Surveyor Steve	FCI 1900 6657/EVd3 Descript Instruction. SSIGNMENT (Office)	
CWS Herry Kao of	FCI Date/Time: 1.08pt	ng 15/4
Estimated Cost:	Hill (o:	
	1H 6678) Instred: SHA 9956+	
of 36 70h Guan Ro	East #01-42	
Policy No:	Clain No: DIQ 002197M+8H	
Sum Insured:	Excess:	
Make of Veh: (Client's Record)	D.O.A. 99/03/2	rola.
CA / REV / REP. / REV 24 HRS 105	H.O.D. Endorsement	
Date/Time: 1.58pm@15/4/1/ Perso	Contacted ECOO Vehicle IN OUT	
Date/Time Action/Instruction (🗸)	Extimate	*
SMH 66781-X		
SHA 99564 - CST	-c1 19005258 Regd3 DUA: 21	13/2010
20/4/19 Email pieli revi	ied to FCI	

Company Registration No. 199607198

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 625643

Your ref:

D19002197MFSH

Our ref:

CS/FCI19006657/Evd3

Date: 22/4/2019

The Motor Claims Department

MS FIRST CAPITAL INSURANCE LTD

Without Prejudice

Dear Sir/Madam,

INITIAL INSPECTION REPORT OF VEHICLE NO. SMH 6678J

We thank you for your instruction on 15/4/2019

Please be informed that we had conducted the inspection of the above mentioned vehicle on

18/4/2019 at the premises of M/s

STAR 9 WORKSHOP PTE LTD

and have the following to report:-

Workshop Estimate Amount : S\$5,453.60
Revised Estimate Amount : S\$4,007.20

"Check" Items Amount : S\$

Market Value : S\$

LTA Reimbursement Value : S\$

Nett Value : S\$

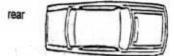
Description of Damage:

The vehicle sustained damages at the

rear portion

nearside

offside



front

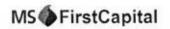
Comments/Present Status:

Damages Consistent

Yours faithfully,

STEVE CHEN

Automotive Assessor



MS First Capital Insurance Limited Co. Reg. No. 195000106C GST Reg. No. M2-0001676-9 6 Raffles Quay #21-00 Singapore 048580 Tel: (65) 6222 2311 Fax: (65) 6222 3547

Claims 8 Motor Underwriting Dept: 36 Robinson Road #16-01 City House Singapore 068877 Tel: (65) 6507 3848 Fax: (65) 6507 3849 www.msfirstcapital.com.sg

MOTOR SURVEY ASSIGNMENT

Date

01-04-2019

Our Ref No. D19002197MFSH

Accident Date

29-03-2019

Claim Type. Third Party

Insured Vehicle

SHA9956H

Third Party Vehicle. SMH6678J

Survey Location

36 TOH GUAN ROAD EAST#01-42 ENTERPRISE HUB

Contact Person.

ELSON

Contact No.

0/92366896

Fax No. 0

Survey Type

WITHOUT PREJUDICE: WE ADMIT LIABILITY QUANTUM TO BE AGREED:

Appointed

LKK AUTO CONSULTANTS PTE LTD

Surveyor Contact Person

NA

Fax No. 68416315

Contact Number.

NA

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc: Workshop

STAR 9 WORKSHOP PTE

Attention, NIL

Cc : TP Solicitor

LTD NA

TP Solicitor Fax No. NA

Officer Incharge

HENRY KAO

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.

This is a computer generated letter, no signature required.

Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Monday, 22 April 2019 3:54 PM

To:

'Henry Kao Cai Jie'; 'CWS Motor Claims'

Cc:

SUR; 'Aini Binte Md Min'

Subject:

RE: SURVEY ASSESSMENT - D19002197MFSH/1, SMH 6678J

Attachments:

SMH 6678J PRELI ADVISED.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SMH 6678J

Date of survey: 18/4/2019 Number of days: 5 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 18 April 2019 9:14 AM

To: 'Henry Kao Cai Jie' <HenryKao@msfirstcapital.com.sg>; 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; 'Aini Binte Md Min' <Aini@msfirstcapital.com.sg>

Subject: RE: SURVEY ASSESSMENT - D19002197MFSH/1

Dear Henry,

Thank you for the email.

We will contact the workshop now.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Henry Kao Cai Jie [mailto:HenryKao@msfirstcapital.com.sg]

Sent: Thursday, 18 April 2019 9:05 AM

To: Admin-D (LKKAuto) admin-d@lkkauto.com; CWS Motor Claims cwsmotorclaims@msfirstcapital.com.sg;

assignments <assignments@lkkauto.com>

Cc: SUR < sur@lkkauto.com >; Aini Binte Md Min < Aini@msfirstcapital.com.sg >

Subject: RE: SURVEY ASSESSMENT - D19002197MFSH/1

Hi Nivitha,

Please refer to the email from the third party workshop. Please reply to them urgently.

Best Regards

Henry Kao

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID: 6507 3584 | Fax No.: 6507 3849 | Email: henrykao@msfirstcapital.com.sg | Company Regn. No. 195000106C A Member of MS&AD Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 15 April, 2019 2:01 PM

To: CWS Motor Claims < cwsmotorclaims@msfirstcapital.com.sg; assignments < assignments@lkkauto.com

Cc: Henry Kao Cai Jie <Henry Kao@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D19002197MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: CWS Motor Claims [mailto:cwsmotorclaims@msfirstcapital.com.sg]

Sent: Monday, 15 April 2019 1:08 PM To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims < cwsmotorclaims@msfirstcapital.com.sg>; Henry Kao Cai Jie < HenryKao@msfirstcapital.com.sg>

Subject: PRI: SURVEY ASSESSMENT - D19002197MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards, Admin Team Claim Workflow System Motor Claims Department MS First Capital Insurance Limited

Tel: 6507 3848 Fax: 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.

This email has been checked for viruses by AVG antivirus software. www.avg.com

Veron Chen (LKKAuto)

From:

H P Tong <etong@star9.com.sg>

Sent:

Monday, 22 April 2019 10:03 PM

To:

Steve Chen (LKK Auto)

Subject:

SMH6678J - accident statement for DOA 29/3/2019

Attachments:

MCD519041097-01.pdf

Dear Steve,

Please find attached accident statement MCD519041097-01 by SMH6678J.

Rgds, Elson

92366896

> Back to OneMotoring

Enquire Transfer Fee

Jeep/Land Rover
Jeep/Land Rover
130bhp)
-

Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred. Amount Payable (From 29 Jul 2019 to 28 Jan 2020)

	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (5\$)
Transfer Fee :	25.00		25.00
Additional Levy:	16,999.00		16,999.00
Sub Total:			17,024.00
Nett Road Tax Amount (After Offsetting Over Payment):	341.00	10	341.00

Total Amount Payable: 17,365.00
Amount Payable (From 29 Jul 2019 to 28 Jul 2020)

	A	20200	
	Amount Before GST	GST Amount	Amount After GST
	(S\$)	(S\$)	(\$\$)
Transfer Fee :	25.00		25.00
Additional Levy:	16,999.00	9.	16,999.00
Sub Total:			17,024.00
Nett Road Tax Amount (After Offsetting Over Payment) :	682.00	(6)	682.00
Total Amount Payable :			17,706.00

From 18 Feb 2019, the Government has further reduced the annual special tax by \$100 and \$850 for diesel and diesel-hybrid cars and taxis respectively. The Government will also grant road tax rebates for diesel and diesel-hybrid buses and goods vehicles for a 3-year period from 1 Aug 2019. The current enquiry result does not include the revised special tax reduction and road tax rebate commencing 1 Aug 2019. Please refer to the Press Release for more information.

You may print this page for reference.



Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

Certificate/Policy Number

DMPG19001327

Vehicle Registration Number

SMH6678J

Cover Type

Superior Comprehensiva

Policy Type

Private Car

Name of Policyholder/Insured

WU KHENG BOON

Commencement Date of Insurance

16/01/2019

Expiry Date of Insurance

15/01/2020

EXCESS: (SECTION I).....ADD'L EXCESS: UNNAMED DRIVERS (SECTION I)...
ADD'L EXCESS: NON-AUTH WORKSHOPS (SECTION I)
EXCESS: WINDSCREEN

YOUNG & INEXP DRIVERS (SECTION I)

500.00 300,00 55 100.00

5\$ 3,000,00

24 Hour Motor Accident Reporting and Assistance Helpline

Finance Company/Hire Purchase Owner: STANDARD CHARTERED BANK (SINGAPORE) LIMITED

*Persons or Classes of Persons entitled to drive:

1. The Policyholder

2. WU HUISHAN, PEGEEN

3. Any Person who is driving on the Policyholder's order or permission

Provided that the person driving is permitted in accordance with the scensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle. And provided further that the Motor Vehicle is registered under the Road Traffic Act and its registration under the Road Traffic Act has not been cancelled at the time of the accident loss or damage.

· Limitations as to Use:

- Use only for social domestic and pleasure purposes
 Use for Policyholder's business

This Policy does not cover

- 1) Use for hire or reward, racing, pace-making, reliability trial or speed-testing and on race track
- Use for the carriage of goods other than samples in connection with any trade or business
 Use for any purpose in connection with the Motor Trade

Umitations rendered inoperative by Section 8 of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Makaysia) are not to be included under these headings (*).

WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

For and on behalf of ERGO Insurance Pte, Ltd. Approved Insurer

Wave-beint Juny

Authorized Signature

	ONE LINK INSURANCE AGENCY PTE LTD	Contact Number: 63633633
A000558	Number : GP7-1212245, Vehicle Engine Number : LEB-6554836	PC1, 29/01/2019 17:10

Addendum Sheet Pg. 1



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE 6 Raffles Quay #18-00 Singapore 048580
Tel (65) 6224 0010 Fax (65) 6224 0030
Operaling Hours: Monday to Friday, 09:00 – 17:00
UEN: 5665500206 / GST Reg. No.2 M480017785

		Al	DDENDUM	
(A)	PARTICULARS OF PE	RSONMAKINGTHEAME	NDMENTS:	0014/1787
			Vehicle Registration N	
	Name(as shown in NRIC)	Wu litery boon	NRIC/FIN/Passport No	· · · · · · · · · · · · · · · · · · ·
		hicle Owner) (*) Please d		
	Address			Singapore(
	Contact (Tel)		Mobile No.:	
	Email Address		Time of Accident :	983O
	Date of Accident	: 29/03/2019 : Andrew Los		
	Place of Accident		0.2	
	Insurance Company	ERLO.		
(B)	I have made a repor make the following	amendments:	d accident and would like to includ	le additional information o
(B)	I have made a repor make the following	t on the above mentions	d accident and would like to includ	le additional information o
(B)	I have made a repor make the following	t on the above mentione amendments:	d accident and would like to includ	le additional information o
(B)	I have made a repor make the following	t on the above mentione amendments:	d accident and would like to includ	le additional information o
(B)	I have made a repor make the following	t on the above mentione amendments:	d accident and would like to includ	le additional information o
(B)	I have made a repor make the following	t on the above mentione amendments:	d accident and would like to includ	le additional information o
(B)	I have made a repor make the following	t on the above mentione amendments:	d accident and would like to includ	le additional information o
(B)	I have made a repor make the following	t on the above mentione amendments:	d accident and would like to includ	le additional information of
(B)	I have made a repor make the following	t on the above mentione amendments:	d accident and would like to includ	le additional information of
(B)	I have made a repor make the following	t on the above mentione amendments:	d accident and would like to includ	le additional information of
(B)	I have made a repor make the following	t on the above mentione amendments:	DMFG 19001327	
(B)	I have made a repor make the following	t on the above mentione amendments:	DMFG 19001327	Elai 01/04/19.



STAR 9 WORKSHOP PTE LTD

36 TOH GUAN ROAD EAST, #01-42 ENTERPRISE HUB, SINGAPORE 608580 CO. REG.NO. 201731150W

TEL: 66656868 FAX: 66651308

MS FIRST CAPITAL INSURANCE LIMITED

36, Robinson Road #16-01, City House Singapore 068877

Attention: Claims Officer

Steve (LKK) 83228813

Steve chen @ | KKauto. com

QUOTATION

Date

: 11/04/2019

ehicle No.

: SMH66781

Make/Model

: HONDA SHUTTLE HYBRID 1.5 AUTO

Chassis No.

: GP71212245

Engine No.

: LEB6554836

DOR

: 29/01/2019

Policy No.

: Third Party Claim

Accident Date : 29/03/2019

1 4	11	Po	Pos	before	Ch
9	11	JAM	Kegary	Delan	7
					_

18/4/19 3-15 pm

Д	Parts	QTY.	Unit Price	Total (\$)
)1	Tail Gate /	1	1,380.00	1,380.00 19
02	Tail Gate (SHUTTLE) name plate / //LC	1	65.00	65.00 /
)3	Tail Gate (HYBRID) name plate / ////	1	94.00	94.00 / 3
)4	Rear windscreen outer moulding / ///	1	178.00	178.00 /
)5	Rear windscreen glass sealant / //Ľ(1	141.00	69/141.00
6	Rear Bumper / (1)	1	1,330.00	1,330.00
)7	Reverse Sensor - BR	1 set	294.00	200/294.00
8(End Panel X R	1	708.00	708.00 ×
9	Rear Bumper Clips / /// (6	4.50	27.00 /
	Sub Total (I) LIST			4,217.00
	List price less 20%			843.40
	Sub Total (I) NETT			3,373.60

В	LABOUR CHARGE	QTY.	Unit Price	Total (\$)
01	To knock, repair and replace rear end panel,	1 Lot	900:00	900.00 550
	tail gate, rear bumper and dismantle and fix.			
	Sub Total (2)			900.00

C	DISMANTLE & FIX	QTY.	Unit Price	Total (\$)
01	Dismantle and fix rear windscreen glass	1 Lot	280.00	100 280.00
	Sub Total (3)			280.00

D	SPRAY PAINTING	QTY.	Unit Price	Total (\$)
01	Spray painting on tail gate (inside/outside),	1 Lot	900.00	900.00 << 0
	end panel, rear bumper, etc.			1,00
	Sub Total (4)			900.00

290

P- 2374.64 1- 1200

3 5 74 Summation of above repair works hence notify

- To resurvey before/after spray painting To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Recommendations."
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Surveyo

Date

Total (\$) 5,453.60

H P TONG Advisor

Yours sincerely,



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Intern	ationale Des Experts En Autom	nobile
MS F	IRST CAPITAL IN	ISURANCE LTD	Ref : CS/FCI1900665	57/Evd3n2
	OBINSON ROAD 01 CITY HOUSES	INGAPORE 068877	Date: 13-05-2019 Code: FCI2	
1.		Policy Particula	ars :- THIRD PARTY CLAI	M
	Insured Veh.	SHA 9956H	Veh. Inspected	SMH 6678J
	Policy No.		Coverage (\$)	0.00
	Claim No.	D19002197MFSH	Excess (\$)	0.00
	Assign From	HENRY KAO	Assign Date	15/04/2019
2.		Vehicle Pa	articulars & Condition	
	Make & Model	HONDA SHUTTLE	c.c	1496
	Engine No.	HIDDEN	Year of Reg.	2019
	Chassis No.	GP71212245	Colour	BLUE
	Odometer	2056	Steering	IN ORDER
	Brakes	IN ORDER	Modification	SPORTS RIM
	General	GOOD		
		Con	ditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	185/60 R15	YOKOHAMA	6 mm
	L/H Front Tyre	185/60 R15	YOKOHAMA	6 mm
	R/H Rear Tyre	185/60 R15	YOKOHAMA	6 mm
	L/H Rear Tyre	185/60 R15	YOKOHAMA	6 mm
		Descri	ption of Damages	
	THE VEHICLE SU	STAINED DAMAGES AT THE	REAR PORTION.	
	DAMAGES SEE D	ETAILS.		
5.	The second	Gen	eral Information	
	Accident Date	29/03/2019	Inspection Date	18/04/2019
	Survey held at	STAR 9 WORKSHOP PTE.	LTD	
		36 TOH GUAN ROAD EAST ENTERPRISE HUB SINGAPORE 608580	#01-42	
5a.		DO DE COMPETEN	Remarks	
	B)THE INSPECTION	NSISTENT TO ACCIDENT REP ON WAS CONDUCTED ON A" CE TO YOUR INSTRUCTIONS	WITHOUT PREJUDICE" BAS	
5b.			ate Days of Repair	
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:	5 Working Day	/S



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMH 6678J

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS		3. 3.10	
1	TAIL GATE	DENTED	1,380.00	1,193.70
1	TAIL GATE (SHUTTLE) NAME PLATE	NECESSARY	65.00	65.00
1	TAIL GATE (HYBRID) NAME PLATE	NECESSARY	94.00	94.00
1	REAR WINDSCREEN OUTER MOULDING	NECESSARY	178.00	178.00
1	REAR WINDSCREEN GLASS SEALANT	NECESSARY	141.00	60.00
1	REAR BUMPER	DENTED	1,330.00	1,150.60
1	SET REVERSE SENSOR	BROKEN	294.00	200.00
1	END PANEL	TO REPAIR SEE LABOUR	708.00	-
6	REAR BUMPER CLIPS @\$4.50	NECESSARY	27.00	27.00
	LESS 20% DISCOUNT	3-	-843.40	-593.66
			3,373.60	2,374.64
	LABOUR			
	TO KNOCK,REPAIR AND REPLACE REAR END PANEL,TAIL GATE,REAR BUMPER AND DISMANTLE AND FIX.		900.00	550.00
	DISMANTLE AND FIX REAR WINDSCREEN GLASS.		280.00	100.00
	SPRAY PAINTING ON TAIL GATE (INSIDE/OUTSIDE),END PANEL,REAR BUMPER,ETC.		900.00	550.00
			2,080.00	1,200.00
	GRAND TOTAL		5,453.60	3,574.64

RECOMMENDED COST OF REPAIRS		3,574.64
	ALTONOMO CONTRACTOR AND	

Report Ref No. CS/FCI19006657/Evd3n2

1

CHEN TSUE YEE

Automotive Assessor

St. S.

ADRIAN LING WAI PING

B.Eng, AMSOE, AMIRTE, AMSAE-A, M. MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.