

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Monday, 29 April, 2019 7:07 PM
To: 'Jeannie Cheng'
Cc: Cecilia Chong (LKK Auto); CS A Team; Admin A
Subject: RE: PRS IRO SKE8400U | OI : SGV4721C | DOA: 12/04/2019| ERGO REF: CDMPG19000692/SL/jc
Attachments: TP ESTIMATE_MARKED (FINAL).pdf; Preliminary Advice.pdf
Categories: HMK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

LPC ref: CDMPG19000692/SL/jc
LKK REF: CC4/EG19006723/Uga3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle SKE 8400U.

- Estimated cost of repair
- Preliminary advice

We have not authorized repairs.

Our case handler in-charge is Cecilia and she can be contacted at DID: 6749 4274.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Monday, 15 April, 2019 2:11 PM
To: 'Jeannie Cheng' <jeannie.cheng@ergo.com.sg>; assignments <assignments@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: PRS IRO SKE8400U | OI : SGV4721C | DOA: 12/04/2019| ERGO REF: CDMPG19000692/SL/jc

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeannie Cheng [<mailto:jeannie.cheng@ergo.com.sg>]

Sent: Monday, 15 April 2019 1:32 PM

To: admin-d@lkkauto.com

Cc: sur@lkkauto.com

Subject: FW: PRS IRO SKE8400U | OI : SGV4721C | DOA: 12/04/2019 | ERGO REF: CDMPG19000692/SL/jc

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs.
(Note: No repair estimate was provided to us and no third party accident report was given to us)

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg

www.ergo.com.sg

The ERGO logo is displayed in a bold, red, sans-serif font.

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From: Zoom Autowerks [<mailto:zoomautowerks@gmail.com>]

Sent: Monday, April 15, 2019 11:09 AM

To: ERGO Insurance Pte. Ltd. (Claims Department)

Cc: Jeannie Cheng; Survey Report (ERGO Insurance Pte. Ltd.)

Subject: Re: Pre-Repair Inspection for SKE 8400 U // Accident on 12/04/2019 @ 14:35HR at along PIE(Tuas), Paya Lebar Flyover involving Vehicle Number SKE 8400 U & SGV 4721 C

Dear All,

Kindly arrange LKK.

On Mon, Apr 15, 2019, 11:07 ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg> wrote:

WITHOUT PREJUDICE

Dear Sir,

We acknowledged receipt of your email for the PRS request as below.

In compliance with “**State Courts Practice Directions Amendment No.1 of 2016**”, do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd

- Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy
- Your request for inspection does not have your client's GIA report, kindly forward a copy

Kindly let us have your reply on the selection of the surveyor.

Thank you.

Warmest Regards,

Jeannie Cheng

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five

Singapore 038985

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jeannie.cheng@ergo.com.sg

www.ergo.com.sg



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From: Zoom Autowerks [mailto:zoomautowerks@gmail.com]

Sent: Friday, April 12, 2019 11:18 PM

To: ERGO Insurance Pte. Ltd. (Claims Department)

Subject: Pre-Repair Inspection for SKE 8400 U // Accident on 12/04/2019 @ 14:35HR at along PIE(Tuas), Paya Lebar Flyover involving Vehicle Number SKE 8400 U & SGV 4721 C

Dear Sir/Madam,

We are instructed by Lee Min Ru, Benedict to notify you of a road traffic accident on 12/04/2019 at about 14:35HR at along PIE(Tuas), Paya Lebar Flyover involving our client's vehicle registration number SKE 8400 U and vehicle registration number SGV 4721 C driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53, Singapore 417808.

Warmest Regards,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉zoomautowerks@gmail.com

- Please note our change in mailing/registered address with effect from 1st July 2018 -



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