

## Jia Le (LKK Auto)

---

**From:** Jia Le (LKK Auto)  
**Sent:** Wednesday, 26 June 2019 5:58 PM  
**To:** 'zhangboteng@gmail.com'  
**Subject:** ACCIDENT INVOLVING SKE 5567S & SHB 9970K ALONG/AT JUNCTION JLN KEBUN LIMAX & BALESTIER ROAD ON 09/04/2019  
**Attachments:** SHB9970K DOA 09.04.19.wmv; SHB9970K DOA 09.04.19 (1).wmv

Our Ref: CC3/AIG19006663/Kda3

26 JUNE 2019

**ZHANG BOTENG**  
15 KERONG LANE  
SINGAPORE 757227

Dear Sir/Madam,

### **ACCIDENT INVOLVING SKE 5567S & SHB 9970K ALONG/AT JUNCTION JLN KEBUN LIMAX & BALESTIER ROAD ON 09/04/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHB 9970K against your motor insurance policy.

Based on the video footage provided by third party, we are of the view that liability is not in your favour as your vehicle was scratched onto the third party vehicle while making a left turn. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

**Carlor Chan** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)