

Veron Chen (LKKAUTO)

From: Irene Tan <irene_tan@sg.msig-asia.com>
Sent: Wednesday, 9 October 2019 9:50 AM
To: Bryan Ang (LKKAUTO); KKLau; Olivia Lau (LKKAUTO)
Cc: Admin-D (LKKAUTO); Denise Tay (LKKAUTO)
Subject: FW: (Reminder) LOD / Accident Involving SHB8319Z and Zhang Manli's car SMJ3582K on 13.04.2019; Our claim no.: 590729/IT

Importance: High

URGENT

Good morning Bryan,

Our insured: Ms Zhang Manli

We refer to our telephone conversation and email yesterday which you updated the outcome of your telephone conversation with our insured, Ms Zhang Manli.

Please see another reminder/chaser email from Mr Foong of Premier Automotive below for our settlement of their claim which we are unable to proceed at the moment whilst pending for our insured, Ms Zhang to submit her amended police report to reflect her "new" and entirely different version of the accident.

As your goodself have offered to liaise/communicate with M/s. Premier Automotive to update them that MSIG is unable to handle their claim because we are faced with a difficult insured, please let us know the person's name whom you have communicated with so that we can update Mr Foong and he can stop sending close reminders to us for our settlement.

We look forward to your reply asap or by 12noon today.

Irene Tan

Senior Executive, Motor Claims Services

D: +65 6594 2541 | F: +65 6225 7402 | irene_tan@sg.msig-asia.com



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A Member of **MS&AD** INSURANCE GROUP

From: Foong Shih Jye <shihjye.foong@premiertaxi.com>

Sent: Wednesday, 9 October 2019 9:32 AM

To: Irene Tan <irene_tan@sg.msig-asia.com>
Cc: AccReport <AccReport@Premier-Corp.net>
Subject: (Reminder) LOD / Accident Involving SHB8319Z and SMJ3582K on 13.04.2019

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Without Prejudice

Dear Irene,

Kindly let us have your settlement at earliest convenience.

Appreciate your reply.

Thank you.

Regards,

(Mr) Foong Shiuh Jye
Claims Settlement Assistant
Premier Automotive Services Pte Ltd
Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 069 | DID: 65446671 | Fax: 6214 1511

From: Foong Shiuh Jye
Sent: Saturday, 5 October, 2019 10:15 AM
To: Irene Tan <irene_tan@sg.msig-asia.com>
Cc: AccReport <AccReport@Premier-Corp.net>
Subject: (Reminder) LOD / Accident Involving SHB8319Z and SMJ3582K on 13.04.2019

Without Prejudice

Dear Irene,

Kindly let us have your settlement at earliest convenience.

Appreciate your reply.

Thank you.

Regards,

Foong Shiuh Jye
Claims Settlement Assistant
Premier Automotive Services Pte Ltd
Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 069 | DID: 65446671 | Fax: 6214 1511

From: Foong Shiuh Jye
Sent: Wednesday, 11 September, 2019 11:05 AM
To: Irene Tan <irene_tan@sg.msig-asia.com>
Cc: AccReport <AccReport@Premier-Corp.net>
Subject: RE: (Reminder) LOD / Accident Involving SHB8319Z and SMJ3582K on 13.04.2019

Without Prejudice

Dear Irene,

Kindly let us have your settlement at earliest convenience.

Appreciate your reply.

Thank you.

Regards,

Foong Shiuh Jye
Claims Settlement Assistant
Premier Automotive Services Pte Ltd
Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 069 | DID: 65446671 | Fax: 6214 1511

From: Foong Shiuh Jye
Sent: Wednesday, 14 August, 2019 3:06 PM
To: Irene Tan <irene_tan@sg.msig-asia.com>
Cc: AccReport <AccReport@Premier-Corp.net>
Subject: (Reminder) LOD / Accident Involving SHB8319Z and SMJ3582K on 13.04.2019

Without Prejudice

Your Ref : 590729
Our Ref : SHB8319Z/SJ
DOA : 13.04.2019

Dear Irene,

Wish to follow up the case.

Appreciate your reply.

Thank you.

Regards,

Foong Shiuh Jye
Claims Settlement Assistant
Premier Automotive Services Pte Ltd
Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 069 | DID: 65446671 | Fax: 6214 1511

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