

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 13 May, 2019 4:09 PM
To: Lim Chou Siong
Cc: Admin A; Vic (LKKAUTO); Jia Le (LKK Auto)
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SLV9226Z AGAINST SLN4579E *** LKK
REF: CC4/ASM19006785/Uha3
Attachments: STATEMENT.pdf

WITHOUT PREJUDICE

Dear Mr Lim,

We refer to the above matter and we had just received our Insured's GIA report.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Lim Chou Siong [mailto:cslim@honda.com.sg]
Sent: Monday, 13 May, 2019 3:25 PM
To: Vic (LKKAUTO)
Subject: DIRECT SETTLEMENT OF VEHICLE NO. SLV9226Z AGAINST SLN4579E *** LKK REF: CC4/ASM19006785/ha3

Hi Vic,

Have Your Insure Lodge The GIA Report? Thanks.

Best Regards,

Lim Chou Siong
Bodyshop Service Advisor
Kah motor Co. Sdn Bhd
15, Ubi Road 4
Singapore 408610
E-mail : cslim@honda.com.sg
Fax : 67480770 DID : 68465671 H/P : 81006303

From: Lim Chou Siong
Sent: Tuesday, 7 May, 2019 3:33 PM
To: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: DIRECT SETTLEMENT OF VEHICLE NO. SLV9226Z AGAINST SLN4579E *** LKK REF: CC4/ASM19006785/ha3

Hi Vic,

Have Your Insure Lodge The GIA Report? Thanks.

Best Regards,

Lim Chou Siong
Bodyshop Service Advisor
Kah motor Co. Sdn Bhd
15, Ubi Road 4
Singapore 408610
E-mail : cslim@honda.com.sg
Fax : 67480770 DID : 68465671 H/P : 81006303

From: Lim Chou Siong
Sent: Tuesday, 30 April, 2019 5:14 PM
To: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: DIRECT SETTLEMENT OF VEHICLE NO. SLV9226Z AGAINST SLN4579E *** LKK REF: CC4/ASM19006785/ha3

Hi Vic,

Ok, Thanks.

Best Regards,

Lim Chou Siong
Bodyshop Service Advisor
Kah motor Co. Sdn Bhd
15, Ubi Road 4
Singapore 408610
E-mail : cslim@honda.com.sg
Fax : 67480770 DID : 68465671 H/P : 81006303

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Tuesday, 30 April, 2019 5:12 PM
To: Lim Chou Siong <cslim@honda.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SLV9226Z AGAINST SLN4579E *** LKK REF: CC4/ASM19006785/ha3

Without Prejudice

Dear Mr Lim,

We refer to your below email.

Please be informed that we are still pending for our Insured to lodge the GIA report.

We will continue to follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Lim Chou Siong [<mailto:cslim@honda.com.sg>]

Sent: Tuesday, 30 April, 2019 4:59 PM

To: Vic (LKKAuto)

Subject: DIRECT SETTLEMENT OF VEHICLE NO. SLV9226Z AGAINST SLN4579E *** LKK REF: CC4/ASM19006785/ha3

Hi Vic,

Your Surveyor Has Survey This Vehicle SLV9226Z On 22/04/19 At 10:00AM,

May I Know Is The Liability Clear, How Much Is The Rental Or LOU Per Day,

Your Insure Vehicle Number Is SLN4579E, Accident Date 13/04/19, Thanks.

Best Regards,

Lim Chou Siong

Bodyshop Service Advisor

Kah motor Co. Sdn Bhd

15, Ubi Road 4

Singapore 408610

E-mail : cslim@honda.com.sg

Fax : 67480770 DID : 68465671 H/P : 81006303

From: Lim Chou Siong

Sent: Tuesday, 30 April, 2019 4:58 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: DIRECT SETTLEMENT OF VEHICLE NO. SLV9226Z AGAINST SLN4579E *** LKK REF: CC4/ASM19006785/ha3

Hi Mei Kwan,

Ok, Thanks.

Best Regards,

Lim Chou Siong
Bodyshop Service Advisor
Kah motor Co. Sdn Bhd
15, Ubi Road 4
Singapore 408610
E-mail : cslim@honda.com.sg
Fax : 67480770 DID : 68465671 H/P : 81006303

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Tuesday, 30 April, 2019 4:43 PM
To: Lim Chou Siong <cslim@honda.com.sg>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SLV9226Z AGAINST SLN4579E *** LKK REF: CC4/ASM19006785/ha3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please note that for liability, claim negotiation and settlement, please contact **Vic at 6841 2096.**

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim Chou Siong <cslim@honda.com.sg>
Sent: Tuesday, 30 April, 2019 4:35 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Subject: DIRECT SETTLEMENT OF VEHICLE NO. SLV9226Z AGAINST SLN4579E *** LKK REF: CC4/ASM19006785/ha3

Hi Mei Kwan,

Your Surveyor Has Survey This Vehicle SLV9226Z On 22/04/19 At 10:00AM,

May I Know Is The Liability Clear, How Much Is The Rental Or LOU Per Day,

Your Insure Vehicle Number Is SLN4579E, Accident Date 13/04/19, Thanks.

Best Regards,

Lim Chou Siong

Bodyshop Service Advisor
Kah motor Co. Sdn Bhd
15, Ubi Road 4
Singapore 408610
E-mail : cslim@honda.com.sg
Fax : 67480770 DID : 68465671 H/P : 81006303

From: Lim Chou Siong
Sent: Thursday, 25 April, 2019 11:52 AM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Subject: DIRECT SETTLEMENT OF VEHICLE NO. SLV9226Z AGAINST SLN4579E *** LKK REF: CC4/ASM19006785/ha3

Hi Mei Kwan,

Ok, Thanks.

Best Regards,

Lim Chou Siong
Bodyshop Service Advisor
Kah motor Co. Sdn Bhd
15, Ubi Road 4
Singapore 408610
E-mail : cslim@honda.com.sg
Fax : 67480770 DID : 68465671 H/P : 81006303

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Thursday, 25 April, 2019 11:51 AM
To: Lim Chou Siong <cslim@honda.com.sg>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SLV9226Z AGAINST SLN4579E *** LKK REF: CC4/ASM19006785/ha3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Our earlier tele-conversation refers.

Please be informed that OI has yet to report the accident till date.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim Chou Siong <cslim@honda.com.sg>
Sent: Tuesday, 16 April, 2019 6:45 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Subject: DIRECT SETTLEMENT OF VEHICLE NO. SLV9226Z AGAINST SLN4579E *** LKK REF: CC4/ASM19006785/ha3

Hi Mei Kwan,

The Above Attached Rear Video Footage And Accident Scene Photo For Your Reference, Thanks.

Best Regards,

Lim Chou Siong
Bodyshop Service Advisor
Kah motor Co. Sdn Bhd
15, Ubi Road 4
Singapore 408610
E-mail : cslim@honda.com.sg
Fax : 67480770 DID : 68465671 H/P : 81006303

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 16 April, 2019 5:21 PM

To: Lim Chou Siong <cslim@honda.com.sg>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SLV9226Z AGAINST SLN4579E *** LKK REF: CC4/ASM19006785/ha3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident and we are currently **pending verification for direct settlement.**

Please provide us evidence i.e. video/ scene photo and arrange for TP survey.

Please note that for liability, claim negotiation and settlement, please contact **Vic at 6841 2096.**

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim Chou Siong <cslim@honda.com.sg>

Sent: Tuesday, 16 April, 2019 10:32 AM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: DIRECT SETTLEMENT OF VEHICLE NO. SLV9226Z AGAINST SLN4579E

To Officer In Charge,

The Above Attachment For Your Reference,

Kindly Help To Arrange Surveyor To Survey This Vehicle SLV9226Z,

Your Insure Vehicle Number SLN4579E, Accident Date 13/04/19,

Thank for your help.

Best Regards,

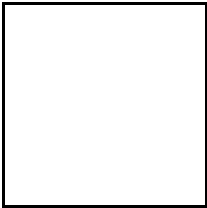
Lim Chou Siong
Bodyshop Service Advisor
Kah motor Co. Sdn Bhd
15, Ubi Road 4
Singapore 408610
E-mail : cslim@honda.com.sg
Fax : 67480770 DID : 68465671 H/P : 81006303

From: Printer Service <printservice@honda.com.sg>

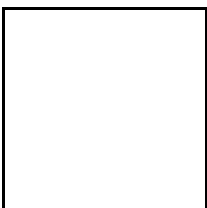
Sent: Tuesday, 16 April, 2019 10:22 AM

To: Lim Chou Siong <cslim@honda.com.sg>

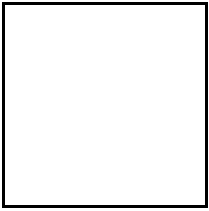
Subject: Attached Image



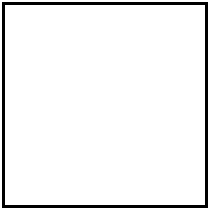
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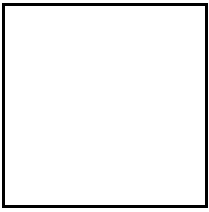
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