

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

**C**

## CASH TAX INVOICE

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Company Reg. No. 199902271W  
GST Reg. No. 199902271W

Ms DP Ishwar 68 Bayshore Road #15-02 Costa Del Sol Singapore 469986 469986	Invoice: 81239716	Account: C0018 (T 73586)
	Date : 23/07/2019	CASH SALES - INSURANCE
	Order : SMJ0794K	
	Term : 00	

Regn No: SMJ0794K (V 40485)	Regn Date: 21/02/2019	Mileage: 1829	WIP No.: 50028
Model: A4 SEDAN 2.0 TFSI 8W2ADG	Chassis: WAUZZZF4XKN000733	Engine: CVK 071519	Dept: U
You have been assisted by :- UB-Kelvin Khoo ( 138 )			

		Details	Qty	Unit Price	Amount
Q	EXC	Insurance Excess/Liability M: 8888	600.00	1.00	600.00

Parts	0.00			Sub-Total	600.00
Labour	0.00				
Sublet	0.00			7% GST	42.00
Menus	0.00				
Lubricant	0.00			<b>Grand Total</b>	<b>642.00</b>



Received by \_\_\_\_\_

For & on behalf of  
Premium Automobiles Pte Ltd

# Premium Automobiles

## Telefax

to **AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Motor Claims Dept**  
**Yr Ref: SMJ 794 K**

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/0487/2019/KK  
26 April 2019

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

1 total pages

**RE: CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER**

**Make & Model** : Audi A4 SEDAN 2.0 TFSI  
**Vehicle Chassis No.** : WAUZZZF4XKN000733  
**Vehicle Regn No.** : **SMJ 794 K**  
**Vehicle Mileage** : 1829 KM  
**Vehicle Owner** : Ms. Daswani Pooja Ishwar  
**Certificate No** : 1900017227  
**Own Damage Excess** : S\$642.00 (Inclusive 7% GST)  
**Accident Date** : 13/4/2019  
**Place** : Traffic Junction At Bayshore Road  
**Repair Cost** : \$  
**WIP No.** : 50028  
**Repairer’s Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte L  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer’s charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :   
**Time** : \_\_\_\_\_  
**Date** : 27/4

Your Ref: SCJ 855 R

26 April 2019

Ms. Daswani Pooja Ishwar  
68 Bayshore Road  
Singapore 469986

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Motor Claims Dept**

Dear Sir/Mdm,

**ACCIDENT INVOLVING SMJ 794 K / SCJ 855 R  
ON TRAFFIC JUNCTION AT BAYSHIRE ROAD  
ON 13 APRIL 2019.**

I, Daswani Pooja Ishwar, the registered owner of (Vehicle no.) – SMJ 794 K,  
hereby authorize Premium Automobiles Pte. Ltd to submit my claim of uninsured  
losses.

Your kind attention will be greatly appreciated.

Yours faithfully,



Ms. Daswani Pooja Ishwar

Copy to Norah Khai, Premium Automobiles Pte Ltd

**LETTER OF CLAIM FOR UNINSURED LOSS**

Insurance Company: AIG Asia Pacific Insurance Pte Ltd

Date: 26 April 2019

Attention: Claims Dept – Motor Claims Manager

Dear Sir/Madam,

**ACCIDENT INVOLVING SMJ 794 K / SCJ 855 R  
ON TRAFFIC JUNCTION AT BAYSHORE ROAD  
ON 13 APRIL 2019.**

I am the owner of vehicle number SMJ 794 K which was involved in the above accident with vehicle number SCJ 855 R which is insured with you at the time of accident.

The accident was caused as a result of negligence from your insured. Therefore, I am seeking compensation from you for my financial loss as itemized below.

Excess Payment for OD claim	: S\$ 642.00
Others GIA search	: S\$ 2.00
<b>Total</b>	<b>: S\$ <u>644.00</u></b>

I enclosed copies of relevant documents to support my claim.

I appreciate your prompt settlement of my claim within 14 days from the date hereof.  
Thank you.

Yours sincerely



Name : Ms. Daswani Pooja Ishwar  
68 Bayshore Road  
Singapore 469986  
Contact No: +65 90061921



# COVER NOTE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

The following risk described on this Cover Note is hereby HELD COVERED on the terms and conditions of the Policy issued to the Policyholder.

Name of Policyholder : DASWANI POOJA ISHWAR ✓  
 Period of Insurance : 21 Feb 2019 to 20 Feb 2020 ✓  
 Engine No. : CVK 071519 ✓  
 Chassis No. : WAUZZZF4XKN000733 ✓



Vehicle No. : **SMJ 794K**  
 Cover Note No. : 1900017227  
 Endorsement No. :  
 Issued Date : 21 Feb 2019

### ABOUT THE COVER

Make/Model : AUDI A4 Sedan 2.0 TFSI S tronic ✓  
 Engine Capacity/Tonnage : 1,984.00 CC ✓  
 Driver Restriction : NA  
 Sum Insured : Market Value  
 Off Peak Car : No  
 First Year of Registration : 2019  
 Insuring with COE/PARF : Yes

#### Person or Classes of Persons Entitled to Drive\*

- a) The Policyholder
  - b) Any other person who is driving on the Policyholder's order or with his/her permission.
- This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as 'Young and/or Inexperienced Driver Excess' ('YIDR') if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 6 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

Section 1  
Fire - \$0, Own Damage - \$1600 Theft - \$0, Flood Cover - \$0

Section 2  
Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)  
DASWANI POOJA ISHWAR : \$1600 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63682323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited



If you do not receive your Certificate of Insurance and policy documents within 30 days from the inception date stated on this cover note, please contact AIG immediately. We hereby certify that this Cover Note is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1939 (Malaysia). For Corporate Policies, this Cover Note is valid for 60 days from the commencement date of the period of insurance.

0504125200

PREMIUM LEASING - AP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte Ltd.

AIG Asia Pacific Insurance Pte. Ltd.  
AUTHORISED REPRESENTATIVE

Staffany Lee

Co. Reg. No. 201900000001 Company No. 201900000001 AIG Asia Pacific Insurance Pte. Ltd.

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES

**What can the 24-hour AIG Auto Emergency Hotline provide for you?**

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

**If no one is injured in the accident:**

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s)
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:**

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**What should I do in the event of an accident?**

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours of the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

**LOSS OF USE CAR REPLACEMENT BENEFIT**

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

**Steps to activate Loss of Use Car Replacement Benefit and Important Information**

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from Audi Customer Service Centre must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc)

**IMPORTANT NOTICE**

When you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S7921860Z



Name  
**RAJWANI JEETENDRA RATANCHAND**

Race  
**INDIAN**

Date of Birth **22-12-1979** Sex **M**

Country of Birth  
**INDIA**

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S7921860Z**

Name  
**RAJWANI JEETENDRA RATANCHAND**

Birth Date: **22 Dec 1979**  
Issue Date: **13 Aug 2010**

001883450H

(Owner)

3216040

NRIC No: **S7921860Z**

Blvd Group **B+** Date of issue **21-11-2000**

68 BAYSHORE ROAD #15-02  
SINGAPORE 469986

NRIC No: **S7921860Z** Date: **10/04/2019**

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3A Motor cars without clutch pedals (Auto) =< 3000kg with =< 7 passengers, exclusive of the driver; and other motor vehicles without clutch pedals =< 2500kg 13 Aug 2010

NP 428A

Licence No: S7921860Z

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S7931149I



Name

DASWANI POOJA ISHWAR

Race

INDIAN

Date of birth

18-10-1979

Sex

F

S7931149I

Country of birth

SINGAPORE

*(Owner)*

4477610



NRIC No. S7931149I



Date of issue

20-10-2009

68 BAYSHORE ROAD #15-02  
SINGAPORE 489986

NRIC No: S7931149I

Date: 10/04/2019