Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

Sent: Tuesday, 16 April, 2019 2:46 PM

To: LOH Cynthia

Cc: Hsiao Tong (LKKAuto); Admin A

Subject: RE: ACCIDNET INVOLVING JPT 5831 & YOUR INSURE SJR 9536Z ON 18/09/20 ***

LKK REF: CC4/AXA16018689/Kza3q2 // AXA REF: TP / C0402054

Categories: HMK

Dear Cynthia,

We refer to the above matter.

As spoken, M/s Heng Lai Huat Motor Workshop had reimbursed to your good office the survey report fee - \$374.50.

We will submit our independent report to them.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: $\underline{\text{MeiKwan@lkkauto.com}}$ | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: LOH Cynthia <cynthia.loh@axa.com.sg>
Sent: Thursday, 15 November, 2018 11:32 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDNET INVOLVING JPT 5831 & YOUR INSURE SJR 9536Z ON 18/09/20 *** LKK REF:

CC4/AXA16018689/Kza3q2 // AXA REF: TP / C0402054

Dear Mei Kwan,

Please note that both the LOA and Tax invoice were indicated "Hang Lai Huat Motor Workshop" hence we supposed to send the cheque to "Heng Lai Huat Motor Workshop" instead of to Ryan Soh, 160 Sin Ming Drive, Sin Ming Autocity # 06-01 Singapore 575722.

Please advise him to check with "Heng Lai Huat Motor Workshop" whether they have received the said cheque.

Thanks & Regards,



Cynthia Loh

Specialist, Motor Claims Department

AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811

Email: cynthia.loh@axa.com.sg Customer Care No. 1800 8804741

www.axa.com.sg





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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Thursday, November 15, 2018 11:05 AM To: LOH Cynthia < cynthia.loh@axa.com.sg>

Cc: Hsiao Tong (LKKAuto) < chewht@lkkauto.com >; Admin A < admin-a@lkkauto.com >

Subject: FW: ACCIDNET INVOLVING JPT 5831 & YOUR INSURE SJR 9536Z ON 18/09/20 *** LKK REF:

CC4/AXA16018689/Kza3q2 // AXA REF: TP / C0402054

Dear Cynthia,

We refer the the above matter.

Please see the below reply from TP repairer.

Kindly assist to check is the cheque being cleared.

Tp repairer also requested to purchase survey report. Please advise.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Autoexcel Engineering <aeexcel@singnet.com.sg>

Sent: Wednesday, 14 November, 2018 4:22 PM To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDNET INVOLVING JPT 5831 & YOUR INSURE SJR 9536Z ON 18/09/20 *** LKK REF:

CC4/AXA16018689/Kza3q2

Dear Mei Kwan,

Please help us check is the cheque being cleared, as we have yet to received.

Kindly reissue and mail it to our Singapore address, 160 Sin Ming Drive, Sin Ming Autocity # 06-01 Singapore 575722.

What about the surveyor report that we would like to purchase? Please revert soonest.

Thank you

Best Regards Ryan Soh 93825367

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Friday, November 9, 2018 1:40 PM

To: Autoexcel Engineering <aeexcel@singnet.com.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDNET INVOLVING JPT 5831 & YOUR INSURE SJR 9536Z ON 18/09/20 *** LKK REF:

CC4/AXA16018689/Kza3q2

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Ryan,

FYI please.

Paid - refer to payment details below:

Cheque no: 727729 Trans Date: 03/07/2018

Payee: HENG LAI HUAT MOTOR WORKSHOP

Address: NO. 3, JALAN AUSTIN HEIGHTS 1/5, TAMAN MOUNT AUSTIN,

81100 JOHOR BAHRU, JOHOR

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Thursday, 8 November, 2018 1:50 PM

To: Autoexcel Engineering <aeexcel@singnet.com.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDNET INVOLVING JPT 5831 & YOUR INSURE SJR 9536Z ON 18/09/20 *** LKK REF:

CC4/AXA16018689/Kza3q2

'WITHOUT PREJUDICE' SAVE AS TO COSTS

SAVE AS TO COS

Dear Ryan,

We will check and revert to you in due course.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) **From:** Autoexcel Engineering <aeexcel@singnet.com.sg>

Sent: Thursday, 25 October, 2018 1:23 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Subject: RE: ACCIDNET INVOLVING JPT 5831 & YOUR INSURE SJR 9536Z ON 18/09/20 *** LKK REF:

CC4/AXA16018689/Kza3q2

Importance: High

Dear Mei Kwan,

Our system show waiting for payment since Feb 2017.

As agreed with Mr Zayyer was to accept 20% from AXA and to purchase full set of surveyor report from your company so as to claim the remaining 80% from JFR 9336 Insurance.

Have also attached the conversation between me and Mr Zayyer for your reference.

Please revert on this matter.

Thank you

Best Regards Ryan Soh 93825367

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