

INSURANCE

INS. CASE OWNER

sheini

CC 4/111900

6749

LKK

IDAC

Surveyor

WJ

DOE

ASSIGNMENT

16/4/19

Date / Time

16/4/19

Registered in Merimen

16/4/19

Pre-assign / CCU / FTE



Insured Vehicle No.

5th 19320

Name of Insured

CTP

Insured Tel No.

HP:

Excess Sec II : \$

D.O.A:

17/4/19

Is driver the owner?

(YES / NO)

Nature of Accident :

If NO, Driver Name / Age : UM 30m4 PER

Driver Tel No. :

(V/L: YES / NO)

Claim No. :

MCT1904085

Policy No. :

MCT1904085

Make / Model :

Hyundai

Place of Accident :

Wymore DE TMS ORTHOGAS

120

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability :

% Final ? Yes / No

SHB 185u



INSRS

WSP:

Tel :

Liability :

RMKS:

SMKT



INSRS

WSP:

Tel :

Liability :

RMKS:



INSRS

WSP:

Tel :

Liability :

RMKS:



INSRS

WSP:

Tel :

Liability :

RMKS:

Date/ Time

8/5 - Seek liability from III - Pending approval
LOD in
4/12 - Full PACC RT type report
5/1 - Pending mandate approval
6/1 - off 6/1 2330 (Ready acceptance)
7/1 - settle 6/1 2330. file pacc su li send DV.

STAGE

DATE / PIC

Non-Reporting Itr (1st)

Non-Reporting Itr (2nd)

Non-Reporting Itr (Final)

Notification Itr (if non-pickup)

Call GI

After call Itr to GI

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to GI

Authorization To Act

Release Voucher

Final Repair Bill

Car Rental Invoice

Towing Invoice

LTA / GIA

Medical Bill

PIL

Mandate/Reject Instruction

LOD

Payment Breakdown Form

Post-Repair Photos

Others

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

US

\$5 1700

(5 days) Reduction: 2330.22 + 68

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No. : 26A

If NO or B 28, Ass. Lia :

Repair Cost:

\$5

1700.00

01's passenger open door hit TP vehicle

Loss of Rental (LOR):

\$5

635.58

(6 days) x \$105.93

Loss of Use (LOU):

\$5

-

(5 x days)

Loss of Income (LOI):

\$5

-

(5 x days)

LOR only

☒

LOU only

☐

LOR + LOU

☐

LOR + LO

☐

(Tick only one)

GIA/LTA Search

\$5

-

Medical:

\$5

-

Disbursement:

\$5

-

(e.g. Tow/ Independent)

Legal Cost:

\$5

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

\$250

Total:

\$5

2330.58

Global Sum \$5:

2330.00

FINAL PAYMENT

Date/Time:

Confirm with:

Confirm by:

Payee 1:

\$5

2330.00

Name 1:

SMKT Taxis Pte Ltd

Email

Call

Payee 2 (Strike if N.A.):

\$5

Name 2:

Payee 3 (Strike if N.A.):

\$5

Name 3:

REF: III

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s: _____

of _____

Insured _____

Policy No. _____

Claims No. _____

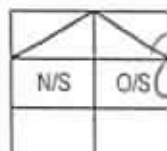
Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or NoLump Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHB185UYr Regn: 10 Sep 2014Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Toyota Priuscc 1797Colour: maroon

A/C: Insured / Std / NI / NA

Sp. Reading: 798569

T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: _____

JTDKN36U505748767Gen. Cond: Good / Fair / Poor / BurntSteering: Insider / Jammed / Leaked / Burnt orBrake: Insider / Jammed / Leaked / Burnt orModi: Nil / S/R / STD A/Rim orTyre Size: F: 195/65R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Chilles

Front

Rear

R/Bal. 6 mmR/Bal. 6 mmL/Bal. 6 mmL/Bal. 6 mmD.O.A. 13/4/19D.O.A. 16/4/19

Survey held at

SmtDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooflop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

4/5 \$1200/- (Red = \$8571.22 / 68%)04/19/2049SHA19320* 3 repair days + 1 PH + 1 Sunday + 1 PRS = 6 days.

Date/Time. File Pass to?

☐ : Preli. Report

Days Of Repair:

If

☐ : Final Report

Resurvey No. of Trip:

Survey Fee:

Date/Time. File Return to?

Transportation:

2)

Add Fee: ☐ : Site Insp (\$) S + PS \$☐ : Interview (\$

) Photos

☐ : Tech. Invs (\$

) Others

☐ : Weekend (\$

)

Report Format :

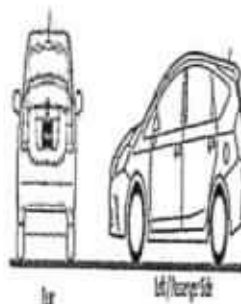
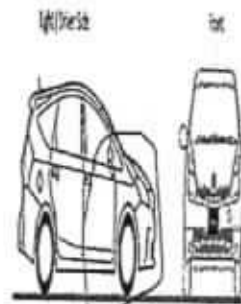
Lump Sum / I.B.I: (\$

TOTAL

cecilia

Section A - Accident Details

Registration Number	SHB165U
Case Reference Number	TAX/04/19/2049
Registration Date	10/9/2014
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	CHOO KIM PENG
Type of Accident	Others
Accident Date and Time	13/4/2019 3:50 AM
Accident Reported Date and Time	13/4/2019 8:52 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle Issued?	No
Job Card Number	24101038
Special Instruction to ARC, if any	TP/III
Prepared Date and Time	15/4/2019 1:25 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



3/2/19

L/S \$1700/- 3 days.

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$845.00	\$400.00
Total Spray Cost	\$936.00	\$400.00
Total Spare Part Cost	\$1,974.74	\$604.21
Total Other Cost	\$1,021.88	\$316.88
TOTAL COST	\$4,777.62	\$1,721.09
Lump Sum Total	\$5,800.00	\$1,700.00 (L/S)
Number of Repair Days	6.0	3.0
Prepared / Adjusted By	Tuck Foo Kok	Hwee Jie (LKK) / III
ARC / Surveyor Sign Off Date	16/04/2019 2:06 PM	16/04/2019 1:38 PM
Signature		
Remarks		L/S REPAIR, PHOTO AFTER PAINT.

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1905-0209	Invoice Number	
Quotation Date	10.05.2018	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works		
Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR RH PORTION	\$845.00	\$400.00
Total Labour	\$845.00	\$400.00

Part 2 - Spray Painting & Panel Beating Related Works		
Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT FENDER RH	\$378.00	\$200.00
TO RESPRAY FRONT DOOR RH	\$378.00	\$200.00
TO RESPRAY VIEW MIRROR	\$180.00	\$0.00
Total Spray Painting & Panel Beating	\$936.00	\$400.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense		
Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$0.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00	\$20.00
TO TRANSFER DOOR MECHANISM	\$120.00	\$0.00
TO PROVIDE LABOUR & MATERIAL FOR SOLAR FILM (NET)	\$125.00	\$0.00
TO REMOVE & REFIX FRONT LHS/RHS QUATER GLASS	\$120.00	\$0.00
TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER (NET)	\$296.88	\$296.88
TO REMOVE AND REFIT WIRE HARDESS	\$120.00	\$0.00
TO WASH AND VACUUM	\$60.00	\$0.00
Total Other Costs	\$1,021.88	\$316.88

Part 4 - Spare Parts / Material Usage									
Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		53801-47050	FENDER FRT/RH	1.00	\$723.40	25.00	\$542.55	Replace	Replace
		75374-47051	NAME PLATE (HYBRID)	1.00	\$51.90	25.00	\$38.93	Replace	Replace
		53875-47030	FENDER LINER FRT/RH	1.00	\$171.70	25.00	\$128.78	Replace	Replace
		53828-47060	PROTECTOR, FRONT FENDER SIDE PANEL LH	0.00	\$114.80	0.00	\$0.00	Replace	Check
		67001-47070	DOOR FRT/RH	1.00	\$894.40	100.00	\$0.00	Replace	Repair
			STICKER DECAL SMRT (DOOR)	1.00	\$60.00	25.00	\$45.00	Replace	Replace
		68740-12120	HINGE LOWER LHF, DOOR	0.00	\$90.10	0.00	\$0.00	Replace	Not Given
		68720-15151	HINGE UPPER LHF, DOOR	0.00	\$80.50	0.00	\$0.00	Replace	Not Given
		68610-47021	CHECK ASSY, FR DOOR	0.00	\$159.30	0.00	\$0.00	Replace	Not Given
		87910-47330	MIRROR ASSY, RH	0.00	\$1,307.10	0.00	\$0.00	Replace	Not Given
		879157-4010	COVER, OUTER MIRROR, RH	0.00	\$107.40	0.00	\$0.00	Replace	Not Given
		81730-52090	MIRROR LAMP RH	0.00	\$65.30	0.00	\$0.00	Replace	Not Given
		62110-47021	QUARTER GLASS FRT/RH	0.00	\$234.90	0.00	\$0.00	Replace	Not Given
			SEALANT W/SCREEN	0.00	\$37.00	0.00	\$0.00	Replace	Not Given
Total					\$4,088.50		\$755.26		

755.26
 - 20%
 604.21
 + 400.00
 + 716.88
 1721.09
 45\$ 1700/-

[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Company

Owner ID: 5369K

Vehicle Details

Vehicle No.: SHB185U

Vehicle to be Exported: No

Intended Deregistration Date: 17 Apr 2019

Vehicle Make: TOYOTA

Vehicle Model: PRIUS TAXI (SMRT)

Primary Colour: Maroon

Manufacturing Year: 2014

Engine No.: 2ZR6124464

Chassis No.: JTDKN36U505748767

Maximum Power Output: 100.0 kW (134 bhp)

Open Market Value: \$32,920.00

Original Registration Date: 10 Sep 2014

First Registration Date: 10 Sep 2014

Transfer Count: 0

Actual ARF Paid: \$8,088.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 09 Sep 2022

PARF Rebate Amount: \$6,066.00

Intended COE Rebate Details

COE Expiry Date: 09 Sep 2022

COE Category: A - Car up to 1600cc & 97kW (130bhp)

COE Period(Years): 8

PQP Paid: \$50,704.00

COE Rebate Amount: \$21,523.00

Total Rebate Amount: \$27,589.00

Message

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 17 Apr 2019

OK



Case Details

Case Reference Number : TAX/04/19/2049
 Type of Repair : Accident Repair
 Vehicle Registration Number : SHB165U

Company Type : SMRT Taxis Pte Ltd
 Estimation ID : EST-6483-ID
 Assigned By : Taxi Claims Manager Team

Insurance Company Name : India International Insurance Pte Ltd
 Accident Date and Time : 12/04/2019 07:50 PM
 Vehicle Age(In Months) : 55

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation								Surveyor Approval		
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			FENDER FRT/LH	1	723.40	723.40	25.00	542.55	Replace	1	542.55	Replace	• / OD
One Time Key In	Main			NAME PLATE (HYBRID)	1	\$1.90	\$1.90	25.00	38.92	Replace	1	38.92	Replace	• / APC
One Time Key In	Main			FENDER LINER FRT/LH	1	171.70	171.70	25.00	128.77	Replace	1	128.77	Replace	• / CRU
One Time Key In	Main			PROTECTOR, FRONT FENDER SIDE PANEL LH	1	114.50	114.50	25.00	85.88	Replace	0	0	Check	• X NAI
One Time Key In	Main			DOOR FRT/LH	1	894.40	894.40	25.00	670.80	Replace	1	0	Repair	• X R
One Time Key In	Main			STICKER DECAL SMRT (DOOR)	1	45.00	45.00	25.00	45.00	Replace	1	45.00	Replace	• / APC
One Time Key In	Main			HINGE LOWER LHF, DOOR	1	90.10	90.10	25.00	67.57	Replace	0	0	Not Given	• X N/A
One Time Key In	Main			HINGE UPPER LHF, DOOR	1	80.50	80.50	25.00	60.38	Replace	0	0	Not Given	• X N/A
One Time Key In	Main			CHECK ASSY, FR DOOR,	1	150.30	150.30	25.00	112.73	Replace	0	0	Not Given	• X N/A
One Time Key In	Main			MIRROR ASSY, RH	1	1,307.10	1,307.10	25.00	980.32	Replace	0	0	Not Given	• X NN
One Time Key In	Main			COVER, OUTER MIRROR, RH	1	107.40	107.40	25.00	80.55	Replace	0	0	Not Given	• X NN

Total Spare Part Cost 3,085.42

Surveyor Total 755.24

Lump Sum Discount (%) 20.00

Lump Sum Dis (%) 20

Final Spare Part Cost 2,468.34

Final Sur Total 604.19

BOM Type	Coating Type	Portion	Material Number	SMRT Recommendation		Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Approval			
				Part Name								Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			MIRROR LAMP RH		1	65.30	65.30	10.00	58.77	Replace	0	0	Not Given	X NN
One Time Key In	Main			QUARTER GLASS FRT/RH		1	234.90	234.90	25.00	176.18	Replace	0	0	Not Given	X NN
One Time Key In	Main			SEALANT W/SCREEN		1	37.00	37.00	0.00	37.00	Replace	0	0	Not Given	X NN
Total Spare Part Cost										3,083.42	Surveyor Total				
Lump Sum Discount (%)										20.00	Lump Sum Dis (%)				
											20				
Final Spare Part Cost										2,468.34	Final Sur Total				
											604.18				

Labour's Cost Detail

S.No.	Coating Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR RH PORTION	845.00	400	
Total:			845.00	400.00	

Spray Cost Detail

S.No.	Coating Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO RESPRAY FRONT FENDER RH	378.00	200	
2	Main	TO RESPRAY FRONT DOOR RH	378.00	200	
3	Main	TO RESPRAY VIEW MIRROR	180.00	0	
Total:			936.00	400.00	

Other Cost Detail

S.No.	Coating Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0	
2	Main	TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	20	AK
3	Main	TO TRANSFER DOOR MECHANISM	120.00	0	
4	Main	TO PROVIDE LABOUR & MATERIAL FOR SOLAR FILM (NET)	125.00	0	NN
5	Main	TO REMOVE & REFIX FRONT LHS/RHS QUATER GLASS	120.00	0	
6	Main	TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER(NET)	296.88	296.88	AK
Total:			1,021.88	316.88	

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
7	Main	TO REMOVE AND REFIT WIRE HARDESS	120.00	0	
8	Main	TO WASH AND VACUUM	60.00	0	
Total:			1,021.88	316.88	

Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	2,468.34	604.19
Total Labour Cost	845.00	400.00
Total Spray Painting	936.00	400.00
Other	1,021.88	316.88
Overall Total	5,271.22	1,721.07
Lump Sum Repair Option		
Lump Sum Total	3,250.00	1,700.00
Surveyor Approved Amount		1,700.00
No of Repair Days*	6	3
Remarks		US REPAIR, PHOTO AFTER PAINT
Surveyor Name		Howe Jie
Signature		
Survey Date	16/04/2019	

Save

Clear

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, 16 April 2019 12:04 PM
To: Shanti B Thaiyal Nayagi (Auto Svcs/Claims & IA/Claims & IA/Taxis); 'sur@lkkauto.com'; Admin-D (LKKAuto)
Cc: Sherini Pillai
Subject: RE: SHB185U - Survey (III)
Attachments: 2049 - 185.pdf

12:38pm @ 16/4/19
vehicle in
sur @ free for
person @ shanti

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SHB185U and let us have your report urgently.

This claim will be handled by Ms Sherini.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street, #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Shanti B Thaiyal Nayagi (Auto Svcs/Claims & IA/Claims & IA/Taxis) [mailto:BThaiyalN@smrt.com.sg]
Sent: 16 April, 2019 10:02 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: RE: SHB185U - Survey (III)

Dear Sir / Mdm,

We agree to your proposal.

Thank you & Regards
Shanti
SMRT Automotive Services PTE LTD
Accident Reporting Center (Claims Dept)
6866 2671/2 | bthaiyaln@smrt.com.sg



From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]
Sent: 16/04/2019 09:20
To: Shanti B Thaiyal Nayagi (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Subject: RE: SHB185U - Survey (III)

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Shanti B Thaiyal Nayagi (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:BThaiyalN@smrt.com.sg>]
Sent: 16 April, 2019 8:59 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Kok Tuck Foo (Auto Svcs/ARC/AR & SC/Taxis) <TuckFoo@smrt.com.sg>; Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis) <YeoPohsuan@smrt.com.sg>; Koo Yew Chung (Auto Svcs/ARC/AR & SC) <YewChung@smrt.com.sg>; Phua Zhi Yang (Auto Svcs/ARC/AR & SC/Taxis) <ZhiYang.Phua@smrt.com.sg>; Grace Ng Siu Ching (Auto Svcs/ARC/AR & SC/Taxis) <ngsiuching@smrt.com.sg>; Chew Tuck Loong Kelvin (Auto Svcs/ARC/AR & SC/Taxis) <ChewTuckLoongKelvin@smrt.com.sg>; Lim Kha Chiew (Auto Svcs/ARC/AR & SC/Taxis) <limkhachiew@smrtlan.com.sg>; Lim Wei Siong (Auto Svcs/Claims & IA/Claims & IA/Taxis) <weisiong@smrt.com.sg>; Chin Kim Ming (Auto Svcs/ARC/AR & SC/Taxis) <kimming.chin@smrt.com.sg>
Subject: RE: SHB185U - Survey (III)

Dear Sir / Mdm

Kindly arrange to survey the vehicle **SHB185U** within 48 hours according to GIA guide line, involving your insured **SHA1932D**

VEHICLE IS IN WOODLANDS

Regards



Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Registration No. 198703792-K

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*SHB185U (MCT19040845)
[SHA1932D]
TP
SMRT TAXIS PTE LTD
Apr 13 2019 3:00AM
[COMFORT TRANSPORTATION PTE LTD]
SMRT Automotive Services Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 08/05/2019 17:02 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - SHB185U - Claim Handler: Sherini Pillai

Approved:0.00.

Print Received Message

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Approved:0.00.

Poh Kin (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Thursday, 27 June 2019 12:27 PM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 13/4/2019 involving SHB 185U & SHA 1932D ((III's insured)
Our Ref: TAX/04/19/2049/lg
Attachments: TAX 04 19 2049.pdf
Categories: clear

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$1700.00
Loss of Rental	\$953.37 (9 days x \$105.93)
Total	\$2653.37

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) Police/GIA reports
- 4) Accident vehicle laid-up report
- 5) Hirer's letter of authorisation

Our hirer is claiming his injury and loss of income through his own lawyer.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



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[SHA1932D]**

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SMRT TAXIS PTE LTD

Apr 13 2019 3:00AM

[COMFORT TRANSPORTATION PTE LTD]

SMRT Automotive Services Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 15/01/2020 14:04 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2335.58) - SHB185U - Claim Handler: Sherini Pillai

Approved:2335.58.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	02 May 2019 Edit Reg		16 Apr 2019 00:00 Edit Adj Rpt	\$S\$1,700.00 Edit Estimates	\$S\$1,700.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Main Claimant:	SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K								
Vehicle Reg. No.:	SHB185U	Date of Loss:	13/04/2019 03:00 - :59 [55 Months and 3 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19040845	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHA1932D	Policy No. (Claimant):	D-19093197MFSH						
		Excess:							
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai]								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 26/04/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- III_SG (15/01/2020): Alert - Adj Mandate Approved (\$2335.58) - SHB185U - Claim Handler: Sherini Pillai - III_SG (08/05/2019): Alert - Adj Mandate Approved (\$0.00) - SHB185U - Claim Handler: Sherini Pillai									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHB185U (MCT19040845)
[SHA1932D]
TP
SMRT TAXIS PTE LTD
Apr 13 2019 3:00AM
[COMFORT TRANSPORTATION PTE LTD]
SMRT Automotive Services Pte Ltd

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1	23/04/19 10:18	General View		Load JPG	☒
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3	23/04/19 10:18	General View		Load JPG	☒
4	23/04/19 10:18	General View		Load JPG	☒
5	23/04/19 10:18	General View		Load JPG	☒
6	23/04/19 10:18	General View		Load JPG	☒
7	23/04/19 10:18	General View		Load JPG	☒
8	23/04/19 10:18	General View		Load JPG	☒
9	23/04/19 10:18	General View		Load JPG	☒
10	23/04/19 10:18	General View		Load JPG	☒
11	23/04/19 10:18	General View		Load JPG	☒
12	23/04/19 10:18	General View		Load JPG	☒
13	23/04/19 10:18	General View		Load JPG	☒
14	03/06/19 10:14	Photo After Spray		Load JPG	☒
15	03/06/19 10:14	Photo After Spray		Load JPG	☒
16	03/06/19 10:14	Photo After Spray		Load JPG	☒
17	03/06/19 10:14	Photo After Spray		Load JPG	☒
18	03/06/19 10:14	Photo After Spray		Load JPG	☒

Documentation				1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	16/04/19 14:07	EMAIL FROM III DD 16042019		Load PDF	
2	16/04/19 14:07	TP GIA REPORT		Load PDF	
3	22/04/19 18:30	TP ESTIMATE- MARKED		Load PDF	
4	04/12/19 18:04	LOD AND OTHER DOCUMENTS		Load PDF	
5	02/01/20 14:25	WORKSHOP INVOICE		Load PDF	
6	02/01/20 14:25	RENTAL RECEIPT		Load PDF	
7	02/01/20 14:25	RENTAL MILEAGE		Load PDF	
8	20/02/20 09:08	AUTHORISATION TO ACT FORM		Load PDF	
9	20/02/20 09:08	DISCHARGE VOUCHER		Load PDF	
10	20/02/20 09:08	LOD		Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	02/05/19 10:34	Singapore Accident Statement - OID		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19006749/JGS3N2

Date: 20/02/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant SHB185U Insured Vehicle No: SHA1932D
 Vehicle No : SHB185U
 Date of Loss: 13/04/2019 Nature of Claim: TP Claim No: MCT19040845

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHB185U
 Make & Model: TOYOTA PRIUS TAXI, 1.8 (A) Engine No: 2ZR6124464
 Reg. Date: 10/09/2014 (Man. Year: 2014) Chassis No: JTDKN36U505748767
 Colour: Maroon Odometer: 798569 km
 Engine Capacity: 1797 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: Chilles 6 mm Rear Left Side: Chilles 6 mm
 Front Right Side: Chilles 6 mm Rear Right Side: Chilles 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,510.38	1,052.14	3,458.24	76.67
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,381.00	820.00	1,561.00	65.56
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	6,891.38	1,872.14	5,019.24	72.83
Approved Total (Overridden) (S\$)		1,700.00		
Nett Amount (S\$)	6,891.38	1,700.00	5,191.38	75.33
+ Car Rental (6.0 x S\$105.93/day) (S\$)		635.58		
Nett Liability (S\$)		2,335.58		
Global Sum Settlement (S\$)		2,330.00		

INSPECTION

Date of Assignment: 16/04/2019
 Date Inspected: 16/04/2019 Inspected At: SMRT Automotive Services Pte Ltd (Woodlands)
 60 Woodlands Industrial Park E4
 Singapore 757705

Estimated Period of Repair: 3.0 days

Adjuster: CHEN TSUE YEE

Manager: Chong Pui Lin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 02 Jan 2020)
Parts:	144	TOYOTA PRIUS TAXI 1.8 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHB185U)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FENDER FRT/LH (DISC 25%)	Dented	723.40 F	*542.55 F
2	1		*NAME PLATE (HYBRID) (DISC 25%)	Necessary	51.90 F	*38.93 F
3	1		*FENDER LINER FRT/LH (DISC 25%)	Crushed	171.70 F	*128.78 F
4	1		*STICKER DECAL SMRT (DOOR) (DISC 25%)	Necessary	60.00 F	*45.00 F
5	1		*ADVERTISEMENT STICKER (SN)	Necessary	296.88 F	*296.88 F
6	1		*PROTECTOR FRONT FENDER SIDE PANEL LH	Not Necessary	114.50 F	*- F
7	1		*HINGE LOWER LHF,DOOR	Not Necessary	90.10 F	*- F
8	1		*HINGE UPPER LHF,DOOR	Not Necessary	80.50 F	*- F
9	1		*CHECK ASSY ,FR DOOR	Not Necessary	150.30 F	*- F
10	1		*MIRROR ASSY ,RH	Not Necessary	1,307.10 F	*- F
11	1		*COVER OUTER MIRROR ,RH	Not Necessary	107.40 F	*- F
12	1		*MIRROR LAMP RH	Not Necessary	65.30 F	*- F
13	1		*QUARTER GLASS FRT/RH	Not Necessary	234.90 F	*- F
14	1		*SEALANT W/SCREEN	Not Necessary	37.00 F	*- F
15	1		*DOOR FRT/LH	Repair	894.40 F	*- F
16	1		*SOLAR FILM	Not Necessary	125.00 F	*- F

F=Franchise part.

Total Parts (S\$)	4,510.38	1,052.14
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING & BODY WORK	New	845.00	400.00
2	SPRAY PAINT	New	936.00	400.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	0.00
4	TO APPLY RUST-PROOFING ON AFFECTED AREA	New	100.00	20.00
5	TO TRANSFER DOOR MECHANISM	New	120.00	0.00
6	TO REMOVE & REFIX FRONT LHS/RHS QUARTER GLASS	New	120.00	0.00
7	TO REMOVE AND REFIT WIRE HARDESS	New	120.00	0.00
8	TO WASH AND VACUUM	New	60.00	0.00
Gross Labour Cost (S\$)			2,381.00	820.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >