

Mei Kwan (LKKAuto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Friday, 2 August, 2019 11:49 AM
To: Mei Kwan (LKKAuto)
Subject: FW: PROGRESSIVE/TP/SJM 5744 S(PC 5400 R)/DOA 08.04.2019/EST \$2371.63
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf; TP GIA REPORT.pdf; PC5400R.pdf

Categories: HMK

Hi Mei Kwan

Kindly expedite this case.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 30 May 2019 12:13 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: PROGRESSIVE/TP/SJM 5744 S(PC 5400 R)/DOA 08.04.2019/EST \$2371.63

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

QBE ref: VC012485
LKK REF: CC4/QBE19006646/Uwa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SJM 5744S

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Monday, 13 May, 2019 1:58 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: PROGRESSIVE/TP/SJM 5744 S(PC 5400 R)/DOA 08.04.2019/EST \$2371.63

Your ref: VC012485

LKK ref : CC4/QBE19006646/pa3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Monday, 15 April, 2019 2:54 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: PROGRESSIVE/TP/SJM 5744 S(PC 5400 R)/DOA 08.04.2019/EST \$2371.63

Your ref: VC012485

LKK ref : CC4/QBE19006646/pa3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 15 April, 2019 10:19 AM

To: 'Jenny Toh' <jenny.toh@qbe.com>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: PROGRESSIVE/TP/SJM 5744 S(PC 5400 R)/DOA 08.04.2019/EST \$2371.63

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh [<mailto:jenny.toh@qbe.com>]

Sent: Friday, 12 April 2019 4:44 PM

To: 'assignments' <assignments@lkkauto.com>

Subject: PROGRESSIVE/TP/SJM 5744 S(PC 5400 R)/DOA 08.04.2019/EST \$2371.63

Our ref: VC012485

Hi all

Kindly survey the third party claim .

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#) [LinkedIn](#) [Twitter](#)



From: Peiwen <peiwen@procarcare.com.sg> **On Behalf Of** Claims
Sent: Friday, 12 April 2019 4:30 PM
To: Jenny Toh <jenny.toh@qbe.com>
Subject: RE: PROGRESSIVE/TP/SJM 5744 S(PC 5400 R)/DOA 08.04.2019/EST \$2371.63

Hi Jenny,

We choose LKK Auto Consultants Pte Ltd.

Thank You.

Regards,

Pei Wen NG

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg



**With effect from 1 Sep 2018, Progressive Automotive Pte Ltd has been rebranded as Progressive Car Care Pte Ltd. You may now reach us at our new email addresses (@procarcare.com.sg). We look forward to your continued support.*

From: Jenny Toh [<mailto:jenny.toh@qbe.com>]
Sent: Friday, April 12, 2019 1:54 PM
To: Claims
Subject: PROGRESSIVE/TP/SJM 5744 S(PC 5400 R)/DOA 08.04.2019/EST \$2371.63

Our ref : VC012485

Dear Pei Wen

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Infiniti Appraisal Service
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#) [LinkedIn](#) [Twitter](#)



From: Peiwen <peiwen@proccare.com.sg> **On Behalf Of** Claims

Sent: Friday, 12 April 2019 1:07 PM

To: Jenny Toh <jenny.toh@qbe.com>

Cc: Lily <bhlim@proccare.com.sg>; Wayne <wayne@proccare.com.sg>; Wendy <wendy@proccare.com.sg>

Subject: PROGRESSIVE/TP/SJM 5744 S(PC 5400 R)/DOA 08.04.2019/EST \$2371.63

Hi Jenny,

Please refer to the attached and arrange survey.

Vehicle is NOT IN workshop.

Thank You.

Regards,

Pei Wen NG

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

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