

Veron Chen (LKKAuto)

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 23 July 2019 9:43 AM
To: Veron Chen (LKKAuto)
Cc: Claims
Subject: RE: OD CLAIM FOR SMJ 794 K-DOA: 13/4/2019
Attachments: SAftersales19072309430.pdf

Dear Veron,

Attached is the amend invoice and Discharge Voucher, kindly assist to let us have surveyor report.

Thank You.

**Best Regards,
Kelvin Khoo
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Tuesday, 18 June, 2019 8:28 AM
To: 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SMJ 794 K-DOA: 13/4/2019

Dear Veron,

Attached is the recovery statement for your kind reference.

Thank you.

**Best Regards,
Kelvin Khoo
Claims Advisor**

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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Tuesday, 18 June 2019 8:25 AM
To: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SMJ 794 K-DOA: 13/4/2019

Dear Kelvin,

Kindly provides us invoice and DV.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 18 June 2019 8:21 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SMJ 794 K-DOA: 13/4/2019

Dear Veron,

Any update on surveyor report ?

Thank you.

**Best Regards,
Kelvin Khoo
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, 12 June 2019 6:54 PM

To: 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SMJ 794 K-DOA: 13/4/2019

Dear Veron,

Kindly assist provide surveyor report as we assisting owner for UIL claim.

Thank you.

**Best Regards,
Kelvin Khoo
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Friday, 3 May 2019 11:25 AM
To: Claims Dept; SUR
Cc: (nora.khai@premiumauto.com.sg)
Subject: RE: OD CLAIM FOR SMJ 794 K-DOA: 13/4/2019

Dear Kelvin,

Please be informed vehicle excess \$600/-

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Thursday, 18 April 2019 12:12 PM
To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SMJ 794 K-DOA: 13/4/2019

Dear Kelvin,

As instructed by our client , please proceed to repair the **insured vehicle SMJ 794K (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 18 April 2019 7:48 AM

To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: OD CLAIM FOR SMJ 794 K

Dear Kelvin,

You may check with Victor.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>

Sent: Wednesday, 17 April 2019 6:36 PM

To: SUR <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SMJ 794 K

Dear All,

Kindly advise who is the OIC to follow up repair approval.

Thank you.

Best regards,

Kelvin Khoo

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Tuesday, 16 April, 2019 11:53 AM
To: 'SUR' <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OD CLAIM FOR SMJ 794 K

Dear All,

Survey was done today by Adrian, Kindly assist to follow up repair approval.

Attached is the repair estimate , CI , NRIC and DRIC for your kind reference.

Thank you.

Best regards,

Kelvin Khoo

Premium Automobiles Pte Ltd (Reg No 199902271W)

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