

Signature: Toufik
Meimen

REF:

#16

ASSIGNMENT

From: _____ Date: _____
Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
To inspect Vehicle No: _____
at Workshop only: _____
of: _____
Insured: _____
Policy No: _____
Claims No: _____
Sum Insured: _____ Excess: \$600
(Client's Record)
Make of Vehicle: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Est. or Market Value: \$135K
IDAC Accident Report: Consistent? Yes or No
GIA / PR Seen: Consistent? Yes or No
Est. Repairs: days Rest: Yes or No
Lump Sum: % 3 Val: Yes or No

CA / REP / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SMK1734 To Inspect: 2nd March
Type: Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or
Make: Audi A3 CC: 999
Colour: Grey A/C: Insured / Std / NI / NA
Sp. Reading: 550 Tyres: Insured / Std / NI / NA
Eng No: _____
C/No: WA42228V 7K1015971
Gen. Cond: Good / Fair / Poor / Burnt
Steering: In order / Jammed / Leaked / Burnt or
Brake: In order / Jammed / Leaked / Burnt or
Modi: Nil / STRIP / STD A/Rim or
Tyre Size: F: 205/55 R16
R: _____
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or
Front: _____ Rear: _____
R/Bal: 7 mm R/Bal: 7 mm
L/Bal: 7 mm L/Bal: 7 mm
D.O.A: _____ D.O.I: 16/4/19
Survey held at: Premium Servo
Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
Frt N/S
The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

SMK1734-X

17/04/19 @ 14:05 p.m. revised IA to AEG v.e. meimen.
17/04/19 @ 14:06 mandate requested authorize repair to AEG v.e. meimen
18/04/19 @ 11:42 a.m. mandate approval by insurance.
18/04/19 @ 13:10 p.m. revert authorize repair to Kelvin (Gasper) v.e. email

16/10/19 Confirmed P/P \$11,345.04 @ 6 days with Toufik Meimen
(\$11,817.96 Red - 50%)

Date/Time, File Pass (v)

☐ : Prel. Report

Days Of Repair: 6

1) Typist ☒ : Final Report

Resurvey No. of Trip: 1

Date/Time, File Return (v)

2)

Add Fee: ☐ : Site Insp (\$)

☐ : Interview (\$)

☐ : Tech. Insp (\$)

☐ : Weekend (\$)

Report Format:

Lump Sum (L.B.): (\$11,345.04 P/P)

Survey Fee:

Transportation:

15 + P.P. \$

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200

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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	3255D
Vehicle Details	
Vehicle No.:	SMK173Y
Vehicle to be Exported:	No
Intended Deregistration Date:	17 Apr 2019
Vehicle Make:	AUDI
Vehicle Model:	A3 SEDAN 1.0 TFSI S TRONIC (LED)
Primary Colour:	Grey
Manufacturing Year:	2018
Engine No.:	CHZC26218
Chassis No.:	WAUZZZ8V7K1013971
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$22,100.00
Original Registration Date:	27 Mar 2019
First Registration Date:	27 Mar 2019
Transfer Count:	0
Actual ARF Paid:	\$22,940.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 Mar 2029
PARF Rebate Amount:	\$17,205.00
Intended COE Rebate Details	
COE Expiry Date:	26 Mar 2029
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$26,659.00
COE Rebate Amount:	\$26,501.00
Total Rebate Amount:	\$43,706.00

The information contained herein is correct as at 17 Apr 2019

OK

Re: FINAL REVISION - SMK173Y - OD AIG - SURVEYED 16 APR 19 - TAUFIKH

Shirley Hiew (LKK Auto)

Wed 16/10/2019 4:09 PM

To: Boo seng yak <boojohnny@gmail.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiajee.yap@premiumauto.com.sg <jiajee.yap@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>

Dear Mr.Boo,

Confirmed final fig \$ 11,845.04 @ 6 days of repairs before excess \$ 600/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>

Sent: Monday, 14 October 2019 2:30 PM

To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; jiajee.yap@premiumauto.com.sg <jiajee.yap@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SMK173Y - OD AIG - SURVEYED 16 APR 19 - TAUFIKH

Hi Adrian, Taufikh and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$11,845.04 @ 6 days of repairs.

Your early closure is well appreciated.

Best Regards - jb

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Thursday, 18 April 2019 1:10 PM
To: 'Claims Dept'
Cc: SUR
Subject: RE: OD CLAIM FOR SMK 173 Y
Attachments: ESTIMATE.pdf

Dear Kelvin,

As instructed by our client, please proceed to repair the insured vehicle **SMK 173Y (Excess \$ 600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims@premiumauto.com.sg]
Sent: Thursday, 18 April 2019 9:22 AM
To: 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>
Cc: 'SUR' <sur@lkkauto.com>; 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SMK 173 Y

Dear Shirley,

Attached is the undertaking letter and interview form for your kind reference.

Kindly assist to follow up repair approval.

Thank you.

Best regards,

Kelvin Khoo

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Wednesday, 17 April, 2019 3:59 PM

To: 'Claims Dept' <claims@premiumauto.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: OD CLAIM FOR SML 173 Y

Vehicle no SMK 173Y.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Wednesday, 17 April 2019 3:57 PM

To: 'Claims Dept' <claims@premiumauto.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: OD CLAIM FOR SML 173 Y

Hi Kelvin,

Please get insured to sign undertaking letter and interview form & revert once completed.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 16 April 2019 7:24 PM

To: 'SUR' <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: OD CLAIM FOR SML 173 Y

Dear All,

Survey was done today by Taufikh , Kindly assist to follow up repair approval.

Attached is the repair estimate and CI for your kind reference.

Thank you.

Best regards,

Kelvin Khoo

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

View Received Message

This mail is associated with :

***SMK173Y**

OD

Apr 11 2019 6:00AM

[LIM HUI JUN]

Premium Automobiles Pte Ltd

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 18/04/2019 11:42 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$13214.00) - SMK173Y - Claim Handler: Nadaraja, Deeban

Approved:13214.00;Re-inspection to be done for damage check and supplementary items / labour,

DOCUMENTS SUMMARY

There are no documents.

Note: This document has not been finalised.**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 17 Apr 2019

Preliminary Advice

Vehicle No	: SMK173Y	Accident Date	: 11/04/2019
Make	: AUDI A3	Policy No.	: 1900082029
Assignment Date	: 17/04/2019	Excess	: S\$0.00
Date of Inspection	: 16/04/2019	Est. Duration of Repair	: 5 days
Inspection At	: Premium Automobiles Pte Ltd (Benoi) 24 Benoi Sector Singapore 629857		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	23,663.00
Revised Amount	:S\$	13,214.00
Check Items (Estimated)	:S\$	6,720.00
Total	:S\$	19,934.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	135,000.00
COE / PARF Rebate	:S\$	43,706.00
Salvage Value	:S\$	
Margin for Repair	:S\$	91,294.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	15/04/2019 08:56
Date Of Accident	11/04/2019 06:40
Exact Location Of Accident	KEPPEL VIADUCT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMK173Y
Insured/Policyholder	
Name Of Registered Owner	LIM HUI JUN
NRIC No	S8923255D
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-98589957
Alternative Phone No	OTHERS-98589957

Vehicle Particulars

Manufacturer	AUDI
Model	A3 SEDAN 1.0 TFSI S TRONIC
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1900082029
Cover Note Number	

Driver

Name of Driver	LIM HUI JUN
NRIC No	S8923255D
Date Of Birth	07/07/1989
Occupation	INDOOR
Date Of Driving Pass	01/04/2010
Driving Experience	9 YEARS AND 0 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-98589957
Fax Number	
Contact Number	OTHERS-98589957
Email Address	NOEMAIL

Address	3 DRYBURGH AVENUE
Postcode	459450
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD ON COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON 11 APRIL 2019, AROUND 0640 AM, I WAS TRAVELLING ON KEPPEL VIADUCT. I HAD TO FILTER LEFT AS THE LANE I WAS ON IS A RIGHT TURN LANE AND I WANTED TO GO STRAIGHT. WHILE FILTERING LEFT, A BUS COLLIDED ONTO MY CAR.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Approving Officer/Personnel's Signature
Name: Velina Nithi
NIC/TIN No: 97466822

Sketch Plan #2

SKETCH PLAN



A - EMK 0143 Y

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 11 April 2019, around 6:40pm, I was travelling on Keppel Viaduct.

I had to titter left as the lane I was on is a right turn lane and I wanted to go straight.

While filtering left, a bus collided with my car.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Polyesterholder's Signature

Gustaf H. Tornqvist

Director's Signature _____

(If drink is not the primary reason)

Date & Time

Reporting Centre Personnel's Signature _____

Name: _____

Author's Note: I am grateful to two anonymous reviewers for their helpful comments.

Accident Photo



AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : LIM HUI JUN (LIN HUIJUN)
 Period of Insurance : 27 Mar 2019 To 26 Mar 2020
 Engine No. : CHZC26218
 Chassis No. : WAUZZZ8V7K1013971

Vehicle No. : SMK173Y
 Policy No. : 1900082029
 Endorsement No. :
 Issued Date : 30 Mar 2019

ABOUT THE COVER

Make/Model : AUDI A3 Sedan 1.0 TFSI S tronic
 Engine Capacity/Tonnage : 999.00 CC Sum Insured : Market Value First Year of Registration : 2019
 Driver Restriction : NA Off Peak Car : No Insuring with COE/PARF : Yes
 Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1967 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

LIM HUI JUN (LIN HUIJUN) - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

I/We hereby certify that this policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1967 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1950 (Malaysia).

0504125220

PREMIUM LEASING - MH
 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159838

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Manik

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

Cheng Cheng Chen

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

Portrait photo of a woman with dark hair.

License Number: **S8923255D**
Name: **LIN HUI JUN
(LIN HUIJUN)**

Birth Date: **07 Jul 1989**
Issue Date: **01 Apr 2010**

Barcode: **001844260K**

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

	PASS DATE
class 3A Motor cars without clutch pedals (Auto) $\leq$ 3000kg with $\leq$ 7 passengers, exclusive of the driver; and other motor vehicles without clutch pedals $\leq$ 2500kg	01 Apr 2010

Barcode: **License No: S8923255D**

425A

IDENTITY CARD NO. S8923255D



Name

LIM HUI JUN
(LIN HUIJUN)

林慧君

Race

CHINESE

Date of birth

07-07-1989

Sex

F

S8923255D

Country of birth

SINGAPORE

3883638



NRIC No. S8923255D



Date of issue

26-07-2004

Address

3 DRYBURGH AVENUE
SINGAPORE 459450

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0486/2019/DY/TF
Date : 15-Apr-19

Vehicle IN workshop.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms. Lim Hui Jun
Address : 3 Dryburgh Avenue
Singapore 459450
Telephone : HP +65 98589957
Type of Claim : Own Damage Claims
Policy No. : 1900082029
Vehicle No : **SMK 0173 Y**
Model Code : Audi A3 Sedan 1.0 TFSI 8V
Model / Year : Mar-19
Engine No : CHZ C26218
Chassis No : WAUZZZ8V7K1013971
Mileage : 550
Date In : 13-Apr-19
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 11-Apr-19
Place of Accident : KEPPEL VIADUCT

Taufik
97495749
- ~~1000~~
16/4/19 430pm
Resurvey before paint
sur @ 1 hour 15 min
5 days
Ex: fb9.
Not authorise

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMK 0173 Y

S/N	Nature of Jobs	Estimated Charges
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor headlight washer assy.	s/n \$ 360.00 ✓
2	To remove and transfer aircond condenser, radiator, additional radiator, electrical fans and control unit. To carry out vacuum/regas and to pressurise cooling system.	s/n \$ 1,200.00 ? X nn
3	To dismantle and renew front bumper, lhs front fender and lhs headlight. Renew front lock carrier and align to position. Re-organise crash management components. Reinstall all parts removed.	\$ 3,900.00 1250.
4	To respray front bumper, lhs front fender and bonnet.	\$ 2,500.00 400 1650.
5	To renew lhs front rim and carry out wheel alignment.	s/n \$ 280.00 ✓
6	To carry out diagnostic check.	s/n \$ 192.00 ✓
TOTAL LABOUR CHARGES		: \$ 8,432.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMK 0173 Y

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 1,667.00	de / 1464
2	FRONT BUMPER FIXING PART	\$ 170.00	? X nn
3	FRONT BUMPER GUIDE SECTION - LH	\$ 31.00	ew / 27.52
4	FRONT BUMPER LOWER GRILLE - CENTER	\$ 133.00	? X nn
5	FRONT BUMPER CLOSING ELEMENT - LOWER CENTER	\$ 445.00	? X nn
6	FRONT BUMPER CLOSING ELEMENT - LH	\$ 445.00	ew / 390
7	FRONT BUMPER COVER TRIM - LH	\$ 135.00	? X } nn
8	FRONT WHEEL HOUSING LINER ADAPTER - LH	\$ 34.00	? X }
9	FRONT BUMPER AIR GRILLE - LH	\$ 171.00	mil / 136 40
10	FRONT REINFORCEMENT	\$ 660.00	? X }
11	FRONT FOAM FILLER PIECE	\$ 157.00	? X }
12	FRONT REINFORCEMENT COVER	\$ 111.00	? X }
13	FRONT FENDER - LH	\$ 708.00	bj / 622
14	FRONT FENDER POP RIVET	\$ 14.00	ne / 12
15	FRONT FENDER ATTACHEMENT PARTS	\$ 65.00	? X nn
16	FRONT FENDER BRACKET - LH	2 \$ 56.00	X nn
17	FRONT FENDER BRACE - LH	\$ 81.00	? / 69 24 bt
18	FRONT WHEEL HOUSING SEAL - LH	\$ 31.00	? X nn
19	FRONT WHEEL HOUSING LINER - LH	\$ 146.00	tn / 126
20	FRONT WHEEL HOUSING LINER ATTACHMENT	\$ 75.00	? X nn
SUB- TOTAL SPARE PARTS		\$ 5,335.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMF 1077 L

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	SIGNAL HORN - HIGH TONE	\$ 173.00	X nn
22	LED HEADLIGHT - LH	\$ 5,458.00	cm / 4023.20
23	LED HEADLIGHT POWER MODULE - LH	\$ 693.00	? ✓ 554 di ✓
24	LED HEADLIGHT UNIT - LH	\$ 666.00	? X
25	LED HEADLIGHT CONTROL UNIT - LH	\$ 508.00	? X
26	HEADLIGHT VENTILATION HOSE	\$ 36.00	? X
27	HEADLIGHT LIFT CYLINDER - LH	\$ 128.00	? X
28	HEADLIGHT LIFT CYLINDER HOSE	\$ 61.00	? X nn
29	WATER RESERVOIR	\$ 173.00	di / 148.40
30	LOCK CARRIER	\$ 630.00	? X
31	COOLANT	\$ 81.00	? X
32	LOCK CARRIER AIR GUIDE - LH	\$ 20.00	? X
33	TYRE RIM - LH	\$ 658.00	cut / 532.40
34	TYRE RIM RUBBER VALVE	\$ 11.00	ner / 2.48
35	SUNDRIES	\$ 600.00	? ✓ 4.80 ner ✓
TOTAL SPARE PARTS		\$ 15,231.00	
TOTAL LABOUR CHARGES		\$ 8,432.00	
GRAND TOTAL		\$ 23,663.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0486/2019/DY/TF
Date : 15-Apr-19

Vehicle IN workshop.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian, Taufikh

6 days - ok - jb - 14 Oct 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms. Lim Hui Jun
Address : 3 Dryburgh Avenue
Singapore 459450
Telephone : HP +65 98589957
Type of Claim : Own Damage Claims
Policy No. : 1900082029
Vehicle No : **SMK 0173 Y**
Model Code : Audi A3 Sedan 1.0 TFSI 8V
Model / Year : Mar-19
Engine No : CHZ C26218
Chassis No : WAUZZZ8V7K1013971
Mileage : 550
Date In : 13-Apr-19
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 11-Apr-19
Place of Accident : KEPPEL VIADUCT

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMK 0173 Y

S/N	Parts Description	<u>Damage Parts & Prices</u>	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 1,667.00	\$ 1,464.00
2	FRONT BUMPER FIXING PART	\$ 170.00	
3	FRONT BUMPER GUIDE SECTION - LH	\$ 31.00	\$ 27.52
4	FRONT BUMPER LOWER GRILLE - CENTER	\$ 133.00	
5	FRONT BUMPER CLOSING ELEMENT - LOWER CENTER	\$ 445.00	
6	FRONT BUMPER CLOSING ELEMENT - LH	\$ 445.00	\$ 390.00
7	FRONT BUMPER COVER TRIM - LH	\$ 135.00	
8	FRONT WHEEL HOUSING LINER ADAPTER - LH	\$ 34.00	
9	FRONT BUMPER AIR GRILLE - LH	\$ 171.00	\$ 136.40
10	FRONT REINFORCEMENT	\$ 660.00	
11	FRONT FOAM FILLER PIECE	\$ 157.00	
12	FRONT REINFORCEMENT COVER	\$ 111.00	
13	FRONT FENDER - LH	\$ 708.00	\$ 622.00
14	FRONT FENDER POP RIVET	\$ 14.00	\$ 12.00
15	FRONT FENDER ATTACHEMENT PARTS	\$ 65.00	
16	FRONT FENDER BRACKET - LH	2 \$ 56.00	
17	FRONT FENDER BRACE - LH	\$ 81.00	\$ 69.84
18	FRONT WHEEL HOUSING SEAL - LH	\$ 31.00	
19	FRONT WHEEL HOUSING LINER - LH	\$ 146.00	\$ 126.00
20	FRONT WHEEL HOUSING LINER ATTACHMENT	\$ 75.00	
SUB- TOTAL SPARE PARTS		\$ 5,335.00	\$ 2,847.76

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Material List for Accident Vehicle Regn No. SMF 1077 L

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SMK 173 Y

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0486/2019/NH

22 October 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SMK 173 Y, Audi A3 Sedan 1.0 TFSI.

total pages

With reference to the above-mentioned vehicle, no. **SMK 173 Y**, claimant, **Ms. Lim Hui Jun** please find the related document per attached.

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

1. A copy of the Original invoice no. 85014375 – S\$ 12,032.19.
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SMK 173 Y

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6896 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9826 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 14:50

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014375 Date : 22/10/2019 Order : SMK0173Y Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SMK0173Y (V 40853) Regn Date: 27/03/2019 Mileage: 558 WIP No.: 50027

Model: A3 SEDAN 1.0 TFSI 8VMANG Chassis: WAUZZZ8V7K1013971 Engine: CHZ C26218 Dept: U

You have been assisted by :- UB-Kelvin Khoo (138)

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-600.00	1.00	-600.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHT, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER, LHS FRONT FENDER AND LHS HEADLIGHT. REALIGN FRONT LOCK CARRIER TO POSITION. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1250.00	1.00	1,250.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER, LHS FRONT FENDER AND BONNET	1650.00	1.00	1,650.00
S	BODYWORK	M: TO RENEW LHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT	280.00	1.00	280.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8V0941773D	HEADLIGHT	1.00	5029.00	4,023.20
X	A8V5821105A	FENDER (LAST)	1.00	777.50	622.00
X	A8V5821171	WHEEL HOUS	1.00	157.50	126.00
X	A8V5807233B	(SK) PLATE	1.00	487.50	390.00
X	A8V5807065R GRU	(GER) COVER	1.00	1830.00	1,464.00
X	A8V0601025DC	007192/(V) (GER) RIM 1	1.00	665.50	532.40
X	A8V5807183	GUIDE	1.00	34.40	27.52
X	A8V0821135A	SUPPORT	1.00	87.30	69.84
X	A8V5807681AA9B9	GRILL	1.00	170.50	136.40
X	A311601361	RUBBER VAL	1.00	3.10	2.48
X	A5Q0955453R	(SK) WATER RES.	1.00	185.50	148.40
X	A7PP941572AC	(SK) POWER MOD	1.00	692.50	554.00
X	AN 0161857	POP-RIVET	5.00	3.00	12.00
X	AN 91022001	NUT	4.00	1.50	4.80

Parts 8,113.04
Labour 0.00
Sublet 3,732.00
Menus 0.00
Lubricant 0.00

Sub-Total 11,245.04

7% GST 787.15

Grand Total 12,032.19



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SMK 173 Y

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0486/2019/KK
24 April 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A3 SEDAN 1.0 TFSI
Vehicle Chassis No. : WAUZZZ8V7K1013971
Vehicle Regn No. : **SMK 173 Y**
Vehicle Mileage : 358 KM
Vehicle Owner : Ms. Lim Hui Jun
Certificate No : 1900082029
Own Damage Excess : S\$642.00 (Inclusive GST)
Accident Date : 11/4/2019
Place : KEPPEL VIADUCT
Repair Cost : \$ 12,032.19
WIP No. : 50027
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time :
Date : 26/4

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Apr 2019		17 Apr 2019 12:28 Edit Adj Rpt	S\$11,845.04 Edit Estimates	S\$11,845.04 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: LIM HUI JUN , ID: S8923255D, Tel: +6598589957, Email: NOEMAIL									
Vehicle Reg. No.: SMK173Y		Date of Loss: 11/04/2019 06:00 - :59 [15 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 3220429757SG		Policy/Cover Note No.: 1900082029 (Comprehensive)							
		Excess: S\$600.00							
Repairer: Premium Automobiles Pte Ltd (Benoi) 24 Benoi Sector, 629857 Pioneer - Tel: 67689911 / 63882323									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Loo, Tong Shing] TongShing.Loo@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 29/04/2019]									
Driver/Custodian: LIM HUI JUN (29 / Female) , NRIC: S8923255D, Tel: +6598589957 Email: NOEMAIL									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
AIG_SG (18/04/2019): Alert - Adj Mandate Approved (S\$13214.00) - SMK173Y - Claim Handler: Nadaraja, D...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMK173Y (3220429757SG)

OD

Apr 11 2019 6:00AM

[LIM HUI JUN]

Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser					
Assessment Reports															1 per page			☒					
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail			Print					
1	17/04/19 14:05	Adjuster Immediate Advice																Load HTM					
Photos/Images																		3 per page			☒		
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32	17/04/19 13:19	General View																Load JPG					
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34	16/10/19 11:22	Reinspection Photo																Load JPG					
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Assessment Reports				1 per page	☒
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44	16/10/19 11:22	Reinspection Photo		Load JPG	☒
45	16/10/19 11:22	Reinspection Photo		Load JPG	☒
Documentation				1 per page	☒
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No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	17/04/19 13:17	CI & DRIVING.pdf		Load PDF	
2	17/04/19 13:17	SMK 173Y GIA.pdf		Load PDF	
3	17/04/19 13:17	ESTIMATE .pdf		Load PDF	
4	18/04/19 10:09	INTERVIEW & UNDERTAKING FORM.pdf		Load PDF	
5	16/10/19 11:28	ESTIMATE MARKED.pdf		Load PDF	
6	25/10/19 09:34	Workshop Invoice		Load PDF	
7	25/10/19 09:34	Discharge Voucher		Load PDF	

Linked Accident Report Documents

Assessment Reports				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
1	15/04/19 09:09	Accident Statement		Load HTM	
Photos/Images				3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
1	15/04/19 09:07	Accident Photo		Load JPG	☒
2	15/04/19 09:07	Accident Photo		Load JPG	☒
3	15/04/19 09:07	Accident Photo		Load JPG	☒
4	15/04/19 09:07	Accident Photo		Load JPG	☒
5	15/04/19 09:07	Accident Photo		Load JPG	☒
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18	15/04/19 09:07	Accident Photo		Load JPG	☒
19	15/04/19 09:07	Accident Photo		Load JPG	☒
20	15/04/19 09:07	Accident Photo		Load JPG	☒
21	15/04/19 09:07	Accident Photo		Load JPG	☒
Documentation				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
1	15/04/19 09:04	Sketch Plan		Load JPG	☒
2	15/04/19 09:04	Sketch Plan #2		Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19006825/T1SD3E2

Date: 25/10/2019

REFERENCE

Insured/Claimant:	LIM HUI JUN	Policy No:	1900082029	
Date of Loss:	11/04/2019	Nature of Claim:	OD	Claim No: 3220429757SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SMK173Y		
Make & Model:	AUDI A3, 999cc TFSI S-TRONIC (A)	Engine No:	CHZC26218
Reg. Date:	27/03/2019 (Man. Year: 2018)	Chassis No:	WAUZZZ8V7K1013971
Colour:	Grey	Odometer:	550 km
Engine Capacity:	999 cc		
Market Value/New Car Price:	S\$135,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/55 R16	Rear Tyre Size:	205/55 R16
Front Left Side:	Michelin 7 mm	Rear Left Side:	Michelin 7 mm
Front Right Side:	Michelin 7 mm	Rear Right Side:	Michelin 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	15,231.00	8,113.04	7,117.96	46.73
Miscellaneous Items	0.00	0.00	0.00	
Labour	8,432.00	3,732.00	4,700.00	55.74
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	23,663.00	11,845.04	11,817.96	49.94
- Excess (S\$)	600.00	600.00	0.00	0.00
(S\$)	23,063.00	11,245.04	11,817.96	51.24
+ GST 7.00/7.00% (S\$)	1,614.41	787.15	827.26	51.24
Nett Amount (S\$)	24,677.41	12,032.19	12,645.22	51.24

INSPECTION

Date of Assignment: 17/04/2019

Date Inspected: 16/04/2019 Inspected At:

Premium Automobiles Pte Ltd (Benoi)
24 Benoi Sector
Singapore 629857

Estimated Period of Repair: 6.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,667.00 FS	*1,464.00 FS
2	1		*FRONT BUMPER FIXING PART	Not Necessary	170.00 FS	*- FS
3	1		*FRONT BUMPER GUIDE SECTION - LH	Cracked	31.00 FS	*27.52 FS
4	1		*FRONT BUMPER LOWER GRILLE - CENTER	Not Necessary	133.00 FS	*- FS
5	1		*FRONT BUMPER CLOSING ELEMENT - LOWER CENTER	Not Necessary	445.00 FS	*- FS
6	1		*FRONT BUMPER CLOSING ELEMENT - LH	Cracked	445.00 FS	*390.00 FS
7	1		*FRONT BUMPER COVER TRIM - LH	Not Necessary	135.00 FS	*- FS
8	1		*FRONT WHEEL HOUSING LINER ADAPTER - LH	Not Necessary	34.00 FS	*- FS
9	1		*FRONT BUMPER AIR GRILLE - LH	Missing	171.00 FS	*136.40 FS
10	1		*FRONT REINFORCEMENT	Not Necessary	660.00 FS	*- FS
11	1		*FRONT FOAM FILLER PIECE	Not Necessary	157.00 FS	*- FS
12	1		*FRONT REINFORCEMENT COVER	Not Necessary	111.00 FS	*- FS
13	1		*FRONT FENDER - LH	Bent	708.00 FS	*622.00 FS
14	1		*FRONT FENDER POP RIVET	Necessary	14.00 FS	*12.00 FS
15	1		*FRONT FENDER ATTACHMENT PARTS	Not Necessary	65.00 FS	*- FS
16	2		*FRONT FENDER BRACKET - LH	Not Necessary	56.00 FS	*- FS
17	1		*FRONT FENDER BRACE - LH	Bent	81.00 FS	*69.84 FS
18	1		*FRONT WHEEL HOUSING SEAL - LH	Not Necessary	31.00 FS	*- FS
19	1		*FRONT WHEEL HOUSING LINER - LH	Torn	146.00 FS	*126.00 FS
20	1		*FRONT WHEEL HOUSING LINER ATTACHMENT	Not Necessary	75.00 FS	*- FS
21	1		*SIGNAL HORN - HIGH TONE	Not Necessary	173.00 FS	*- FS
22	1		*LED HEADLIGHT - LH	Cracked	5,458.00 FS	*4,023.20 FS
23	1		*LED HEADLIGHT POWER MODULE - LH	Distorted	693.00 FS	*554.00 FS
24	1		*LED HEADLIGHT UNIT - LH	Not Necessary	666.00 FS	*- FS
25	1		*LED HEADLIGHT CONTROL UNIT - LH	Not Necessary	508.00 FS	*- FS
26	1		*HEADLIGHT VENTILATION HOSE	Not Necessary	36.00 FS	*- FS
27	1		*HEADLIGHT LIFT CYLINDER HOSE	Not Necessary	61.00 FS	*- FS
28	1		*WATER RESERVOIR	Deformed	173.00 FS	*148.40 FS
29	1		*LOCK CARRIER	Not Necessary	630.00 FS	*- FS
30	1		*COOLANT	Not Necessary	81.00 FS	*- FS
31	1		*LOCK CARRIER AIR GUIDE - LH	Not Necessary	20.00 FS	*- FS
32	1		*TYRE RIM - LH	Cut	658.00 FS	*532.40 FS
33	1		*TYRE RIM RUBBER VALVE	Necessary	11.00 FS	*2.48 FS
34	1		*SUNDRIES	Necessary	600.00 FS	*4.80 FS
35	1		*HEADLIGHT LIFT CYLINDER - LH		128.00 FS	*- FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
				Not Necessary		
F=Franchise part. S=SpcNett.				Total Parts (S\$)	15,231.00	8,113.04

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO REMOVE AND TRANSFER AIRCOND CONDENSER, RADIATOR, ADDITIONAL RADIATOR, ELECTRICAL FANS AND CONTROL UNIT. TO CARRY OUT VACUUM / REGAS AND TO PRESSURISE COOLING SYSTEM	New	1,200.00	0.00
3	TO DISMANTLE AND RENEW FRONT BUMPER, LHS FRONT FENDER AND LHS HEADLIGHT. RENEW FRONT LOCK CARRIER AND ALIGN TO POSITION. RE-ORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	3,900.00	1,250.00
4	TO RESPRAY FRONT BUMPER, LHS FRONT FENDER AND BONNET	New	2,500.00	1,650.00
5	TO RENEW LHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	280.00
6	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			8,432.00	3,732.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >