

CASE OWNER:

CC 3/11 1900 6154 / Kipasy DAC

Surveyor:

ANK

DOI:

ASSIGNMENT

15/4/19

Date / Time:

15/4/19

Registered in Merimen:

16/4/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SH 66546

Name of Insured:

C102

Insured Tel No.:

HP:

(120)

Excess Sec II :SS

D.O.A.:

14/4/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(VL: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SH 8358K



INSRS:

WSP:

Tel:

Liability:

RMKS:

Premier



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

18/4

joy

12/5/19

File -> type mandale

2/12/19

File -> since to send DV K ARK

16/12/19

File pass to MK to close.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others: PU & DU

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability:

%

(

Agreed / Assessed) BOLA S/N No.:

5.

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

9045.29

Loss of Rental (BOR):

S\$

1270.64

(14 days) X \$ 70.76

Loss of Use (LOU):

S\$

-

(3 x days)

Loss of Income (LOI):

S\$

560.00

(\$ 40 x 14 days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☒

[Tick only one]

GIA/LTA Search:

S\$

-

Medical:

S\$

-

Disbursement:

S\$

-

Legal Cost:

S\$

-

(e.g. Tow/ Independent)

Total:

S\$

10875.93

Global Sum S\$: 10875.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

S\$

10875.00

Name 1:

Premier Automotive Services pte ltd

Payee 2: (Strike if N.A.)

S\$

-

Name 2:

Payee 3: (Strike if N.A.)

S\$

-

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$ 500.00

COPY SENT

Surveyor: Kolvin

REF: _____

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Insp'd Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Vhr: _____

(Policy Condition)

Remark: The vhr had commenced its
repair at the time of inspection.

<input type="checkbox"/>	<input type="checkbox"/>
N/S	O/S
<input type="checkbox"/>	<input type="checkbox"/>

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 5 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHB 8358K Yr Reg: 28 Sep 2016

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Hyundai 270 cc 1582Colour: Silver A/C: Ins Bed / Std / NI / NASp. Reading: 347821 T/Radio: Ins Bed / Std / NI / NA

Eng/No: _____

C/No: TMA028141HJ 121480Gen. Cond: Good / Poor / BurntSteering: Ins / Jammed / Leaked / Burnt orBrake: Ins / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD OK / km orTyre Size: F: 195/65R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Maxx3

Front: _____ Rear: _____

R/Bal. 7 mm R/Bal. 7 mmL/Bal. 7 mm L/Bal. 7 mmD.O.A. 14/4/19 D.O.I. 15/4/19Survey held at Premise

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

Front

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

PIP \$8453.54 (Red) 2547.51 / 2391 II

5 + 1 PH + 1 Sem + 1 PRS = 8 days

Date/Time, File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech. Insp (\$☐ : Weekend (\$

Survey Fee:

Transportation:

S + RS \$

Photos

Others

TOTAL

Report Format:

Signed By: (S)

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVENUE 2 #01-02

SINGAPORE 486443

TEL: 65446676 / 65446689 FAX: 62141511

CO. REG:200707743D GST REG:200707743D

15-Apr-19

ESTIMATE REPAIR BILL FOR HYUNDAI I30(A) WAGON REGN NO: SHB 8358 K

1 pc	Front bumper	Rehd	\$	811.11
1 pc	Front bumper sponge	tm	\$	218.03
1 pc	Front bumper reinforcement	Bad	\$	636.40
2 pcs	Front n/s & o/s fog lamp cover @\$25.00	X sm	\$	50.00
1 pc	Front bumper tow cap	X sm	\$	60.10
2 pcs	n/s & o/s headlamp	dp X n/s - ea	\$	3,063.14 1531.57
1 pc	Front Hyundai Logo	na	\$	29.40
1 pc	Bonnet grille	na	\$	566.46
2 pcs	Front n/s & o/s side bracket @\$32.51	X sm	\$	65.02
1 pc	Bonnet	Rehd	\$	1,220.40
2 pcs	Bonnet hinge @\$79.18	Bad	\$	158.38
1 pc	Bonnet lock	X sm	\$	78.89
1 pc	Radiator	Bad	\$	670.60
1 pc	Blower Assy	na	\$	423.60
1 pc	Aircon condensor	Bad	\$	745.10
1 pc	Air duct	X sm	\$	148.80
1 pc	Support panel	Bad	\$	1,292.20
			\$	10,237.61
			Less 20%	\$ 2,047.52
			\$	8,190.09

S/NETT

1 pc	Front bumper clips	na	\$	48.00
1 pc	Front no. plate	na	\$	50.00
1 pc	Front o/s fender sticker	X na	\$	30.00

74

S ~~50.00~~ 20
S ~~120.00~~ 60

\$ 120.00 X 3

\$ ~~900.00~~ 600

\$ ~~540~~
800.00

\$ 258.00

Total	\$ 10,558.09
-------	--------------

THE ABOVE ESTIMATED COST OF REPAIR DO NOT INCLUDE ANY UNFORESEEN DAMAGES.

Kahin' Utkh,

N 15/4/19 1600h

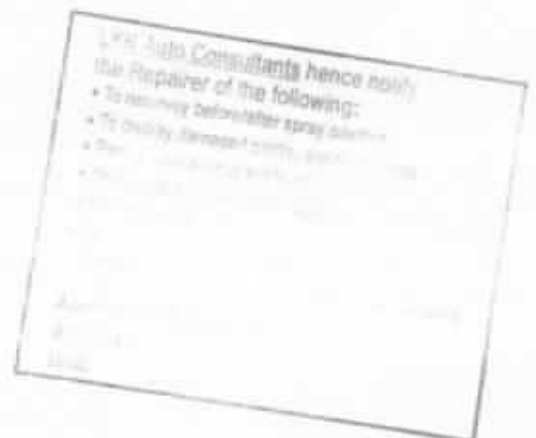
2+3 Pys

P/P

Before pint photo

8/5/19

control P/P, \$8453.54/5B



PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVENUE 2 #01-02

SINGAPORE 486443

TEL: 65446676 / 65446689 FAX: 62141511

CO. REG:200707743D GST REG:200707743D

8-May-19

SUPPLEMENTARY REPAIR BILL FOR HYUNDAI I30(A) WAGON REGN NO: SHB 8358 K

1 pc	Front bumper reinforcement Upper - <i>Best</i>	\$ 57.00
1 pc	Front bumper inforcement lower - <i>Best</i>	\$ 157.15
1 pc	Engine lower cover- Front - <i>lv</i>	\$ 339.55
		<hr/>
		\$ 553.70
	Less 20%	\$ 110.74
		<hr/>
		\$ 442.96

(ALL THE REPAIR COSTS ARE SUBJECTED TO
GST)

THE ABOVE ESTIMATED COST OF REPAIR DO NOT
INCLUDE ANY UNFORESEEN DAMAGES.



11001.05

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVENUE 2 #01-02

SINGAPORE 486443

TEL: 65446676 / 65446689 FAX: 62141511

CO. REG:200707743D GST REG:200707743D

15-Apr-19

ESTIMATE REPAIR BILL FOR HYUNDAI I30(A) WAGON REGN NO: SHB 8358 K

1 pc	Front bumper	✓	\$	811.11
1 pc	Front bumper sponge	X	\$	218.03
1 pc	Front bumper reinforcement	★✓	\$	636.40
2 pcs	Front n/s & o/s fog lamp cover @\$25.00	X	\$	50.00
1 pc	Front bumper tow cap	X	\$	60.10
2 pcs	n/s & o/s headlamp	X	\$	3,063.14
1 pc	Front Hyundai Logo	✓	\$	29.40
1 pc	Bonnet grille	✓	\$	566.46
2 pcs	Front n/s & o/s side bracket @\$32.51	X	\$	65.02
1 pc	Bonnet	✓	\$	1,220.40
2 pcs	Bonnet hinge @\$79.18	✓	\$	158.36
1 pc	Bonnet lock	X	\$	78.89
1 pc	Radiator	★?	\$	670.60
1 pc	Blower Assy	★?	\$	423.60
1 pc	Aircon condensor	★?	\$	745.10
1 pc	Air duct	★?	\$	148.80
1 pc	Support panel	X!	\$	1,292.20
				\$ 10,237.61
				Less 20%
				\$ 2,047.52
				\$ 8,190.09

S/NETT

1 pc	Front bumper clips	✓	\$	48.00
1 pc	Front no. plate	✓	\$	50.00
1 pc	Front o/s fender sticker	X	\$	30.00

LK Auto Consultants hereby notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications is allowed
- Supplemental items must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

Sundry	\$	50.00 20
Top up Aircon gas	\$	120.00 X
To dismantle / refit the inner garnishes, inner linings, inner trims, cushion seat, carpet, etc to facilitate repairs.	\$	120.00 X
To labour charge for dismantle and renew the accident damaged parts. Including to knock-out, straighten, repair, reshape of the front o/s fender etc	\$	900.00 400
To putty and spray painting on the front bumper, front bonnet, front grille, front o/s fender	\$	800.00 540
To apply rustproofing on the repaired and replaced panels	\$	250.00 50
Total	\$	<u>10,558.09</u>

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)

THE ABOVE ESTIMATED COST OF REPAIR DO NOT INCLUDE ANY UNFORESEEN DAMAGES.

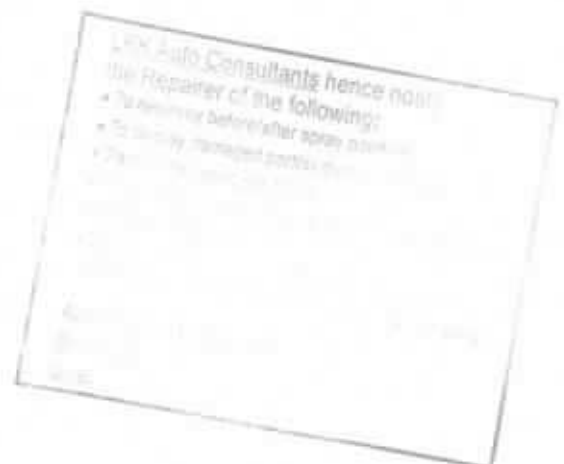
Kahin 16th

15/4/19 16th

3 hrs

P/P

Before paint photo



Hsiao Tong (LKKAUTO)

From: Joy Irene (LKKAUTO)
Sent: Tuesday, 9 July 2019 1:54 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: FW: LOD / Accident involving SHB8358K & SH6654G on 14.04.19 (India Case)
Attachments: LOD SHB8358K.pdf, SHB8358K scene video.avi

From: Shafawati [mailto:shafawati.rabu@premiertaxi.com]
Sent: Monday, 10 June 2019 6:59 PM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>
Cc: AccReport <AccReport@Premier-Corp.net>; CS A Team <cs-a@lkkauto.com>
Subject: LOD / Accident involving SHB8358K & SH6654G on 14.04.19 (India Case)

WITHOUT PREJUDICE

Dear Joy & Asher,

Your Ref: SH6654G
Our Ref: SHB8358K/SR
Date of accident: 14.04.2019

We refer to the above mentioned accident.

Hereby we would like to append our losses from **India International Insurance Pte Ltd**, as insurers of vehicle number **SH6654G** which their insured driver's negligence driving in the above accident.

Enclosed herewith our letter of demand, supporting documents and scene video for your kind perusal.

Kindly look into the matter and let us have your favourable reply as soon as possible.

To expedite this claim settlement, please reply to us by email.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

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 Please Consider Your Environmental Responsibility Before Printing This E-mail. **SAVE OUR TREES and REDUCE POLLUTION**

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	16 Apr 2019 15:24	Clm Dtl Modified	Claimant's Name: -> PREMIER TAXIS PTE LTD, Claimant's ID: -> 200304975H.	[A] HOW MEI KWAN
2	16 Apr 2019 15:24	Clm Veh Model Changed	(205452) HYUNDAI I30 GDH 1.6 D TCI SDR DCT (M).	[A] HOW MEI KWAN
3	16 Apr 2019 15:24	Clm Created	Reg No: SHB8358K, Acct Date: 2019/04/14, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ), Workshop: Premier Automotive Services Pte Ltd (HQ)	[A] HOW MEI KWAN
4	16 Apr 2019 15:24	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	16 Apr 2019 15:24	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/04/26	[A] HOW MEI KWAN
6	16 Apr 2019 15:24	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	16 Apr 2019 15:24	Label Added	(30650):Non-Reporting,(30653):Direct Settlement.	[A] HOW MEI KWAN
8	16 Apr 2019 15:24	Adj Adjuster Assigned	[None] -> KALVIN ANG WEI KUN	[A] HOW MEI KWAN
9	18 Apr 2019 08:34	Label Removed	(30650):Non-Reporting.	[A] HOW MEI KWAN
10	08 Aug 2019 10:29	Adj Mandate Request	Cur.Req:0.00:PODS Liability:100% (BOLA 5) Remarks: 3rd party video shows that traffic light was green in his favour.	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
No billing items							

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	25 Apr 2019 16:24	Clim Dtl Modified	Claimant's Name: -> SMRT BUSES LTD, Claimant's ID: -> 198202292D,	[A] HOW MEI KWAN
2	25 Apr 2019 16:24	Clim Veh Model Changed	(205944) MERCEDES-BENZ CITARO 0530 6.4 L AT TURBO ABS (A).	[A] HOW MEI KWAN
3	25 Apr 2019 16:24	Clim Created	Reg No: SG1180U, Acct Date: 2019/04/19, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: MS First Capital Insurance Ltd (HQ), Workshop: SMRT Automotive Services Pte Ltd (Woodlands)	[A] HOW MEI KWAN
4	25 Apr 2019 16:24	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ);	[A] HOW MEI KWAN
5	25 Apr 2019 16:24	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/05/07	[A] HOW MEI KWAN
6	25 Apr 2019 16:24	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] HOW MEI KWAN
7	25 Apr 2019 16:25	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	25 Apr 2019 16:25	Adj Adjuster Assigned	[None] -> ONG HWEE JIE	[A] HOW MEI KWAN
9	26 Apr 2019 08:32	TP Ins Updated	TPRegNo:SHA4084X -> SHA4804X.	[I] Gabriel Wee
10	08 Aug 2019 11:09	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% (BOLA 15)	[A] CHEW HSIAO TONG
11	08 Aug 2019 15:42	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/05/07, Mandate Remarks: Agreed to do direct settlement. Revert with your quantum advice. Please request TP WS to raise Tax Invoice for Cost of repairs in III's name	[I] Sundari Nagarajan
12	08 Aug 2019 15:42	Adj Mandate Set	Approved:0.00:Agreed to do direct settlement. Revert with your quantum advice. Please request TP WS to raise Tax Invoice for Cost of repairs in III's name	[I] Sundari Nagarajan

Date From

◀

📅

▶

Date To

◀

📅

▶

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History							
Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
No billing items							

Enquire Vehicle Registration Details**Owner Particulars**

NRIC/Passport/Company Cert No.: 200304975H
 Owner ID Type: Company
 Owner Name: PREMIER TAXIS PTE. LTD.
 Registered Address: 23 CHANGI SOUTH AVENUE 2 #04-03 SINGAPORE 486443
 Mailing Address: -
 Birth Date: -

Vehicle Particulars

Vehicle No.: SH88358K
 Previous Vehicle No.: -
 Effective Date of Ownership: 28 Sep 2016
 Original Regn Date: 28 Sep 2016
 Registration Date: 28 Sep 2016
 Year of Manufacture: 2016
 Vehicle Type: Public Transport Taxi (Motor Car)
 Vehicle Scheme: Taxi (Company)
 Vehicle Attachment 1: Air-Con (Taxi)
 Vehicle Attachment 2: -
 Vehicle Attachment 3: -
 Vehicle Make: HYUNDAI
 Vehicle Model: i30 GDH 1.6 TCI 5DR DCT
 Primary Colour: Silver
 Secondary Colour: -
 Passenger Capacity: 4
 Chassis No.: TMAD261UVHJ121480
 Engine No.: D4FBGZ105467
 Engine Capacity/Power Rating: 1582 cc / -
 Maximum Power Output: 100.0 kW (134 bhp)
 Propellant: Diesel
 Max Unladen Weight: 1496 kg
 Maximum Laden Weight: 1940 kg
 Open Market Value: \$20,131.00
 PARF Eligibility: Yes
 PARF Eligibility Expiry Date: 27 Sep 2024
 Minimum PARF Benefit: \$7,610.00
 No. of Transfers: 0
 IU Label No.: 1050681030
 COE No.: 2016092801004223Z
 COE Expiry Date: 27 Sep 2024
 COE Category: A - Car (up to 1800cc & 97kW (130bhp))
 COE Registration Category: A - Car (up to 1800cc & 97kW (130bhp))
 Quota Premium (QP) / Prevailing Quota Premium: - / \$53,339.00
 PQP Paid: \$42,672.00
 QP (Regn Cat): -
 OPC Cash Rebate Eligibility: No

Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

Certificate Number : 5107202885-000090

Cover : Third Party

1. Index mark and Registration Number of Vehicle : **5HB9358K**
Chassis Number : **TMAD281UVHJ121480**
2. Name of Policyholder : **PREMIER TAXIS PTE. LTD.**
3. Effective Date of Insurance : **01 Feb 2019**
4. Expiry Date of Insurance : **31 Jan 2020**
5. Persons or Classes of Persons entitled to drive*
(a) The Policyholder.
(b) Any licensed taxi driver driving on the Policyholder's order or with his/her permission.
Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.
6. Limitations as to Use*
(a) Use as a Taxi.
(b) Use for social domestic and pleasure purposes.

This Policy does not cover

- (a) Use for racing, pace-making, reliability trial or speed-testing.
 - (b) Use whilst drawing a trailer except the towing (Other than for reward) of any one disabled mechanically propelled vehicle.
- * Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third- Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS (SECTION I) : N/A
EXCESS (SECTION II) : S\$3,500
INSURE WITH COE : N/A
HIRE PURCHASE COMPANY : N/A
SUM INSURED : N/A

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Agency : **HL SUNTEK INSURANCE BROKERS PTE LTD (00000690672)**
Date of issue : **01 Feb 2019 09:37 hrs**

For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED

Countersigned By:



Authorised Officer



Chief Executive

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	16 Apr 2019 15:24	Cim Dtl Modified	Claimant's Name: -> PREMIER TAXIS PTE LTD. Claimant's ID: -> 200304975H.	[A] HOW MEI KWAN
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9	18 Apr 2019 08:34	Label Removed	{30650}:Non-Reporting.	[A] HOW MEI KWAN
10	08 Aug 2019 10:29	Adj Mandate Request	Cur.Req:0.00:PODS Liability:100% (BOLA 5) Remarks: 3rd party video shows that traffic light was green in his favour.	[A] CHEW HSIAO TONG
11	08 Aug 2019 15:58	Video Downloaded	Downloaded Video - Accident IV SH6654G	[I] Sundari Nagarajan
12	08 Aug 2019 16:00	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/04/26, Mandate Remarks: Agreed to do direct settlement, Revert with your quantum advice. Please request TP WS to raise Tax Invoice for Cost of repairs in III's name	[I] Sundari Nagarajan
13	08 Aug 2019 16:00	Adj Mandate Set	Approved:0.00:Agreed to do direct settlement. Revert with your quantum advice. Please request TP WS to raise Tax Invoice for Cost of repairs in III's name	[I] Sundari Nagarajan
14	04 Sep 2019 11:29	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	04 Sep 2019 11:29	Cim Dtl Modified	JPJ Reg. Date: -> 2016/09/28.	[A] JOANNE LEE KHANG MIN
16	04 Sep 2019 11:29	Cim Details Notified		[A] JOANNE LEE KHANG MIN
17	28 Sep 2019 14:08	Adj Mandate Request	Cur.Req:10091.37:PODS Liability: 100% *Quantum: (a)CORw/GST: \$9,045.29 + (b)LOR(8days x \$90.76): \$726.08 + (c)LOI(8days x \$40): \$320.00 = Total: \$10,091.37 * Vehicle Model: Hyundai I30 (1582cc) *5 recommendation repair days + 1PH + 1Sunday + 1PRS	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None



Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2240217	08 Aug 2019 10:31:54	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SHB8358K	Pooi Chin Han Daniel	XX.XX
2240239	08 Aug 2019 10:41:36	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SHB8358K	Pooi Chin Han Daniel	XX.XX
2268930	04 Sep 2019 11:29:01	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants	LKK Auto Consultants	SHB8358K	SH6654G	11.77

Print Received Message

This mail is associated with :

***SHB8358K (MCT19040354)**

[SH6654G]

TP

PREMIER TAXIS PTE LTD

Apr 14 2019 2:00AM

[COMFORT TRANSPORTATION PTE LTD]

Premier Automotive Services Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 04/10/2019 17:21 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$10091.37) - SHB8358K - Claim Handler: Pooi Chin Han Daniel

Approved:10091.37:Please request TP WS to raise Tax Invoice for Cost of repairs in III's name

Hsiao Tong (LKKAuto)

From: Shafawati <shafawati.rabu@premiertaxi.com>
Sent: Monday, 21 October 2019 2:06 PM
To: Hsiao Tong (LKKAuto)
Cc: AccReport; CS A Team; Admin A
Subject: RE: Reminder: LOD / Accident involving SHB8358K & SH6654G on 14.04.19 (India Case) //LKK REF: CC3/III19006759/K1pa3
Attachments: PO DO SHB8358K.pdf

WITHOUT PREJUDICE

Dear Sirs,

We refer to your email below.

We attached the Purchase order and Delivery order for your kind attention.

Parts was not available thus delay in repairing.

For swift and amicable settlement, we counter propose as follows:

COR	\$ 9,045.29
LOR	\$ 1,270.64 (14 days x \$90.76) * PRI, 5 working days, weekends, parts not available
LOI	\$ 560.00 (114 x 4.91)
	\$10,875.93

Please consider and looking forward to your acceptance.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

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 Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Saturday, 19 October, 2019 9:43 AM
To: Shafawati
Cc: AccReport
Subject: RE: Reminder: LOD / Accident involving SHB8358K & SH6654G on 14.04.19 (India Case) //LKK REF: CC3/III19006759/K1pa3

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	16 Apr 2019 15:24	Cim Dtl Modified	Claimant's Name: -> PREMIER TAXIS PTE LTD. Claimant's ID: -> 200304975H.	[A] HOW MEI KWAN
2	16 Apr 2019 15:24	Cim Veh Model Changed	(205452) HYUNDAI I30 GDH 1.6 D TCI SDR DCT (M).	[A] HOW MEI KWAN
3	16 Apr 2019 15:24	Cim Created	Reg No: SHB8358K, Acct Date: 2019/04/14, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ), Workshop: Premier Automotive Services Pte Ltd (HQ)	[A] HOW MEI KWAN
4	16 Apr 2019 15:24	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	16 Apr 2019 15:24	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/04/26	[A] HOW MEI KWAN
6	16 Apr 2019 15:24	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	16 Apr 2019 15:24	Label Added	(30650):Non-Reporting,(30653):Direct Settlement.	[A] HOW MEI KWAN
8	16 Apr 2019 15:24	Adj Adjuster Assigned	[None] -> KALVIN ANG WEI KUN	[A] HOW MEI KWAN
9	18 Apr 2019 08:34	Label Removed	(30650):Non-Reporting.	[A] HOW MEI KWAN
10	08 Aug 2019 10:29	Adj Mandate Request	Cur,Req:0.00:PODS Liability:100% (BOLA 5) Remarks: 3rd party video shows that traffic light was green in his favour.	[A] CHEW HSIAO TONG
11	08 Aug 2019 15:58	Video Downloaded	Downloaded Video - Accident IV SH6654G	[I] Sundari Nagarajan
12	08 Aug 2019 16:00	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/04/26, Mandate Remarks: Agreed to do direct settlement. Revert with your quantum advice. Please request TP WS to raise Tax Invoice for Cost of repairs in III's name	[I] Sundari Nagarajan
13	08 Aug 2019 16:00	Adj Mandate Set	Approved:0.00:Agreed to do direct settlement. Revert with your quantum advice. Please request TP WS to raise Tax Invoice for Cost of repairs in III's name	[I] Sundari Nagarajan
14	04 Sep 2019 11:29	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	04 Sep 2019 11:29	Cim Dtl Modified	JPJ Reg. Date: -> 2016/09/28.	[A] JOANNE LEE KHANG MIN
16	04 Sep 2019 11:29	Cim Details Notified		[A] JOANNE LEE KHANG MIN
17	28 Sep 2019 14:08	Adj Mandate Request	Cur,Req:10091.37:PODS Liability: 100% *Quantum: (a)CORw/GST: \$9,045.29 + (b)LOR(8days x \$90.76): \$726.08 + (c)LOI(8days x \$40): \$320.00 = Total: \$10,091.37 * Vehicle Model: Hyundai I30 (1582cc) *5 recommendation repair days + 1PH + 1Sunday + 1PRS	[A] CHEW HSIAO TONG
18	30 Sep 2019 10:50	Video Downloaded	Downloaded Video - Accident TP SHB8358K	[I] Pool Chin Han Daniel
19	30 Sep 2019 14:11	Video Downloaded	Downloaded Video - Accident IV SH6654G	[I] Gabriel Wee
20	04 Oct 2019 17:21	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/04/26. Mandate Remarks: Please request TP WS to raise Tax Invoice for Cost of repairs in III's name	[I] Sundari Nagarajan
21	04 Oct 2019 17:21	Adj Mandate Set	Approved:10091.37:Please request TP WS to raise Tax Invoice for Cost of repairs in III's name	[I] Sundari Nagarajan
22	18 Oct 2019 11:26	Video Downloaded	Downloaded Video - Accident IV SH6654G	[I] Pool Chin Han Daniel
23	18 Oct 2019 11:27	Video Downloaded	Downloaded Video - Accident TP SHB8358K	[I] Pool Chin Han Daniel

AUDIT TRAIL					By
No.	On	Audit	Remarks		
24	16 Nov 2019 09:42	Adj Mandate Request	Cur.Reg:10875.93:\$10,875.93. Kindly refer to my email dated 16/11/2019		[A] CHEW HSIAO TONG

Date From Date To Audit Type None Go

ACTIVITY
[16/11/2019 09:28] CHEW HSIAO TONG:
Date of PO: 16 April 2019
Date of DO: 26 April 2019
10days waiting for parts

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2240217	08 Aug 2019 10:31:54	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SHB8358K	Pooi Chin Han Daniel	xx.xx
2240239	08 Aug 2019 10:41:36	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SHB8358K	Pooi Chin Han Daniel	xx.xx
2268930	04 Sep 2019 11:29:01	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHB8358K	SH6654G	11.77

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 16 November 2019 9:42 AM
To: Pooi Chin Han Daniel
Subject: <SEEK MANDATE>Your Ref: MCT19040354 *LKK REF:CC3/III19006759/K1pa3
[ACCIDENT INVOLVING SH6654G(III) & SHB8358K(3rd Party) ON 14/04/2019]
Attachments: PO & DO SHB8358K.pdf

Dear Sirs/Mdm,

We refer to the above matter.

For LOR & LOI, third party rejected our offer at 8days and counter propose 14days due to waiting spare parts. Attached is a copy of PO & DO for your easy reference.

The breakdown of third party counter propose is as follows: -

1. Cost of Repair (w/GST)	\$ 9,045.29
2. Loss of Rental (14days x \$90.76)	\$ 1,270.64
3. Loss of Income (14days x \$40.00)	\$ 560.00
TOTAL	\$10,875.93

The breakdown of number of days is as follows: -

14/04/2019 (Sunday)	Date of accident.	
15/04/2019 (Monday)	LKK conducted survey.	
16/04/2019 (Tuesday)	Third party repairer placed order for parts at Komoco Motors PL. (Pls refer to PO)	10days
26/04/2019 (Friday)	Rec'd parts (Pls refer to DO)	
30/04/2019 (Tuesday)	Repair done. Vehicle out from workshop.	4days
Total		14days

Kindly let us have your mandate/ instruction thru Merimen after review the matter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Shafawati <shafawati.rabu@premiertaxi.com>
Sent: Monday, 2 December 2019 8:38 AM
To: Hsiao Tong (LKKAUTO)
Cc: AccReport; CS A Team; Admin A
Subject: (Accept Offer); Reminder: LOD / Accident involving SHB8358K & SH6654G on 14.04.19 (India Case) //LKK REF: CC3/III19006759/K1pa3

WITHOUT PREJUDICE

Dear Hsiao Tong,

We thank you for your reply.

On a without prejudice basis and without admission of liability whatsoever on our client's part and driver of **SHB8358K**, our client is agreeable on your offer of **\$10,800.00** for the settlement on the above claim.

Kindly let us have your **DV** soonest.

Please be informed that this settlement excludes any bodily injuries arising out of the above said accident and pertains to property damages only.

Thank you.

Regards

Shafawati Md Rabu
Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

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 Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, 30 November, 2019 10:30 AM
To: Shafawati
Cc: AccReport; CS A Team; Admin A
Subject: RE: Reminder: LOD / Accident involving SHB8358K & SH6654G on 14.04.19 (India Case) //LKK REF: CC3/III19006759/K1pa3

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We have reviewed the matter and we are prepared to improve our offer at a global sum of \$10,800.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shafawati <shafawati.rabu@premiertaxi.com>

Sent: Monday, 21 October 2019 2:06 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: AccReport <AccReport@Premier-Corp.net>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Reminder: LOD / Accident involving SHB8358K & SH6654G on 14.04.19 (India Case) //LKK REF:

CC3/III19006759/K1pa3

WITHOUT PREJUDICE

Dear Sirs,

We refer to your email below.

We attached the Purchase order and Delivery order for your kind attention.

Parts was not available thus delay in repairing.

For swift and amicable settlement, we counter propose as follows:

COR	\$ 9,045.29
LOR	\$ 1,270.64 (14 days x \$90.76) * PRI,5 working days , weekends , parts not available
LOI	<u>\$ 560.00</u>
	\$10,875.93

Please consider and looking forward to your acceptance.

Thank you


Regards

Shafawati Md Rabu

Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

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 Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Saturday, 19 October, 2019 9:43 AM
To: Shafawati
Cc: AccReport
Subject: RE: Reminder: LOD / Accident involving SHB8358K & SH6654G on 14.04.19 (India Case) //LKK REF: CC3/III19006759/K1pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$10,000.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 6 September 2019 1:55 PM
To: Shafawati <shafawati.rabu@premiertaxi.com>
Cc: AccReport <AccReport@Premier-Corp.net>
Subject: RE: Reminder: LOD / Accident involving SHB8358K & SH6654G on 14.04.19 (India Case) //LKK REF: CC3/III19006759/K1pa3

Without Prejudice

Dear Sirs/Mdm,

We are preparing report to seek mandate from III.

We will expedite the matter and get back to you.

Kindly bear with us for time being.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shafawati <shafawati.rabu@premiertaxi.com>

Sent: Wednesday, 4 September 2019 11:54 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: AccReport <AccReport@Premier-Corp.net>; CS A Team <cs-a@lkkauto.com>

Subject: Reminder: LOD / Accident involving SHB8358K & SH6654G on 14.04.19 (India Case)

WITHOUT PREJUDICE

Dear Hsiao Tong,

We refer to the above mentioned.

Please let us have your offer soonest.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

From: Shafawati
Sent: Monday, 10 June, 2019 6:59 PM
To: Asher Sng (LKKAUTO); Joy Irene (LKKAUTO)
Cc: AccReport; cs-a@lkkauto.com
Subject: LOD / Accident involving SHB8358K & SH6654G on 14.04.19 (India Case)

WITHOUT PREJUDICE

Dear Joy & Asher,

Your Ref: SH6654G
Our Ref: SHB8358K/SR
Date of accident: 14.04.2019

We refer to the above mentioned accident.

Hereby we would like to append our losses from **India International Insurance Pte Ltd**, as insurers of vehicle number **SH6654G** which their insured driver's negligence driving in the above accident.

Enclosed herewith our letter of demand, supporting documents and scene video for your kind perusal.

Kindly look into the matter and let us have your favourable reply as soon as possible.

To expedite this claim settlement, please reply to us by email.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

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Premier Automotive Services Pte Ltd

23 Changi South Avenue 2

#04-02

Singapore 486443

GST: 200707743D ROC: 200707743D

Phone: (65) 6214 8880

Fax: (65) 6214 4498

Tax Invoice


PREMIER
 AUTOMOTIVE SERVICES

Date	Page
Dec 03, 2019	1
Invoice Number	
IV1912016612	

Sold To:

 INDIA INTERNATIONAL INSURANCE PTE LTD
 64 Cecil Street #04/#05
 IOB Building
 Singapore 049711
 049711

Ship To:

 INDIA INTERNATIONAL INSURANCE PTE LTD
 64 Cecil Street #04/#05
 IOB Building
 Singapore 049711
 049711

Shipment / DO No.	Order Date	Vehicle No.	Case ID	PO Number	Terms
SM1911023511		SHB8358K	TP/190414/SHB8358K		30D

S/N	Item Number	Description	Qty. Shp.	Unit Price	Total Discount	Total Amount
1	ICGST1	Cost of Repair (subject to GST)			0.00	8,453.54
2	ICGST2	Loss of Rental (subject to GST)			0.00	1,145.10
3	ICNGST	Misc Charges (not subject to GST)			0.00	529.45

Comments:

Accident involving SH6654G on 14/4/19

Authorised By:

Subtotal

10,128.09

Less discount

0.00

Total amount

10,128.09

GST 7%

671.91

Grand total

10,800.00

Premier Automotive Services Pte Ltd

23 Changi South Avenue 2

#04-02

Singapore 486443

GST: 200707743D ROC: 200707743D

Phone: (65) 6214 8880

Fax: (65) 6214 4496

Purchase Order



COMPLETED

Date	Page
Apr 16, 2019	1
Purchase Order Number PO1904000814	

Vendor Address:

Komoco Motors Pte Ltd
253 Alexandra Road
#01-01
Singapore 159936
159936
Tel : 64758888 Fax : 64722928

Ship To:

Warehouse
23 Changi South Avenue 2
#04-02
Singapore 486443
486443
Singapore

Reference	Contact	Vendor Number	PO Date	Terms	Ship Via	Expected Arrival
SHB8358K		KOM001	Apr 16, 2018	30D		

S/N	Item Number	Description	Qty. Ordered	Unit Cost	UOM	Extended Price
1	86520 A6600	Absorber-Frt Bumper Energy (I3DA)	1.0000			
2	86400 A5000	Panel Assy-Hood (I3DA)	1.0000			
<div style="display: flex; justify-content: space-between;"> <div> <p>RECEIVED</p> <p>23 APR 2019</p> <p>159936</p> <p>RECEIVED</p> <p>21 MAR 2019</p> <p>159936</p> </div> <div> <p>Tax Summary:</p> <p>GST</p> </div> <div> <p>Less:</p> <p>included tax</p> <p>Subtotal</p> <p>Total tax</p> <p>Total purchase order</p> </div> </div>						
<p>Comments:</p> <p>Attn: Zin</p> <p>Order via Air Freight</p>						0.00

Prepared By

Authorised By



Premier Automotive Services Pte Ltd

23 Changi South Avenue 2

#04-02

Singapore 486443

GST: 200707743D ROC: 200707743D

Phone: (65) 6214 8880

Fax: (65) 6214 4498

Delivery Order

**PREMIER**
AUTOMOTIVE SERVICES

Date	Page
Apr 26, 2019	1
Delivery Order Number SM1904008245	

Sold To:





Premier Taxis Pte Ltd
23 Changi South Avenue 2
#03-03
Singapore 486443

Ship To:

Premier Taxis Pte Ltd
23 Changi South Avenue 2
#03-03
Singapore 486443

V1904008245

Vehicle No.	PO Number	Customer No.	Case ID	Ship Date
SHB8358K		PTAXIS-T	TP/190414/SHB8358K	Apr 26, 2019

S/N	Shelf/Bin	Item Number	Description	Qty. Ordered	UOM	Qty. Shipped	Qty. Backord.
1		66400 A5000	Panel Assy-Hood (I30A) Deliver to Omega Changi	1.0000	Unit	1.0000	0.0000
<p>Delivered - Consignment 27/4/19</p> <p>PICK / Unchecked</p> <p>By: </p> <p>Checked By: </p> <p>Delivered By: </p> <p>updated S/Card</p> <p>By:  27/4/19</p>							

Authorised By:

Lg 26/4/19



Received By:



...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	08 Aug 2019 Edit Reg		15 Apr 2019 00:00 Edit Adj Rpt	\$8,453.54 Edit Estimates	\$8,453.54 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
-------------	------------------	----------------------	------------------	--------------------------










































CLAIM SUBFOLDER DETAILS		[Created by adjuster]			
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R				
Main Claimant:	PREMIER TAXIS PTE LTD, Co. Reg. No.: 200304975H				
Vehicle Reg. No.:	SHB8358K	Date of Loss:	14/04/2019 02:00 - :59 [30 Months and 17 Days From LTA Reg Date (Man Yr)]		
Claim Type:	TP / MCT19040354	Policy/Cover Note No.:	MCOM0015 (TP, Fire & Theft)		
Vehicle Reg. No. (Insured):	SH6654G	Policy No. (Claimant):	S107202885		
		Excess:			
Repairer:	Premier Automotive Services Pte Ltd (HQ) 23 Changi South Ave 2, #01-02, 486443 Changi - Tel: 62148880				
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Pool Chin Han Daniel]				
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:				
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by PARASURAM SHANMUGAM] ... [Final Rpt due 26/04/2019]				

ASSOCIATED MAIL RECEIVED	View All	Compose Case Mail
<ul style="list-style-type: none"> III_SG (18/11/2019): Alert - Adj Mandate Approved (\$10875.93) - SHB8358K - Claim Handler: Pool Chin ... III_SG (04/10/2019): Alert - Adj Mandate Approved (\$10091.37) - SHB8358K - Claim Handler: Pool Chin ... III_SG (08/08/2019): Alert - Adj Mandate Approved (\$0.00) - SHB8358K - Claim Handler: Pool Chin Han ... 		

ALL ASSOCIATED TASKS	View All	Search Tasks	Create New Task	Complete					
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SHB8358K (MCT19040354)**
[SH6654G]
TP
PREMIER TAXIS PTE LTD
Apr 14 2019 2:00AM
[COMFORT TRANSPORTATION PTE LTD]
Premier Automotive Services Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		View		View in Browser	
Video						1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	India International Insurance Pte Ltd (HQ)					Thumbnail	Print	
1	08/08/19 10:31	Video - Accident TP SHB8358K					Load AVI		
2	08/08/19 10:41	Video - Accident IV SH6654G					Load MP4		
Photos/Images						3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)					Thumbnail	Print	
1	18/04/19 08:35	General View					Load JPG	<input checked="" type="checkbox"/>	
2	18/04/19 08:35	General View					Load JPG	<input checked="" type="checkbox"/>	
3	18/04/19 08:35	General View					Load JPG	<input checked="" type="checkbox"/>	
4	18/04/19 08:35	General View					Load JPG	<input checked="" type="checkbox"/>	
5	18/04/19 08:35	General View					Load JPG	<input checked="" type="checkbox"/>	
6	18/04/19 08:35	General View					Load JPG	<input checked="" type="checkbox"/>	
7	18/04/19 08:35	General View					Load JPG	<input checked="" type="checkbox"/>	
8	18/04/19 08:35	General View					Load JPG	<input checked="" type="checkbox"/>	
9	18/04/19 08:35	General View					Load JPG	<input checked="" type="checkbox"/>	
10	18/04/19 08:35	General View					Load JPG	<input checked="" type="checkbox"/>	
11	18/04/19 08:35	General View					Load JPG	<input checked="" type="checkbox"/>	
12	18/04/19 08:35	General View					Load JPG	<input checked="" type="checkbox"/>	
13	18/04/19 08:35	General View					Load JPG	<input checked="" type="checkbox"/>	
14	18/04/19 08:35	General View					Load JPG	<input checked="" type="checkbox"/>	
15	18/04/19 08:35	General View					Load JPG	<input checked="" type="checkbox"/>	
16	18/04/19 08:35	General View					Load JPG	<input checked="" type="checkbox"/>	
17	18/04/19 08:35	General View					Load JPG	<input checked="" type="checkbox"/>	
18	18/04/19 08:35	General View					Load JPG	<input checked="" type="checkbox"/>	
19	18/04/19 08:35	General View					Load JPG	<input checked="" type="checkbox"/>	
20	18/04/19 08:35	General View					Load JPG	<input checked="" type="checkbox"/>	
21	18/04/19 08:35	General View					Load JPG	<input checked="" type="checkbox"/>	
22	18/04/19 08:35	General View					Load JPG	<input checked="" type="checkbox"/>	
23	18/04/19 08:35	General View					Load JPG	<input checked="" type="checkbox"/>	
24	18/04/19 08:35	General View					Load JPG	<input checked="" type="checkbox"/>	
25	18/04/19 09:16	Reinspection Photo					Load JPG	<input checked="" type="checkbox"/>	
26	18/04/19 09:16	Reinspection Photo					Load JPG	<input checked="" type="checkbox"/>	
27	08/05/19 09:59	Reinspection Photo					Load JPG	<input checked="" type="checkbox"/>	
28	08/05/19 09:59	Reinspection Photo					Load JPG	<input checked="" type="checkbox"/>	
29	08/05/19 09:59	Reinspection Photo					Load JPG	<input checked="" type="checkbox"/>	
30	08/05/19 09:59	Reinspection Photo					Load JPG	<input checked="" type="checkbox"/>	
31	08/05/19 09:59	Reinspection Photo					Load JPG	<input checked="" type="checkbox"/>	
32	08/05/19 09:59	Reinspection Photo					Load JPG	<input checked="" type="checkbox"/>	
33	08/05/19 09:59	Reinspection Photo					Load JPG	<input checked="" type="checkbox"/>	
34	08/05/19 09:59	Reinspection Photo					Load JPG	<input checked="" type="checkbox"/>	
35	08/05/19 09:59	Reinspection Photo					Load JPG	<input checked="" type="checkbox"/>	
36	08/05/19 09:59	Reinspection Photo					Load JPG	<input checked="" type="checkbox"/>	
37	08/05/19 09:59	Reinspection Photo					Load JPG	<input checked="" type="checkbox"/>	
38	08/05/19 09:59	Reinspection Photo					Load JPG	<input checked="" type="checkbox"/>	
39	08/05/19 09:59	Reinspection Photo					Load JPG	<input checked="" type="checkbox"/>	

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
40	08/05/19 09:59	Reinspection Photo		<input checked="" type="checkbox"/>
41	08/05/19 09:59	Reinspection Photo		<input checked="" type="checkbox"/>
42	08/05/19 09:59	Reinspection Photo		<input checked="" type="checkbox"/>
43	08/05/19 09:59	Reinspection Photo		<input checked="" type="checkbox"/>
44	08/05/19 09:59	Reinspection Photo		<input checked="" type="checkbox"/>
45	08/05/19 09:59	Reinspection Photo		<input checked="" type="checkbox"/>
46	08/05/19 09:59	Reinspection Photo		<input checked="" type="checkbox"/>
47	08/05/19 09:59	Reinspection Photo		<input checked="" type="checkbox"/>
48	08/05/19 09:59	Reinspection Photo		<input checked="" type="checkbox"/>
49	08/05/19 09:59	Reinspection Photo		<input checked="" type="checkbox"/>
50	08/05/19 09:59	Reinspection Photo		<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/04/19 11:42	TP ESTIMATE - MARKED		<input type="checkbox"/>
2	17/04/19 11:42	TP GIA REPORT		<input type="checkbox"/>
3	04/09/19 14:20	RENTAL RECEIPT		<input type="checkbox"/>
4	04/09/19 14:20	RENTAL MILEAGE		<input type="checkbox"/>
5	04/09/19 14:20	LOD		<input type="checkbox"/>
6	16/11/19 09:27	PO & DO SHB8358K		<input type="checkbox"/>
7	16/11/19 09:42	EMAIL TO III DD 161119		<input type="checkbox"/>
8	24/12/19 11:59	WORKSHOP INVOICE		<input type="checkbox"/>
9	24/12/19 11:59	AUTHORISATION TO ACT FORM		<input type="checkbox"/>
10	24/12/19 11:59	DISCHARGE VOUCHER		<input type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	17/04/19 08:22	Singapore Accident Statement		<input type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/III19006759/K1PA3N2

Date: 24/12/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant SHB8358K Insured Vehicle No: SH6654G
 Vehicle No: SHB8358K
 Date of Loss: 14/04/2019 Nature of Claim: TP Claim No: MCT19040354

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHB8358K
 Make & Model: HYUNDAI I30 GDH, 1.6 D TCI 5DR DCT (M) Engine No: D4FBGZ105467
 Reg. Date: 28/09/2016 (Man. Year: 2016) Chassis No: TMAD281UVHJ121480
 Colour: Silver Odometer: 347821 km
 Engine Capacity: 1582 cc
 Market Value/New Car Price: N/A
 Sum Insured (\$\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: Maxxis 7 mm Rear Left Side: Maxxis 7 mm
 Front Right Side: Maxxis 7 mm Rear Right Side: Maxxis 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,811.05	7,203.54	1,607.51	18.24
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,190.00	1,250.00	940.00	42.92
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (\$\$)	11,001.05	8,453.54	2,547.51	23.16
+ GST 7.00/7.00% (\$\$)	770.07	591.75	178.32	23.16
Nett Amount (\$\$)	11,771.12	9,045.29	2,725.83	23.16
+ Loss of Use (14.0 x S\$40.00/day) (\$\$)		560.00		
+ Car Rental (14.0 x S\$90.76/day) (\$\$)		1,270.64		
Nett Liability (\$\$)		10,875.93		
Global Sum Settlement (\$\$)		10,800.00		

INSPECTION

Date of Assignment: 15/04/2019
 Date Inspected: 15/04/2019 Inspected At: Premier Automotive Services Pte Ltd (HQ)
 23 Changi South Ave 2, #01-02
 Singapore 486443
 Estimated Period of Repair: 5.0 days

Adjuster: PARASURAM SHANMUGAM

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 04 Sep 2019)	
Parts:	N/A	HYUNDAI I30 GDH 1.6 D TCI 5DR DCT (M) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHB8358K)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	811.11 FL	*811.11 FL
2	1		*FRONT BUMPER SPONGE	Torn	218.03 FL	*218.03 FL
3	1		*FRONT BUMPER REINFORCEMENT	Bent	636.40 FL	*636.40 FL
4	2		*FRONT N/S & O/S FOG LAMP COVER	Serviceable	50.00 FL	*- FL
5	1		*FRONT BUMPER TOW CAP	Serviceable	60.10 FL	*- FL
6	1		*N/S & O/S HEADLAMP	O/S Serviceable / N/S Cracked	3,063.14 FL	*1,531.57 FL
7	1		*FRONT HYUNDAI PLATE	Necessary	29.40 FL	*29.40 FL
8	1		*BONNET GRILLE	Cracked	566.46 FL	*566.46 FL
9	2		*FRONT N/S & O/S SIDE BRACKET	Serviceable	65.02 FL	*- FL
10	1		*BONNET	Buckled	1,220.40 FL	*1,220.40 FL
11	2		*BONNET HINGE	Bent	158.36 FL	*158.36 FL
12	1		*BONNET LOCK	Serviceable	78.89 FL	*- FL
13	1		*RADIATOR	Bent	670.60 FL	*670.60 FL
14	1		*BLOWER ASSY	Cracked	423.60 FL	*423.60 FL
15	1		*AIRCON CONDENSOR	Bent	745.10 FL	*745.10 FL
16	1		*AIR DUCT	Serviceable	148.80 FL	*- FL
17	1		*SUPPORT PANEL	Bent	1,292.20 FL	*1,292.20 FL
18	1		*FRONT BUMPER CLIPS	Necessary	48.00 FS	*48.00 FS
19	1		*FRONT NO.PLATE	Cracked	50.00 FS	*50.00 FS
20	1		*FRONT O/S FENDER STICKER	Not Necessary	30.00 FS	*- FS
21	1		*SUNDRY	Necessary	50.00 FS	*20.00 FS
22	1		*FRONT BUMPER REINFORCEMENT UPPER	Bent	57.00 FL	*57.00 FL
23	1		*FRONT BUMPER INFORCEMENT LOWER	Bent	157.15 FL	*157.15 FL
24	1		*ENGINE LOWER COVER -FRONT	Cracked	339.55 FL	*339.55 FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	10,969.31	8,974.93
- List Item Discount on L Items 20.00/20.00% (\$\$)	2,158.26	1,771.39
Total Parts (\$\$)	8,811.05	7,203.54

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TOP UP AIRCON GAS	New	120.00	60.00
2	TO DISMANTLE /REFIT THE INNER GARNISHES ,INNER LINING ,INNER TRIMS ,CUSHION SEAT ,CARPET ,ETC TO FACILITATE REPAIRS	New	120.00	0.00
3	TO LABOUR CHARGE FOR DISMANTLE AND RENEW THE ACCIDENT DAMAGED PARTS .INCLUDING TO KNOCK -OUT ,STRAIGHTEN ,REPAIR,RESHAPE OF THE FRONT O/S FENDER ETC	New	900.00	600.00
4	TO PUTTY AND SPRAY PAINTING ON THE FRONT BUMPER ,FRONT BONNET ,FRONT GRILLE ,FRONT O/S FENDER	New	800.00	540.00
5	TO APPLY RUSTPROOFING ON THE REPAIRED AND REPLACED PANELS	New	250.00	50.00
Gross Labour Cost (S\$)			2,190.00	1,250.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >