

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 7 August 2019 8:43 AM
To: 'claims@premiumauto.com.sg'
Cc: SUR
Subject: RE: OD CLAIM FOR SMJ 794 K-DOA: 13/4/2019
Attachments: Adjuster Report.pdf; photo.pdf

Dear Ezuwan Huzaini,

Refer attach survey report.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 5 August 2019 5:00 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SMJ 794 K-DOA: 13/4/2019

Hi Veron,

Is the report already done? Can forward us the report?

Thank you.

Best Regards,
Ezuwan Huzaini
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Thursday, 1 August 2019 10:48 AM
To: claims@premiumauto.com.sg
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SMJ 794 K-DOA: 13/4/2019

Dear Ezuwan Huzaini,

Midst of preparing report.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 1 August 2019 10:41 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SMJ 794 K-DOA: 13/4/2019

Dear Veron,

Able to pass me the survey report?

Thank you.

Best Regards,
Ezuwan Huzaini
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

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From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 29 July 2019 3:18 PM

To: 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>

Cc: 'SUR' <sur@lkkauto.com>

Subject: RE: OD CLAIM FOR SMJ 794 K-DOA: 13/4/2019

Dear Veron,

As per below email, Kee siang already forwarded the LOD. Kindly provide us the surveyor report asap

Thank you.

Best Regards,
Ezuwan Huzaini
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 26 July 2019 10:42 PM
To: 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>
Cc: 'SUR' <sur@lkkauto.com>; Claims <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SMJ 794 K-DOA: 13/4/2019

Dear Veron,

Attached LOD for your reference, Please provide use the surveyor report asap.

We will pass the original to Adrian by hand, Keep a look out on Monday.

**Best Regards,
Kee Siang
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Tuesday, 23 July, 2019 3:31 PM
To: Claims <claims@premiumauto.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SMJ 794 K-DOA: 13/4/2019

Dear Kelvin,

Please provides repair invoice.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 23 July 2019 3:12 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: Claims <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SMJ 794 K-DOA: 13/4/2019

Dear Veron,

Was the surveyor report done?

Thank You.

**Best Regards,
Kelvin Khoo
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183
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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Tuesday, 23 July, 2019 9:43 AM
To: 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>
Cc: Claims <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SMJ 794 K-DOA: 13/4/2019

Dear Veron,

Attached is the amend invoice and Discharge Voucher, kindly assist to let us have surveyor report.

Thank You.

**Best Regards,
Kelvin Khoo
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 18 June, 2019 8:28 AM

To: 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SMJ 794 K-DOA: 13/4/2019

Dear Veron,

Attached is the recovery statement for your kind reference.

Thank you.

Best Regards,
Kelvin Khoo
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Tuesday, 18 June 2019 8:25 AM
To: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SMJ 794 K-DOA: 13/4/2019

Dear Kelvin,

Kindly provides us invoice and DV.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 18 June 2019 8:21 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SMJ 794 K-DOA: 13/4/2019

Dear Veron,

Any update on surveyor report ?

Thank you.

Best Regards,
Kelvin Khoo
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 12 June 2019 6:54 PM
To: 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SMJ 794 K-DOA: 13/4/2019

Dear Veron,

Kindly assist provide surveyor report as we assisting owner for UIL claim.

Thank you.

Best Regards,
Kelvin Khoo
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
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http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Friday, 3 May 2019 11:25 AM
To: Claims Dept; SUR
Cc: (nora.khai@premiumauto.com.sg)
Subject: RE: OD CLAIM FOR SMJ 794 K-DOA: 13/4/2019

Dear Kelvin,

Please be informed vehicle excess \$600/-

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 18 April 2019 12:12 PM

To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: OD CLAIM FOR SMJ 794 K-DOA: 13/4/2019

Dear Kelvin,

As instructed by our client , please proceed to repair the **insured vehicle SMJ 794K (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 18 April 2019 7:48 AM

To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: OD CLAIM FOR SMJ 794 K

Dear Kelvin,

You may check with Victor.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>

Sent: Wednesday, 17 April 2019 6:36 PM

To: SUR <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SMJ 794 K

Dear All,

Kindly advise who is the OIC to follow up repair approval.

Thank you.

Best regards,

Kelvin Khoo

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 16 April, 2019 11:53 AM

To: 'SUR' <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: OD CLAIM FOR SMJ 794 K

Dear All,

Survey was done today by Adrian, Kindly assist to follow up repair approval.

Attached is the repair estimate , CI , NRIC and DRIC for your kind reference.

Thank you.

Best regards,

Kelvin Khoo

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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