

INSURER: Stacy | CC Y KSM AXA1900 6758, K 166 / LKK IDAC

Surveyor: KANNATH DOI: 16/11/19 Date / Time: 16/11/19
 Registered in Merimen: _____

Pre-assign / CCU / FTE
 Insured Vehicle No: SUA 2519K Claim No: SAMOLEER / 110972
 Name of Insured: KUN M YAW SAMRHA Policy No: 0A1610A11
 Insured Tel No: _____ HP: _____ Make / Model: VOLKSWAGEN
 Excess Sec II : \$\$ _____ D.O.A: 12/4/19 (RM) Place of Accident: SLP
 Is driver the owner? (YES / NO) Nature of Accident: _____
 If NO, Driver Name / Age: _____ OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO
 Driver Tel No.: _____ (VA: YES / NO) Insured Liability: % Final ? Yes / No

5MB 5417T → → → →
 INSR: WSP: Tel: Liability: RMKS: Lai Hunt
 INSR: WSP: Tel: Liability: RMKS: _____
 INSR: WSP: Tel: Liability: RMKS: _____
 INSR: WSP: Tel: Liability: RMKS: _____

| Date/Time | STAGE | DATE / PIC |
|--|---------------------------------|-------------------------------------|
| <u>16/11/19 - X</u> | Non-Reporting In (1st) | |
| | Non-Reporting In (2nd) | |
| | Non-Reporting In (Final) | |
| | Notification In (if non-pickup) | |
| | Call Out | <u>3/11/19 - elevation</u> |
| | After call In to OI | <u>0-who/10/19</u> |
| <u>3/12/2019 8:34pm</u> <u>- Khonchay</u> | Documentation Check List: | Handler Typist |
| | Notification In (if non-pickup) | <input checked="" type="checkbox"/> |
| | After call In to OI | <input checked="" type="checkbox"/> |
| | Authorization To Act | <input checked="" type="checkbox"/> |
| | Release Voucher | <input checked="" type="checkbox"/> |
| | Final Repair Bill | <input checked="" type="checkbox"/> |
| | Car Rental Invoice | <input checked="" type="checkbox"/> |
| | Towing Invoice | <input checked="" type="checkbox"/> |
| | LTA / GIA | <input checked="" type="checkbox"/> |
| | Medical Bill | <input checked="" type="checkbox"/> |
| | PIR | <input checked="" type="checkbox"/> |
| | Mandate/Reject Instruction | <input checked="" type="checkbox"/> |
| | LOD | <input checked="" type="checkbox"/> |
| | Payment Breakdown Form | <input checked="" type="checkbox"/> |
| | Post-Repair Photos | <input type="checkbox"/> |
| | Others | <input type="checkbox"/> |

PRELIMINARY ADVICE Date/Time: 19/02/19 Sent By: LS

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____
 Repair Cost: \$\$ _____ (days) Reduction: % _____ Email Call

FINAL SETTLEMENT Date/Time: 17/11/19 Confirm with: Tenny Email Call
 Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 27
 Repair Cost: W/64 \$ \$ 4982.07 IF NO or B 28, Ass. Lia COI (KORR - ENDED TP)
 Loss of Rental (LOR): \$ \$ 1 para (5 x days) X-A/B-C-U
 Loss of Use (LOU): \$ \$ _____ (5 x days)
 Loss of Income (LOI): \$ \$ _____ (5 x days)
 LOR only LOU only LOR + LOI LOR + LO (Tick only one)
 GIA/LTA Search \$ \$ 7-45
 Medical \$ \$ _____
 Disbursement \$ \$ _____ (e.g. Tow/ Independent)
 Legal Cost \$ \$ _____
 Total: \$ \$ 5960.52 Global Sum \$\$: _____
 1) Claim status: Normal/Reject/Private Settle
 2) Report Format: TP
 3) Survey fee: \$ 750.00

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email Call
 Payee 1: \$ \$ 5960.52 Name 1: Lai Hunt (Mony Kee) Motor Pte Ltd
 Payee 2: (Strike if N.A.) \$ \$ _____ Name 2: _____
 Payee 3: (Strike if N.A.) \$ \$ _____ Name 3: _____

ASS. REC. BY:

REF: ALA/

h

Kennerth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

QD/TP/WS/TP RES/OD RES/EVA/INV/MV

To inspect Vehicle No: _____

at Workshop n/s CHMK

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

| | |
|-----|-----|
| N/S | O/S |
| | |

Bal. or Market Value: 844k

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 06 days Res.: Yes or No

Lump Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SME 547T Yr Regn: 04, 10

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or N MPV

Make: Honda Odyssey cc 2354

Colour: M. Blue AC: Insured / Std / NI / NA

Sp. Reading: 164545 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JHM RB 38 50 9 E 20 22 P 7

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STB A/Rim or

Tyre Size: F: _____

R: 225/45R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

YOYO YOKO or _____

Front R/Bal. 5 mm Rear R/Bal. 3 mm

L/Bal. 3 mm L/Bal. 3 mm

D.O.A. 12/4/19 D.O.I. 16/4/19

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

| Date / Time | Action / Instruction |
|-------------|---|
| <u>1</u> | <u>File pass to</u> |
| | <u>VIP # 4420-16 / (03-24) / 3/9</u> |
| | <u>6 - f / sum + 1/4 + 1/2 = 9 days</u> |

Date/Time, File Pass to? : Preli. Report

1) : Final Report

Date/Time, File Return to? _____

2) _____

Report Format : _____

Lump Sum / I.B.I: (\$) _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

1. Others _____

TOTAL _____

Add Fee: : Site Insp (\$ _____)

: Interview (\$ _____)

: Tech Invs (\$ _____)

: Weekend (\$ _____)

| | | | |
|------|---|--------|--------------------|
| 1.00 | To dismantle + refix rear windscreen | 180.00 | 180.00 |
| 1.00 | To supply sealant | 40.00 | <u>me</u> 40.00 |
| 1.00 | To dismantle + refix rear fender inner trim garnish (x2), etc | 120.00 | 120.00 <u>100%</u> |

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer _____

来發 (明記) 摩哆有限公司
LAI HUAT (MENG KEE) MOTOR PTE LTD

160 Sin Ming Drive #04-01, #04-02 & #07-03 Singapore 575722 Tel: 6453 8110 Fax: 6459 6267
 GST No: M2-0128609-3
 UEN: 199407592C

ESTIMATE

SUPPLEMENTARY

EST No: EST0022004
 Fan Chongzhi

Page 1 of 1
 Your ref TP-SLA 2519K AXA
 Job No 70421
 Our ref 19 04 24
 Payment
 Date 22/4/2019

Attn:

Vehicle No SME 5417T
 Vehicle Model Honda Odyssey
 Accident on 12/4/2018

| Quantity | Unit | Description | Unit price | Disc pct | Amount |
|-----------------|------|---------------------------|------------|----------|--------|
| Supply of Parts | | | | | |
| 1.00 | Pc | Rear bumper reinforcement | 207.70 | 20.00 | 166.16 |

Sub Total 166.16
 GST 7.00% 11.63
 Total S\$ 177.79

本公司拥有最先进的 CAROLINER MARK IV 机械, 可提供给多种款式的车身及给予快速与准确的测量方式和钣修修理。
 除外, 还有先进的 SAICO Deluxe 喷漆烘炉。
 "Our services include the latest and reliable CAROLINER MARK IV repair bench, draw-aligner and the support dolly system to provide accurate re-alignment and speedy repairs. We also provide the new and advanced SAICO Deluxe oven heater for re-spraying all motor vehicles."

> **Back to OneMotoring**

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC

Owner ID: 7135J

Vehicle Details

Vehicle No.: SME5417T

Vehicle to be Exported: No

Intended Deregistration Date: 15 Apr 2019

Vehicle Make: HONDA

Vehicle Model: ODYSSEY 2.4L AT SR

Primary Colour: Blue

Manufacturing Year: 2009

Engine No.: K24Z21302303

Chassis No.: JHMRB38509C202297

Maximum Power Output: 132.0 kW (177 bhp)

Open Market Value: \$35,156.00

Original Registration Date: 09 Apr 2010

First Registration Date: 09 Apr 2010

Transfer Count: 1

Actual ARF Paid: \$35,156.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 08 Apr 2020

PARF Rebate Amount: \$17,578.00

Intended COE Rebate Details

COE Expiry Date: 08 Apr 2020

COE Category: B - Car (1601cc & above)

COE Period(Years): 10

QP Paid: \$36,089.00

COE Rebate Amount: \$3,543.00

Total Rebate Amount: \$21,121.00

The information contained herein is correct as at 15 Apr 2019

OK

來發 (明記) 摩哆有限公司 LAI HUAT (MENG KEE) MOTOR PTE LTD

160 Sin Ming Drive #04-01, #04-02 & #07-03 Singapore 575722 Tel: 6453 8110 Fax: 6459 6267
GST No: M2-0128609-3
UEN: 199407592C

ESTIMATE

4

EST No: EST0022004
Fan Chongzhi

Page: 1 of 2
Your ref: TP-SLA 2519K A/A
Job No: 70421
Our ref: 12 04 24
Payment:
Date: 18/4/2018

Attn: GME 5417T
Vehicle No: GME 5417T
Vehicle Model: Honda Odyssey
Accident on: 12/9/2018

*NOT Authorized
L1 Shop B:
Re-spray After Paint*

| Quantity | Unit | Description | Unit price | Disc pct | Amount |
|-----------------|------|---|-----------------------|----------|--------------------|
| Supply of Parts | | | | | |
| 1.00 | Set | Rear windscreen mouldings | <i>Net</i> 114.30 | 20.00 | 91.84 |
| 1.00 | Pc | Rear tailgate | <i>Br</i> 1,068.30 | 20.00 | 854.64 |
| 1.00 | Pc | Rear bumper | <i>Br (1M)</i> 751.00 | 20.00 | 600.80 |
| 1.00 | Pc | Rear bumper side retainer RH | <i>o.i</i> 37.20 | 20.00 | 31.76 |
| 1.00 | Pc | Rear end panel | <i>Br</i> 404.00 | 20.00 | 323.20 |
| 1.00 | Pc | Rear end panel trim garnish | <i>M7 (M)</i> 285.60 | 20.00 | 228.48 |
| 1.00 | Pc | Rear spare tyre covering | <i>(M)</i> 418.60 | 20.00 | 334.88 |
| 1.00 | Pc | Odyssey emblem | <i>M</i> 45.50 | 20.00 | 36.40 |
| Labour & Misc | | | | | |
| 1.00 | | To dismantle & refit rear windscreen | 100.00 | | 100.00 <i>1201</i> |
| 1.00 | | To supply sealant | 40.00 | | <i>Net</i> 40.00 |
| 1.00 | | To dismantle & refit rear fender inner trim garnish (L2), etc | 100.00 | | 100.00 <i>1001</i> |

本公司拥有最先进的 CAROLINER MARK IV 机械，可提供给多种款式的车身及给予快速与准确的测量方式和大大快修理。除外，还有先进的 SAICO Deluxe 喷漆烘炉。
"Our services include the latest and reliable CAROLINER MARK IV repair bench, draw-aligner and the support dolly system to provide accurate re-alignment and speedy repairs. We also provide the new and advanced SAICO Deluxe oven heater for re-spraying all motor vehicles."

來發 (明 記) 摩 哆 有 限 公 司
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 GST No: M2-0128609-3
 UEN: 199407592C

ESTIMATE

EST No EST0022004
 Fan Chongzhi

Page 2 of 2
 Your ref TP-SLA 2519K AXA
 Job No 70421
 Our ref 10.04.24
 Payment
 Date 16/4/2019

Attn

Vehicle No SME 5417T
 Vehicle Model Honda Odyssey
 Accident on 12/4/2019

| Quantity | Unit | Description | Unit price | Disc. pct | Amount |
|----------|------|---|------------|-----------|---------------------|
| 1.00 | | To apply anti rust chemical | 60.00 | | 60.00 <i>60/-</i> |
| 1.00 | | To transfer rear reversing sensor | 30.00 | | 30.00 <i>50/-</i> |
| 1.00 | | To straighten rear body including cutting and welding, to knock dents on rear spare tyre panel and renew of parts | 750.00 | | 750.00 <i>650/-</i> |
| 1.00 | | To spray paint (including rear tailgate outer garnish) | 300.00 | | 300.00 <i>720/-</i> |

Sub Total 4,371.00
 GST 7.00% 320.18
 Total S\$ 4,691.18

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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 7135J

Vehicle Details

Vehicle No.: SME5417T
Vehicle to be Exported: No
Intended Deregistration Date: 15 Apr 2019
Vehicle Make: HONDA
Vehicle Model: ODYSSEY 2.4L AT SR
Primary Colour: Blue
Manufacturing Year: 2009
Engine No.: K24Z21302303
Chassis No.: JHMRB38509C202297
Maximum Power Output: 132.0 kW (177 bhp)
Open Market Value: \$35,156.00
Original Registration Date: 09 Apr 2010
First Registration Date: 09 Apr 2010
Transfer Count: 1
Actual ARF Paid: \$35,156.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 08 Apr 2020
PARF Rebate Amount: \$17,578.00

Intended COE Rebate Details

COE Expiry Date: 08 Apr 2020
COE Category: B - Car (1601cc & above)
COE Period(Years): 10
QP Paid: \$36,089.00
COE Rebate Amount: \$3,543.00
Total Rebate Amount: \$21,121.00

The information contained herein is correct as at 15 Apr 2019

OK

16/4 - Uni Hunt - veh in.

« Service Request Details

Claim

S9M01KER

Reference

None 

Loss Date

12 April 2019

Report Date

15 Apr 2019 7:39:00 PM

Request Date

16 April 2019

Due Date

16 April 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Finish the work

| | |
|--|--|
| <input type="button" value="Previous Step"/> | <input type="button" value="Next Step"/> |
|--|--|

Vehicle Information

Incident Vehicle Registration #

SME5417T

Make

TPVD HONDA

Model

ODYSSEY 2.4L AT SR

Primary Contact/Insured

HUI LI YAN SANDRA
7 SIMEI ST 4 # 11-03, SIMEI GREEN, 529864, Singapore
98380723
SANDRAHUILIYAN@GMAIL.COM

Claim Handler

NG Stacey
6568804351
stacey.ng@axa.com.sg

[Additional Instructions](#)

[Messages](#)

[Invoices](#)

[History](#)

[Documents](#)

[Assessment](#)

[Metrics](#)

[Notes](#)



 <TP - Mandate IA> - S9M01KER [ACCIDENT INVOLVING SLA 2519K(OI) & SME 5417T(TP) ON 12/04/2019]

Type

 Question

Message

Liability: 100%. Insured driver rear-ended third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$5,690.52(if claim LOU) -\$6,331.32(if claim LOR). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 28 June 2019

[Reply](#)



Immediate Advice

To : AXA Insurance Pte Ltd

Date: 28/06/2019

Survey Details:

| | |
|---------------------|-----------------------------|
| Date of loss | 12-Apr-19 |
| Date of appointment | 16-Apr-19 |
| Date of survey | 16-Apr-19 |
| Location of survey | AT (MENG KEE) MOTOR PTE LTD |

Vehicle Details:

| | |
|----------------------|--------------------|
| Claim Type: | Third party |
| Vehicle number | SME 5417T |
| Make and Model | HONDA ODYSSEY 2.4L |
| Date of registration | 9/4/2010 |
| Excess | |
| Market Value | \$44,000 |
| Part Rebate | \$21,121 |
| Nett Loss | \$22,879 |

Repair details:

| | | |
|------------------|----|----------|
| Initial Estimate | \$ | 4,574.00 |
|------------------|----|----------|

Proposed/Revised repair cost:

| | | |
|--------------------------------|-----------|-----------------|
| Parts | \$ | 2,564.00 |
| Check items (estimate) | \$ | - |
| Labour | \$ | 1,740.00 |
| Supplementary | \$ | 166.16 |
| Total | \$ | 4,470.16 |
| Lump Sum(if applicable) | \$ | - |

| | |
|---------------------------|---|
| Number of days for repair | 6 |
|---------------------------|---|



Remarks:

Recommended 6 repair days + 1Sunday + 1PRS + 1PH(Good Friday) = 9days

Mandate:

| Liability(TP) | 100% | |
|--|--------------------|--------------------|
| Proposed repair cost (w/GST) | \$ 4,783.07 | \$ 4,783.07 |
| Loss of use (9days x \$100.00) | \$ 900.00 | NIL |
| Loss of rental (9days x \$160.00)(w/GST) | NIL | \$ 1,540.80 |
| Loss of income | NIL | NIL |
| LTA search fees | \$ 7.45 | \$ 7.45 |
| Others | NIL | NIL |
| Proposed Total | \$ 5,690.52 | \$ 6,331.32 |



Re:<TP - Mandate IA> - S9M01KER [ACCIDENT INVOLVING SLA 2519K(OI) & SME 5417T(TP) ON 12/04/2019]

Type

🔗 Question

Message

please proceed

Reply

Hsiao Tong (LKKAuto)

From: Jenny Lim <jenny.lim@laihuat.com.sg>
Sent: Thursday, 17 October 2019 4:41 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: Your Ref: SME 5417T *Our Ref: CC4/ASM19006758/Kpb3 [ACCIDENT INVOLVING SLA 2519K(AXA) & SME 5417T ON 12/04/2019]

Dear Hsiao Tong

We refer to the above matter.

We are agreeable to your offer to settle our client's claim as provided therein.

Please let us have the discharge voucher.

Thank you.

Kind regards.

Jenny Lim
for LAI HUAT (MENG KEE) MOTOR PTE LTD
160 Sin Ming Drive
#04-01, #04-02 & #07-03
Sin Ming Autocity
Singapore 575722
Tel: 64538110
Fax: 64596267

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Saturday, 21 September 2019 9:36 am
To: Jenny Lim <jenny.lim@laihuat.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Your Ref: SME 5417T *Our Ref: CC4/ASM19006758/Kpb3 [ACCIDENT INVOLVING SLA 2519K(AXA) & SME 5417T ON 12/04/2019]

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

| | |
|--------------------------------------|--------------------|
| 1. Cost of Repair (w/GST) | \$ 4,783.07 |
| 2. Loss of Rental (9days x \$130.00) | \$ 1,170.00 |
| 3. LTA/GIA Search Fee | \$ 7.45 |
| Total | \$ 5,960.52 |

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 9 July 2019 8:37 AM

To: Jenny Lim <jenny.lim@laihuat.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Your Ref: SME 5417T *Our Ref: CC4/ASM19006758/Kpb3 [ACCIDENT INVOLVING SLA 2519K(AXA) & SME 5417T ON 12/04/2019]

Your Ref: **SME 5417T**

Without Prejudice

Our Ref: CC4/ASM19006758/Kpb3

Dear Sirs/Mdm.

ACCIDENT INVOLVING SLA 2519K(AXA) & SME 5417T ON 12/04/2019

We refer to the above matter.

For COR, recommended amount at P/P **\$4,470.16(before GST)** with **06 repair days**.

** Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tony

來發(明記)摩哆有限公司
LAI HUAT (MENG KEE) MOTOR PTE LTD

Sin Ming Autocity
160 Sin Ming Drive #04-01/#04-02/#07-03 Singapore 575722
Tel: 64538110 Fax: 64596267
UEN: 199407592C

Your Ref: SLA 2519K
Our Ref: SME 5417T - 2019/JL

10 September 2019

AXA Insurance (Singapore) Pte Ltd
8 Shenton Way
#27-01
AXA Tower
Singapore 068811
Attention: Motor Claims

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING VEHICLE NOS. SME 5417T AND SLA 2519K ON 12/04/2019 AT ECP TOWARDS CHANGI

We refer to the above matter wherein your insured's vehicle no. SLA 2519K was involved in an accident with our client's vehicle no. SME 5417T.

As the accident was caused by your insured's negligence, our client is now claiming for the following losses:

- Repair cost: \$4,783.07 (include of GST)
- Rental cost: \$1,430.00 (11 days x \$130 per day)
- LTA search fee: \$ 7.49
- Total: \$6,220.56

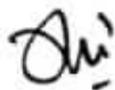
Relevant documents in support of our client's claim are enclosed for your reference.

Please do not hesitate to contact Jenny Lim at telephone 64533757 or email jenny.lim@laihuat.com.sg should you need any additional information.

Meanwhile, we look forward to receiving your affirmative response soon enough.

Thank you.

Yours faithfully



LAI HUAT (MENG KEE) MOTOR PTE LTD

encs

來發 (明記) 摩哆有限公司
LAI HUAT (MENG KEE) MOTOR PTE LTD

160 Sin Ming Drive #04-01, #04-02 & #07-03 Singapore 575722 Tel: 6453 8110 Fax: 6459 6267
 GST No: M2-0128609-3
 UEN: 199407592C

TAX INVOICE

EST No.: EST0022004
 Fan Chongzhi

GST Reg No: M2-0128609-3
 Page: 1 of 2
 Number: INV0022901
 Your ref.: TP-SLA 2519K AXA
 Job No.: 70421
 Our ref: 19.04.24
 Payment:
 Date: 17/8/2019

Attn

Vehicle No: SME 5417T
 Vehicle Model : Honda Odyssey
 Accident on ...: 12/4/2019

| Quantity | Unit | Description | Unit price | Disc. pct. | Amount |
|------------------|------|---|------------|------------|-------------------|
| Supply of Parts: | | | | | |
| 1.00 | Pc | Rear bumper reinforcement | 207.70 | 20.00 | 166.16 |
| 1.00 | Set | Rear windscreen mouldings | 114.80 | 20.00 | 91.84 |
| 1.00 | Pc | Rear tailgate | 1,068.30 | 20.00 | 854.64 |
| 1.00 | Pc | Rear bumper | 751.00 | 20.00 | 600.80 |
| 1.00 | Pc | Rear bumper side retainer RH | 27.20 | 20.00 | 21.76 |
| 1.00 | Pc | Rear end panel | 494.00 | 20.00 | 395.20 |
| 1.00 | Pc | Rear end panel trim garnish | 285.60 | 20.00 | 228.48 |
| 1.00 | Pc | Rear spare tyre covering | 418.60 | 20.00 | 334.88 |
| 1.00 | Pc | Odyssey emblem | 45.50 | 20.00 | 36.40 |
| Labour & Misc: | | | | | |
| 1.00 | | To dismantle + refix rear windscreen | 120.00 | | 120.00 |
| 1.00 | | To supply sealant | 40.00 | | 40.00 |
| 1.00 | | To dismantle + refix rear fender inner trim garnish (x2), etc | 100.00 | | 100.00 |
| 1.00 | | To apply anti rust chemical | 60.00 | | 60.00 |

本公司拥有最先进的 CAROLINER MARK IV 机械, 可提供给多种款式的车身及给予快速与准确的测量方式和大铁修理。除外, 还有先进的 SAICO Deluxe 喷漆烘炉。
 "Our services include the latest and reliable CAROLINER MARK IV repair bench, draw-aligner and the support dolly system to provide accurate re-alignment and speedy repairs. We also provide the new and advanced SAICO Deluxe oven heater for re-spraying all motor vehicles."

来發 (明記) 摩哆有限公司
LAI HUAT (MENG KEE) MOTOR PTE LTD

160 Sin Ming Drive #04-01, #04-02 & #07-03 Singapore 575722 Tel: 6453 8110 Fax: 6459 6267
 GST No: M2-0128609-3
 UEN: 199407592C

TAX INVOICE

EST No.: EST0022004
 Fan Chongzhi

GST Reg No: M2-0128609-3
 Page: 2 of 2
 Number: INV0022901
 Your ref.: TP-SLA 2519K AXA
 Job No.: 70421
 Our ref: 19.04.24
 Payment:
 Date: 17/8/2019

Attn

Vehicle No: SME 5417T
 Vehicle Model : Honda Odyssey
 Accident on ...: 12/4/2019

| Quantity | Unit | Description | Unit price | Disc. pct. | Amount |
|----------|------|---|------------|------------|--------|
| 1.00 | | To transfer rear reversing sensor | 50.00 | | 50.00 |
| 1.00 | | To straighten rear body including cutting and welding, to knock dents on rear spare tyre panel and renew of parts | 650.00 | | 650.00 |
| 1.00 | | To spray paint (including rear tailgate outer garnish) | 720.00 | | 720.00 |

Sub-Total 4,470.16
 GST 7.00% 312.91
 Total S\$ 4,783.07

本公司拥有最先进的 CAROLINER MARK IV 机械，可提供给多种款式的车身及给予快速与准确的测量方式和大铁修理。除外，还有先进的 SAICO Deluxe 喷漆烘炉。
 "Our services include the latest and reliable CAROLINER MARK IV repair bench, draw-aligner and the support dolly system to provide accurate re-alignment and speedy repairs. We also provide the new and advanced SAICO Deluxe oven heater for re-spraying all motor vehicles."

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Friday, 3 May 2019 3:40 PM
To: SANDRAHUILIYAN@GMAIL.COM
Subject: ACCIDENT INVOLVING SLA2519K AND SME5417T ALONG ECP TOWARDS CHANGI AIRPORT ON 12/04/2019

Dear Ms. HUI LI YAN SANDRA,

OUR REF : CC4/ASM19006758/Khb3
YOUR REF : SLA2519K
ACCIDENT INVOLVING SLA2519K AND SME5417T ALONG ECP TOWARDS CHANGI AIRPORT ON 12/04/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/S LAI HUAT (MENG KEE) MOTOR PTE LTD, acting on behalf of the owner of **SME5417T** against your motor insurance policy.

Based on the accident report and accident, it was reported that your vehicle had collided to the Third Party vehicle **SME5417T**. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this e-mail.

Your full co-operation in the handling of the claim is required and kindly submit the following to khanchna@lkkauto.com within 7 days from the date of this e-mail **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This e-mail should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2360 or email us at khanchna@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



AXA THIRD PARTY DIRECT SETTLEMENT

| | | |
|-------------------------|------------------------|---------------------------|
| Vehicle No: | SLA 2519K - (Insd veh) | Model: HONDA ODYSSEY 2.4L |
| | SME 5417T (TP veh) | |
| Date of Accident/ Time: | 12/04/2019 | |

| | | | |
|------------------------------|----|----------|-----------------------------|
| Repair Estimate | \$ | 5,071.97 | |
| Final Repair Cost (WITH GST) | \$ | 4,783.07 | |
| Loss of Use | \$ | — | days at \$ per day |
| Rental (if any) | \$ | 1,170.00 | 9 days at \$ 130.00 per day |
| LTA / GIA Search Fee | \$ | 7.45 | |
| Others | \$ | | |
| | \$ | | |
| Final Settlement Sum | \$ | 5,960.52 | |

Payee Name : LAI HUAT (MENG KEE) MOTOR PTE LTD

Is Third Party Workshop GIA Registered? YES NO (Kindly indicate below)

| | | |
|----|----------------------------------|---|
| A) | For Non GIA Registered Workshop: | Agreed Liability _____ (%) |
| B) | For GIA Registered Workshop: | BOLA Applicable: Yes/ Yes BOLA Scenario No: 27 |
| | BOLA Liability: 100 (%) | Assessed Liability (*): _____ (%) |

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply

Remarks:

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All documents are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are *not received within 7 days* of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/i confirmed that this is a full and final settlement that we and/or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.



Signature of workshop representative / Workshop stamp
Name of Representative: Jenny Lim
Date: 23/10/2019

Signature of Witness / Workshop stamp (if applicable)
Name of Witness: Deborah Lai
Date: 23/10/2019

KSC



Signature of AXA's surveyor/representative
Name of AXA's surveyor /Representative:
Date:

APEX Car Rental Pte Ltd

37A Bartley Road Singapore 539777
UEN: 200102894H

HIRING AGREEMENT CUM TAX INVOICE NUMBER:

1004406

(Please quote this number in all payments and correspondence)

Vehicle number : SLV 5054D
Make & model : Toyota Altis 1.6A

HIRER'S PARTICULARS

Hirer : FAN CHONGZHI
Address : BLK 219C BEDOK CENTRAL #15-110 S(463219)
NRIC No: S8067135J
Contact Number : Off :
Res:
H/p: 91852366
Nationality : SINGAPOREAN
Date Of Birth : 28.04.1980
Licence Number: AS NRIC NO
Licence Expiry : NEW PHOTO LIC.

Driver : AS ABOVE
Address : AS ABOVE
NRIC No: AS ABOVE
Contact Number : Off :
Res:
H/p: AS ABOVE
Nationality : SINGAPOREAN
Date Of Birth : AS ABOVE
Licence Number: AS NRIC NO
Licence Expiry : NEW PHOTO LIC.

RENTAL PRICING

| | | | |
|-------------------|---------------|--------------|--------------|
| Daily Rental Rate | : S\$ 130.00 | Date Out | : 15.04.2019 |
| Days On Rental | : 11 /Day | Time Out | : 1:35 pm |
| Sub-Total | : S\$ 1430.00 | Date Return: | 26.04.2019 |
| G.S.T.@7.0% | : S\$ - | Time Return: | 2:50 pm |
| Total | : S\$ 1430.00 | | |

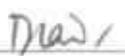
***RENTER'S Liability for Vehicle Damage EXCESS is S\$1,500.00 ON ALL CLAIMS.
***Applicable to driver below 23YRS old and above 20YRS old OR with less than 2YRS driving experience
EXCESS is S\$5,000.00

REMARK - Vehicle no: SME 5417T
Job no: 70A21

HIRER DECLARATION

I agree to the terms and conditions above and as set out overleaf. If I opt to pay by credit/charge card, my signature here is deemed to have been made on the application credit card charge slip.


Authorised Signatory and Company Stamp
Date: 15 APR 2019


APEX Car Rental Pte Ltd
Date: 15 APR 2019

Enquire Vehicle Insurer

| Vehicle No. | Incident Date/Time | Search Status | Insurance Company Code | Insurance Company Name |
|-------------|------------------------|---------------|------------------------|------------------------|
| SLA2519K | 12 Apr 2019 / 18:35:00 | Successful | A12 | AXA INSURANCE PTE LTD |

[Previous](#)

[OK](#)



Thank you

Lai Mei Ling Deborah has successfully logged out.

Your last login date and time was 15 Apr 2019, 13:03:57.

To return to ONE.MOTORING, please click [here](#)

For security reasons, please **CLEAR YOUR CACHE** after each session.

Session Transaction History

| S/No. | Asset Type | Asset ID | Asset Owner ID |
|--|------------|----------|----------------|
| 1 | Vehicle | SLA2519K | - |
| • Log Date/Time 15 Apr 2019 / 13:04:40 | | | |

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19006758/Kpb3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:STACEY NG

Date : 07-11-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

| | | | |
|--------------|------------|----------------|------------|
| Insured Veh. | SLA 2519K | Veh. Inspected | SME 5417T |
| Policy No. | GA161691/1 | Coverage (\$) | 0.00 |
| Claim No. | S9M01KER | Excess (\$) | 0.00 |
| Assign From | | Assign Date | 16/04/2019 |

2. Vehicle Particulars & Condition

| | | | |
|--------------|-------------------|--------------|--------------------|
| Make & Model | HONDA ODYSSEY (A) | c.c | 2354 |
| Engine No. | HIDDEN | Year of Reg. | 2010 |
| Chassis No. | JHMRB38509C202297 | Colour | METALLIC BLUE |
| Odometer | 164545 | Steering | IN ORDER |
| Brakes | IN ORDER | Modification | STANDARD ALLOY RIM |
| General | GOOD | | |

3. Conditions of Tyres

| | Size | Make | Balance |
|----------------|------------|------|---------|
| R/H Front Tyre | 225/45 R18 | TOYO | 5 mm |
| L/H Front Tyre | 225/45 R18 | TOYO | 5 mm |
| R/H Rear Tyre | 225/45 R18 | TOYO | 3 mm |
| L/H Rear Tyre | 225/45 R18 | TOYO | 3 mm |

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

| | | | |
|----------------|--|-----------------|------------|
| Accident Date | 12/04/2019 | Inspection Date | 16/04/2019 |
| Survey held at | LAI HUAT (MENG KEE) MOTOR PTE LTD 160 SIN MING DRIVE #04-01/02 SIN MING AUTOCITY SINGAPORE 575722 | | |

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

| | |
|-------------------------------------|-----------------------|
| ESTIMATED NORMAL PERIOD FOR REPAIR: | 6 Working Days |
|-------------------------------------|-----------------------|



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SME 5417T

| Qty | Description of Parts | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----------------------------|--|------------------|---------------------------|-------------------|
| REPLACEMENT OF PARTS | | | | |
| 1 | SET REAR WINDSCREEN MOULDINGS (CONSISTENT) | NECESSARY | 114.80 | 114.80 |
| 1 | REAR TAILGATE (CONSISTENT) | BENT | 1,068.30 | 1,068.30 |
| 1 | REAR BUMPER (CONSISTENT) | BUCKLED /CRACKED | 751.00 | 751.00 |
| 1 | REAR BUMPER SIDE RETAINER RH (CONSISTENT) | DISTORTED | 27.20 | 27.20 |
| 1 | REAR END PANEL (CONSISTENT) | BENT | 494.00 | 494.00 |
| 1 | REAR END PANEL TRIM GARNISH (CONSISTENT) | MTG CRACKED | 285.60 | 285.60 |
| 1 | REAR SPARE TYRE COVERING (CONSISTENT) | CRACKED | 418.60 | 418.60 |
| 1 | ODYSSEY EMBLEM (CONSISTENT) | NECESSARY | 45.50 | 45.50 |
| 1 | REAR BUMPER REINFORCEMENT (ADDITIONAL) (CONSISTENT) | BENT | 207.70 | 207.70 |
| | LESS 20% DISCOUNT | | -682.54 | -682.54 |
| | | | 2,730.16 | 2,730.16 |
| SPECIAL NETT ITEMS | | | | |
| 1 | SEALANT (SN) (CONSISTENT) | NECESSARY | 40.00 | 40.00 |
| | | | 40.00 | 40.00 |
| LABOUR | | | | |
| | TO DISMANTLE + REFIX REAR WINDSCREEN. | | 160.00 | 120.00 |
| | TO DISMANTLE + REFIX REAR FENDER INNER TRIM GARNISH (X2) ,ETC. | | 120.00 | 100.00 |
| | TO APPLY ANTI RUST CHEMICAL. | | 80.00 | 60.00 |
| | TO TRANSFER REAR REVERSING SENSOR. | | 60.00 | 50.00 |
| | TO STRAIGHTEN REAR BODY INCLUDING CUTTING AND WELDING ,TO KNOCK DENTS ON REAR SPARE TYRE PANEL AND RENEW OF PARTS. | | 750.00 | 650.00 |
| | TO SPRAY PAINT (INCLUDING REAR TAILGATE OUTER GARNISH). | | 800.00 | 720.00 |
| | | | - | - |
| | | | - | - |
| | | | - | - |
| | | | 1,970.00 | 1,700.00 |
| GRAND TOTAL | | | 4,740.16 | 4,470.16 |

Report Ref No. CC4/ASM19006758/Kpb3q2



| | | | |
|-----------------------------|--|--|----------|
| RECOMMENDED COST OF REPAIRS | | | 4,470.16 |
|-----------------------------|--|--|----------|

Report Ref No. CC4/ASM19006758/Kpb3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.
No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

| | |
|--------------|-------------------------|
| Claim | 39M01KER |
| Reference | CC4/ASH419006758/Kpb3a2 |
| Loss Date | 12 April 2019 |
| Report Date | 15 Apr 2019 7:39:00 PM |
| Request Date | 16 April 2019 |
| Due Date | |

| | |
|--------------|--|
| Vendor Name | LKK AUTO CONSULTANTS PTE LTD (TPH) |
| Type of Loss | Third Party Vehicle Damage |
| Services | Pending verification - Direct Settlement |

| | |
|---------------------------------|--------------------|
| Vehicle Information | |
| Incident Vehicle Registration # | 3ME54177 |
| Make | TPVD HONDA |
| Model | ODYSSEY 2.4L AT SR |
| Service Address | |

| | |
|--|--|
| Primary Contact/Insured | |
| HUI LI YAN SANDRA | |
| 7 SIMEI ST 4 # 11-03, SIMEI GREEN, 529864, Singapore | |
| 98380723 | |
| SANDRAHUILIYANEGMAIL.COM | |

| | |
|----------------------|--|
| Claim Handler | |
| NG Stacy | |
| 6568804351 | |
| stacey.ng@axa.com.sg | |

Actions

Next Step: Wait for: Approve Invoice

[Add Invoice](#)

Additional Instructions

Messages Invoices History Documents Assessment Metrics Notes

Document Type

[Upload Documents](#)

| NAME | TYPE | SUB-TYPE | AUTHOR | DATE UPLOADED |
|---------------------|---------|----------------------------|------------------------------------|------------------|
| LKKInvoice1 (5).pdf | Invoice | Surveyor/ Assessor expense | LKK AUTO CONSULTANTS PTE LTD (TPH) | 12 November 2019 |

| NAME | TYPE | SUB-TYPE | AUTHOR | DATE UPLOADED |
|---|----------------------------|----------------------------------|-----------------------------------|------------------|
| RENTAL_RECEIPT.pdf | Forms / Claim Documents | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 12 November 2019 |
| LTA_SEARCH.pdf | Forms / Claim Documents | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 12 November 2019 |
| LKKrequestm (4).pdf | Forms / Claim Documents | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 12 November 2019 |
| LKKadjustment1+ (3).pdf | Forms / Claim Documents | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 12 November 2019 |
| PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf | Forms / Claim Documents | Satisfaction / Discharge Voucher | LKK AUTO CONSULTANTS PTE LTD (TP) | 12 November 2019 |
| AUTHORISATION TO ACT FORM.pdf | Forms / Claim Documents | POA / Authority Letter | LKK AUTO CONSULTANTS PTE LTD (TP) | 12 November 2019 |
| LKK Resurvey Photos.pdf | Reports & Statement | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 28 June 2019 |
| LKK Survey Photos.pdf | Reports & Statement | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 28 June 2019 |
| PA9F_COE REBATE.pdf | Reports & Statement | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 28 June 2019 |
| TP-Mandate IA dtd 280619.pdf | Forms / Claim Documents | Assessment | LKK AUTO CONSULTANTS PTE LTD (TP) | 28 June 2019 |
| TP ESTIMATE_MARSEDINGHAU.pdf | Reports & Statement | Estimate / Quotation | LKK AUTO CONSULTANTS PTE LTD (TP) | 28 June 2019 |
| EMAIL TO CI.pdf | Letters and Correspondence | Policy Holders / Insured | LKK AUTO CONSULTANTS PTE LTD (TP) | 3 May 2019 |
| IA.pdf | Reports & Statement | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 22 April 2019 |
| SLA2519K INSD GIA.PDF | Reports & Statement | GIA Report | RATAN BHOSALE Pragati | 16 April 2019 |

| NAME | TYPE | SUB-TYPE | AUTHOR | DATE UPLOADED |
|--|-------------------------------|----------|----------------------|------------------|
| ■ PRI EMAIL RECEIVED FROM WORKSHOP WITH TP CIA REPORT.mtg | Letters and Correspondence | Workshop | RATAN BHOSALE Pagtal | 16 April 2019 |