

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 3 May 2019 12:12 PM
To: Gnoh, Pau Loong; SUR; assignments
Cc: KCB, MARK; Wee, Howe Min
Subject: RE: Your ref : SGX8196G / WEE HOWE MIN ; Sompo ref : CMTD1901867 ; Allege accident involving SGX8196G and SKF5369S on 14.04.2019 along Traffic Junction of Farrer Road / Empress Road

Dear Pau Loong,

According to surveyor, damages are consistent to the nature of the accident.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Sent: Thursday, 2 May 2019 9:48 AM
To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: KCB, MARK <kcbinv0236@gmail.com>; Wee, Howe Min <howemin.wee@gmail.com>
Subject: Your ref : SGX8196G / WEE HOWE MIN ; Sompo ref : CMTD1901867 ; Allege accident involving SGX8196G and SKF5369S on 14.04.2019 along Traffic Junction of Farrer Road / Empress Road

Dear M/s LKK Auto,

With reference to the email below and enclosed scene photo, please advise on consistency of damage in relation to the pre-repair inspection, thank you.

Best Regards

Gnoh Pau Loong

Claims Division

D: 6329 5217 | T: 6461 6555 | F: 6221 3147



SOMPO
INSURANCE

A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG

Download now @



or



¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Wee, Howe Min <howemin.wee@gmail.com>

Sent: Thursday, 2 May, 2019 9:44 AM

To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: assignments@lkkauto.com; sur@lkkauto.com; KCB, MARK <kcbinv0236@gmail.com>

Subject: Re: Pls assist in non-reporting of Motor accident for your ref : SGX8196G / WEE HOWE MIN ; Sompo ref : CMTD1901867 ; Allege accident involving SGX8196G and SKF5369S on 14.04.2019 along Traffic Junction of Farrer Road / Empress Road

Dear all,

Please could I have an update? Thanks.

Kind regards
Wee Howe Min

On Tue, 16 Apr 2019, 10:53 Gnoh, Pau Loong, <PauLoong.Gnoh@sompo.com.sg> wrote:

Dear M/s LKK,

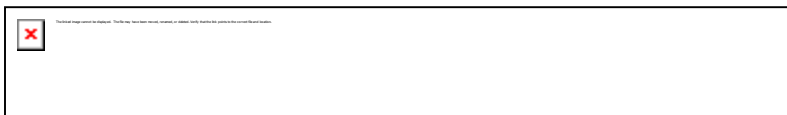
Enclosed last 2 photos for your perusal, thank you.

Best Regards

Gnoh Pau Loong

Claims Division

D: 6329 5217 | **T:** 6461 6555 | **F:** 6221 3147



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG

Download now @



or



¹For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Gnoh, Pau Loong

Sent: Tuesday, 16 April, 2019 10:52 AM

To: 'Wee, Howe Min' <howemin.wee@gmail.com>

Cc: KCB, MARK <kcbinv0236@gmail.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; sur@lkkauto.com

Subject: RE: Pls assist in non-reporting of Motor accident for your ref : SGX8196G / WEE HOWE MIN ; Sompo ref : CMTD1901867 ; Allege accident involving SGX8196G and SKF5369S on 14.04.2019 along Traffic Junction of Farrer Road / Empress Road

Dear Sir,

Thank you for the enclosed photos and we will forward to our surveyor who are copied in this email.

By copy to M/s LKK,

Please take note of the enclosed for your PD PRI of SKF5369S, thank you.

Best Regards

Gnoh Pau Loong

Claims Division

D: 6329 5217 | **T:** 6461 6555 | **F:** 6221 3147



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG

Download now @



or



¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom

disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Wee, Howe Min <howemin.wee@gmail.com>

Sent: Tuesday, 16 April, 2019 10:44 AM

To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: KCB, MARK <kcbinv0236@gmail.com>

Subject: Re: Pls assist in non-reporting of Motor accident for your ref : SGX8196G / WEE HOWE MIN ; Sompo ref : CMTD1901867 ; Allege accident involving SGX8196G and SKF5369S on 14.04.2019 along Traffic Junction of Farrer Road / Empress Road

Dear Pau Loong

Please see attached. Impact was only to right half of the other vehicle's rear bumper, with only minor denting and paint chipping. There were existing scratches on the left half of the bumper.

You can see that the other vehicle is also some distance past the stop line, which I believe supports my view that the driver jam-braked dangerously close to the stop line and likely managed to stop only past the stop line.

Due the file size of the attachments and mailbox size limits, further photos will follow in separate emails.

On Tue, 16 Apr 2019, 10:24 Gnoh, Pau Loong, <PauLoong.Gnoh@sompo.com.sg> wrote:

Dear Mark,

With reference to your email below, we have not receive the estimate yet but we have appointed our independent surveyor, M/s LKK AUTO CONSULTANTS for this case.

If insured have any footage, scene photo, please forward to us so that we may inform the surveyor, thank you.

Best Regards

Gnoh Pau Loong

Claims Division

D: 6329 5217 | **T:** 6461 6555 | **F:** 6221 3147

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG

[Download now @](#) or

¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: KCB, MARK <kcbinv0236@gmail.com>

Sent: Tuesday, 16 April, 2019 10:19 AM

To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: Wee, Howe Min <howemin.wee@gmail.com>

Subject: Re: Pls assist in non-reporting of Motor accident for your ref : SGX8196G / WEE HOWE MIN ; Sompo ref : CMTD1901867 ; Allege accident involving SGX8196G and SKF5369S on 14.04.2019 along Traffic Junction of Farrer Road / Empress Road

Hi, Pau Loong

Insured has made the accident report @ one of Sompo authorised centres yesterday.

Pls advise how much is the third party claiming?

Thanks

MARK

KCB

O : 6391 3811

F : 6391 3810

E : kcbinv0236@gmail.com

Address : 200 Jalan Sultan #02-36 Textile Centre S199018

On Mon, Apr 15, 2019 at 2:56 PM KCB, MARK <kcbinv0236@gmail.com> wrote:

Hi, Pau Loong

Yes. I have informed client.

Client was awaiting for the third party to return call as client has the intention to settle the accident privately with the third party lady owner.

Report will be made @ one of Sompo authorised reporting centres/ workshops by tomorrow.

Thanks and regards

Hi, Howe Min

Attached the updated reporting centres list.

Thanks

MARK

KCB

O : 6391 3811

F : 6391 3810

E : kcbinv0236@gmail.com

Address : 200 Jalan Sultan #02-36 Textile Centre S199018

On Mon, Apr 15, 2019 at 1:56 PM Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg> wrote:

Dear Sir,

With reference to the captioned and screenshot below of our letter, we would appreciate your assistance, thank you Sir.

Best Regards

Gnoh Pau Loong

Claims Division

D: 6329 5217 | **T:** 6461 6555 | **F:** 6221 3147

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG

Download now @ or

¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.