Celine Fong (LKKAuto)

From: Admin-D (LKKAuto)

Sent: Thursday, 16 May 2019 10:56 AM

To: 'Mohd Rizal, Nur Mariah Huibrechts'; assignments

Cc: 'Hor, Yinrul'; 'Md Ishak, Mohd Imran'; 'Parthiban, Theerthan'; 'Chin, Lee-Ying'; Celine Fong (LKKAuto);

Admin A

Subject: RE: SFP7000Z - Change of repairer | D.O.A.: 13/04/2019

Dear Sir/Mdm,

Thank you for the email.

We will close this file at our end without billing.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Thursday, 16 May 2019 10:46 AM

To: Mohd Rizal, Nur Mariah Huibrechts < Nur Mariah Huibrechts. Mohd Rizal @aig.com >; assignments

<assignments@lkkauto.com>

Cc: Hor, Yinrul <Yinrul.Hor@aig.com>; Md Ishak, Mohd Imran <Imran.Ishak@aig.com>; Parthiban, Theerthan

<Theerthan.Parthiban@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Celine Fong (LKKAuto)

<celinefong@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SFP7000Z - Change of repairer | D.O.A.: 13/04/2019

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

By copy to assignment team.

Please check and revert.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Mohd Rizal, Nur Mariah Huibrechts < Nur Mariah Huibrechts. Mohd Rizal @aig.com >

Sent: Thursday, 16 May, 2019 10:16 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: Hor, Yinrul < Yinrul.Hor@aig.com >; Md Ishak, Mohd Imran < Imran.Ishak@aig.com >; Parthiban, Theerthan

<<u>Theerthan.Parthiban@aig.com</u>>; Chin, Lee-Ying <<u>Lee-Ying.Chin@aig.com</u>>

Subject: SFP7000Z - Change of repairer | D.O.A.: 13/04/2019

Dear Mei Kwan,

Our in-house surveyor has inspected the vehicle.

I believe the TP has changed the workshop from Performance Motors to McWell Ventures Pte Ltd.

Please advise the reason of proceeding to survey the vehicle even though workshop has been changed.

Thank You.

Regards,

Mariah Huibrechts

AIG

Senior Claims Examiner II SG Claims Operations - Auto | AIG Shared Services

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Tuesday, May 14, 2019 10:50 AM

To: Hor, Yinrul

Cc: Abu Kassim, Noor Mariesa; Lim, Sheng Yang; Md Ishak, Mohd Imran; Chan, Yoke Shi; Mithoosingh,

Aashweenjeetkaur; Azlan, Syazairdina; Poh Kin (LKKAuto); Suwanna (LKK Auto); Admin A

Subject: [EXTERNAL] RE: SFP7000Z - Change of repairer | D.O.A.: 13/04/2019 *** LKK REF: CC3/AIG19006746/T1fa3

This message is from an external sender; be cautious with links and attachments.

Hi Viviane.

Yes. TP claimant has changed workshop to Mcwell Ventures Pte Ltd. Our surveyor has surveyed TP vehicle yesterday.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hor, Yinrul

Sent: Tue, 14 May 2019 01:11:58 +0000 To: Suwanna@lkkauto.com, Admin A

Cc: Abu Kassim, Noor Mariesa, Lim, Sheng Yang, Md Ishak, Mohd Imran, Chan, Yoke Shi, Mithoosingh,

Aashweenjeetkaur, Azlan, Syazairdina

Subject: RE: SFP7000Z - Change of repairer | D.O.A.: 13/04/2019

Hi Suwanna,

May I know any updates for this case?

Kindly assist on this.

Thanks & Regards,

Yin Rul, Hor (Viviane)

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations - Auto

Yinrul.Hor@aig.com | www.aig.sg

From: Hor, Yinrul

Sent: Monday, May 13, 2019 12:01 PM

To: Suwanna@lkkauto.com; Admin A (admin-a@lkkauto.com)

Cc: Abu Kassim, Noor Mariesa; Lim, Sheng Yang; Md Ishak, Mohd Imran; Chan, Yoke Shi; Mithoosingh,

Aashweenjeetkaur; Azlan, Syazairdina

Subject: aigencrypt SFP7000Z - Change of repairer | D.O.A.: 13/04/2019

Hi Suwanna,

We received TP claim SFP7000Z claiming against our insured SJV8383H vehicle from another workshop which is Mcwell Ventures Pte Ltd.

Kindly verify whether TP vehicle SFP7000Z has changed workshop from Performance Motors Limited.

Thanks & Regards,

Yin Rul, Hor (Viviane)

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations - Auto

Yinrul.Hor@aig.com | www.aig.sg

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From: Hor, Yinrul < Yinrul.Hor@aig.com > Sent: Tuesday, 14 May, 2019 9:12 AM

To: Suwanna (LKK Auto) < <u>Suwanna@lkkauto.com</u>>; Admin A < <u>admin-a@lkkauto.com</u>>

Cc: Abu Kassim, Noor Mariesa < NoorMariesa.AbuKassim@aig.com; Lim, Sheng Yang < ShengYang.Lim@aig.com; Mithoosingh, Aashweenjeetkaur NoorMariesa.AbuKassim@aig.com; Chan, Yoke Shi < yokeshi.chan@aig.com; Mithoosingh, Aashweenjeetkaur.Mithoosingh@aig.com; Azlan, Syazairdina < Syazairdina.Azlan@aig.com>

Subject: RE: SFP7000Z - Change of repairer | D.O.A.: 13/04/2019





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