

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Monday, 15 July, 2019 5:00 PM  
**To:** Md Noor, Norsiah  
**Cc:** Suwanna (LKK Auto); Gan, Angiegeokling; Vic (LKKAUTO); Admin A; Jimmy Chen (LKK Auto)  
**Subject:** RE: Our Ref: 1798607035SG(003) - Non-Reporting LKK REF CC6/AIG19006747/Ahb3  
**Attachments:** 1st Reminder Letter.pdf

Dear Norsiah,

We refer to your below email.

Please be informed that we had already sent out 1<sup>st</sup> reminder letter to Insured for accident report. Till date, we are still pending for his GIA report.

We called the Insured company, spoke to one of the staff and we were informed that their driver will come to lodge the GIA report asap.

We will continue to follow up on the matter.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Md Noor, Norsiah [mailto:Norsiah.MdNoor@aig.com]  
**Sent:** Monday, 15 July, 2019 4:30 PM  
**To:** Asher Sng (LKKAUTO); Vic (LKKAUTO)  
**Cc:** Suwanna (LKK Auto); Gan, Angiegeokling  
**Subject:** RE: Our Ref: 1798607035SG(003) - Non-Reporting  
**Importance:** High

Dear Vic,

Please update status.

We have received BI claim which they are chasing for settlement.

Thank you

Kind regards  
Norsiah

**Norsiah Md Noor**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way #08-16 Singapore 079120  
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**From:** Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]  
**Sent:** Wednesday, July 3, 2019 9:10 AM  
**To:** Md Noor, Norsiah <[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Cc:** Suwanna (LKK Auto) <[Suwanna@lkkauto.com](mailto:Suwanna@lkkauto.com)>  
**Subject:** [EXTERNAL] RE: Our Ref: 1798607035SG(003) - Non-Reporting

**This message is from an external sender; be cautious with links and attachments.**

Hi Norsiah,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Vic,**

**Kindly assist.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Md Noor, Norsiah <[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)>  
**Sent:** Wednesday, 3 July 2019 8:29 AM  
**To:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** Our Ref: 1798607035SG(003) - Non-Reporting

Dear Asher,

Refer to the above.

Please assist to send follow-up letter to insured.

Thank you

Kind regards  
Norsiah

**Norsiah Md Noor**  
**AIG**

Complex Claims Examiner  
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