

Asher Sng (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 3 July 2019 10:57 AM
To: Asher Sng (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: [MANDATE REQUEST] Direct Settlement - Accident Involving SGE659R (OI : LPC -18/19/19/VP05/021680) AND SLT1654J (TP : LKK REF - CC6/LPC19006637/Upa3) on 13/04/2019 [External General]

Follow Up Flag: Follow up
Flag Status: Completed

Lonpac External - General

Dear Asher

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Monday, 1 July, 2019 5:14 PM
To: ONG LI LI
Cc: MT_Claim_SG
Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SGE659R (OI : LPC -18/19/19/VP05/021680) AND SLT1654J (TP : LKK REF - CC6/LPC19006637/Upa3) on 13/04/2019 [External General]

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 16/04/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **FASTECH AUTO PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 24,268.67	\$ 4,280.00
2. Loss of Use (6days x \$100)	\$ 600.00	\$ 180.00 (6days x \$30)(OPC)

3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 24,870.67	\$ 4,462.00

**5 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Wednesday, 17 April 2019 8:57 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SGE659R (OI : LPC -18/19/19/VP05/021680) AND SLT1654J (TP : LKK REF - CC6/LPC19006637/Upa3) on 13/04/2019 [External General]

Lonpac External - General

Dear Mei Kwan

Please see attached for our Insured's GIA report.

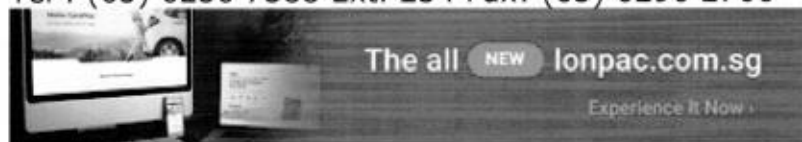
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, 16 April, 2019 7:34 PM

To: MT_Claim_SG

Cc: ONG LI LI; GERALD POH WEE BIN; Hsiao Tong (LKKAuto); CS A Team; Admin A

Subject: Direct Settlement - Accident Involving SGE659R (OI : LPC - TBA) AND SLT1654J (TP : LKK REF - CC6/LPC19006637/Upa3) on 13/04/2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLT 1654J at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly assist to verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date :15.05.2019

Lonpac Insurance BHD

100 Beach Road

#19-00 Shaw Tower

Singapore 189702

Attn: Motor Claim Department

ACCIDENT INVOLVING VEHICLE: SLT 1654J AND SGE 659R ON 13.04.2019

We are the authorized repair workshop for the owner of motor vehicle no: **SLT 1654J**, which was involved in the captioned accident with your insured vehicle no: **SGE 659R**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	4,280.00
2) Loss Of Use (5 days + 1 sun X \$100)	\$	600.00
3) GIA Search Fee	\$	2.00
	\$	4,882.00

We enclosed herewith the following documents to support the claims:

- | | |
|---------------------------------|------------------------------------|
| a) Final Repair Invoice | b) Vehicle Registration Log Card |
| c) GIA Report/GIA Search Result | d) I/C & Driving Licence |
| e) Insurance Certificate | f) Letter of Authorisation, etc... |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang

For Fastech Auto Pte Ltd



DATE : 13th April 2019

TO : Lonpac Insurance BHD

RE : ACCIDENT INVOLVING VEHICLE NO. SLT 1654J & SGE 659R

ALONG PIE towards Jurong

ON 13/4/19

I/We, NUR DAYANA BINTE SALLEH

of (NRIC No./ROC No.) 88417641/I

of BIK 10T Simei St 1 #10 - 826 5520107

owner of vehicle no. SLT 1654J in consideration of M/s FASTECH AUTO

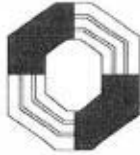
PTE LTD repairing my/our vehicle SLT 1654J at my/our instruction and hereby

authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner :  X

Name of Owner : NUR DAYANA BINTE SALLEH



LONPAC INSURANCE BHD

CLAIM NO : 18/19/19/VP05/021680
DATE : 18 JULY 2019


DISCHARGE VOUCHER

I/We, NUR DAYANA BINTE SALLEH confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner SGE 659R the sum of Singapore Dollars FOUR THOUSAND FOUR HUNDRED AND SIXTY TWO ONLY. (\$4,462.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving, SLT 1654J on 13/04/2019 along/at PIE TWDS JURONG.

I /We hereby agree to indemnify and keep indemnify (**CHIAM YU FENG /LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/s FASTECH AUTO PTE LTD**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


.....
Signature of vehicle owner/Date 31/7/19

NUR Dayana Salleh
.....
Name of vehicle owner/Date 31/7/19

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax.Reg No: 200006262D

Lonpac Insurance BHD

100 Beach Road

#19-00 Shaw Tower

Singapore 189702

Attn: Motor Claim Department

Tax Invoice : 21031

Date: 15.05.2019

Vehicle No: SLT 1654J

Make/Model: HYUNDAI ELANTRA

Accident Date: 13.04.2019

Claim No : 0419-21031

Reference :

Policy No :


	Amount
To proceed on lump sum repair	SS 4,000.00

E. & O. E.

Total : S\$ 4,000.00

GST @ 7% : S\$ 280.00

Amount Due : S\$ 4,280.00


for FASTECH AUTO PTE LTD

All Invoices are subjected to GST



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-058237

Date of Request: 13/04/2019

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 13/04/2019
Enquiry By Tang Kok Wee, Allan
Vehicle No. SGE659R
Accident Date 13/04/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SGE659R	Lonpac Insurance Bhd	02/10/2018-01/10/2019	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-058237

Date of Request: 13/04/2019

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 13/04/2019
Enquiry By Tang Kok Wee, Allan
Vehicle No. SGE659R
Accident Date 13/04/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque