

Hsiao Tong (LKKAUTO)

From: raymond@bhh.com.sg
Sent: Thursday, 23 July 2020 11:13 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; Olivia Lau (LKKAUTO)
Subject: RE: [EQ]: Accident Involving FBN1669S & SLM740L on 03/04/2019 // LKK Ref: CC6/EQ19006819/Upb3

Dear Hsiao Tong,

Please proceed to close this case.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Thursday, 23 July 2020 10:46 AM

To: raymond@bhh.com.sg

Cc: Admin A <admin-a@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>

Subject: RE: [EQ]: Accident Involving FBN1669S & SLM740L on 03/04/2019 // LKK Ref: CC6/EQ19006819/Upb3

REMINDER

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Our Insured informed EQ that his hirer did not involving in this accident. His hirer helped your rider out of good will which anyone will do when you saw a motorcyclist fell down on a busy road.

In view of this, kindly let have the evidence in order for us to proceed further. Thanks.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, 5 May 2020 12:06 PM

To: raymond@bhh.com.sg

Cc: Admin A <admin-a@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: Re: [EQ]: Accident Involving FBN1669S & SLM740L on 03/04/2019 // LKK Ref: CC6/EQ19006819/Upb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Our Insured informed EQ that his hirer did not involving in this accident. His hirer helped your rider out of good will which anyone will do when you saw a motorcyclist fell down on a busy road.

In view of this, kindly let have the evidence in order for us to proceed further. Thanks.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 29 January 2020 5:39 PM

To: raymond@bhh.com.sg <raymond@bhh.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: RE: [EQ]: Accident Involving FBN1669S & SLM740L on 03/04/2019 // LKK Ref: CC6/EQ19006819/Upb3

Without Prejudice

Dear Sirs/Mdm,

We are still pending for our insured accident report from EQ.

We are following up and will get back to you.

"Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: raymond@bhh.com.sg <raymond@bhh.com.sg>

Sent: Wednesday, 29 January 2020 5:26 PM

To: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [EQ]: Accident Involving FBN1669S & SLM740L on 03/04/2019 // LKK Ref: CC6/EQ19006819/Upb3

Dear Hsiao Tong,

Any update on this case?

Please advise.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969



BAN HOCK HIN
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From: Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>
Sent: Friday, 25 October 2019 9:22 AM
To: Raymond <raymond@bhh.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: [EQ]: Accident Involving FBN1669S & SLM740L on 03/04/2019 // LKK Ref: CC6/EQI19006819/Upb3

[LKK Ref: CC6/EQI19006819/Upb3](#)

Without Prejudice

Hi Raymond,

Adding on to Shu Pei's reply below, the case handler is Hsiao Tong.

Thank you.

Best Regards,

Olivia Lau | Admin Manager

LKK Auto Consultants

phone: 6256-3561 | email: olivialau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Shu Pei (LKKAUTO)
Sent: Friday, 25 October 2019 9:14 AM
To: Raymond <raymond@bhh.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Accident Involving FBN1669S & SLM740L on 03/04/2019

Without Prejudice

Dear Raymond,

We refer to your below email and the contents were noted.

Please be informed that till date, we are still pending for our Insured's GIA report.

Our respective case handler will look into the matter and revert to you in due course.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Raymond <raymond@bhh.com.sg>

Sent: Thursday, 24 October 2019 3:08 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Accident Involving FBN1669S & SLM740L on 03/04/2019

Dear Shu Pei,

We refer to your email dated 11/09/2019.

We have not received any respond from your company.

Appreciate for you to advise your insured liability as soon as possible.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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From: Shu Pei (LKKAuto) <shupe@lkkauto.com>
Sent: Wednesday, 11 September, 2019 10:02 AM
To: Raymond <raymond@bhh.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Accident Involving FBN1669S & SLM740L on 03/04/2019

Dear Raymond,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Raymond <raymond@bhh.com.sg>
Sent: Tuesday, 10 September 2019 2:06 PM
To: Shu Pei (LKKAuto) <shupe@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Accident Involving FBN1669S & SLM740L on 03/04/2019

Dear Shu Pei,

Please advise your insured liability for direct settlement.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

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From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Thursday, 8 August, 2019 12:55 PM
To: Raymond <raymond@bhh.com.sg>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Accident Involving FBN1669S & SLM740L on 03/04/2019

Dear Raymond,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler , you may contact the undersigned

Best Regards,

Shu Pei| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Raymond <raymond@bhh.com.sg>
Sent: Thursday, 8 August 2019 12:50 PM
To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Accident Involving FBN1669S & SLM740L on 03/04/2019

Dear Poh Kin,

We refer to our email dated 25/07/2019.

Please advise your insured liability as soon as possible.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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From: Raymond <raymond@bhh.com.sg>

Sent: Thursday, 25 July, 2019 9:50 AM

To: 'Poh Kin (LKKAuto)' <pohkin@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>

Subject: RE: Accident Involving FBN1669S & SLM740L on 03/04/2019

Dear Poh Kin,

We refer to our numerous email reminders regarding your insured liability.

Regret to inform we have yet to receive any respond from your end.

As requested by our client, please advise your insured liability as soon as possible.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

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From: Raymond <raymond@bhh.com.sg>
Sent: Tuesday, 11 June, 2019 10:56 AM
To: 'Poh Kin (LKKAUTO)' <pohkin@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>
Subject: RE: Accident Involving FBN1669S & SLM740L on 03/04/2019

Dear Poh Kin,

We refer to our email dated 03/06/2019.

Please advise.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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From: Raymond <raymond@bhh.com.sg>
Sent: Monday, 3 June, 2019 3:42 PM
To: 'Poh Kin (LKKAUTO)' <pohkin@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>

Subject: RE: Accident Involving FBN1669S & SLM740L on 03/04/2019

Dear Poh Kin,

We refer to our email dated 02/05/2019, 18/05/2019 & 24/05/2019.

Regret to inform we have yet to receive any respond from your end.

Appreciate for you to advise your insured liability as soon as possible.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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From: Raymond <raymond@bhh.com.sg>

Sent: Friday, 24 May, 2019 3:00 PM

To: 'Poh Kin (LKKAuto)' <pohkin@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>

Subject: RE: Accident Involving FBN1669S & SLM740L on 03/04/2019

Dear Poh Kin,

Please advise your insured liability for us to reply our client for the claim status.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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From: Raymond <raymond@bhh.com.sg>
Sent: Saturday, 18 May, 2019 4:11 PM
To: 'Poh Kin (LKKAuto)' <pohkin@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>
Subject: RE: Accident Involving FBN1669S & SLM740L on 03/04/2019

Dear Poh Kin,

As requested by our client, please advise your insured liability for direct settlement.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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From: Raymond <raymond@bhh.com.sg>
Sent: Thursday, 2 May, 2019 9:21 AM
To: 'Poh Kin (LKKAuto)' <pohkin@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>
Subject: RE: Accident Involving FBN1669S & SLM740L on 03/04/2019

Dear Poh Kin,

Have your insured reported the accident?

As requested by our client, please advise.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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From: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Sent: Tuesday, 23 April, 2019 5:16 PM

To: Raymond <raymond@bhh.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Accident Involving FBN1669S & SLM740L on 03/04/2019

Importance: High

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Our Ref: CC6/EQI19006819/Ufb3

Your Ref: FBN 1669S

Dear Raymond,

We refer to the above matter.

Please be informed that Our Insured has yet to report the accident and Our Principal are in the midst of following up non-reporting.

We will revert to you once our principal to release OI GIA report to us.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Raymond [<mailto:raymond@bhh.com.sg>]

Sent: Tuesday, 23 April 2019 5:12 PM

To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Subject: Accident Involving FBN1669S & SLM740L on 03/04/2019

Dear Poh Kin,

Your surveyor Mr. Marcus had surveyed our client bike at our workshop on 17/04/2019.

Appreciate for you to advise your insured liability for direct settlement.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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