17/4/19

VNI
Chen Yee

Without Prejudice

Dear Chai Yee

My apologies for the late response.
I will arrange accordingly.

Dear LKK

Please assist on this PRS.
Our insured has not reported the accident.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: account5 leasing [mailto:account5@allswellmotor.com.sg]
Sent: Monday, April 15, 2019 5:42 PM
To: Joel Goh
Cc: ben OOI
Subject: Re: SLL3655K Accident - 3rd party claim against EQ Insurance insured SLT3339G (EQ) on 01.04.2019

Hi Joel Goh,

Please assign LKK Auto Consultants Pte Ltd to do the PRI.

Thank You.

Best Regards,

Chai Yee

Allswell Motor Traders
25, Defu Lane 9 Singapore 539266
Office: +65 66791146
Email: account5@allswellmotor.com.sg

On Mon, Apr 15, 2019 at 12:52 PM Joel Goh <joel.goh@eqinsurance.com.sg> wrote:

Without Prejudice

Save As To Costs

Dear Chai Yee

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Infiniti Appraisal Service Tel: 96684818 / 90099001 Fax: 64587432	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services	8) Automotive Appraiser & Surveying Services

Tel: 81825263	Tel: 96623655
Fax: 67461148	Fax: 67655662
Contact Person: Kelvin	Contact Person: Mr Chee
9) JP Knights Pte Ltd	10) Appraisals Associates Pte Ltd
Tel: 63450068	Tel : 67472822
Fax: 63445328	Fax: 67470070

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify i

From: account5 leasing [mailto:account5@allswellmotor.com.sg]
Sent: Monday, April 15, 2019 12:12 PM
To: EQI PRS
Cc: ben OOI
Subject: SLL3655K Accident - 3rd party claim against EQ Insurance insured SLT3339G on 01.04.2019

Dear EQ Insurance (Motor claims department)

(Without Prejudice)

We are the owner of the vehicle **SLL3655K** and your insured vehicle **SLT3339G** came in contact with our vehicle at the material time.

Before we proceed to repair our damaged vehicle, please let us know within 02 working days till **17.04.2019** whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you, we will proceed repair without any more reference to you.

Thank You.

Best Regards,

Chai Yee

Allswell Motor Traders

25, Defu Lane 9 Singapore 539266

Office: +65 66791146

Email: account5@allswellmotor.com.sg

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Thank You.

Best Regards,

Chai Yee

Allswell Motor Traders

25, Defu Lane 9 Singapore 539266

Office: +65 66791146

Email: account5@allswellmotor.com.sg

Your Ref : SLT3339G
Our ref : DM19H001094/JG
Date : 27 June 2019

Luxs Leasing & Limousines Services Pte Ltd
1 Kaki Bukit Avenue 6
#01-67
SINGAPORE 417883

A.R REGISTERED & NORMAL POST

Dear Sir

ALLEGED ACCIDENT ON 01/04/2019 0015HRS AT JOHOR CHECKPOINT INVOLVING SLT3339G AND SLL3655K

We are the insurers of SLT3339G.

A Third Party property damage claim has been lodged against you arising out of an accident involving SLT3339G that occurred on 01/04/2019.

Despite repeated reminder letters on 25/04/2019, 09/05/2019 and 22/05/2019 (AR Registered & Normal Post) requesting for you to report the above-captioned accident, you have failed to notify our office.

In light of the above, you have breached Condition 4 of the Policy and we are entitled to repudiate liability against you under Policy No. DMCFHQ18-000166.

Specifically, we rely on the following condition in the said Policy:-

CONDITIONS

4. Notification of Accidents

- (a) *In the event of any accident involving the Motor Vehicle, irrespective of whether it would give rise to a claim, the Insured shall, together with the Motor Vehicle, call at the Company's Approved Reporting Centre and report the accident within 24 hours of the accident or by the next working day thereof.*

This condition in its entirety is a condition precedent to liability and the failure to comply with any of the above requirements in respect of an accident and/or occurrence with result in the Insured being denied indemnity under both Section I and Section II of the Policy in respect of that particular accident and/or occurrence."

TAKE NOTICE that we are repudiating policy liability against you for all claims arising out of the said accident on the grounds that you have so clearly breached Condition 4 of the Policy.

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
Tel (65) 6223 9423 | Fax (65) 6224 3303 | www.eqinsurance.com.sg
reg no. 1278-00100-N



A Member of Citystate



For the sake of good order and for the avoidance of doubt, all our rights against you are hereby expressly reserved.

Yours faithfully

A handwritten signature in black ink, appearing to be 'JG' or similar, written over a faint horizontal line.

Joel Goh

Claims Department

DID: 6500 6772 / Fax: 6223 4190 / Email: joel.goh@eqinsurance.com.sg

cc. NEWSTATE STENHOUSE (S) PTE LTD (via email only: joseph@newstate.com.sg)

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC4/EQ19006843/T1wb3s2

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 25-07-2019



Code : EQI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLT 3339G	Veh. Inspected	SLL 3655K
Policy No.		Coverage (\$)	0.00
Claim No.	DM19HO01094/JG	Excess (\$)	0.00
Assign From	JOEL GOH	Assign Date	24/04/2019

2. Vehicle Particulars & Condition

Make & Model	TOYOTA HARRIER	c.c	1986
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	ZSU600090584	Colour	BLACK
Odometer	174871	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	235/55R18	KAPSEN	6 mm
L/H Front Tyre	235/55R18	KAPSEN	6 mm
R/H Rear Tyre	235/55R18	KAPSEN	6 mm
L/H Rear Tyre	235/55R18	KAPSEN	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY. DAMAGES SEE DETAILS.
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5. General Information

Accident Date	01/04/2019	Inspection Date	22/04/2019
Survey held at	25 DEFU LANE 9		
Repairer	ALLSWELL MOTOR TRADERS		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLL 3655K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR LH REAR FENDER, REAR DOOR, FRONT DOOR, FRONT FENDER, FRONT BUMPER (PUTTY, SANDPAPER, GRIND, POLISH SPRAY PAINTING & WASH)		1,200.00	900.00
			1,200.00	900.00
GRAND TOTAL			1,200.00	900.00
RECOMMENDED COST OF REPAIRS				900.00

Report Ref No. CC4/EQ119006843/T1wb3s2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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