		R5
(5504)	Chin West Co 6 CTHOON 6755	A Wh nz LIGH
INS. CASE OWNER	chin liat   cc b/cT11900 6795/	DAC IDAC
	Adrian DOI 15 4 19	d / 15/4/16.
Surveyor	Hallan DOI 15/4/19	Date / Tinke
Pre-assign / CCU	VETE 2	Registered in Merimen
rreasign / CCC	PC 1207]	
Insured Vehicle N	Cramod Livernia	2 - 2 - 1 - 2 - 1 1 1 1 1 1 1
Name of Insured	Policy No.	DME15N706/371800
Insured Tel No.	HP: Make / Model	
Excess Sec II :SS	D.O.A : W C [ M Place of Accid	CON: ANCHIEVANT ST
Is driver the owner		
If NO. Driver Na	me / Age: MUHEMARO KAFI BIN SULA IM WY OLGIA REPO	RT: YES / NO : TP GIA REPORT: YES / NO
Driver Tel		y Final ? Yes/No
SLW 780	7 u ·	
-		
WSP AA (	INSRS: INSRS: WSP: WSP:	INSRS: WSP
Tel: Colvi	1 D—(1 D—(1	H Tel
RMKS	Liability: Liability: RMKS: RMKS:	Liability RMKS
Date/ Time	The state of the s	Control of the Contro
L'HEF THISE	FUNESMAN AC DOUGHEL X	STAGE DATE/PIC
	1467 1411 15 6	Non-Reporting lir (1st)
	44	Non-Reporting Itr (2nd): Non-Reporting Itr (Final):
	- 1.	Notification itr (if non-pickup):
	Jia de	Call of Dealers and a control
	0.11 00 1 0 00 1	After call lir to Ol: 128 OC 19 - Mushy
28/6/19	Called OZ to moom 18 claim 2/0/10	Documentation Check List: Hundler Typist
12/3/19	FILE PASS TO TYPE MANDATE	Netification litr (if non-pickup):  After sall litr to Of:
31.41	Carlos to Type Inplantis	Authorisation To Act:
	SEEL MANIAME REPROVED policy on 2/0/19	Release Voucher:
18-10-19	ONTH DAPTIES COLDINATED CACHETTIEF THE PARTY CONTRE	Final Repur Hill:
10.40~1.7	BOTH PARTIES CONTACTED EACHOTHER ON THE COURSE OF TWONING ROUND NO CCTV FOOTAGE LIABILITY IS SOIL	Car Rental Invoice: Towing Invoice
		ITA/GIA
30-01-30	A FTOR RELIGIONING CCTV SUBMITTED BY TIP ITTS HOLLY RISKY THAT TIP STALL OPTISTO TURN, RIGHT IN ABREAST WITH MIS BUS, POTENTIAL REJECTION	Medical Bill:
	THAT TO STILL OPTS TO TURN RIGHT IN ABREAUT WITH MI	PIR:
	DUS PETENTIAL REDECTION	Mandane/Reject Instruction:
2/4/2020	FILE PMS TO HMIL TO CLOSE	LOD Payment Breakdown Form:
PRELIMINARY ADVICE		Post-Repair Photos:
	Water Charles	Others:
FINALIZATION	Date/Time: Confirm with:	Confirm by:
Repair Cost:	SS (days) Reduction: %	Emul Cul
FINAL SETTLEMENT	Date/Time: Confirm with	Email Cal
Final Liability: Repair Cost:	SS (Agreed / Assessed) BOLA S/N No.:	If NO or B 28. Ass. Lin
Loss of Bental (LOR):	ss (days) (onfleting weeken	BEMET
Loss of Use (LOU):	\$\$ (\$ x days)	(C) (A) (A-20)
Loss of Income (LOI):	SS (5 s days)	12/10/2
LOR only LOU only		
GIA/LTA Search Medical:	SS SS	1) Claim status: Normal/Project/Private Settle
Dishusement:	SS (e.g. Tow/ Independent )	2) Report Format:
Legal Cust	SS SS	3) Survey Ice: \$400
Total:	SS Global Sum SS:	
FINAL PAYMENT	Dute/Time: Confirm with:	Limail Call
Payee 1	SS Name 1:	
Payer 2. (Strike if N.A.)	SS Name 2	
Payee 3: (Strike if N.A.)	SS Name 3:	

REF:

ASS, REG, BY

23 Kaki Bukit Avenue 4 (South Wing) #02-03 Singapore 415933 Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376 Reg. No: 201427944N

TO

: CHINA TAIPING

DATE : 12-Apr-19

ATTENTION

: MOTOR CLAIMS DEPT

JOB TYPE : T/P CLAIM

ESTIMATE REPORT :

VEHICLE DETAILS

VEHICLE NO

: SLW 7897 U

MODEL

: TOYOTA ESTIMA 2.4A

ACRSOUSS3004

CHASSIS NO

ACCIDENT DETAILS

DATE: 11-Apr-19

TIME : 04:25HRS

THIRD PARTY REQUESTOR / CONTACT : DEON

CLAIM DETAIL : PARTS

S/N	DESCRIPTION	QTY		UNIT LIST PRICE	1	PRICE
1	BONNET HE M	1	s	490.00	\$	490.00
2	BONNET HINGE FACE	2	\$	52.00	\$	104.00
3	BONNET LOCK	1	s	90.00	\$	90.00
4	BONNET LOCK BRACE PANEL 16 M	1	\$	130.00	\$	130.00
5	FRONT BUMPER TOLL	1	s	2,650.00	S	2,650.00
6	FRONT BUMPER SIDE RETAINER LH	1	s	95.00	\$	96.00
7	FRONT BUMPER REINFORCEMENT >	1	\$	350.00	\$	350.00
8	FRONT BUMPER SPONGE M	1	S	68.00	s	68.00
9	FRONT GRILLE Created	1	s	385.40	\$	385.50 79.00
10	FRONT GRILLE LOGO ~~	1	\$	95.00	\$	95.00
11	FRONT GRILLE TOP RUBBER 144	1	s	45.00	\$	45.00
12	HEADLAMP LH COULD	1	\$	2,390.00	\$	2,390.00
13	FRONT SUPPORT PANEL PLANS	1	\$	870.00	\$	870.00
14	FRONT SUPPORT PANEL COVER GARNISH HIM	1	s	170.00	s	170.00
15	FRONT FENDER LH Deville	1	s	640.00	s	640.00
16	FRONT FENDER WHEEL COWLING Dell	1	\$	120.00	\$	120.00
17	FRONT DOOR LH Dewild	1	s	2,200.00	5	2,200.00
18	FRONT DOOR HINGE LH ALL M	2	s	180.00	s	360.00

19 FR	RONT DOOR QUARTER GLASS KIN	1	\$	150.00	\$	150.00
20 FR	RONT DOOR GARNISH LH DEL-S	1	\$	1,170.00	s	1,170,00
21 SI	DE MIRROR ASSYLH Daydwill	1	\$	1,300.00	s	4:300.00
22 SII	DE MIRROR COVER LA	1	\$	95.00	\$	95.00
23 W	HEEL BEARING LH	1	s	540.00	s	540,00
24 W	HEEL KNUCKLE LH 2 BLK	1	\$	535.00	s	535.00
25 LC	OWER ARM LH BUT	9	\$	440.00	\$	440.00
26 ST	TABLIZING LINKAGE LH	1	s	150.00	s	150.00
27 FF	RONT ABSORBER LH	3	\$	520.00	\$	520.00
	916790	TOTA	L PRI	CE	s	14,727.00

6875.92

LESS 25% 3,681.75

SUB TOTAL PRICE

11,045.25

### SPECIAL NETT ITEMS

S/N	DESCRIPTION	QTY	UNI	T S/NETT	TOT	AL S/NETT
1	BONNET SEALANT ALC ~	1	\$	80.00	s	80.00
2	FRONT BUMPER CLIPS(SET)	1	s	20.00	\$	20.00
3	FRONT BUMPER LOWER GRILLE CLIP(SET)	1	\$	20.00	\$	20.00
	FRONT GRILLE CLIP(SET)	1	s	20.00	\$	20.00
5	FRONT FENDER COWLING CLIP (SET)	1	s	20.00	\$	20.00
6	FRONT SUPPORT PANEL COVER GARNISH CLIP(SET)	1	s	20.00	\$	20.00
7	WHEELRIM Cct	1	S	600.00	\$	600,00
8	TYRE Punctured	1	s	240.00	\$	240.00

760

1020

TOTAL

180:00

### CLAIM DETAILS: LABOUR AND SPRAY PAINTING

S/N	JOB DESCRIPTION		PRICE	ADJUSTED COST	APPROVED
1	PANEL BEATING, REMOVING AND REPLACING PARTS	s	1,899:50	650	
2	SPRAY PAINTING TO AFFECTED AREA	s	1,600.00	900	
3	Tuff Coat	s	250.00	Х.	
4	WIRING CHECK	s	80.00	30	
8	REFOCUS HEADLAMP BEAM	s	60.00	×	

TOTAL

\$3,790.00

580

### ESTIMATE REPORT

TOTAL PARTS COST : \$

11,225.25

TOTAL LABOUR COST: \$

3,790.00

TOTAL REPAIR COST : \$

15,015.25

APPROVED DETAILS

SURVEYOR

CONTACT NO

FAX : 20997-24

PART BY PART / LUMP SUM : NO OF DAYS

> LKK Auto Consultants hence notify the Repairer of the following:

2

- . To resurvey before after spray painting
- To display damaged part(s) during resurvey
- . Parts prices are subject to confirmation
- \* Third party survey is an a "Without Prejudice" basis.
- . No illegal modification(s) is allowed
- . Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

23 Kaki Bukit Avenue 4 (South Wing) #02-03 Singapore 415933

Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376

Reg. No: 201427944N

TO

: CHINA TAIPING

DATE : 23/04/2019

ATTENTION

: MOTOR CLAIMS DEPT

JOB TYPE : T/P CLAIM

ESTIMATE REPORT :

VEHICLE DETAILS

VEHICLE NO

: SLW7897U

MODEL

: TOYOTA ESTIMA 2.4A

CHASSIS NO

ACCIDENT DETAILS

DATE : 11-Apr-19

TIME : 04:25HRS

THIRD PARTY REQUESTOR / CONTACT : JACK LI

CLAIM DETAIL : PARTS

S/N	DESCRIPTION	QTY	U	PRICE	TO	PRICE
1	REAR BUMPER Rehad	1	\$	1,230.00	\$	1,230.00
2	REAR BUMPER SIDE RETAINER (FRONT)	1	s	105.00	s	105.00
3	REAR BUMPER SIDE RETAINER (REAR)	1	s	105.00	\$	105.00
4	REAR BUMPER REFLECTOR RH	1	s	80.00	s	80.00
5	REAR BUMPER TOWING COVER	1	\$	50.00	\$	50.00
6	REAR BUMPER SIDE SPONGE RH	1	s	103.00	S	103:00
7	REAR BUMPER SENSOR	2	s	233.20	s	466.40
8	REAR BUMPER SENSOR BRACKET New	2	S	76.80	S	153.60

1151-25

TOTAL PRICE

2.293.00 5

LESS 25%

573.25 S

SUB TOTAL PRICE

1,719.75

#### SPECIAL NETT ITEMS

S/N	DESCRIPTION	QTY	UNIT S/NETT	TOTAL S/NETT
1	REAR BUMPER CLIPS(SET) NEC.	1	\$ 20.00	\$ 20.00

20

TOTAL

20.00

CLAIM DETAILS: LABOUR AND SPRAY PAINTING ( REAR)

TO PANEL BEAT, REMOVE AND REPLACE PARTS	s 1,000:00	200
TO SPRAY PAINT AFFECTED AREA	s 1.002-00	2.50
TUFF COAT	\$ 250.00	K
REMOVE & REFIX REVERSE SENSOR & DISTANCE SETTING	s 80.00	50.

TOTAL

2.330.00

ESTIMATE REPORT

TOTAL PARTS COST : \$ 1,739.75

bed 167175

TOTAL LABOUR COST: \$

2.330.00

TOTAL REPAIR COST : \$

4,069.75

APPROVED DETAILS

SURVEYOR

CONTACT NO

FAX :

PART BY PART / LUMP SUM :

NO OF DAYS

Add 2 days

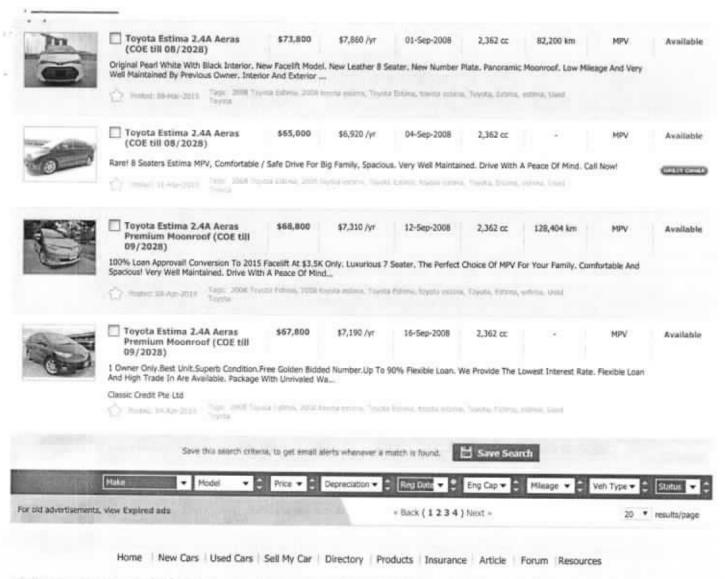
# > Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC
Owner ID:	5224G
Vehicle Details	
Vehicle No.:	SLW7897U
Vehicle to be Exported:	Yes
Intended Deregistration Date:	15 Apr 2019
Vehicle Make:	TOYOTA
Vehicle Model:	ESTIMA AERAS 2.4 A
Primary Colour:	White
Manufacturing Year:	2007
Engine No.:	2AZF086334
Chassis No.:	ACR500053004
Maximum Power Output:	125.0 kW (167 bhp)
Open Market Value:	\$29,139.00
Original Registration Date:	09 Apr 2008
First Registration Date:	09 Apr 2008
Transfer Count:	5
Actual ARF Paid:	\$29,139.00
Intended PARE Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	
PARF Rebate Amount:	\$0.00
Intended COERebate Details:	
COE Expiry Date:	08 Apr 2028
COE Category:	E - Open Category
COE Period(Years):	10
PQP Paid:	\$40,881.00
COE Rebate Amount:	\$36,718.00
Total Rebate Amount:	\$36,718.00

The information contained herein is correct as at 15 Apr 2019

M#[3] 0



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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 67414108

Our Ref: CC6/CTI19006755/Adb3

28/06/2019

RFL MART 471A FERNVALE STREET #11-93 FERNVALE RIVERGROVE SINGAPORE 791471

Dear Sir/Madam,

#### ACCIDENT INVOLVING PC1207J AND SLW7897U ON 11/04/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by <u>08/07/2019</u>, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Yours faithfully,

Jimmy

Case Handler DID: 6841 2928 FAX: 6741 4108

Email: jimmychen@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept)

### Jia Le (LKK Auto)

From:

Jia Le (LKK Auto)

Sent:

Wednesday, 21 August 2019 2:01 PM

To:

Claims Dept of CTI

Cc:

Alfred Toh

Subject:

Your ref: TBA [ACCIDENT INVOLVING VEHICLES PC1207J AND SLW7897U ON

11/04/2019)

Attachments:

LKKInspection.pdf; LKKAdjustment1.pdf; SURVEY PHOTO.pdf; RESURVEY

PHOTO.pdf, LOD.pdf

Your ref: TBA

Our ref : CC6/CTI19006755/Adb3n2

Dear Sirs/Madam.

# ACCIDENT INVOLVING PC 1207J(OI) & SLW 7897U(TP) ON 11/04/2019

We refer to the above matter,

We are of the opinion that this is a case of conflicting versions. There is no conclusive evidence to substantiate either's parties version.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be attected.

We seek your approval to offer Third Party repairer "MG SOLUTION PTE LTD" at \$5,261.95(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$22,467.24	\$ 9,309.00
2. Loss of Use (11days x \$250.00)	\$ 2,750.00	\$ 1,200.00 (10days x \$120.00)
		\$10,509.00
@50%		\$ 5.254.50
3. LTA/ GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$25,224.69	\$ 5,261.95

<sup>\*\*08</sup> days recommendation for repair + 1Sunday + 1PRS = 10days

AFTER VIEWING TIPS VIDEO WE

Enclosed here with all the relevant documents for your perusal. ARE OF THE OFTWON THAT TIPS HOULD BE

BLAMED FOR THE ACCIDENT

For your approval/instruction please.

) % BUS IS WITHIN ITS LAWE PRIOR TO TURN RIGHT

2) Of BUS POSITION IS IN FRONT OF TP EVEN IN THE COURSE OF TURNING THE KNOWING THAT THE TURNING POINTS QUITE NAPROCO, HE SHOULD NOT ACCELERATE AND KEEP

ABREAST WITH BUS KNOWNES THAT TO COMPLETE TURNING RIGHT SAFELY IS NOT POSSIBLE AND STILL INSISTED TO TAKE UP THE RISK POTENTIAL

PETERTON

Best Regards,

Carlor Chan | Case Handler

## LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933 Tel: 6243 1373 Fax: 6243 1376 (GST Reg. No. 201427944N)

Date

: 31/07/2019

Your Ref

: CC6/CTI19006755/Adb3 (PC1207J)

To

: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Attn

: Motor Claims Department

Dear Sir/Mdm.

RE: ACCIDENT INVOLVING VEHICLE SLW7987U & PC1207J ON 11/04/2019 AT JUNCTION OF SENGKANG EAST ROAD AND ANCHORVALE STREET.

We refer to the above matter.

Attached copies of the following for your kind perusal:

Proforma Bill No.198250 @ S\$9,309.00 (Inclusive Of 7% GST)

4454.00

2) Loss of Use @ S\$2,750.00 (11 Days x S\$250) lox 120 + 1200

600

LTA Search @ \$\$7.45

4) Authorisation to Act

\$10516.45

45-261.95

5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,

Sharon Chia

HP: 9188 6931

E-mail: mg3solution@gmail.com



23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933 Tel: 6243 1373 Fax: 6243 1376 (GST Reg. No. 20-1427944-N)

# PROFORMA BILL

Bill To:

Bill No: 198250

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

NO. 3 ANSON ROAD

Date: 31-July-2019

#16-00 SPRINGLEAF TOWER SINGAPORE 079909

Vehicle Number: SLW 7897U

ATTN : MOTOR CLAIMS DEPARTMENT

QTY	CLAIM	AM	OUNT
	To carried out accident repair as per surveyor's recommendation (Lump Sum)	S	OUNT 8,700.00
	BEFORE GST 7% GST		8,700.00 609.00
		\$	9,309.00

Tax Invoice will be issue upon amount finalised.

Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis with sole intention of resolving the matter amicably without parties resorting to legal proceeding. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Co's stamp & Authorised Signature

23 Kaki Bukit Ave 4 (South Wing) #02-03B Vicom Inspection Centre, Singapore 415933 Tel: 6243 1373 Fax: 6243 1376 GST Reg. No.: 201427944N

# MOTOR CLAIM DISCHARGE

INSURED:	WEE YONG XHAN
	CLE: REG NO: SLW 7897U POLICY NO:
ACCIDENT CLAI	M NO:
Registered No.	I / We confirm that I / we have taken delivery of Car / Lorry / Motor Cycle SLW <del>78</del> 9子 Ա from the repairers,
Messrs	MG SOLUTION PTELTD
about the!	airs necessary as a result of an accident in which the said vehicle was involved on or  day of
Coʻs Stamp:	15/04/2019 - PRI 19/04/2019 - PHI (Good Finday) VEHICLE In- 15/04/2019 19/04/2019 - Sunday Vehicle Out- 25/04/2019 21/04/2019 - Sunday Low-11 dayer# 250 - \$ 2,750

### > Back to OneMotoring

Land Transport

Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

12 Apr 2019 / 09:50:19

Receipt Date/Time: 12 Apr 2019 / 09:50:19

### Tax Invoice/Receipt

Receipt No.: ITNET-00000-190412-000530

Previous Receipt No. :

ous Receipt No.:				
Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
11 Apr 2019/04:25:00	OF CONCAPORE PER LED			
	JE (SINGAPORE) PTE LTD			
THE STATE OF THE PARTY OF THE P		7.00	0.49	7,49
	Sub-Total	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	20190412094928757		100000000000000000000000000000000000000	7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00
	Business Transaction Reference No. It of Insurance Enquiry - PC1207J 11 Apr 2019/04:25:00 ance Co: CHINA TAIPING INSURANC Insurance Enquiry - PC1207J Enquiry Fee	Item Description/ Business Transaction Reference No.  It of Insurance Enquiry - PC1207J 11 Apr 2019/04:25:00 ance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD Insurance Enquiry - PC1207J Enquiry Fee 20190412094829959743  Sub-Total Total Before Rounding Rounding Difference Total Amount Payable  Paid By  20190412094928757  Total Cash Change Tendered Amount	Item Description/ Business Transaction Reference No. Before No. Before GST (S\$)  It of Insurance Enquiry - PC1207J  11 Apr 2019/04:25:00 ance Co; CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD Insurance Enquiry - PC1207J Enquiry Fee 20190412094829959743  Sub-Total Total Before Rounding Rounding Difference Total Amount Payable  Paid By  20190412094928757  Direct Debit: eNit (Internet Banking) Total Cash Change Tendered Amount	Item Description/

#### THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

### > Back to OneMotoring

### Vehicle Insurance Particulars Result

Vehicle No.

Incident Date/Time

Insurance Company Name

PC1207J

11 Apr 2019 / 04:25:00

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

OK

Save as PDF

# LETTER OF AUTHORITY

Name : WE	E YONG XWAN		
Address : BL	308B ANCHORVALE	ROAD	
#	06-74 SINGAPORE S	42308	
Contact No :			
TO: CHINAT	TATPING INSURANCE	E (SINGAPORE) PTELTO	
Dear Sirs,			, e
ACCIDENT INVOLVING	SLW 7877U AND	PC 12073 ON 11/04/	2019
AT/ ALONG JUNCT	ION OF SENGRANG	EAST ROAD AND ANCHO	RUALE ST.
motor car no. SLV  Please note that I have to M/S MG SOLUTION	assigned all compensations mo	am/are the registered over	
I/We, hereby authorize accident to M/S MG SO	you to release all compensation	on monies pertaining to the above-me our settlement cheque to M/S MG SO opensation monies.	entioned LUTION
Thank you			
Que		f	
Signature of Claimant	*********	Witness Ry	

# Jia Le (LKK Auto)

From:

Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent:

Wednesday, 22 January 2020 12:05 PM

To:

Jia Le (LKK Auto); Admin A

Cc:

Alfred Toh; Adeline Chng; Chee So Chow; Hsiao Tong (LKKAuto)

Subject:

OUR REF: SNM19D202152 - FW: Your ref: TBA [ACCIDENT INVOLVING VEHICLES

PC1207J AND SLW7897U ON 11/04/2019]

Attachments:

SLW7897U video.mp4

LKK REF: CC6/CTI19006755/Adb3n2

CTPIS REF: SNM19D202152C02/7(ock/at/ac)

Dear Jin Le

Please proceed to reject the third party property damage based on the video footage in the first instance.

#### **Best Regards**

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntalping.com | FB: www.facebook.com/chinatalpingsg/ | WeChat: 太平野城 TaipingSG

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From: Jia Le (LKK Auto) < JiaLe@lkkauto.com> Sent: Tuesday, January 21, 2020 5:50 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow

<sochow.chee@sg.cntaiping.com>

Subject: RE: OUR REF: SNM19D202152 - FW: Your ref: TBA [ACCIDENT INVOLVING VEHICLES PC1207J AND

SLW7897U ON 11/04/2019]

Dear Sirs/Madam,

We have received the video footage from third party and after viewing the video, we are of the opinion that third party should be blamed for the accident:

Insured's bus is within its lane prior to turning right.

Insured's bus is in front of third party even in the course of turning. Third party knowing that the turning point is quite narrow, he should not accelerate and keep abreast with bus.

As such, we would like to reject third party claim.

Kindly let us have your approval/instruction.

# Wishing you a Happy and Prosperous Lunar New Year"

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Sent: Wednesday, 21 August 2019 4:30 PM

To: Ong Chin Kiat; Alfred Toh; Chee So Chow; Jia Le (LKK Auto)

Subject: OUR REF: SNM19D202152 - FW: Your ref: TBA [ACCIDENT INVOLVING VEHICLES PC1207J AND SLW7897U

ON 11/04/2019]

Dear Chin Kiat,

Fya

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]

Sent: Wednesday, 21 August, 2019 2:01 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: Your ref: TBA [ACCIDENT INVOLVING VEHICLES PC1207J AND SLW7897U ON 11/04/2019]

Your ref: TBA

Our ref: CC6/CTI19006755/Adb3n2

Dear Sirs/Madam,

# ACCIDENT INVOLVING PC 1207J(OI) & SLW 7897U(TP) ON 11/04/2019

We refer to the above matter.

We are of the opinion that this is a case of conflicting versions. There is no conclusive evidence to substantiate either's parties version.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "MG SOLUTION PTE LTD" at \$5,261.95(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$22,467.24	\$ 9,309.00
2. Loss of Use (11days x \$250.00)	\$ 2,750.00	\$ 1,200.00 (10days x \$120.00)
M M 0 0		\$10,509.00
@50%		\$ 5,254.50
3. LTA/ GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$25,224.69	\$ 5,261.95

<sup>\*\*08</sup> days recommendation for repair + 1Sunday + 1PRS = 10days

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Best Regards, Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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### Jia Le (LKK Auto)

From:

Jia Le (LKK Auto)

Sent:

Wednesday, 22 January 2020 12:39 PM

To:

MG Solution Admin A

Cc: Subject:

RE: Your Ref: SLW7897U \*Our Ref: CC6/CTI19006755/Adb3 [ACCIDENT INVOLVING

PC1207J & SLW7897U ON 11/04/2019]

Without Prejudice

Dear Sirs/Madam,

### ACCIDENT INVOLVING PC 1207J & SLW 7897U ON 11/04/2019

We refer to the above matter.

From the video, it shows that our insured was within his lane prior to turn right.

In view of the above, we have our principal instruction to deny liability and unable to look into your client's claim.

Thank you.

## Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MG Solution [mailto:mg3solution@gmail.com]

Sent: Monday, 20 January 2020 1:32 PM

To: Jia Le (LKK Auto)

Cc: Admin A

Subject: Re: Your Ref: SLW7897U \*Our Ref: CC6/CTI19006755/Adb3 [ACCIDENT INVOLVING PC1207J & SLW7897U

ON 11/04/2019]

Your Ref: CC6/CTI19006755/Adb3 (PC1207J)

Our Ref: SLW7987U

Dear Carlor,

Please refer to below mentioned email, as we have sent out our LOD & CCTV previously to your side since 31/07/2019.

We have not receive any offer from your side.

Resend LOD for your reference and hope to receive an offer from your side soon.

Best Regards,

Ms Wong

No 23 Kaki Bukit Avenue 4 AAS Kaki Bukit Centre #02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Thu, Oct 24, 2019 at 11:53 AM MG Solution <mg3solution@gmail.com> wrote:

Your Ref: CC6/CTI19006755/Adb3 (PC1207J)

Our Ref: SLW7987U

Dear Carlor,

Please refer to below mentioned email, as we have sent out our LOD & CCTV previously to your side on 31/07/2019, 19/08/2019 & 19/09/2019.

We have not receive any offer from your side.

Resend LOD for your reference and hope to receive an offer from your side soon.

Best Regards,

# Su Wong MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4 AAS Kaki Bukit Centre #02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Thu, Sep 19, 2019 at 10:37 AM MG Solution <mg3solution@gmail.com> wrote:

Your Ref: CC6/CTI19006755/Adb3 (PC1207J)

Our Ref: SLW7987U

Dear Carlor,

Please refer to below mentioned email, as we have sent out our LOD previously to your side on 31/07/2019 & 19/08/2019.

We have not receive any offer from your side.

Resend LOD for your reference and hope to receive an offer from your side soon.

Best Regards,

# Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4 AAS Kaki Bukit Centre

AAS KAKI BUKIL CENTIE

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Mon, Aug 19, 2019 at 12:16 PM MG Solution <mg3solution@gmail.com> wrote:

Your Ref: CC6/CTI19006755/Adb3 (PC1207J)

Our Ref: SLW7987U

Dear Carlor.

Please refer to below mentioned email, as we have sent out our LOD previously to your side on 31/07/2019.

We have not receive any offer from your side.

Resend LOD for your reference and hope to receive an offer from your side soon.

Best Regards,

# Su Wong MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4 AAS Kaki Bukit Centre #02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Wed, Jul 31, 2019 at 1:31 PM MG Solution <mg3solution@gmail.com> wrote:

Your Ref: CC6/CTI19006755/Adb3 (PC1207J)

Our Ref: SLW7987U

Dear Carlor,

Please find attached our LOD and video footage for your onward action. Original Copy will send to you by POST.

Please feel free to contact the under mentioned should you require any further information.

Your prompt action will be greatly appreciated.

Best Regards,

# Su Wong MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4 AAS Kaki Bukit Centre #02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Thu, Jun 13, 2019 at 2:25 PM Jia Le (LKK Auto) < JiaLe@lkkauto.com > wrote:

Without Prejudice

Dear Sirs/Mdm, ACCIDENT INVOLVING PC 1207J AND SLW 7897U ON 11/04/2019 We refer to the above matter. Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's accident report for your perusal. We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us. Meanwhile, we would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter. We shall revert upon hearing from you. Thank You.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on

the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

deemed / inferred from this negotiation of terms/settlement,

111	Best Regards,

# Carlor Chan | Case Handler

# LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Intern	nationale Des Experts En Auton	nobile
CHII	NA TAIPING INSU	RANCE (S) PTE LTD	Ref : CC6/CTI19006	755/Ada3q2
	ISON ROAD #16-0 INGLEAF TOWER	SINGAPORE 079909	Date: 03-03-2020 Code: CTI	
1.		Policy Particul	ars :- THIRD PARTY CLA	IM
	Insured Veh.	PC 1207J	Veh. Inspected	SLW 7897U
	Policy No.	DMB1SN3060891800	Coverage (\$)	0.00
	Claim No.	SNM19D202152	Excess (\$)	0.00
	Assign From		Assign Date	15/04/2019
2.		Vehicle P	articulars & Condition	
	Make & Model	TOYOTA ESTIMA	c.c	2362
	Engine No.	HIDDEN	Year of Reg.	2008
	Chassis No.	ACR500053004	Colour	WHITE
	Odometer	130721	Steering	IN ORDER
	Brakes	IN ORDER	Modification	SPORTS RIM
	General	GOOD		
3.		Cor	nditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	215/60 R17	CONTINENTAL	6 mm
	L/H Front Tyre	215/60 R17	CONTINENTAL	6 mm
	R/H Rear Tyre	215/60 R17	CONTINENTAL	6 mm
_	L/H Rear Tyre	215/60 R17	CONTINENTAL	6 mm
			iption of Damages	THE RESERVE AND ADDRESS OF THE PARTY OF THE
	THE VEHICLE SU	STAINED DAMAGES AT THE	N/S BODY AND UNDERCAF	RRIAGE.
	DAMAGES SEE D	ETAILS.		
52	Standard of	Ger	neral Information	AND THE RESERVE
	Accident Date	11/04/2019	Inspection Date	15/04/2019
	Survey held at	MG SOLUTION PTE LTD		
		23 KAKI BUKIT AVE 4 (SOUTH WING) #02-03B VICOM INSPECTION CENT SINGAPORE 415933	TRE,	
sa.			Remarks	
		ON WAS CONDUCTED ON A CE TO YOUR INSTRUCTION		
5b.		Estim	nate Days of Repair	
	ESTIMATED NORMAL PERIOD FOR REPAIR: 8 Working Days			



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 3

### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLW 7897U

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	BONNET	NOT NECESSARY	490.00	
2	BONNET HINGE @\$52.00	NOT NECESSARY	104.00	
- 1	BONNET LOCK	NOT NECESSARY	90.00	
1	BONNET LOCK BRACE PANEL	NOT NECESSARY	130.00	
-1	FRONT BUMPER	DEFORMED	2,650.00	1,317.00
1	FRONT BUMPER SIDE RETAINER LH	NECESSARY	95.00	65.00
1	FRONT BUMPER REINFORCEMENT	NOT NECESSARY	350,00	
1	FRONT BUMPER SPONGE	NOT NECESSARY	68.00	
1	FRONT GRILLE	CRACKED	389.90	389.90
1	FRONT GRILLE LOGO	NECESSARY	95.00	95.00
1	FRONT GRILLE TOP RUBBER	NOT NECESSARY	45.00	
1	HEADLAMP LH	CRACKED	2,390.00	2,390.00
1	FRONT SUPPORT PANEL	TO REPAIR SEE LABOUR	870.00	
1	FRONT SUPPORT PANEL COVER GARNISH	NOT NECESSARY	170.00	9
- 1	FRONT FENDER LH	DENTED	640.00	640.00
1	FRONT FENDER WHEEL COWLING	DEFORMED	120.00	120.00
1	FRONT DOOR LH	DENTED	2,200.00	1,655.00
2	FRONT DOOR HINGE LH @\$180.00	NOT NECESSARY	360.00	
1	FRONT DOOR QUARTER GLASS	NOT NECESSARY	150.00	
1	FRONT DOOR GARNISH LH	DEFORMED	1,170.00	594.00
1	SIDE MIRROR ASSY LH	NOT NECESSARY	1,300.00	
1	SIDE MIRROR COVER	CUT	95.00	95.00
-1	WHEEL BEARING LH	NECESSARY	540.00	396.00
1	WHEEL KNUCKLE LH	BENT	535.00	535.00
- 1	LOWER ARM LH	BENT	440.00	440.00
- 1	STABLIZING LINKAGE LH	NOT NECESSARY	150.00	
1	FRONT ABSORBER LH	BROKEN	520.00	436.00
1	REAR BUMPER	DEFORMED	1,230.00	1,230.00
1	REAR BUMPER SIDE RETAINER (FRONT)	NOT NECESSARY	105.00	
1	REAR BUMPER SIDE RETAINER (REAR)	NECESSARY	105.00	105.00

Report Ref No. CC6/CTI19006755/Ada3q2



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
1	REAR BUMPER REFLECTOR RH	NOT NECESSARY	80.00	-
1	REAR BUMPER TOWING COVER	NOT NECESSARY	50.00	
1	REAR BUMPER SIDE SPONGE RH	NOT NECESSARY	103.00	
2	REAR BUMPER SENSOR @\$233.20	DAMAGED	466.40	200.00
2	REAR BUMPER SENSOR BRACKET @\$76.80	NOT NECESSARY	153.60	-
	LESS 25% DISCOUNT		-4,612.48	The Average Control
			13,837.42	8,027.17
	SPECIAL NETT ITEMS			
1	BONNET SEALANT (SN)	NOT NECESSARY	80.00	-
1	SET FRONT BUMPER CLIPS (SN)	NECESSARY	20.00	20.00
1	SET FRONT BUMPER LOWER GRILLE CLIP (SN)	NOT NECESSARY	20,00	=
1	SET FRONT GRILLE CLIP (SN)	NECESSARY	20.00	20.00
-1	SET FRONT FENDER COWLING CLIP (SN)	NECESSARY	20.00	20.00
1	SET FRONT SUPPORT PANEL COVER GARNISH CLIP (SN)	NOT NECESSARY	20.00	
-1	WHEEL RIM (SN)	CUT	600.00	500.00
1	TYRE (SN)	PUNCTURE	240.00	200.00
1	SET REAR BUMPER CLIP (SN)	NECESSARY	20.00	20.00
			1,040.00	780.00
	LABOUR			
	PANEL BEATING, REMOVING AND REPLACING PARTS. INCLUSIVE OF THE REPAIR OF FRONT SUPPORT PANEL.		1,800.00	650.00
	SPRAY PAINTING TO AFFECTED AREA.		1,600.00	900.00
	TUFF COAT.	NOT NECESSARY	250.00	
	WIRING CHECK.		80.00	30.00
	REFOCUS HEADLAMP BEAM.	NOT NECESSARY	60.00	
	TO PANEL BEAT, REMOVE AND REPLACE PARTS.		1,000.00	200.00
	TO SPRAY PAINT AFFECTED AREA.		1,000.00	250.00
	TUFF COAT.	NOT NECESSARY	250.00	
	REMOVE & REFIX REVERSE SENSOR & DISTANCE SETTING.		80.00	50.00
	SCISSO VICTORISSES		6,120.00	2,080.00

Report Ref No. CC6/CTI19006755/Ada3q2



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GRAND TOTAL	20,997.42	10,887.17
		0 700 00

RECOMMENDED COST OF LUMP SUM REPAIRS	8,700.00
(TO ITS PRE-ACCIDENT CONDITION)	

Report Ref No. CC6/CTI19006755/Ada3q2



ADRIAN LING WAI PING

B.Eng, AMSOE, AMIRTE, AMSAE-A, M. MATAI

Licensed Appraiser

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