

INSURANCE

INS. CASE OWNER:

Jas

CCV ASM
/AXA1900

6757, T

6639

LKK:

IDAC:

Surveyor:

Tan Hock

DOI:

ASSIGNMENT

16/4/19

Date / Time:

16/4/19

Registered in Merimen:

Pre-assign / CCU / FTE:

WC 7004E

Claim No.:

CAMOLKEW/110765

Insured Vehicle No.:

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :\$

D.O.A.:

11/4/19

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO: Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SEQ 5489B



INSRS:
WSP:
Tel:
Liability:
RMKS:

Mitachi



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

SEQ 5489B - X

WC 7004E - X

STAGE

DATE / PIC

Non-Reporting Ir (1st):

Non-Reporting Ir (2nd):

Non-Reporting Ir (Final):

Notification Ir (if non-pickup):

Call OI:

After call Ir to OI:

Documentation Check List: Handler Typist

Notification Ir (if non-pickup)

After call Ir to OI

Authorisation To Act:

Release Voucher

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

+Smartclaim - VIRTUAL

-DIRP

RECD TP VIDEO SAVE (V-ASMR: 2019) VIDEO UPLOADED IN SITE

TP revert op. Submit w/p.

11/4/19

w/p
\$250.00

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

\$

Loss of Rental (LOR):

\$

(days)

Loss of Use (LOU):

\$

(\$ x days)

Loss of Income (LOI):

\$

(\$ x days)

LOR only

LOU only

\$

LOR + LOU

\$

LOR + LOI

\$

(Tick only one)

GIA/LTA Search

\$

Medical:

\$

Disbursement:

\$

(e.g. Tow/ Independent)

Legal Cost:

\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

\$

Global Sum \$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$

Name 1:

Payee 2: (Strike if N.A.)

\$

Name 2:

Payee 3: (Strike if N.A.)

\$

Name 3:



Toufikh

REF:

AXA

e

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No. _____

at Workshop n/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Est. or Market Value: _____

492K

IDAC Accident Report: _____

Consistent? Yes or No

GIA / PR: _____

Consistent? Yes or No

Est. Repairs: _____

3

days

Res: _____

Yes or No

Lump Sum: _____

20

%

3 Val: _____

Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____

Person Contacted: _____

Veh No: _____

SKQS 487B

at High: _____

2014 Dec.

Type: _____

Car / M.Cycle / Bus / Van / Carry / Taxi / Prime Mover /

Truck / Trailer or

Make: _____

Tyote Estima

Acuar c.c

2362

Colour: _____

Silver

A/C: _____

Insured / Std / NI / NA

Sp. Heading: _____

17

T/Radio: _____

Insured / Std / NI / NA

Eng/No: _____

C/No: _____

ACR500/8392

Gen. Cond: _____

Good / Fair / Poor / Burnt

Steering: _____

Inorder / Jammed / Leaked / Burnt or

Brake: _____

Inorder / Jammed / Leaked / Burnt or

Mod: _____

Nil / STD / STD A/Rim or

Tyre Size: _____

F: _____

235/50R18

R: _____

BS: _____

DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: _____

6

mm

R/Bal: _____

6

mm

L/Bal: _____

6

mm

L/Bal: _____

6

mm

D.O.A: _____

D.O.I: _____

16/4/19 @ 3:57pm

Survey held at _____

Hafachi Capital

Des. of Damages: _____

Fit / Rear / O/S / N/S / U/C / Roof/Top or

Fit o/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

10/9/19

Submit US \$200.00 with 3 working day

(Bd) \$1311.75
31%

Initial Time, File Pass to:



: Prel. Report

1)



: Final Report

Date/Time, File Return to:

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Site Insp: _____

Interview: _____

Tech. Invs: _____

Weekend: _____

TOTAL: _____

Report Format:

Lump Sum / L.B.I: (\$)

Add Fee:



Site Insp (\$)



Interview (\$)



Tech. Invs (\$)



Weekend (\$)

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre

No. 8 Fourth Lok Yang Road Singapore 629705
 Tel : 64663022 Fax : 68966591
 Co. Reg.No. 199400399N GST Reg.No. M2-011899-3

VEHICLE ESTIMATE

AXA

QUOTE NO :
 ACCIDENT DATE : 11/04/2019@0720HRS
 VRN : SKQ5487B
 MODEL : Toyota Estima
 TP VRN : WC7004E

ATTN: MOTOR CLAIMS DEPT

Qty S\$ Unit S\$ Amt S\$ Labor

PARTS REPLACEMENT

1. Body Repair

1 Front Bumper	1	\$	604.00	\$	604.00	di
2 Front Bumper Clips	10	\$	5.50	\$	55.00	all
3 Front Bumper Outer Bracket LH/RH	1	\$	70.00	\$	70.00	dis
4 Headlamp RH	1	\$	1,985.00	\$	1,985.00	int
5 Front Fender RH	1	\$	650.00	\$	650.00	ht
6 Front Fender Shield RH	1	\$	90.00	\$	90.00	in
7 Front Fender Shield Clips RH	10	\$	5.50	\$	55.00	all
8 Front Door RH	Repair	1	\$	-	\$	-

Discount 25% \$ (877.25)

TOTAL \$ 2,631.75

2. Labor Charges

1 Panel beat, cut, weld, re-align and replace damaged of affected area	3500	\$	750.00
2 Spray painting on front portion of affected area	500	\$	750.00
3 Check wiring, re-align headlamps and ensure proper function	30	\$	80.00

Sub Total : \$ 1,580.00

Grand Total : \$ 4,211.75
 Add 7% GST : \$ 294.82
 Nett Total : \$ 4,506.57

No. of repair days:

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature: _____
 Date: _____

Tanpin 97495749
up
16/4/19 @ 335pm
03- days
surveillance
Resurvey before paint

CUSTOMER SIGNATURE _____

HITACHI CAPITAL ASIA PACIFIC PTE LTD
 (MANAGER)

From: Shu Pei (LKKAuto) <shupe@lkkauto.com>
Sent: Tuesday, 16 April 2019 11:02 AM
To: assignments
Cc: Admin A
Subject: FW: SKQ5487B / WC7004E
Attachments: juntaio@hcspl.com.sg_20190415_165037.pdf

12.20pm @ 16/4/19
person @ jiong how
vehicle in
SME @ jiong how

****SMARTCLAIM NEW CASE****

KINDLY ARRANGE****VIRTUAL CASE

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: JiongHow, Ng <jionghow.ng@hcspl.com.sg>
Sent: Monday, 15 April 2019 5:40 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Cc: Vonn, LM Siow <vonnlm.siow@hcspl.com.sg>; Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>
Subject: SKQ5487B / WC7004E

Dear all,

Please refer to above subject matter.

Attached GIA report and Estimate for your arrangement.

Vehicle is IN No.8 Fourth Lok Yang Road S/629705

Regards

Ng Jiong How
Motor Claims Advisor
Auto Servicing
Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre (Automobile Leasing & Workshop)
8 Fourth Lok Yang Road Singapore 629705
t: 6833 6282
e: jionghow.ng@hcspl.com.sg
w: www.hitachi-capital.com.sg

HITACHI
Inspire the Next

DISCLAIMER:

- This e-mail and/or any files and/or attachments transmitted are PRIVATE & CONFIDENTIAL and may be LEGALLY PRIVILEGED.
- This e-mail is intended solely for the attention and use of the name addressee(s).
- If you are not a named addressee, you must not use, disseminate, forward, print or copy this email and all its contents/attachments.
- If you have received this email in error, please notify the sender immediately by email and delete it from your system.



Service Request Details

Claim

S9MD1KEW

Reference

None

Loss Date

11 April 2019

Report Date

16 Apr 2019 9:18:26 AM

Request Date

16 April 2019

Due Date

16 April 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Finish the work

--	--

Vehicle Information

Incident Vehicle Registration #

SKQ5487B

Make

TPVD TOYOTA

Model

ESTIMA

Virtual - K. Tanaka

Primary Contact/Insured

YATSEN TECHNOLOGIES PTE LTD
12 LORONG 14 GEYLANG, #02-01, 398924, Singapore
63380083
INSURANCE@VIRTUALINVEST.BIZ

Claim Handler

TAN Jas
6568804844
jas.tan@axa.com.sg

[Additional Instructions](#)

INSURED NOT REPORTED

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[110785@110785](#)

TYPE



SENT

16/4/19 9:39 AM

FROM

TAN Jas

SUBJECT

VIRTUAL ACC

BODY

hi, please do not finalise repair with workshop. w...



**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19006757/T1wb3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 19-09-2019



ATTN:JAS

Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	WC 7004E	Veh. Inspected	SKQ 5487B
Policy No.	GA420796/1	Coverage (\$)	0.00
Claim No.	S9M01KEW	Excess (\$)	0.00
Assign From		Assign Date	16/04/2019

2. Vehicle Particulars & Condition

Make & Model	TOYOTA ESTIMA AERAS	c.c	2362
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	ACR500183902	Colour	SILVER
Odometer	175509	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	235/50 R18	DUNLOP	6 mm
L/H Front Tyre	235/50 R18	DUNLOP	6 mm
R/H Rear Tyre	235/50 R18	DUNLOP	6 mm
L/H Rear Tyre	235/50 R18	DUNLOP	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	11/04/2019	Inspection Date	16/04/2019
Survey held at	HITACHI CAPITAL (S) PTE LTD JUN TAIYO SERVICE CENTRE NO. 8 FOURTH LOK YANG ROAD SINGAPORE 629705		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKQ 5487B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT BUMPER (CONSISTENT)	DEFORMED	604.00	604.00
10	FRONT BUMPER CLIPS @\$5.50 (CONSISTENT)	NECESSARY	55.00	55.00
1	FRONT BUMPER OUTER BRACKET RH (CONSISTENT)	DISTORTED	70.00	70.00
1	HEADLAMP RH (CONSISTENT)	CUT	1,985.00	1,985.00
1	FRONT FENDER RH (CONSISTENT)	BENT	650.00	650.00
1	FRONT FENDER SHIELD RH (CONSISTENT)	TORN	90.00	90.00
10	FRONT FENDER SHIELD CLIPS RH @\$5.50 (CONSISTENT)	NECESSARY	55.00	55.00
1	FRONT DOOR RH (NPA) (CONSISTENT)	TO REPAIR SEE LABOUR	-	-
	LESS 25% DISCOUNT		-877.25	-877.25
			2,631.75	2,631.75
LABOUR				
	PANEL BEAT ,CUT ,WELD ,RE-ALIGN AND REPLACE DAMAGED OF AFFECTED AREA.INCLUSIVE OF THE REPAIR OF FRONT DOOR RH.		750.00	500.00
	SPRAY PAINTING ON FRONT PORTION OF AFFECTED AREA.		750.00	500.00
	CHECK WIRING ,RE-ALIGN HEADLAMPS AND ENSURE PROPER FUNCTION.		80.00	30.00
			1,580.00	1,030.00
GRAND TOTAL			4,211.75	3,661.75
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,900.00

Report Ref No. CC4/ASM19006757/T1wb3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

⏪ Service Request Details

Claim	SYNDICNEW
Reference	CCA/ASAM19006757/T1wb3a2 
Loss Date	11 April 2019
Report Date	16 Apr 2019 9:18:26 AM
Request Date	16 April 2019
Due Date	
Vendor Name	L&K AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step: Wait for Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	9KQ54878
Make	TMWD TOYOTA
Model	ESTIMA
Service Address	
...	

Primary Contact/Insured	
YATSEN TECHNOLOGIES PTE LTD 12 LORONG 14 GEYLANG, #02-01, 398924, Singapore. 63380083 INSURANCE@VIRTUALINVEST.BIZ	

Claim Handler	
TAN Jai 6568804844 jai.tan@axa.com.sg	

Additional Instructions

INSURED NOT REPORTED

Messages Invoices History Documents Assessment Metrics Notes

Document Type

Document SubType

➕ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UNLOADED
📄 Accident Statement	Reports & Statement		Merimen	

 LKK Invoice 1 (1).pdf Invoice	Invoice Type	Surveyor/ Assessor REPORT	LKK AUTO CONSULTANTS PTE LTD (TP) REPORT	20 September 2019 DATE LOGGED
 LKK Inspection (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
 LKK Adjustment 1a (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
 LKK Inspection Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 September 2019
 SKQ 5467B TP LONGER VIDEO.MP4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	15 May 2019
 SKQ 5467B TP VIDEO.MP4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	13 May 2019
 14.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	22 April 2019
 GUA REPORT OF SKQ5467B (TP).pdf	Reports & Statement	GUA Report	KADRI Matien	16 April 2019
 TP HITACHI CAPITAL-EMAIL FROM WORKSHOP (THIRD PARTY).pdf	Letters and Correspondence	Workshop	KADRI Matien	16 April 2019