

ASS. REC. BY:

REF: C3/A1G/1900 675 / Avd302

Audian

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. 1900017007

Claims No. 600

Sum Insured: _____ Excess: 800

(Client's Record)

Make of Veh: _____

(Policy Condition)

N/S	O/S

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: 1701C

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 8/5 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SMJ 794K Yr Regn: 2019 / Feb

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A4 Sedan c.c. 1984

Colour: Black A/C: Insured / Std / Nil / NA

Sp. Reading: 1589 T/Radio: Insured / Std / Nil / NA

Eng/No: _____

C/No: WAU222F4XKNO00133

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rip / STD A/Rim or

Tyre Size: F: 245/40R18

R: 245/40R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. 13/4/19 D.O.I. 16/04/19

Survey held at Premium

Des. of Damages: Frl / Rear / O/S / N/S / U/C / Rooftop or

Front O/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	OD A1G.
	SMJ-794K -<
	81C 855R ->
16/4/19	Revert by merimen
18/4/19	Rece approved \$14,183 from Victor by merimen
18/4/19	Informed Kelvin c/A ex \$800 by email
3/5/19	Informed Kelvin vehicle ex \$600
17/6/19	Final fig \$12,776.96 (Red 8172.44, 399) confirmed by email

RECEIVED 01 AUG 2019

Date/Time, File Pass to?	Date/Time, File Return to?
1) 3/7 - typist	2)
3)	4)
5)	6)
Prel. Report:	
Final Report:	

Part Prices Check:	
IN	OUT

Survey Fee:	Date:
Basic & Add.	<u>200</u>
S + RS, SI	
Photos	<u>11</u>
Others	
TOTAL	<u>211</u>

RE: RE: RE: POLICY EXCESS-SMJ 794K

From: Lim, Sheng Yang
To: Claims Dept
Cc: 'SUR', 'Veron Chen (LKKAuto)'
Sent: 23/7/2019 10:08:06 AM

Hi Tony,

Liability decision is insured not at fault, therefore we had waived \$1000 out of \$1600.

Thank you.

Best Regards,

Lim Sheng Yang

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
ShengYang.Lim@aig.com | www.aig.sg

From: Claims Dept [mailto:claims@premiumauto.com.sg]
Sent: Tuesday, July 23, 2019 9:34 AM
To: Lim, Sheng Yang
Cc: 'SUR'; 'Veron Chen (LKKAuto)'; 'Claims'
Subject: [EXTERNAL] RE: RE: POLICY EXCESS-SMJ 794K

This message is from an external sender; be cautious with links and attachments.

Dear Sheng Yang,

Even is your insured at fault also -\$1000 excess or ?

If your insured is not at fault will be waive off full excess \$1600?

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Singapore 408699
p. +65 6366 2323, d. +65 67689911
[e.mailto:claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Lim, Sheng Yang [mailto:ShengYang.Lim@aig.com]

Sent: Tuesday, 23 July 2019 9:25 AM

To: Claims

Cc: 'SUR'; 'Veron Chen (LKKAUTO)'

Subject: RE: RE: POLICY EXCESS-SMJ 794K



This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ เพื่ออ่านมัน
ให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려
면 첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya,
membuka attachment.

[Click here](#) by 2019-07-30 09:25 +08 to read your message.
After that, open the attachment.

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Veron Chen (LKKAuto)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Tuesday, 23 July 2019 9:34 AM
To: 'Lim, Sheng Yang'
Cc: SUR; Veron Chen (LKKAuto); 'Claims'
Subject: RE: RE: POLICY EXCESS-SMJ 794K

Dear Sheng Yang,

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If your insured is not at fault will be waive off full excess \$1600?

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Singapore 408699
p. +65 6366 2323, d. +65 67689911

e.mailto:claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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Sent: Tuesday, 23 July 2019 9:25 AM
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Cc: 'SUR'; 'Veron Chen (LKKAuto)'
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เพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

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읽으려면 첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya,
membuka attachment.

[Click here](#) by 2019-07-30 09:25 +08 to read your message.
After that, open the attachment.

[More info](#)

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RE: RE: POLICY EXCESS-SMJ 794K

From: Lim, Sheng Yang
To: Claims
Cc: 'SUR', 'Veron Chen (LKKAuto)'
Sent: 23/7/2019 9:25:18 AM

Hi Kelvin,

Please refer to below:

Excess amount: S\$1600
In car camera excess waiver: -S\$1000 (limit up to S\$1000)
S\$600

Thank you.

Best Regards,

Lim Sheng Yang
AIG
Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
ShengYang.Lim@aig.com | www.aig.sg

-

From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Tuesday, July 23, 2019 8:41 AM
To: Lim, Sheng Yang
Cc: 'SUR'; 'Veron Chen (LKKAuto)'
Subject: [EXTERNAL] RE: POLICY EXCESS-SMJ 794K

This message is from an external sender; be cautious with links and attachments.

Dear Sheng Yang,

Kindly advise how to calculate the excess amount \$800 to \$600.

Thank You.

Best Regards,
Kelvin Khoo
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Tuesday, 23 July, 2019 8:34 AM
To: 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>
Cc: 'SUR' <sur@lkkauto.com>; Claims <claims@premiumauto.com.sg>
Subject: RE: POLICY EXCESS-SMJ 794K

Dear Veron,

Kindly advise how to calculate the excess amount.

Thank You.

Best Regards,
Kelvin Khoo
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
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From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Tuesday, 23 July, 2019 8:31 AM
To: Claims Dept <claims@premiumauto.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: FW: POLICY EXCESS-SMJ 794K

Dear Tony,

Refer below email.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim, Sheng Yang <ShengYang.Lim@aig.com>
Sent: Tuesday, 11 June 2019 1:48 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: RE: POLICY EXCESS

Hi Veron,

Final excess is S\$600 as per Merimen.

Thank you.

Best Regards,

Lim Sheng Yang

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

ShengYang.Lim@aig.com | www.aig.sg

From: Do-Not-Reply [<mailto:do-not-reply@merimen.com>]
Sent: Tuesday, June 11, 2019 11:00 AM
To: Lim, Sheng Yang
Subject: [EXTERNAL] POLICY EXCESS

This message is from an external sender; be cautious with links and attachments.

This mail is associated with :
***SMJ794K (8926146818SG)**
OD
Apr 13 2019 11:25AM
[DASWANI POOJA ISHWAR]
Premium Automobiles Pte Ltd

Dear Sheng Yang,

Policy excess S\$800 or \$600 ?

Best Regards,
Veron Chen

This is an auto-generated email. Do not reply to this email.

Sent by : VERON CHEN (LKK Auto Consultants Pte Ltd)

This email has been checked for viruses by AVG antivirus software.
www.avg.com



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Veron Chen (LKKAuto)

From: Lim, Sheng Yang <ShengYang.Lim@aig.com>
Sent: Tuesday, 11 June 2019 1:48 PM
To: Veron Chen (LKKAuto)
Subject: RE: POLICY EXCESS

Hi Veron,

Final excess is S\$600 as per Merimen.

Thank you.

Best Regards,

Lim Sheng Yang
AIG
Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
ShengYang.Lim@aig.com | www.aig.sg

From: Do-Not-Reply [mailto:do-not-reply@merimen.com]
Sent: Tuesday, June 11, 2019 11:00 AM
To: Lim, Sheng Yang
Subject: [EXTERNAL] POLICY EXCESS

This message is from an external sender; be cautious with links and attachments.

This mail is associated with :
***SMJ794K (8926146818SG)**
OD
Apr 13 2019 11:25AM
[DASWANI POOJA ISHWAR]
Premium Automobiles Pte Ltd

Dear Sheng Yang,

Policy excess S\$800 or \$600 ?

Best Regards,
Veron Chen

This is an auto-generated email. Do not reply to this email.

Sent by : VERON CHEN (LKK Auto Consultants Pte Ltd)



This email has been checked for viruses by AVG antivirus software.
www.avg.com

RE: OD CLAIM FOR SMJ 794 K-DOA: 13/4/2019

From: Lim, Sheng Yang
To: veronchen@lkkauto.com
Cc: Md Ishak, Mohd Imran
Sent: 30/5/2019 3:10:48 PM

Hi Veron,

Please advise on the status of recovery against TP insurer.

Thank you.

Best Regards,

Lim Sheng Yang
AIG
Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
ShengYang.Lim@aig.com | www.aig.sg

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Thursday, May 30, 2019 10:26 AM
To: Md Ishak, Mohd Imran
Cc: SUR; (nora.khai@premiumauto.com.sg); claims@premiumauto.com.sg
Subject: [EXTERNAL] RE: OD CLAIM FOR SMJ 794 K-DOA: 13/4/2019

This message is from an external sender; be cautious with links and attachments.

Dear Ishak,

Please refer email below from repairer.

Kindly advised.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Monday, 27 May 2019 9:40 AM
To: Imran.Ishak@aig.com
Cc: SUR <sur@lkkauto.com>; (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>; claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SMJ 794 K-DOA: 13/4/2019

Dear Ishak,

Please refer email below from repairer.

Kindly advised.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Friday, 24 May 2019 10:03 AM

To: Imran.Ishak@aig.com

Cc: SUR <sur@lkkauto.com>; (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>; claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SMJ 794 K-DOA: 13/4/2019

Dear Ishak,

Please refer email below from repairer.

Kindly advised.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Friday, 3 May 2019 5:16 PM

To: Imran.Ishak@aig.com

Cc: SUR <sur@lkkauto.com>; (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>; claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SMJ 794 K-DOA: 13/4/2019

Dear Ishak,

Please refer email below from repairer.

Kindly advised.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nora Khai <nora.khai@premiumauto.com.sg>

Sent: Friday, 3 May 2019 2:34 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; 'Claims Dept' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: OD CLAIM FOR SMJ 794 K-DOA: 13/4/2019

Dear Veron,

Please be informed that the excess of \$800 has been billed to customer. Customer has paid. We have also sent all the documents for recovery to TP Insurers 2 weeks ago.

Kind Regards,

Norah Khai

Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6366 2323 d. +65 6768 9827 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Friday, May 3, 2019 11:25 AM

To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Cc: (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SMJ 794 K-DOA: 13/4/2019

Dear Kelvin,

Please be informed vehicle excess \$600/-

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 18 April 2019 12:12 PM

To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: OD CLAIM FOR SMJ 794 K-DOA: 13/4/2019

Dear Kelvin,

As instructed by our client , please proceed to repair the **insured vehicle SMJ 794K (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 18 April 2019 7:48 AM

To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: OD CLAIM FOR SMJ 794 K

Dear Kelvin,

You may check with Victor.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Wednesday, 17 April 2019 6:36 PM
To: SUR <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SMJ 794 K

Dear All,

Kindly advise who is the OIC to follow up repair approval.

Thank you.

Best regards,

Kelvin Khoo

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Tuesday, 16 April, 2019 11:53 AM
To: 'SUR' <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OD CLAIM FOR SMJ 794 K

Dear All,

Survey was done today by Adrian, Kindly assist to follow up repair approval.

Attached is the repair estimate , CI , NRIC and DRIC for your kind reference.

Thank you.

Best regards,

Kelvin Khoo

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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Veron Chen (LKKAuto)

From: Nora Khai <nora.khai@premiumauto.com.sg>
Sent: Friday, 3 May 2019 2:34 PM
To: Veron Chen (LKKAuto); 'Claims Dept'; SUR
Subject: RE: OD CLAIM FOR SMJ 794 K-DOA: 13/4/2019

Dear Veron,

Please be informed that the excess of \$800 has been billed to customer. Customer has paid. We have also sent all the documents for recovery to TP Insurers 2 weeks ago.

Kind Regards,
Norah Khai
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)
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From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Friday, May 3, 2019 11:25 AM
To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Cc: (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SMJ 794 K-DOA: 13/4/2019

Dear Kelvin,

Please be informed vehicle excess \$600/-

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 18 April 2019 12:12 PM

To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: OD CLAIM FOR SMJ 794 K-DOA: 13/4/2019

Dear Kelvin,

As instructed by our client , please proceed to repair the **insured vehicle SMJ 794K (Excess S800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

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Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 18 April 2019 7:48 AM

To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: OD CLAIM FOR SMJ 794 K

Dear Kelvin,

You may check with Victor.

Best Regards,

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>

Sent: Wednesday, 17 April 2019 6:36 PM

To: SUR <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SMJ 794 K

Dear All,

Kindly advise who is the OIC to follow up repair approval.

Thank you.

Best regards,

Kelvin Khoo

Premium Automobiles Pte Ltd (Reg No 239902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Claims Dept [mailto:claims@premiumauto.com.sg]

Sent: Tuesday, 16 April, 2019 11:53 AM

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Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 3 May 2019 11:25 AM
To: Claims Dept; SUR
Cc: (nora.khai@premiumauto.com.sg)
Subject: RE: OD CLAIM FOR SMJ 794 K-DOA: 13/4/2019

Dear Kelvin,

Please be informed vehicle excess \$600/-

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Thursday, 18 April 2019 12:12 PM
To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SMJ 794 K-DOA: 13/4/2019

Dear Kelvin,

As instructed by our client , please proceed to repair the **insured vehicle SMJ 794K (Excess S800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

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Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

View Received Message

This mail is associated with :

***SMJ794K**

OD

Apr 13 2019 11:25AM

[DASWANI POOJA ISHWAR]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 18/04/2019 11:23 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$14183.00) - SMJ794K - Claim Handler: Md Ishak, Mohd Imran

Approved:14183.00:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:	AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #08-16 Singapore 079120	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
-----	---	-------	---

Attn: Date: 16 Apr 2019

Preliminary Advice

Vehicle No	: SMJ794K	Accident Date	: 13/04/2019
Make	: AUDI A4	Policy No.	: 1900017227
Assignment Date	: 16/04/2019	Excess	: S\$0.00
Date of Inspection	: 16/04/2019	Est. Duration of Repair	: 5.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	20,211.00
Revised Amount	:S\$	14,183.00
Check Items (Estimated)	:S\$	1,645.00
Total	:S\$	15,828.00

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	170,000.00
COE / PARF Rebate	:S\$	63,413.00
Salvage Value	:S\$	
Margin for Repair	:S\$	106,587.00

Remarks

The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

Other comments :

> [Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	1149I
Vehicle Details	
Vehicle No.:	SMJ794K
Vehicle to be Exported:	No
Intended Deregistration Date:	16 Apr 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 SEDAN 2.0 TFSI S TRONIC (NAV)
Primary Colour:	Grey
Manufacturing Year:	2018
Engine No.:	CVK071519
Chassis No.:	WAUZZZF4XKN000733
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$33,752.00
Original Registration Date:	21 Feb 2019
First Registration Date:	21 Feb 2019
Transfer Count:	0
Actual ARF Paid:	\$39,253.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	20 Feb 2029
PARF Rebate Amount:	\$29,439.00
Intended COE Rebate Details	
COE Expiry Date:	20 Feb 2029
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$34,509.00
COE Rebate Amount:	\$33,974.00
Total Rebate Amount:	\$63,413.00

The information contained herein is correct as at 16 Apr 2019

OK



Name

DASWANI POOJA ISHWAR

Race

INDIAN

Date of birth

18-10-1979

Sex

F

S7931149I

Country of birth

SINGAPORE

(Owner)

4477610



NRIC No. S7931149I



Date of issue

20-10-2009

06 BAYSHORE ROAD #15-02
SINGAPORE 489988
NRIC No. S7931149I Date: 10/04/2018

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7921860Z



Name
**RAJWANI JEETENDRA
RATANCHAND**

Race
INDIAN

Date of Birth
22-12-1979

Sex
M

Country of Birth
INDIA

General Number: **S7921860Z**
Name
**RAJWANI JEETENDRA
RATANCHAND**
Birth Date: **22 Dec 1979**
Issue Date: **13 Aug 2010**

001863450H

(Driver)

3218640

NRIC No: **S7921860Z**

Group: **B+** Date of issue: **21-11-2000**

**68 BAYSHORE ROAD #15-02
SINGAPORE 489888**
NRIC No: **S7921860Z** Date: **10/04/2019**

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE: **13 Aug 2010**

Class 3A Motor cars without clutch pedals (Auto) =< 3000kg with =< 7 passengers, exclusive of the driver, and other motor vehicles without clutch pedals =< 2500kg

NP 428A

Licence No: **S7921860Z**

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	15/04/2019 09:31
Date Of Accident	13/04/2019 11:25
Exact Location Of Accident	TRAFFIC JUNCTION AT BAYSHORE ROAD
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SMJ794K
Insured/Policyholder	
Name Of Registered Owner	DASWANI POOJA ISHWAR
NRIC No	S7931149I
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-90061921
Alternative Phone No	OTHERS-90061921
Vehicle Particulars	
Manufacturer	AUDI
Model	A4 SEDAN 2.0 TFSI 8W
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1900017227
Cover Note Number	
Driver	
Name of Driver	RAJWANI JEETENDRA RATANCHAND
NRIC No	S7921860Z
Date Of Birth	22/12/1979
Occupation	INDOOR
Date Of Driving Pass	13/08/2010
Driving Experience	8 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90061921
Fax Number	
Contact Number	
EMail Address	JAYRAJWANI@GMAIL.COM

Address 68 BAYSHORE ROAD #15-02
 Postcode 469986
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured SPOUSE
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General Information of the Accident

Type Of Accident COLLISION - HEAD ON COLLISION
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles (including own vehicle) involved in the accident 2
 Was any body injured in the Accident? NO
 Was any injured conveyed to hospital by ambulance? NO
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 2
 Passenger 1
 NAME: : ARAJ J RAJWALI
 GENDER: : MALE

Details of Police Action

Was the accident reported to the police? NO
 If Yes, Please state which Police Station
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

REFER TO ATTACHMENT.

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? YES
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SJC855R
 Vehicle Make/Model/Colour VOLVO/RED
 Details Of Properties
 Vehicle Category PRIVATE CAR
 Name of Driver YAN CHUI MI
 NRIC/Passport Number
 Contact Number
 Address
 Postcode
 Insurance Company Name
 Nature Of Damage
 No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

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Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time


Driver's Signature
(If driver is not the policyholder)
Date & Time

15/09/2019
10:11:43



Reporting Centre Personnel's Signature
Name: Nelson Hui
NIC/FIN No: 28422935 L

ATTACHMENT OF ACCIDENT REPORT

Claims Dept

From: Jay Rajwani <jayrajwani@gmail.com>
Sent: Monday, 15 April 2019 9:04 AM
To: claims@premiumauto.com.sg
Cc: jayrajwani@gmail.com; Mrs. Rajwani
Subject: SMJ 794K - ACCIDENT REPORT

ORIGINAL - BY EMAIL

On 13th April at approximately 11.25am I was driving my car with car plate number SMJ 794K. Once the traffic light to turn left (green arrow) came on, I cautiously moved forward to turn left at the Bayside road junction, when a lady driver of a red Volvo with car plate number SJC855R which as evidenced in the video footage provided for the incident appeared to have beaten a red traffic light at the same junction out of the blue decided to filter at an accelerated speed into my lane resulting in hitting the front right side of my vehicle.

I was absolutely shocked and had no chance to react given I had already moved ahead and was half way through turning left in my own lane.

- Had I chosen to sudden break it would have caused the vehicle turning behind mine to hit my vehicle from behind.
- Had I chosen to move my car further to the left, I would have hit the kerb on the left of the roadside.

The behaviour of the driver of this red Volvo 'Mdm. Yan Chui Mi' was completely out of line and uncalled for as no one would have expected her to accelerate into another lane without any consideration for a turning vehicle. In doing so she compromised her own safety and of other users of the road.

In short, this accident was a result of the combination of a reckless driver that potentially involved breaking a traffic light, followed by filtering into another lane without exercising any caution.

Rajwani Jectendra R.
S7921860Z
13 APR 2019
13.00 HRS

Accident Photo





Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0487/2019/DY
Date : 15-Apr-19

Vehicle NOT IN workshop.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms. Daswani Pooja Ishwar
Address : 68 Bayshore Road
Singapore 469986
Telephone : HP +65 90061921
Type of Claim : Own Damage Claims
Policy No. : 1900017227
Vehicle No : **SMJ 0794 K**
Model Code : Audi A4 SEDAN 2.0 TFSI
Model / Year : Feb-19
Engine No : CVK 071519
Chassis No : WAUZZZF4XKN000733
Mileage : -
Date In : -
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 13-Apr-19
Place of Accident : Traffic Junction at Bayshore Rd

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMJ 0794 K

S/N	Nature of Jobs	Estimated Charges
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor headlight washer assy and front parking aid.	s/n \$ 480.00 ✓ ✓
2	To dismantle and renew front bumper, rhs front fender and rhs headlight. Re-organise crash management components. Reinstall all parts removed.	\$ 2,100.00 ✓ 1250 ✓
3	To respray front bumper and rhs front fender.	\$ 1,600.00 ✓ 1100 ✓
4	To renew rhs front rim and carry out wheel alignment.	s/n \$ 280.00 ✓ ✓
5	To carry out diagnostic check.	s/n \$ 192.00 ✓ ✓
TOTAL LABOUR CHARGES		: <u>\$ 4,652.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMJ 0794 K

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER COVER <i>Disturbed</i>	\$ 1,755.00	✓ 1404
2	FRONT BUMPER FIXING PARTS <i>2 New</i>	\$ 531.00	✓
3	FRONT BUMPER SECURING STRIP	\$ 57.00	✓
4	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE <i>new</i>	\$ 171.00	✓
5	FRONT BUMPER AIR GUIDE - RH <i>Not New</i>	\$ 67.00	? X
6	FRONT BUMPER SENSOR <i>Not New</i>	\$ 208.00	? X
7	FRONT BUMPER SENSOR SEAL <i>Not New</i>	\$ 14.00	? X
8	FOAM FILLER PIECE <i>2 New</i>	\$ 101.00	✓
9	BUMPER CARRIER	\$ 674.00	✓
10	FRONT BUMPER GUIDE SECTION - RH <i>Disturbed</i>	\$ 31.00	✓ 27.12
11	FRONT FENDER - RH <i>Disturbed</i>	\$ 643.00	✓ 514.46
12	FRONT FENDER ATTACHEMENT PARTS <i>Not New</i>	\$ 183.00	? X
13	FRONT FENDER CLOSING ELEMENT <i>new</i>	\$ 27.00	✓ 36
14	FRONT FENDER BRACKET <i>best</i>	\$ 29.00	✓ 35.30
15	FRONT FENDER DEFORMATION ELEMENT <i>new</i>	\$ 42.00	✓ 35.60
16	FRONT FENDER RIVET <i>Not New</i>	\$ 17.00	✓ X
17	FRONT FENDER BRACKET - LH FRONT AND REAR <i>Not New</i>	\$ 30.00	15 X
18	FRONT FENDER BRACE <i>best</i>	\$ 100.00	✓ 79.44
19	FRONT WHEEL HOUSING LINER - RH <i>torn</i>	\$ 202.00	✓ 161.60
20	FRONT WHEEL HOUSING LINER ATTACHMENT PARTS <i>Not New</i>	\$ 211.00	? X
SUB - TOTAL SPARE PARTS		\$ 5,093.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMJ 0794 K.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	FRONT WHEEL SPOILER - RH <i>cracked</i>	\$ 66.00	✓ 50.32
22	FRONT WHEEL SPOILER TRIM - RH <i>Not New</i>	\$ 29.00	? X
23	FRONT FENDER STONE CHIP GUARD - RH <i>new</i>	\$ 46.00	✓ 36.64
24	FRONT FENDER COVER TRIM - RH <i>new</i>	\$ 28.00	✓ 22.24
25	FRONT FENDER TOP COVER - RH <i>new</i>	\$ 19.00	✓ 16.16
26	LED HEADLIGHT - RH <i>cut</i>	\$ 7,861.00	✓ 6388.80
27	LED HEADLIGHT POWER MODULE	\$ 641.00	+
28	LED HEADLIGHT CONTROL UNIT	\$ 634.00	+
29	LED HEADLIGHT VENTILATION HOSE <i>new</i>	\$ 29.00	+
30	LED HEADLIGHT LIFT CYLINDER - RH	\$ 180.00	↓
31	FRONT TYRE RIM - RH <i>cut</i>	TBC	- 738.40
32	FRONT AIR GUIDE - RHS <i>Not New</i>	\$ 333.00	? X
33	SUNDRIES <i>New</i>	\$ 600.00	? 37.04
TOTAL SPARE PARTS		\$ 15,559.00	
TOTAL LABOUR CHARGES		\$ 4,652.00	
GRAND TOTAL		\$ 20,211.00	20,949.40

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

20,949.40

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : *Adrian Lj*
Surveyed Date : *16/04/19.*
Authorised Date :
Excess Cost :
Liability :
Remarks : *Not Authorised, OS Rgn*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Shirley Hiew (LKK Auto)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Wednesday, 15 May 2019 5:38 PM
To: Adrian Ling; Veron Chen; SUR; Carrine Leong; jlayee.yap@premiumauto.com.sg;
Chang Chee Sing
Subject: FINAL REVISION - SMG794K - OD AIG - SURVEYED 16 APR 19
Attachments: PA04872019 -SMJ 0794 K - AUDI A4 SEDAN 2.0 TFSI - FRONT (RHS) - OD (AIG).xls

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$12,776.96 @ 5 days of repairs.

Your early closure is well appreciated.

Best regards - jb

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0487/2019/DY
Date : 15-Apr-19

Vehicle NOT IN workshop.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian
5 days - ok - jb - 15 May 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms. Daswani Pooja Ishwar
Address : 68 Bayshore Road
Singapore 469986
Telephone : HP +65 90061921
Type of Claim : Own Damage Claims
Policy No. : 1900017227
Vehicle No : **SMJ 0794 K**
Model Code : Audi A4 SEDAN 2.0 TFSI
Model / Year : Feb-19
Engine No : CVK 071519
Chassis No : WAUZZZF4XKN000733
Mileage : -
Date In : -
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 13-Apr-19
Place of Accident : Traffic Junction at Bayshore Rd

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMJ 0794 K

S/N	Nature of Jobs	Estimated Charges	
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor headlight washer assy and front parking aid.	s/n \$ 480.00	\$ 480.00
2	To dismantle and renew front bumper, rhs front fender and rhs headlight. Re-organise crash management components. Reinstall all parts removed.	\$ 2,100.00	\$ 1,250.00
3	To respray front bumper and rhs front fender.	\$ 1,600.00	\$ 1,100.00
4	To renew rhs front rim and carry out wheel alignment.	s/n \$ 280.00	\$ 280.00
5	To carry out diagnostic check.	s/n \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 4,652.00	\$ 3,302.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMJ 0794 K

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER COVER	\$ 1,755.00	\$ 1,404.00
2	FRONT BUMPER FIXING PARTS	\$ 531.00	
3	FRONT BUMPER SECURING STRIP	\$ 57.00	
4	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE	\$ 171.00	
5	FRONT BUMPER AIR GUIDE - RH	\$ 67.00	
6	FRONT BUMPER SENSOR	\$ 208.00	
7	FRONT BUMPER SENSOR SEAL	\$ 14.00	
8	FOAM FILLER PIECE	\$ 101.00	
9	BUMPER CARRIER	\$ 674.00	
10	FRONT BUMPER GUIDE SECTION - RH	\$ 31.00	\$ 27.12
11	FRONT FENDER - RH	\$ 643.00	\$ 514.40
12	FRONT FENDER ATTACHEMENT PARTS	\$ 183.00	
13	FRONT FENDER CLOSING ELEMENT	\$ 27.00	\$ 36.00
14	FRONT FENDER BRACKET	\$ 29.00	\$ 25.20
15	FRONT FENDER DEFORMATION ELEMENT	\$ 42.00	\$ 35.60
16	FRONT FENDER RIVET	\$ 17.00	
17	FRONT FENDER BRACKET - LH FRONT AND REAR	\$ 30.00	
18	FRONT FENDER BRACE	\$ 100.00	\$ 79.44
19	FRONT WHEEL HOUSING LINER - RH	\$ 202.00	\$ 161.60
20	FRONT WHEEL HOUSING LINER ATTACHMENT PARTS	\$ 211.00	
SUB - TOTAL SPARE PARTS		\$ 5,093.00	\$ 2,283.36

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMJ 0794 K.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
			2,283.36
	<i>c/f</i>		\$
21	FRONT WHEEL SPOILER - RH	\$ 66.00	\$ 52.32
22	FRONT WHEEL SPOILER TRIM - RH	\$ 29.00	
23	FRONT FENDER STONE CHIP GUARD - RH	\$ 46.00	\$ 36.64
24	FRONT FENDER COVER TRIM - RH	\$ 28.00	\$ 22.24
25	FRONT FENDER TOP COVER - RH	\$ 19.00	\$ 16.16
26	LED HEADLIGHT - RH	\$ 7,861.00	\$ 6,288.80
27	LED HEADLIGHT POWER MODULE	\$ 641.00	
28	LED HEADLIGHT CONTROL UNIT	\$ 634.00	
29	LED HEADLIGHT VENTILATION HOSE	\$ 29.00	
30	LED HEADLIGHT LIFT CYLINDER - RH	\$ 180.00	
31	FRONT TYRE RIM - RH	\$ 923.00	\$ 738.40
32	FRONT AIR GUIDE - RHS	\$ 333.00	
33	SUNDRIES	\$ 600.00	\$ 37.04
	TOTAL SPARE PARTS	\$ 16,482.00	\$ 9,474.96
	TOTAL LABOUR CHARGES	\$ 4,652.00	\$ 3,302.00
	GRAND TOTAL	\$ 21,134.00	\$ 12,776.96

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 17 June 2019 3:58 PM
To: Boo seng yak; Carrine Leong; jiyee.yap@premiumauto.com.sg; Chang Chee Sing; SUR
Subject: RE: FINAL REVISION - SMG794K - OD AIG - SURVEYED 16 APR 19
Attachments: RE: OD CLAIM FOR SMJ 794 K-DOA: 13/4/2019

Dear Mr Boo,

Confirm repair cost of \$12,776.96 before **excess \$600 instead of \$800** and GST @ 5 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Wednesday, 15 May 2019 5:38 PM
To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiyee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SMG794K - OD AIG - SURVEYED 16 APR 19

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$12,776.96 @ 5 days of repairs.

Your early closure is well appreciated.

Best regards - jb

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SMJ 794 K

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0487/2019/NK

26 July 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SMJ 794 K, Audi A4 SEDAN 2.0 TFSI.

With reference to the above-mentioned vehicle, no. **SMJ 794 K** claimant, **Mr. Daswani Pooja Ishwar**, please find the related document per attached.

1. A copy of the Original invoice no. 85014049 – S\$ 13,029.35
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SMJ 794 K

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 14:55

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85014049 Date: 24/07/2019 Order: SMJ0794K Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SMJ0794K (V 40485) Regn Date: 21/02/2019 Mileage: 1829 WIP No.: 50028

Model: A4 SEDAN 2.0 TFSI 8W2ADG Chassis: WAUZZP4KKN000733 Engine: CVK 071519 Dept: U

You have been assisted by :- UB-Kelvin Khoo (138)

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-600.00	1.00	-600.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	480.00	1.00	480.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER, RHS FRONT FENDER AND RHS HEADLIGHT. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1250.00	1.00	1,250.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER	1100.00	1.00	1,100.00
S	BODYWORK	M: TO RENEW RHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT	280.00	1.00	280.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	ASW0941774A	HEADLIGHT (LAST)	Less 020# 1.00	7861.00	6,288.80
X	ASW0821172A	WHEEL HOUS (LAST)	Less 020# 1.00	202.00	161.60
X	ASW0853888E	SPOILER	Less 020# 1.00	65.40	52.32
X	ASW0821106A	FENDER (LAST)	Less 020# 1.00	643.00	514.40
X	ASW0807065D GRD	COVER	Less 020# 1.00	1755.00	1,404.00
X	ASW0601025DL	007196/ (V) (SK) RIM 18	Less 020# 1.00	923.00	738.40
X	ASW0821471	BRACKET	Less 020# 1.00	28.30	22.64
X	ASW0821468	BRACKET	Less 020# 1.00	31.50	25.20
X	ASW0807284	GUIDE	Less 020# 1.00	33.90	27.12
X	ASW0821092	(SK) PLATE	Less 020# 1.00	45.00	36.00
X	ASW0821136C	SUPPORT (LAST)	Less 020# 1.00	99.30	79.44
X	ASW0823746	COVER	Less 020# 1.00	20.20	16.16
X	ASW0821470	BRACKET	Less 020# 1.00	44.50	35.60
X	ASW0820582C	COVER	Less 020# 1.00	27.80	22.24
X	ASW0853824B 989	STONEGUARD	Less 020# 1.00	45.80	36.64

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159936
Main Telephone 6386 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2333
Main Telefax 5841 1183

Customer Service
Service Appointment 6396 2323
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Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 2 14:55

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85014049 Date : 24/07/2019 Order : SMJ0794K Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	---

Regn No: SMJ0794K (V 40485)	Regn Date: 21/02/2019	Mileage: 1829	WIP No.: 50028
Model: A4 SEDAN 2.0 TFSI 8W2ADG	Chassis: WAUZZZF4XKN000733	Engine: CVK 071519	Dept: U
You have been assisted by :- UB-Melvin Khoo (138)			

		Details	Qty	Unit Price	Amount
X	AN 0161857	POP-RIVET Less 020%	6.00	3.00	14.40

Parts 9,474.96
Labour 0.00
Sublet 3,302.00
Menus 0.00
Lubricant 0.00



Sub-Total 12,176.96
7% GST 852.39
Grand Total 13,029.35

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SMJ 794 K

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0487/2019/KK
26 April 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

1 total pages

Make & Model : Audi A4 SEDAN 2.0 TFSI
Vehicle Chassis No. : WAUZZZF4XKN000733
Vehicle Regn No. : **SMJ 794 K**
Vehicle Mileage : 1829 KM
Vehicle Owner : Ms. Daswani Pooja Ishwar
Certificate No : 1900017227
Own Damage Excess : S\$42.00 (Inclusive 7% GST)
Accident Date : 13/4/2019
Place : Traffic Junction At Bayshore Road
Repair Cost : \$ 13,029.35
WIP No. : 50028
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time : _____
Date : 27/4

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	16 Apr 2019 15:03		16 Apr 2019 14:23 Edit Adj Rpt	S\$12,776.96 Edit Estimates	S\$12,776.96 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS		[Created by insurer]
Insured:	DASWANI POOJA ISHWAR, ID: S79311491, Tel: +6590061921	
Vehicle Reg. No.:	SMJ794K	Date of Loss: 13/04/2019 11:00 - :59 [1 Months and 23 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 8926146818SG	Policy/Cover Note No.: 1900017227 (Comprehensive)
		Excess: S\$600.00
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911	
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Md Ishak, Mohd Imran] Imran.Ishak@aig.com	
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 26/04/2019]	
Driver/Custodian:	RAJWANI JEETENDRA RATANCHAND (39 / Male) , NRIC: S7921860Z, Tel: +6590061921 Email: JAYRAJWANI@GMAIL.COM	

ASSOCIATED MAIL RECEIVED	View All	Compose Case Mail
<ul style="list-style-type: none"> AIG_SG (03/05/2019): SMJ794K / OD / 13/04/2019 / Coverage & Excess update AIG_SG (18/04/2019): Alert - Adj Mandate Approved (S\$14183.00) - SMJ794K - Claim Handler: Md Ishak, M... AIG_SG (18/04/2019): SMJ794K / OD / 13/04/2019 / Coverage & Excess update 		

ALL ASSOCIATED TASKS										View All	Search Tasks	Create New Task	Complete
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?				
No results.													

Claim Documents

*SMJ794K (8926146818SG)
OD
Apr 13 2019 11:25AM
[DASWANI POOJA ISHWAR]
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser <input type="button" value="v"/>		
Video															1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)										Thumbnail	Print				
1	15/04/19 09:48	Video - Accident <small>[Linked Accident Report Documents]</small>											Load MP4	<input type="checkbox"/>			
Assessment Reports															1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print				
1	16/04/19 15:57	Adjuster Immediate Advice											Load HTM	<input type="checkbox"/>			
Photos/Images															3 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print				
1	16/04/19 15:14	General View											Load JPG	<input checked="" type="checkbox"/>			
2	16/04/19 15:14	General View											Load JPG	<input checked="" type="checkbox"/>			
3	16/04/19 15:14	General View											Load JPG	<input checked="" type="checkbox"/>			
4	16/04/19 15:14	General View											Load JPG	<input checked="" type="checkbox"/>			
5	16/04/19 15:14	General View											Load JPG	<input checked="" type="checkbox"/>			
6	16/04/19 15:14	General View											Load JPG	<input checked="" type="checkbox"/>			
7	16/04/19 15:14	General View											Load JPG	<input checked="" type="checkbox"/>			
8	16/04/19 15:14	General View											Load JPG	<input checked="" type="checkbox"/>			
9	16/04/19 15:14	General View											Load JPG	<input checked="" type="checkbox"/>			
10	16/04/19 15:14	General View											Load JPG	<input checked="" type="checkbox"/>			
11	16/04/19 15:14	General View											Load JPG	<input checked="" type="checkbox"/>			
12	16/04/19 15:14	General View											Load JPG	<input checked="" type="checkbox"/>			
13	16/04/19 15:14	General View											Load JPG	<input checked="" type="checkbox"/>			
14	16/04/19 15:14	General View											Load JPG	<input checked="" type="checkbox"/>			
15	16/04/19 15:14	General View											Load JPG	<input checked="" type="checkbox"/>			
16	16/04/19 15:14	General View											Load JPG	<input checked="" type="checkbox"/>			
17	16/04/19 15:14	General View											Load JPG	<input checked="" type="checkbox"/>			
18	16/04/19 15:14	General View											Load JPG	<input checked="" type="checkbox"/>			
19	16/04/19 15:14	General View											Load JPG	<input checked="" type="checkbox"/>			
20	16/04/19 15:14	General View											Load JPG	<input checked="" type="checkbox"/>			
21	16/04/19 15:14	General View											Load JPG	<input checked="" type="checkbox"/>			
22	16/04/19 15:14	General View											Load JPG	<input checked="" type="checkbox"/>			
23	23/05/19 19:13	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>			
24	23/05/19 19:13	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>			
25	23/05/19 19:13	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>			
26	23/05/19 19:13	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>			
27	23/05/19 19:13	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>			
28	23/05/19 19:13	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>			
29	23/05/19 19:13	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>			
Documentation															1 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print				

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	16/04/19 15:15	Singapore Accident Statement	Load PDF	
2	16/04/19 15:15	Certificate of Insurance	Load PDF	
3	16/04/19 15:16	Insured Person's NRIC	Load PDF	
4	16/04/19 15:16	Driver's Driving License	Load PDF	
5	16/04/19 15:16	MARK ESTIMATE	Load PDF	
6	05/08/19 17:17	Workshop Invoice	Load PDF	
7	05/08/19 17:17	Discharge Voucher	Load PDF	

Linked Accident Report Documents

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	15/04/19 09:48	Video - Accident	Load MP4	

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	15/04/19 09:54	Accident Statement	Load HTM	

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	15/04/19 09:46	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
2	15/04/19 09:46	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
3	15/04/19 09:46	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
4	15/04/19 09:46	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
5	15/04/19 09:46	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
6	15/04/19 09:46	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
7	15/04/19 09:46	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
8	15/04/19 09:46	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
9	15/04/19 09:46	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
10	15/04/19 09:46	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
11	15/04/19 09:46	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
12	15/04/19 09:46	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
13	15/04/19 09:46	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
14	15/04/19 09:46	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
15	15/04/19 09:46	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
16	15/04/19 09:46	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
17	15/04/19 09:46	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
18	15/04/19 09:46	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
19	15/04/19 09:46	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
20	15/04/19 09:46	Accident Photo	Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	15/04/19 09:38	Sketch Plan	Load JPG	<input checked="" type="checkbox"/>
2	15/04/19 09:38	Sketch Plan #2	Load JPG	<input checked="" type="checkbox"/>
3	15/04/19 09:40	ATTACHMENT OF ACCIDENT REPORT	Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19006751/AVD3E2

Date: 05/08/2019

REFERENCE

Insured/Claimant:	DASWANI POOJA ISHWAR	Policy No:	1900017227
Date of Loss:	13/04/2019	Nature of Claim:	OD
			Claim No: 8926146818SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SMJ794K	Engine No:	CVK071519
Make & Model:	AUDI A4, 2.0 TFSI Limited Edition (A)	Chassis No:	WAUZZZF4XKN000733
Reg. Date:	21/02/2019 (Man. Year: 2018)	Odometer:	1589 km
Colour:	Black		
Engine Capacity:	1984 cc		
Market Value/New Car Price:	S\$170,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	245/40 R18	Rear Tyre Size:	245/40 R18
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	16,306.40	9,474.96	6,831.44	41.89
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,652.00	3,302.00	1,350.00	29.02
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	20,958.40	12,776.96	8,181.44	39.04
- Excess (S\$)	600.00	600.00	0.00	0.00
	(S\$) 20,358.40	12,176.96	8,181.44	40.19
+ GST 7.00/7.00% (S\$)	1,425.09	852.39	572.70	40.19
Nett Amount (S\$)	21,783.49	13,029.35	8,754.14	40.19

INSPECTION

Date of Assignment:	16/04/2019		
Date Inspected:	16/04/2019	Inspected At:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699
Estimated Period of Repair:	5.0 days		

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER COVER	Distorted	1,755.00 FS	*1,404.00 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	531.00 FS	*- FS
3	1		*FRONT BUMPER SECURING STRIP	Not Necessary	57.00 FS	*- FS
4	1		*FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE	Not Necessary	171.00 FS	*- FS
5	1		*FRONT BUMPER AIR GUIDE - RH	Not Necessary	67.00 FS	*- FS
6	1		*FRONT BUMPER SENSOR	Not Necessary	208.00 FS	*- FS
7	1		*FRONT BUMPER SENSOR SEAL	Not Necessary	14.00 FS	*- FS
8	1		*FOAM FILLER PIECE	Not Necessary	101.00 FS	*- FS
9	1		*BUMPER CARRIER	Not Necessary	674.00 FS	*- FS
10	1		*FRONT BUMPER GUIDE SECTION - RH	Damaged	31.00 FS	*27.12 FS
11	1		*FRONT FENDER - RH	Distorted	643.00 FS	*514.40 FS
12	1		*FRONT FENDER ATTACHMENT PARTS	Not Necessary	183.00 FS	*- FS
13	1		*FRONT FENDER CLOSING ELEMENT	Necessary	36.00 FS	*36.00 FS
14	1		*FRONT FENDER BRACKET	Bent	29.00 FS	*25.20 FS
15	1		*FRONT FENDER DEFORMATION ELEMENT	Necessary	42.00 FS	*35.60 FS
16	1		*FRONT FENDER RIVET	Not Necessary	17.00 FS	*- FS
17	1		*FRONT FENDER BRACKET - LH FRONT AND REAR	Not Necessary	30.00 FS	*- FS
18	1		*FRONT FENDER BRACE	Bent	100.00 FS	*79.44 FS
19	1		*FRONT WHEEL HOUSING LINER - RH	Torn	202.00 FS	*161.60 FS
20	1		*FRONT WHEEL HOUSING LINER ATTACHMENT PARTS	Not Necessary	211.00 FS	*- FS
21	1		*FRONT WHEEL SPOILER - RH	Cracked	66.00 FS	*52.32 FS
22	1		*FRONT WHEEL SPOILER TRIM - RH	Not Necessary	29.00 FS	*- FS
23	1		*FRONT FENDER STONE CHIP GUARD - RH	Necessary	46.00 FS	*36.64 FS
24	1		*FRONT FENDER COVER TRIM - RH	Necessary	28.00 FS	*22.24 FS
25	1		*FRONT FENDER TOP COVER - RH	Necessary	19.00 FS	*16.16 FS
26	1		*LED HEADLIGHT - RH	Cut	7,861.00 FS	*6,288.80 FS
27	1		*LED HEADLIGHT POWER MODULE	Not Necessary	641.00 FS	*- FS
28	1		*LED HEADLIGHT CONTROL UNIT	Not Necessary	634.00 FS	*- FS
29	1		*LED HEADLIGHT VENTILATION HOSE	Not Necessary	29.00 FS	*- FS
30	1		*LED HEADLIGHT LIFT CYLINDER - RH	Not Necessary	180.00 FS	*- FS
31	1		*FRONT TYRE RIM - RH	Cut	738.40 FS	*738.40 FS
32	1		*FRONT AIR GUIDE - RHS	Not Necessary	333.00 FS	*- FS
33	1		*SUNDRIES	Necessary	600.00 FS	*37.04 FS
Total Parts (\$\$)					16,306.40	9,474.96

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR HEADLIGHT WASHER ASSY AND FRONT PARKING AID	New	480.00	480.00
2	TO DISMANTLE AND RENEW FRONT BUMPER, RHS FRONT FENDER AND RHS HEADLIGHT. RE-ORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	2,100.00	1,250.00
3	TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER	New	1,600.00	1,100.00
4	TO RENEW RHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	280.00
5	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			4,652.00	3,302.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >