

REF: CS3/ASMR9006672/Jcd307
 Surveyor: Kevin Joe
 From (Person): Vale OH of AXA Date/Time: 15/4/19 @ 10:54am
 Estimated Cost: £116
 ON (P) WS/TP RES / OD RES / EVA / INV / MYTCS
 To Inspect Vehicle No: FW 703SL Insured: SMF 98775
 at Workshop info: JCM Autolution Tel: 9677 5772
 of: 39 woodlands close # 0134/35
 Policy No: S9M01115/V0 Claim No:
 Sum Insured: £2813/2019 Excess:
 Make of Veh: D.O.A.
 (Client's Record)

CA / REV / REP. / REV 24 HRS

Date/Time: 11:17am @ 15/4/19

Person Contacted:

EPK

H.O.D. Endorsement:

Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate	Virtual
	FW703SL-CS3/INC/1026799/Liq	DVA: 27/12/2011
	SMF98775-X	
23/10	IA submitted in smartclaim.	

INSURANCE Hwee Jie

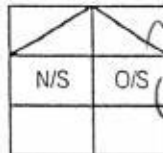
REF: AXA

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop n/s _____
 of _____
 Insured _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 4 days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: FW7035L Yr Regn: 19 May 2003
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Honda CBR150 c.c. 150
 Colour: Black A/C: Insured / Std / NI / NA
 Sp. Reading: 74558 T/Radio: Insured / Std / NI / NA

Eng/No: _____
 C/No: NCB150000A588

Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brake: Inorder / Jammed / Leaked / Burnt or
 Modl: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 80/90 R17
 R: 110/70 R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or

Front		Rear
R/Bal. <u>6</u> mm		R/Bal. <u>6</u> mm
L/Bal. <u>6</u> mm		L/Bal. <u>6</u> mm
D.O.A. <u>28/3/19</u>		D.O.I. <u>15/4/19</u> 1218pm

Survey held at Forza Auto
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
15/4/19	Workshop will e-mail estimate.
	MV - \$3600
	PV - \$727
	NV - \$2873
18/4/19	Workshop recommend total loss.
	Estimated repair: range \$2,000 - \$3,000. Eric - 96775722

Date/Time, File Pass to? ☐ : Preli. Report
☐ : Final Report

Days Of Repair: 4
 Resurvey No. of Trip: _____

Survey Fee:
 Transportation:

Date/Time, File Return to?

2)

Add Fee: ☐ : Site Insp (\$)
☐ : Interview (\$)
☐ : Tech. Invs (\$)
☐ : Weekend (\$)

) \$ + PS. \$
) Photos
) Others

Report Format: PRS

Lump Sum / I.B.I: \$

TOTAL

100
100



Service Request Details

Claim

S9M01II5

Reference

CS3/AXA19006672/Jcd3 

Loss Date

March 28, 2019

Report Date

Apr 1, 2019 9:48:00 AM

Request Date

April 15, 2019

Due Date

April 15, 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pre-Repair Survey

Actions

Next Step

Finish the work

Complete Work

More ▼

Vehicle Information

Incident Vehicle Registration #

FW7035L

Model

MOTORCYCLE

Service Address

...

Primary Contact/Insured

LIN MACHINERY & TRANSPORT PTE LTD
109 TAMPINES ROAD, #07-07, FORTUNE PARK, 535131, Singapore
63380083
GRACE@VIRTUALINVEST.BIZ

Claim Handler

OH Vale
6568804897
vale.oh@axa.com.sg

Additional Instructions
PRI SURVEY ONE CAUSE OF ACTION

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

[New Message](#)

TYPE



SENT

4/15/19 1:36 PM

FROM

OH Vale

SUBJECT

VIRTUAL CASE-VO

BODY



Nivitha (LKK Auto)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 15 April 2019 10:54 AM
To: OH Vale; assignments
Cc: Admin A
Subject: RE: TP PRI SURVEY - S9M01IIS/VO INSRD - SMF9877S, TP - FW7035L
Attachments: [Untitled]_2019041215501288.pdf

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Vale,

Thank you for your email.

By copy to assingment.

Kindly assist.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: OH Vale <vale.oh@axa.com.sg>
Sent: Monday, 15 April, 2019 9:53 AM
To: Admin A <admin-a@lkkauto.com>
Subject: TP PRI SURVEY - S9M01IIS/VO INSRD - SMF9877S, TP - FW7035L

Hi

Pls conduct a PRI survey, no estimate has been furnished, thanks..

*Please note we have terminated our fax-line. Hence, please send in your correspondences to our two common mail boxes instead. For OD/TP survey, send it to motor.survey@axa.com.sg and other correspondences send it to motor.doc@axa.com.sg, thanks.

Best Regards

Vale Oh/A.Manager – Motor Claims
AXA Insurance Pte Ltd/ 8 Shenton Way, #24-01 AXA Tower, Singapore 068811/www.axa.com.sg
vale.oh@axa.com.sg
Customer Care No. 1800 8804741



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JCN AUTOLUTION PTE LTD Company Reg No. 201813306W

Address: No 8, Kaki Bukit Ave 4, #07-23, Premier@ Kaki Bukit, Singapore 415875

☎ +65 6881 1772



sales@jcngroup.com

Date: 12th April 2019

AXA INSURANCE SINGAPORE PTE LTD
8 Shenton Way
#27-01/02, AXA Tower
Singapore 068811
Attention: Motor Claims Dept

BY EMAIL@ motor.survey@axa.com.sg

Dear Sir/Madam

ACCIDENT INVOLVING VEHICLES FW 7035L & SMF 9877S ALONG HOUGANG AVE 3 X UPPER SERANGOON ROAD ON 28-03-2019 AT ABOUT 0700 HOURS

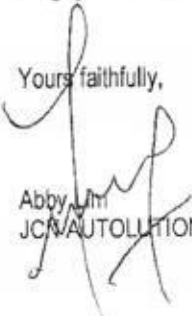
1. We act for the Owner of Vehicle No. **FW 7035L** whose vehicle was damaged as a result of an accident with your Insured, the Driver of Vehicle No. **SMF 9877S** on **28-03-2019**.
2. As a result of the accident, our client's vehicle has been damaged. Please kindly revert to us once you/Insurer have received this notice and a Pre-Repair Inspection will be arranged within the next 02 working days before we carry out any repairs to the mentioned vehicle.
3. If we do not receive any reply or instruction from you/Insurer within the stipulated timeline, our client/we shall proceed to repair the mentioned vehicle without further reference to you/Insurer.

Please kindly contact @ 9677 5772 Erik Chan should you require more information.

Venue for vehicle to be inspected as follows:

39 Woodlands Close
#01-34/35, Mega@ Woodlands
Singapore 737856

Yours faithfully,


Abby Lim
JCN AUTOLUTION PTE LTD

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2152D
Vehicle Details	
Vehicle No.:	FW7035L
Vehicle to be Exported:	No
Intended Deregistration Date:	16 Apr 2019
Vehicle Make:	HONDA
Vehicle Model:	CBR150
Primary Colour:	Red
Manufacturing Year:	2003
Engine No.:	NCB150E0009588
Chassis No.:	NCB1500009588
Maximum Power Output:	-
Open Market Value:	\$2,420.00
Original Registration Date:	19 May 2003
First Registration Date:	19 May 2003
Transfer Count:	1
Actual ARF Paid:	\$363.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	30 Apr 2023
COE Category:	D - Motorcycle
COE Period(Years):	10
PQP Paid:	\$1,802.00
COE Rebate Amount:	\$727.00
Total Rebate Amount:	\$727.00
Message	
Please note that the National Environment Agency (NEA) is offering an incentive for the owner of this motorcycle to deregister the motorcycle on or before 5 April 2023.	
This motorcycle is currently eligible for an incentive of \$3,500 from NEA. If the COE is renewed from now till its deregistration on or before 5 April 2023, the incentive will be reduced to \$2,000. The last registered owner of this motorcycle will receive the incentive from NEA.	
This motorcycle will no longer be allowed for use on Singapore's roads after 30 June 2028.	
For more information, please visit http://www.nea.gov.sg/mtcincentive or contact NEA at 1800-2255-632.	

The information contained herein is correct as at 16 Apr 2019

OK



SINGAPORE POLICE FORCE



T/20190409/7003

1 of 4

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

Report No. T/20190409/7003

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 09/04/2019 14:09		Vide Report No.: F/20190328/0055		Station Diary No.:	
Informant's Particulars					
Name of Informant: MOHAMED ISHAK BIN SAFUAN			Address: APT BLK 242 HOUGANG STREET 22 #11-89 SINGAPORE 530242		
ID Type / ID No.: NRIC NO / S1562152D			Contact No.: Home/Office:		Mobile: 96671741
Nationality: SINGAPORE CITIZEN			Email: Liyana.Ishak17@gmail.com		
Sex: Male	Age: 56	Date of Birth: 06/08/1962	Type of Informant: Rider		
Race: Malay			Language: English		Institution / School Name:
Occupation: Taxi driver			Driving Licence Information: Class: 2B,3		Date of Expiry:

General Information of the Accident

Type of Accident:	Injury Attended by Police	Drink Drive: No	Date/Time of Accident: 28/03/2019 07:05	Type of Location: X-Junction
Location: UPPER SERANGOON ROAD				
Weather: Clear		Road Surface: Dry		Road Speed Limit: 60 Km/h
Traffic Flow: Two Way		Traffic Control: Traffic Light - Working		Traffic Volume: Moderate
Type of Collision: Between Moving Vehicles - Head To Side				Anyone conveyed by ambulance: Yes

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
FW7035L	Motorcycle	HONDA	CBR150	Red		1
SMF9877S	Car			Silver		0

Details of Vehicle Insurance

Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
FW7035L	NTUC Income Insurance Co-Operative Limited	0089033166-14	19/05/2018	18/05/2019



**SINGAPORE
POLICE FORCE**



T/20190409/7003

2 of 4

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

Report No. T/20190409/7003

CONTINUATION OF REPORT

Details of Person Involved			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
Pillion			
Name	Mohammad Shah Rizal Bin Mohamed Ishak	ID No.	S9135319I
Related Vehicle	FW7035L (Motorcycle)	Contact No.	97332105
Hospital/Clinic	TAN TOCK SENG HOSPITAL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	28/03/2019	Date Discharge	29/03/2019
No. of Days granted Medical Leave	16	Degree of Injury	Serious
Rider			
Name	MOHAMED ISHAK BIN SAFUAN	ID No.	S1562152D
Related Vehicle	FW7035L (Motorcycle)	Contact No.	96671741
Hospital/Clinic	TAN TOCK SENG HOSPITAL	Class of Driving Licence & Expiry Date	Class: 2B,3 Date of Expiry: NIL
Date Treatment	28/03/2019	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	Serious

Brief Details.

On 28 March 2019 (Thursday) at about 0705 hours, I was riding on my motorcycle, bearing the plate number FW7035L. At that point of time, I was carrying my son, Mohammad Shah Rizal Bin Mohamed Ishak, as a pillion. I was on the way to send him to Ang Mo Kio MRT Station for his army reservist. I was travelling straight on the second lane of Hougang Ave 3 and was heading towards Ang Mo Kio Ave 3 at the cross junction of Upper Serangoon Road.

The traffic light was green in my favour and traffic volume was quite moderate. The road was dry and weather was clear. I remember riding at about 60km/h.

Suddenly, I saw a big silver coloured car (not sure of the make, model and plate number) came oncoming towards me and my son from the front right hand side of my motorcycle and subsequently, the said car collided with my motorcycle on the right side. The said car came very fast towards me and my son leaving me with no time and chance to react at all.

The said car hit hard on my right leg first. The bottom part of my right leg, the area where my ankle and feet are, got stuck at the bottom of the front of the car before I was flung a few distance away from my motorcycle, causing the right side of my feet and ankle area to be pulled and tear by the bottom front part of the car. I landed on my left arm on the road. I got unconscious after that moment.

I came back to conscious when passer-by came to me and my son to render help. I was trying to look for my son as I did not see him nearby me. I couldn't get up and was lying on the road with my helmet still intact on my head. I shouted for help as my right leg was in severe pain. A few minutes later, the ambulance came and conveyed me first to Tan Tock Seng Hospital. My son was conveyed



**SINGAPORE
POLICE FORCE**



T/20190409/7003

3 of 4

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

Report No. T/20190409/7003

CONTINUATION OF REPORT

to the same said hospital in a second ambulance.

The impact of the accident was very traumatic that I was quickly brought to emergency operations to save my right leg. I had a broken right thigh and had to underwent for an about 8-hour operations immediately to implant my right thigh and had to fix metal frames on the outer side of my right ankle and feet. My injuries were very critical. The whole area of my right ankle and feet are severely damaged and torn. I also suffered a broken left arm and in cast right now. I am still being treated in Tan Tock Seng Hospital and is in High Dependency Ward as of now. I will be going for another multiple major operations such as implant for the right ankle and feet and left arm. After that, I will have to undergo a skin grafting operations for my right ankle and feet. I suffered other multiple injuries such as blue-black on upper right eye, cuts on upper left eye, cuts on left and right elbow, cuts on my stomach and pain on the back of neck.

My son was treated and warded for one night and was discharged on 29 March 2019. He suffered multiple serious injuries such as fractured nose, one broken front tooth, swollen right hips, swelling on the left side of the face and also on both of his legs. He received 16 days of Hospitalisation Leave upon discharged.

I am still very traumatised by the accident. I am unsure of the condition and damages sustained on my motorcycle. I ever noticed that there is a CCTV camera located around the Junction vicinity. As I was in severe pain during the time of accident, I did not exchange or take down any particulars of the silver coloured car driver or the passer-by who have rendered to help me and my son.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Page No.: 1 of 1

PRE-REPAIR INSPECTION REPORT

AXA INSURANCE PTE LTD

Ref: CS3/ASM19006672/Jcd3e2

8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE Date: 10-05-2019
068811

ATTN: VALE OH

Code: ASM

1. Policy Particulars :- (THIRD PARTY CLAIM)

Insured Veh.	SMF 9877S	Veh. Inspected	FW 7035L
Policy No.		Coverage (\$)	0.00
Claim No.	S9M01115	Excess (\$)	0.00
Assign From	VALE OH	Assign Date	15/04/2019

2. Vehicle Particulars & Condition

Make & Model	HONDA CBR150	c.c	150
Engine No.	HIDDEN	Year of Reg.	2003
Chassis No.	NCB1500009588	Colour	BLACK
Odometer	74558 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	80/90 R17	MICHELIN	6 mm
L/H Front Tyre			mm
R/H Rear Tyre	110/70 R17	MICHELIN	6 mm
L/H Rear Tyre			mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY.	
--	--

5. General Information

Accident Date	28/03/2019	Inspect Date / Time	15/04/2019 (12:18 PM)
Survey held at	39 WOODLANDS CLOSE # 01-34/35		
Repairer	JCN AUTOLUTION PTE LTD		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS. D) THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$2,000-\$3,000

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
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Report Ref No. CS3/ASM19006672/Jcd3e2

Inspected By

ONG HWEI JIE

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE, MInstAEE, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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