

Adrian

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop n/s _____

of _____

Insured: _____

Policy No. 1700016379-9

Claims No. 877168463358

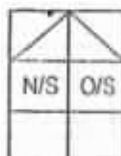
Sum Insured: _____ Excess: 0 1/2 26/4/19

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: 90K.

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 03 1/2 days Res: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Vehicle: IN / OUT

Person Contacted: _____

Veh No: SLP686417- Yr Regn: 2017, June

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Andi Q2 C.C. 899

Colour: Red A/C: Insured / Std / Nil / NA

Sp. Reading: 31942 T/Radio: Insured / Std / Nil / NA

Eng/No: _____

C/N: WAUZZZ6A3HA04068

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / SRim / STD A/Rim or

Tyre Size: F: 215/60 R16

R: 215/60 R16

BS) DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. D.O.I. 17/04/19

Survey held at Premium

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

Front n/s.

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

00 AIG.

SLP 686417 - X

26/4/19 @ 5.03pm Informed Kevin C/A 6 EX: TBA by email. (as per below 886)

26/4/19 @ 3.1pm Informed Kelvin EX: 6 EX by email.

MV:

PV:

Nett:

24/5/19 @ 3.26pm Confirmed with Mr 600 from fig 8 3558.40, 3 days. (Red 6 3052.60, 46%)

RECEIVED 1 JUN 2019

Date/Time, File Pass to?

1) 19/6 19/19

3)

5)

Pref. Report:

Final Report:

Date/Time, File Return to?

2)

4)

6)

Part Prices Check:

IN

OUT

Survey Fee:

Basic & Add.

S + RS, SI

Photos

Others

TOTAL

Date:

200

11

211

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 24 May 2019 3:26 PM
To: Boo seng yak; SUR; Carrine Leong; Chang Chee Sing;
jiayee.yap@premiumauto.com.sg
Subject: RE: FINAL REVISION - SLP6864H - OD AIG - SURVEYED 17 APR 19

Dear Mr Boo,

WITHOUT PREJUDICE

Confirm final fig \$3,558.40 before excess \$0/- & GST and 3 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Saturday, 18 May 2019 5:47 PM
To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg
Subject: FINAL REVISION - SLP6864H - OD AIG - SURVEYED 17 APR 19

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$3558.40 @ 3 days of repairs.

your early closure is well appreciated.

Best regards - jb

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Friday, 26 April 2019 1:31 PM
To: Claims
Cc: SUR
Subject: RE: OD CLAIMS FOR SLP 6864H

Dear Kelvin,

Please be informed that the excess of above vehicle is \$0/-.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 25 April 2019 5:50 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; claims@premiumauto.com.sg
Subject: RE: OD CLAIMS FOR SLP 6864H

Dear Shiau Chan,

Noted on approval, kindly assist to follow up excess amount.

Thank you.

Best Regards,

Kelvin Khoo

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 139902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

Email Disclaimer

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 25 April 2019 5:02 PM
To: Claims
Cc: SUR
Subject: RE: OD CLAIMS FOR SLP 6864H
Attachments: SLP6864 EST.pdf

Dear Kelvin,

Please proceed to repair the insured vehicle **SLP 6864H (Excess \$ TBA)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 25 April 2019 9:37 AM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIMS FOR SLP 6864H

Dear Shiau Chan,

Attached is the GIA report for your kind reference.

Thank you.

Best Regards,

Kelvin Khoo

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	6349C
Vehicle Details	
Vehicle No.:	SLP6864H
Vehicle to be Exported:	No
Intended Deregistration Date:	25 Apr 2019
Vehicle Make:	AUDI
Vehicle Model:	Q2 1.0 TFSI S TRONIC
Primary Colour:	Red
Manufacturing Year:	2017
Engine No.:	CHZ345025
Chassis No.:	WAUZZZGA3HA040768
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$26,074.00
Original Registration Date:	14 Jun 2017
First Registration Date:	14 Jun 2017
Transfer Count:	0
Actual ARF Paid:	\$18,504.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	13 Jun 2027
PARF Rebate Amount:	\$13,878.00
Intended COE Rebate Details	
COE Expiry Date:	13 Jun 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$45,201.00
COE Rebate Amount:	\$36,773.00
Total Rebate Amount:	\$50,651.00

The information contained herein is correct as at 25 Apr 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	17/04/2019 15:57
Date Of Accident	16/04/2019 18:40
Exact Location Of Accident	ALONG JALAN JURONG KECHIL
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLP6864H
Insured/Policyholder	
Name Of Registered Owner	CHUNG LYE PENG
NRIC No	S7236349C
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97860896
Alternative Phone No	OTHERS-97860896

Vehicle Particulars

Manufacturer	AUDI
Model	Q2 1.0 TFSI S TRONIC
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1700016379-01
Cover Note Number	

Driver

Name of Driver	CHUNG LYE PENG
NRIC No	S7236349C
Date Of Birth	02/10/1972
Occupation	INDOOR
Date Of Driving Pass	22/03/2011
Driving Experience	8 YEARS AND 0 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-97860896
Fax Number	
Contact Number	OTHERS-97860896
Email Address	NOEMAIL

Address	20 TOH TUCK CRESCENT
Postcode	596934
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CROSS JUNCTION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON 16 APRIL, I WAS RETURNING HOME AND TRAVELLING ALONG JALAN JURONG KECHIL. BEFORE A TRAFFIC JUNCTION WITH A LEFT TURN TO TOH YI DR, I HAD COMPLETELY STOPPED BEFORE THE YELLOW BOX ON LANE 1 OF A 3 LANE ROAD (JLN JURONG KECHIL) AS TRAFFIC LIGHT WAS RED. SBS BUS 66, PLATE NUMBER SBS 6323 F WAS THEN COMING OUT OF BUS BAY INTO YELLOW BOX WHEN THE BUS REAR RIGHT SIDE SCRAPPED ACROSS MY LEFT SIDE FRONT BUMPER.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SBS6323E
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	BUS
Name of Driver	NG IK JONG
NRIC/Passport Number	S2199187B
Contact Number	
Address	
Postcode	
Insurance Company Name	MS FIRST CAPITAL INSURANCE LTD
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN


IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

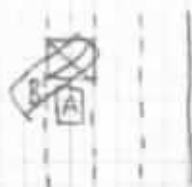

Policyholder's Signature
Date & Time: 17/4/19


Driver's Signature
(If driver is not the policyholder)
Date & Time: 17/4/19


Reporting Centre Personnel's Signature
Name: Kelvin Wong
NRIC/FIN No.: 68468902L

Sketch Plan #2

SKETCH PLAN



A - SLP 6864 H

B - SBS 6323 E

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 16 April, I was returning home and travelling along Jalan Jurong Kechil. ~~At~~ Before a traffic junction ~~where~~ with a left turn to Toh Yi Dr. I had ^{completely} stopped before the yellow box on lane 1 of a 3 lane road (Jln Jurong Kechil) as traffic light was red. ~~SBS~~ SBS bus 66, plate number SBS 6323 F was then coming out of bus bay into yellow box when the bus rear right side scrapped across my left side front bumper

DECLARATION

I/We declare the foregoing particulars are true in every respect.

hau lim p
Policyholder's Signature

Date & Time: 17/4/19

hau lim p
Driver's Signature
(If driver is not the policyholder)

Date & Time: 17/4/19



Reporting Centre Personnel's Signature

Name: Kevin Wong

NRIC/IN No: G8 F68902



AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way
#07-16
AIG Building
Singapore 079120
Co.Reg.No.201009404M

Policy/Reference No. 1700016379-01

23 May 2018

Mr. CHUNG LYE PENG(ZENG LIPING)
20 TOH TUCK CRESCENT
TOH TUCK GARDEN
SINGAPORE 596934

Dear Mr. CHUNG LYE PENG(ZENG LIPING)

Your Policy Has Been Renewed

We are pleased to inform you that your AUDI AUTO PROTECTOR PRIVATE VEHICLE has been renewed and details of your policy are below:

Policy number : 1700016379-01
Effective date : 14 Jun 2018
Expiry date : 13 Jun 2019

It is important that you review the enclosed policy documents to verify that all the information in these documents is accurate. If you wish to update us on any changes, please contact us.

For More Information

If you require more information about your policy, please contact our customer service representatives Monday through Friday between 9am to 5pm at +65 6419 3000. Alternatively, you can send us an email at www.aig.com.sg or a fax at +65 6415 3723.

Thank you for your support. We look forward to serving you in all your general insurance needs.

Yours sincerely

Bucha Manik
Head of Individual Personal Insurance

PS: You can now enjoy round-the-clock access to selected AIG products and services with our easy-to-use Apple or Android smartphone app. Purchase new policies, renew your policies, access claims support or receive emergency assistance for motor and travel, anytime, 24-hours a day. Your AIG Mobile App can be downloaded for free at iTunes or Google Play.

Product underwritten by AIG Asia Pacific Insurance Pte. Ltd. Copyright © 2016 AIG Asia Pacific Insurance Pte. Ltd.



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : CHUNG LYE PENG(ZENG LIPING)
 Period of Insurance : 14 Jun 2018 To 13 Jun 2019
 Engine No. : CHZ345025
 Chassis No. : WAUZZZGA3HA040768

Vehicle No. : SLP6864H
 Policy No. : 1700016379-01
 Endorsement No. :
 Issued Date : 23 May 2018

ABOUT THE COVER

Make/Model : AUDI Q2/ Q2 Sport 1.0 TFSI S tronic
 Engine Capacity/Tonnage : 999.00 CC
 Driver Restriction : NA
 Sum Insured : Market Value
 Off Peak Car : No
 First Year of Registration : 2017
 Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 35 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen - \$100

Named Driver and Excess (where applicable)

CHUNG LYE PENG(ZENG LIPING) - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408099 63453323

For other Approved Reporting Centres/AIG Authorized Repairers, please contact our 24-hour accident emergency hotline at +65 6336 8200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1955 (Malaysia).

0504125202

PREMIUM LEASING - JT
 261 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7236349C



CHUNG LYE PENG
(ZENG LIPING)

曾麗萍

Race:

CHINESE

Date of Birth:

02-10-1972

Country of Birth:

SINGAPORE

Sex:

F

REPUBLIC OF SINGAPORE DRIVING LICENCE

License No: S7236349C

Name: CHUNG LYE PENG
(ZENG LIPING)

Birth Date: 02 Oct 1972

Issue Date: 22 Mar 2011

0019406030

3069162



NRIC No: S7236349C

Valid Until: 18-02-1999

TOH TUCK CRESCENT
SINGAPORE 598634

NRIC No: S7236349C

Date: 11-10-2000 No: 8733965

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

EFFECTIVE DATE

Class 3A Motor cars without clutch pedals (Auto) <= 3000kg with <= 7 passengers, exclusive of the driver; and other motor vehicles without clutch pedals <= 2500kg 22 Mar 2011



Licence No: S7236349C

NP 426A

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0507/2019/DY/TF
Date	:	17-Apr-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms. Chung Lye Peng
Address	:	20 Toh Tuck Crescent Singapore 596934
Telephone	:	HP 97860896
Type of Claim	:	Own Damage Claims
Policy No.	:	1700016379-01
Vehicle No	:	SLP 6864 H ✓
Model Code	:	Audi Q2 1.0 TFSI S tronic
Model / Year	:	Jun-17
Engine No	:	CHZ 345025
Chassis No	:	WAUZZZGA3HA040768
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	16-Apr-19
Place of Accident	:	Along Jalan Jurong Kechil

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle S/

S/n	Nature of Jobs
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor, headlight washer assy.
2	To dismantle and renew front bumper. Re-organise front crash managements components. Reinstall all parts removed.
3	To respray front bumper.
4	To carry out diagnostic check.
TOTAL LABOUR CHARGES	

~~1,050.00~~
 \$ 900.00
 s/n \$192.00
 : \$ 2,502.00

24/5/12

1,350.00
 1,200.00
 400.00
 =
 1,950.00
 0.00
 300.00
 50.00
 50.00
 192.00
 =
 1,602.00
 0.00
 1,950.00
 1,602.00
 3,552.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLP 6864 H

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER <i>defend</i>	\$ 1,706.00	✓ 1364
2	FRONT BUMPER FIXING PARTS <i>new</i>	\$ 314.00	x
3	FRONT BUMPER LOWER GRILLE - CENTER <i>new</i>	\$ 179.00	+
4	FRONT BUMPER AIR GUIDE GRILLE - LH <i>new</i>	\$ 154.00	✓ 122.80
5	FRONT BUMPER AIR GUIDE - LH <i>new</i>	\$ 31.00	x
6	FRONT BUMPER SPOILER <i>new</i>	\$ 273.00	x
7	FRONT BUMPER CLOSING ELEMENT <i>new</i>	\$ 142.00	+
8	FRONT BUMPER WHEEL SPOILER - LH <i>new</i>	\$ 31.00	x
9	FRONT BUMPER WHEEL SPOILER TRIM - LH <i>new</i>	\$ 32.00	x
10	FRONT BUMPER GUIDE SECTION - LH <i>new</i>	\$ 32.00	x
11	HEADLIGHT LIFT CYLINDER - LH <i>new</i>	\$ 128.00	x
12	FRONT WHEEL ARCH TRIM - LH / RH <i>new</i>	\$ 588.00	✓ 469.60
13	SUNDRIES <i>new</i>	\$ 500.00	? x
TOTAL SPARE PARTS		\$ 4,110.00	
TOTAL LABOUR CHARGES		\$ 2,502.00	
GRAND TOTAL		\$ 6,612.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

Surveyed Date

Authorised Date

Excess Cost

Liability

Remarks

: Adrian L
: 23/17/04/19.
:
:
:
:
: Authorised Repairs, 03 Days.

LEK Auto Consultants hereby notify
the Repairer of the following:

- To resurvey full/wholesale spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature

Date

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel: 6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0507/2019/DY/TF
Date : 17-Apr-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

3 days - ok - jb - 18 May 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms. Chung Lye Peng
Address : 20 Toh Tuck Crescent
Singapore 596934
Telephone : HP 97860896
Type of Claim : Own Damage Claims
Policy No. : 1700016379-01
Vehicle No : **SLP 6864 H**
Model Code : Audi Q2 1.0 TFSI S tronic
Model / Year : Jun-17
Engine No : CHZ 345025
Chassis No : WAUZZZGA3HA040768
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 16-Apr-19
Place of Accident : Along Jalan Jurong Kechil

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLP 6864 H

S/n	Nature of Jobs	Estimated Charges			
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor, headlight washer assy.	s/n	\$ 360.00	\$	360.00
2	To dismantle and renew front bumper. Re-organise front crash managements components. Reinstall all parts removed.		\$ 1,050.00	\$	500.00
3	To respray front bumper.		\$ 900.00	\$	550.00
4	To carry out diagnostic check.	s/n	\$192.00	\$	192.00
TOTAL LABOUR CHARGES		:	<u>\$ 2,502.00</u>	<u>\$</u>	<u>1,602.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLP 6864 H

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER	\$ 1,706.00	\$ 1,364.00
2	FRONT BUMPER FIXING PARTS	\$ 314.00	
3	FRONT BUMPER LOWER GRILLE - CENTER	\$ 179.00	
4	FRONT BUMPER AIR GUIDE GRILLE - LH	\$ 154.00	\$ 122.80
5	FRONT BUMPER AIR GUIDE - LH	\$ 31.00	
6	FRONT BUMPER SPOILER	\$ 273.00	
7	FRONT BUMPER CLOSING ELEMENT	\$ 142.00	
8	FRONT BUMPER WHEEL SPOILER - LH	\$ 31.00	
9	FRONT BUMPER WHEEL SPOILER TRIM - LH	\$ 32.00	
10	FRONT BUMPER GUIDE SECTION - LH	\$ 32.00	
11	HEADLIGHT LIFT CYLINDER - LH	\$ 128.00	
12	FRONT WHEEL ARCH TRIM - LH / RH	\$ 588.00	\$ 469.60
13	SUNDRIES	\$ 500.00	
TOTAL SPARE PARTS		\$ 4,110.00	\$ 1,956.40
TOTAL LABOUR CHARGES		\$ 2,502.00	\$ 1,602.00
GRAND TOTAL		\$ 6,612.00	\$ 3,558.40

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLP 6864 H

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0507/2019/NK

13 June 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SLP 6864 H, Audi Q2 1.0 TFSI S-Tro.

With reference to the above-mentioned vehicle, no. **SLP 6864 H** claimant, **Ms Chung Lye Peng**, please find the related document per attached.

1. A copy of the Original invoice no. 85013891 – S\$3,807.49
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SLP 6864 H

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9628 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 17:29

Company Reg. No. 199902271W
GST Reg. No. 199902271W

Customer

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013891 Date: 12/06/2019 Order: SLP6864H Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SLP6864H (V 33643)	Regn Date: 14/06/2017	Mileage: 33086	WIP No.: 50455
Model: Q2 1.0 TFSI S tronic GABANG	Chassis: WAUZZZGA3HA040768	Engine: CHZ 345025	Dept: U
You have been assisted by :- UB-Jiayee (138)			

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHT, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER. REORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	AB1A807107 GRU	COVER	Less 020%	1.00	785.50
X	AB1A807108 GRU	COVER	Less 020%	1.00	785.50
X	AB1A853718 4W3	COVER	Less 020%	1.00	293.50
X	AB1A807663 GRU	CONN PIECE(LAST)	Less 020%	1.00	134.00
X	AB1A807671 4W3	GRILL(LAST)	Less 020%	1.00	153.50
X	AB1A853717 4W3	COVER	Less 020%	1.00	293.50

Parts 1,956.40
Labour 0.00
Sublet 1,602.00
Menus 0.00
Lubricant 0.00



Sub-Total 3,558.40
7% GST 249.09
Grand Total 3,807.49

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLP 6864 H

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0507/2019/KK
9TH MAY 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1

total pages

RE: CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi Q2 1.0 TFSI S TRONIC
Vehicle Chassis No. : WAUZZZGA3HA040768
Vehicle Regn No. : **SLP 6864 H**
Vehicle Mileage : 33087 KM
Vehicle Owner : Ms. Chung Lye Peng
Certificate No : 1700016379-01
Own Damage Excess : \$0.00 (Inclusive 7% GST)
Accident Date : 16TH APRIL 2019
Place : Along Jalan Jurong Kechil
Repair Cost : \$ 3,807.49
WIP No. : 50455
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :



Time :

Date :

9/5

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	23 Apr 2019		25 Apr 2019 16:57 Edit Adj Rpt	S\$3,558.40 Edit Estimates	S\$3,558.40 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	CHUNG LYE PENG, ID: S7236349C, Tel: +6597860896, Email: NOEMAIL								
Vehicle Reg. No.:	SLP6864H	Date of Loss:	16/04/2019 18:00 - :59 [22 Months and 2 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 8771684633SG	Policy/Cover Note No.:	1700016379-01 (Comprehensive)						
		Excess:	S\$0.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Md Ishak, Mohd Imran] imran.ishak@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 07/05/2019]								
Driver/Custodian:	CHUNG LYE PENG (46 / Female), NRIC: S7236349C, Tel: +6597860896 Email: NOEMAIL								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (26/04/2019): SLP6864H / OD / 16/04/2019 / Coverage & Excess update 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLP6864H (8771684633SG)
OD
Apr 16 2019 6:40PM
[CHUNG LYE PENG]
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos		Compose New Letter		Upload Video		Upload Audio		View	Use Viewer	
Video											1 per page		
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail		Print								
1	17/04/19 16:28	Video - Accident [Linked Accident Report Documents]		Load MP4									
Photos/Images											3 per page		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail		Print								
1	23/05/19 19:25	General View		Load JPG									
2	23/05/19 19:25	General View		Load JPG									
3	23/05/19 19:25	General View		Load JPG									
4	23/05/19 19:25	General View		Load JPG									
5	23/05/19 19:25	General View		Load JPG									
6	23/05/19 19:25	General View		Load JPG									
7	23/05/19 19:25	General View		Load JPG									
8	23/05/19 19:25	General View		Load JPG									
9	23/05/19 19:25	General View		Load JPG									
10	23/05/19 19:25	General View		Load JPG									
11	23/05/19 19:25	General View		Load JPG									
Documentation											1 per page		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail		Print								
1	25/04/19 16:59	Singapore Accident Statement		Load PDF									
2	25/04/19 16:59	Driver's Driving License		Load PDF									
3	25/04/19 16:59	Certificate of Insurance		Load PDF									
4	25/04/19 16:59	ESTIMATE		Load PDF									
5	21/06/19 09:20	WORKSHOP INVOICE		Load PDF									
6	21/06/19 09:22	DISCHARGE VOUCHER		Load PDF									

Linked Accident Report Documents

			View		Use Viewer
Video			1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail		Print
1	17/04/19 16:28	Video - Accident	1	Load MP4	
Assessment Reports			1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail		Print
1	17/04/19 16:28	Accident Statement	1	Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail		Print
1	17/04/19 16:22	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
2	17/04/19 16:22	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
3	17/04/19 16:22	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
4	17/04/19 16:22	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
5	17/04/19 16:22	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
6	17/04/19 16:22	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
7	17/04/19 16:22	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
8	17/04/19 16:22	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
9	17/04/19 16:22	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>

10	17/04/19 16:22	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
11	17/04/19 16:22	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
12	17/04/19 16:22	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
13	17/04/19 16:22	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	17/04/19 16:20	Sketch Plan	1	Load JPG	<input checked="" type="checkbox"/>
2	17/04/19 16:20	Sketch Plan #2	1	Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; width: 100%;"></div>				
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>				

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19006834/AQD3N2

Date: 21/06/2019

REFERENCE

Insured/Claimant: CHUNG LYE PENG Policy No: 1700016379-01
Date of Loss: 16/04/2019 Nature of Claim: OD Claim No: 8771684633SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLP6864H
Make & Model: AUDI Q2, 999cc TFSI S-TRONIC (A) Engine No: CHZ345025
Reg. Date: 14/06/2017 (Man. Year: 2017) Chassis No: WAUZZZGA3HA040768
Colour: Red Odometer: 31942 km
Engine Capacity: 999 cc
Market Value/New Car Price: S\$90,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R16 Rear Tyre Size: 215/60 R16
Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,110.00	1,956.40	2,153.60	52.40
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,502.00	1,602.00	900.00	35.97
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	6,612.00	3,558.40	3,053.60	46.18
+ GST 7.00/7.00% (S\$)	462.84	249.09	213.75	46.18
Nett Amount (S\$)	7,074.84	3,807.49	3,267.35	46.18

INSPECTION

Date of Assignment: 25/04/2019
Date Inspected: 17/04/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,706.00 FS	*1,364.00 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	314.00 FS	*- FS
3	1		*FRONT BUMPER LOWER GRILLE - CENTER	Not Necessary	179.00 FS	*- FS
4	1		*FRONT BUMPER AIR GUIDE GRILLE - LH	Cut	154.00 FS	*122.80 FS
5	1		*FRONT BUMPER AIR GUIDE - LH	Not Necessary	31.00 FS	*- FS
6	1		*FRONT BUMPER SPOILER	Not Necessary	273.00 FS	*- FS
7	1		*FRONT BUMPER CLOSING ELEMENT	Not Necessary	142.00 FS	*- FS
8	1		*FRONT BUMPER WHEEL SPOILER - LH	Not Necessary	31.00 FS	*- FS
9	1		*FRONT BUMPER WHEEL SPOILER TRIM - LH	Not Necessary	32.00 FS	*- FS
10	1		*FRONT BUMPER GUIDE SECTION - LH	Not Necessary	32.00 FS	*- FS
11	1		*HEADLIGHT LIFT CYLINDER - LH	Not Necessary	128.00 FS	*- FS
12	2		*FRONT WHEEL ARCH TRIM - LH/RH	Necessary	588.00 FS	*469.60 FS
13	1		*SUNDRIES	Not Necessary	500.00 FS	*- FS
F=Franchise part. S=SpcNett.						
Total Parts (S\$)					4,110.00	1,956.40

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER. RE-ORGANISE FRONT CRASH MANAGERMENTS COMPONENTS. REINSTALL ALL PARTS REMOVED.	New	1,050.00	500.00
3	TO RESPRAY FRONT BUMPER.	New	900.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECK.	New	192.00	192.00
Gross Labour Cost (S\$)			2,502.00	1,602.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >