

D/S CASE OWNER:

CC 4 / 6611900 0725, 11/13/19

IDAC:

Surveyor:

CRS

DOI:

ASSIGNMENT

15/4/19

Date / Time:

15/4/19

Registered in Meritman:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHV 4721C

Name of Insured:

Lee Cheow Beng

Insured Tel No.:

HP:

Claim No.:

Excess Sec II : \$5

D.O.A.:

12/4/19

Policy No.:

Make / Model:

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SKE 8400U



INSRS:

WSP:

Tel:

Liability:

RMKS:

Zoom Automobiles



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

SKE 8400U. x ; SHV 4721C. x

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI: 5/8/19

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher: (NO HAND)

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instructions:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: (x)

Repair Cost: 45 \$513,000

(12 days) Reduction:

51 %

Email ☒ Call ☐

FINAL SETTLEMENT

Date/Time: 6.12.19

Confirm with: ELM

Email ☒ Call ☐

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

283

If NO or B 28, Ass. Lia: 100%

Repair Cost:

\$513,000.00

OI INVOLVED 4 VEH CC OI LAST INCIDENT NOT INSURED BLAME

Loss of Rental (LOR):

\$51,400.00

(14 days) x +100

Loss of Use (LOU):

\$5 -

(\$ x days)

Loss of Income (LOI):

\$5 -

(\$ x days)

LOR only ☒LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

\$536.45

Medical:

\$5 -

Disbursement:

\$5 -

(e.g. Tow/ Independent)

Legal Cost

\$5 -

Total:

\$514,436.45

Global Sum \$5:

FINAL PAYMENT

Date/Time: 6.12.19

Confirm with: ELM

Email ☒ Call ☐

Payee 1:

\$514,436.45

Name 1:

Zoom Automobiles Pte Ltd

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

COPY SENT

1) Claim status: Not Claim/Reject/Private Settle

2) Report Format: TP

3) Survey fee: +400





Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: CDMPG19000692/SL/jc  
Our ref: CC4/EG119006723/Ufa3

Date: 29/4/19

The Motor Claims Department  
M/s ERGO INSURANCE PTE LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SKE 8400U**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 15/4/19 at the premises of M/s Zoom Autowerks Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	26,472.56
Revised Estimate Amount	: S\$	13,000.00
"Check" Items Amount	: S\$	-
Total (Including Check Items)	: S\$	13,000.00

Market Value	: S\$	-	(est.)
LTA Reimbursement Value	: S\$	-	(est.)
Nett Value	: S\$	-	(est.)

**Description of Damage:**

The vehicle sustained damages at the  
Rear N/S, Front portion, U/C



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 12 days

Yours faithfully,

MARCUS CHUA  
Licensed Appraiser



# ZOOM AUTOWERKS PTE LTD

130 Bedok Reservoir Road  
#08-1339 Singapore 470130  
Tel: 9450 7920  
\* zoomautowerks@gmail.com

not Admin  
dian

16 April 2019

2/5 @ 13,000  
15/4/19  
1 day.

REG NO.: SKE 8400 U  
MAKE/MODEL: MINI COOPER

## ESTIMATED REPAIR COST FOR THE VEHICLE MENTIONED ABOVE

QTY	DESCRIPTION LIST ITEMS	AMT(\$)
1	Rear windscreen moulding	\$ per 79.50
1	Rear tailgate	\$20/door 935.50
2	Rear tailgate dampers	\$ 11 230.00 X
1	Rear tailgate inner board	\$ 11 285.00 X
1	Rear tailgate lock catch	\$ 11 68.00 X
1	Rear tailgate lock	\$ 11 115.00 X
1	Rear tailgate logo	\$ per 50.00
1	Rear tailgate rubber	\$ 11 155.00 X
1	Rear tailgate "COOPER" emblem	\$ per 50.00
1	Rear taillamp -L/H	\$ com 325.00
1	Rear taillamp chrome rim -L/H	\$ set 85.30
1	Rear end panel	\$ 1 550.00 X
1	Rear end panel inner garnish	\$ 11 195.00 X
1	Rear end panel air vent	\$ 11 95.00 X
1	Rear bumper	\$ 7.5 886.00
1	Rear bumper inner sponge	\$ 11 88.50 X
1	Rear bumper lower garnish	\$ 11 321.40
1	Rear bumper reinforcement	\$ 11 596.00
1	Rear bumper clip (1 set)	\$ per 45.00
2	Rear bumper side retainers	\$ 26.30 52.60 1PC
1	Rear bumper undercover	\$ 11 225.00
1	Rear third brake lamp	\$ com 245.00
1	Rocker panel side garnish	\$ 11 445.00 X
1	Rear exhaust silencer	\$ 11 785.00 X
2	Rear exhaust mountings	\$ 11 76.00 X
1	Rear exhaust chrome tail pipe	\$ 11 195.00 X
1	Rear fender -R/H	\$ 500 900.00
1	Rear fender inner shield	\$ 11 130.00
1	Rear fender inner shield clip (1 set)	\$ per 45.00
1	Rear fender inner trim	\$ 11 195.00 X
1	Rear fender wheel arch garnish	\$ 11 165.00
1	Rear fender quarter glass moulding	\$ per 86.00
1	Rear wheel rim	\$ per 800.00 X
1	Rear wheel hub	\$ 272 333.30
1	Rear shock absorber	\$ 11 198.50
1	Rear stay arm - top	\$ 11 172.90
1	Rear stay arm -lower	\$ 11 161.40
1	Rear trailing arm with bearing	\$ com 636.50
		\$ 11,002.40

LIST ITEMS

2	Front bonnet	20/sep	\$	1,150.00	✓
1	Front bonnet lock		\$	145.00	X
1	Front bonnet chrome moulding		\$	155.00	X
1	Front bonnet logo		\$	90.00	✓
2	Front headlamps	1453	\$	2,910.00	6C
2	Front headlamp chrome rims	285	\$	570.00	12C
1	Front grille assy		\$	425.00	✓
1	Front bumper		\$	755.00	✓
1	Front bumper centre pad		\$	195.00	✓
1	Front bumper centre grille		\$	145.00	✓
2	Front bumper fog lamps	253	\$	510.00	12C
1	Front bumper lower garnish		\$	360.00	✓
2	Front bumper side arch garnishes	285	\$	570.00	12C
1	Front bumper reinforcement		\$	440.00	✓
2	Front bumper side retainers	58	\$	116.00	12C
1	Front bumper centre chrome moulding		\$	285.00	✓
1	Front support panel		\$	750.00	✓
1	Air con condenser		\$	800.00	X
1	Radiator		\$	785.00	X
			\$	22,158.40	
			Less 10%	\$	2,215.84
			\$	19,942.56	

13631.6

102

12268.44

SPECIAL NETT ITEMS

1	Rear windscreen sealant		\$	80.00	40
1	Rear tyre	2P200	\$	400.00	50%
1	Front number plate with holder		\$	50.00	40
			\$	530.00	

150

S/N LABOUR CHARGES

1	To check wiring and reset headlamps focussing.		\$	80.00	30
2	To remove, refit, replaced damaged lamps and check up rear electrical wiring		\$	80.00	
3	To remove and refit inner garnishes.		\$	180.00	80
4	To transfer rear tailgate mechanism and wiring assembly.		\$	120.00	60
5	To remove and refit rear undercarriage.		\$	300.00	120
6	To conduct wheel alignment.		\$	180.00	60
7	To remove, replace air-con condenser and conduct leakage test.		\$	180.00	100
8	To remove and refit rear windscreen glass.		\$	180.00	120
9	To remove and refit quarter glass to assist repair.		\$	150.00	80
10	To remove, refit and replace exhaust silencer and mountings.		\$	150.00	X
11	To apply undercoating.		\$	200.00	100
12	Panel beating.		\$	2,200.00	1400
13	To re-spray painting on the affected areas.		\$	2,000.00	1700
			\$	6,000.00	

3820

16298.44

13038

**GRAND TOTAL :****\$ 26,472.56**

New Cars

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Insurance

Articles

F



mini cooper

Price Range

Depreciation

2012

Vehicle Type

Home » Used Cars » Car Empire Automobiles Pte Ltd » MINI Cooper 1.6A

## MINI Cooper 1.6A

Overview

Financial

Insurance

Accessories

Similar

Research

Photos

Map

**Price** \$45,000**Depreciation** ⓘ \$11,440 /yr  
View models with similar depre**Reg Date** 05-Apr-2012  
(2yrs 11mths 17days COE left)**Mileage** 100,000 km (14.2k /yr)**Manufactured** ⓘ 2011**Road Tax** ⓘ \$742 /yr**Transmission** Auto**Dereg Value** ⓘ \$30,639 as of today (change)**OMV** ⓘ \$22,161**COE** ⓘ \$58,501**ARF** ⓘ \$22,161**Engine Cap** 1,598 cc**Power** 90.0 kW (120 bhp)**Curb Weight** ⓘ 1,105 kg**No. of Owners** ⓘ 2**Type of Vehicle** Hatchback**Features**

Powerful 1.6L 4 Cylinder Inline, 6 Speed Auto Transmission With Paddle Shifter, Steering Control, Auto Headlight And Wiper, ABS, ESP. View specs of the MINI Cooper (2007-2014)

**Accessories**

Original Build In Audio System, Sports Rims, Fog Lamp, Wind Mirrors, Front And Rear Disc Brake, Climate Control And Reverse Sensors.

**Description**

Meticulous Driver And Car Lover. Seek And Stylish White, Comfortable And Powerful Ride. Great Condition And Well Maintained Interior. Hurry Grab This Beauty Before Its Gone! Call To Make An Appointment Now!

**Category**

PART Car

Compare



Shortlist

Corr

Report Error

M

**Seller Information****Company****Car Er Ltd**

» deale

» 60 ve

**Address**33 Ubi  
Search**Location**

Vertex

**Office No**

69097

**Contact**

Roy

**Person(s)**

Wong



mini cooper

Price Range ▼

Depreciation ▼

2012 ▼

Vehicle Type ▼



Home » Used Cars » Cars 88 Pte Ltd » MINI Cooper S 1.6A

## MINI Cooper S 1.6A

Overview

Financial

Insurance

Accessories

Similar

Research

Photos

Map

**Price** \$52,888**Depreciation** ⓘ

\$13,610 /yr

View models with similar depre

**Reg Date**

23-Feb-2012

(2yrs 10mths 4days COE left)

**Mileage**

168,000 km (23.5k /yr)

**Manufactured** ⓘ

2011

**Road Tax** ⓘ

\$742 /yr

**Transmission**

Auto

**Dereg Value** ⓘ

\$33,143 as of today (change)

**OMV** ⓘ

\$28,139

**COE** ⓘ

\$57,009

**ARF** ⓘ

\$28,139

**Engine Cap**

1,598 cc

**Power**

135.0 kW (181 bhp)

**Curb Weight** ⓘ

1,155 kg

**No. of Owners** ⓘ

1

**Type of Vehicle**

Sports Car

**Features**

1.6L Turbo Charged Straight 4 Engine Producing 181Bhp Mated To A 6 Speed Automatic Gearbox Powering The Front Two Wheels. DTC. Sports Mode. 6xAirbags. View specs of the MINI Cooper S (2007-2014)

**Accessories**

Keyless Entry And Start. Twin Sun Roof Model. Rays 17" Rims. Multi Function Steering Wheel. Cruise Control. Paddle Shifts.

**Description**

Single Owner Unit! Fully Serviced By Mini Habitat! 2 More Servicing Package Left! Beautiful Black On Black Leather Unit! Fun And Economical Drive! Powerful Spirited Drive! Iconic Car Which Turns Head! Trade In Available! Loans Available! Call Our Sales Consultants Today For A Viewing! Strictly By Appointment Only!

**Categor**

PAF Compare



Location Map

Price Chart





> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	7464Z
<b>Vehicle Details</b>	
Vehicle No.:	SKE8400U
Vehicle to be Exported:	No
Intended Deregistration Date:	18 Apr 2019
Vehicle Make:	MINI
Vehicle Model:	COOPER 1.6 AT ABS D/AIRBAG 2WD 3DR
Primary Colour:	White
Manufacturing Year:	2011
Engine No.:	B649J087N16B16A
Chassis No.:	WMWSU32090T314575
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$22,161.00
Original Registration Date:	05 Apr 2012
First Registration Date:	05 Apr 2012
Transfer Count:	1
Actual ARF Paid:	\$22,161.00 <i>110A0</i>
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	04 Apr 2022
PARF Rebate Amount:	\$13,296.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	04 Apr 2022
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$58,501.00
COE Rebate Amount:	\$17,332.00
<b>Total Rebate Amount:</b>	<b>\$30,628.00</b>

The information contained herein is correct as at 18 Apr 2019

OK



## Nivitha (LKK Auto)

---

**From:** Jeannie Cheng <jeannie.cheng@ergo.com.sg>  
**Sent:** Monday, 15 April 2019 1:32 PM  
**To:** admin-d@lkkauto.com  
**Cc:** sur@lkkauto.com  
**Subject:** FW: PRS IRO SKE8400U | OI : SGV4721C | DOA: 12/04/2019| ERGO REF: CDMPG19000692/SL/jc  
**Attachments:** SGV4721C OI.PDF

1:54pm @ 15/4/19  
Elin  
Vehicle In  
SUR@MARUS

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs.  
(Note: No repair estimate was provided to us and no third party accident report was given to us)

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Warmest Regards,  
Jeannie Cheng  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five  
Singapore 038965  
DID : +65 6829 9199 x 194  
[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)

# ERGO

[www.ergo.com.sg](http://www.ergo.com.sg)

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

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**From:** Zoom Autowerks [mailto:zoomautowerks@gmail.com]

**Sent:** Monday, April 15, 2019 11:09 AM

**To:** ERGO Insurance Pte. Ltd. (Claims Department)

**Cc:** Jeannie Cheng; Survey Report (ERGO Insurance Pte. Ltd.)

**Subject:** Re: Pre-Repair Inspection for SKE 8400 U // Accident on 12/04/2019 @ 14:35HR at along PIE(Tuas), Paya Lebar Flyover involving Vehicle Number SKE 8400 U & SGV 4721 C

Dear All,

Kindly arrange LKK.

On Mon, Apr 15, 2019, 11:07 ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)> wrote:

**WITHOUT PREJUDICE**

Dear Sir,

We acknowledged receipt of your email for the PRS request as below.

In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd

- Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy
- Your request for inspection does not have your client's GIA report, kindly forward a copy

Kindly let us have your reply on the selection of the surveyor.

Thank you.

Warmest Regards,

Jeannie Cheng

ERGO Insurance Pte. Ltd.

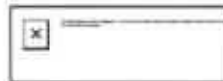
5 Temasek Boulevard, #04-01 Suntec Tower Five

Singapore 038985

DID: +65 6629 9199 x 194

[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)

[www.ergo.com.sg](http://www.ergo.com.sg)



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



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**From:** Zoom Autowerks [<mailto:zoomautowerks@gmail.com>]

**Sent:** Friday, April 12, 2019 11:18 PM

**To:** ERGO Insurance Pte. Ltd. (Claims Department)

**Subject:** Pre-Repair Inspection for SKE 8400 U // Accident on 12/04/2019 @ 14:35HR at along PIE(Tuas), Paya Lebar Flyover involving Vehicle Number SKE 8400 U & SGV 4721 C

Dear Sir/Madam,

We are instructed by Lee Min Ru, Benedict to notify you of a road traffic accident on 12/04/2019 at about 14:35HR at along PIE(Tuas), Paya Lebar Flyover involving our client's vehicle registration number SKE 8400 U and vehicle registration number SGV 4721 C driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

***Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53, Singapore 417808.***

Warmest Regards,

**Elin Cai**

**Zoom Autowerks Pte Ltd**

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)

***- Please note our change in mailing/registered address with effect from 1st July 2018 -***

**Mei Kwan (LKKAUTO)**

---

**From:** Mei Kwan (LKKAUTO)  
**Sent:** Monday, 29 April, 2019 7:07 PM  
**To:** 'Jeannie Cheng'  
**Cc:** Cecilia Chong (LKK Auto); CS A Team; Admin A  
**Subject:** RE: PRS IRO SKE8400U | OI : SGV4721C | DOA: 12/04/2019| ERGO REF: CDMPG19000692/SL/jc  
**Attachments:** TP ESTIMATE\_MARKED (FINAL).pdf; Preliminary Advice.pdf  
**Categories:** HMK

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

LPC ref: CDMPG19000692/SL/jc  
LKK REF: CC4/EG19006723/Uga3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle SKE 8400U.

- Estimated cost of repair
- Preliminary advice

We have not authorized repairs.

Our case handler in-charge is Cecilia and she can be contacted at DID: 6749 4274.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan | Admin**

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAUTO)  
**Sent:** Monday, 15 April, 2019 2:11 PM  
**To:** 'Jeannie Cheng' <[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: PRS IRO SKE8400U | OI : SGV4721C | DOA: 12/04/2019 | ERGO REF: CDMPG19000692/SL/jc

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

**G.Nivitha | Admin**



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**From:** Zoom Autowerks [<mailto:zoomautowerks@gmail.com>]

**Sent:** Monday, April 15, 2019 11:09 AM

**To:** ERGO Insurance Pte. Ltd. (Claims Department)

**Cc:** Jeannie Cheng; Survey Report (ERGO Insurance Pte. Ltd.)

**Subject:** Re: Pre-Repair Inspection for SKE 8400 U // Accident on 12/04/2019 @ 14:35HR at along PIE(Tuas), Paya Lebar Flyover involving Vehicle Number SKE 8400 U & SGV 4721 C

Dear All,

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**WITHOUT PREJUDICE**

Dear Sir,

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In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd

- Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy
- Your request for inspection does not have your client's GIA report, kindly forward a copy

**Subject:** Pre-Repair Inspection for SKE 8400 U // Accident on 12/04/2019 @ 14:35HR at along PIE(Tuas), Paya Lebar Flyover involving Vehicle Number SKE 8400 U & SGV 4721 C

Dear Sir/Madam,

We are instructed by Lee Min Ru, Benedict to notify you of a road traffic accident on 12/04/2019 at about 14:35HR at along PIE(Tuas), Paya Lebar Flyover involving our client's vehicle registration number SKE 8400 U and vehicle registration number SGV 4721 C driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

**Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53, Singapore 417808.**

Warmest Regards,

**Elin Cai**

**Zoom Autowerks Pte Ltd**

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)

**- Please note our change in mailing/registered address with effect from 1st July 2018 -**



## **Asher Sng (LKKAuto)**

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Monday, 19 August 2019 12:33 PM  
**To:** Zoom Autowerks  
**Subject:** Accident Involving SKE 8400U & SGV 4721C on 12/04/2019

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Your Ref: SKE 8400U  
Our Ref: CC4/EG19006723/Uea3

Dear Sir/Madam,

### **Accident Involving SKE 8400U & SGV 4721C on 12/04/2019**

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us **(LKK)** to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Asher Sng (LKKAUTO)**

---

**From:** Zoom Autowerks <zoomautowerks@gmail.com>  
**Sent:** Sunday, 15 December 2019 4:34 PM  
**To:** Asher Sng (LKKAUTO)  
**Subject:** Re: Accident Involving SKE 8400U & SGV 4721C on 12/04/2019

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear Asher,

Kindly send us DV.

Warmest Regards,  
**Elin Cai**

**Zoom Autowerks Pte Ltd**  
130 Bedok Reservoir Road  
#08-1339 Singapore 470130  
☎9450 7920  
✉[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)

**- Please note our change in mailing/registered address with effect from 1st July 2018**

On Tue, Dec 10, 2019 at 2:56 PM Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)> wrote:

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Hi Sir,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair	\$ 13,000.00
2. Loss of Use (14 days x \$100)	\$ 1,400.00
3. LTA/GIA search fee	\$ 36.45

**TOTAL**

**\$ 14,436.45**

Kindly let us have your acceptance.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [asher.sng@lkkauto.com](mailto:asher.sng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



**From:** Asher Sng (LKKAuto)

**Sent:** Monday, 19 August 2019 12:33 PM

**To:** Zoom Autowerks <[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)>

**Subject:** Accident Involving SKE 8400U & SGV 4721C on 12/04/2019

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Your Ref: SKE 8400U

Our Ref: CC4/EGI19006723/Uea3

Dear Sir/Madam,

**Accident Involving SKE 8400U & SGV 4721C on 12/04/2019**

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

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Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us **(LKK)** to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s ERGO INSURANCE PTE LTD

Date: 19/12/2019

**THIRD PARTY DIRECT SETTLEMENT**

Vehicle No.	SGV 4721C (Insd Veh)	Your Ref. No. : CDMPG19000692/SL/jc
	SKE 8400U (TP Veh)	Our Ref. No. : CC4/EG19006723/Uea3q2
Date of Accident	12/4/2019	

Liability	100%	
Final Repair Cost	: \$ 13,000.00	
Loss of Use	: \$	days
Rental (If any)	: \$ 1,400.00	14 days
Others:	: \$ 36.45	
	: \$	
	14,436.45	
Final Settlement Sum	: \$ 14,436.45	
Remarks	:	

**Payment Instruction: Payee's Breakdown**

1)	ZOOM AUTOWERKZ PTE LTD	: \$ 14,436.45
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

ERGO INSURANCE PTE LTD

Ref : CC4/EGI19006723/Uea3q2

5 TEMASEK BOULEVARD  
#04-05 SUNTEC TOWER FIVE  
SINGAPORE 038985

Date : 19-12-2019



Code : EGI

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SGV 4721C	Veh. Inspected	SKE 8400U
Policy No.	DMPC18S005978	Coverage (\$)	0.00
Claim No.	CDMPG19000692/SL/jc	Excess (\$)	0.00
Assign From	JEANNIE	Assign Date	15/04/2019

## 2. Vehicle Particulars & Condition

Make & Model	MINI COOPER (A)	c.c	1598
Engine No.	HIDDEN	Year of Reg.	2012
Chassis No.	WMWSU32090T314575	Colour	WHITE
Odometer	108065	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/50 R16	BRIDGESTONE	6 mm
L/H Front Tyre	205/50 R16	BRIDGESTONE	6 mm
R/H Rear Tyre	205/50 R16	BRIDGESTONE	6 mm
L/H Rear Tyre	205/50 R16	BRIDGESTONE	6 mm

## 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S & FRONT PORTION. THE UNDERCARRIAGE AFFECTED DUE TO COLLISION. DAMAGES SEE DETAILS.
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## 5. General Information

Accident Date	12/04/2019	Inspection Date	15/04/2019
Survey held at	ZOOM AUTOWERKS PTE LTD 832 SIMS AVENUE #12-884 EUNOSVILLE SINGAPORE 400832		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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## 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	12 Working Days
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**LKK Auto Consultants Pte Ltd**

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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 3

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKE 8400U**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	REAR WINDSCREEN MOULDING	NECESSARY	79.50	79.50
1	REAR TAILGATE	DENTED / BENT	935.50	935.50
2	REAR TAILGATE DAMPERS	NOT NECESSARY	230.00	-
1	REAR TAILGATE INNER BOARD	NOT NECESSARY	285.00	-
1	REAR TAILGATE LOCK CATCH	NOT NECESSARY	68.00	-
1	REAR TAILGATE LOCK	NOT NECESSARY	115.00	-
1	REAR TAILGATE LOGO	NECESSARY	50.00	50.00
1	REAR TAILGATE RUBBER	NOT NECESSARY	155.00	-
1	REAR TAILGATE "COOPER" EMBLEM	NECESSARY	50.00	50.00
1	REAR TAILLAMP - L/H	CRACKED	325.00	325.00
1	REAR TAILLAMP CHROME RIM - L/H	SCRATCHED	85.30	85.30
1	REAR END PANEL	TO REPAIR SEE LABOUR	550.00	-
1	REAR END PANEL INNER GARNISH	NOT NECESSARY	195.00	-
1	REAR END PANEL AIR VENT	NOT NECESSARY	95.00	-
1	REAR BUMPER	DISTORTED	886.00	886.00
1	REAR BUMPER INNER SPONGE	NOT FITTED	88.50	-
1	REAR BUMPER LOWER GARNISH	DISTORTED	321.40	321.40
1	REAR BUMPER REINFORCEMENT	BENT	596.00	596.00
1	SET REAR BUMPER CLIP	NECESSARY	45.00	45.00
2	REAR BUMPER SIDE RETAINERS	N/S CRACKED	52.60	26.30
1	REAR BUMPER UNDERCOVER	TORN	225.00	225.00
1	REAR THIRD BRAKE LAMP	CRACKED	245.00	245.00
1	ROCKER PANEL SIDE GARNISH	NOT NECESSARY	445.00	-
1	REAR EXHAUST SILENCER	NOT NECESSARY	785.00	-
2	REAR EXHAUST MOUNTINGS	NOT NECESSARY	76.00	-
1	REAR EXHAUST CHROME TAIL PIPE	NOT NECESSARY	195.00	-
1	REAR FENDER - R/H	BADLY DENTED	900.00	900.00
1	REAR FENDER INNER SHIELD	TORN	130.00	130.00
1	SET REAR FENDER INNER SHIELD CLIP	NECESSARY	45.00	45.00
1	REAR FENDER INNER TRIM	NOT NECESSARY	195.00	-

Report Ref No. CC4/EGI19006723/Uea3q2



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51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REAR FENDER WHEEL ARCH GARNISH	DISTORTED	165.00	165.00
1	REAR FENDER QUARTER GLASS MOULDING	NECESSARY	86.00	86.00
1	REAR WHEEL RIM	SERVICEABLE	800.00	-
1	REAR WHEEL HUB	DAMAGED	333.30	333.30
1	REAR SHOCK ABSORBER	TWISTED	198.50	198.50
1	REAR STAY ARM - TOP	BENT	172.90	172.90
1	REAR STAY ARM - LOWER	BENT	161.40	161.40
1	REAR TRAILING ARM WITH BEARING	CRACKED	636.50	636.50
1	FRONT BONNET	DENTED / BENT	1,150.00	1,150.00
1	FRONT BONNET LOCK	NOT NECESSARY	145.00	-
1	FRONT BONNET CHROME MOULDING	NOT NECESSARY	155.00	-
1	FRONT BONNET LOGO	NECESSARY	90.00	90.00
2	FRONT HEADLAMPS	N/S CRACKED	2,910.00	1,455.00
2	FRONT HEADLAMPS CHROME RIMS	N/S CRACKED	570.00	285.00
1	FRONT GRILLE ASSY	CRACKED	425.00	425.00
1	FRONT BUMPER	DISTORTED	755.00	755.00
1	FRONT BUMPER CENTRE PAD	DISTORTED	195.00	195.00
1	FRONT BUMPER CENTRE GRILLE	TORN	145.00	145.00
2	FRONT BUMPER FOG LAMPS	N/S CRACKED	510.00	255.00
1	FRONT BUMPER LOWER GARNISH	CUT	360.00	360.00
2	FRONT BUMPER SIDE ARCH GARNISHES	N/S TORN	570.00	285.00
1	FRONT BUMPER REINFORCEMENT	BENT	440.00	440.00
2	FRONT BUMPER SIDE RETAINERS	N/S CRACKED	116.00	58.00
1	FRONT BUMPER CENTRE CHROME MOULDING	CRACKED	285.00	285.00
1	FRONT SUPPORT PANEL	CRACKED	750.00	750.00
1	AIR CON CONDENSER	NOT NECESSARY	800.00	-
1	RADIATOR	NOT NECESSARY	785.00	-
	LESS 10% DISCOUNT		-2,215.84	-1,363.16
			19,942.56	12,268.44
	<b><u>SPECIAL NETT ITEMS</u></b>			
1	REAR WINDSCREEN SEALANT (SN)	NECESSARY	80.00	40.00
1	REAR TYRE (50%) (LOCAL PURCHASE) (SN)	CUT	400.00	200.00

Report Ref No. CC4/EGI19006723/Uea3q2



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Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:3 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	FRONT NUMBER PLATE WITH HOLDER (SN)	BENT	50.00	40.00
			530.00	280.00
	<b>LABOUR</b>			
	TO CHECK WIRING AND RESET HEADLAMPS FOCUSING.)		80.00	30.00
	TO REMOVE, REFIT, REPLACED DAMAGED LAMPS AND CHECK UP REAR ELECTRICAL WIRING.)		80.00	-
	TO REMOVE AND REFIT INNER GARNISHES.		180.00	80.00
	TO TRANSFER REAR TAILGATE MECHANISM AND WIRING ASSEMBLY.		120.00	60.00
	TO REMOVE AND REFIT REAR UNDERCARRIGE.		300.00	120.00
	TO CONDUCT WHEEL ALIGNMENT.		180.00	60.00
	TO REMOVE, REPLACE AIR-CON CONDENSER AND CONDUCT LEAKAGE TEST.		180.00	100.00
	TO REMOVE AND REFIT REAR WINDSCREEN GLASS.		180.00	120.00
	TO REMOVE AND REFIT QUARTER GLASS TO ASSIST REPAIR.		150.00	80.00
	TO REMOVE, REFIT AND REPLACE EXHAUST SILENCER AND MOUNTINGS.	NOT NECESSARY	150.00	-
	TO APPLY UNDERCOATING.		200.00	100.00
	PANEL BEATING. INCLUSIVE OF THE REPAIR OF REAR END PANEL.		2,200.00	1,400.00
	TO RE-SPRAY PAINTING ON THE AFFECTED AREAS.		2,000.00	1,700.00
			6,000.00	3,850.00
	<b>GRAND TOTAL</b>		<b>26,472.56</b>	<b>16,398.44</b>
	<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>			<b>13,000.00</b>

Report Ref No. CC4/EG19006723/Uea3q2

CHUA KANG SENG

Licensed Appraiser

**DISCLAIMER OF LIABILITY TO THIRD PARTIES:-** This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.