

INS. CASE OWNER:

RA | cc 4, Asm 1900 666S, Kaja3

LKK: 110579
IDAC:

Surveyor:

KSL

DOI:

11/4/19 (15/4/19)

Date / Time:

15/4/19

Pre-assign / CCU / FTE

SKR 9515Y - SHARP custom down like survey before for assign

Registered in Merimen:



Insured Vehicle No.:

DU Bta Wbn

Claim No.:

S9M01JRT Gx

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A: 10/4/19

Place of Accident:

Is driver the owner? (YES / NO)

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SLH 4382L



INSRS:

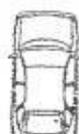
WSP:

Tel:

Liability:

RMKS:

Erteem-pml



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

26/4

SLH 4382L - X ; SKR 9515Y - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

26/6/19 - call OI, no answer.
17/7/19 - OI no answer - sender.
* LOR in via email *
17/7/19 - seek mandate (pending approval) - approved.
- offer G/S \$3750 (pending acceptance)
19/7/19 - settle @ G/S \$3750, DV send (pending DM)
- DV in file pass Admin to close.

19/7/19
CPL

PRELIMINARY ADVICE	Date/Time:	Sent By:	Confirm with:	Confirm by: Kenneth
FINALIZATION	Date/Time:	Repair Cost: PP	SS 7097.42 (4 days) Reduction: \$10,842.73 % 78	Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time: 17/7/19	Final Liability: % 100 (Agreed / Assessed)	BOLA S/N No.: 27	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Repair Cost: (W/951)	SS 3314.24	Loss of Rental (LOR):	SS 431.64 (6 days) x \$71.94	If NO or B 28, Ass. Lia: OI view ended TP.
Loss of Use (LOU):	SS - (\$ x days)	Loss of Income (LOI):	SS - (\$ x days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]		
GIA/LTA Search	SS 7.48	Medical:	SS =	1) Claim status: <input checked="" type="radio"/> Normal/Reject/Private Settle
Disbursement:	SS =	Legal Cost	SS =	2) Report Format: TP
Total:	SS 3753.36	Global Sum SS:	3750.00	3) Survey fee: \$350/-
FINAL PAYMENT	Date/Time:	Confirm with:	Confirm by:	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	SS 3750.00	Name 1:	Estern Performance Pte Ltd	
Payee 2: (Strike if N.A.)	SS	Name 2:		
Payee 3: (Strike if N.A.)	SS	Name 3:		

ASS. REC. BY:

REF: AXA/

Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s Estem

Insured: _____

Policy No. _____

Claims No. _____

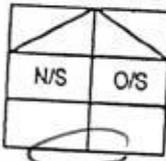
Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: \$80k

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 4 days Res.: Yes or No

Lum Sum: 1.8% 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SUH 4382L Yr Regn: 11.16

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Traller or

Make: Toy Prius c.c. 1798

Colour: M. Silver A/C: Insured / Std / NI / NA

Sp. Reading: 165447 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JTDKB31F4303537376

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rlm / STD A/Rlm or

Tyre Size: F: 195/65R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Greenlander

Front

R/Bal. 9 mm

L/Bal. 9 mm

D.O.A. 10/4/19

Survey held at _____

Rear

R/Bal. 9 mm

L/Bal. 9 mm

D.O.I. 11/4/19

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

1 File pass to

P/P \$3097.42 / 4 repair days.

(Redo \$10,842.75 / 7x%)

* 4 repair days + 1 Sunday + 2 PRS = 7 days.

Date/Time, File Pass to?

: Prell. Report
 : Final Report

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee:

Transportation:

S - RS. SI

Fuel/Oil

Others

TOTAL

Add Fee: : Site Insp (\$)
 : Interview (\$)
 : Tech Invs (\$)
 : Weekend (\$)

Report Format :

Lump Sum / I.B.I. (\$)

AXA
LKK

Kj



**ESTEEM
PERFORMANCE**

ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Repair Estimates

		SLH 4382 L	
		Finalised	
Parts	(a) Cost / List Price Items	\$ 2369.90	12,873.53
	Plus/Less 25%	\$ 592.48	3,218.38
	Total of Cost / List	\$ 1777.42	9,655.15
	(b) Nett Price Items		
	Less		
	Total of Nett Item		
	(c) Special Nett Items	\$ 200	345.00
	Total Parts Cost	\$ 1977.42	10,000.15
	Labour	\$ 1120.00	3,940.00
	Total	\$ 3097.42	13,940.15

Not Authorized

Resurvey & paint

\$3097.42

* end panel need to take photo after take out

Rv bump

* if end panel change, remember take photo!!

The above total will be subjected to 7% G.S.T.

Name of Surveyor : Kenneth

Company : UKIC

Survey conducted on : 12/4/19 at 11:45

Remarks By Surveyor

(a) The repair of this vehicle is ~~authorized~~ / is not authorized until further notice.

(b) Recommended Days of Repair : 4-5 day(s)

(c) Resurvey : Required / Not Required Required

(d) Excess : \$ _____

(e) Signature of surveyor : [Signature] Date: 12/4/19



**ESTEEM
PERFORMANCE**

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Spare Parts

Vehicle No. : SLH 4382 L
Make & Model : TOYOTA PRIUS
Chassis No : JTDKB3FU303537376

Submit By : Carmen Lim
Year Manufacture : 2016
Engine No. : _____
Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Rear windscreen moulding	1	\$97.70		X
2	Rear windscreen sealant	1	\$50.00	S.N	X
3	Rear number plate	1	\$45.00	S.N	X
4	Reverse sensor	1	\$200.00	S.N	✓
5	Rear bumper	1	\$497.50		✓
6	Rear bumper clip	10	\$40.00		✓
7	Rear bumper side retainer LH	1	\$112.70		✓
8	Rear bumper side retainer RH	1	\$112.70		X
9	Rear bumper reinforcement	1	\$398.90		✓
10	Rear bumper lower garnish centre	1	\$582.60		✓
11	Rear bumper lower garnish LH	1	\$149.70		✓
12	Rear bumper lower garnish RH	1	\$149.70		X
13	Rear bumper tow cover	1	\$31.70		✓
14	Rear bumper under cover	1	\$355.20		✓
15	Rear bumper under cover LH	1	\$187.60		✓
16	Rear bumper under cover RH	1	\$187.60		X
17	Rear bumper under cover clip	4	\$14.00		✓
18	Tail door	1	\$1,122.50		X
19	Tail door lock	1	\$487.70		X
20	Tail door emblem	1	\$61.70		X
21	Wording "PRIUS"	1	\$51.90		X
22	Wording "HYBRID"	1	\$55.47		X
23	Tail door plate garnish	1	\$782.50		X

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

Blk 5033 Ang Mo Kio Industrial Park 2 #01-259 Singapore 569536 Tel: 64841221 Fax: 64847829
Company Reg No. 200005485N / GST No. 20-0005485-N

SN : \$ 200.00

\$ 2369.90

Spare Parts

Vehicle No. : SLH 4382 L
 Make & Model : TOYOTA PRIUS
 Chassis No : JTDKB3FU303537376

Submit By : Carmen Lim
 Year Manufacture : 2016
 Engine No. : _____

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
24	Tail door inner trim <i>Sn</i>	1	\$278.90		X
25	Tail door inner trim clip <i>na</i>	10	\$28.00		✓
26	Taildoor spoiler <i>Sn</i>	1	\$1,567.83		X
27	Tail end panel <i>Repair</i> <i>R</i>	1	\$596.60		X
28	Tail end panel garnish <i>Sn</i>	1	\$151.60		X
29	Tail end panel garnish clip <i>na</i>	10	\$35.00		X
30	Antenna Electrical key <i>Sn</i>	1	\$155.45		X
31	Boot weatherstrip <i>Sn</i>	1	\$353.10		X
32	Spare tyre well panel <i>R</i>	1	\$793.15		X
33	Spare tyre board <i>Sn</i>	1	\$566.79		X
34	Spare tyre compartment sponge LH <i>Sn</i>	1	\$297.67		X
35	Spare tyre compartment sponge RH <i>Sn</i>	1	\$297.67		X
36	Spare tyre compartment centre <i>Sn</i>	1	\$251.70		X
37	Tail lamp LH - UPPER <i>Sn</i>	1	\$498.75		X
38	Tail lamp RH - UPPER <i>Sn</i>	1	\$498.75		X
39	Tail lamp LH - LOWER <i>Sn</i>	1	\$511.60		X
40	Tail lamp RH - LOWER <i>Sn</i>	1	\$511.60		X
41	Taildoor glass sealant <i>na</i>	1	\$50.00	S.N	X
42					
43					
44					
45					
46					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemparf.com.sg

Labour

Vehicle No. : SLH 4382 L Submit By : Carmen Lim
Make & Model : TOYOTA PRIUS Year of Manufacture : 2016

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (REAR BUMPER, TAILDOOR, END PANEL, SPARE TYRE WELL PANEL, LHR FENDER, RHR FENDER)	\$1,400.00	400-600
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (REAR BUMPER, TAILDOOR, END PANEL, SPARE TYRE WELL PANEL, LHR FENDER, RHR FENDER)	\$1,400.00	540
3	To check wiring	\$50.00	20
4	To remove & refit reverse sensor	\$120.00	50
5	To remove & refit spare tyre, spare tyre board, carpet trim to assist work load.	\$150.00	60
6	To remove & refit rear windscreen. <i>na</i>	\$120.00	X
7	To tuff coat. <i>na</i>	\$250.00	X X
8	To transfer boot mechanism to new boot <i>na</i>	\$150.00	X
9	To conduct water leakage tests to ensure proper air and sealing <i>na</i>	\$120.00	X X
10	To remove & refit Taildoor glass <i>na</i>	\$120.00	X
11	Towing	\$60.00	50

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

13940.13

AXA
LKK



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Repair Estimates

SLH 4382 L

*Not Authorized
Resurvey Bk paint*

Parts	(a) Cost / List Price Items	\$	<u>12,873.53</u>
	Plus/Less 25%	\$	<u>3,218.38</u>
	Total of Cost / List	\$	<u><u>9,655.15</u></u>
	(b) Nett Price Items		_____
	Less		_____
	Total of Nett Item		_____
	(c) Special Nett Items	\$	<u>345.00</u>
Total Parts Cost		\$	<u><u>10,000.15</u></u>
Labour		\$	<u><u>3,940.00</u></u>
Total		\$	<u><u>13,940.15</u></u>

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No other modification(s) is allowed
- Any other work must be resurveyed and subject to final approval from Insurance Company

Acknowledged by Repairer
Signature: _____
Date: _____

The above total will be subjected to 7% G.S.T.

Name of Surveyor : Kenneth

Company : LKK

Survey conducted on : 12/4/19 at _____

Remarks By Surveyor

(a) The repair of this vehicle is not authorized / is not authorized until further notice.

(b) Recommended Days of Repair : 4-5 day(s)

(c) Resurvey : Required / Not Required

(d) Excess : \$ _____

(e) Signature of surveyor : lc Date: 12/4/19



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259. 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Spare Parts

Vehicle No. : SLH 4382 L
 Make & Model : TOYOTA PRIUS
 Chassis No : JTDKB3FU303537376

Submit By : Carmen Lim
 Year Manufacture : 2016
 Engine No. :

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Rear windscreen moulding	1	\$97.70		X
2	Rear windscreen sealant	1	\$50.00	S.N	X
3	Rear number plate	1	\$45.00	S.N	X
4	Reverse sensor	1	\$200.00	S.N	✓
5	Rear bumper	1	\$497.50		✓
6	Rear bumper clip	10	\$40.00		✓
7	Rear bumper side retainer LH	1	\$112.70		✓
8	Rear bumper side retainer RH	1	\$112.70		X
9	Rear bumper reinforcement	1	\$398.90		✓
10	Rear bumper lower garnish centre	1	\$582.60		✓
11	Rear bumper lower garnish LH	1	\$149.70		✓
12	Rear bumper lower garnish RH	1	\$149.70		✓
13	Rear bumper tow cover	1	\$31.70		✓
14	Rear bumper under cover	1	\$355.20		✓
15	Rear bumper under cover LH	1	\$187.60		✓
16	Rear bumper under cover RH	1	\$187.60		X
17	Rear bumper under cover clip	4	\$14.00		✓
18	Tail door	1	\$1,122.50		X
19	Tail door lock	1	\$487.70		X
20	Tail door emblem	1	\$61.70		X
21	Wording "PRIUS"	1	\$51.90		X
22	Wording "HYBRID"	1	\$55.47		X
23	Tail door plate garnish	1	\$782.50		X

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

Spare Parts

Vehicle No. : SLH 4382 L
 Make & Model : TOYOTA PRIUS
 Chassis No : JTDKB3FU303537376

Submit By : Carmen Lim
 Year Manufacture : 2016
 Engine No. : _____

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
24	Tail door inner trim <i>SLH</i>	1	\$278.90		X
25	Tail door inner trim clip <i>SLH</i>	10	\$28.00		✓
26	Taildoor spoiler <i>SLH</i>	1	\$1,567.83		X
27	Tail end panel <i>R</i>	1	\$596.60		?
28	Tail end panel garnish	1	\$151.60		?
29	Tail end panel garnish clip	10	\$35.00		?
30	Antenna Electrical key	1	\$155.45		?
31	Boot weatherstrip <i>SLH</i>	1	\$353.10		X
32	Spare tyre well panel <i>R</i>	1	\$793.15		X
33	Spare tyre board <i>SLH</i>	1	\$566.79		X
34	Spare tyre compartment sponge LH <i>SLH</i>	1	\$297.67		X
35	Spare tyre compartment sponge RH <i>SLH</i>	1	\$297.67		X
36	Spare tyre compartment centre <i>SLH</i>	1	\$251.70		X
37	Tail lamp LH - UPPER <i>SLH</i>	1	\$498.75		X
38	Tail lamp RH - UPPER <i>SLH</i>	1	\$498.75		X
39	Tail lamp LH - LOWER	1	\$511.60		?
40	Tail lamp RH - LOWER <i>SLH</i>	1	\$511.60		X
41	Taildoor glass sealant <i>SLH</i>	1	\$50.00	S.N	X
42					
43					
44					
45					
46					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteempert.com.sg

Labour

Vehicle No. : SLH 4382 L Submit By : Carmen Lim
Make & Model : TOYOTA PRIUS Year of Manufacture : 2016

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (REAR BUMPER, TAILDOOR, END PANEL, SPARE TYRE WELL PANEL, LHR FENDER, RHR FENDER)	\$1,400.00	400-600
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (REAR BUMPER, TAILDOOR, END PANEL, SPARE TYRE WELL PANEL, LHR FENDER, RHR FENDER)	\$1,400.00	540
3	To check wiring	\$50.00	20
4	To remove & refit reverse sensor	\$120.00	50
5	To remove & refit spare tyre, spare tyre board, carpet trim to assist work load.	\$150.00	60
6	To remove & refit rear windscreen. <i>na</i>	\$120.00	X
7	To tuff coat.	\$250.00	?
8	To transfer boot mechanism to new boot <i>na</i>	\$150.00	X
9	To conduct water leakage tests to ensure proper air and sealing	\$120.00	?
10	To remove & refit Taildoor glass <i>na</i>	\$120.00	X
11	Towing	\$60.00	50

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.



Immediate Advice

To : AXA Insurance Pte Ltd

Date: 9/7/2019

Survey Details:

Date of loss	10-Apr-19
Date of appointment	15-Apr-19
Date of survey	15-Apr-19
Location of survey	ESTEEM PERFORMANCE PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SLH4382L
Make and Model	TOYOTA PRIUS HYBRID 1.8 CVT
Date of registration	2-Nov-16
Parf Rebate	
Market Value	\$ 80,000.00
Parf Rebate	\$ 46,986.00
Nett Loss	\$ 33,014.00

Repair details:

Initial Estimate	\$ 13,940.15
------------------	--------------

Proposed/Revised repair cost:

Parts	\$ 1,977.42
Check items (estimate)	\$ -
Labour	\$ 1,120.00
Total	\$ 3,097.42
Lump Sum(if applicable)	\$ -

Number of days for repair	4
---------------------------	---



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

4 RECOMMENDED REPAIR DAYS + 1 SUNDAY + 2 PRS = 7 DAYS

Mandate:

Liability(TP)		100%	
Proposed repair cost	\$	3,314.24	W/GST
Loss of use	\$	-	
Loss of rental	\$	503.58	7days x \$71.94
Loss of income	\$	-	
LTA search fees	\$	7.48	
Others	\$	-	
Proposed Total	\$	3,825.30	

 <MANDATE IA> - S9M01JYT {ACCIDENT INVOLVING SKR 9515Y & SLH 4382L ON 10/04/2019}

Type

 Question

Message

LIABILITY: 100% OI REAR ENDED TP BOLA S27 - INFORMED OI ABOUT TP CLAIM & NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$3825.30 (CLAIMING LOR). MANDATE IA HAD BEEN UPLOADED IN SMARTCLAIMS. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS - CECILIA 09/07/2019

 Reply



Re:<MANDATE IA> - S9M01JYT {ACCIDENT INVOLVING SKR 9515Y & SLH 4382L ON 10/04/2019}

Type

🔔 Question

Message

Hi, pls proceed as per mandate. TY.

Reply



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Your Ref : SKR 9515 Y
Our Ref : CIV1302030 / SLH 4382 L

Date : 09-07-2019

AXA INSURANCE SINGAPORE PTE LTD
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

RE : ACCIDENT INVOLVING SLH 4382 L & SKR 9515 Y
ACCIDENT DATE 10.04.2019
ACCIDENT ALONG ALG NEW UPPER CHANGI ROAD TOWARDS CHANGI

We are the workshop for the owner of motor vehicle no : SLH 4382 L which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured SKR 9515 Y we are submitting these claims for your consideration.

1	Cost of repair	S \$	3,314.24
2	Loss of rental <u>7</u> days @ \$ <u>71.94</u> / day	S \$	480.00
3	Surveyor Fee	S \$	0.00
4	GIA report fees (S\$ 15.00 for search fee & S\$ 14.00 for each report fee)	S \$	0.00
5	LTA Fee	S \$	7.48
		<u>S \$</u>	<u>3,801.72</u>

We enclosed herewith the following documents to support the claims:-

- Authorization letter
- Final repair bill(s)
- LTA search
- GIA report(s) / result
- Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

Carmen Lim
Claims Executive
Email : carmen@esteemperf.com.sg



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19006665/Kga3s2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 24-07-2019



ATTN: RICHARD ANG

Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKR 9515Y	Veh. Inspected	SLH 4382L
Policy No.	GA112770	Coverage (\$)	0.00
Claim No.	S9M01JYT	Excess (\$)	0.00
Assign From	RICHARD ANG	Assign Date	15/04/2019

2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS (A)	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	JTDKB3FU303537376	Colour	METALLIC SILVER
Odometer	165447	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65R15	GREENLANDER	9 mm
L/H Front Tyre	195/65R15	GREENLANDER	9 mm
R/H Rear Tyre	195/65R15	GREENLANDER	9 mm
L/H Rear Tyre	195/65R15	GREENLANDER	9 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	10/04/2019	Inspection Date	11/04/2019
Survey held at	ESTEEM PERFORMANCE PTE LTD BLK 5033 ANG MO KIO INDUSTRIAL PARK 2 #01-259 SINGAPORE 569536		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **4 Working Days**



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Page No.:1 of 3

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLH 4382L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR WINDSCREEN MOULDING (CONSISTENT)	NOT NECESSARY	97.70	-
1	REAR BUMPER (CONSISTENT)	BENT	497.50	497.50
10	REAR BUMPER CLIP (CONSISTENT)	NECESSARY	40.00	40.00
1	REAR BUMPER SIDE RETAINER LH (CONSISTENT)	CRACKED	112.70	112.70
1	REAR BUMPER SIDE RETAINER RH (CONSISTENT)	SERVICEABLE	112.70	-
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	BENT	398.90	398.90
1	REAR BUMPER LOWER GARNISH CENTRE (CONSISTENT)	BENT	582.60	582.60
1	REAR BUMPER LOWER GARNISH LH (CONSISTENT)	MTG CRACKED	149.70	149.70
1	REAR BUMPER LOWER GARNISH RH (CONSISTENT)	SERVICEABLE	149.70	-
1	REAR BUMPER TOW COVER (CONSISTENT)	DENTED	31.70	31.70
1	REAR BUMPER UNDER COVER (CONSISTENT)	CRACKED	355.20	355.20
1	REAR BUMPER UNDER COVER LH (CONSISTENT)	CRACKED	187.60	187.60
1	REAR BUMPER UNDER COVER RH (CONSISTENT)	SERVICEABLE	187.60	-
4	REAR BUMPER UNDER COVER CLIP (CONSISTENT)	NECESSARY	14.00	14.00
1	TAIL DOOR (CONSISTENT)	TO REPAIR SEE LABOUR	1,122.50	-
1	TAIL DOOR LOCK (CONSISTENT)	TO REPAIR SEE LABOUR	487.70	-
1	TAIL DOOR EMBLEM (CONSISTENT)	NOT NECESSARY	61.70	-
1	WORDING "PRIUS" (CONSISTENT)	NOT NECESSARY	51.90	-
1	WORDING "HYBRID" (CONSISTENT)	NOT NECESSARY	55.47	-
1	TAIL DOOR PLATE GARNISH (CONSISTENT)	SERVICEABLE	782.50	-
1	TAIL DOOR INNER TRIM (CONSISTENT)	SERVICEABLE	278.90	-
10	TAIL DOOR INNER TRIM CLIP (CONSISTENT)	NOT NECESSARY	28.00	-
1	TAILDOOR SPOILER (CONSISTENT)	SERVICEABLE	1,567.83	-
1	TAIL END PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	596.60	-
1	TAIL END PANEL GARNISH (CONSISTENT)	SERVICEABLE	151.60	-
10	TAIL END PANEL GARNISH CLIP (CONSISTENT)	NOT NECESSARY	35.00	-
1	ANTENNA ELECTRICAL KEY (CONSISTENT)	SERVICEABLE	155.45	-
1	BOOT WEATHERSTRIP (CONSISTENT)	SERVICEABLE	353.10	-

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Page No.:2 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	SPARE TYRE WELL PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	793.15	-
1	SPARE TYRE BOARD (CONSISTENT)	SERVICEABLE	566.79	-
1	SPARE TYRE COMPARTMENT SPONGE LH (CONSISTENT)	SERVICEABLE	297.67	-
1	SPARE TYRE COMPARTMENT SPONGE RH (CONSISTENT)	SERVICEABLE	297.67	-
1	SPARE TYRE COMPARTMENT CENTRE (CONSISTENT)	SERVICEABLE	251.70	-
1	TAIL LAMP LH - UPPER (CONSISTENT)	SERVICEABLE	498.75	-
1	TAIL LAMP RH - UPPER (CONSISTENT)	SERVICEABLE	498.75	-
1	TAIL LAMP LH - LOWER (CONSISTENT)	SERVICEABLE	511.60	-
1	TAIL LAMP RH - LOWER (CONSISTENT)	SERVICEABLE	511.60	-
	LESS 25% DISCOUNT		-3,218.38	-592.48
			9,655.15	1,777.42
	SPECIAL NETT ITEMS			
1	REAR WINDSCREEN SEALANT (SN) (CONSISTENT)	NOT NECESSARY	50.00	-
1	REAR NUMBER PLATE (SN) (CONSISTENT)	SERVICEABLE	45.00	-
1	REVERSE SENSOR (SN) (CONSISTENT)	DENTED	200.00	200.00
1	TAIL DOOR GLASS SEALANT (SN) (CONSISTENT)	NOT NECESSARY	50.00	-
			345.00	200.00
	LABOUR			
	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (REAR BUMPER, TAILDOOR, END PANEL, SPARE TYRE WELL PANEL, LHR FENDER, RHR FENDER). INCLUSIVE OF THE REPAIR OF TAIL DOOR, TAIL DOOR LOCK, TAIL END PANEL AND SPARE TYRE WELL PANEL.		1,400.00	400.00
	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (REAR BUMPER, TAILDOOR, END PANEL, SPARE TYRE WELL PANEL, LHR FENDER, RHR FENDER).		1,400.00	540.00
	TO CHECK WIRING.		50.00	20.00
	TO REMOVE & REFIT REVERSE SENSOR.		120.00	50.00
	TO REMOVE & REFIT SPARE TYRE, SPARE TYRE BOARD, CARPET TRIM TO ASSIST WORK LOAD.		150.00	60.00
	TO REMOVE & REFIT REAR WINDSCREEN.	NOT NECESSARY	120.00	-

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Page No.:3 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO TUFF COAT.	NOT NECESSARY	250.00	-
	TO TRANSFER BOOT MECHANISM TO NEW BOOT.	NOT NECESSARY	150.00	-
	TO CONDUCT WATER LEAKAGE TESTS TO ENSURE PROPER AIR AND SEALING.	NOT NECESSARY	120.00	-
	TO REMOVE & REFIT TAIL DOOR GLASS.	NOT NECESSARY	120.00	-
	TOWING.		60.00	50.00
			3,940.00	1,120.00
	GRAND TOTAL		13,940.15	3,097.42
RECOMMENDED COST OF REPAIRS				3,097.42

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KONG SENG CHEONG

Licensed Appraiser

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