

Veron Chen (LKKAUTO)

From: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Sent: Thursday, 9 May 2019 11:07 AM
To: Veron Chen (LKKAUTO)
Cc: SUR
Subject: RE: Your ref : SGX8196G / WEE HOWE MIN ; Sompo ref : CMTD1901867 ; Allege accident involving SGX8196G and SKF5369S on 14.04.2019 along Traffic Junction of Farrer Road / Empress Road

Dear Veron,

Noted your email below that the TPD report is in Merimen.

I have already separately reply insured in another email regarding OD claim.

Please do not use this email tread for TPD matter, thank you.

Best Regards

Gnoh Pau Loong

Claims Division

D: 6329 5217 | T: 6461 6555 | F: 6221 3147



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Sent: Thursday, 9 May, 2019 10:18 AM

To: Wee, Howe Min <howemin.wee@gmail.com>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: KCB, MARK <kcbinv0236@gmail.com>; SUR <sur@lkkauto.com>

Subject: RE: Your ref : SGX8196G / WEE HOWE MIN ; Sompo ref : CMTD1901867 ; Allege accident involving SGX8196G and SKF5369S on 14.04.2019 along Traffic Junction of Farrer Road / Empress Road

Dear Pau Loong,

Please kindly assist.

Report submitted in merimen.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wee, Howe Min <howemin.wee@gmail.com>

Sent: Wednesday, 8 May 2019 12:54 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; KCB, MARK <kcbinv0236@gmail.com>

Subject: Re: Your ref : SGX8196G / WEE HOWE MIN ; Sompo ref : CMTD1901867 ; Allege accident invloving SGX8196G and SKF5369S on 14.04.2019 along Traffic Junction of Farrer Road / Empress Road

Dear all,

Please could you advise as to the process, procedure and timing for the repairs to my vehicle? Thanks.

Kind regards

Wee Howe Min

On Fri, 3 May 2019, 12:12 Veron Chen (LKKAuto), <veronchen@lkkauto.com> wrote:

Dear Pau Loong,

According to surveyor, damages are consistent to the nature of the accident.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Sent: Thursday, 2 May 2019 9:48 AM

To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: KCB, MARK <kcbinv0236@gmail.com>; Wee, Howe Min <howemin.wee@gmail.com>

Subject: Your ref : SGX8196G / WEE HOWE MIN ; Sompo ref : CMTD1901867 ; Allege accident invloving SGX8196G and SKF5369S on 14.04.2019 along Traffic Junction of Farrer Road / Empress Road

Dear M/s LKK Auto,

With reference to the email below and enclosed scene photo, please advise on consistency of damage in relation to the pre-repair inspection, thank you.

Best Regards

Gnoh Pau Loong

Claims Division

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From: Wee, Howe Min <howemin.wee@gmail.com>

Sent: Thursday, 2 May, 2019 9:44 AM

To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: assignments@lkkauto.com; sur@lkkauto.com; KCB, MARK <kcbinv0236@gmail.com>

Subject: Re: Pls assist in non-reporting of Motor accident for your ref : SGX8196G / WEE HOWE MIN ; Sompo ref : CMTD1901867 ; Allege accident involving SGX8196G and SKF5369S on 14.04.2019 along Traffic Junction of Farrer Road / Empress Road

Dear all,

Please could I have an update? Thanks.

Kind regards

Wee Howe Min

On Tue, 16 Apr 2019, 10:53 Gnoh, Pau Loong, <PauLoong.Gnoh@sompo.com.sg> wrote:

Dear M/s LKK,

Enclosed last 2 photos for your perusal, thank you.

Best Regards

Gnoh Pau Loong

Claims Division

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From: Gnoh, Pau Loong

Sent: Tuesday, 16 April, 2019 10:52 AM

To: 'Wee, Howe Min' <howemin.wee@gmail.com>

Cc: KCB, MARK <kcbinv0236@gmail.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; sur@lkkauto.com

Subject: RE: Pls assist in non-reporting of Motor accident for your ref : SGX8196G / WEE HOWE MIN ; Sompo ref : CMTD1901867 ; Allege accident involving SGX8196G and SKF5369S on 14.04.2019 along Traffic Junction of Farrer Road / Empress Road

Dear Sir,

Thank you for the enclosed photos and we will forward to our surveyor who are copied in this email.

By copy to M/s LKK,

Please take note of the enclosed for your PD PRI of SKF5369S, thank you.

Best Regards

Gnoh Pau Loong

Claims Division

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From: Wee, Howe Min <howemin.wee@gmail.com>

Sent: Tuesday, 16 April, 2019 10:44 AM

To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: KCB, MARK <kcbinv0236@gmail.com>

Subject: Re: Pls assist in non-reporting of Motor accident for your ref : SGX8196G / WEE HOWE MIN ; Sompo ref : CMTD1901867 ; Allege accident involving SGX8196G and SKF5369S on 14.04.2019 along Traffic Junction of Farrer Road / Empress Road

Dear Pau Loong

Please see attached. Impact was only to right half of the other vehicle's rear bumper, with only minor denting and paint chipping. There were existing scratches on the left half of the bumper.

You can see that the other vehicle is also some distance past the stop line, which I believe supports my view that the driver jam-braked dangerously close to the stop line and likely managed to stop only past the stop line.

Due the file size of the attachments and mailbox size limits, further photos will follow in separate emails.

On Tue, 16 Apr 2019, 10:24 Gnoh, Pau Loong, <PauLoong.Gnoh@sompo.com.sg> wrote:

Dear Mark,

With reference to your email below, we have not receive the estimate yet but we have appointed our independent surveyor, M/s LKK AUTO CONSULTANTS for this case.

If insured have any footage, scene photo, please forward to us so that we may inform the surveyor, thank you.

Best Regards

Gnoh Pau Loong

Claims Division

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From: KCB, MARK <kcbinv0236@gmail.com>

Sent: Tuesday, 16 April, 2019 10:19 AM

To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: Wee, Howe Min <howemin.wee@gmail.com>

Subject: Re: Pls assist in non-reporting of Motor accident for your ref : SGX8196G / WEE HOWE MIN ; Sompo ref :

CMTD1901867 ; Allege accident involving SGX8196G and SKF5369S on 14.04.2019 along Traffic Junction of Farrer Road / Empress Road

Hi, Pau Loong

Insured has made the accident report @ one of Sampo authorised centres yesterday.

Pls advise how much is the third party claiming?

Thanks

MARK

KCB

O : 6391 3811

F : 6391 3810

E : kcbinv0236@gmail.com

Address : 200 Jalan Sultan #02-36 Textile Centre S199018

On Mon, Apr 15, 2019 at 2:56 PM KCB, MARK <kcbinv0236@gmail.com> wrote:

Hi, Pau Loong

Yes. I have informed client.

Client was awaiting for the third party to return call as client has the intention to settle the accident privately with the third party lady owner.

Report will be made @ one of Sompoo authorised reporting centres/ workshops by tomorrow.

Thanks and regards

Hi, Howe Min

Attached the updated reporting centres list.

Thanks

MARK

KCB

O : 6391 3811

F : 6391 3810

E : kcbinv0236@gmail.com

Address : 200 Jalan Sultan #02-36 Textile Centre S199018

On Mon, Apr 15, 2019 at 1:56 PM Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg> wrote:

Dear Sir,

With reference to the captioned and screenshot below of our letter, we would appreciate your assistance, thank you Sir.

Best Regards

Gnoh Pau Loong

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